

SYSTEM INDICATOR REPORT

FY2025 Q1
7/1/24 - 9/30/24

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met their goals for successful outcomes (number and percentage)



family homelessness prevention



TAY homelessness prevention
TAY transition to home RRH
family RRH intensive
success bridge



shelter2housing



outreach
CCSID outreach



emergency housing
family RRH



family shelter
women's shelter
single adult RRH
family RRH



family center

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

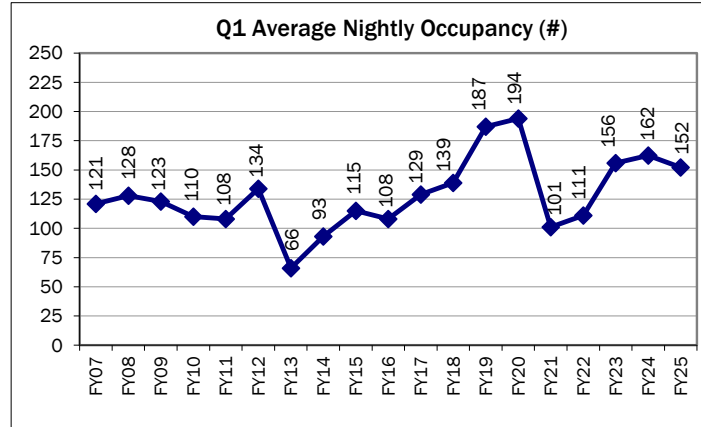
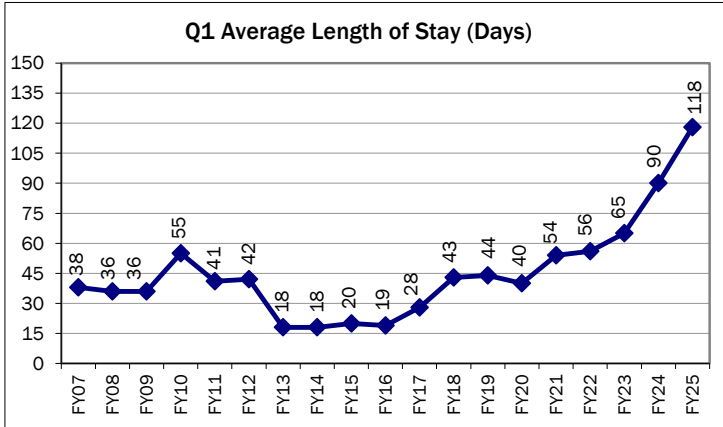
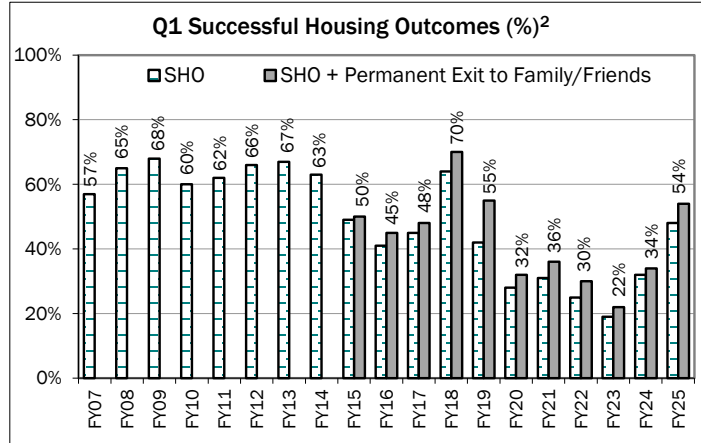
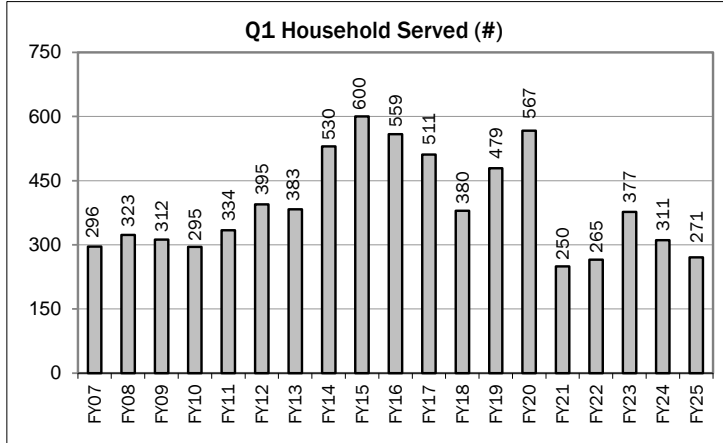
All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY25 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2024 - 9/30/2024	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System ⁴	325	271	√ ³	114	152	75	118	≠	79	67	≠	50%	54%	√



DEMOGRAPHICS	FY24 Qtr1	Δ	FY25 Qtr1
Households Served	311	↓	271
Percent Newly Homeless	70%	↑	76%
Clients Served	1114	↓	949
Adults Served	420		372
Adults 18-24 years (HoH)	N/A		26
Children Served	694		577
Children 0 - 5 years	249		241
Average Family Size	3.6		3.5
Average Number of Children	2.2		2.1
Average Age (HoH)	34		35
Gender - Female (HoH)	93%		93%
Gender - Male (HoH)	7%		7%
Veterans (U.S. Military) served	4		2
Veterans % of all adults	1%		1%
Average Monthly Household Income	\$896	↓	\$877
Percent Working at Entry	34%		35%
Percent of Households with No Income	49%	↓	46%
Average Monthly Income for Households with Income	\$1,752	↓	\$1,616
Race/Ethnicity - Black (HoH)	70%	↓	64%
Race/Ethnicity - White (HoH)	18%		20%
Race/Ethnicity - Multi-Racial (HoH)	7%		8%
Race/Ethnicity - Hispanic (HoH)	5%	↑	8%
Race/Ethnicity - Other (HoH)	0%		0%
Children 0 - 2 years	19%		21%
Children 3 - 7 years	32%		35%
Children 8 - 12 years	30%		28%
Children 13 - 17 years	19%		16%
Pregnant Persons Served	30	↓	20
Self-Reported Disability (HoH)	35%		36%
Franklin County Residents	84%	↑	86%

During the first quarter, we saw a large increase in average length of stay when compared to the same period of the prior fiscal year (from 90 to 118 days). This represents an all-time high and continues a trend dating back to FY2020. It is driven by a lack of available safe, decent, affordable housing that is making it very difficult to successfully move families out of shelter quickly. However, the success rate at exit increased significantly, from 34% a year ago and 22% two years ago to 54% currently, due to improved use of rapid re-housing resources. For the quarter, 271 families were served, down from 311 in the same period of the prior fiscal year. Since the system serves all families in need, this represents decreased demand, a positive development. 7% of families (18) had more than one shelter stay during the timeframe. An additional 141 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. This is a 3% increase compared to the same reporting period of FY24 (137). These families subsequently either were helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

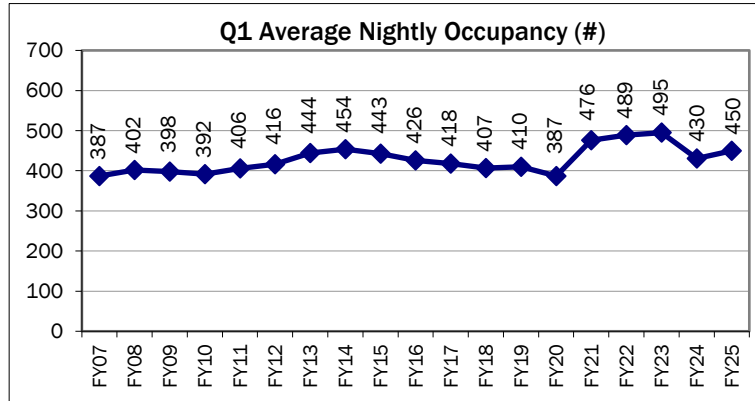
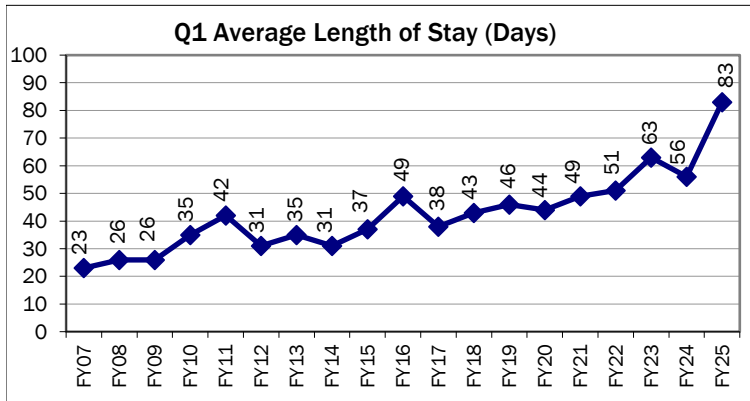
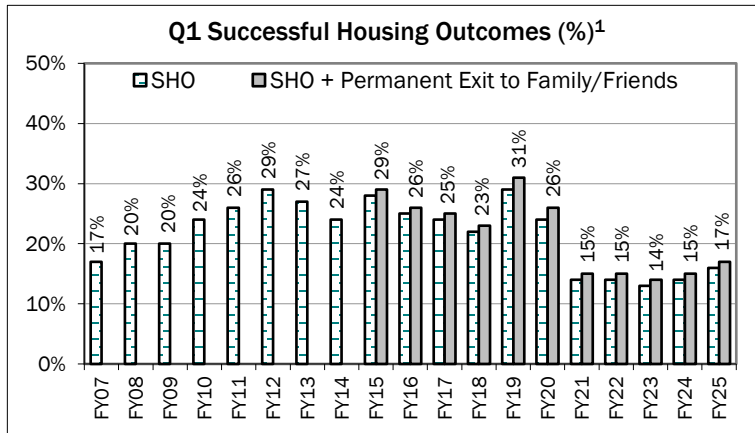
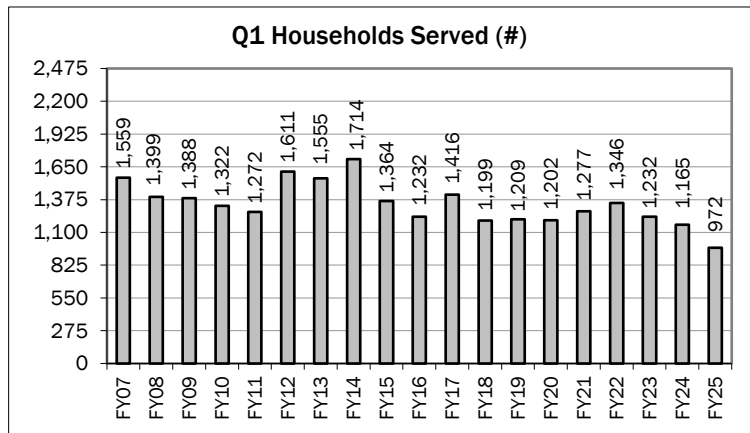
³ Shelters served all families that needed shelter. Successful housing outcome goal recalculated based on number of families served.

⁴ 5 households were served in the family system that had adult youth (age 18) with disabilities and no children (age 0-17). These households may be counted as single adults in other areas of this report.

System and Program Indicator Report



FY25 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2024 - 9/30/2024	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	1,150	972	≠	427	450	70	83	≠	202	88	≠	28%	17%	≠



DEMOGRAPHICS	FY24 Q1	Δ	FY25 Q1
Households Served	1165	↓	972
Percent Newly Homeless	54%	↓	50%
Average Age	48		48
Men as a percent of total single adults served	70%	↓	67%
Veterans (U.S. Military) served	122		132
Veterans % of all adults	10%	↑	14%
Percent of Households With No Income	45%	↑	52%
Percent Working at Entry	27%	↓	22%
Average Monthly Earned Income	\$798	↓	\$684
Average Monthly Income for Households with Income	\$1,462		\$1,428
Average Daily Waitlist Number	N/A		253
Race/Ethnicity - Black (HoH)	64%	↑	65%
Race/Ethnicity - White (HoH)	26%		26%
Race/Ethnicity - Multi-racial (HoH)	4%		3%
Race/Ethnicity - Hispanic (HoH)	5%	↓	4%
Race/Ethnicity - Other (HoH)	1%		2%
Adults 18 - 24 years ³	3%		3%
Adults 25 - 34 years ³	20%		20%
Adults 35 - 44 years ³	21%		19%
Adults 45 - 55 years ³	24%		25%
Adults 56 - 61 years ³	15%		17%
Adults 62+ years ³	18%	↓	17%
Self-Reported Disability (HoH)	71%		71%
Franklin County Residents	82%	↑	89%

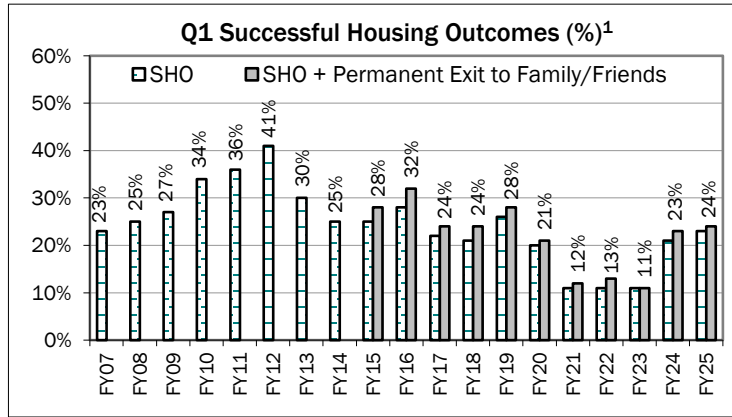
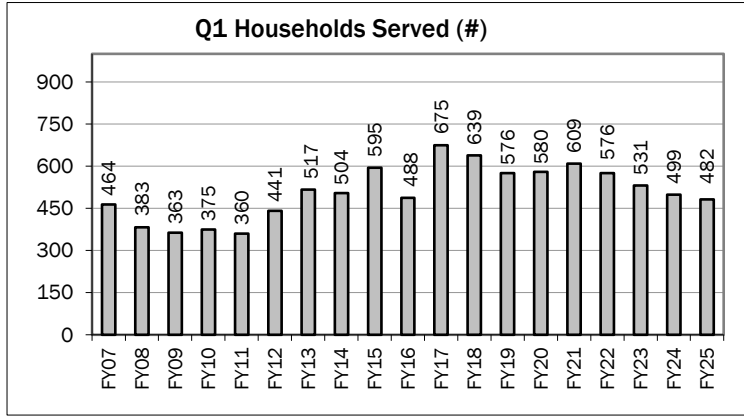
During the first quarter, the average length of stay increased significantly when compared to the same reporting period of the previous fiscal year (from 56 to 83 days). Because of the increased length of stay coupled with fixed capacity, the number of single men sheltered decreased 17% and 253 men were on the waitlist, on average. The average length of stay and waitlist numbers are at all-time highs and the number served is at an all-time low. These numbers are driven by a lack of available safe, decent, affordable housing that is making it very difficult to successfully move individuals out of shelter quickly. 89% of men in shelter came from housing in Franklin County, up from 82% a year ago.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.
² Overflow capacity is not included.
³ Due to rounding percentages do not add up to 100%.

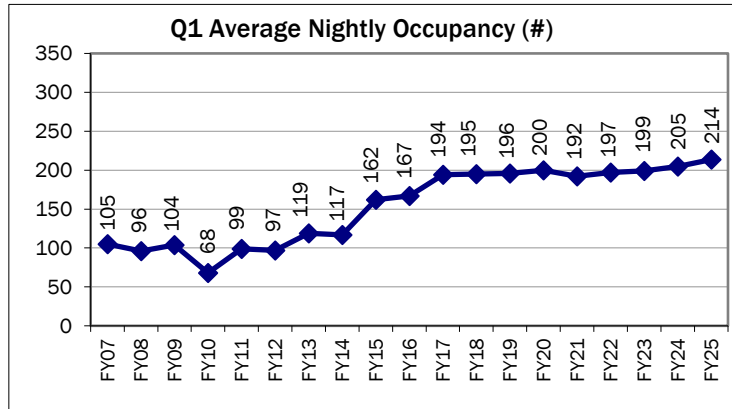
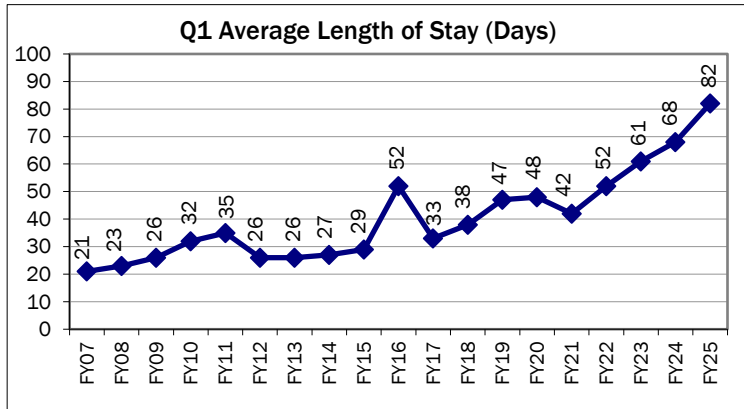
System and Program Indicator Report



FY25 EMERGENCY SHELTER 7/1/2024 - 9/30/2024	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Women's System	500	482	√	208	214	70	82	≠	82	65	≠	28%	24%	√



DEMOGRAPHICS	FY24 Q1	Δ	FY25 Q1
Households Served	499	↓	482
Percent Newly Homeless	60%		59%
Average Age	46		45
Women as a percent of total single adults served	30%	↑	33%
Veterans (U.S. Military) served	11		3
Veterans % of all adults	2%	↓	1%
Percent of Households With No Income	42%	↑	46%
Percent Working at Entry	24%	↓	19%
Average Monthly Household Income	\$714		\$711
Average Monthly Income for Households with Income	\$1,232		\$1,309
Average Daily Waitlist Number	N/A		131
Race/Ethnicity - Black (HoH) ³	60%		59%
Race/Ethnicity - White (HoH) ³	30%		32%
Race/Ethnicity - Multi-racial (HoH) ³	6%		5%
Race/Ethnicity - Hispanic (HoH) ³	3%		4%
Race/Ethnicity - Other (HoH) ³	1%		1%
Adults 18 - 24 years	6%		7%
Adults 25 - 34 years	19%		20%
Adults 35 - 44 years	20%		22%
Adults 45 - 55 years	26%		26%
Adults 56 - 61 years	15%		12%
Adults 62+ years	14%		13%
Pregnant Persons Served	39	↓	25
Self-Reported Disability (HoH)	76%		76%
Franklin County Residents	83%	↑	87%



During the first quarter, the average length of stay increased significantly when compared to the same reporting period of the previous fiscal year (from 68 to 82 days). This represents an all-time high and continues a trend dating back to FY22. As a result, the waitlist had an average of 131 women on it, the highest level recorded historically. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. However, more efficient use of available beds (from 205 average beds used a year ago to 214 this quarter) limited the decline in total women served to 3%. The number of pregnant women served decreased by 36% compared to the same reporting period in FY24 (39), a positive development. Fewer working women (19%, down from 24%) and fewer women with income (54% down from 58%) on a percentage basis entered shelter when compared to a year ago. 19% of women (90) had multiple stays in shelter during the timeframe.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

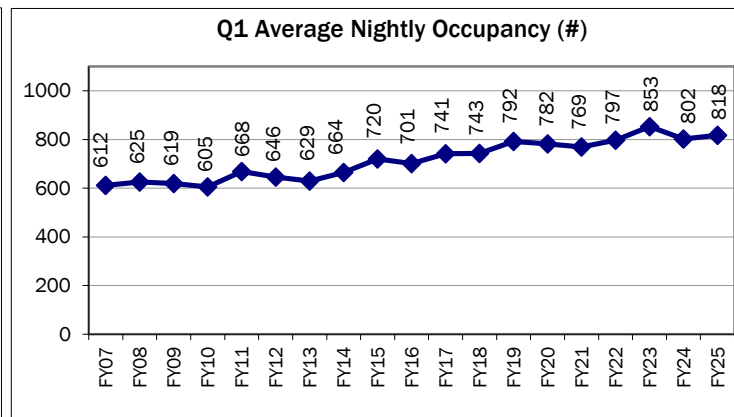
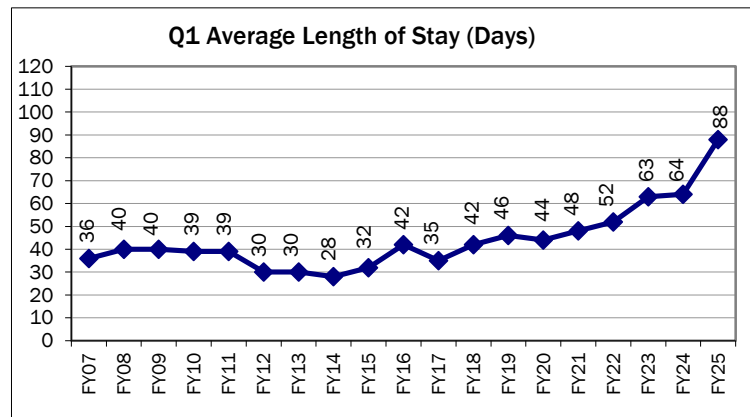
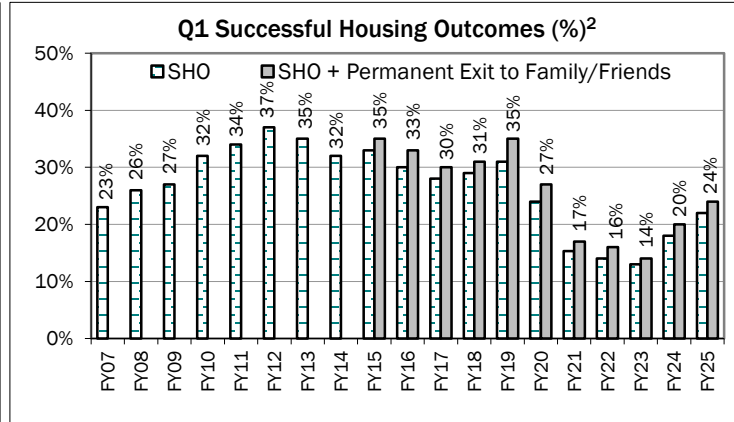
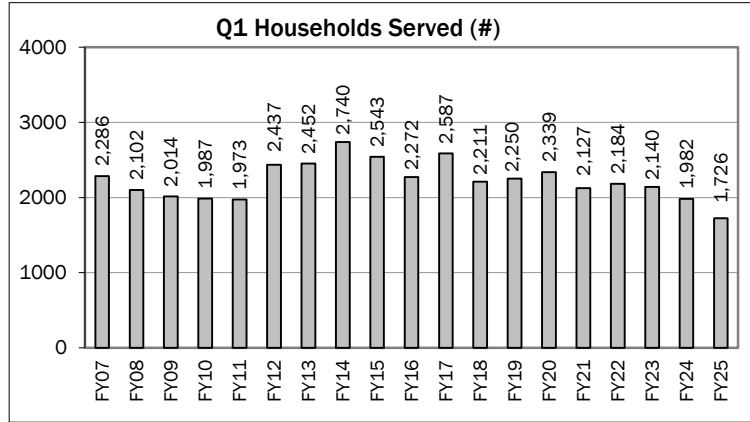
² Overflow capacity is not included.

³ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY25 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 9/30/2024														
Emergency Shelter System ¹	2,000	1,726	≠	749	818	72	88	≠	375	221	≠	30%	24%	≠



DEMOGRAPHICS	FY24 Q1	Δ	FY25 Q1
Households Served	1,982	↓	1,726
Percent Newly Homeless	58%	↓	56%
Clients Served	2,783	↓	2,403
Adults Served	2,089		1,826
Adults 18-24 years (HoH)	N/A		88
Children Served	694		577
Average Age (HoH)	45		45
Gender - Male (HoH)	60%		57%
Gender - Female (HoH)	40%	↑	42%
Gender - Other (HoH)	1%		1%
Veterans (U.S. Military) served	137		137
Veterans % of all adults	7%		7%
Percent of Households With No Income	45%	↑	49%
Percent Working at Entry	26%	↓	21%
Average Monthly Household Income	\$791	↓	\$728
Average Monthly Income for Households with Income	\$1,447		\$1,430
Average Daily Waitlist Number	N/A		384
Race/Ethnicity - Black (HoH) ³	63%		63%
Race/Ethnicity - White (HoH) ³	26%		27%
Race/Ethnicity - Multi-racial (HoH) ³	5%		5%
Race/Ethnicity - Hispanic (HoH) ³	4%		5%
Race/Ethnicity - Other (HoH) ³	1%		1%
Pregnant Persons Served	70	↓	45
Self-Reported Disability (HoH)	67%		67%
Franklin County Residents	83%	↑	88%

The average length of stay increased significantly (up 24 days) and the total clients served decreased significantly (down 13%) during the first quarter of FY25 when compared to the same period of FY24. Lack of available safe, decent, affordable housing is making it very difficult to successfully move people out of shelter quickly, leading to similar changes across all system components. The successful housing outcome rate increased 4 percentage points to 24%. The average income decreased to \$728 when compared to the FY24 annual rate of \$751, and the percent working at entry fell from the FY24 annual rate of 24% to 21%. The number of pregnant persons served decreased by 36% compared to the same reporting period in FY24 (70), a positive development.

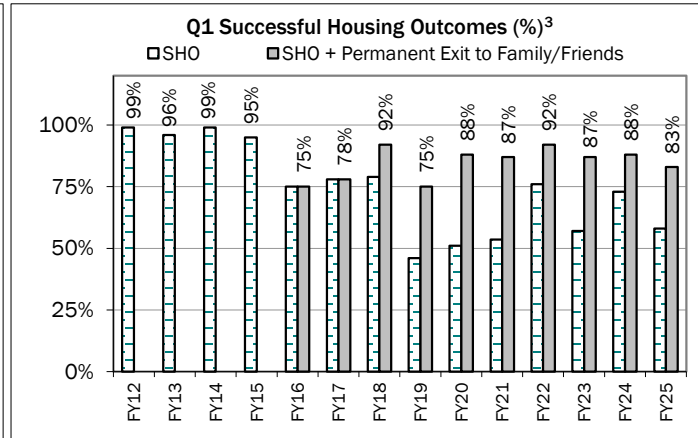
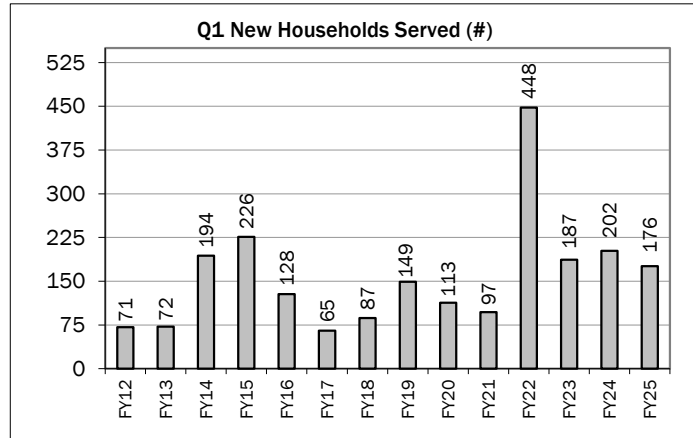
¹ Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 1,974; total pregnant persons is 49.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

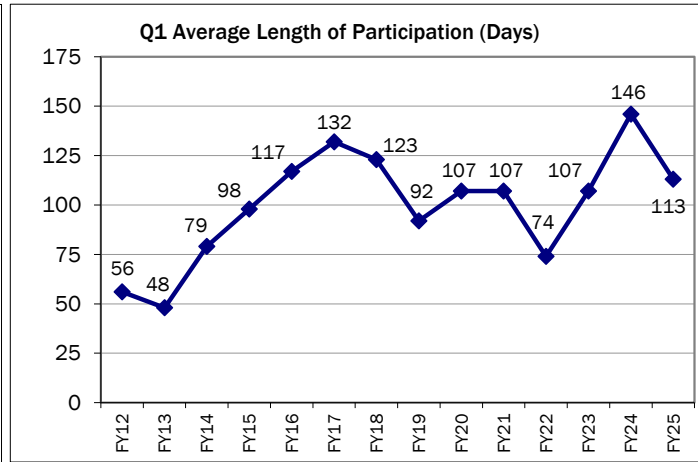
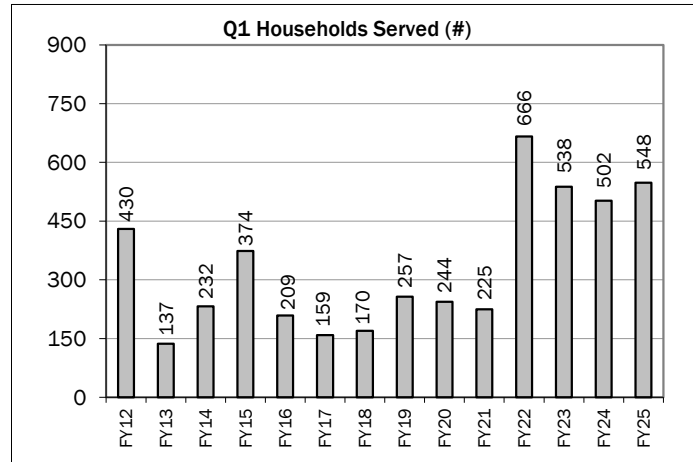
³ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report

FY25 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
7/1/2024 - 9/30/2024	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	220	176	≠	500	548	√	150	113	√	194	158	≠	85%	83%	√



DEMOGRAPHICS	FY24 Q1	Δ	FY25 Q1
Households Served	502	↑	548
Clients Served	1,510		1,554
Adults Served	577		627
Children Served	933		927
Average Age (HoH)	35		36
Gender - Female (HoH) ⁴	84%	↓	80%
Gender - Male (HoH) ⁴	16%		20%
Gender - Other (HoH) ⁴	0%		1%
Veterans (U.S. Military) served	64		96
Veterans % of all adults	11%	↑	15%
Percent of Households With No Income	39%	↓	36%
Percent Working at Entry	42%	↑	44%
Average Monthly Household Income	\$922	↑	\$1,057
Average Monthly Income for Households with Income	\$1,508		\$1,646
Race/Ethnicity - Black (HoH)	73%		74%
Race/Ethnicity - White (HoH)	18%		18%
Race/Ethnicity - Multi-racial (HoH)	5%		5%
Race/Ethnicity - Hispanic (HoH)	4%	↓	2%
Race/Ethnicity - Other (HoH)	0%		1%
Average Family Size ²	3.4		3.5
Average Number of Children ²	2.2		2.4
Adults 18 - 24 years (HoH) ⁴	20%	↓	17%
Adults 25 - 34 years (HoH) ⁴	42%		41%
Adults 35 - 44 years (HoH) ⁴	22%		23%
Adults 45 - 55 years (HoH) ⁴	9%		11%
Adults 56 - 61 years (HoH) ⁴	2%		4%
Adults 62+ years (HoH) ⁴	5%		5%
Self-reported Disability (HoH)	28%		28%
Pregnant Persons Served	53	↓	40



When compared to the same reporting period of the prior fiscal year, the prevention system operated more efficiently during the first quarter of FY25. The number of households served increased 9% and the average income increased from \$922 to \$1057. The average length of participation in the program significantly decreased 33 days to 113, which lead to a modest decrease in the successful housing outcome (down 5 percentage points compared to a year ago). At exit, 58% of households are stable in their own housing and 25% decided to permanently move in with family/friends. The number of veterans served increased by 32 (50%), reflecting better use of veteran resources when compared to same reporting period of FY24 (64). The number of pregnant persons served decreased by 13 (26%) due in part to the closing of a prevention program dedicated to pregnant persons.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.

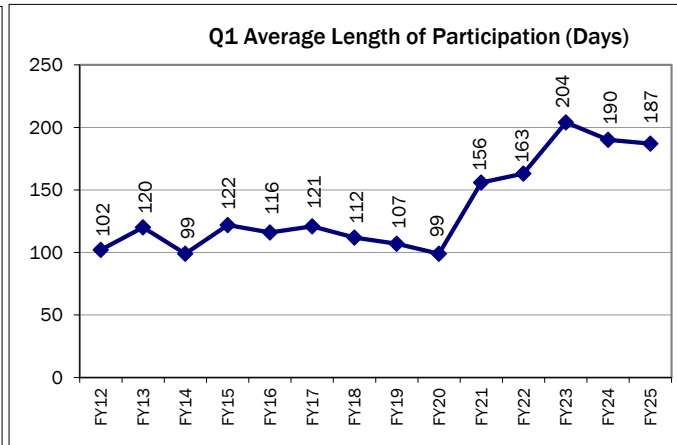
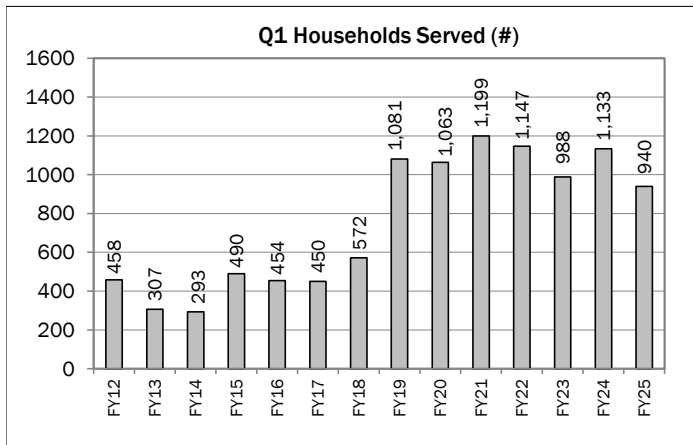
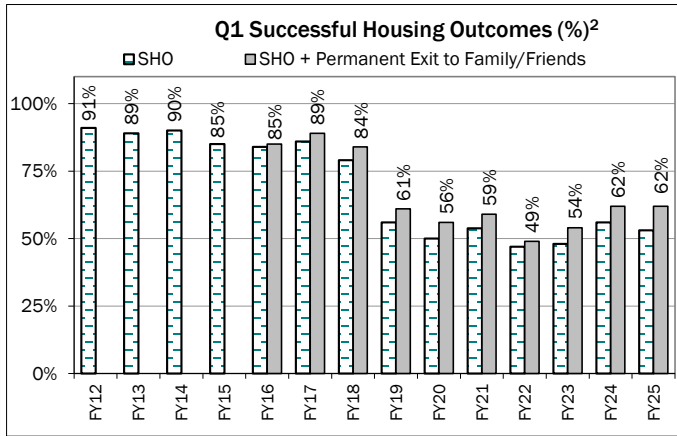
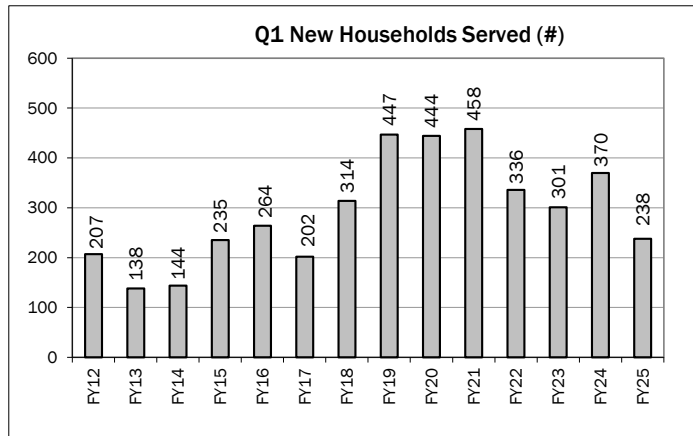
² Data refers to the families served.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report

FY25 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
7/1/2024 - 9/30/2024	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-housing System ¹	186	238	√	758	940	√	240	187	√	106	173	√	60%	62%	√
Single Adults ³	-	179	-	-	658	-	-	176	-	-	104	-	-	56%	-
Families ³	-	59	-	-	282	-	-	209	-	-	69	-	-	75%	-



DEMOGRAPHICS	FY24 Q1 Family	Δ	FY25 Q1 Family	FY24 Q1 Singles ³	Δ	FY25 Q1 Singles ³
Households Served	370	↓	282	763	↓	658
Clients Served	1,254	↓	952	770	↓	667
Adults Served	451		338	770		667
Children Served	804		614	-		-
Average Age (HoH)	31		31	47		47
Gender - Male (HoH) ⁴	6%		6%	70%		63%
Gender - Female (HoH) ⁴	94%		94%	28%	↑	35%
Gender - Other (HoH) ⁴	0%		0%	1%		1%
Veterans (U.S. Military) served	5		9	230		229
Veterans % of all adults	1%	↑	3%	30%	↑	35%
Percent of Households With No Income	54%	↓	29%	48%	↓	46%
Percent Working at Entry	32%		34%	23%		22%
Average Monthly Household Income	\$640	↑	\$691	\$722	↓	\$702
Average Monthly Income for Households with Income	\$1,380		\$1,513	\$1,389		\$1,386
Race/Ethnicity - Black (HoH)	74%	↓	72%	60%	↓	59%
Race/Ethnicity - White (HoH)	13%		16%	29%		31%
Race/Ethnicity - Multi-racial (HoH)	7%		7%	4%		4%
Race/Ethnicity - Hispanic (HoH)	5%		4%	5%		4%
Race/Ethnicity - Other (HoH)	1%		1%	1%		2%
Average Family Size	3.4		3.4	-		-
Average Number of Children	2.2		2.2	-		-
Adults 18-24 years (HoH) ⁴	34%	↓	31%	13%	↑	17%
Adults 25 - 34 years (HoH) ⁴	36%		39%	14%		11%
Adults 35 - 44 years (HoH) ⁴	24%		22%	16%		16%
Adults 45 - 55 years (HoH) ⁴	4%		7%	22%		23%
Adults 56 - 61 years (HoH) ⁴	1%		1%	16%		13%
Adults 62+ years (HoH) ⁴	0%		0%	19%		19%
Self-reported Disability (HoH)	44%	↑	47%	77%	↓	69%
Pregnant Persons Served	28	↓	26	16	↓	4

During the first quarter, the number of households served decreased 17% when compared to the same reporting period of the previous year. Rapid Re-housing providers are reporting continued staffing issues and difficulty securing low-income, affordable housing. However, the success rate at exit and the length of participation were largely unchanged from the prior year. Substantially more family households (71%) had income than during the same reporting period of the previous year (46%), reflecting a change in targeting and contributing to a high 75% success rate (FY24 69%). The number of pregnant persons decreased by 14 (32%) when compared to the same reporting quarter of the prior fiscal year (44) due to lower need, a positive development. 35% of single adults in rapid re-housing were women, up from 30% a year ago. The self-reported disability rate decreased to 47% (FY24 48%) for families and to 69% (FY24 74%) for single adults when compared to the FY24 annual rate. The increased rate of women and decreased rate of disabled individuals both indicate more efficient targeting of resources.

¹ System includes HFF Rapid Re-housing programs, VOAIO Rapid Re-housing, TSA Rapid Re-housing, YMCA Rapid Re-housing programs, Homefull Rapid Re-housing program, LSS SSVF program, and VOAIO SSVF program.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

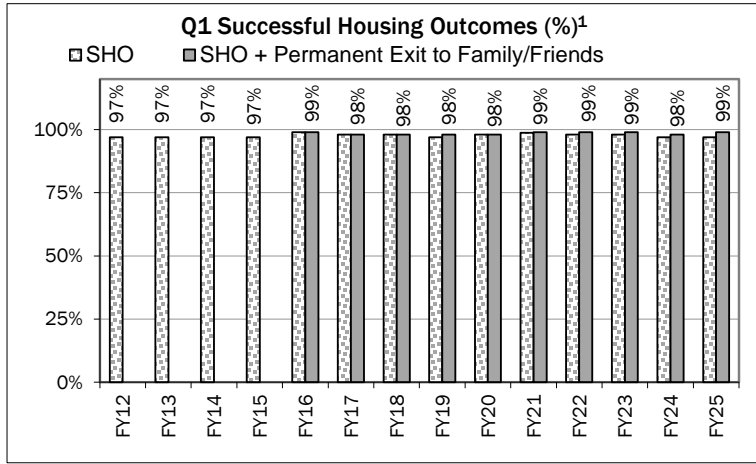
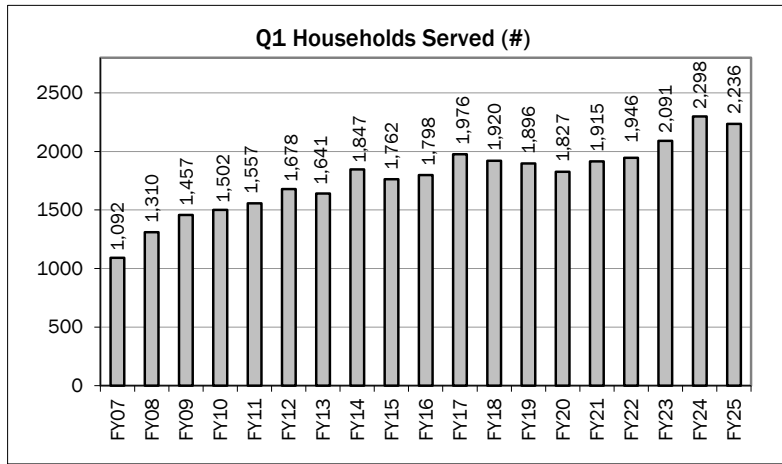
³ No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

⁴ Due to rounding percentages do not add up to 100%.

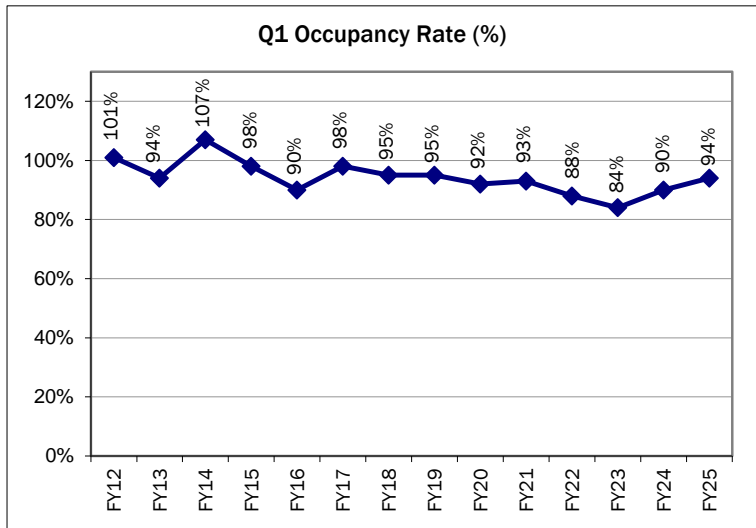
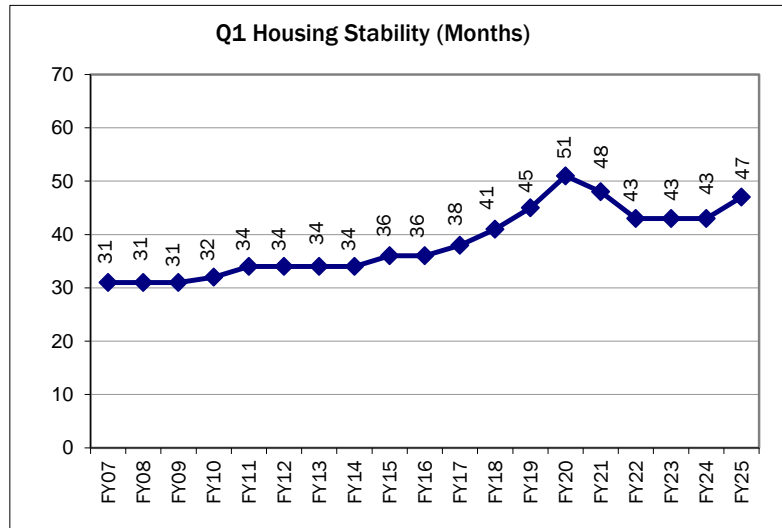
System and Program Indicator Report



FY25 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 9/30/2024															
Total PSH System	2,490	2,236	≠	95%	94%	√	24	47	√	2,366	2,193	√	95%	99%	√



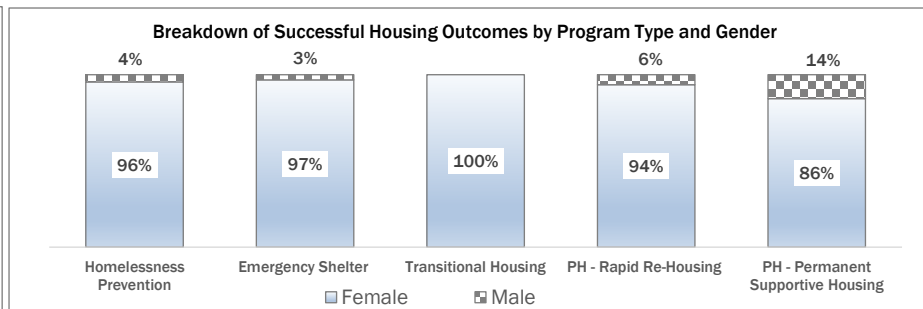
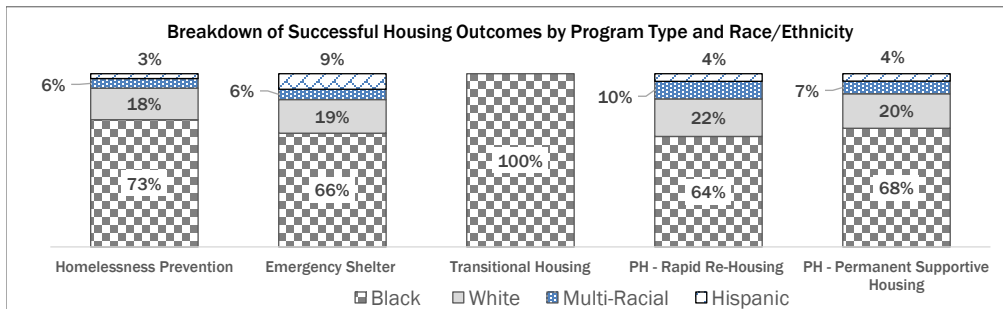
The system had a 3% decrease in numbers served. The occupancy rate increased 4 percentage points to 94%. Combined, these numbers are indicative of lower than typical turnover of units. The system success rate remains extremely high at 99%. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2,301. VA VASH voucher capacity of 377 is not included.



¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report

Special Populations Served: 7/1/2024 - 9/30/2024		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	186	52	0	16	12	72	62
Pregnant Youth Households (18 - 24)	27	9	0	4	1	13	3
Households (25+)	935	306	4	232	1	185	309
Pregnant Households (25+)	57	27	0	16	0	13	7
Total Households Served (#)	1,194	394	4	267	14	282	379
Total Households Entered	261	138	3	111	1	59	8
Total Households Exited	329	173	0	122	3	92	8
Successful Housing Outcomes (#) ¹	N/A	144	N/A ⁴	67	2	69	375
Successful Housing Outcomes (%) ¹	N/A	83%	N/A ⁴	55%	67%	75%	99%
Average Length of Shelter Stay (Days) ²	N/A	98	N/A ⁴	118	8	209	44
Average Length of Participation (Days) ²	N/A						
Housing Stability (Months) ²	N/A						
DEMOGRAPHICS							
	Race/Ethnicity - Black (HoH)	74%	75%	64%	86%	72%	68%
	Race/Ethnicity - White (HoH)	17%	25%	20%	7%	16%	20%
	Race/Ethnicity - Multi-racial (HoH)	5%	0%	8%	0%	7%	7%
	Race/Ethnicity - Hispanic (HoH)	3%	0%	8%	7%	4%	4%
	Race/Ethnicity - Other (HoH)	1%	0%	0%	0%	1%	1%
	Gender - Male (HoH)	6%	25%	6%	7%	6%	14%
	Gender - Female (HoH)	94%	75%	94%	93%	94%	86%
	Gender - Other (HoH)	0%	0%	0%	0%	0%	0%
	Self Reported Disability	28%	100%	36%	57%	47%	95%
	Franklin County Residents	89%	100%	85%	93%	87%	95%



The system-wide number of families served decreased by 3% (FY24 1,226) when compared to the same reporting period of the prior fiscal year. The rate of families served in homelessness prevention services decreased by 5% (FY24 415), emergency shelter decreased by 14% (FY24 310), transitional housing decreased by 33% (FY24 21) and in rapid re-housing decreased by 24% (FY24 370) during the same timeframe. The number of families in permanent supportive housing increased by 15% (FY24 331) and transition age youth families in permanent supportive housing increased by 48% (FY24 44). The length of time families spent in emergency shelter increased significantly, when compared the same reporting period of FY24 (90). The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities.

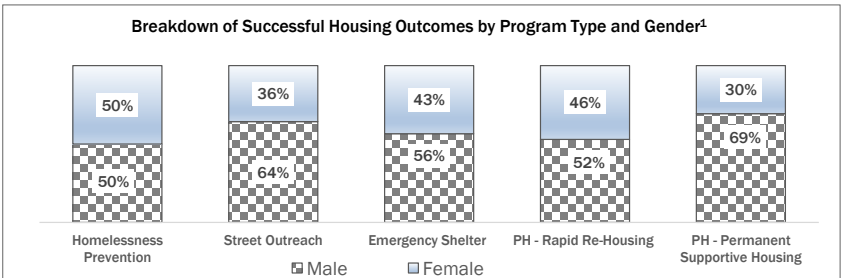
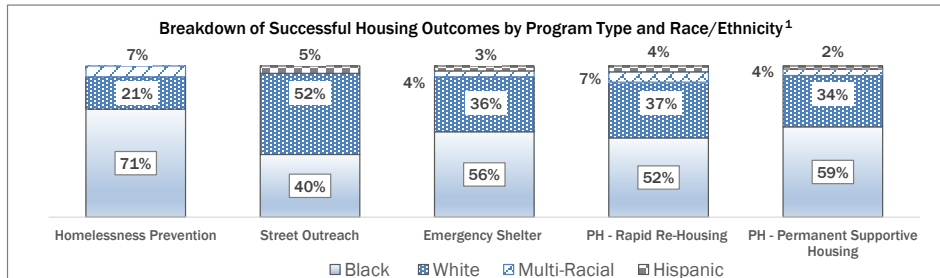
¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

³ PH - Rapid Re-Housing households with adults only were excluded from totals.

⁴ Program didn't have any household exits; unable to calculate measure.

Special Populations Served: 7/1/2024 - 9/30/2024		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18 ⁴	12	0	7	0	6	0	0
Households with only Children under 18 ⁴	1	0	0	0	1	0	0
Pregnant Unaccompanied Youth under 18 ⁴	4	0	2	4	0	0	0
Unaccompanied Youth (18 -24)	300	23	24	58	46	108	83
Pregnant Unaccompanied Youth (18 -24)	12	2	2	4	1	1	2
Households without Children (18 - 24)	1	1	0	0	0	0	0
Pregnant Households without Children (18 - 24)	0	0	0	0	0	0	0
Single Adult (25+)	3,913	117	316	1,378	0	540	2,001
Pregnant Single Adult (25+)	28	1	4	21	0	3	0
Pregnant Households without Children (25+)	2	1	0	0	0	0	1
Households without Children (25+)	111	9	1	4	0	6	92
Total Households Served (#)	4,369	154	356	1,466	54	658	2,177
Total Households Entered	1,148	38	139	792	14	177	36
Total Households Exited	976	17	111	800	7	187	64
Successful Housing Outcomes (#) ¹	N/A	14	42	154	1	104	2,133
Successful Housing Outcomes (%) ¹	N/A	82%	38%	19%	14%	56%	99%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ²	N/A	274	120	83	8	176	53
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race/Ethnicity - Black (HoH) ³	73%	33%	63%	87%	59%	59%
	Race/Ethnicity - White (HoH) ³	18%	56%	28%	4%	31%	34%
	Race/Ethnicity - Multi-racial (HoH) ³	6%	6%	4%	4%	4%	4%
	Race/Ethnicity - Hispanic (HoH) ³	1%	4%	4%	6%	4%	2%
	Race/Ethnicity - Other (HoH) ³	2%	2%	1%	0%	2%	1%
	Gender - Male (HoH) ³	55%	53%	66%	31%	63%	69%
	Gender - Female (HoH) ³	44%	46%	33%	67%	35%	30%
	Gender - Other (HoH) ³	2%	0%	1%	2%	1%	1%
	Self Reported Disability	49%	99%	77%	96%	69%	97%
	Franklin County Residents	90%	88%	89%	93%	85%	94%



The system-wide number of single adults served decreased 5% (FY24 4,601) when compared to the same reporting period of the prior fiscal year. The number of single adults in the following types of programs increased: street outreach by 3% (FY24 347), and homelessness prevention by 77% (FY24 87). The following programs experience a decreased in number served: emergency shelter by 13% (FY24 1,673), rapid re-housing by 14% (FY24 763) and permanent supportive housing by 7% (FY24 2,331) when compared to the same reporting period of the prior fiscal year. The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities.

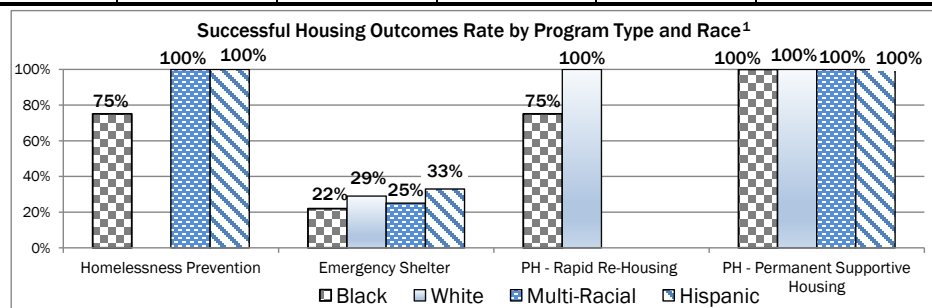
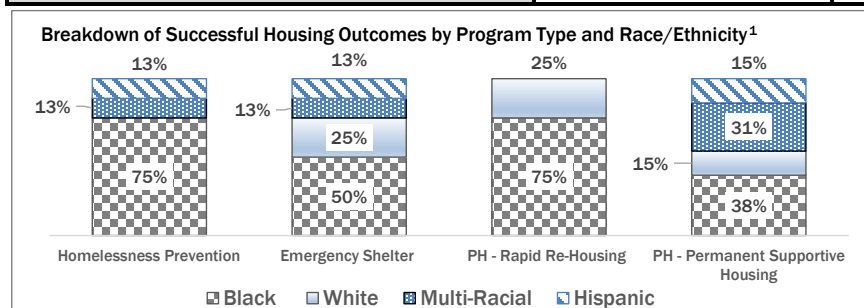
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

⁴ Individuals served in programs not dedicated to minors. Typically, clients are within a couple months of turning 18.

Special Populations Served: 7/1/2024 - 9/30/2024		Pregnant Persons Served by Program Type					
Pregnant Persons	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	4	0	2	4	0	0	0
Unaccompanied Youth (18 -24)	12	2	2	4	1	1	2
Single Adults (25+)	28	1	4	21	0	3	0
Parenting Youth Households (18-24)	27	9	0	4	1	13	3
Parenting Households (25+)	58	27	0	16	0	13	7
Households without Children (25+)	2	1	0	0	0	0	1
Total Households Served (#)	127	40	8	49	2	30	13
Total Households Entered	48	8	6	32	0	10	3
Total Households Exited	44	10	2	32	0	5	0
Successful Housing Outcomes (#) ¹	N/A	8	0	8	N/A ³	4	13
Successful Housing Outcomes (%) ¹	N/A	80%	0%	25%	N/A ³	80%	100%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	98	26	47	N/A ³	186	18
Housing Stability (Months) ²							
DEMOGRAPHICS							
Race/Ethnicity - Black (HoH) ⁴		75%	63%	61%	100%	60%	38%
Race/Ethnicity - White (HoH) ⁴		13%	25%	22%	0%	23%	15%
Race/Ethnicity - Multi-racial (HoH) ⁴		3%	13%	8%	0%	10%	31%
Race/Ethnicity - Hispanic (HoH) ⁴		10%	0%	8%	0%	7%	15%
Race/Ethnicity - Other (HoH) ⁴		0%	0%	0%	0%	0%	0%
Self Reported Disability		13%	75%	46%	100%	33%	85%
Franklin County Residents		98%	75%	90%	100%	87%	92%



The system-wide number of pregnant individuals served decreased 20% (FY24 159) when compared to the same reporting period of the prior fiscal year. The number of pregnant individuals served by homelessness prevention decreased by 25% due to the closing of a program dedicated to pregnant persons (FY24 53), emergency shelters decreased by 30% (FY24 70) and rapid re-housing decreased by 32% (FY24 44). The number served by permanent supportive housing increased by 30% (FY24 10) and street outreach increased by 14% (FY24 7) when compared to the same reporting period of the prior fiscal year. The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. Also, the rate of BIPOC pregnant persons in all program types except street outreach exceeds 70% of the population served in the respective program types. From an outcomes perspective, the homelessness system did not substantially address these disparities.

¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

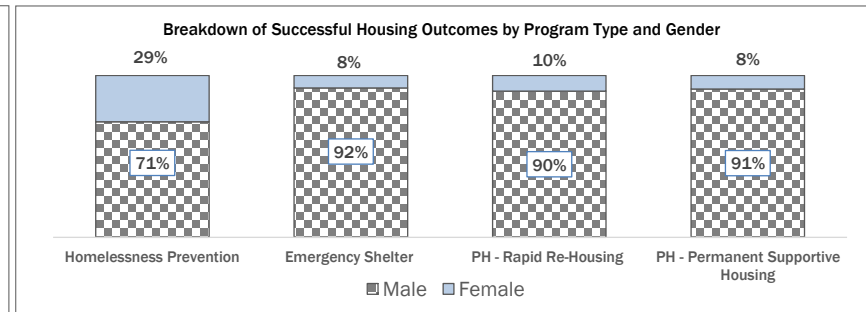
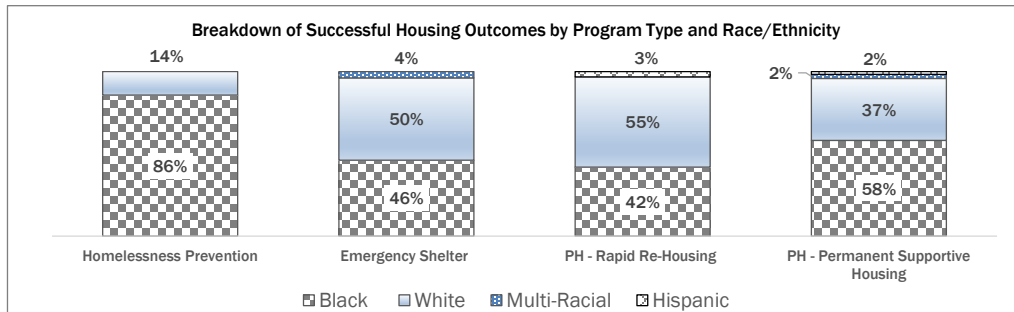
³ Program didn't have any household exits; unable to calculate measure.

⁴ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 7/1/2024 - 9/30/2024		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing ⁴	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	2	2	0	1	0	0	0
Single Adults (25+)	823	81	2	134	0	229	511
Parenting Youth Households 18-24	2	1	0	0	0	0	1
Parenting Households (25+)	52	12	0	2	0	9	29
Total Households Served (#)	879	96	2	137	0	238	541
Total Households Entered	87	26	0	72	0	46	9
Total Households Exited	88	10	0	67	0	49	10
Successful Housing Outcomes (#) ¹	N/A	7	N/A ⁴	26	N/A ⁴	31	532
Successful Housing Outcomes (%) ¹	N/A	70%	N/A ⁴	39%	N/A ⁴	63%	99%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	358	N/A ⁴	75	N/A ⁴	255	67
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race/Ethnicity - Black (HoH)	72%	100%	53%	N/A	51%	57%
	Race/Ethnicity - White (HoH)	20%	0%	43%	N/A	43%	37%
	Race/Ethnicity - Multi-racial (HoH)	5%	0%	1%	N/A	2%	3%
	Race/Ethnicity - Hispanic (HoH)	0%	0%	2%	N/A	3%	2%
	Race/Ethnicity - Other (HoH)	3%	0%	1%	N/A	1%	1%
	Gender - Male (HoH)	78%	100%	98%	N/A	94%	91%
	Gender - Female (HoH)	21%	0%	2%	N/A	6%	8%
	Gender - Other (HoH)	1%	0%	0%	N/A	0%	1%
	Self Reported Disability	63%	50%	78%	N/A	57%	86%
	Franklin County Residents	88%	50%	78%	N/A	76%	92%



The system-wide number of **veterans served decreased by 1%** when compared to the same reporting period of the prior fiscal year (FY24 888). The number of **veterans served in prevention programs decreased by 50%** (FY24 64). The number of veterans served in **permanent supportive housing decreased by 3%** (FY24 558) and **street outreach by 80%** (FY24 10) when compared to the prior fiscal year. The number of veterans served in **emergency shelter (FY24 137) and rapid re-housing (FY24 235) remained flat**. The VOA GPD Transitional Housing program closed as of 9/30/23, decreasing the capacity of veterans programming by 40 beds. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system did not substantially address these disparities.

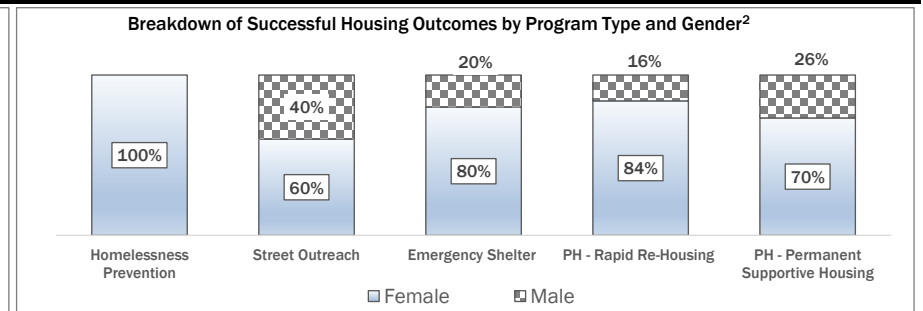
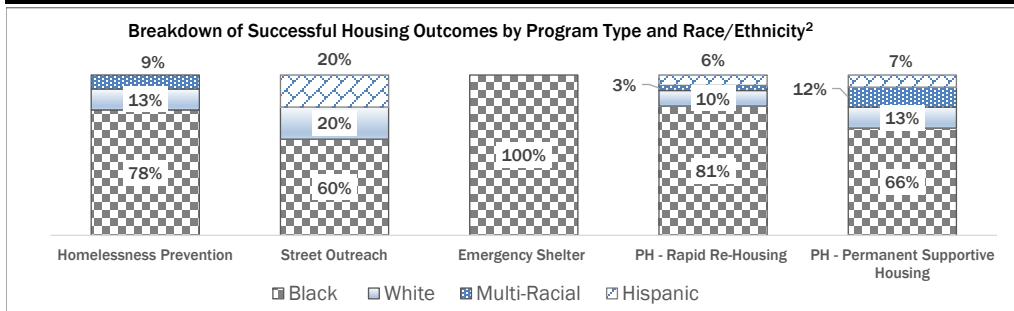
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁴ No Household exits; unable to calculate measure.

Special Populations Served: 7/1/2024 - 9/30/2024		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ²
Unaccompanied Youth under 18	117	0	9	112	6	0	0
Parenting Youth Households Under 18	1	0	0	0	1	0	0
Unaccompanied Youth 18-24	312	26	26	62	47	109	85
Parenting Youth Households 18-24	212	61	0	20	13	85	65
Total Pregnant Persons Served	43	11	4	12	2	14	5
Total Households Served	638	87	36	194	67	194	149
Total Households Entered	215	31	25	151	15	33	7
Total Households Exited	234	28	10	155	9	61	5
Successful Housing Outcomes (#) ²	N/A	23	5	5	2	31	148
Successful Housing Outcomes (%) ²	N/A	82%	50%	10%	22%	51%	99%
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	100	29	73	8	210	27
Housing Stability (Months) ³							
DEMOGRAPHICS							
	Race/Ethnicity - Black (HoH) ⁴	83%	69%	62%	87%	78%	66%
	Race/Ethnicity - White (HoH) ⁴	8%	11%	14%	4%	9%	13%
	Race/Ethnicity - Multi-racial (HoH) ⁴	7%	11%	11%	3%	6%	12%
	Race/Ethnicity - Hispanic (HoH) ⁴	2%	8%	7%	6%	5%	7%
	Race/Ethnicity - Other (HoH) ⁴	0%	0%	6%	0%	2%	2%
	Gender - Female (HoH) ⁴	90%	69%	60%	72%	74%	70%
	Gender - Male (HoH) ⁴	10%	31%	37%	27%	24%	26%
	Gender - Other (HoH) ⁴	0%	0%	3%	1%	2%	5%
	Self Reported Disability	22%	59%	48%	88%	56%	98%
	Franklin County Residents	95%	91%	91%	93%	92%	96%



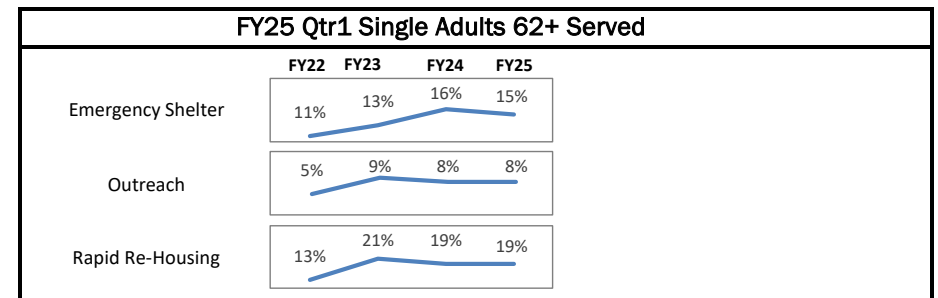
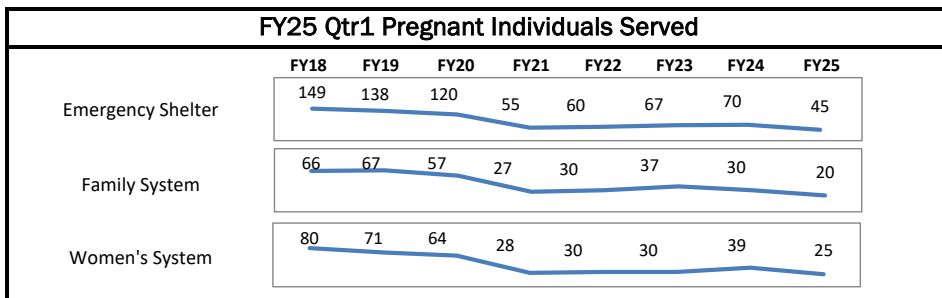
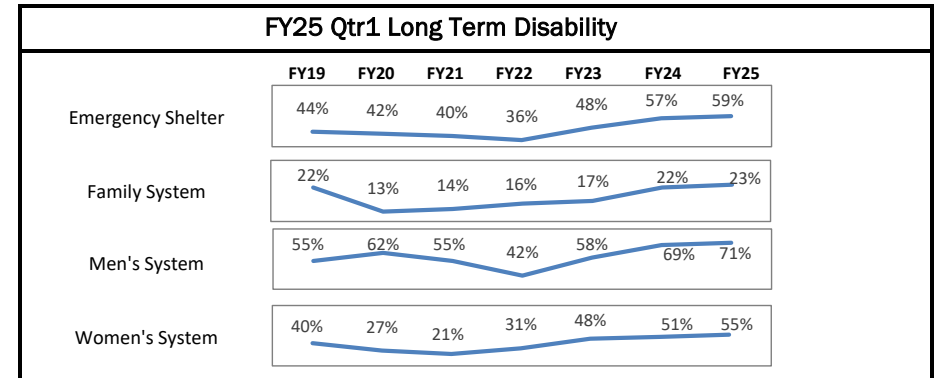
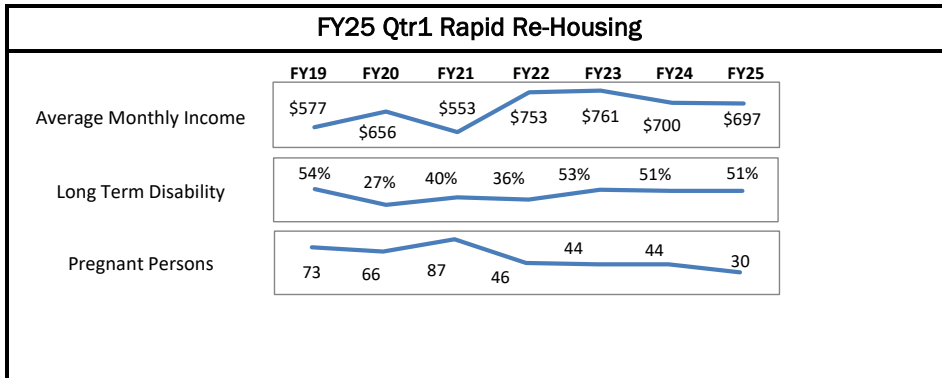
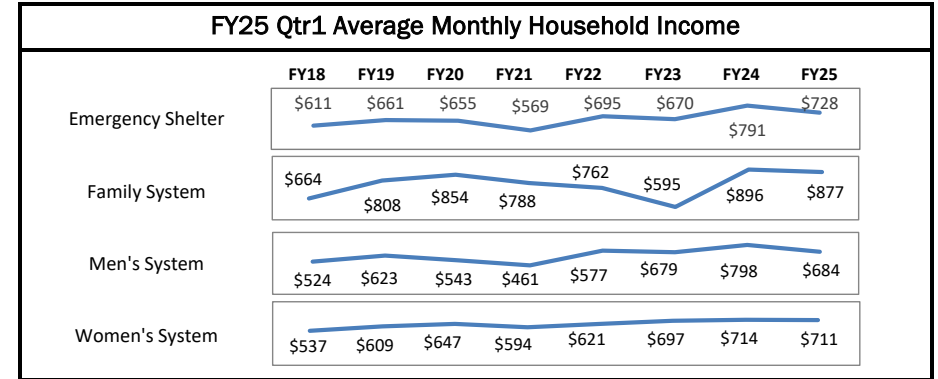
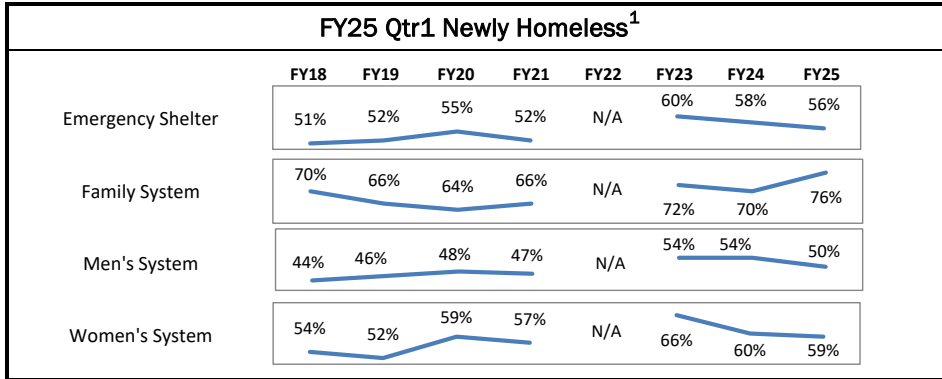
The number of transition age youth served system-wide remained flat (FY24 635) when compared to the same reporting period of the prior fiscal year. The number of youth served decreased in homelessness prevention by 11% (FY24 98) and rapid re-housing by 12% (FY24 221). Youth served increased in permanent supportive housing by 8% (FY24 138) and street outreach by 300% (FY24 9). The increase in street homelessness is alarming. Households served in transitional housing (FY24 67) and emergency shelter (FY24 196) remained flat. The number of pregnant youth served systemwide decreased by 23% (FY24 56). The rate of Black/African American youth and female youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities. In addition, the high rate of homeless Black/African American and female transitional age youth show a system failure that must be addressed with urgency.

¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.
² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter successful housing outcomes.
³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter Average Length of Stay calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.
⁴ Due to rounding, percentages do not add up to 100%

System and Program Indicator Report



Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2024 - 9/30/2024



¹ Did not access a homeless program in the past two years. FY22 data not available due to system migration.
² Exited successfully but returned to shelter within 180 days of successful exit.



Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home in Columbus and Franklin County, Ohio.

CSB was founded in 1986 on the vision that no one should be homeless in our community, for even one night. As the system leader for the prevention of and response to homelessness in Central Ohio, CSB funds and coordinates care across 17 partner agencies providing outreach, homelessness prevention, emergency shelter, and housing programs to help low-income families and single adults facing homelessness in Franklin County regain housing stability. Over the past 10 years alone, CSB's system of care has housed more than 35,000 people.

CSB is funded by the City of Columbus, the Franklin County Board of Commissioners, the U.S. Department of Housing and Urban Development, the State of Ohio, United Way of Central Ohio, The Columbus Foundation, Nationwide Foundation, American Electric Power Foundation, and many other public and private investors.