



Until everyone has a place to call home

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COMMUNITY SHELTER BOARD ANNOUNCES NEW LEADER
Shannon Isom selected as President & CEO

Michelle Heritage Executive Director

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The board of trustees of Community Shelter Board today announced Shannon Isom as CSB's new president and CEO. Isom succeeds Michelle Heritage, who is leaving to join her wife, who took on a new role in New York City.

"Shannon has a twenty-year track record leading strategic teams," said Susan Carroll-Boser, CSB Board Chair. "The Columbus and Franklin County community is changing dramatically. Shannon will lead our community through economic and regional changes to population size and housing market conditions and position Community Shelter Board to make meaningful impact for people facing homelessness. She has the vision and collaborative skills to guide Community Shelter Board into a new era of achievement."

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CSB conducted a national search to fill the position and sought the advice of an extensive array of community stakeholders. Sherrice Thomas, CSB search committee co-chair, said, "We're fortunate to find a highly capable leader who is deeply connected to continuums of care for communities of color, especially focused on social determinants, intersectionality, gender, and race."

Isom has expertise in science, public health, non-profit management, medicine, and business. During her nine-year tenure as President and CEO of YWCA Dayton, Isom increased the operational budget by 196%. She secured the first \$1M biennial appropriation for the Ohio Council of YWCA.

Michelle Heritage, outgoing President & CEO for Community Shelter Board, said, "Shannon's passion and experience align well with our mission. I'm thrilled we have found such a competent leader to take the organization into its next chapter."

In accepting the new position, Isom said, "I'm excited to join an engaged system like Community Shelter Board that makes room at the table for public and private-sector stakeholders, practitioners, and people facing homelessness."

In 2022, Isom received a Humanitarian Award from the National Conference for Community and Justice of Greater Dayton. She received a National Philanthropy Award from the Association of Fundraising Professionals in 2021.

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Michelle Heritage will continue as President & CEO until Isom assumes her duties on January 9, 2023.

Isom currently resides with her family in Dayton and will relocate to Columbus in the spring of 2023.

Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home. CSB is the collective impact organization driving strategy, accountability, collaboration, and resources to achieve the best outcomes for people facing homelessness in Columbus and Franklin County. Community Shelter Board is funded by the U.S. Department of Housing and Urban Development, the City of Columbus, the Franklin County Board of Commissioners, the State of Ohio, United Way of Central Ohio, Nationwide Foundation, American Electric Power Foundation, The Columbus Foundation, and many other public and private investors.

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