

[FROM HOMELESS TO HOME] A NEW SYSTEM FOR SINGLE ADULTS

Work Underway to Launch New System for Single Adults

Open for bid: Centralized Case Management Services

CSB is accepting proposals for the provision of centralized case management for single adults in Columbus and Franklin County who are experiencing homelessness. The program will employ case managers called Navigators, whose role is to work with a person throughout their homeless crisis regardless of which shelter they are staying at. They will link individuals to employment and job training, support services, medical care and housing resources focused on ending the homeless crisis quickly and stabilizing the individual in housing.

Navigator proposals due

**MARCH
18**

The [request for proposals and an application for funding](#) can be found on CSB's website.

The deadline for all submissions is 5:00 pm on March 18, 2014. A provider will be selected in mid-April and the contract will be in place by July 1. The program will operate beginning October 1, 2014. Any questions about the program or the application process can be directed to Yolande Hall, Grants Administrator, yhall@csb.org.

Construction Underway

As part of the new system for single adults experiencing homelessness, CSB will open a new shelter building this year in the West Edge Business Center. The new shelter is located at 595 Van Buren Drive near Harmon and Mound Streets. Construction began on Jan 6 and the shelter is scheduled to open in mid-June. An open house was held on Jan 15 where more than 100 people viewed the space.



Ruscilli Construction is renovating the building that will be used as a new shelter. Art Helldoerfer of the YMCA shows the space to guests during the Jan 15 open house.

Space for Families

The family system has been in overflow for the past three years, at recent times serving more than 120 families a night. Providers have been working hard to meet the need and have joined with CSB to test various strategies to best accommodate the volume. CSB has decided to create a second family shelter so that all families experiencing homelessness can be sheltered in an appropriate way. Space for a second family shelter will be built out at the new building on Van Buren Drive. The service provider at the second shelter has yet to be determined.



Trent Smith, Franklinton Board of Trade & Bruce Warner, Franklinton Area Commission

Good Neighbor Commitment

CSB has worked with the Franklinton community to develop a good neighbor commitment for the new shelter. A series of initial public meetings were held with interested community members in October and November 2013, and January 2014.

The [good neighbor commitment](#) is posted on CSB's website and the Good Neighbor Committee will begin meeting when the shelter opens this Summer.

[RESOURCE GENERATION]

Count Conducted of Local Homeless Population

CSB, in collaboration with a wide array of community partners and volunteers, conducted its tenth annual point-in-time count of sheltered and unsheltered persons experiencing homelessness in Columbus and Franklin County on January 23. Once again, the event was held at Veterans Memorial, where more than 50 social service agencies and faith congregations gathered to provide access to critical services such as housing, food, healthcare, employment and other free community resources. Many people were attracted to the event to access the free services.

To assure census accuracy, CSB collected overnight numbers from shelters and stationed volunteers at free community meal sites. Others combed the land to reach those unaware of the count. Maryhaven's outreach team provided transportation from known camps to the Veterans Memorial event. Each person that identified as unsheltered was asked a series of questions in compliance with federal



Janet Ferguson of Volunteers of America of Greater Ohio, James Alexander of Maryhaven, and Sue Villilo of Faith Mission.



guidelines, to ensure an accurate count. The results of the count are being analyzed and verified before publication in April. The 2013 count identified 244 people living on the land while another 1,228 were in emergency shelter or transitional housing.

A record number of agencies participated in the 2014 count. CSB appreciates that so many went above and beyond the call of duty. The Mid-Ohio FoodBank made multiple donations of food, and the Columbus Culinary Institute and Cameron Mitchell Restaurants provided a warm meal for everyone in attendance. The Ohio State College of Barber Styling provided haircuts to all who were interested. Homeless Families Foundation provided shuttle transportation to those who needed a lift to or from Veterans Memorial. CSB is also very grateful to the volunteer team leaders who helped plan the event and also volunteered their time to help set up and manage the activities of the day: Kim Eberst, Destiny Jones and Betsy McGraw from Volunteers of America of Greater Ohio, Laura Black from the Salvation Army, Michelle Chieffo from YWCA Columbus, and Deb Rambo from Maryhaven.

CSB will look for a new venue for 2015 since Veterans Memorial will no longer be available. If you know of a suitable space or would like to be part of the 2015 event please contact Erin Maus at emas@csb.org.



Day to End Homelessness

The Day to End Homelessness campaign is going strong. With emergency shelters over capacity, the campaign responds to the growing need for the community's support. A very successful telethon was held on January 22 with WBNS-10TV, sponsored by Nationwide Insurance and Safelite AutoGlass. More than 80 community members from across central Ohio signed up as Housing Heroes by giving just \$1 a day – a \$30 monthly contribution by credit card – to help people get off the streets and into housing. Special thanks to our friends who volunteered on the phone bank.

Congregational campaigns are still underway with more than 20 congregations from around central Ohio actively running campaigns. Donations are still being accepted online at www.daytoendhomelessness.org



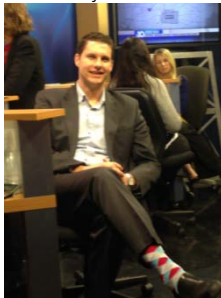
Franklin County Commissioner Marilyn Brown



State Representative Kevin Boyce and Michelle Heritage



City Council Member Eileen Paley



City Council Member Zachary Klein



Jeff Hogan presents a check from Wolfe Associates



Franklin County Commissioner John O'Grady and Angela An



Bart Logan, Franklin County Commissioner Paula Brooks and Michelle Heritage



City Council Member Hearcel Craig and City Council President Andrew Ginther



State Senator Kevin Bacon and Michelle Heritage



State Representative Stephen Slesnick and Aaron Fisher



Melissa Garver and Tanisha Robinson

Drive-Thru Donation Event

As part of the Day to End Homelessness campaign, caring people throughout central Ohio collected bedding, toiletries and other supplies needed for the new shelter building that will open later this year. A drive-thru donation event was held at the new shelter on Saturday, Feb 1, where dozens of volunteers accepted and sorted donations.



Students from Eastmoor Academy worked to sort items for storage in the shelter.



Chase collected so many items that a U-Haul truck was needed to transport the donations.



Donations reached more than 6 feet high.



Jerry Revish from 10TV was on hand to greet donors during the drive-thru donation event.

HUD Application Submitted

CSB submitted the 2013 Continuum of Care application on Jan 30 on behalf of the Rebuilding Lives Funder Collaborative. The application to the U.S. Department of Housing and Urban Development represents \$9.6 million in federal funding for 36 permanent supportive housing, transitional housing, and administrative programs in Columbus and Franklin County.

This year CSB was awarded designation by HUD as a Unified Funding Agency. This means that instead of HUD contracting directly with providers of supportive housing programs, CSB will receive and distribute HUD funds to the supportive housing programs. This designation allows for more funding flexibility for the first time ever. The Columbus and Franklin County community is one of only three communities nationwide that earned this designation.

The HUD application was reviewed and approved by the Rebuilding Lives Funder Collaborative prior to its submittal. Thirty-six projects were included on the application and ranked according to methodologies approved by the RLFC. All permanent supportive housing and transitional housing project renewal applications were ranked in Tier 1. All projects received a 3% funding reduction, in accordance with HUD funding availability. The new permanent supportive housing project application and Unified Funding Agency administrative costs funding application were ranked in Tier 2. Per HUD, no projects are guaranteed to receive funding, but those ranked in Tier 1 are more likely to be funded. A [full copy of the application](#) is available on CSB's website.

[CRISIS RESPONSE]

Shelter Capacity Expanded during Extreme Winter Weather

The YMCA of Central Ohio is coordinating winter overflow efforts among all single adult shelter providers to add beds within the currently operating shelters from November 2013 through April 2014. Arrangements have been made for Lutheran Social Services/Faith Mission, Maryhaven, Southeast/Friends of the Homeless, Volunteers of America of Greater Ohio, and YMCA of Central Ohio to add temporary beds to meet the increased demand during the winter overflow months. Special recognition goes to Lutheran Social Services/Faith Mission for expanding their shelters by more than 100 beds above their regular capacity.

CSB also extends its appreciation to the Maryhaven Outreach Collaborative. The team worked extended hours to help ensure anyone staying outside had access to shelter during the extremely frigid and dangerous temperatures in January. During this same period of time all shelter providers stretched their internal capacities even further providing chairs for individuals wanting to come in from the cold. Shelters gave people the option to stay inside throughout the day and made arrangements with community case managers from other systems of care to transport clients to their scheduled appointments in order to avoid having to ride the bus.

Several [daytime warming stations](#) continue to provide meals and daytime shelter from the elements when temperatures drop below 25 degrees. Assertive outreach and shelter flexibility are extremely critical during extreme cold as no national health standards are available to provide guidance around when or if individuals can be mandated to come inside out of the cold. It is imperative that individuals who remain outside are checked routinely for frostbite, hypothermia, and other life threatening conditions. Anyone in need of shelter should contact the coordinated point of access: 1-888-4SHELTR.

[GATEWAY]

Gateway Application Materials Released Soon

CSB will release Gateway application materials on February 21 on its website, www.csb.org. Applicants are encouraged to review the application materials for the FY2015 funding cycle as soon as possible. Questions should be submitted to Grants Administrator Yolande Hall at yhall@csb.org or 614-221-9195 x109.

On March 7, CSB's Board of Trustees will review the proposed FY2015 distribution of funding among the Rebuilding Lives strategies of Access, Crisis Response, and Transition. After the Board reviews the preliminary funding allocation, provider agencies will receive notification of their initial funding awards and program outcome plans.

CSB continues to award funds with the goal of maintaining a community system of services, shelter, and housing in an effort to continue the progress made on the strategies

Gateway applications due

MARCH
26

contained in the Rebuilding Lives Plan. Funding is linked to results that demonstrate effectiveness and efficiency.

Gateway materials from all agencies are due to CSB by 5:00 pm on Wednesday, March 26, 2014. Please refer to the tentative timeline below for a list of key dates involved in the Gateway process.

| | |
|----------------|---|
| 2/21/14 | Application materials released to agencies |
| 3/7/14 | CSB board review and approval of the FY15 financial plan |
| 3/12/14 | Recommended program outcome plans and FY15 funding awards forwarded to agencies |
| 3/26/14 | Completed proposals due to CSB by 5 pm |
| 4/10 - 5/16/14 | One-on-One meetings between CSB & provider agencies |
| 5/19/14 | All appeals resolved |
| 5/29/14 | Rebuilding Lives Funder Collaborative approval of funding decisions |
| 5/30/14 | CSB Board approval of funding decisions |
| Early June | Partnership agreements issued to provider agencies |

[IN THE SPOTLIGHT]

What's for Dinner?

Members of CSB's Board of Trustees joined CSB staff to serve dinner at the YWCA Family Center on Feb 6 and at Faith Mission's Community Kitchen on Feb 11. Thanks to these dedicated board members for getting involved – **Barbara Benham, Doug Herron, Andy Keller, Jeff Lyttle, Chris McElroy and Mark Russell.**



Chris McElroy, Catherine Kendall, Amy Price, Andy Keller, Keiko Takusagawa, Jeff Lyttle, Melissa Garver, Mark Russell



Barbara and Lydia Benham, Chris McElroy, Janet Bridges, Michelle Heritage, Erin Hess, Carol Patzkowsky, Yolande' Hall, Lianna and Karissa Barbu, Doug Herron

Cultural Competency Training

CSB staff participated in a 3-hour training on cultural competency on Feb 13. The training was provided by Dan Houston, an inspirational speaker, trainer, author and coach. He provided staff with strategies for working with people living in poverty and ways to improve diversity and inclusion within the organization.

National Conference in New Orleans

Michelle Heritage and Lianna Barbu will participate in the 2014 National Conference on Ending Family and Youth Homelessness in New Orleans on Feb 18-19. The conference will offer tracks focused on advocacy, systems, veterans, youth, rapid re-housing, and funders.

Michelle Heritage will present at a workshop on governance and system change focused on collective impact. Lianna Barbu will present at workshop targeted to local planners and Continuum of Care leaders on the principles of an effective crisis response system.

The Leadership Council of the National Alliance to End Homelessness will also gather while in New Orleans to discuss work to advance rapid re-housing, progress around ending veteran homelessness, and model solutions for homelessness among single adults. Michelle Heritage chairs the Leadership Council, which includes representatives of cities and states that are on the forefront in addressing homelessness. The council is aimed at building a national network of leaders on the issue, and members work together to identify best practices and advance shared federal policy goals.