

## DATA HIGHLIGHTS

System & Program Indicator Report for 4<sup>th</sup> quarterly period: 4/1/16 – 6/30/16

More than **3,600** people were served in shelter between 4/1/16 – 6/30/16.



### AMONG FAMILIES

- < 1,352 people were served in shelter.
- < **8% fewer families needed shelter** compared to the same quarterly period last year.
- < 860 of those served were children.
- < Families were in shelter 27 days on average. The national average is 81 days.
- < The average family was a 31 year-old single mother with two children under the age of 7.
- < The average household income was **\$596/month**.



### AMONG SINGLE MEN & WOMEN

- < 2,342 people were served in shelter.
- < 1,596 were men, 746 were women.
- < On average, **there were 23 people on the waiting list for shelter each day**.
- < Among men in shelter, the average age was 42 and average income was \$412/month.
- < Among women in shelter, the average age was 38 and average income was \$441/month.

### Affordable, supportive housing ends homelessness

By developing permanent supportive housing, our community has made a major impact in addressing long-term homelessness, saving money for jails, hospitals and other systems, and ending the cycle of homelessness. Community Shelter Board tracks outcomes on nearly 2,000 units of supportive housing across the community.

**1,972**

households were served in  
 supportive housing  
 between 4/1/16 – 6/30/16

**98%**

remain stable  
 in housing



## FEATURED PROGRAMS OF EXCELLENCE

FY2016 Quarter 4: 4/1/16 – 6/30/16



Through its Stable Families program, Lutheran Social Services helps families on the brink of homelessness to retain their housing. They provide families with work and job training referrals, tenant education, temporary utility and rent assistance and relocation services when needed to quickly resolve the housing crisis.

Lutheran Social Services opened this new prevention program at the Reeb Avenue Center and has been eager and flexible to refine and expand the program based on community needs. **100% of the families they served during the most recent quarter avoided homelessness.**



The Maryhaven Collaborative Outreach Team delivers services to people living on the streets, in public parks, under bridges, in vehicles and abandoned buildings. Maryhaven outreach workers use proactive engagement to connect people to the safety of shelters and housing where they can get the services they need.

During the most recent quarter they served significantly more people than expected and were able to help **nearly 80% of them get to safe shelter and get connected to services to end their homelessness.**

Community Shelter Board is pleased to recognize and feature programs of excellence that demonstrated compelling results during the quarterly period of 4/1/16 – 6/30/16. We aim to acknowledge extraordinary leadership, collaborative practices and high quality operations and services among providers in their work to end homelessness. Our provider network includes partners delivering an array of services including homelessness prevention programming, shelter, case management, street outreach and housing.

Community Shelter Board sets specific outcomes for each provider, and performance is measured and reported quarterly. We monitor data constantly to track how effectively the system is working to move people to stable housing. We partner with providers both individually and as a system to continuously improve results.

Along the way, we relish the opportunity to take a moment to recognize the tireless efforts by these providers delivering critical services to those experiencing homelessness.

## Exploring connections between RACISM and HOMELESSNESS

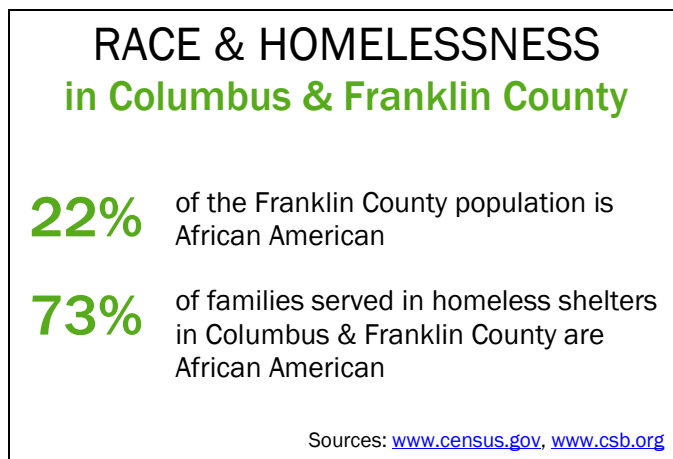
Led by Community Shelter Board, Columbus is joining the Center for Social Innovation's ten-city project on racism and homelessness. Supporting Partnerships for Anti-Racist Communities, or SPARC, will include conversations and data analysis in 10 communities across the United States. Families from different racial and ethnic backgrounds will be interviewed, as will human service providers and other stakeholders across each community. And training will occur to inform and structure community dialogues around the impact of racism on homelessness.

The Center for Social Innovation will link the 10 cities into a national virtual community of practice to share successes and learn from one another.

Community Shelter Board is leading the effort for Columbus with support from a planning committee that includes:

- **Community Shelter Board**  
Michelle Heritage, Executive Director
- **Columbus Urban League**  
Stephanie Hightower, President & CEO
- **Franklin County Department of Job & Family Services**  
Joy Bivens, Director
- **Mayor Andrew Ginther's Office**  
**City of Columbus**  
Stephen Francis, Chief Diversity Officer
- **United Way of Central Ohio**  
Shayne Downton, Director, Diversity & Inclusion

This effort is closely aligned with and informing the work of the Task Force to Prevent Family Homelessness, chaired by Franklin County Commissioner Marilyn Brown.



## ACCESS

### **STABLE FAMILIES PROGRAM PREVENTS HOMELESSNESS**

Community Shelter Board staff were pleased to attend the Siemer Institute Annual Summit in Grapevine, Texas on September 20-21. The Siemer Institute for Family Stability works to prevent homelessness for families and reduce student mobility for school-aged children.

Gladden Community House and Lutheran Social Services deliver highly effective prevention services through their Stable Families programs, thanks to funding from the Siemer Institute for Family Stability. Collectively, they served 268 families last fiscal year, **helping more than 85% avoid becoming homeless.**



Community Shelter Board is grateful to Barbara and Al Siemer for their leadership of a national network that is working to bring real change for families facing homelessness.

## CRISIS RESPONSE

### **COLUMBUS CITY COUNCIL PROVIDES SHELTER IMPROVEMENT FUNDS**

Community Shelter Board's network will provide life-saving, emergency shelter for 10,000 people this year. Columbus City Council President Pro-Tem Priscilla Tyson sponsored legislation to award capital improvement funds to support rehabilitation efforts at emergency shelters in Columbus and Franklin County. An award of \$350,000 will allow 5 shelters to make much needed repairs and improvements. Highlights of some of the improvements being made include:

- The roof will be replaced at Maryhaven's Engagement Center.
- Restrooms at YMCA's Van Buren shelter will be improved for handicapped accessibility.
- Flooring will be replaced at Faith Mission on 8<sup>th</sup> Avenue.
- The roof will be replaced at Southeast's Friends of the Homeless men's shelter.
- Bathtubs will be renovated at the YWCA Family Center.

Community Shelter Board oversaw a competitive application process on behalf of Columbus City Council for these funds, to identify the most pressing needs within the homeless system.

# FEDERAL FUNDING

## HUD APPLICATION FOR FY2016 FUNDING

The U.S. Department of Housing and Urban Development released its notice of funding availability for FY2016. The continuum of care funding program is designed to promote a community-wide commitment to the goal of ending homelessness.



Community Shelter Board is designated as the collaborative applicant to submit a consolidated application for funding on behalf of the Columbus and Franklin County continuum of care. Overall, our community applied for over \$12.5 million for permanent supportive housing, rapid re-housing, transitional housing for youth, and coordinated entry. The application was submitted on September 12 and awards will be announced by HUD in the new year.

Thank you to our partner agencies for their assistance in preparing project applications and for their hard work to deliver effective services all year long.

# IN THE SPOTLIGHT

## PROGRAM REVIEW AND CERTIFICATION UNDERWAY

Congratulations to the Homeless Families Foundation for achieving compliance during their first program review and certification visit. We appreciate their thoughtful preparation and commitment to excellence.



## CHAMPION OF HEALTH CARE

Anthony Penn, President and CEO of Columbus Area Integrated Health Services, Inc., was honored as a 2016 Columbus Business First Champion of Health Care. Anthony was recognized for his outstanding work in health care management for disadvantaged individuals. [Read Columbus Business First's write-up about Anthony Penn.](#)



## THE BIG TABLE

Community Shelter Board explored the connections between racism and homelessness during The Columbus Foundation's Big Table campaign on August 30. Michelle Heritage and Tuesday Ryan-Hart hosted a discussion with women experiencing homelessness to talk about their experiences with racism. Thanks to The Columbus Foundation for supporting efforts to deepen our understanding of each other and what the community needs.



## VOLUNTEER SPOTLIGHT

Several volunteer groups have been hard at work at Community Shelter Board's Van Buren Center.



Thanks to our good friends at Alliance Data. They assisted with making sack lunches, making sensory activities for children, and they organized a large donation of books. The associates were from all over the country including California, Iowa, Virginia, Texas, and Ohio.



As a part of their Fall Plunge event, a group of first-year students from Otterbein University sorted donations of backpacks and linens, and they also helped in the garden.



Students with OSU's Pay It Forward program worked in the community garden and organized our supply of diapers. Pay It Forward is a student led group on campus that plans easily accessible service experiences for students.

Are you a CSB provider agency who wants to highlight the incredible work of a volunteer? Send a photo and caption to [scloken@csb.org](mailto:scloken@csb.org).

## CELEBRATE ME HOME

Women who care about creating community change are joining Women Leaders. Nearly 100 women have joined so far and they've decided to prioritize their membership funds to help divert families facing homelessness and to support women who are pregnant and experiencing homelessness.



Lenore Schottenstein, Barbara Benham, Patti Steinour and Holly Kastan

Interested in becoming a Woman Leader? Join current members for an impact celebration on:

November 10, 2016

5:30-7:30 pm

At the Ivory Room, 2 Miranova Place

RSVP by November 3 to Laura Matney, [imatney@csb.org](mailto:imatney@csb.org), 614-715-2533.

## COMMUNITY SHELTER BOARD ANNOUNCES NEW BOARD MEMBERS

Community Shelter Board is pleased to announce the appointment of new members to its board of trustees:



**Christie Angel**  
Director of Government  
Relations & Public Affairs  
Calfee Strategic  
Solutions



**Susan Carroll-Boser**  
Director of Information  
Services  
White Castle



**Joseph Hayek**  
VP – Mergers, Acquisitions  
& Corporate Development  
Worthington  
Industries



**Karen Jefferson Morrison**  
President  
OhioHealth Foundation

The following board members have been elected to officer positions for 2016-2017:



**CHAIR**  
**Jeffrey Lyttle**  
Managing Director  
JPMorgan  
Chase & Co.



**VICE CHAIR**  
**Barbara H. Benham**  
Chief Public Affairs Officer  
Huntington  
Bancshares  
Incorporated



**VICE CHAIR**  
**Teresa McWain**  
Director, Corporate  
Communications  
American Electric  
Power



**TREASURER**  
**Douglas A.  
Herron**  
Executive Vice  
President & Chief  
Financial Officer  
Safelite  
AutoGlass



**SECRETARY**  
**Amy Dawson**  
Executive Vice  
President  
Fahlgren Mortine



## **COLUMBUS URBAN LEAGUE'S EMPOWERMENT DAY CELEBRATION**

What we don't say about racism should concern us the most. Let's talk about it during Columbus Urban League's Empowerment Day 2016 luncheon.

Moderator, radio and television analyst Jeff Johnson will challenge the audience's thinking. Panelists include author and activist Michelle Alexander, Community Shelter Board's Michelle Heritage, and Ohio Department of Job and Family Services' Cynthia Dungey.

Monday, October 24, 2016  
12:00 noon  
Hyatt Regency Columbus  
350 N. High St.  
Columbus, OH 43215

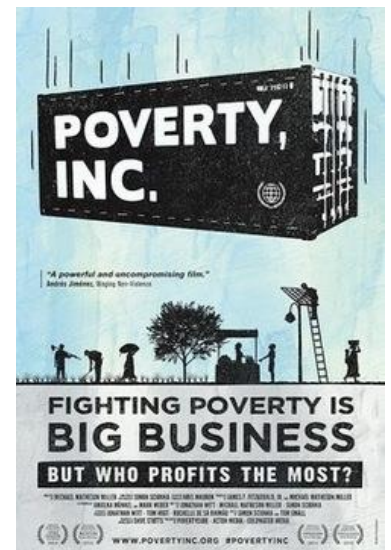
Tickets available online at <https://www.culempower.org/>.

## **POVERTY, INC.**

Join us for an exclusive one night showing of Poverty, Inc. – a film that will shake your perspective on how we fight poverty globally and locally.

Tuesday, October 25, 2016  
7:30 pm  
Gateway Film Center  
1550 N. High St.  
Columbus, OH 43201

[Tickets available online for \\$11.](#)



Promoted by CleanTurn Enterprises