

## Monthly Report on Program Occupancy Rates for Supportive Housing Programs

Definition of program occupancy rate: A percentage that reflects the average number of tenants residing in a program per night relative to the program capacity.

Purpose of Report: To monitor occupancy rates on an ongoing basis.

Date of Data Pull:

4/11/2024

Date of report issuance:

4/16/2024

Methodology: CSP data will be pulled for each report period, which in this instance consists of a single calendar month. The occupancy number is calculated by summing the length of stay within the report period for all tenants in a program and then dividing that sum by the number of days in the report period.

Occupancy number:  $\sum$  ((report end date (or exit date in the event the tenant exits the program) – report start date (or entry date in the event of a new tenant)) + 1)  $\div$  number of days in report period

Occupancy rates will be calculated by first rounding the program occupancy number to the nearest whole number. Next the rounded program occupancy number will be divided by the program capacity, which is defined in the current fiscal year Program Outcome Plan.

Limitations of analysis: CSP data will not have been subjected to quality assurance prior to data extraction.

Report Validation:

Report prepared by:

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Report verified by:

Report approved by:

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4/15/24 Date Signed:

4/15/2

Date Signed:



FY23 - FY24 Average Project Occupancy Rates

|   | FY24                             |        |        |        |        |        |        |        |        |        |        |        |        |        |
|---|----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Permanent Supportive Housing - Site Based                       | Current<br>Capacity <sup>1</sup> | Mar-23 | Apr-23 | May-23 | Jun-23 | Jul-23 | Aug-23 | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 |
| Community Housing Network - Briggsdale                          | 65                               | 100%   | 100%   | 100%   | 97%    | 95%    | 95%    | 94%    | 94%    | 98%    | 99%    | 98%    | 99%    | 100%   |
| Community Housing Network - Cassady <sup>2</sup>                | 10                               | 110%   | 110%   | 110%   | 110%   | 110%   | 100%   | 94%    | 100%   | 91%    | 97%    | 108%   | 110%   | 110%   |
| Community Housing Network - Creekside                           | 23                               | 95%    | 89%    | 87%    | 87%    | 87%    | 88%    | 87%    | 90%    | 84%    | 88%    | 94%    | 96%    | 92%    |
| Community Housing Network - East 5th Avenue                     | 38                               | 92%    | 92%    | 90%    | 91%    | 97%    | 93%    | 88%    | 91%    | 93%    | 95%    | 95%    | 92%    | 94%    |
| Community Housing Network - Inglewood Court                     | 45                               | 96%    | 96%    | 97%    | 99%    | 99%    | 98%    | 99%    | 99%    | 97%    | 96%    | 95%    | 91%    | 96%    |
| Community Housing Network - Marshbrook Pl                       | 40                               | 95%    | 97%    | 97%    | 96%    | 97%    | 98%    | 98%    | 94%    | 92%    | 94%    | 95%    | 95%    | 94%    |
| Community Housing Network - North 22nd Street <sup>2</sup>      | 30                               | 101%   | 98%    | 93%    | 89%    | 88%    | 96%    | 94%    | 98%    | 100%   | 103%   | 102%   | 97%    | 99%    |
| Community Housing Network - Parsons                             | 62                               | 98%    | 95%    | 96%    | 98%    | 100%   | 99%    | 100%   | 100%   | 99%    | 97%    | 96%    | 97%    | 98%    |
| Community Housing Network - Safe Haven                          | 13                               | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 92%    | 92%    | 92%    | 90%    | 86%    | 92%    |
| Community Housing Network - Southpoint Place <sup>2</sup>       | 46                               | 100%   | 102%   | 102%   | 102%   | 102%   | 97%    | 99%    | 102%   | 104%   | 102%   | 101%   | 102%   | 100%   |
| Community Housing Network - Terrace Place                       | 47                               | 100%   | 100%   | 98%    | 98%    | 98%    | 99%    | 97%    | 95%    | 98%    | 100%   | 98%    | 98%    | 100%   |
| Community Housing Network - Wilson                              | 8                                | 88%    | 88%    | 98%    | 100%   | 100%   | 100%   | 100%   | 100%   | 82%    | 74%    | 81%    | 88%    | 100%   |
| Maryhaven - Commons at Chantry                                  | 50                               | 78%    | 80%    | 82%    | 85%    | 87%    | 87%    | 88%    | 87%    | 89%    | 90%    | 94%    | 98%    | 95%    |
| National Church Residences - Commons at Buckingham              | 77                               | 97%    | 97%    | 95%    | 94%    | 92%    | 89%    | 92%    | 95%    | 96%    | 95%    | 94%    | 94%    | 92%    |
| National Church Residences - Commons at Grant <sup>5</sup>      | 55                               | 95%    | 91%    | 86%    | 88%    | 89%    | 87%    | 91%    | 95%    | 92%    | 92%    | 91%    | 99%    | 100%   |
| National Church Residences - Commons at Livingston <sup>5</sup> | 76                               | 100%   | 100%   | 100%   | 100%   | 88%    | 87%    | 89%    | 90%    | 92%    | 92%    | 95%    | 96%    | 95%    |
| National Church Residences - Commons at Third <sup>5</sup>      | 72                               | 85%    | 88%    | 86%    | 86%    | 86%    | 91%    | 92%    | 93%    | 93%    | 91%    | 91%    | 95%    | 94%    |
| National Church Residences - VOAOI Van Buren Village            | 60                               | 95%    | 96%    | 94%    | 92%    | 94%    | 94%    | 94%    | 94%    | 98%    | 98%    | 97%    | 96%    | 98%    |
| National Church Residences - TAY Chantry <sup>3</sup>           | 20                               | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 8%     | 15%    | 15%    | 24%    | 32%    | 41%    | 59%    |
| YMCA - Transition <sup>4</sup>                                  | 18                               | 88%    | 96%    | 99%    | 102%   | 98%    | 98%    | 98%    | 97%    | 96%    | 96%    | 83%    | 39%    | 98%    |
| YMCA - SRA <sup>4</sup>   | 7                                | 96%    | 96%    | 95%    | 100%   | 97%    | 96%    | 95%    | 89%    | 89%    | 89%    | 83%    | 32%    | 100%   |
| YMCA - Touchstone   | 56                               | 98%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 99%    |
| YMCA - Franklin Station   | 75                               | 98%    | 96%    | 96%    | 96%    | 94%    | 97%    | 95%    | 96%    | 96%    | 97%    | 96%    | 97%    | 100%   |
| YMCA - McKinley Manor <sup>4</sup>                              | 44                               | N/A    | 19%    | 98%    | 98%    |
| YWCA - WINGS  | 91                               | 97%    | 96%    | 93%    | 93%    | 91%    | 95%    | 95%    | 95%    | 96%    | 94%    | 95%    | 96%    | 96%    |
| Total Site Based  | 1128                             | N/A    | N/A    | N/A    | N/A    | 92%    | 93%    | 93%    | 93%    | 94%    | 94%    | 90%    | 92%    | 96%    |

<sup>&</sup>lt;sup>1</sup>Per current fiscal year POP

 $<sup>^2</sup>$  Where exceeding 100%, project served homeless individuals in non-homeless units or eligible roommates/couples.

<sup>&</sup>lt;sup>3</sup> NCR TAY Chantry will reach capacity through turnover of existing units.

<sup>&</sup>lt;sup>4</sup> Projects in transition, occupancy will fluctuate while the permanent buildings are in construction. Transition and SRA clients transitioned to McKinley Manor in January 2024. The remaining clients are receiving mainstream vouchers and are being transitioned to the Homefull Mainstream project as they are being housed. Project capacity is decreasing as people are being housed.

<sup>&</sup>lt;sup>5</sup> Starting July 2023, National Church Residences added additional capacity: Commons at Grant increased from 54 to 55 units, Commons at Livingston increased from 69 to 76 units, and Commons at Third increased from 71 to 72 units.



## FY23 - FY24 Average Project Occupancy Rates

| Permanent Supportive Housing and<br>Transitional Housing       | FY24<br>Current<br>Capacity <sup>1</sup> | Mar-23 | Apr-23 | May-23 | Jun-23 | Jul-23 | Aug-23 | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 |
|--|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Transitional Housing   |  |        |        |        |        |        |        |        |        |        |        |        |        |        |
| Huckleberry House - TLP  | 24                                       | 93%    | 95%    | 89%    | 94%    | 96%    | 98%    | 92%    | 84%    | 86%    | 84%    | 75%    | 80%    | 87%    |
| Permanent Supportive Housing - Scattered Sites                 |  |        |        |        |        |        |        |        |        |        |        |        |        |        |
| Community Housing Network - Family Homes                       | 10                                       | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   |
| Equitas Health - TRA   | 89                                       | 97%    | 97%    | 97%    | 96%    | 97%    | 94%    | 93%    | 92%    | 92%    | 93%    | 94%    | 93%    | 94%    |
| Homefull - EHV <sup>3</sup>                                    | 304                                      | 64%    | 64%    | 73%    | 88%    | 86%    | 88%    | 95%    | 100%   | 106%   | 105%   | 107%   | 106%   | 105%   |
| Homefull - Leasing <sup>5</sup>                                | 170                                      | 59%    | 60%    | 60%    | 61%    | 78%    | 78%    | 76%    | 75%    | 74%    | 73%    | 71%    | 70%    | 69%    |
| Homefull - Isaiah Project                                      | 160                                      | 91%    | 92%    | 95%    | 95%    | 96%    | 96%    | 96%    | 96%    | 96%    | 97%    | 93%    | 91%    | 91%    |
| Homefull - SRA <sup>3</sup>                                    | 100                                      | 97%    | 99%    | 98%    | 99%    | 100%   | 101%   | 99%    | 98%    | 98%    | 97%    | 93%    | 92%    | 89%    |
| Homefull - TRA   | 261                                      | 90%    | 90%    | 89%    | 87%    | 86%    | 84%    | 84%    | 84%    | 83%    | 82%    | 82%    | 86%    | 85%    |
| Homefull - Mainstream (Including YMCA Mainstream) <sup>4</sup> | 94                                       | 61%    | 60%    | 58%    | 55%    | 52%    | 52%    | 51%    | 51%    | 51%    | 50%    | 48%    | 49%    | 51%    |
| VA VASH I - XI <sup>2</sup>                                    | 377                                      | 97%    | 98%    | 99%    | 99%    | 97%    | 94%    | 94%    | 93%    | 93%    | 93%    | 93%    | 93%    | 93%    |
| VOAOI - Family PSH   | 38                                       | 95%    | 97%    | 98%    | 94%    | 95%    | 99%    | 100%   | 98%    | 97%    | 100%   | 99%    | 97%    | 99%    |
| YMCA - HOME Scattered Sites <sup>3,6</sup>                     | 42                                       | 87%    | 88%    | 91%    | 93%    | 118%   | 115%   | 118%   | 117%   | 116%   | 112%   | 112%   | 112%   | 112%   |
| Total Scattered Sites  | 1645                                     | N/A    | N/A    | N/A    | N/A    | 91%    | 91%    | 91%    | 90%    | 91%    | 90%    | 90%    | 90%    | 89%    |

<sup>&</sup>lt;sup>1</sup>Per current fiscal year POP

<sup>&</sup>lt;sup>2</sup> Franklin County VASH capacity fluctuates based on need.

<sup>&</sup>lt;sup>3</sup> Funding allows for overleasing

<sup>&</sup>lt;sup>4</sup> Project in lease-up and dependent on CMHA processing of referrals.

<sup>&</sup>lt;sup>5</sup> Starting July 2023, Homefull program capacity changed from 217 to 170. Leasing is below capacity as project is waiting on resolution to take over a 70 unit motel.

<sup>&</sup>lt;sup>6</sup> Project capacity decreased as of July 2023, from 55 to 42, based on available funding.