

SYSTEM & PROGRAM LEVEL INDICATOR REPORT

FY2013
1/1/13 – 3/31/13

Our Mission

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

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Overview

System and Program Indicators Reports are published quarterly and furnished to CSB trustees, the Rebuilding Lives Funder Collaborative, and the Continuum of Care Steering Committee. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded shelter, services and permanent supportive housing programs and other Continuum of Care, non-CSB funded programs. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

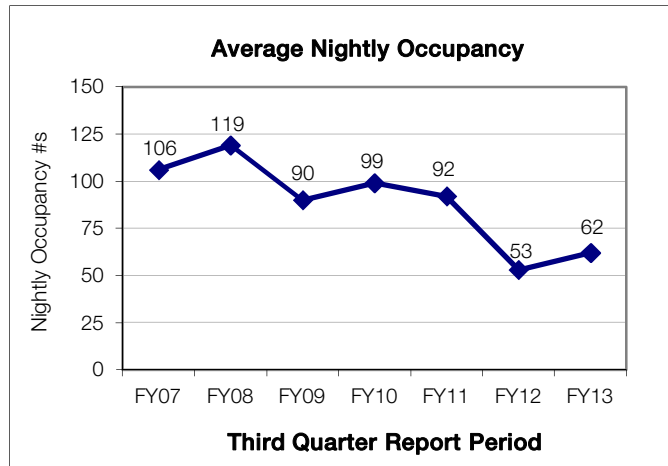
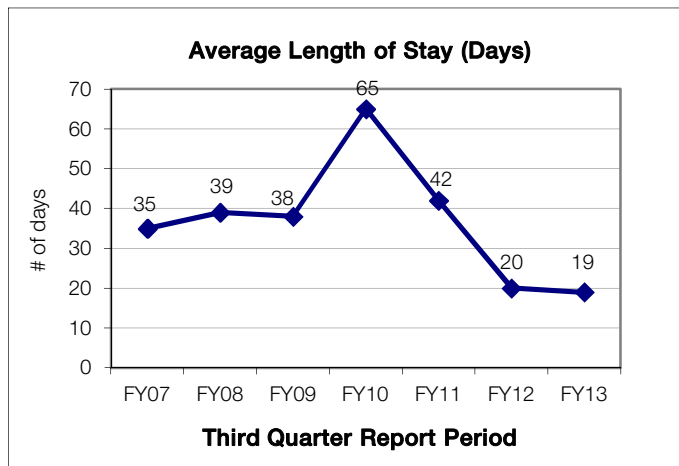
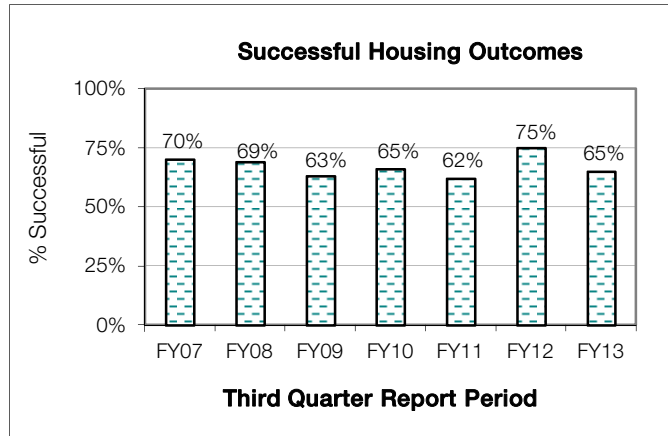
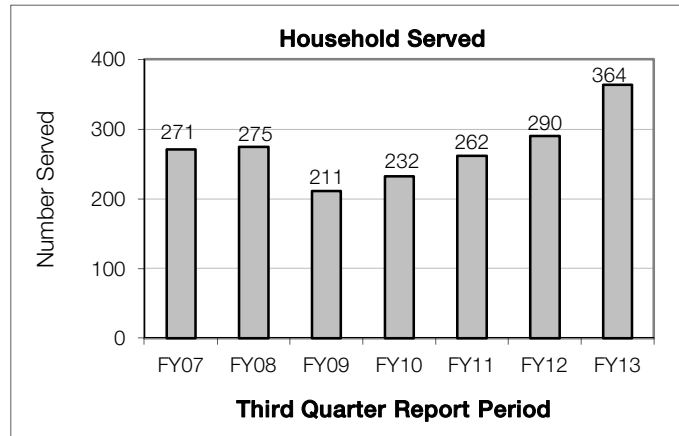
Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	1/1/2013-3/31/2013	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
FAMILY SYSTEM	232	364	√	50	62	20	19	√	127	191	√	70%	65%	√	No

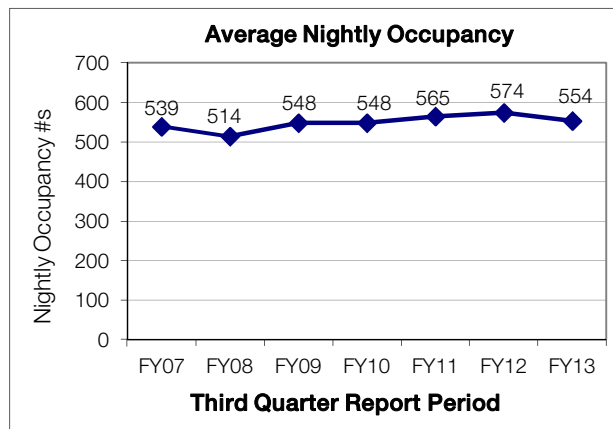
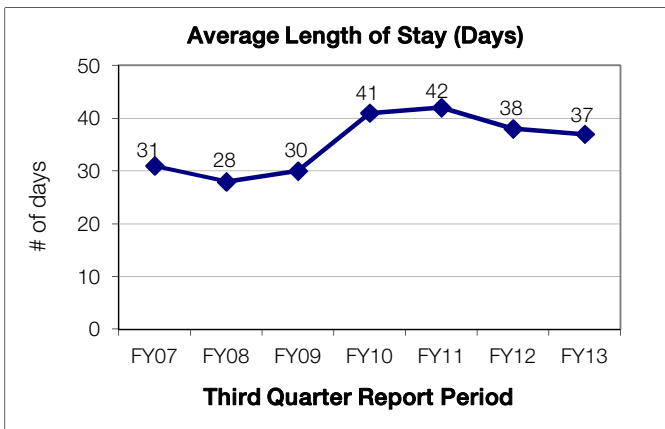
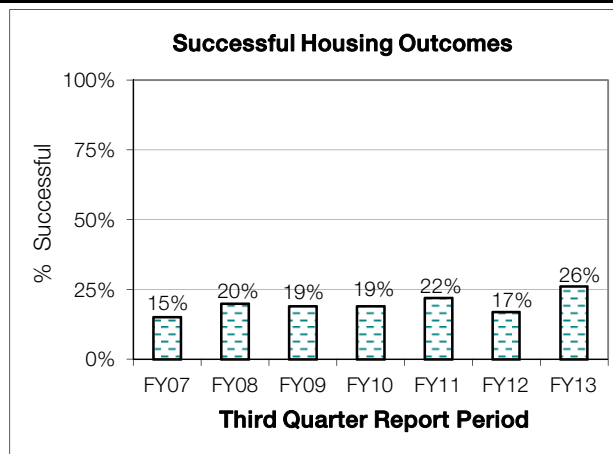
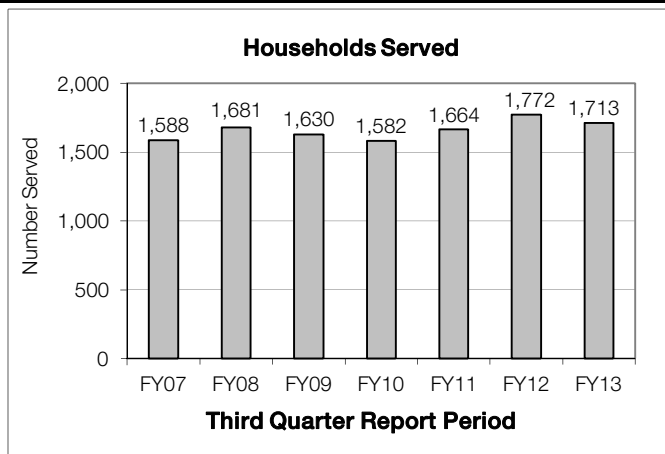


DEMOGRAPHICS	Family
Households Served	364
Percent Newly homeless	61%
Recidivism	1%
Clients Served	1,149
Average Age (HoH)	29
Gender - Male (HoH)	5%
Gender - Female (HoH)	95%
Veterans (U.S. Military) all adults	1%
Avg. Monthly Household Income	\$482
Percent Working at Entry	23%
Race - White (HoH)	25%
Race - Black (HoH)	74%
Race- Other (HoH)	1%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Adults Served	461
Children Served	688
Mean Family Size	3.2
Average Number of Children	1.9
Children 0 - 2 years	29%
Children 3 - 7 years	40%
Children 8 - 12 years	22%
Children 13 - 17 years	9%

The Family Emergency Shelter System served 26% more households than during the same period of time last year. The system maintained a good performance despite operating over capacity for the entire reporting period. An increase is noted in the percent of woman-headed households.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
1/1/2013-3/31/2013															
MEN'S SYSTEM	1,650	1,713	√	443	554	30	37	≠	302	307	√	25%	26%	√	No



DEMOGRAPHICS	Men
Households Served	1,713
Percent Newly homeless	32%
Recidivism	9%
Average Age	42
Men as a percent of total single adults served	76%
Veterans (U.S. Military) all adults	13%
Avg. Monthly Household Income	\$204
Percent Working at Entry	14%
Average Daily Waitlist Number	0
Race - White	38%
Race - Black	59%
Race- Other	3%
Hispanic	3%
Non-Hispanic	97%
Adults 18 - 24 years ²	12%
Adults 25 - 34 years ²	20%
Adults 35 - 44 years ²	24%
Adults 45 - 55 years ²	32%
Adults 56 - 61 years ²	9%
Adults 62+ ²	4%

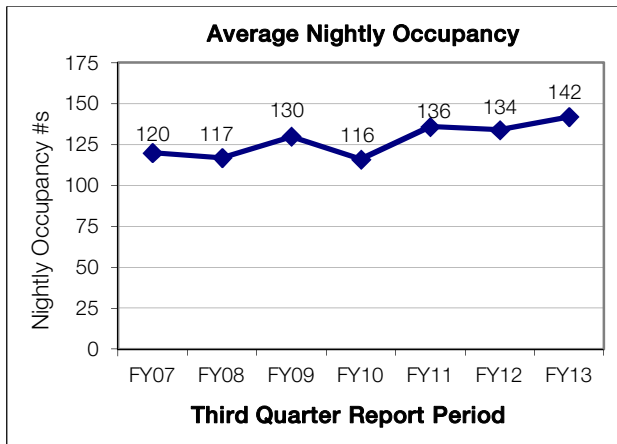
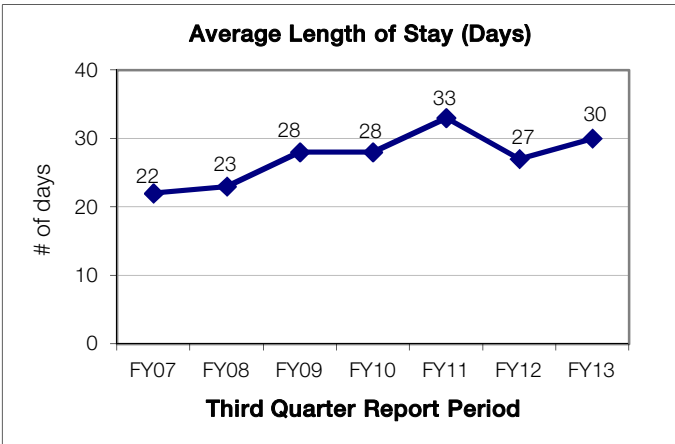
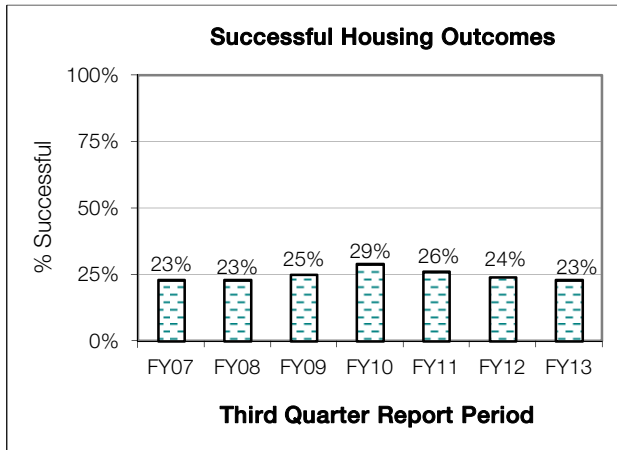
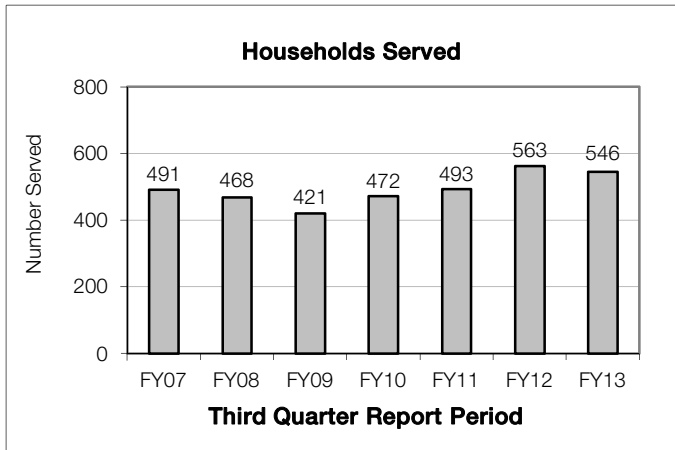
The system experienced a decrease in the number of individuals served by 3%. The decrease does not mean a reduction in need, the location of the alternate overflow site may have prevented some individuals from receiving shelter. At 26%, the successful housing outcome rate shows good improvement. The percent of newly homeless is concerning in that it shows that the majority of single adults served received services in previous years. We also experienced an increase in transitional age youth population.

¹Overflow capacity is not included.

² Due to rounding percentage exceeds 100%.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	1/1/2013-3/31/2013	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
WOMEN'S SYSTEM	470	546	✓	101	142	30	30	✓	92	95	✓	25%	23%	✓	No



DEMOGRAPHICS	Women
Households Served	546
Percent Newly homeless	43%
Recidivism	2%
Average Age	39
Women as a percent of total single adults served	24%
Veterans (U.S. Military) all adults	2%
Avg. Monthly Household Income	\$166
Percent Working at Entry	9%
Average Daily Waitlist Number	0
Race - White ²	44%
Race - Black ²	55%
Race - Other ²	2%
Hispanic	3%
Non-Hispanic	97%
Adults 18 - 24 years ³	16%
Adults 25 - 34 years ³	23%
Adults 35 - 44 years ³	25%
Adults 45 - 55 years ³	27%
Adults 56 - 61 years ³	5%
Adults 62+ ³	3%

The system experienced an decrease in the number of individuals served by 3%. The decrease does not mean a reduction in need, the location of the alternate overflow site may have prevented some individuals from receiving shelter. The percent of newly homeless is concerning in that it shows that the majority of single adults served received services in previous years.

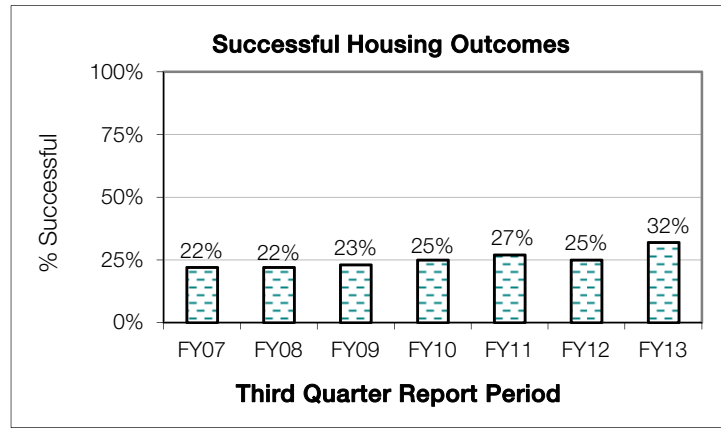
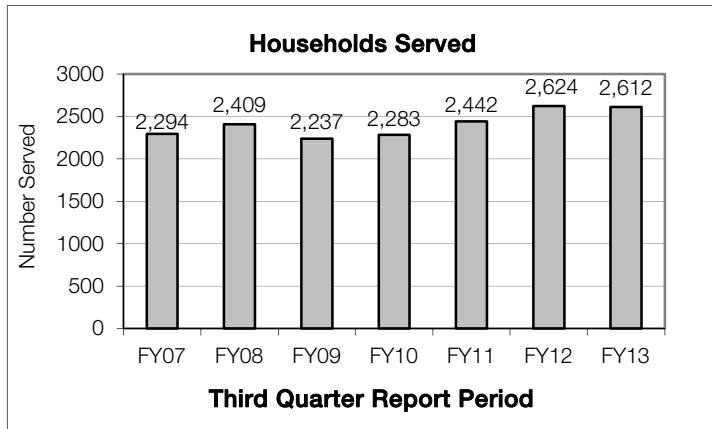
¹Overflow capacity is not included.

² Due to rounding percentage exceeds 100%.

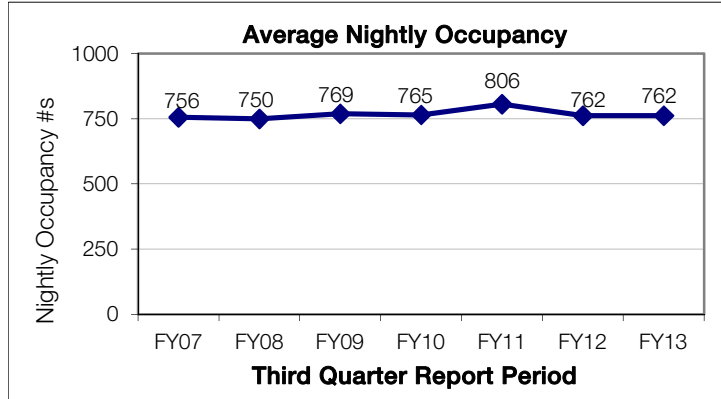
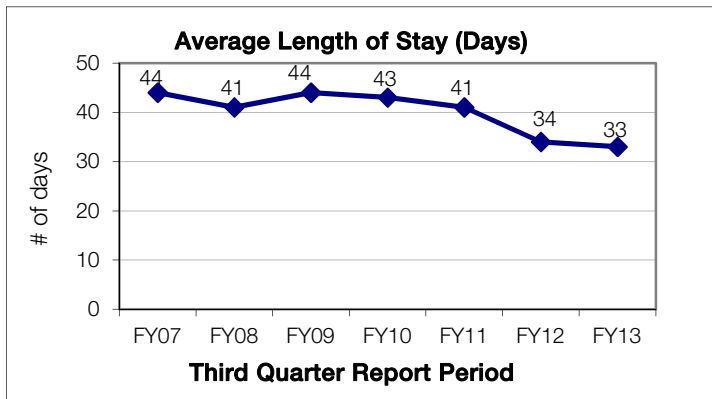
³ Due to rounding percentage does not add up to 100%.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	1/1/2013-3/31/2013	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System	2,352	2,612	√	594	762	30	33	√	615	591	√	35%	32%	√	No



DEMOGRAPHICS	Shelter
Households Served	2,612
Percent Newly homeless	38%
Recidivism	5%
Clients Served	3,390
Adults Served	2,702
Children Served	688
Average Age (HoH)	39
Gender - Male (HoH)	66%
Gender - Female (HoH)	34%
Veterans (U.S. Military) (All Adults)	9%
Avg. Monthly Household Income	\$226
Percent Working at Entry	14%
Average Daily Waitlist Number	0
Race - White (HoH) ³	37%
Race - Black (HoH) ³	60%
Race - Other (HoH) ³	2%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%

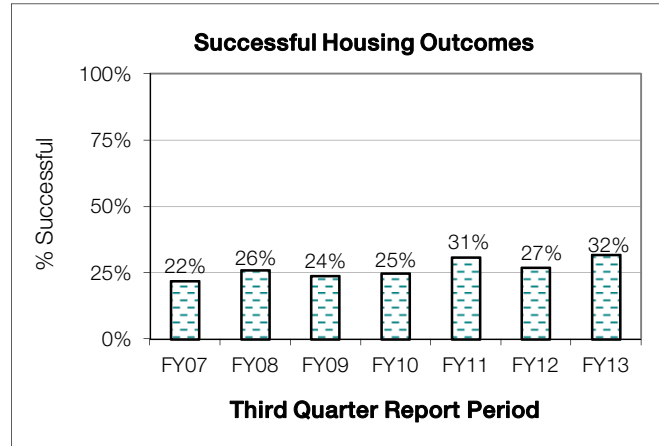
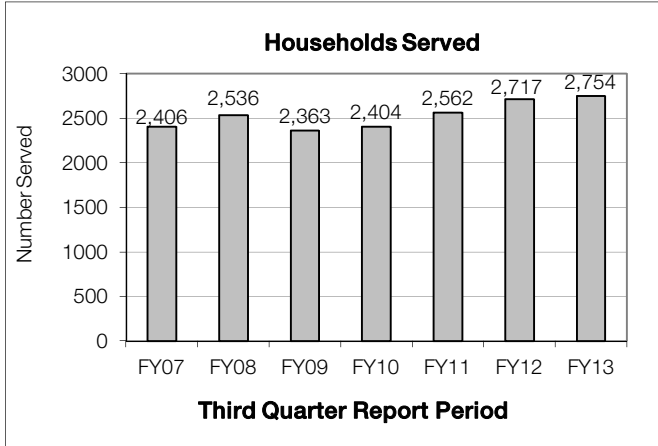


We are reporting a consistent number of households served compared to the same period last year. The low average length of stay is due to the impact of the family emergency shelter on the entire system. The successful exit rate shows positive improvements due to the better performance of the men's system. The percent of newly homeless is concerning in that it shows that the majority of households served received services in previous years as well.

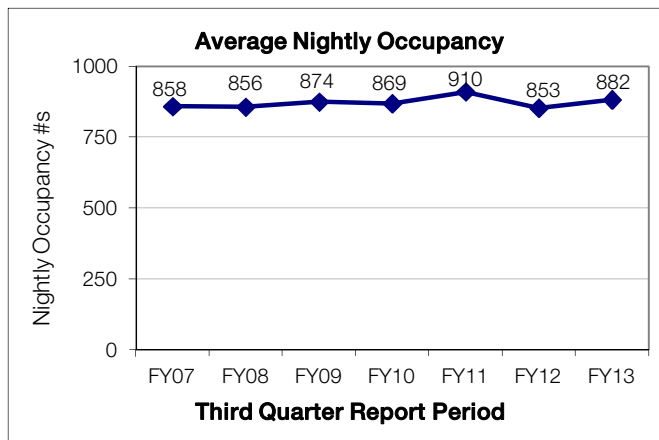
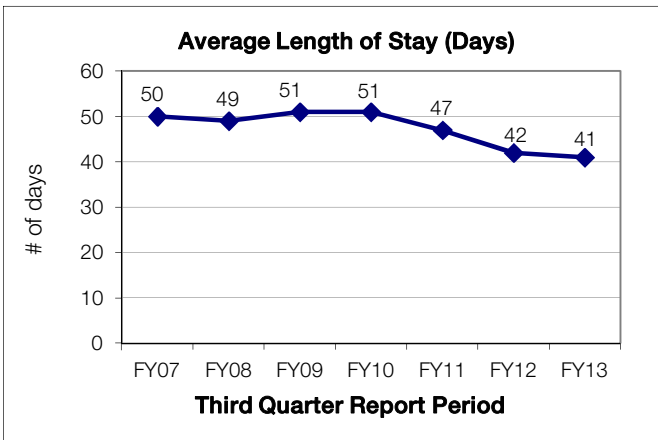
¹System includes single adult and family shelters.
²Overflow capacity is not included.
³Due to rounding percentage does not add up to 100%.

System and Program Indicator Report

FY13 Emergency Shelter & Transitional Housing	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2013-3/31/2013															
ES & TH System ¹	2,502	2,754	√	712	882	30	41	≠	564	599	√	35%	32%	√	No



DEMOGRAPHICS	Shelter
Households Served	2,754
Percent Newly homeless	37%
Recidivism	5%
Clients Served	3,541
Average Age (HoH)	39
Gender - Male (HoH)	66%
Gender - Female (HoH)	34%
Veterans (U.S. Military) all adults	10%
Avg. Monthly Household Income	\$229
Percent Working at Entry	14%
Race - White (HoH)	37%
Race - Black (HoH)	61%
Race- Other (HoH)	2%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Adults Served	2,829
Children Served	712
Adults 18 - 24 years ³	17%
Adults 25 - 34 years ³	24%
Adults 35 - 44 years ³	23%
Adults 45 - 55 years ³	27%
Adults 56 - 61 years ³	7%
Adults 62 + ³	3%



CSB is reporting on all emergency shelters and transitional housing programs as a whole, part of HEARTH implementation. Historical numbers for the entire system were recreated using the same methodology as for FY2013, for all metrics. We are reporting 1% more households served compared to the same period last year. We are watching the average length of stay metric with the intent of reducing it to 30 days. The percent of newly homeless is concerning in that it shows that the majority of households served received services in previous years as well.

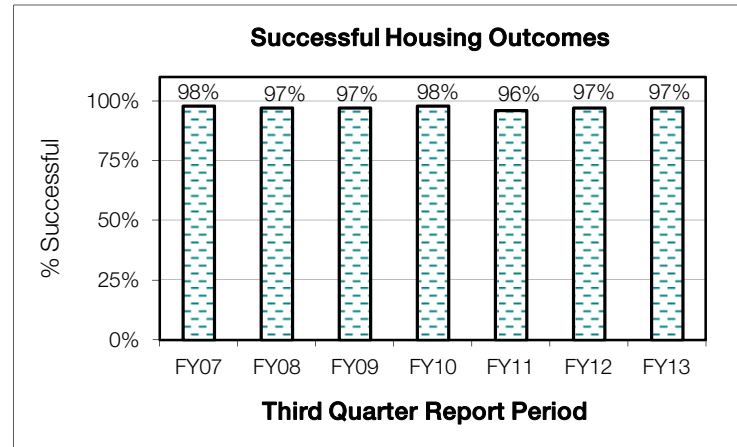
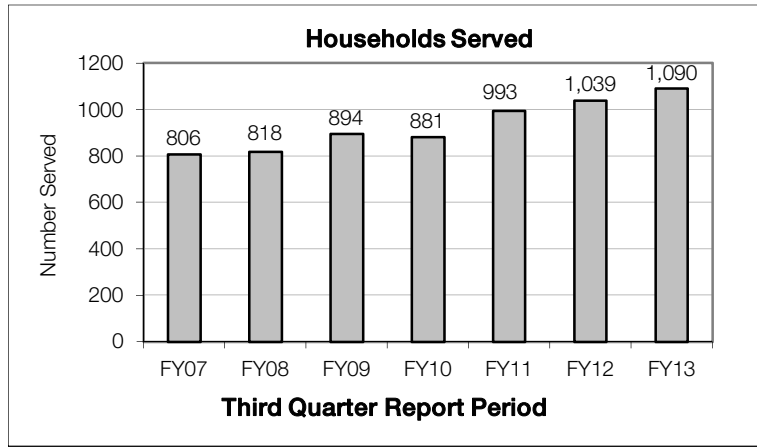
¹ System includes single adult and family shelters and transitional housing programs.

² Overflow capacity is not included.

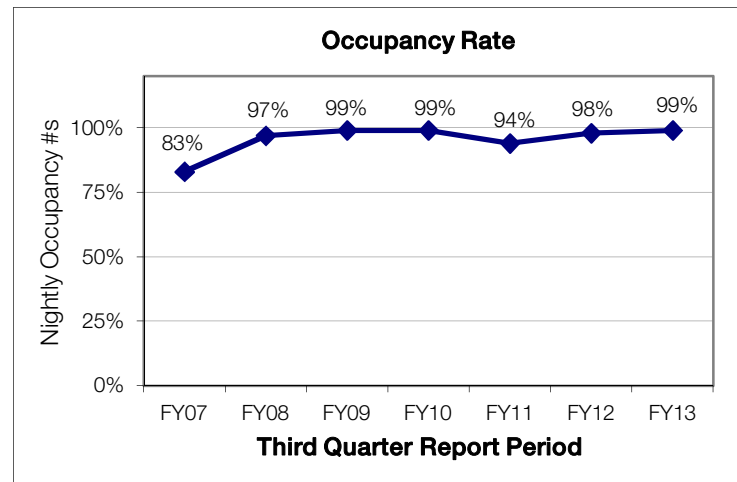
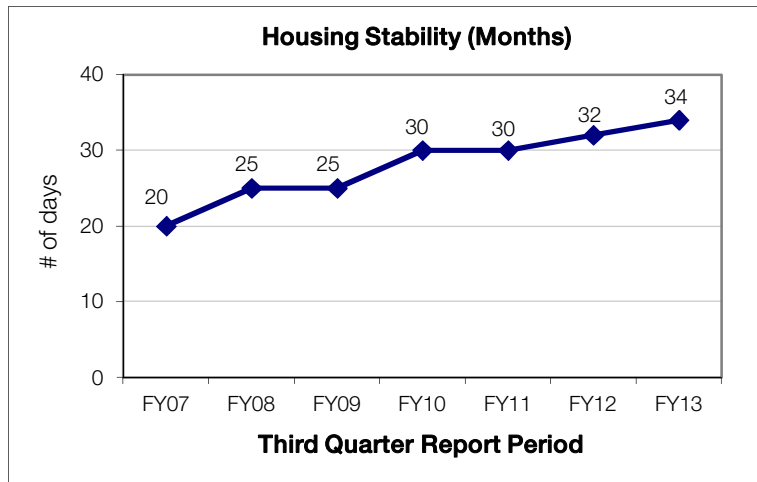
³ Due to rounding percentage exceeds 100%.

System and Program Indicator Report

FY13 Permanent Supportive Housing (PSH) - Rebuilding Lives Units	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	1/1/2013-3/31/2013	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
PSH SYSTEM	1,102	1,090	√	95%	99%	√	24	34	√	991	1,063	√	90%	97%	√	No

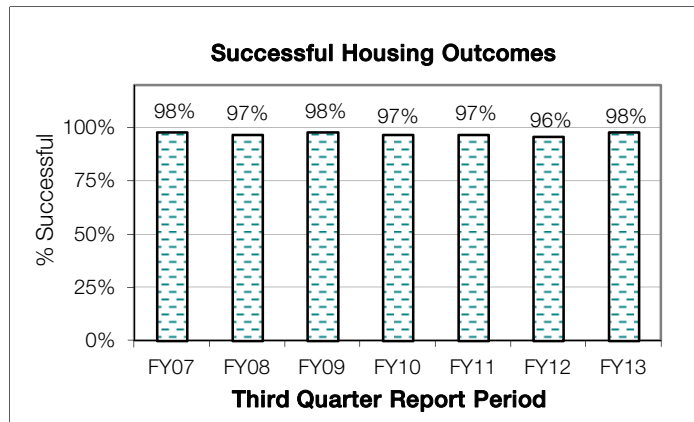
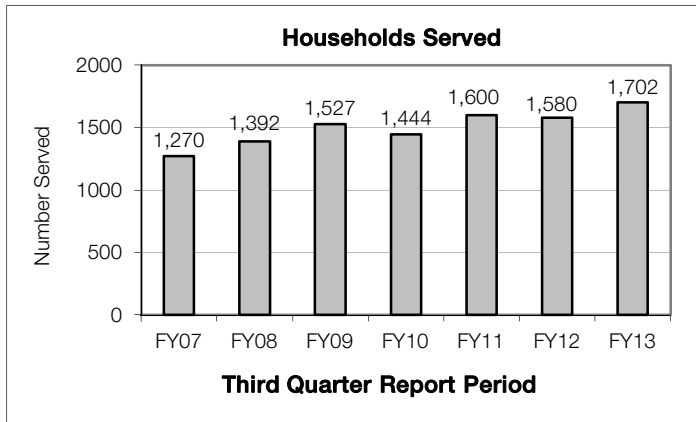


The PSH System continues to perform well. The inventory as of 3/31/13 is 1,054 units of Rebuilding Lives Permanent Supportive Housing with the addition of the new National Church Residences Commons at Third development that ended lease-up in August 2012. 5% more households were served this reporting period compared to the similar reporting period of last year. At 99%, the occupancy rate is showing an efficient utilization of resources.

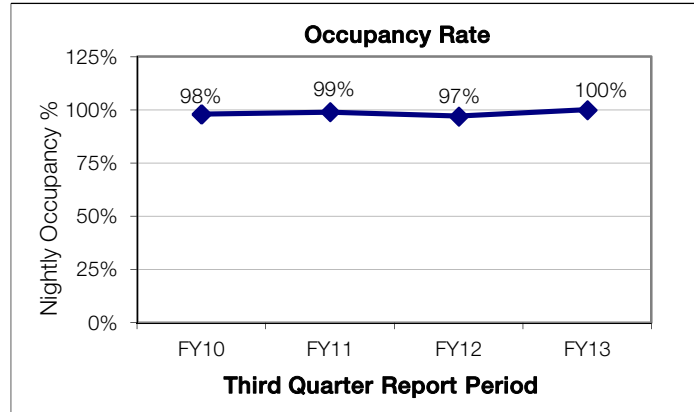
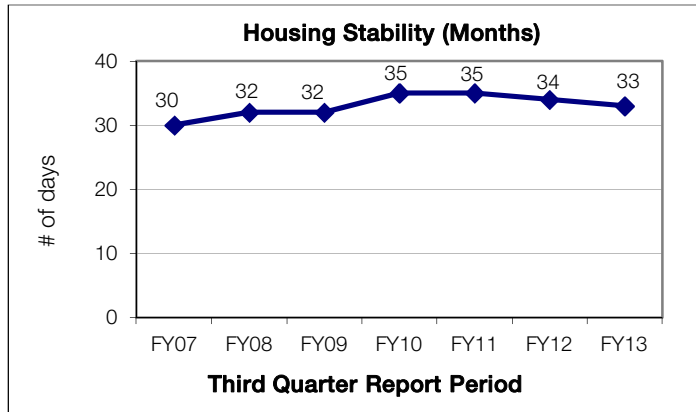


System and Program Indicator Report

FY13 Permanent Supportive Housing (PSH) - Rebuilding Lives (RL) and Non RL units	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2013-3/31/2013																
Total PSH System ¹	1,694	1,702	√	95%	100%	√	24	33	√	1355	1,664	√	80%	98%	√	No



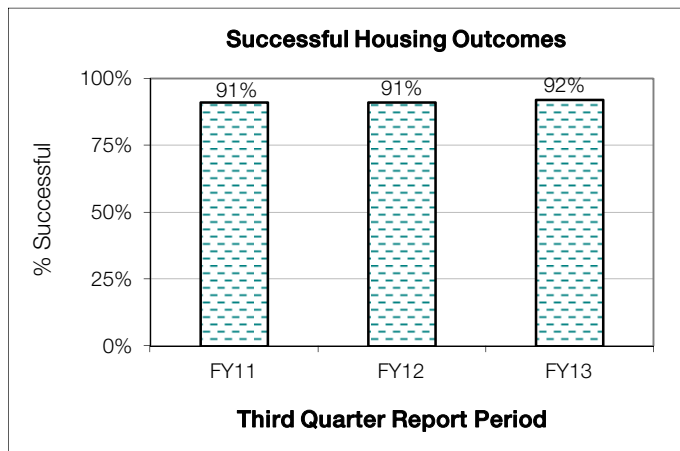
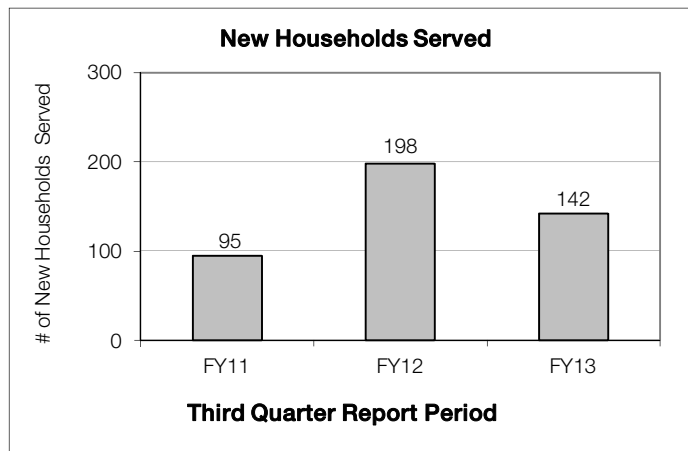
CSB is reporting out on all supporting housing projects as a whole. The system is showing significant improvement by the increased number of households served (8% increase) and an occupancy rate of 100%. The current capacity of Permanent Supportive Housing units included in Columbus Service Point (CSP) and reported on here is 1,614. VA VASH voucher capacity of 170 is not included in CSP as well as 3 units at CHN N. High St.



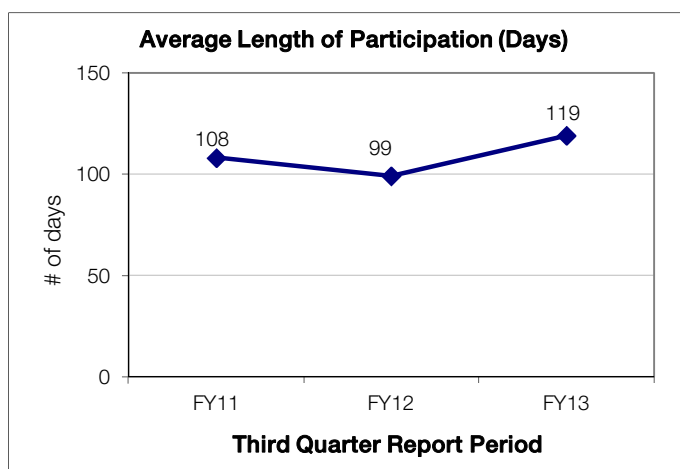
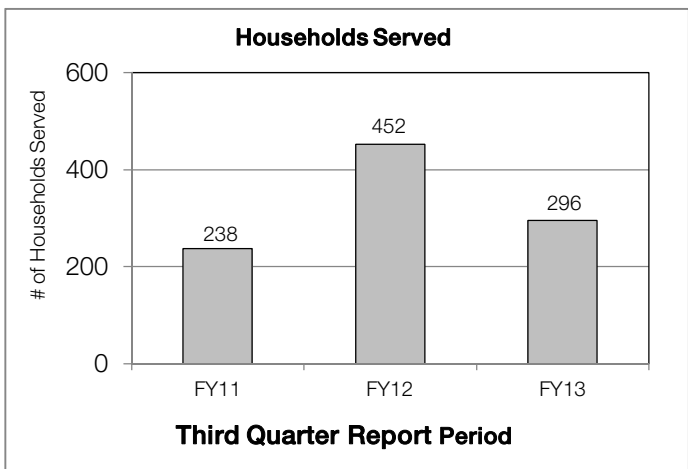
¹ System includes CSB and non-CSB funded PSH & SPC programs.

System and Program Indicator Report

FY13 Direct Housing/Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2013-3/31/2013																
Direct Housing Rapid Re-housing System ¹	136	142	√	291	296	√	110	119	√	122	126	√	90%	92%	√	No



DEMOGRAPHICS	Family & Adults
Households Served	296
Clients Served	985
Average Age (HoH)	29
Gender - Male (HoH)	8%
Gender - Female (HoH)	92%
Veterans (U.S. Military) all adults	2%
Avg. Monthly Household Income	\$446
Percent Working at Entry	24%
Adults Served	383
Children Served	602
Race - White (HoH)	27%
Race - Black (HoH)	72%
Race - Other (HoH)	1%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Mean Family Size	3.3
Average Number of Children	2.0
Children 0 - 2 years ²	31%
Children 3 - 7 years ²	42%
Children 8 - 12 years ²	20%
Children 13 - 17 years ²	8%



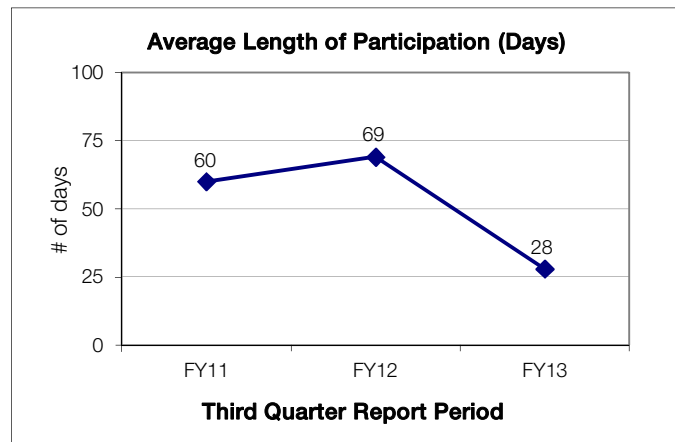
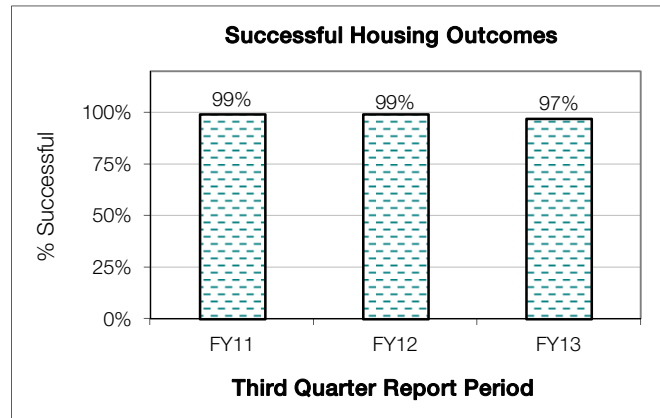
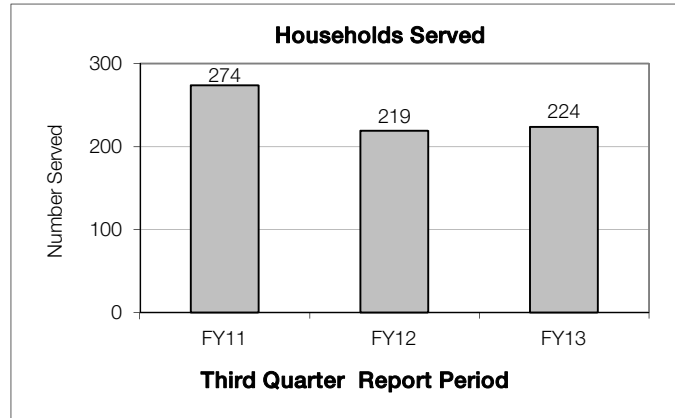
The performance of the system, reflected by the successful housing outcomes is very good. The reduction in the new households and households served is due to the termination of federal stimulus funds. Several direct housing programs were closed as of 6/30/12.

¹System includes HFF Rolling Stock, VOAGO TIP, TSA Direct Housing and TSA J2H. CSB Transition is excluded.

²Due to rounding percentage exceeds 100%.

System and Program Indicator Report

FY13 Prevention 1/1/2013-3/31/2013	Households Served			Average Length of Participation (Days) ⁴			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
Prevention System ¹	131	224	√	90	28	√	118	167	√	90%	97%	√	No



DEMOGRAPHICS	Family & Adults
Households Served	224
Clients Served	614
Average Age (HoH)	39
Gender - Male (HoH)	23%
Gender - Female (HoH)	77%
Veterans (U.S. Military) all adults	3%
Avg. Monthly Household Income	\$1,004
Percent Working at Entry	50%
Race - White (HoH) ²	46%
Race - Black (HoH) ²	53%
Race - Other (HoH) ²	0%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Adults Served	302
Children Served	312
Mean Family Size ²	3.3
Average Number of Children ³	1.9
Children 0 - 2 years ³	18%
Children 3 - 7 years ³	33%
Children 8 - 12 years ³	27%
Children 13 - 17 years ³	22%

The performance of the system, reflected by the successful housing outcomes is very good. The high average income and employment rate, compared to the other systems serving families, indicates a need for more effective targeting of households that without this prevention assistance would become homeless. A change was made in eligibility criteria for households served, we will continue to monitor the effect of these changes.

¹ Starting FY13 Q1, system includes CIS Stable Families, Gladden Community House Prevention and Stable Families.

² Due to rounding percentage does not add up to 100%.

³ Data only refers to the families served.

⁴ Average length of participation without GCH Prevention is 94 days.

EMERGENCY SHELTER - Single Adult Programs	Households Served				Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					Movement	Recidivism ⁵	Program of Concern	
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 15%	Actual (%) Goal 5%	Yes or No
1/1/2013-3/31/2013																		
MEN																		
LSS - Faith Mission on 6th ²	N/A	654	N/A	N/A	110	135	N/A	24	N/A	N/A	95	N/A	N/A	18%	N/A	34%	5%	No
LSS - Faith Mission on 8th ²	N/A	372	N/A	N/A	95	94	N/A	30	N/A	N/A	54	N/A	N/A	20%	N/A	36%	5%	No
Friends of the Homeless - Men's Shelter	489	530	41	√	130	141	30	33	√	90	96	√	25%	26%	√	42%	7%	No
VOAGO - Men's Shelter	188	142	(46)	≠	40	44	30	39	≠	37	38	√	25%	38%	√	41%	18%	No
YMCA Overflow ⁴	247	587	340	√	130	71	30	11	N/A	N/A	4	N/A	N/A	1%	N/A	69%	N/A	No
WOMEN																		
LSS - Faith Mission - Nancy's Place ²	N/A	209	N/A	N/A	42	48	N/A	29	N/A	N/A	43	N/A	N/A	27%	N/A	28%	4%	No
Friends of the Homeless - Rebecca's Place	177	231	54	√	47	53	30	28	√	33	31	√	25%	17%	≠	17%	4%	No
YMCA Overflow ⁴	75	229	154	√	60	29	30	12	N/A	N/A	3	N/A	N/A	1%	N/A	36%	N/A	No
INEBRIATE																		
Maryhaven - Engagement Center	527	418	(109)	≠	50	56	11	12	√	86	62	≠	18%	14%	√	25%	17%	No
VA EMERGENCY HOUSING																		
VOAGO - VA Emergency Housing ³	13	29	16	√	13	13	90	62	√	3	10	√	25%	63%	√	6%	13%	No
LSS - VA Men & Women ³	17	35	18	√	17	16	90	57	√	8	12	√	50%	57%	√	26%	8%	No
AGENCY																		
Lutheran Social Services - Faith Mission ²	930	1,199	269	√	247	277	30	28	√	171	192	√	25%	21%	√	34%	5%	No

¹ Capacity does not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission on 6th, Faith Mission on 8th and Nancy's Place.

³ Non-CSB funded program.

⁴ The YMCA Overflow opened 01/07/13.

⁵ The % of individuals that enter the shelter system within 14-90 days subsequent to a successful housing outcome that occurred in Q2 FY13.

COORDINATED POINT OF ACCESS - Single Adult	Total Households Served			Shelter Linkage			Successful Diversion Outcomes					Program of Concern	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)		Outcome Achievement
1/1/2013-3/31/2013													
HandsOn Central Ohio - CPOA	2,200	2,528	✓	80%	94%	✓	506	512	✓	20%	16%	✓	No

EMERGENCY SHELTER - Families	Households Served				Nightly Occupancy			Average Length of Stay (Days)			Successful Housing Outcomes					Average Transition Time (Days) ²			Recidivism ⁴	Program of Concern	
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement		Actual (%)
1/1/2013-3/31/2013																					
YWCA - Family Center	232	364	132	✓	50	62	✓	20	19	✓	127	191	✓	70%	65%	✓	7	8	✓	1%	No
YWCA - Diversion ³	N/A	495	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	145	N/A	39%	29%	✗	N/A	N/A	N/A	N/A	N/A

ACCESS TO BENEFITS	New Households Served			Total Households Served			Submitted SSI/SSDI Applications					Successful SSI/SSDI Applications			Submitted Other Applications					Program of Concern		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)		Actual (%)	Outcome Achievement
1/1/2013-3/31/2013																						
YWCA - Benefit Partnership	46	139	✓	64	430	✓	27	46	✓	42%	11%	✗	40%	28%	✗	13	74	✓	20%	17%	✓	No

¹Capacity does not include overflow.

²The Average Transition Time measures the average number of days households receive shelter services from shelter entry to entry/enrollment into the Direct housing/Rapid Re-housing program.

³Successful outcomes represent successfully diverted households that did not enter the YWCA Family Center.

⁴The % of households that enter the shelter system within 14-90 days subsequent to a successful housing outcome that occurred in Q2 FY13.

SUPPORTIVE HOUSING	Households Served					Program Occupancy ¹			Housing Stability (Months)			Successful Housing Outcomes						Program of Concern
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Attainment of Goal (95%)	Goal (# of months)	Actual (# of months)	Attainment of Goal	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
1/1/2013-3/31/2013																		
Community Housing Network - Briggsdale	25	26	25	(1)	√	25	100%	√	24	38	√	23	25	√	90%	100%	√	No
Community Housing Network - Cassady	10	10	12	2	√	10	100%	√	24	16	≠	9	11	√	90%	92%	√	No
Community Housing Network - Community ACT	42	44	43	(1)	√	41	98%	√	18	29	√	40	43	√	90%	100%	√	No
Community Housing Network - East 5th Avenue	38	40	37	(3)	√	35	92%	√	24	36	√	36	37	√	90%	100%	√	No
Community Housing Network - Hotel St. Clair ⁴	30	31	33	2	√	32	107%	√	22	26	√	28	33	√	90%	100%	√	No
Community Housing Network - Leased Supportive Housing	25	26	25	(1)	√	25	100%	√	9	19	√	23	24	√	90%	96%	√	No
Community Housing Network - North 22nd Street	30	31	32	1	√	29	97%	√	24	36	√	28	31	√	90%	97%	√	No
Community Housing Network - North High Street	33	34	32	(2)	√	31	94%	√	24	45	√	31	31	√	90%	97%	√	No
Community Housing Network - Parsons	25	26	26	0	√	23	92%	√	24	30	√	23	24	√	90%	92%	√	No
Community Housing Network - RLPTI ²	108	113	108	(5)	√	104	96%	√	24	37	√	102	108	√	90%	100%	√	No
Community Housing Network - Safe Havens ³	13	16	14	(2)	≠	14	108%	√	24	56	√	14	14	√	90%	100%	√	No
Community Housing Network - Southpoint Place	46	48	49	1	√	44	96%	√	20	25	√	43	49	√	90%	100%	√	No
Maryhaven - Commons at Chantry	50	52	49	(3)	√	48	96%	√	22	28	√	47	47	√	90%	96%	√	No
National Church Residences - Commons at Buckingham	75	79	77	(2)	√	75	100%	√	15	23	√	71	76	√	90%	99%	√	No
National Church Residences - Commons at Grant	50	52	52	0	√	50	100%	√	24	52	√	47	52	√	90%	100%	√	No
National Church Residences - Commons at Livingston	25	26	25	(1)	√	25	100%	√	9	19	√	23	25	√	90%	100%	√	No
National Church Residences - Commons at Third ⁴	60	63	68	5	√	67	112%	√	3	8	√	57	64	√	90%	94%	√	No
Southeast - Scattered Sites ²	120	126	124	(2)	√	119	99%	√	24	44	√	113	120	√	90%	96%	√	No
YMCA - 40 West Long Street	105	110	106	(4)	√	102	97%	√	24	38	√	99	104	√	90%	98%	√	No
YMCA - Sunshine Terrace	75	79	78	(1)	√	75	100%	√	24	51	√	71	78	√	90%	100%	√	No
YWCA - WINGS	69	72	75	3	√	66	96%	√	24	24	√	65	70	√	90%	93%	√	No

¹ Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity. The goal is 95% for the occupancy rate.

² The following PSH programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN Family Homes (SRA/5 households), CHN-RLPTI (TRA/21 households); Southeast Scattered Sites (TRA/2 households).

³ Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

⁴ Program served RL individuals in Non-RL units or eligible roommates/couples.

HUD CoC FUNDED PROGRAMS ¹	Households Served					Program Occupancy Rate ²			Housing Stability (Months)			Successful Housing Outcomes					Program of Concern	
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)		Outcome Achievement
1/1/2013-3/31/2013																		
Transitional Housing																		
Amethyst - RSvP	8	12	20	8	√	95%	100%	√	2	1	√	7	9	√	77%	75%	√	No
Huckleberry House - Transitional Living Program	24	30	31	1	√	98%	100%	√	10	8	√	5	6	√	77%	86%	√	No
Maryhaven - Women's Program	5	5	6	1	√	80%	100%	√	4	5	√	1	0	≠	50%	0%	≠	No
Southeast - New Horizons Transitional Housing	36	48	50	2	√	95%	100%	√	4	5	√	11	9	≠	77%	45%	≠	No
VOAGO - Veterans Program ³	40	45	71	26	√	95%	100%	√	4	4	√	18	13	≠	77%	42%	≠	No
YMCA - ADAMH Pilot ⁵	5	10	14	4	√	80%	180%	√	4	4	√	1	7	√	50%	88%	√	No
Permanent Supportive Housing																		
Community Housing Network - Family Homes ⁴	15	16	15	(1)	√	95%	93%	√	24	40	√	13	14	√	80%	93%	√	No
Community Housing Network - Wilson	8	8	9	1	√	95%	100%	√	24	106	√	6	9	√	80%	100%	√	No
VOAGO - Family Supportive Housing	30	31	32	1	√	95%	97%	√	24	28	√	25	32	√	80%	100%	√	No
Shelter Plus Care																		
Amethyst - Shelter Plus Care ⁶	92	98	108	10	√	95%	102%	√	20	25	√	78	103	√	80%	94%	√	No
ARCO - Shelter Plus Care (TRA)	89	93	92	(1)	√	95%	97%	√	24	73	√	74	91	√	80%	98%	√	No
Community Housing Network - Shelter Plus Care (SRA) ^{4,6}	172	181	219	38	√	95%	112%	√	24	16	≠	145	215	√	80%	98%	√	No
Community Housing Network - Shelter Plus Care (TRA) ^{4,6}	149	156	158	2	√	95%	102%	√	24	30	√	125	157	√	80%	99%	√	No
LSS - Faith Mission/FaithHousing Shelter Plus Care (SRA)	9	9	9	0	√	95%	89%	≠	24	35	√	7	9	√	80%	100%	√	No
Total Shelter Plus Care	511	537	586	49	√	95%	104%	√	N/A	31	N/A	429	575	√	80%	98%	√	No

¹ Programs are non-CSB funded. Goals for these programs were set by each agency/program in accordance to the CoC set standards, if applicable.

² Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity.

³ VOAGO- Veterans is not a HUD COC funded program but receives VA funding. As of 01/01/2011 it is mandatory for this program to participate in CSP.

⁴ The following PSH programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN Family Homes (SRA/5 households), CHN-RLPTI (TRA/21 households); Southeast Scattered Sites (TRA/2 households).

⁵ Program capacity fluctuates based on need and available capacity, up to 15 units.

⁶ CMHA allows over-leasing for this program.

DIRECT HOUSING/RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes ²						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
1/1/2013-3/31/2013																									
Homeless Families Foundation -Rolling Stock	43	53	√	89	105	√	15	15	√	100	111	≠	38	46	√	90%	90%	√	\$1,000	\$989	√	90%	89%	√	No
The Salvation Army - Direct Housing	32	44	√	69	84	√	13	15	≠	100	107	√	29	37	√	90%	93%	√	\$1,200	\$989	√	90%	94%	√	No
The Salvation Army - Job2Housing	25	16	≠	65	51	≠	15	12	√	180	209	≠	23	16	≠	90%	89%	√	\$4,000	\$1,685	√	100%	100%	√	No
VOAGO Families -Transition in Place	19	28	√	43	55	√	15	16	√	100	94	√	17	27	√	90%	96%	√	\$1,000	\$1,161	≠	90%	95%	√	No
YWCA - Kinship Care ¹	10	19	√	37	25	≠	2	1	√	90	69	√	7	3	≠	70%	38%	≠	\$600	\$276	√	90%	88%	√	No
CSB - Transition Program	N/A	N/A	N/A	225	249	√	N/A	N/A	N/A	N/A	N/A	N/A	221	241	√	98%	97%	√	\$700	\$596	√	98%	97%	√	No

PREVENTION	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
1/1/2013-3/31/2013																									
Gladden Community House - Prevention ³	N/A	206	N/A	80	207	√	N/A	N/A	N/A	N/A	N/A	N/A	78	201	√	97%	100%	√	N/A	N/A	N/A	N/A	N/A	N/A	No
Gladden Community House ¹ - Stable Families	17	15	√	32	19	≠	N/A	N/A	N/A	90	59	√	15	11	≠	90%	85%	√	\$880	\$782	√	90%	93%	√	No
Communities In Schools - Stable Families	34	39	√	68	71	√	N/A	N/A	N/A	90	108	≠	31	29	√	90%	91%	√	\$880	\$729	√	90%	100%	√	No

OUTREACH	New Households Served			Total Households Served			Successful Outcomes						Successful Housing Outcomes						Usage of CSB DCA (%)			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
1/1/2013-3/31/2013																						
Maryhaven - Outreach	75	43	≠	95	151	√	54	31	≠	70%	67%	√	27	24	√	50%	77%	√	25%	33%	√	No

¹ New program started 7/1/2012.

² Successful outcomes measure for YWCA - Kinship Care.

³ Evaluation time frame is year to date.



communityshelterboard

111 liberty street, suite 150 | columbus, ohio 43215 | 614 221 9195/ main | 614 221 9199/ fax



Development Services Agency



The City of Columbus
Mayor Michael B. Coleman

