

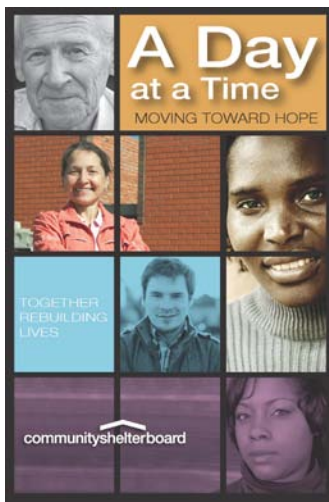
OPEN FOR BID:

Centralized Case Management Services for Single Adults

CSB is accepting proposals for the provision of centralized case management and rapid re-housing services for single adults in Columbus and Franklin County. The program will employ case managers called Navigators, whose role is to engage the homeless individual residing in emergency shelter. The request for proposals is limited in scope and represents CSB's intention to pilot the Navigator program.

The [request for proposals and an application for funding](#) can be found on CSB's website. The contract period is July 1, 2013 through June 30, 2014.

Please note the deadline for all submissions has been extended to **5:00 pm on Wednesday, May 29, 2013**. Any questions about the program or the application process can be directed to Amy Price, Director of Programs and Planning, aprice@csb.org or Noel Welsh, Grants Administrator, nwelsh@csb.org.



It's not too late to register to attend

Together Rebuilding Lives

June 5, noon to 1 pm
Columbus Convention Center

CSB's 19th annual celebration will enlighten, educate and update you with information about our community's successes and challenges for single adults who are in crisis.

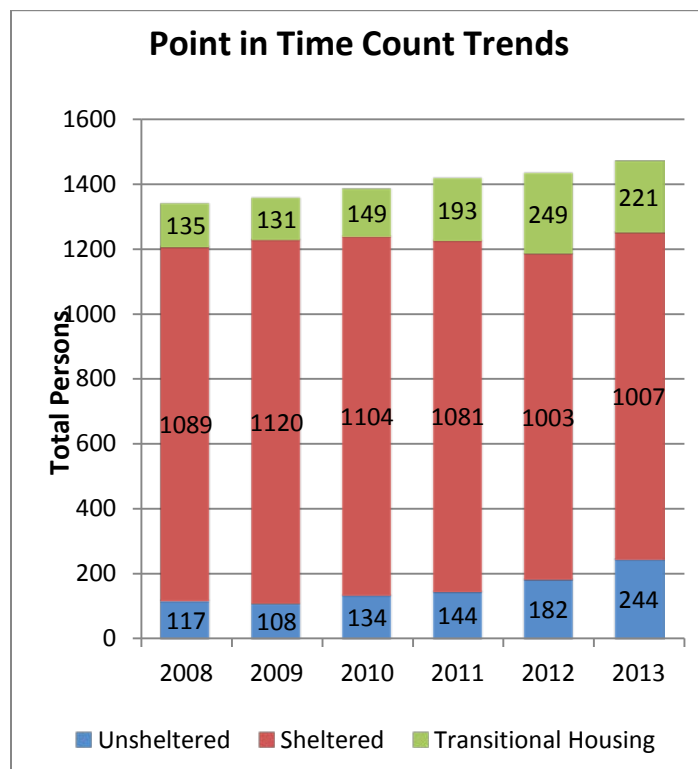
For registration, contact Laura Matney at lmategy@csb.org or 614.221.9195 x113

[RESOURCE GENERATION]

HUD Point-in-Time Count

Annually during the last week in January, a national timeframe established by HUD, the Point-In-Time count of all sheltered and unsheltered people experiencing homelessness is conducted in Franklin County. This year's count occurred on January 24. In order to better engage individuals and families, a resource fair was developed to provide access to clothing, housing, employment, healthcare and education, concurrent with the count. Attendees were encouraged to complete a survey with volunteers upon entering the fair but participation was not required to access the available resources.

The Point-In-Time count identified 244 people who were unsheltered and without permanent, secure housing in Franklin County, while another 1,228 were being assisted in emergency shelters and transitional housing.



The increase in the number of unsheltered individuals is attributed to the implementation of better counting methodologies and the change in the counting process from a night-time count to a daytime count.

[CRISIS RESPONSE]

Adult System Redesign: FROM HOMELESS TO HOME

The new system being designed for single adults experiencing homelessness incorporates input from shelter providers, key community stakeholders, the criminal justice system, faith-based community, formerly homeless adults, local governments and other organizations in our community whose mission includes ending homelessness. It puts in place a more effective system for meeting the needs of single adults. Three important elements of the new model include:

COORDINATED POINT OF ACCESS – enhanced

24/7 hotline for single adults

- < Prevents homelessness by helping individuals identify and secure an option other than a shelter bed
- < If not possible, finds the right shelter bed for the person

FRONT DOOR SHELTER – new

Entry shelter that provides a shelter bed, safety and basic needs

- < Single adults new to the system start here
- < Those who are unable to leave shelter within an average 7-day stay move to a support shelter for more intensive assistance
- < Will serve as the overflow shelter, thus assuring flexible capacity

NAVIGATORS – new

Intensive services for single adults

- < Navigators – case managers – who work side-by-side with individuals to develop and realize a housing plan, and avoid a return to the streets.
- < Navigator teams help specific groups like young adults (18-24), those who have previously experienced homelessness and others needing specialized support.
- < Navigators connect single adults to support services. These may include job training, employment, medical care, mental health services, and drug and alcohol addiction treatment. These services help single adults be successful in stable housing.

The Strategy Group, comprised of national thought leaders, key community stakeholders and partner agency CEOs, met in April to explore cost modeling and communications around the new model. This group will increase its meeting frequency in the coming months.

The Core Team continues to work on specific details of the new model. Membership includes direct service providers, formerly homeless individuals, CSB staff and board members, public and private funders and grassroots advocates. Work groups are being expanded to carry work forward over the coming months. They include:

- < Navigator/aftercare
- < Feedback loop
- < Shelter configuration and flow
- < Segmentation
- < Faith-based
- < Domestic violence
- < Sex offenders
- < Transitional age youth
- < Coordinated Point of Access/diversion

[IN THE SPOTLIGHT]

CSB Receives Richard V. Carrick Leadership Award

CSB was awarded United Way's Carrick Award during the Celebration of Excellence awards ceremony at the Ohio Union on May 8. Brand new in 2013, this award recognizes United Way agencies demonstrating leadership in working collaboratively with others to implement innovative solutions to community needs. CSB was honored for its work to date to redesign the shelter system for single adults. Michelle Heritage accepted the award on behalf of CSB's staff and board, several of whom were in attendance at the event.



Lianna Barbu, Erin Maus, Amy Price, Janet Jackson, Michelle Heritage, Sara Loken, Mark Russell, Jon Welty
Photo courtesy of Shellee Fisher Davis

Tour Update

Earlier this month, Sue Bottiggi and Shannon Morgan from PNC visited Rebecca's Place and Commons at Livingston. Councilmember Priscilla Tyson, Carl Williams and Kim Stands visited Rebecca's Place as well.

Upcoming Meetings

- < Check out the interactive calendar at www.csb.org under Resources for our Partners < Meetings