

[ALERT]

Surge in Demand Overwhelms Emergency Shelters

We are seeing an increased demand for shelter. Our homeless system is feeling the effects of the recession and we are very concerned about these trends:

- < For the first time since 2007, we are seeing an increase in the number of families accessing shelter. We are documenting a 690% increase over last year's overflow usage, both in nights of shelter and associated costs. Based on current usage, we are estimating an \$80,000 cost for overflow compared to \$5,000 spent last year.
- < At a time of year when we usually have open beds in the single adult shelters, men and women are forced to live outside or doubled up.
- < Even during the most temperate months of this year, June, July and August, we had a wait list for single men and women.
- < Prevention programs at Gladden Community House and Communities in Schools are overwhelmed with demand and using waiting lists. Gladden Community House will soon run out of funds.

We are especially concerned about what the winter overflow season will bring. We do not have the resources to clear waiting lists by putting everyone up at a motel, even if that were a good option. Nor is the answer to build more shelters. We are working on a two-fold response: *increase homelessness prevention and move people into stable housing more quickly.*

1. *Diversion and prevention*

With help from the federal stimulus funds, we launched a diversion and prevention program in April that is showing promising results. Single adults contacting the Centralized Point of Access who do not need emergency shelter receive minimal case management and up to three months of financial assistance and/or past due rent and utilities payments to solve their crisis situation. Currently, 6% of single adults are diverted using this resource instead of entering the shelter system. The program is using \$40,000 a month in financial assistance for clients. **At the current usage rate the program will expend all its resources by November.** Anticipated demand indicates that the annual resource need for this program is \$480,000.

2. *Rapid Re-housing*

For single adults:

We need additional funding to hire a housing specialist to assist single adults in locating affordable housing and to provide financial assistance. Anticipated demand

indicates that the annual resource need for this program is \$240,000 – including financial assistance and case management.

For families:

For families, CSB will use \$43,000 from its contingency fund to increase capacity in the rapid re-housing program to ease the pressure on the YWCA Family Center. We need an additional \$46,000 to cover financial assistance for clients as part of this expansion.

Michelle Heritage Ward is visiting our City and County elected officials to brief them about the emerging needs of the system. The response has been very positive thus far.

[ADVOCACY]

HEARTH Update

Michelle Heritage Ward and Lianna Barbu will both attend a national conference about the HEARTH Act this month. The conference, *Flexible Resources, Data-Driven Solutions: Using HMIS and HEARTH to End Homelessness* is being organized by HUD. The conference is being offered in two cities – Michelle is attending the session held in Denver September 14-17 and Lianna will attend the session held in Atlanta September 27-30. Each conference will focus on HMIS implementation and the important changes made to HUD's McKinney-Vento Homeless Assistance Programs by the 2009 HEARTH Act. Attendees will learn how the HEARTH Act amendments may affect local planning and future program operations and what steps should be taken to prepare for the transition to new requirements. Attendees will also learn about requirements for electronic reporting on homeless programs.

[INNOVATION]

Rapid Re-Housing for Single Adults

At its August meeting, the CSB board of trustees approved an award to Volunteers of America of Greater Ohio (VOA) to develop and implement rapid re-housing assistance for single adult persons. VOA in collaboration with Community Housing Network (CHN) will seek to re-house currently homeless individuals who meet HUD's definition of homeless, under the rapid re-housing section of the Homelessness Prevention and Rapid Re-housing Program (HPRP).

The intent of rapid re-housing programs is to provide temporary financial assistance and services to help persons gain housing stability. Re-housing programs work with people who are already homeless to help them quickly move into rental housing. VOA will employ two case managers who will provide a combination of assessment and coordination services for up to six months to help individuals move from homelessness to stability. CHN will hire a housing specialist who will assist in locating appropriate housing and assisting in housing retention. Short-term rental assistance of up to six

months will also be provided. Program implementation is planned for November 1, 2010 and is designed to serve 200 homeless individuals during a 21-month period.

Pilot Project with CHOICES

The Family System Improvement Collaborative Planning Team met in late August to discuss the development of a pilot for rapid re-housing for families in CHOICES' shelter. The focus of the development of the pilot is to improve collaboration with CHOICES and to increase housing options and placements for women exiting their program and to reduce the need for these families to enter the YWCA Family Center. Preliminary planning is centering on providing a 'housing advocate' who will develop housing options for exiting families, utilizing the existing direct housing capabilities of the family system and provide follow-up case management services to ensure housing stability.

Participants in this planning include representatives from CHOICES, the Salvation Army, Homeless Families Foundation, Amethyst, Volunteers of America, Catholic Social Services, the Coalition Against Family Violence, Franklin County Children Services and CSB. The group will continue its work in determining best practices to consider, roles of collaborative agencies, processes and costs.

Clintonville Portal Park gets Unwanted Attention

This small park located at the corners of North High and Arcadia is generating a great deal of concern. Over the years, individuals – mostly homeless – have utilized it as a gathering spot for drinking and drug usage. Many wind up passed out or sleeping on the benches or tables. Fights and police runs are frequent. Many of the area residents are either reluctant or afraid to use the park and complain about the harassment they endure and the mess that is generally made in the park by these individuals. Residents of the Clintonville area and representatives of the Clintonville Area Commission, the University Area Commission, Columbus Recreation and Parks Department, City of Columbus Homeless Advocacy Office, the Columbus Police Department, CSB and homeless advocates met to discuss the problem and search for solutions. Several strategies have been employed and continue to be used to clean up the park. Outreach efforts have been focused on getting people into housing and assisting with obtaining other needed services. The police patrol frequently and enforce any laws that are being broken and the park is cleaned frequently. As a result of the discussion at the meeting it was decided that perhaps a change in the park design would dissuade persons from engaging in these 'hanging out' type of behaviors. It was decided that a request would be made to the city to remove the benches and tables that seem to be providing comfortable accommodations and attracting bad behaviors. Another meeting is planned in the near future to further discuss the situation.

[HPRP STIMULUS UPDATE]

HPRP Spending Tracked in 13 Cities

The National Alliance to End Homelessness released its third *Quarterly Leadership Council Homelessness Prevention and Rapid Re-Housing Program (HPRP) Report*, which documents the progress that 13 cities across the country are making in implementing prevention and rapid re-housing programs funded by HUD. The report, which covers the quarter ending June 30, 2010, shows that over \$40 million has been spent to serve approximately 92,000 persons in the reporting cities. Columbus is one of the 13 cities featured in the report, alongside Chicago, IL; Denver, CO; Los Angeles, CA; Miami-Dade, FL; Minneapolis and Hennepin County, MN; New Orleans, LA; New York, NY; Philadelphia, PA; Portland, OR; San Francisco, CA; Seattle and King County, WA and Washington, DC.

Columbus and Franklin County have spent 15% of its prevention funds, serving 664 persons; and 8.3% of its rapid re-housing funds, serving 246 people. The report is enclosed for your information.

[IN THE SPOTLIGHT]

Model for the Nation

We had quite a few moments in the spotlight this summer, with opportunities to talk about how CSB is rebuilding lives in Columbus and Franklin County. We were visited by several groups from across the country that wanted to learn more about the CSB model.

- ⟨ A delegation of public and private leaders visited from **Sacramento, California** on August 31. Organized by the Sacramento Mayor's Office, the group spent half a day with CSB staff to study our Rebuilding Lives plan and CSB's administrative structure. They also spent time with some of Columbus' local government leaders and homeless service providers who are engaged in our community's plan to end homelessness.
- ⟨ The **Cincinnati**/Hamilton County Continuum of Care for the Homeless organized a tour in Columbus on August 23. Over 50 city and community leaders participated in tours of National Church Residences' supportive housing programs. Michelle Heritage Ward spoke to the group over the lunch hour about CSB's role in our community's plan to end homelessness.
- ⟨ Key stakeholders from the **Calgary and Alberta (Canada)** community visited CSB on July 30. Their goal was to learn about HMIS development, implementation, and management. They were also interested in learning about establishing performance standards and the role that community foundations play in helping to review/monitor standards for performance and outcomes.
- ⟨ We hosted a group of shelter providers from **Des Moines, Iowa** on July 9. Sponsored by Nationwide, the group endeavored to learn the history of CSB's founding,

understand the administrative structure and the collaboration that exists between homeless service providers and public funding bodies in Columbus.

Commissioners' Bus Tour

County Commissioners and County staff participated in a bus tour focused on community development on August 27. Michelle Heritage Ward gave her first speech on a moving bus. She talked about progress with development of supportive housing and the associated need for services funding; the increased number of families accessing shelter this summer; and investment of stimulus dollars in prevention and rapid re-housing programs.

Tours

In August, CSB provided a tour for Tom Mignery of Burgess & Niple. He toured Community Housing Network's Southpoint Place. We also provided a tour for Anthony Hebron of Battelle, of Homeless Families Foundation and Southpoint Place.

CSB Hires new Data & Evaluation Manager

Jeremiah Baker joined CSB on August 27 as Data & Evaluation Manager. He is responsible for program and system data analysis and evaluation. Jeremiah worked for Pilkington prior to joining CSB. He earned his Master of Science in management from Mount Vernon Nazarene University.



Community Care Day

We continued the tradition of participating in United Way's Community Care Day. This year's event was held on September 14. CSB staff worked at Gladden Community House to paint the entrance railings and wheelchair ramp.

Upcoming Meetings

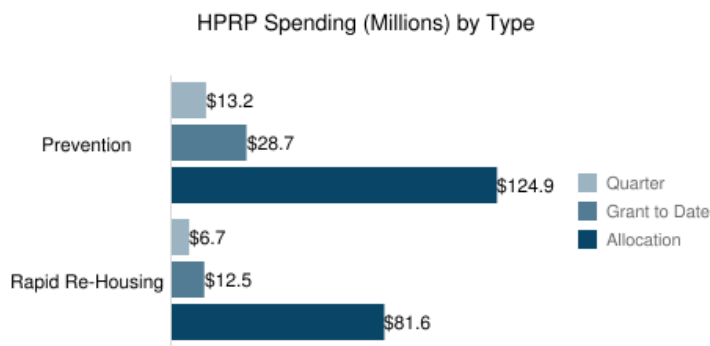
- < **Board2Board Dialogue**
Monday, October 11, 2010
9:30 am-1:00 pm
Nationwide's Heritage Room
One Nationwide Plaza
- < Check out the interactive calendar at www.csb.org under Resources for Our Partners < Meetings.

Enclosures

- < Quarterly Leadership Council
Homelessness Prevention and Rapid
Re-Housing Program (HPRP) Report
- < System & Program Indicator Report,
FY10 Quarter 4

This report illustrates how 13 cities across the nation are implementing the Homelessness Prevention and Rapid Re-Housing Program (HPRP). Data from the following cities are included in this quarterly report: Chicago, IL; Columbus and Franklin County, OH; Denver, CO; Los Angeles, CA; Miami-Dade, FL; Minneapolis and Hennepin County, MN; New Orleans, LA; New York, NY; Philadelphia, PA; Portland, OR; San Francisco, CA; Seattle and King County, WA; Washington, DC.

Overall Program Spending



As of June 30, 2010, Leadership Council cities have spent \$28.7 million of \$124.9 million in allocated prevention funding and \$12.5 million of \$81.6 million in allocated rapid re-housing funding. While communities continue to spend their rapid re-housing allocations more slowly than their prevention allocations, the pace of quarterly rapid re-housing spending has increased each quarter.

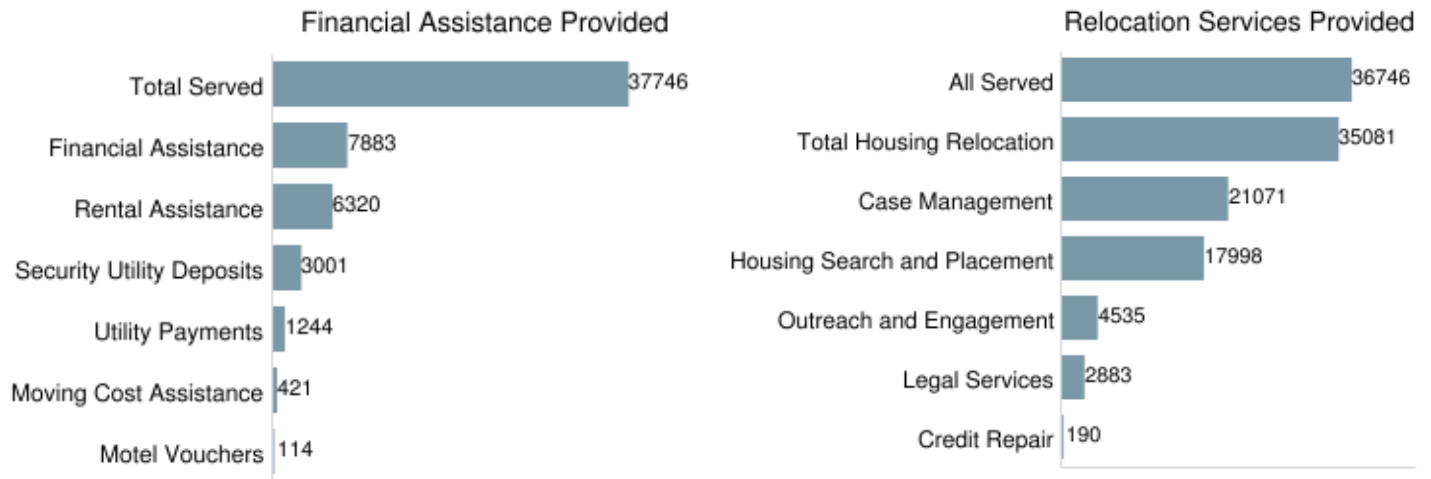
Program Progress - Persons Served and Money Spent

Approximately \$28.4 million has been spent through June 2010 on homelessness prevention for 57,220 people at risk of homelessness and \$12.5 million has been spent to rapidly re-house 35,135 people experiencing homelessness. Both Washington, DC and Miami, FL have spent almost 75 percent of their prevention allocations. Minneapolis and Los Angeles are unique among the cities in having served more persons with rapid re-housing resources than with prevention resources.

City	Prevention			Rapid Re-Housing		
	Persons	Spent (\$)	Spent (%)	Persons	Spent (\$)	Spent (%)
Chicago	1,642	4,065,732	18.5	309	719,119	7.2
Columbus and Franklin County	664	270,206	15.0	246	204,196	8.3
Denver	527	296,424	21.9	333	179,575	8.9
Los Angeles	630	1,473,623	13.9	999	1,737,234	10.9
Miami-Dade	1,556	1,862,119	73.3	531	1,109,848	25.5
Minneapolis and Hennepin County	562	304,395	8.4	630	243,332	10.0
New Orleans	311	355,587	6.2	108	143,476	4.6
New York	37,858	12,944,804	25.3	28,102	5,982,475	26.7
Philadelphia	8,536	2,631,490	24.0	2,689	1,161,282	12.7
Portland	1,999	1,369,492	55.5	414	326,166	24.5
San Francisco	1,435	1,206,315	17.7	157	190,598	15.8
Seattle and King County	605	662,575	16.3	243	253,162	10.6
Washington	895	1,266,460	73.8	374	272,063	5.6
Total	57,220	28,709,222	22.7	35,135	12,522,526	15.3

Elements of Financial Assistance and Housing Relocation

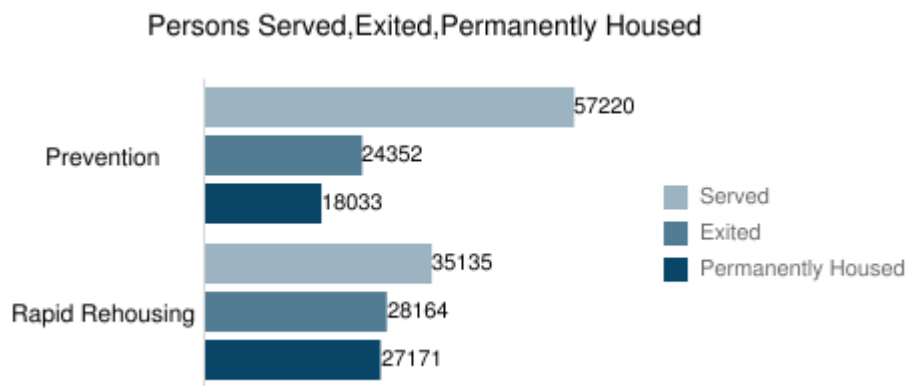
Prevention and rapid re-housing services provided through HPRP fall into two broad categories: financial assistance services or housing relocation and stabilization services. Individuals and families receive a combination of financial assistance and housing relocation assistance, depending on program design and need. Rental assistance and security and utility deposits are the most common forms of financial assistance. Case management and housing search and placement are the most common forms of housing relocation assistance. Motel vouchers and credit repair services are the services least provided.



Note: The use of non-HPRP funds for financial assistance in New York accounts for the seemingly low rate of financial assistance provision.

Outcomes – Exit to Permanent Housing

Over 92,000 people have been served by rapid re-housing and prevention programs in the Leadership Council cities. Of the 24,352 that have exited from prevention programs, at least 18,033 (74 percent) have been discharged to permanent housing. Of the 28,164 who have exited from rapid re-housing programs, at least 27,172 (97 percent) have been discharged to permanent housing.



SYSTEM & PROGRAM LEVEL INDICATOR REPORT

FY2010
04/01/10 – 06/30/10

Our Mission

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

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Overview

System and Program Indicators Reports are published quarterly and furnished to CSB trustees, the Rebuilding Lives Funder Collaborative, and the Continuum of Care Steering Committee. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded shelter, services and permanent supportive housing programs and other Continuum of Care, non-CSB funded programs. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

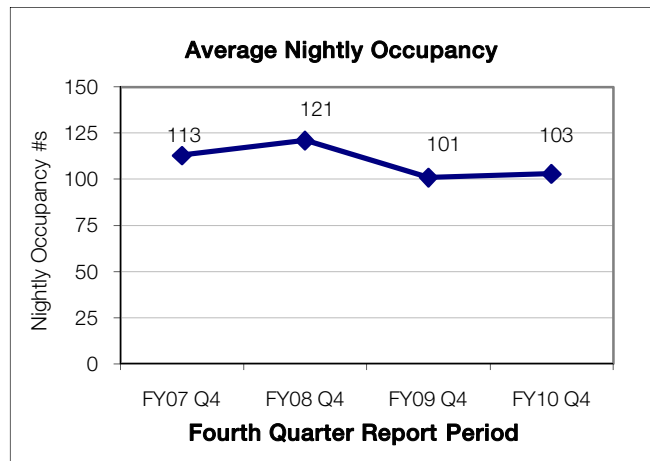
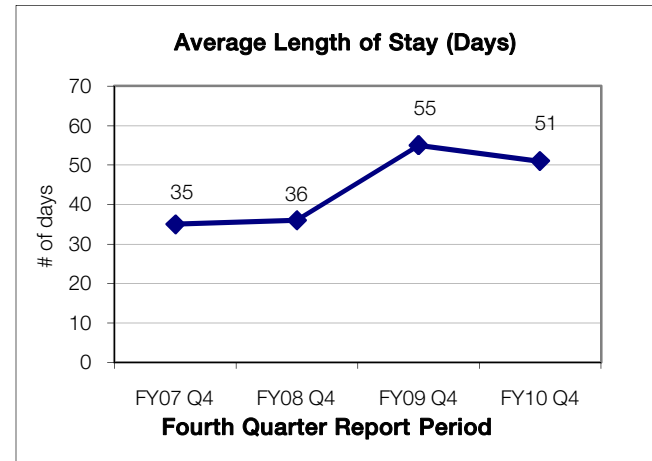
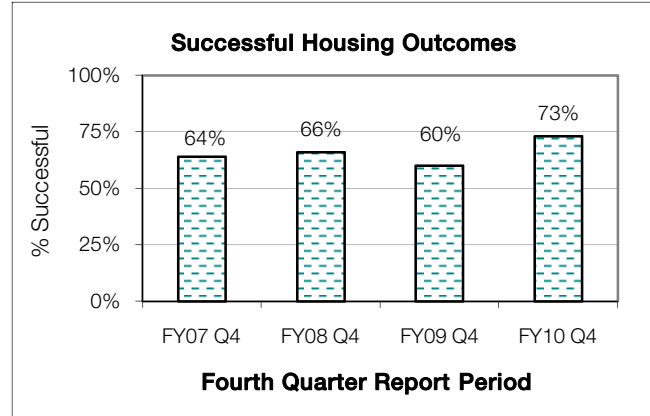
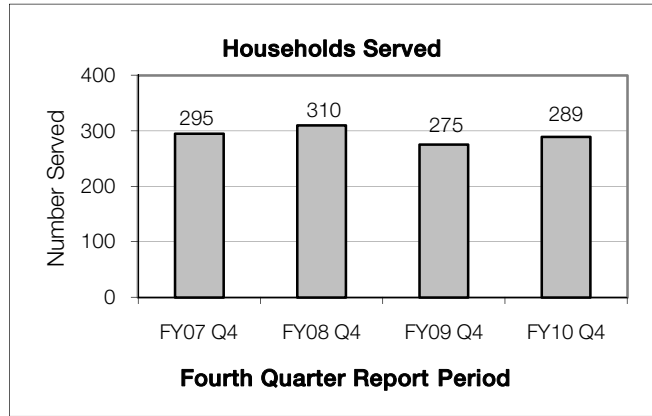
Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report

FY10 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2010 - 6/30/2010															
FAMILY SYSTEM	275	289	√	120	103	45	51	≠	109	128	√	70%	73%	√	No

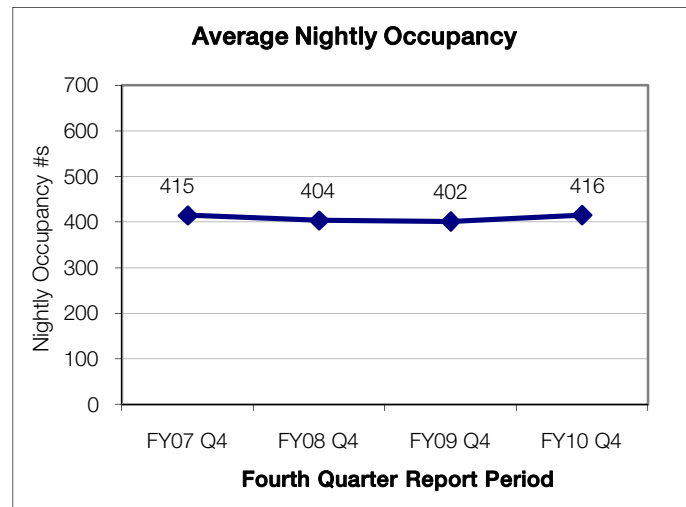
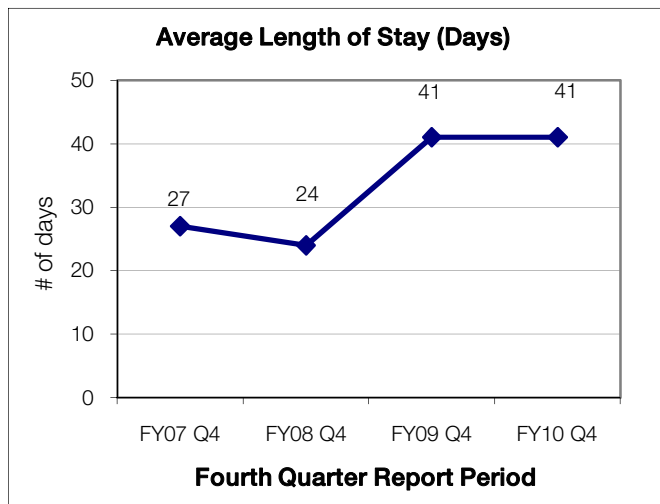
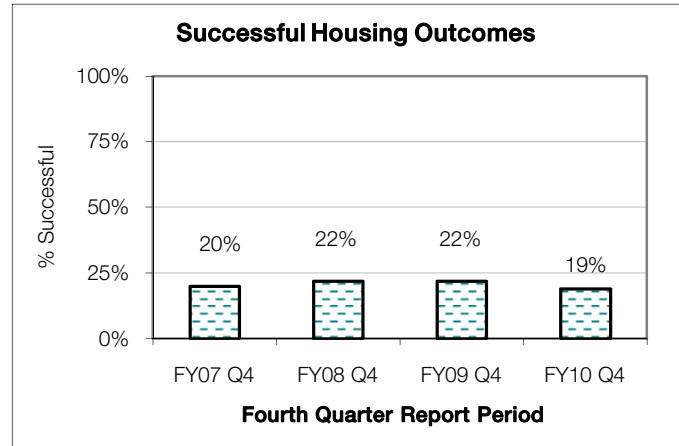
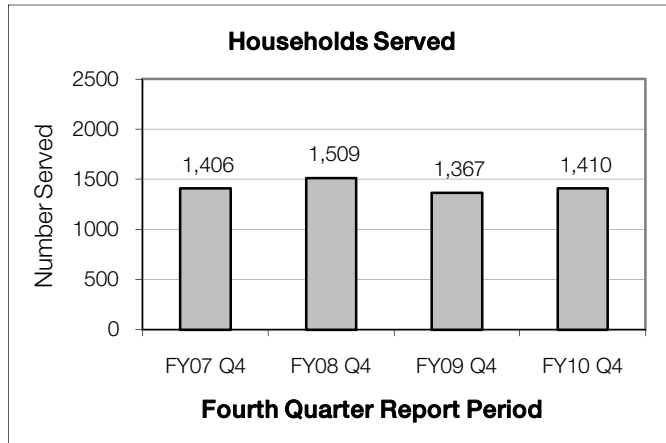


DEMOGRAPHICS	Family
Households Served	289
Clients Served	969
Average Age (HoH)	30
Gender - Male (HoH)	11%
Gender - Female (HoH)	89%
Veterans (U.S. Military) all adults	3%
Avg. Monthly Household Income	\$426
Percent Working at Entry (HoH)	17%
Race - White (HoH)	26%
Race - Black (HoH)	71%
Race - Other (HoH)	3%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Adults Served	386
Children Served	583
Mean Family Size	3.3
Average Number of Children	2.0
Children 0 - 2 years	33%
Children 3 - 7 years	32%
Children 8 - 12 years	21%
Children 13 - 17 years	14%

The Family System served 5% more households than during the same period of time last year. It is worthwhile noting the higher percentage of successful housing outcomes for this period. FY09 and FY10 Average Length of Stay calculations are based on a new, improved methodology.

System and Program Indicator Report

FY10 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	4/1/2010 - 6/30/2010	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
MEN'S SYSTEM	1,400	1,410	√	417	416	30	41	≠	246	186	≠	25%	19%	≠	Yes

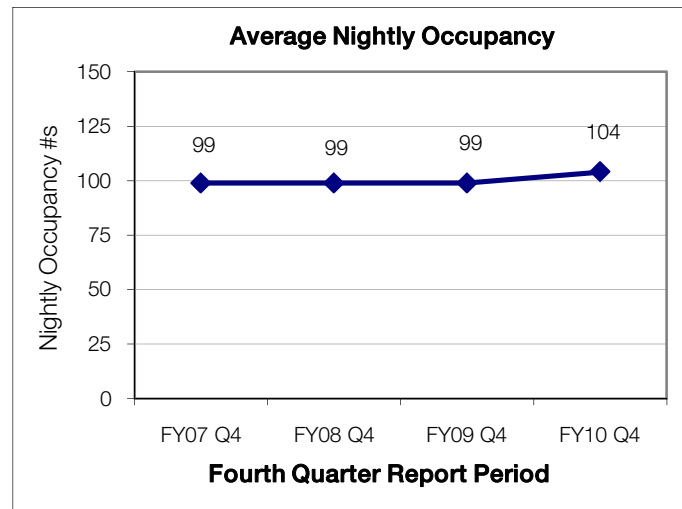
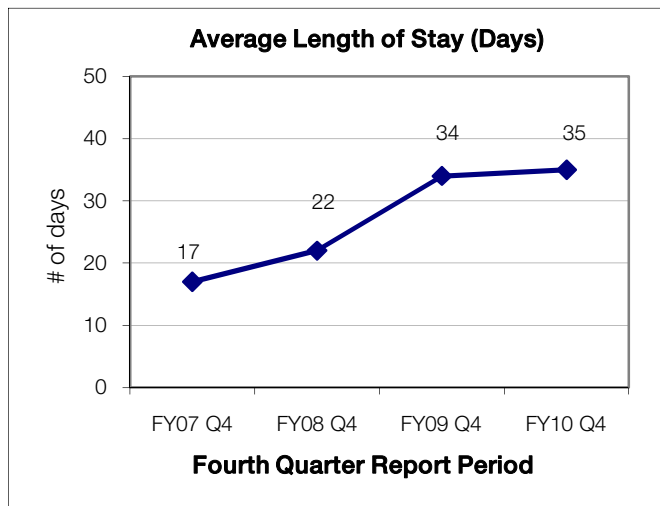
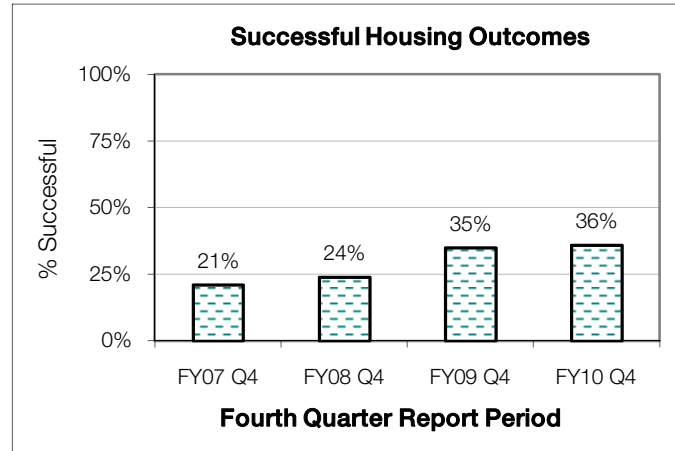
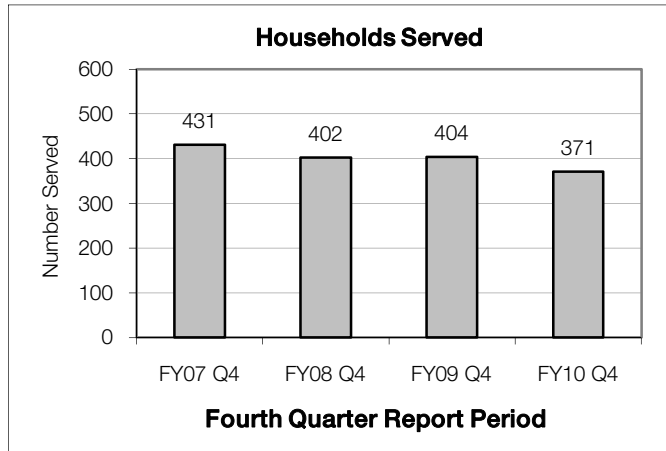


DEMOGRAPHICS	Men
Households Served	1,410
Clients Served	1,410
Average Age (HOH)	43
Men as a percent of total single adults served	79%
Veterans (U.S. Military)	16%
Avg. Monthly Household Income	\$364
Percent Working at Entry	14%
Race - White	37%
Race - Black	60%
Race - Other	3%
Hispanic (HOH)	2%
Non-Hispanic (HOH)	98%

The Men's System served 3% more men during FY10 Q4 than it did same time last year. FY09 and FY10 Average Length of Stay calculations are based on a new, improved methodology. Successful Housing Outcomes are lower than projected and negatively impact the performance of the system.

System and Program Indicator Report

FY10 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	4/1/2010 - 6/30/2010	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
WOMEN'S SYSTEM	400	371	√	97	104	30	35	≠	76	98	√	25%	36%	√	No

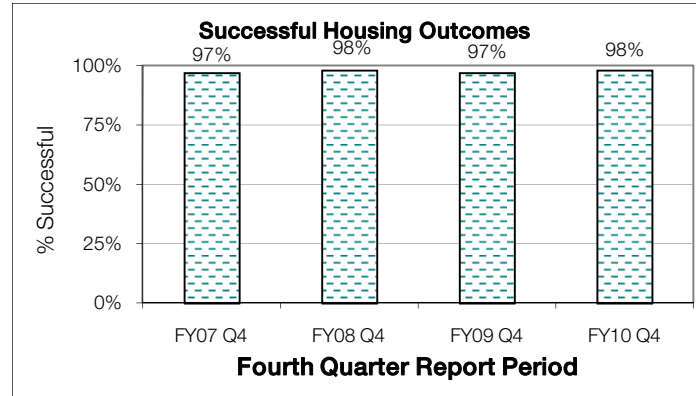
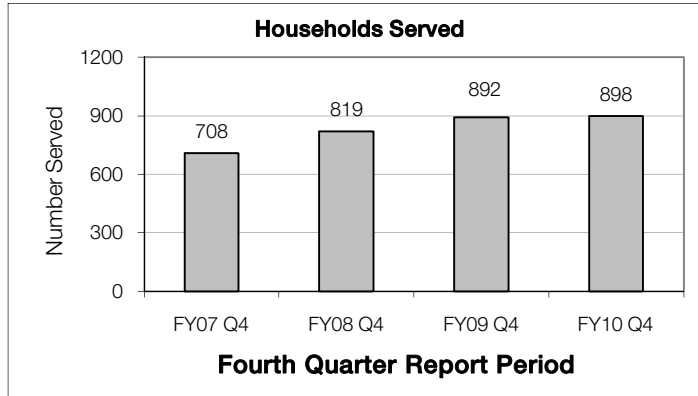


DEMOGRAPHICS	Women
Households Served	371
Clients Served	371
Average Age (HOH)	39
Woman as a percent of total single adults served	21%
Veterans (U.S. Military)	3%
Avg. Monthly Household Income	\$265
Percent Working at Entry	11%
Race - White	40%
Race - Black	54%
Race- Other	6%
Hispanic (HOH)	2%
Non-Hispanic (HOH)	98%

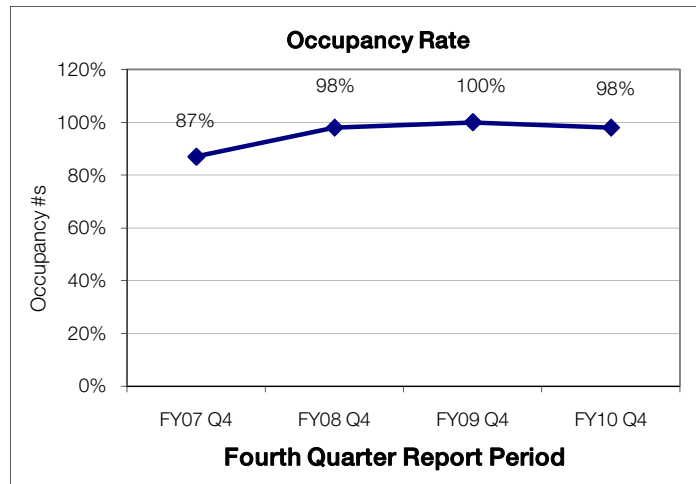
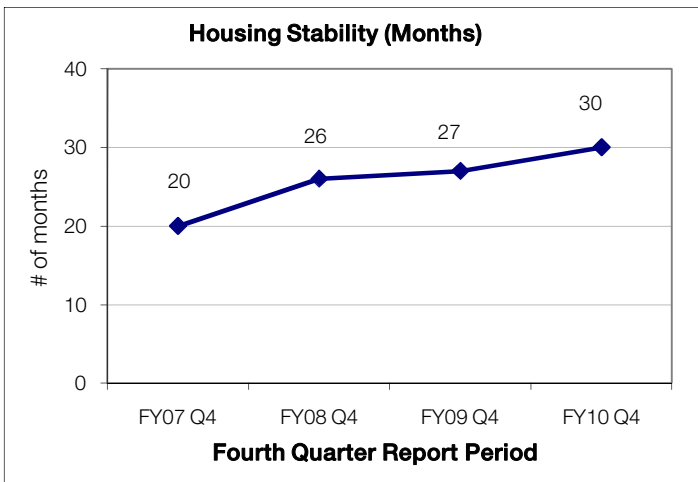
The system served 8% less women than it did the same time last year. It is worthwhile noting the highest level of successful housing outcomes reported compared to the previous evaluation periods. FY09 and FY10 Average Length of Stay calculations are based on a new, improved methodology.

System and Program Indicator Report

FY10 Permanent Supportive Housing (PSH) 4/1/2010 - 6/30/2010	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
PSH SYSTEM	908	898	√	95%	98%	√	24	30	√	817	878	√	90%	98%	√	No



The PSH System continues to perform well. The Southeast Scattered Sites project was 97% leased-up by the end of the reporting period. A CMHA freeze on Section 8 vouchers continues to affect the number of households served by the system.



EMERGENCY SHELTER --Single Adult Programs	Households Served				Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						Movement ⁴	Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%)	Yes or No
4/1/2010- 6/30/2010																	
MEN																	
Faith Mission on 6th ^{2,3}	N/A	470	N/A	N/A	110	113	N/A	35	N/A	N/A	63	N/A	N/A	18%	N/A	12%	N/A
Faith Mission on 8th ^{2,3}	N/A	345	N/A	N/A	95	94	N/A	39	N/A	N/A	34	N/A	N/A	14%	N/A	16%	N/A
Friends of the Homeless - Men's Shelter	434	346	(88)	≠	130	134	30	58	≠	72	51	≠	25%	25%	√	20%	Yes
VOAGO Men's Shelter	197	244	47	√	40	37	30	17	√	39	27	≠	25%	13%	≠	24%	No
WOMEN																	
Faith Mission-Nancy's Place ^{2,3}	N/A	186	N/A	N/A	42	46	N/A	30	N/A	N/A	62	N/A	N/A	43%	N/A	8%	N/A
Friends of the Homeless - Rebecca's Place	188	118	(70)	≠	47	49	30	55	≠	42	29	≠	30%	41%	√	7%	Yes
INEBRIATE																	
Maryhaven Engagement Center	527	469	(58)	√	50	47	10	9	√	91	39	≠	19%	9%	≠	7%	No
AGENCY																	
Lutheran Social Services - Faith Mission ^{2,3}	1,020	969	(51)	√	247	253	30	37	≠	192	159	≠	25%	22%	√	12%	No

¹ Capacity does not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission on 6th, Faith Mission on 8th and Nancy's Place.

³ Faith Mission provided overflow services for FY10.

⁴ Monitored but not evaluated.

EMERGENCY SHELTER--Tier I Family Program	Households Served				Nightly Occupancy ²			Average Length of Stay (Days)			Successful Outcomes						Successful Housing Outcomes ³						Average FHC Transition Time (Days) ⁴			Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Yes or No
4/1/2010- 6/30/2010																										
YWCA Family Center	232	220	(12)	√	50	37	N/A	20	17	√	127	142	√	70%	84%	√	77	98	√	61%	69%	√	7	10	≠	No
YWCA Diversion ⁵	N/A	297	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	66	N/A	N/A	22%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

¹ Capacity does not include overflow.

² Occupancy goal is applicable only to Tier II Shelters.

³ Successful housing outcome calculates as x% of the YWCA's successful outcome measurement, which includes exits to both Tier II shelters and permanent housing.

⁴ The Average Transition Time measures the average number of days households receive shelter services from shelter entry to entry/enrollment into the FHC program.

⁵ Successful outcomes represent successfully diverted households that did not enter the YWCA Family Center.

EMERGENCY SHELTER--Tier II Family Programs	Households Served					Nightly Occupancy ²			Average Length of Stay (Days)			Successful Housing Outcomes						Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Rolling Stock Clients (#) ⁶	Capacity	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual	Outcome Achievement	Yes or No
4/1/2010- 6/30/2010																		
Homeless Families Foundation	88	93	5	√	16	46	44	√	80	85	√	31	41	√	70%	72%	√	No
VOAGO Family Shelter	46	47	1	√	26	24	22	√	80	69	√	16	17	√	70%	81%	√	No

⁶ Out of the number of households served, these number of households participate in the Rolling Stock Pilot.

System and Program Indicators Report

SUPPORTIVE HOUSING	Households Served					Program Occupancy ¹			Housing Stability (Months)			Successful Housing Outcomes					Program of Concern	
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Attainment of Goal	Goal (# of months)	Actual (# of months)	Attainment of Goal	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
4/1/2010- 6/30/2010																		
Community Housing Network-Briggsdale	25	26	25	(1)	√	24	96%	√	20	23	√	23	23	√	90%	92%	√	No
Community Housing Network-Community ACT	42	44	45	1	√	42	100%	√	12	20	√	37	44	√	85%	98%	√	No
Community Housing Network-East 5th Avenue	38	40	39	(1)	√	37	97%	√	24	30	√	36	37	√	90%	95%	√	No
Community Housing Network-North 22nd Street	30	32	30	(2)	√	29	97%	√	24	34	√	29	30	√	90%	100%	√	No
Community Housing Network-North High Street	33	35	34	(1)	√	33	100%	√	24	33	√	32	33	√	90%	97%	√	No
Community Housing Network-Cassady ^{2,5}	10	11	11	0	√	11	110%	√	20	30	√	10	11	√	90%	100%	√	No
Community Housing Network-Parsons ²	25	26	26	0	√	24	96%	√	24	34	√	23	23	√	90%	88%	√	No
Community Housing Network-Safe Havens ³	13	16	15	(1)	√	14	108%	√	24	53	√	14	14	√	90%	93%	√	No
Community Housing Network-St. Clair	26	27	28	1	√	26	100%	√	16	23	√	24	27	√	90%	96%	√	No
Community Housing Network-Southpoint Place	46	48	47	(1)	√	45	98%	√	12	14	√	43	45	√	90%	96%	√	No
Maryhaven Commons at Chantry	50	53	51	(2)	√	48	96%	√	18	23	√	48	48	√	90%	94%	√	No
National Church Residences-Commons at Grant	50	53	54	1	√	49	98%	√	24	37	√	48	51	√	90%	94%	√	No
Southeast-Scattered Sites ^{2,4}	120	125	117	(8)	√	109	91%	N/A	12	34	√	113	116	√	90%	99%	√	No
YMCA-40 West Long Street	105	110	111	1	√	105	100%	√	20	31	√	99	110	√	90%	99%	√	No
YMCA-Sunshine Terrace	75	79	78	(1)	√	75	100%	√	24	41	√	71	78	√	90%	100%	√	No
YWCA-WINGS	69	73	75	2	√	67	97%	√	24	30	√	66	74	√	90%	99%	√	No
Rebuilding Lives PACT Team Initiative ²	108	113	111	(2)	√	108	100%	√	21	28	√	102	110	√	90%	98%	√	No

¹ Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity. The goal is 95% for the occupancy rate.

² The following PSH programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Cassady (SRA/ 1 household); CHN-Parsons (SRA / 14 households); RLPTI (TRA / 20 households); Southeast Scattered Sites (TRA / 2 households).

³ Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

⁴ Capacity increased to 120 in Q3 FY10 and program is currently 97% leased up.

⁵ CHN's commitment for Cassady is 10 units; there are currently 11 Rebuilding Lives eligible tenants residing in this program.

HUD CoC FUNDED PROGRAMS ¹	Capacity	Households Served				Program Occupancy Rate ²			Housing Stability (Months)			Successful Housing Outcomes						Program of Concern Yes or No
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2010- 6/30/2010																		
Transitional Housing																		
Amethyst-RSvP	8	12	21	9	√	85%	75%	≠	2	1	√	8	13	√	77%	87%	√	No
Huckleberry House - Transitional Living Program ³	24	30	30	0	√	98%	92%	≠	10	10	√	4	9	√	77%	100%	√	No
Friends of the Homeless-New Horizons	36	48	48	0	√	95%	92%	√	4	5	√	11	10	√	77%	71%	≠	No
VOAGO - Veterans ⁴	40	45	83	38	√	95%	103%	√	4	3	√	19	10	≠	77%	24%	≠	No
Permanent Supportive Housing																		
Community Housing Network-Family Homes ⁵	15	16	15	(1)	√	95%	100%	√	12	29	√	13	15	√	80%	100%	√	No
Community Housing Network-Wilson	8	8	8	0	√	95%	100%	√	12	86	√	6	8	√	80%	100%	√	No
VOAGO - Family Supportive Housing	30	32	30	(2)	√	95%	100%	√	15	30	√	26	30	√	80%	100%	√	No
Shelter Plus Care																		
Amethyst-SPC ⁵	92	95	106	11	√	95%	87%	≠	12	26	√	76	103	√	80%	97%	√	No
Columbus AIDS Task Force - TRA ⁷	89	93	92	(1)	√	95%	122%	√	24	59	√	74	90	√	80%	98%	√	No
Community Housing Network-SRA SPC ^{6, 7, 8}	137	144	215	71	√	95%	134%	√	12	37	√	115	207	√	80%	96%	√	No
Community Housing Network-TRA SPC ⁶	149	156	138	(18)	≠	95%	91%	√	12	38	√	125	135	√	80%	98%	√	No
Faith Mission - Shelter Plus Care ⁸	44	46	45	(1)	√	95%	73%	N/A	24	57	√	37	42	√	80%	93%	√	No
Total Shelter Plus Care	511	534	563	62	√	95%	105%	√	N/A	N/A	N/A	427	514	√	80%	91%	√	No

¹ Programs are non-CSB funded. Goals for these programs were set by each agency/program in accordance to the CoC set standards, if applicable.

² Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity.

³ Huckleberry House program capacity decreased to 24 as of 11/10/2009.

⁴ Program voluntarily participates in CSP. Program is able to exceed capacity at times because it has three overflow units.

⁵ Due to households transfer from S+C to Section 8, Amethyst SPC is experiencing a lower occupancy.

⁶ The following programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Family Homes (SRA / 8 households); CHN-Cassady (SRA / 1 household); CHN-Parsons (SRA / 14 households); RLPTI (TRA / 20 households); Southeast Scattered Sites (TRA/2 households).

⁷ Occupancy rate exceeds 100% because CMHA allowed providers to overlease throughout the year. CHN SPC SPA is expanding capacity during this period.

⁸ 35 Units were transferred from LSS FM SPC to CHN SPC SRA as of 06/01/2010, affecting the capacity of both programs. New capacity will be reflected in FY11.

FAMILY HOUSING COLLABORATIVE / STABLE FAMILIES	New Households Served			Total Households Served			Usage of CSB DCA (Average \$) ¹			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (%) ¹			Program of Concern			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
4/1/2010- 6/30/2010																												
Direct Housing - The Salvation Army	48	51	✓	85	90	✓	\$1,000	\$1,065	✓	15	11	✓	100	97	✓	43	25	≠	90%	81%	≠	90%	100%	✓				No
Job2Housing - The Salvation Army ²	10	19	✓	15	24	✓	\$2,402	\$1,980	✓	15	13	✓	90	42	✓	N/A	1	N/A	90%	50%	≠	100%	100%	✓				No
Stable Families - Communités In Schools ^{3,4}	47	63	✓	95	116	✓	\$1,000	\$1,047	✓	N/A	N/A	N/A	100	90	✓	42	52	✓	90%	91%	✓	90%	100%	✓				No
Stable Families - CIS Weinland Park Expansion	12	15	✓	22	35	✓	\$1,000	\$812	✓	N/A	N/A	N/A	100	86	✓	11	22	✓	90%	100%	✓	90%	100%	✓				No

OUTREACH	New Households Served			Total Households Served			Successful Outcomes						Successful Housing Outcomes						Usage of CSB DCA (%) ¹			Program of Concern				
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No	
4/1/2010- 6/30/2010																										
Maryhaven Outreach	82	102	✓	105	135	✓	57	37	≠	70%	42%	≠	29	3	≠	50%	8%	≠	25%	24%	✓				Yes	

OTHER	Total Households Served			Usage of CSB DCA (Average \$) ¹			Successful Housing Outcomes						Usage of CSB DCA (%) ¹			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
4/1/2010- 6/30/2010																
Transition - CSB Transition Program ^{5,6}	215	293	✓	\$550	\$778	≠	211	292	✓	98%	100%	✓	98%	100%	✓	No
Prevention - Gladden Community House ⁵	320	524	✓	N/A	N/A	N/A	312	519	✓	97%	100%	✓	N/A	N/A	N/A	No

¹ Use of CSB DCA includes CSB funding only.

² Program implemented as of March 2010.

³ Includes households served with HPRP and non-HPRP funding for this fiscal year.

⁴ Exclusive of Weinland Park activity.

⁵ Evaluation time frame is year to date.

⁶ Average \$ in DCA is higher due to implementation of the multi-month assistance using HPRP funds.

Other	New Households Served			Total Households Served			Submitted SSI/SSDI Applications						Successful SSI/SSDI Applications			Submitted Other Applications						Program of Concern	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		
4/1/2010- 6/30/2010																							
Benefits Partnership - YWCA ¹	88	116	✓	141	148	✓	66	55	≠	N/A	37%	N/A	70%	43%	N/A	66	50	≠	N/A	34%	N/A		No

¹ New program implemented 7/1/2009.

HPRP Programs ⁴	Total Households Served			Average Length of Participation (Days/Months)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)							
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement					
4/1/2010- 6/30/2010																							
Stable Families - Communities in Schools HPRP	N/A	215	N/A	N/A	79	N/A	N/A	150	N/A	N/A	96%	N/A	N/A	\$934	N/A	N/A	100%	N/A					
CHN - ADAMH Prevention	30	29	N/A	3	N/A	N/A	13	0	N/A	83%	0%	N/A	N/A	\$1,220	N/A	N/A	N/A	N/A					
Gladden Community House - Single Adult Prevention	N/A	63	N/A	N/A	17	N/A	N/A	36	N/A	N/A	100%	N/A	N/A	\$910	N/A	N/A	100%	N/A					
CSB Transition -HPRP DCA	N/A	186	N/A	N/A	N/A	N/A	N/A	186	N/A	N/A	100%	N/A	N/A	\$865	N/A	N/A	100%	N/A					
	Total Households Served			Shelter Linkage ⁵			Successful Diversion Outcomes																
	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%) ^f	Actual (%)	Outcome Achievement											
4/1/2010- 6/30/2010																							
LSS - Centralized Point of Access	1,700	1,426	N/A	60%	74%	N/A	510	220	N/A	30%	13%	N/A											

⁴Contract to date reporting.

⁵New measure. To be benchmarked in FY2010.



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