

DATA HIGHLIGHTS

System & Program Indicator Report for 3rd quarterly period: 1/1/16 - 3/31/16

More than **3,800** people were served in shelter between 1/1/16 - 3/31/16.



AMONG FAMILIES

- < 1,326 people were served in shelter.
- < **19% more families were served** compared to the same quarterly period last year.
- < 810 of them were children.
- < Families were in shelter only 26 days on average. The national average is 81 days.
- < The average family was a 30 year-old single mother with two children under the age of 7.
- < The average income was **\$617/month**.



AMONG SINGLE MEN & WOMEN

- < 2,493 people were served in shelter.
- < 1,809 were men, 684 were women.
- < **Men had shorter lengths of stay in shelter** at 38 days on average, compared to 46 days during the same quarterly period last year. **This allowed beds to turn over faster and more men to be served.**
- < **Women also had shorter lengths of stay in shelter** at 30 days on average, compared to 53 days during the same quarterly period last year.
- < Among men, the average age was 42 and average income was **\$409/month**.
- < Among women, the average age was 39 and average income was **\$416/month**.

Affordable, supportive housing ends homelessness

By developing permanent supportive housing, our community has made a major impact in addressing long-term homelessness, saving money for jails, hospitals and other systems, and ending the cycle of homelessness. Community Shelter Board tracks outcomes on nearly 2,000 units of supportive housing across the community.

1,982

households were served
 supportive housing
 between 1/1/16 - 3/31/

98%

remain stable
 in housing



FEATURED PROGRAMS OF EXCELLENCE

FY2016 Quarter 3: 1/1/16 – 3/31/16



Through its Stable Families program, Gladden Community House helps families on the brink of homelessness receive temporary utility and rent assistance to retain their housing. They provide families with work and job training referrals, tenant education, and relocation services to quickly resolve the housing crisis.

Gladden Community House uses a strengths-based approach with families – and it works. 97% of families served are able to remain stably housed and avoid homelessness. A key part of Gladden’s success is their strong commitment to forming partnerships to bring critical resources for families, including the Central Ohio Breathing Association, One Stop Shop, Neighbor-to-Neighbor, JOIN, COMPASS and the Mid-Ohio Foodbank.



Southeast’s Friend of the Homeless men’s shelter, Volunteers of America of Greater Ohio’s men’s shelter and YMCA of Central Ohio’s women’s shelter at Van Buren Center collaborated effectively with the navigator program, demonstrated by achievement of two specific outcomes of utmost importance. Working together, they achieved short lengths of stay in shelter and high rates of movement to stable housing – truly ending homelessness.

Community Shelter Board is pleased to recognize and feature programs of excellence that demonstrated compelling results during the quarterly period of 1/1/16 – 3/31/16. We aim to acknowledge extraordinary leadership, collaborative practices and high quality operations and services among providers in their work to end homelessness. Our provider network includes partners delivering an array of services including homelessness prevention programming, shelter, case management, street outreach and housing.

Community Shelter Board sets specific outcomes for each provider, and performance is measured and reported in the accompanying report. We monitor data constantly to track how effectively the system is working to move people to stable housing. We partner with providers both individually and as a system to continuously improve results.

Along the way, we relish the opportunity to take a moment to recognize the tireless efforts by these providers delivering critical services to those experiencing homelessness.

CRISIS RESPONSE



Sue Darby, YMCA of Central Ohio

MEDICAL RESPITE BEDS FILL DIRE NEED

More than 6,000 people served in local hospital emergency rooms each year are homeless. A new pilot program has brought medical respite beds to Community Shelter Board's Van Buren Center. People who are homeless and suffering from serious illness can receive medical care while in shelter. This is a partnership between PrimaryOne Health, YMCA of Central Ohio and Community Shelter Board. Read more about the pilot program in *The Columbus Dispatch's* [April 30th coverage](#).

The Columbus Dispatch also published an [editorial on May 7th](#). "This should help keep homeless people from crowding emergency rooms when they don't have a life-threatening problem...And it could save lives, because the respite center can help the homeless person with more than their immediate health issue. This care fills a dire need in this community."

FEDERAL FUNDING

FEDERAL FUNDING ANNOUNCEMENT

The U.S. Department of Housing and Urban Development announced its awards for renewal and new funding of Continuum of Care programs. Although the news is mixed for Columbus and Franklin County, we fared better than many other communities across the state.

The Columbus and Franklin County community received funding for two NEW housing programs proposed by Community Housing Network. The new funding totals nearly \$470,000. However, our community lost funding for an existing program, Southeast's New Horizons transitional housing program. This is a loss of 36 transitional housing units and more than \$256,000. This program is not sustainable without federal funding from HUD and will likely have to close operations as of July 1, 2016. The target population being served in these units is single men and women coming from institutions funded through the ADAMH Board that were previously identified as homeless.



This is the first year that the Columbus Continuum of Care has lost a renewal grant. It's a painful example of HUD's intent to fund continuums based on performance of their entire system.

HUD stated in a press release that this year's grant cycle was its most competitive ever, which has been their goal. They have been working to review performance more stringently, increase competition for funding and not simply renew existing programs.

TASK FORCE TO PREVENT FAMILY HOMELESSNESS

Community Shelter Board is working closely with Franklin County Commissioner Marilyn Brown as she leads a public/private task force to explore solutions to prevent the growing problem of family homelessness in Columbus and Franklin County. Community Shelter Board is one member of a 24-member task force that will develop a comprehensive, upstream community-based response focused on stabilizing families and preventing homelessness. The group includes elected officials, system leaders, providers, corporate sector representatives and funders. The group is currently discussing models around screening, assessment, and service coordination of prevention interventions. The task force's progress is being shared online at www.preventfamilyhomelessness.org.

FOR PROVIDERS

REQUEST FOR PROPOSALS Shelter capital improvements

Community Shelter Board is accepting proposals for emergency shelter capital improvements on behalf of the City of Columbus Development Department. The total available funding for all needs across the system is \$350,000. Please use the guidelines and application format at <http://csb.org/providers/applying-for-funds>. Per the city's request for hard copies, submit one original copy of the application to CSB by 5pm **Friday June 3, 2016**. Contact Heather Notter with any questions: hnotter@csb.org, 614-715-2534.



GATEWAY

Community Shelter Board's FY2017 contracting process is underway. CSB's board of trustees and the Rebuilding Lives Funder Collaborative board approved the FY2017 program funding levels in May. The Rebuilding Lives Funder Collaborative will meet to approve the budget June 1. Partnership agreements will be issued shortly thereafter for review and execution by provider agencies.

PROGRAM REVIEW & CERTIFICATION

Community Shelter Board's program review and certification process has been revised with regard to both standards and financial internal controls. This is in response to changes required by the U.S. Department of Housing and Urban Development. A meeting was held with provider agencies in early May to review these changes. Program review and certification site visits are underway and will continue throughout the year up until November. More information can be found at <http://www.csb.org/providers/monitoring> or by contacting Yolandé Hall at yhall@csb.org.

TRAINING – BEST AND PROMISING PRACTICES

Community Shelter Board and provider agencies together have offered seven trainings to date in FY2016, with topics ranging from domestic violence to trauma-informed care to cross system collaborations. Overall, more than 400 attendees from 24 different organizations have taken advantage of these free training opportunities for CSB-funded provider agencies. Thanks to authorization by the State of Ohio Counselor, Social Worker and Marriage and Family Therapist Board, CSB was able to provide 85 continuing education certificates for social workers who attended these trainings. Starting in January, CSB began offering certificates of attendance to those attendees not eligible for continuing education units. Training on the GLBTQ population planned for June will wrap up the offerings for FY2016. This training program will continue with at least eight new trainings to be offered over the next two years. [Training dates and registration information](#) can be found online.

IN THE SPOTLIGHT

OHIO'S POOREST KIDS HAVE GAPS IN SAFETY NET, REPORT SAYS

“Whether Ohio’s poorest children receive public assistance depends on where they live, even as more young people have fallen into extreme poverty.” [The Columbus Dispatch, 5/15/16](#)

HOMELESS AGING BEFORE THEIR TIME

“I think people would be shocked to see that we have people in our shelters in their 40s and 50s who are in medically fragile condition,” said Michelle Heritage. [The Columbus Dispatch, 4/4/16](#)

SUBURBAN POVERTY ON THE RISE

“Columbus has had the biggest jump in suburban poverty in the state. A new report on Ohio’s poor found nearly 12% of suburban Columbus residents live in poverty, up from about 7% in 2000.”

“Seven years after the Great Recession, poverty has yet to loosen its grip on Ohio with 1.8 million residents living in poverty, about 16% of the state’s population.”

Those living in poverty include:

- Nearly 1 in 5 children
- One third of blacks
- More than a quarter of Latinos
- 45% of single mothers

“And a child raised in a poor household has more than 1 in 3 chance of spending the rest of their life living in poverty.” [The Columbus Dispatch, 4/27/16](#)

VOLUNTEER SPOTLIGHT

Several volunteer groups have been hard at work at Community Shelter Board’s Van Buren Center.



Alliance Data prepared 760 sack lunches.



During their One Week One Neighborhood program, Harmony Project members spruced up the meditation garden and mulched the grounds.



Hollywood Casino Columbus collected toiletries during their players promotion in April – enough to fill 133 boxes.



IGS Energy gave a day of service to deep clean the kitchen.

Are you a CSB provider agency who wants to highlight the incredible work of a volunteer? Send a photo and caption to scloken@csb.org.

VIEWER SURPRISES FORMERLY HOMELESS MAN WITH A CAR

An ABC6 viewer was so moved by Todd's story that he gave him a car. Now Todd can drive to work rather than walk 3 hours one way. This is a follow up story to a news piece that ABC6 did during their Day of Compassion coverage for Community Shelter Board in January. At the time, Todd was staying at Southeast's Friend of the Homeless.



Watch the video here: <http://bit.ly/1T4KNdm>