

SYSTEM INDICATOR REPORT

FY2024
4/1/24 - 6/30/24

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.



These programs met all outcomes for numbers served, length of service, and successful outcomes.



Family Homelessness
Prevention
Franklin County
Children Services



Homeless Hotline for Families



Rapid Rehousing for Veterans

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

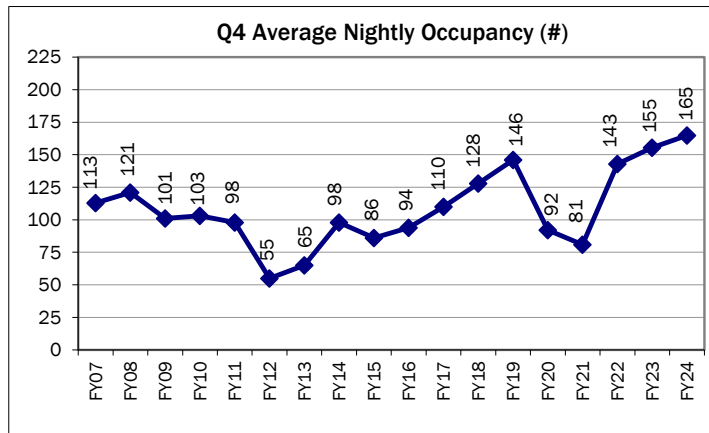
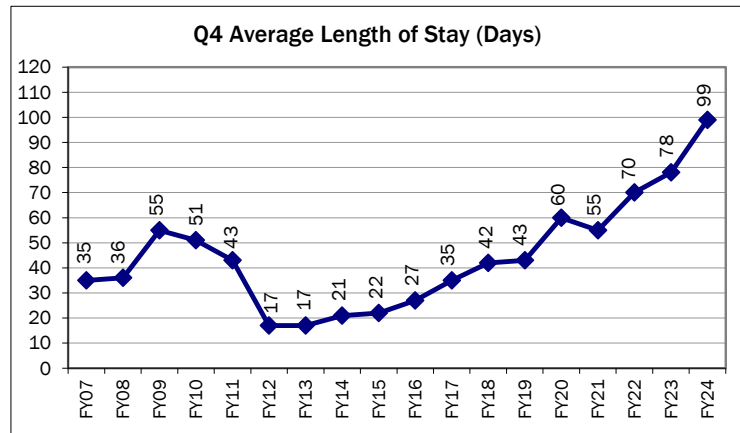
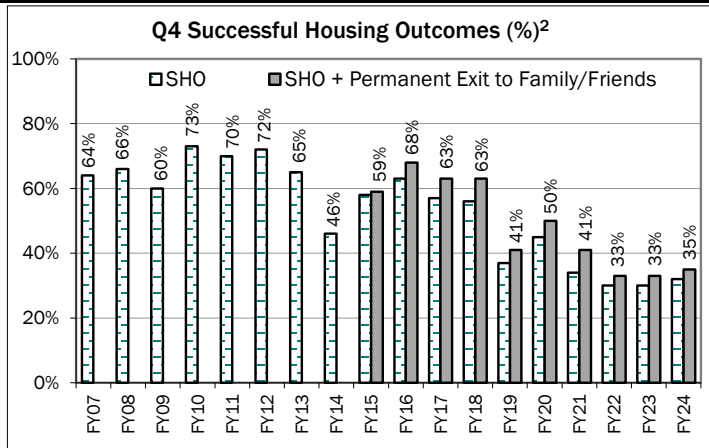
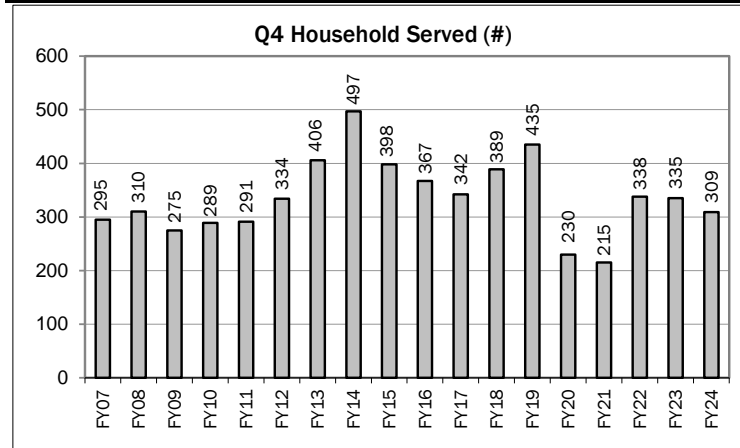
All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) ³			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2024 - 6/30/2024														
Family System	375	309	√ ¹	114	165	54	99	N/A	72	52	≠	50%	35%	≠



DEMOGRAPHICS	Q4 Δ	Family
Households Served ⁴	↓	309
Percent Newly Homeless	↓	72%
Clients Served	↓	1,069
Adults Served	↓	424
Children Served	↓	645
Children 0 - 5 years	-	43%
Mean Family Size	↓	3.5
Average Number of Children	↓	2.1
Average Age (HoH)	-	35
Gender - Female (HoH)	-	93%
Gender - Male (HoH)	-	7%
Veterans (U.S. Military) served	↓	1
Veterans % of all adults	↓	0%
Percent of Households with No Income	-	47%
Percent Working at Entry	↑	32%
Average Monthly Household Income	↑	\$861
Average Monthly Income for Households with Income	-	\$1,637
Race/Ethnicity - Black (HoH)	↓	61%
Race/Ethnicity - White (HoH)	-	22%
Race/Ethnicity - Multi-Racial (HoH)	↑	9%
Race/Ethnicity - Hispanic (HoH)	↑	8%
Race/Ethnicity - Other (HoH)	-	0%
Adults 18-24 years (HoH)	-	12%
Children 0 - 2 years	-	22%
Children 3 - 7 years	-	34%
Children 8 - 12 years	-	27%
Children 13 - 17 years	-	17%
Pregnant Women Served	↑	29
Self-Reported Disability (HoH)	↓	40%
Franklin County Residents	↑	85%

When compared to the same period of the prior fiscal year 8% less households needed shelter. The success rate at exit from shelters increased 2 percentage points to 35%. The average length of shelter stay increased by 21 days to 99 days, the highest level recorded historically. While the number of families served decreased, the family system is reporting the highest average nightly occupancy at 165 families. Lack of available safe, decent, affordable housing is making it difficult to successfully out of shelter quickly. The employment rate at entry increased from the FY23 annual rate of 27% to 32% currently and the average income increased to \$861 (FY23 \$652). 4% of families (12) had more than one shelter stay during the timeframe. The number of pregnant women served increased by 12% (3) compared to the same reporting period in FY23 (26). An additional 80 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families. System served all families that needed shelter. System goals recalculated.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

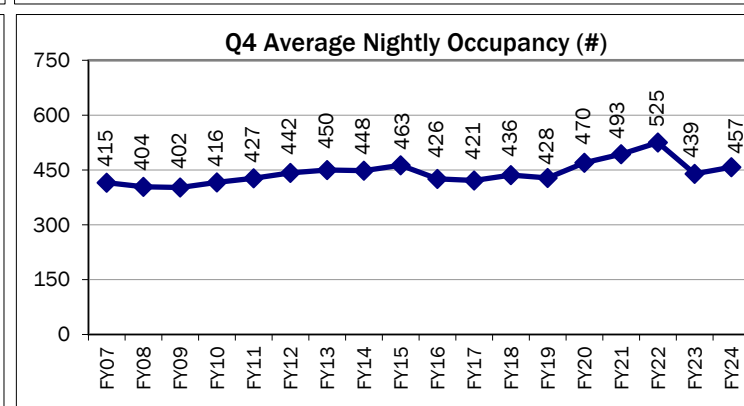
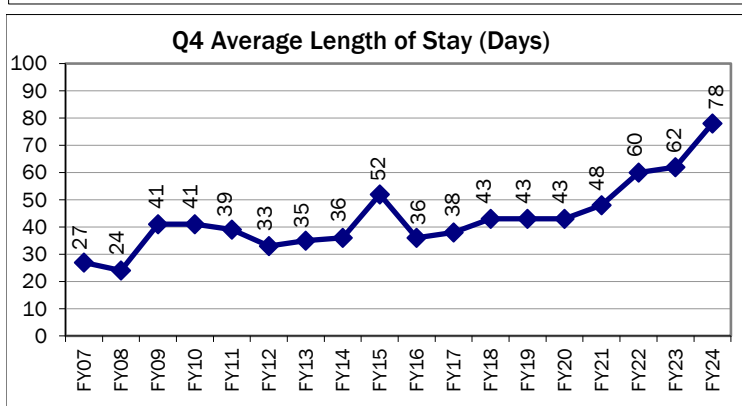
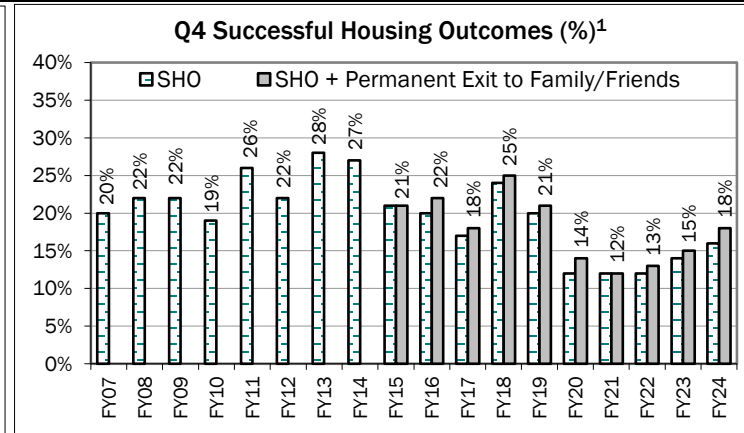
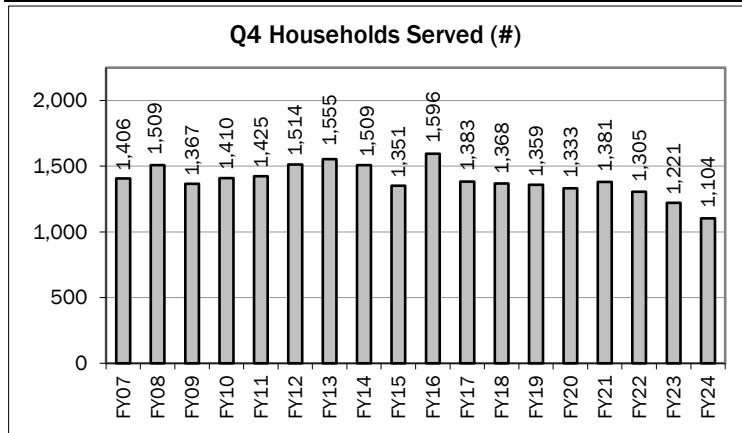
³ The rating/achievement of average length of shelter stay has been suspended for shelter providers for FY2024.

⁴ Four households were served in the family system that had adult youth (age 18) with disabilities and no children (age 0-17). These households may be counted as single adult households in other areas of this report.

System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) ³			Successful Housing Outcomes ¹					
	4/1/2024 - 6/30/2024	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	1,325	1,104	≠	427	457	45	78	N/A	225	116	≠	25%	18%	≠



DEMOGRAPHICS	Q4 Δ	Men
Households Served	↓	1,104
Percent Newly Homeless	↑	50%
Average Age	-	48
Men as a percent of total single adults served	↓	67%
Veterans (U.S. Military) served	↑	143
Veterans % of all adults	↑	13%
Percent of Households With No Income	-	53%
Percent Working at Entry	↑	23%
Average Monthly Household Income	↑	\$675
Average Monthly Income for Households with Income	-	\$1,437
Average Daily Waitlist Number	↑	296
Race/Ethnicity - Black (HoH) ⁴	↓	62%
Race/Ethnicity - White (HoH) ⁴	-	27%
Race/Ethnicity - Multi-racial (HoH) ⁴	-	4%
Race/Ethnicity - Hispanic (HoH) ⁴	-	5%
Race/Ethnicity - Other (HoH) ⁴	-	1%
Adults 18 - 24 years ⁴	↓	3%
Adults 25 - 34 years ⁴	-	21%
Adults 35 - 44 years ⁴	-	19%
Adults 45 - 55 years ⁴	-	24%
Adults 56 - 61 years ⁴	-	15%
Adults 62+ years ⁴	↑	17%
Self-Reported Disability (HoH)	-	67%
Franklin County Residents	↑	90%

The number of single men sheltered decreased 10% when compared to the same reporting period of the prior fiscal year. The success rate at exit from shelters increased 3 percentage points to 18%. The average length of time homeless increased by 16 days to 78 days, the highest level recorded historically. Lack of available safe, decent, affordable housing is making it difficult to successfully move individuals out of shelter quickly. The employment rate at entry increased 3 percentage points to 23% when compared to the FY23 annual rate of 20%, and the average income increased to \$675 (FY23 \$592). 26% of men (284) had multiple stays in shelter during the timeframe. The rate of adults aged 62+ increased by 5 percentage point to 17% when compared to the annual FY23 rate (12%). The number of veterans served increased by 38 (36%), compared to the same reporting period of the prior fiscal year (FY23 105). The rate of Franklin County residents served increased by 6 percentage points.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Overflow capacity is not included. Most overflow and warming center capacity closed as of 3/31/24.

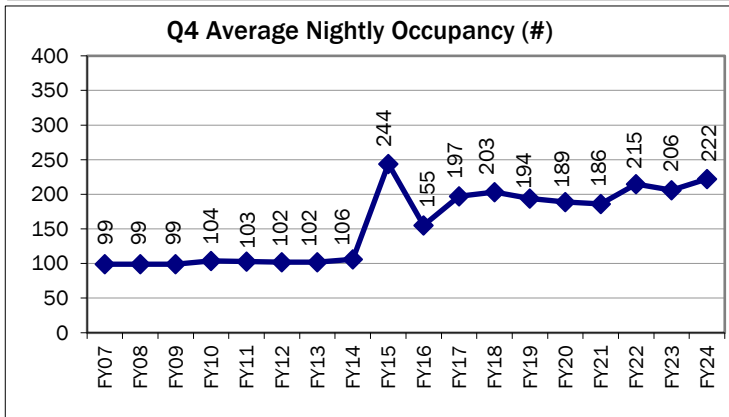
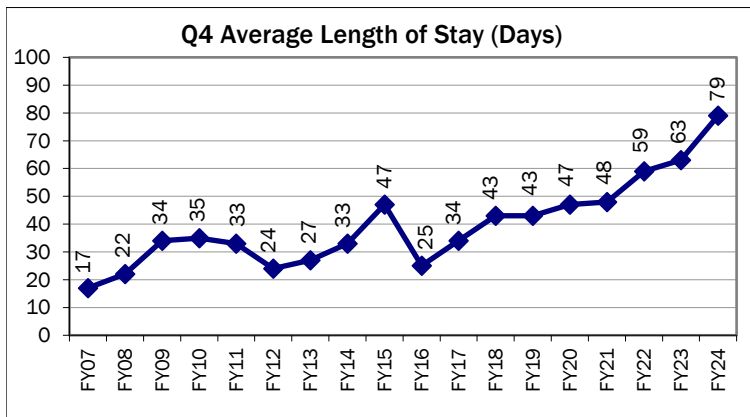
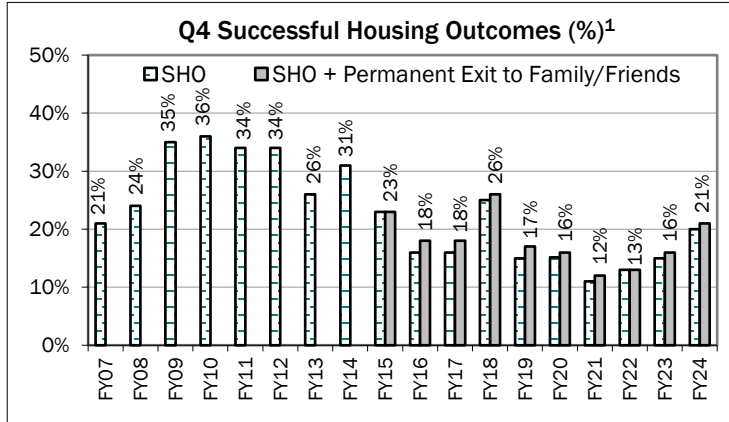
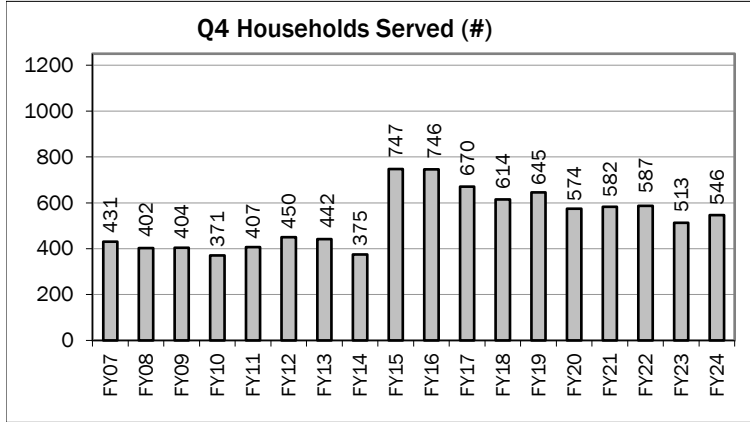
³ The rating/achievement of average length of shelter stay has been suspended for shelter providers for FY2024.

⁴ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) ³			Successful Housing Outcomes ¹					
	4/1/2024 - 6/30/2024	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	625	546	√	208	222	45	79	N/A	104	67	≠	25%	21%	√



DEMOGRAPHICS	Q4 Δ	Women
Households Served	↑	546
Percent Newly Homeless	↑	65%
Average Age	-	45
Women as a percent of total single adults served	↑	33%
Veterans (U.S. Military) served	↓	4
Veterans % of all adults	↓	1%
Percent of Households With No Income	-	47%
Percent Working at Entry	↓	19%
Average Monthly Household Income	↑	\$675
Average Monthly Income for Households with Income	-	\$1,283
Average Daily Waitlist Number	↑	71
Race/Ethnicity - Black (HoH)	↓	55%
Race/Ethnicity - White (HoH)	-	36%
Race/Ethnicity - Multi-racial (HoH)	↓	4%
Race/Ethnicity - Hispanic (HoH)	-	3%
Race/Ethnicity - Other (HoH)	-	2%
Adults 18 - 24 years ⁴	↑	9%
Adults 25 - 34 years ⁴	-	19%
Adults 35 - 44 years ⁴	-	22%
Adults 45 - 55 years ⁴	-	24%
Adults 56 - 61 years ⁴	-	13%
Adults 62+ years ⁴	↑	14%
Pregnant Women Served	↓	32
Self-Reported Disability (HoH)	↑	76%
Franklin County Residents	↑	85%

The number of single women sheltered increased 6% when compared to the same reporting period of the previous year. The success rate at exit increased 5 percentage points to 21%. The average length of time homeless increased by 16 days to the highest level recorded historically. Lack of available safe, decent, affordable housing is making it difficult to successfully move individuals out of shelter quickly. The employment rate at entry decreased by 1 percentage point to 19% when compared to the FY23 annual rate of 20%, and the average income increased to \$675 (FY23 \$618). 18% of women (99) had multiple stays in shelter during the timeframe. The number of pregnant women served decreased by 9% (3) compared to the same reporting period in FY23 (35). The rate of adults aged 62+ increased by 4 percentage points to 14% when compared to the annual FY23 rate (10%).

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Overflow capacity is not included. Most overflow and warming center capacity closed as of 3/31/24.

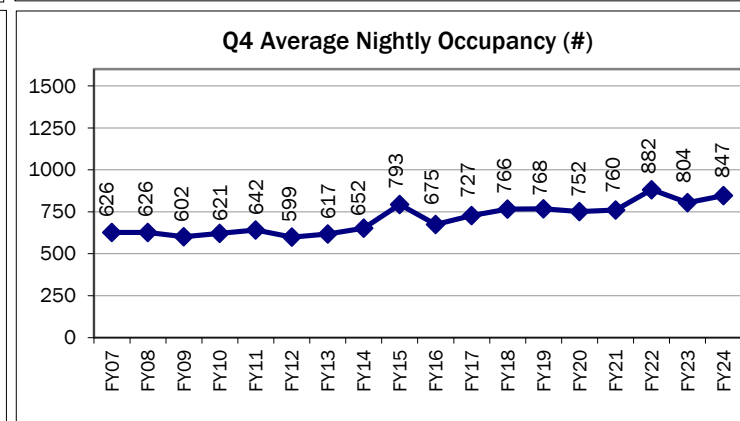
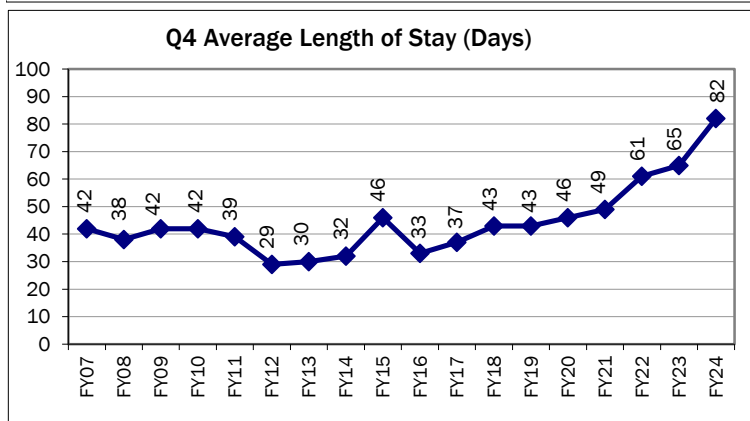
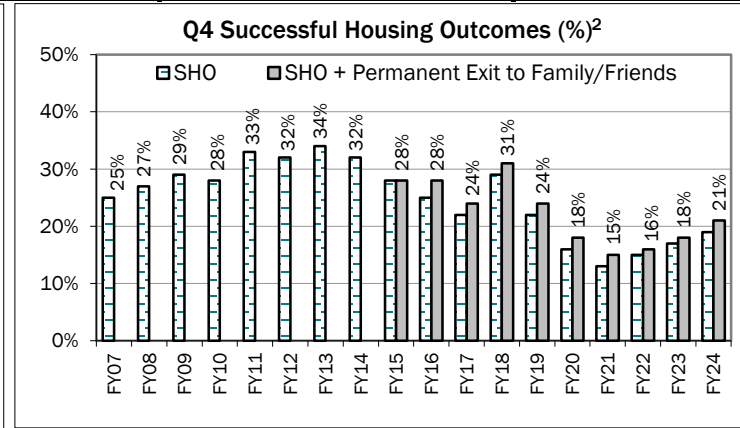
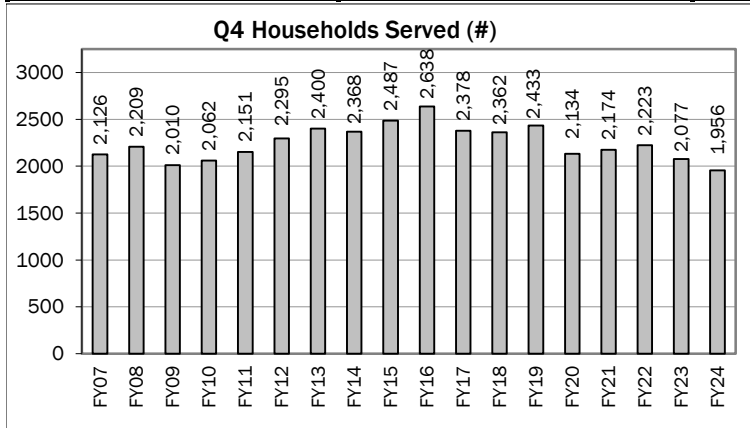
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System and Program Indicator Report



FY24 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days) ³			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2024 - 6/30/2024														
Emergency Shelter System ¹	2,300	1,956	≠	749	847	54	82	N/A	465	235	≠	30%	21%	≠



DEMOGRAPHICS	Q4 Δ	Family & Adults
Households Served	↓	1,956
Percent Newly Homeless	↑	60%
Clients Served	↓	2,721
Adults Served	↓	2,076
Children Served	↓	645
Average Age (HoH)	-	45
Gender - Male (HoH) ⁴	-	57%
Gender - Female (HoH) ⁴	-	42%
Gender - Other (HoH) ⁴	-	0%
Veterans (U.S. Military) served	↑	147
Veterans % of all adults	↑	7%
Percent of Households With No Income	-	50%
Percent Working at Entry	-	21%
Average Monthly Household Income	↑	\$709
Average Monthly Income for Households with Income	-	\$1,431
Average Daily Waitlist Number	↑	367
Race/Ethnicity - Black (HoH)	↓	60%
Race/Ethnicity - White (HoH)	-	29%
Race/Ethnicity - Multi-racial (HoH)	↓	5%
Race/Ethnicity - Hispanic (HoH)	↑	5%
Race/Ethnicity - Other (HoH)	-	1%
Adults 18-24 years (HoH)	-	6%
Pregnant Women Served ¹	↓	61
Self-Reported Long Term Disability (HoH)	-	65%
Franklin County Residents	↑	88%

The number served by the system decreased 6% when compared to the same reporting period of the prior fiscal year impacted by the significant increase in the length of shelter stay. The successful housing outcome rate increased 3 percentage points to 21%. The average length of time homeless increased by 17 days to 82 days, the highest level recorded historically. The average income increased to \$709 when compared to the FY23 annual rate of \$589. The system served 29 more (25% increase) veterans and 1 less (2% decrease) pregnant women when compared to the same reporting period of the previous year (118, 62). The rate of Franklin County residents served increased by 5 percentage points.

¹ Includes single adult shelters, family shelters, and couples in warming center shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight. Total distinct households served including the youth shelter and overnight program is 2,149; total pregnant women is 63.

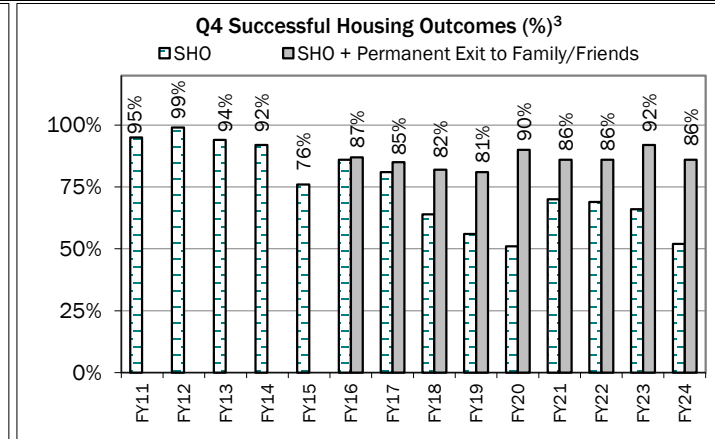
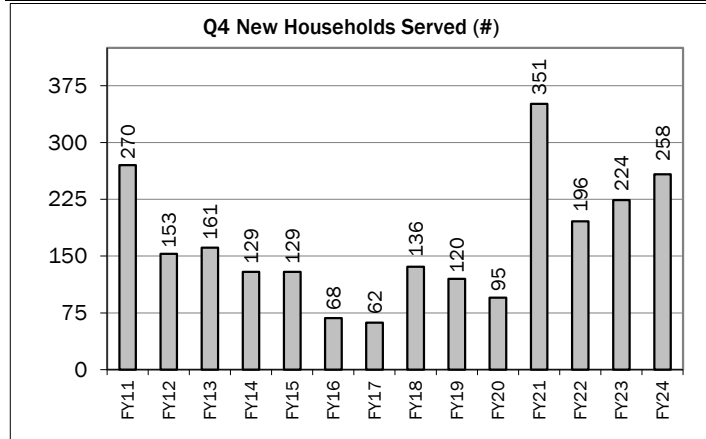
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³ The rating/achievement of average length of shelter stay has been suspended for shelter providers for FY2024.

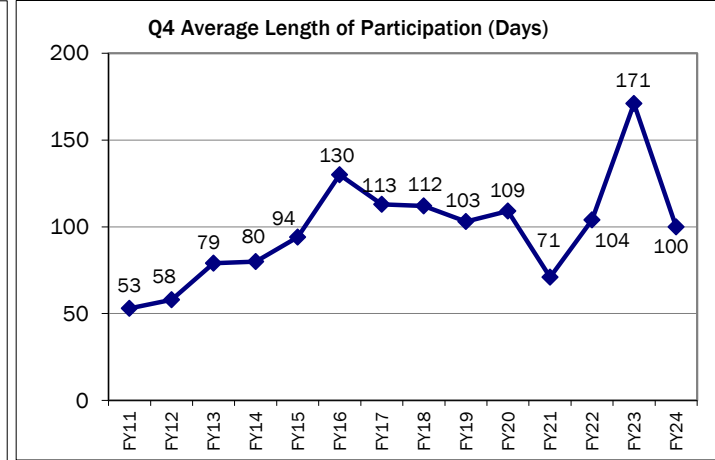
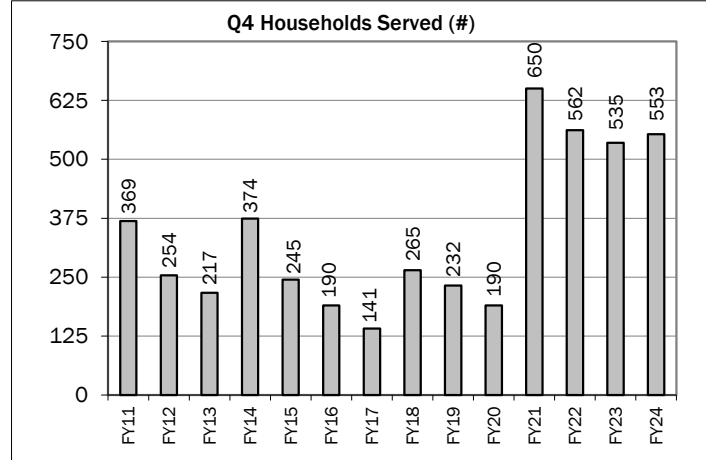
⁴ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report

FY24 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
4/1/2024 - 6/30/2024	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	204	258	√	474	553	√	150	100	√	167	154	√	80%	86%	√



DEMOGRAPHICS	Q4 Δ	Family & Adults
Households Served	↑	553
Clients Served	↑	1,602
Adults Served	↑	632
Children Served	↑	970
Average Age (HoH)	-	35
Gender - Female (HoH)	↓	83%
Gender - Male (HoH)	-	17%
Veterans (U.S. Military) served	↑	76
Veterans % of all adults	↑	12%
Percent of Households With No Income	-	35%
Percent Working at Entry	↑	46%
Average Monthly Household Income	↑	\$1,036
Average Monthly Income for Households with Income	-	\$1,600
Race/Ethnicity - Black (HoH)	↓	73%
Race/Ethnicity - White (HoH)	-	16%
Race/Ethnicity - Multi-racial (HoH)	-	6%
Race/Ethnicity - Hispanic (HoH)	↓	3%
Race/Ethnicity - Other (HoH)	-	2%
Mean Family Size ²	-	3.5
Average Number of Children ²	-	2.3
Adults 18 - 24 years (HoH) ⁴	↓	16%
Adults 25 - 34 years (HoH) ⁴	-	40%
Adults 35 - 44 years (HoH) ⁴	-	27%
Adults 45 - 55 years (HoH) ⁴	-	12%
Adults 56 - 61 years (HoH) ⁴	-	3%
Adults 62+ years (HoH) ⁴	↓	3%
Self-reported Disability (HoH)	↑	28%
Pregnant Women Served	↓	54



The number of households served increased 3% when compared to the same reporting period of the prior fiscal year and the number of new households served increased by 15%. The successful housing outcome rate decreased by 6 percentage points to 86% and the average length of participation in the program significantly decreased to 100 days. At exit, 52% of households are stable in their own housing and 34% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY23 annual rate of 44% to 46% currently. The number of veterans served increased by 20 (36% increase) and the number of pregnant women served decreased by 15 (22%) when compared to same reporting period of FY23 (56, 69). Compared to FY2023, this quarter marked the termination of the Homelessness Prevention For Pregnant Women program, which explains the decrease in pregnant women served, SHO number and ALOP number.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOA/OI SSVF program for veterans.

² Data refers to the families served.

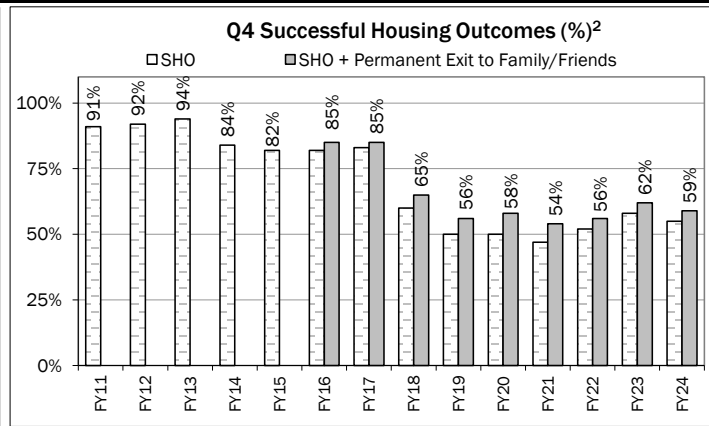
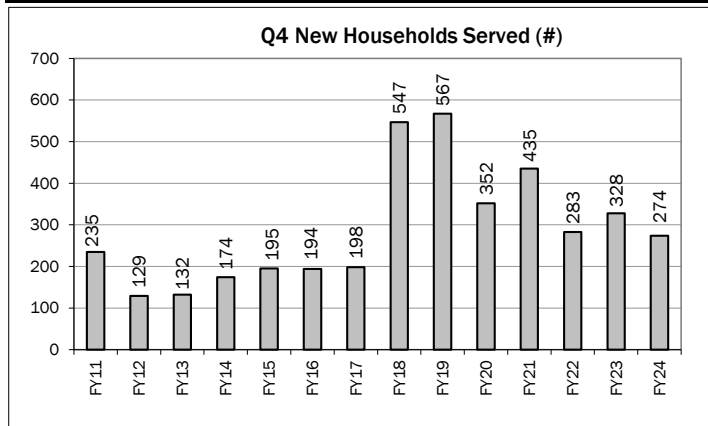
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⁴ Due to rounding percentages do not add up to 100%.

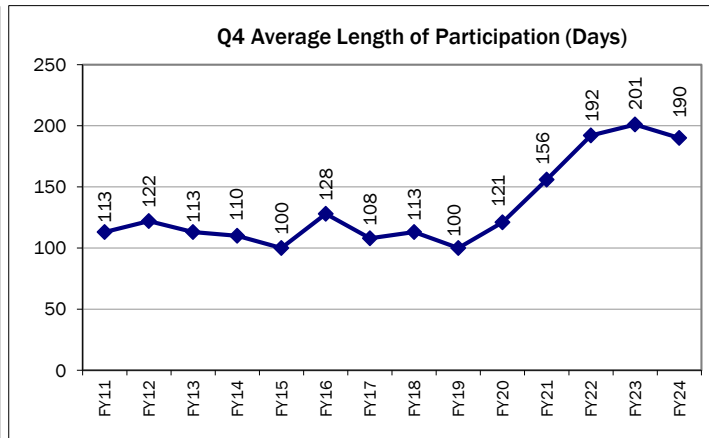
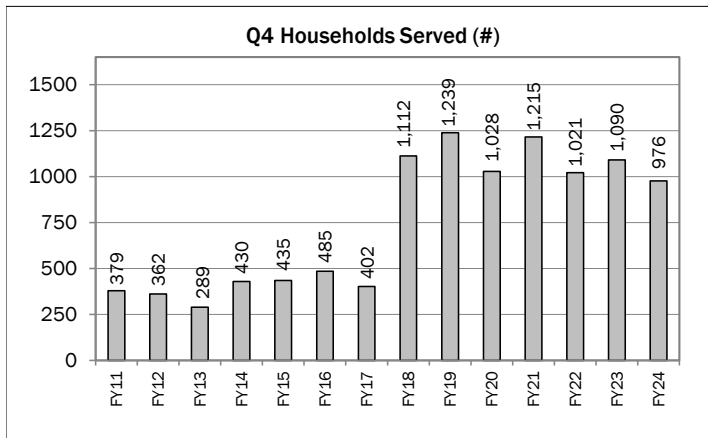
System and Program Indicator Report



FY24 Rapid Re-Housing	New Households Served			Households Served			Average Length of Participation (Days) ⁴			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2024 - 6/30/2024															
Rapid Re-Housing System ¹	488	274	≠	1,278	976	≠	240	190	N/A	297	165	≠	55%	59%	√
Single Adults ³	-	201	-	-	691	-	-	174	-	-	107	-	-	53%	-
Families ³	-	73	-	-	285	-	-	232	-	-	58	-	-	73%	-



DEMOGRAPHICS	Q4 Δ	Family	Q4 Δ	Single Adults
Households Served	↓	285	↓	691
Clients Served	↓	964	↓	698
Adults Served	↓	335	-	-
Children Served	↓	629	-	-
Average Age (HoH)	-	31	-	46
Gender - Male (HoH)	-	6%	-	64%
Gender - Female (HoH)	↑	94%	↑	35%
Gender - Other (HoH)	-	0%	-	1%
Veterans (U.S. Military) served	-	6	↓	214
Veterans % of all adults	-	2%	-	31%
Percent of Households With No Income	-	31%	-	48%
Percent Working at Entry	↓	31%	-	23%
Average Monthly Household Income	↓	\$615	↓	\$698
Average Monthly Income for Households with Income	-	\$1,438	-	\$1,390
Race/Ethnicity - Black (HoH)	↓	72%	↑	61%
Race/Ethnicity - White (HoH)	-	16%	-	29%
Race/Ethnicity - Multi-racial (HoH)	↓	6%	↓	4%
Race/Ethnicity - Hispanic (HoH)	-	5%	-	4%
Race/Ethnicity - Other (HoH)	-	1%	-	2%
Mean Family Size	-	3.4	-	-
Average Number of Children	-	2.2	-	-
Adults 18-24 years (HoH) ⁵	↑	35%	↑	19%
Adults 25 - 34 years (HoH) ⁵	-	38%	-	12%
Adults 35 - 44 years (HoH) ⁵	-	21%	-	15%
Adults 45 - 55 years (HoH) ⁵	-	6%	-	23%
Adults 56 - 61 years (HoH) ⁵	-	1%	-	12%
Adults 62+ years (HoH) ⁵	-	0%	-	19%
Self-reported Disability (HoH)	↑	48%	↓	70%
Pregnant Women Served	↓	21	↑	16



The number served decreased 10% when compared to the same reporting period of the previous year, significantly impacted by a 15 day average increase in length of participation by families (FY23 217). Rapid Re-housing providers are reporting continued difficulty securing low-income, affordable housing. CSB believes there are multiple factors impacting the system, including the impact of the Colonial Village project, 270 households exited hotels during this timeframe and finding appropriately sized housing units to fit the needs of the households served. The success rate at exit decreased 3 percentage points to 59 percent and the length of participation decreased by 11 days. The self-reported disability rate increased to 48% (FY23 annual rate 47%) for families and decreased to 70% (FY23 78%) for single adults. The number of veterans served decreased by 4% (9) and the number of pregnant women increased by 1 (3% increase) when compared to the same reporting period of the prior fiscal year (228, 36).

¹ System includes HFF Rapid Re-housing programs, VOAIOI Rapid Re-housing, YMCA Rapid Re-housing programs, YWCA Rapid Re-housing program, Homefull Rapid Re-housing program, LSS SSVF program, and VOAIOI SSVF program.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

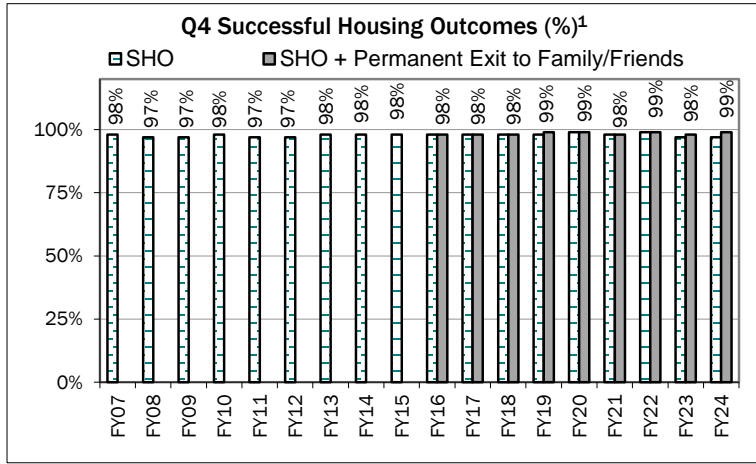
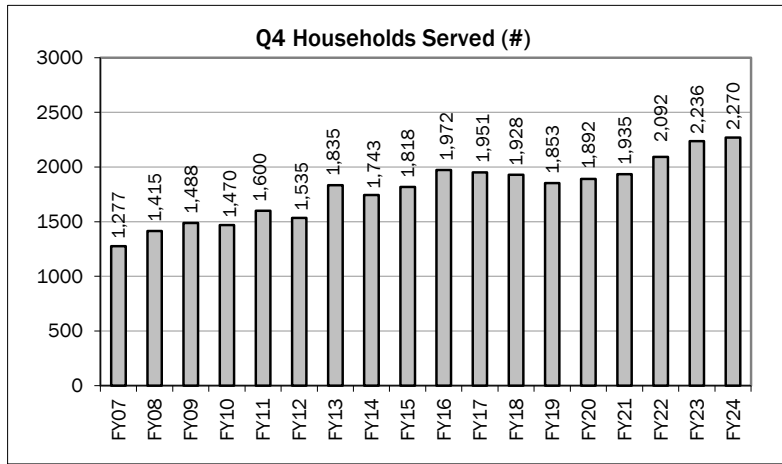
⁴ The rating/achievement of average length of participation has been suspended for rapid-rehousing providers for FY2024.

⁵ Due to rounding percentages do not add up to 100%.

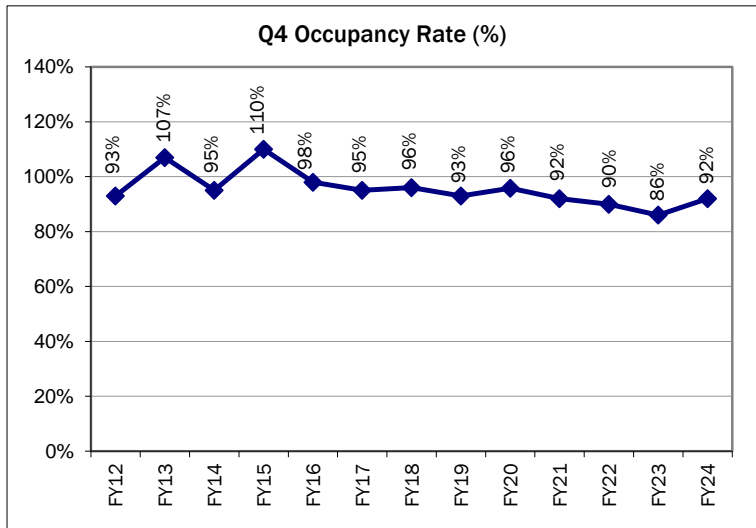
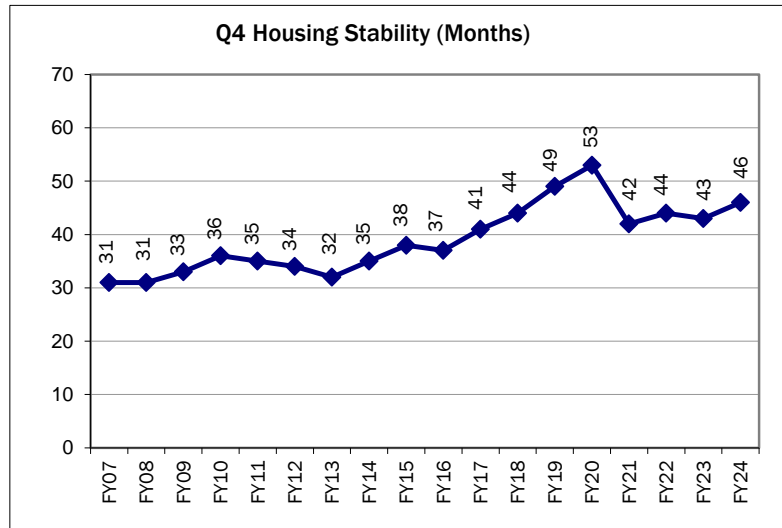
System and Program Indicator Report



FY24 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2024 - 6/30/2024															
Total PSH System	2,468	2,270	√	95%	92%	√	24	46	√	2,221	2,234	√	90%	99%	√



The system had a 2% increase in numbers served. The occupancy rate increased by 6 percentage points to 92%. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2,371. VA VASH voucher capacity of 377 is not included.



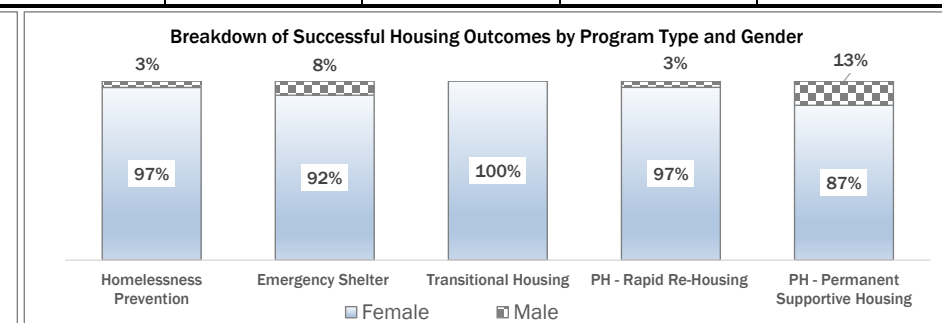
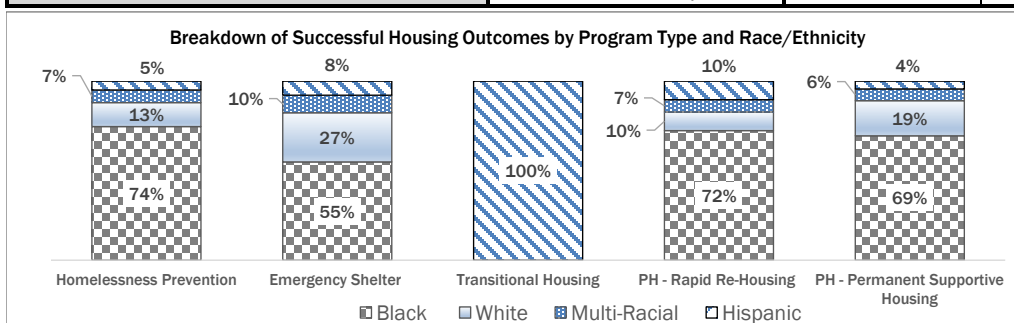
¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report



Special Populations Served: 4/1/2024 - 6/30/2024		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	208	55	0	20	16	87	60
Pregnant Youth Households (18 - 24)	27	12	0	5	1	8	4
Households (25+)	965	325	2	257	1	177	309
Pregnant Households (25+)	66	32	0	24	0	13	3
Total Households Served (#)	1,251	424	2	305	18	285	376
Total Households Entered	371	216	2	145	7	73	8
Total Households Exited	340	168	1	148	6	80	14
Successful Housing Outcomes (#) ¹	N/A	143	1	51	1	58	371
Successful Housing Outcomes (%) ¹	N/A	85%	100%	34%	17%	73%	99%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	101	7	99	8	232	42
Housing Stability (Months) ²							

DEMOGRAPHICS							
Race/Ethnicity - Black (HoH) ⁴	74%	0%	60%	78%	72%	69%	
Race/Ethnicity - White (HoH) ⁴	16%	100%	22%	11%	16%	19%	
Race/Ethnicity - Multi-racial (HoH) ⁴	6%	0%	9%	0%	6%	6%	
Race/Ethnicity - Hispanic (HoH) ⁴	3%	0%	9%	11%	5%	4%	
Race/Ethnicity - Other (HoH) ⁴	1%	0%	0%	0%	1%	1%	
Gender - Female (HoH)	94%	100%	94%	94%	94%	86%	
Gender - Male (HoH)	6%	0%	6%	6%	6%	14%	
Gender - Other (HoH)	0%	0%	0%	0%	0%	0%	
Self Reported Disability	27%	100%	39%	50%	48%	95%	
Franklin County Residents	91%	50%	85%	89%	87%	94%	



The system-wide number of families served remained flat (FY23 1,245) when compared to the same reporting period of the prior fiscal year. The number of families receiving homelessness prevention services remained flat (FY23 422). The rate of families in emergency shelter decreased by 9% (FY23 335) and in rapid re-housing by 25% (FY23 380) during the same timeframe. The number of families in permanent supportive housing increased by 19% (FY23 316). The length of time families spent in emergency shelter increased significantly, when compared to FY23 (78). The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these families.

¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

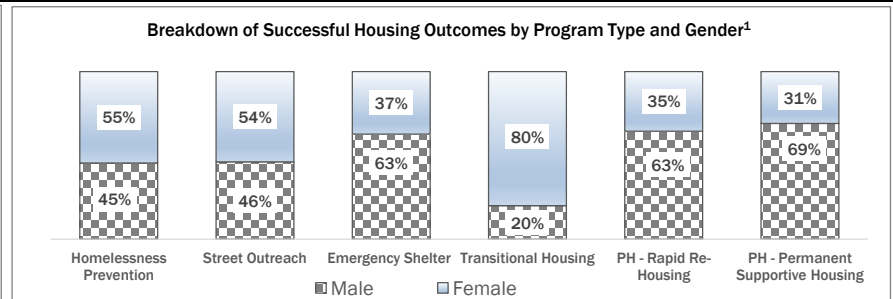
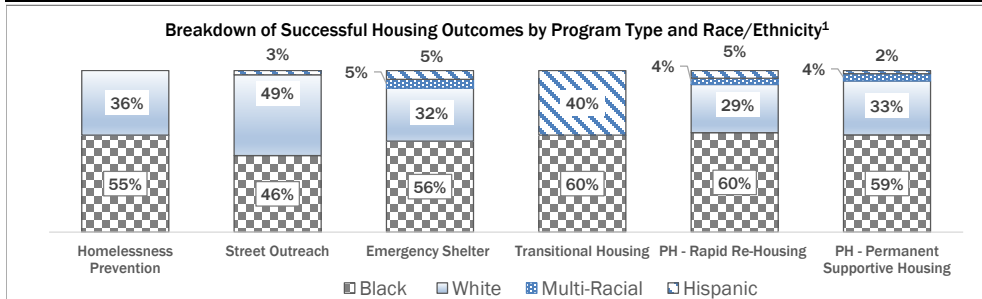
³ PH - Rapid Re-Housing households without children were excluded from totals.

⁴ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 4/1/2024 - 6/30/2024		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	8	0	3	0	5	0	0
Unaccompanied Youth (18 - 24)	305	14	20	75	40	119	83
Pregnant Unaccompanied Youth (18 - 24)	26	3	2	11	2	10	1
Households without Children (18 - 24)	0	0	0	0	0	0	0
Pregnant Households without Children (18 - 24)	0	0	0	0	0	0	0
Single Adult (25+)	4,067	98	306	1,545	0	552	2,035
Pregnant Single Adult (25+)	29	4	1	21	0	6	0
Households without Children (25+)	116	7	3	12	0	4	91
Pregnant Households without Children (25+)	4	3	0	0	0	0	1
Total Households Served (#)	4,539	129	335	1,658	47	691	2,210
Total Households Entered	970	42	146	783	9	201	43
Total Households Exited	1,322	11	87	988	7	201	80
Successful Housing Outcomes (#) ¹	N/A	11	39	185	5	107	2,175
Successful Housing Outcomes (%) ¹	N/A	100%	45%	19%	71%	53%	99%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ²	N/A	97	121	78	9	174	51
Housing Stability (Months) ²							
		DEMOGRAPHICS					
	Race/Ethnicity - Black (HoH) ⁴	71%	28%	60%	85%	61%	59%
	Race/Ethnicity - White (HoH) ⁴	19%	61%	30%	4%	29%	33%
	Race/Ethnicity - Multi-racial (HoH) ⁴	6%	4%	4%	2%	4%	4%
	Race/Ethnicity - Hispanic (HoH) ⁴	1%	3%	5%	9%	4%	2%
	Race/Ethnicity - Other (HoH) ⁴	3%	3%	1%	0%	2%	1%
	Gender - Male (HoH) ⁴	51%	54%	66%	34%	64%	69%
	Gender - Female (HoH) ⁴	47%	45%	33%	64%	35%	30%
	Gender - Other (HoH) ⁴	2%	0%	0%	2%	1%	1%
	Self Reported Disability	36%	99%	75%	96%	70%	97%
	Franklin County Residents	91%	84%	88%	91%	84%	94%



The system-wide number of single adults served decreased by 2% (FY23 4,634) when compared to the same reporting period of the prior fiscal year. The number of single adults in emergency shelter decreased by 5% (FY23 1,741) and those in rapid rehousing decreased by 3% (FY23 710). The number of single adults unsheltered increased by 22% (FY23 274) and those in Homelessness Prevention increased by 14% (FY23 113). The number in permanent supportive housing decreased by 4% (FY23 2,299). The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these single adults.

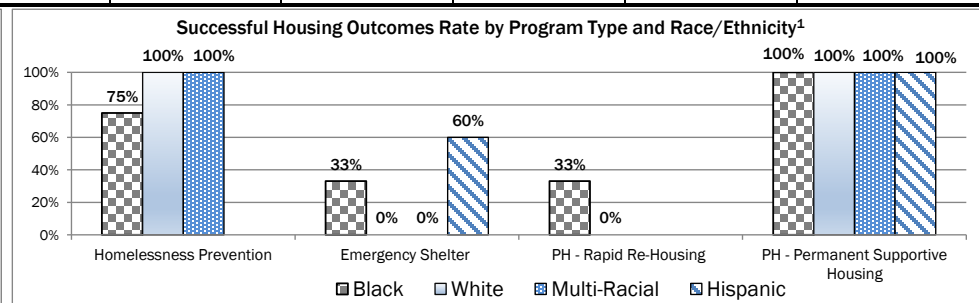
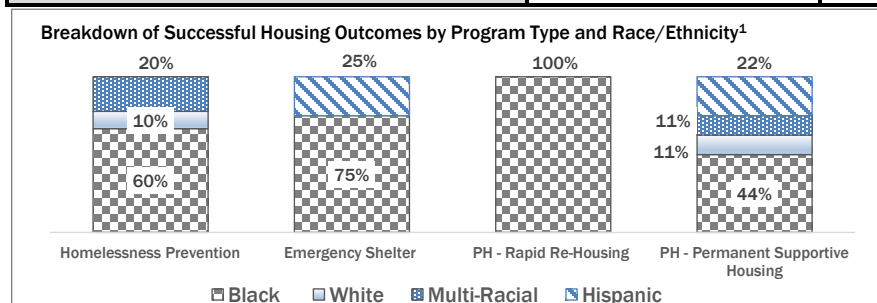
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

³ PH - Rapid Re-Housing households without children were included in the totals.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 4/1/2024 - 6/30/2024		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	2	0	0	2	0	0	0
Unaccompanied Youth (18 - 24)	26	3	2	11	2	10	1
Parenting Youth Households (18 - 24)	27	12	0	5	1	8	4
Households without Children (18 - 24)	0	0	0	0	0	0	0
Parenting Households (25+)	65	32	0	24	0	13	3
Single Adults (25+)	29	4	1	21	0	6	0
Households without Children (25+)	4	3	0	0	0	0	1
Total Households Served (#)	150	54	3	63	3	37	9
Total Households Entered	67	27	0	37	0	13	1
Total Households Exited	52	12	1	43	2	4	0
Successful Housing Outcomes (#) ¹	N/A	10	1	12	1	1	9
Successful Housing Outcomes (%) ¹	N/A	83%	100%	28%	50%	25%	100%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	93	223	51	11	95	19
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race/Ethnicity - Black (HoH) ³	72%	33%	59%	67%	73%	44%
	Race/Ethnicity - White (HoH) ³	11%	67%	24%	33%	16%	11%
	Race/Ethnicity - Multi-racial (HoH) ³	6%	0%	8%	0%	8%	22%
	Race/Ethnicity - Hispanic (HoH) ³	9%	0%	10%	0%	3%	22%
	Race/Ethnicity - Other (HoH) ³	2%	0%	0%	0%	0%	0%
	Self Reported Disability	15%	67%	42%	100%	43%	100%
	Franklin County Residents	94%	100%	88%	67%	89%	89%



The system-wide number of pregnant women served remained flat (FY23 150) when compared to the same reporting period of the prior fiscal year. The number of pregnant women served by homelessness prevention projects decreased by 22% (FY23 69). The number served by emergency shelters increased by 2% (FY23 62) and rapid re-housing increased by 3% (FY23 36) when compared to the same reporting period of the prior fiscal year. The number of pregnant women unsheltered remained flat (FY23 3). The successful housing exit rate of pregnant women served in rapid re-housing significantly decreased from 86% in FY23 to 25% currently. The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. Also, the rate of BIPOC pregnant women in homelessness prevention, permanent supportive housing, and rapid re-housing programs exceeds 80% of the population served in the respective program types. From an outcomes perspective, the homelessness system has no substantial impact on these pregnant women.

¹ Successful outcomes measure for Street Outreach.

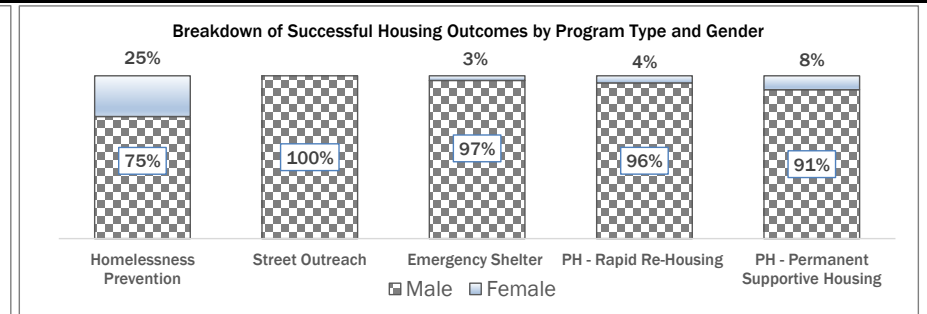
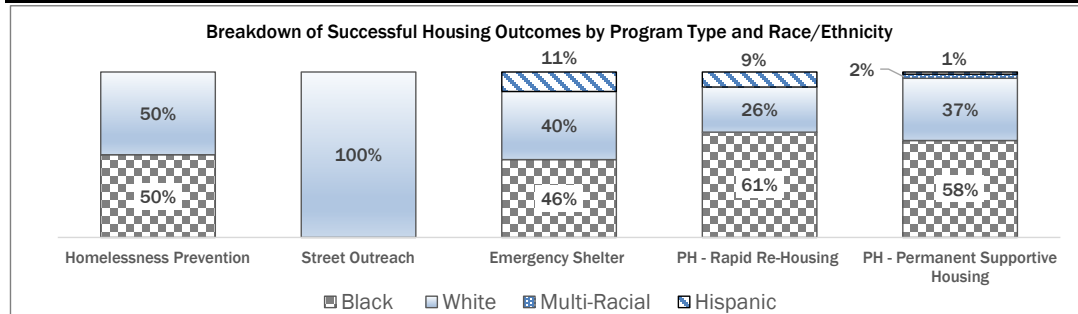
² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 4/1/2024 - 6/30/2024		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 - 24)	3	2	0	1	0	1	0
Parenting Youth Households (18 - 24)	3	2	0	0	0	0	1
Single Adults (25+)	806	62	3	146	0	213	514
Parenting Households (25+)	45	10	0	1	0	6	29
Total Households Served (#)	855	76	3	147	0	219	540
Total Households Entered	99	23	0	84	0	45	6
Total Households Exited	82	4	1	83	0	28	16
Successful Housing Outcomes (#) ¹	N/A	4	1	35	N/A	23	530
Successful Housing Outcomes (%) ¹	N/A	100%	100%	42%	N/A	82%	99%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ²	N/A	174	204	68	N/A	275	66
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race/Ethnicity - Black (HoH)	68%	67%	52%	N/A	53%	58%
	Race/Ethnicity - White (HoH)	22%	33%	41%	N/A	41%	37%
	Race/Ethnicity - Multi-racial (HoH)	7%	0%	3%	N/A	1%	3%
	Race/Ethnicity - Hispanic (HoH)	0%	0%	3%	N/A	4%	1%
	Race/Ethnicity - Other (HoH)	3%	0%	1%	N/A	1%	1%
	Gender - Male (HoH) ⁴	77%	100%	97%	N/A	95%	91%
	Gender - Female (HoH) ⁴	23%	0%	3%	N/A	5%	9%
	Gender - Other (HoH) ⁴	0%	0%	0%	N/A	0%	1%
	Self Reported Disability	64%	67%	79%	N/A	54%	86%
	Franklin County Residents	90%	67%	79%	N/A	78%	92%



The system-wide number of veterans served decreased by 3% when compared to the same reporting period of the prior fiscal year (FY23 885) impacted by the decrease in number served in permanent supportive housing. The number of veterans receiving homelessness prevention services increased by 36% (FY23 56), the number of veterans in emergency shelters increased by 25% (FY23 118). The VOA GPD Transitional Housing program closed as of 9/30/23, decreasing the capacity of veterans programming by 40 beds. The number of veterans served in rapid re-housing decreased by 4% (FY23 228) and the number in permanent supportive housing decreased by 6% (FY23 573) when compared to the prior fiscal year. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system has no substantial impact on these veterans.

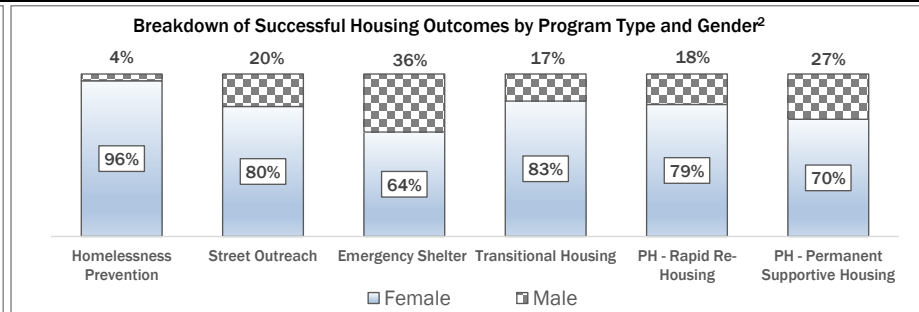
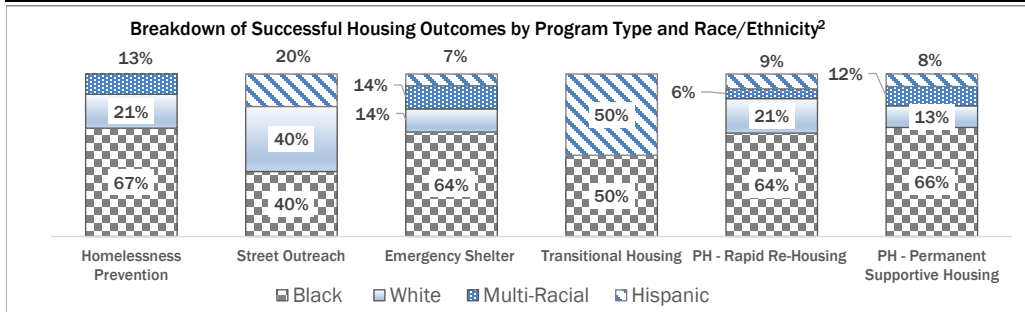
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 4/1/2024 - 6/30/2024		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth under 18	117	0	3	114	3	0	0
Unaccompanied Youth 18 - 24	329	17	22	86	42	129	84
Parenting Youth Households Under 18	2	0	0	0	2	0	0
Parenting Youth Households 18 - 24	233	67	0	25	17	95	64
Total Pregnant Women Served	54	15	2	18	3	18	5
Total Households Served	675	84	25	225	64	224	148
Total Households Entered	270	42	15	169	16	66	3
Total Households Exited	255	28	11	181	13	61	7
Successful Housing Outcomes (#) ²	N/A	24	5	14	6	33	145
Successful Housing Outcomes (%) ²	N/A	86%	45%	19%	46%	54%	98%
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	106	93	63	9	197	27
Housing Stability (Months) ³							
DEMOGRAPHICS							
	Race/Ethnicity - Black (HoH) ⁴	73%	44%	62%	83%	77%	67%
	Race/Ethnicity - White (HoH) ⁴	15%	40%	19%	6%	13%	13%
	Race/Ethnicity - Multi-racial (HoH) ⁴	10%	8%	6%	2%	4%	11%
	Race/Ethnicity - Hispanic (HoH) ⁴	2%	8%	7%	9%	5%	7%
	Race/Ethnicity - Other (HoH) ⁴	0%	0%	6%	0%	1%	1%
	Gender - Female (HoH) ⁴	94%	48%	64%	72%	73%	68%
	Gender - Male (HoH) ⁴	6%	52%	34%	27%	25%	28%
	Gender - Other (HoH) ⁴	0%	0%	2%	2%	2%	4%
	Self Reported Disability	24%	88%	46%	83%	55%	99%
	Franklin County Residents	98%	84%	92%	91%	92%	96%



The number of transition age youth served increased 3% (FY23 658) when compared to the same reporting period of the prior fiscal year. The number of youth served by homelessness prevention decreased 38% (FY23 135), by permanent supportive housing increased 19% (FY23 124), by rapid re-housing increased 9% (FY23 205), and by street outreach increased 108% (FY23 12). The number of youth served in emergency shelters increased 13% (FY23 200) and in transitional housing decreased 11% (FY23 72). The number of pregnant youth served systemwide decreased by 5% (FY23 57). The rate of Black/African American youth and female youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these youth. In addition, the high rate of homeless Black/African American underage and young adult girls shows a system failure that must be addressed with urgency.

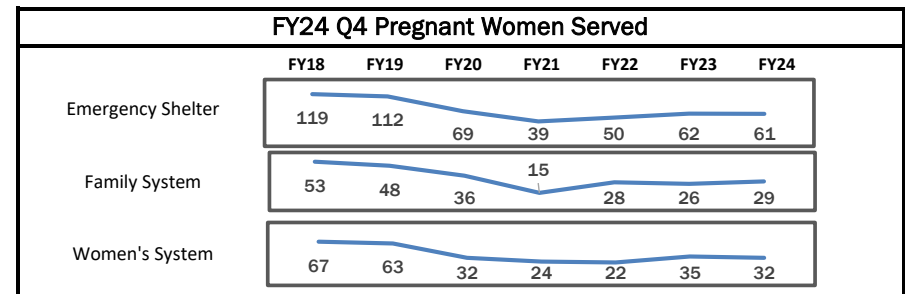
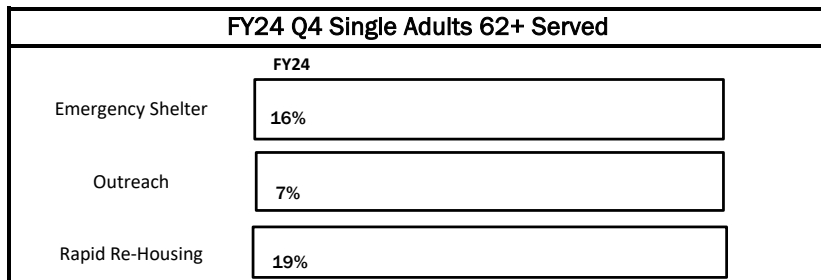
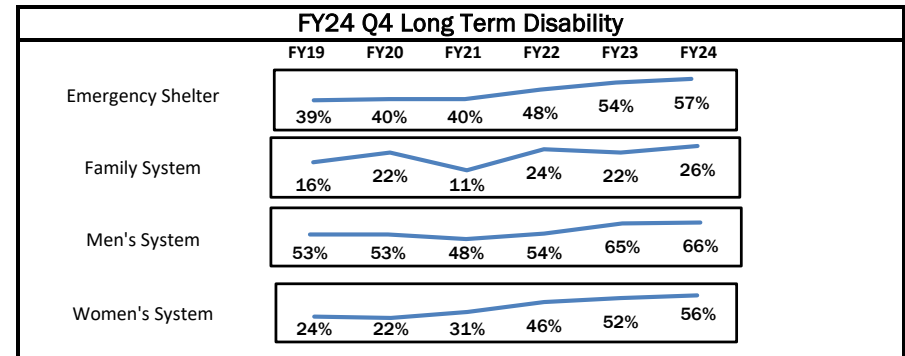
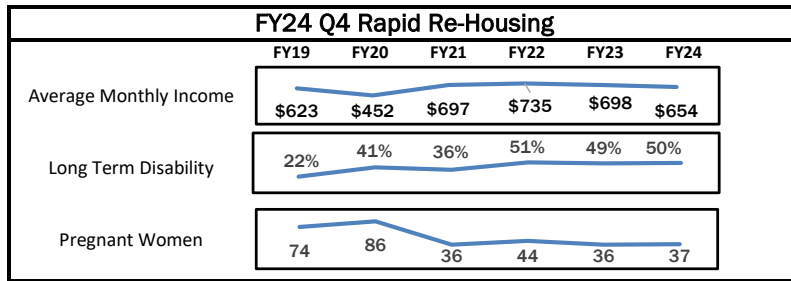
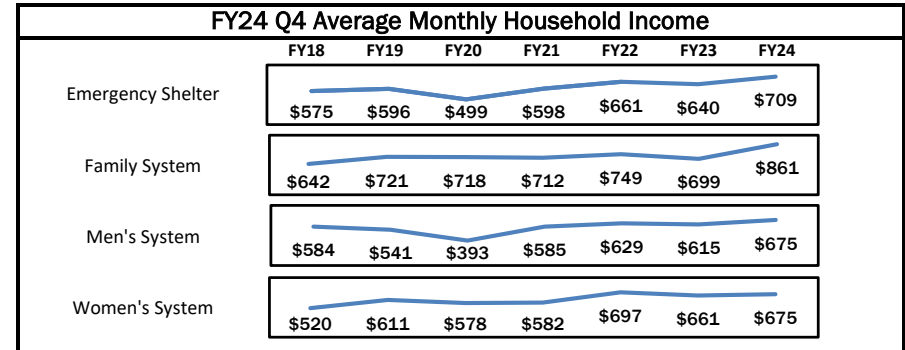
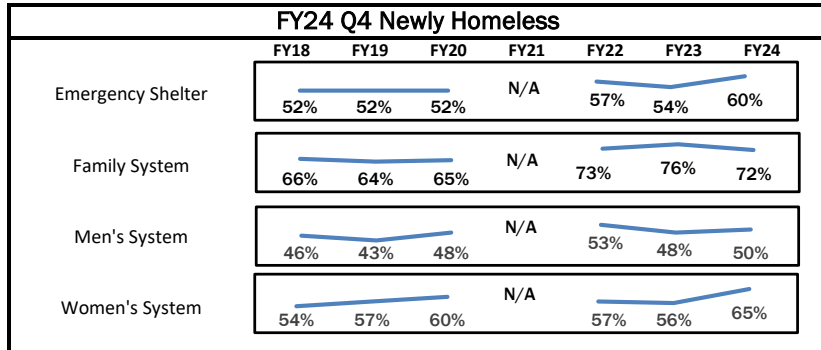
¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter Average Length of Stay calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 4/1/2024 - 6/30/2024





Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home in Columbus and Franklin County, Ohio.

CSB was founded in 1986 on the vision that no one should be homeless in our community, for even one night. As the system leader for the prevention of and response to homelessness in Central Ohio, CSB funds and coordinates care across 17 partner agencies providing outreach, homelessness prevention, emergency shelter, and housing programs to help low-income families and single adults facing homelessness in Franklin County regain housing stability. Over the past 10 years alone, CSB's system of care has housed more than 35,000 people.

CSB is funded by the City of Columbus, the Franklin County Board of Commissioners, the U.S. Department of Housing and Urban Development, the State of Ohio, United Way of Central Ohio, The Columbus Foundation, Nationwide Foundation, American Electric Power Foundation, and many other public and private investors.