

# COMMUNITY SHELTER BOARD

## Franklin County Homeless Continuum of Care

Strategic Community Planning, Homeless Hotline, Homeless Outreach Services, Prevention Services for Families, Shelter Services, Case Management, Housing with Supportive Services and Community Collaborations

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Community Shelter Board

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# COMMUNITY SHELTER BOARD



Mel Schottenstein

**“No one should  
go homeless,  
for even one  
night, in  
Columbus.”**

# FOUNDING MEMBER ORGANIZATIONS



Alcohol, Drug Addiction and Mental Health Board



# PROVIDER NETWORK

**Huckleberry House**  
**Communities in Schools**  
**The Salvation Army AIDS Resource Center of Ohio**  
**Community Housing Network HandsOn Central Ohio**  
**Volunteers of America of Greater Ohio**  
**Southeast Inc./Friends of the Homeless**  
**Maryhaven Columbus Area Integrated Health Services**  
**Lutheran Social Services/Faith Mission Access Ohio**  
**YWCA Columbus Gladden Community House**  
**Homeless Families Foundation**  
**National Church Residences Amethyst**  
**Concord Counseling YMCA**  
**Goodwill Columbus**

# ACCESS: Community Plan



# ACCESS: Community Plan

## Homeless Hotline for Single Adults & Families



**1-888-4 SHELTR  
(1-888-474-3587)**

# ACCESS: Community Plan

## Stable Families Homeless Prevention Program

- Have at least one or more children (under age 18) in the legal custody of one or more adults in the home. Family can consist of 2 parents, 1 parent, same sex partners, intergenerational and/or extended family members, unmarried couples with children, and adults who are not biological parents of children;
- Family must be in their own housing and be at imminent risk of homelessness;
- Family income must be below 30% of the AMI;
- Family must have an income; only families currently residing in subsidized housing can be accepted into the program with zero income
- Family must receive an overall barrier assessment level 2 (moderate barriers-able to obtain/maintain housing with moderate one-time or brief transitional support);
- Family must have, at minimum, 3 housing barriers listed on the Stable Families Screening form;
- Family has not utilized any homeless services within the last 6 months;
- Family has never used Stable Families resources; and
- Family must be willing to participate in case management services.

# CRISIS RESPONSE: Community Plan

## Family Shelter System

### Eligibility for shelter

- Have at least one minor child in the custody of the head of household.
- Lack a fixed, regular, adequate nighttime residence, including those staying in a place or area not meant for human habitation;
- Currently reside in Franklin County;
- Cannot be more appropriately served by another prevention program or system or care;
- Have no other options or resources for emergency shelter;
- Are not currently under a system-wide service restriction;
- Once identified, victims of domestic violence are referred to a local domestic violence shelter; and
- Not a sex offender



# CRISIS RESPONSE: Community Plan Single Adult Shelter System

## Eligibility for shelter

- Lack a fixed, regular, adequate nighttime residence, including those staying in a place or area not meant for human habitation;
- Currently reside in Franklin County;
- Cannot be more appropriately served by another prevention program or system or care;
- Have no other options or resources for emergency shelter;
- Are not currently under a system-wide service restriction;
- Once identified, victims of domestic violence are referred to a local domestic violence shelter; and
- Can not be a Tier III sex offender

# CRISIS RESPONSE: Community Plan

- **Service Restrictions**
  - Based on “how” the person left shelter.
  
- **Rule Violations**
  - Based on behavior of the person.
  - Each shelter determines their program rules.

# CRISIS RESPONSE: Community Plan

MARYHAVEN COLLABORATIVE OUTREACH TEAM



**Maryhaven Collaborative Outreach Team**  
**614-449-1530**

# CRISIS RESPONSE: Community Plan

## FAMILY SHELTER SYSTEM

### 1383 Families

- < 2668 children (75% below 5 years old)
- < Men 23%
- < Women 77%
- < Young Adult Household 60% (ages 18 - 30 )
- < African Americans 68%
- < Veterans 1%
- < Disabled 16%

79% increase in shelter census over 3 years

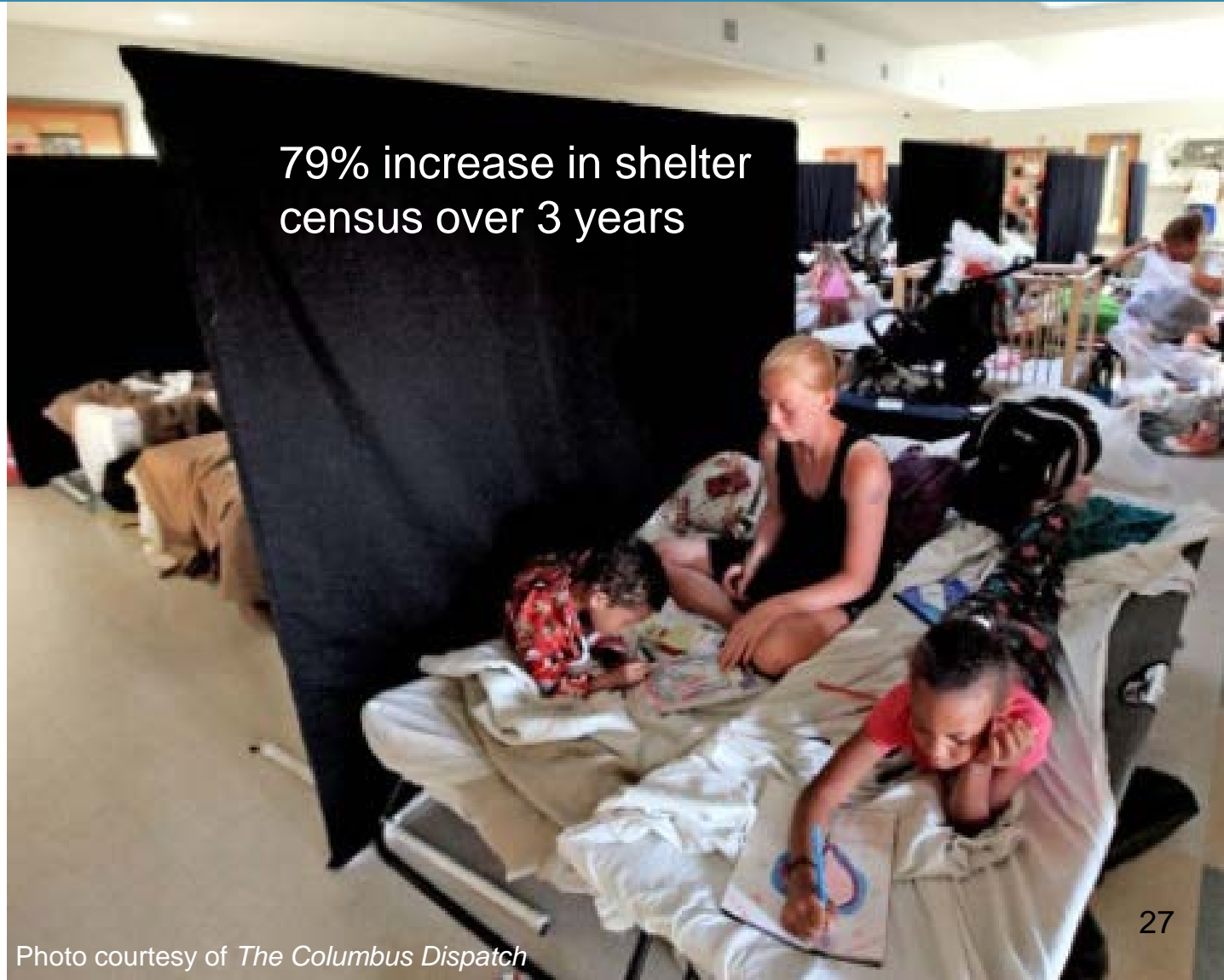
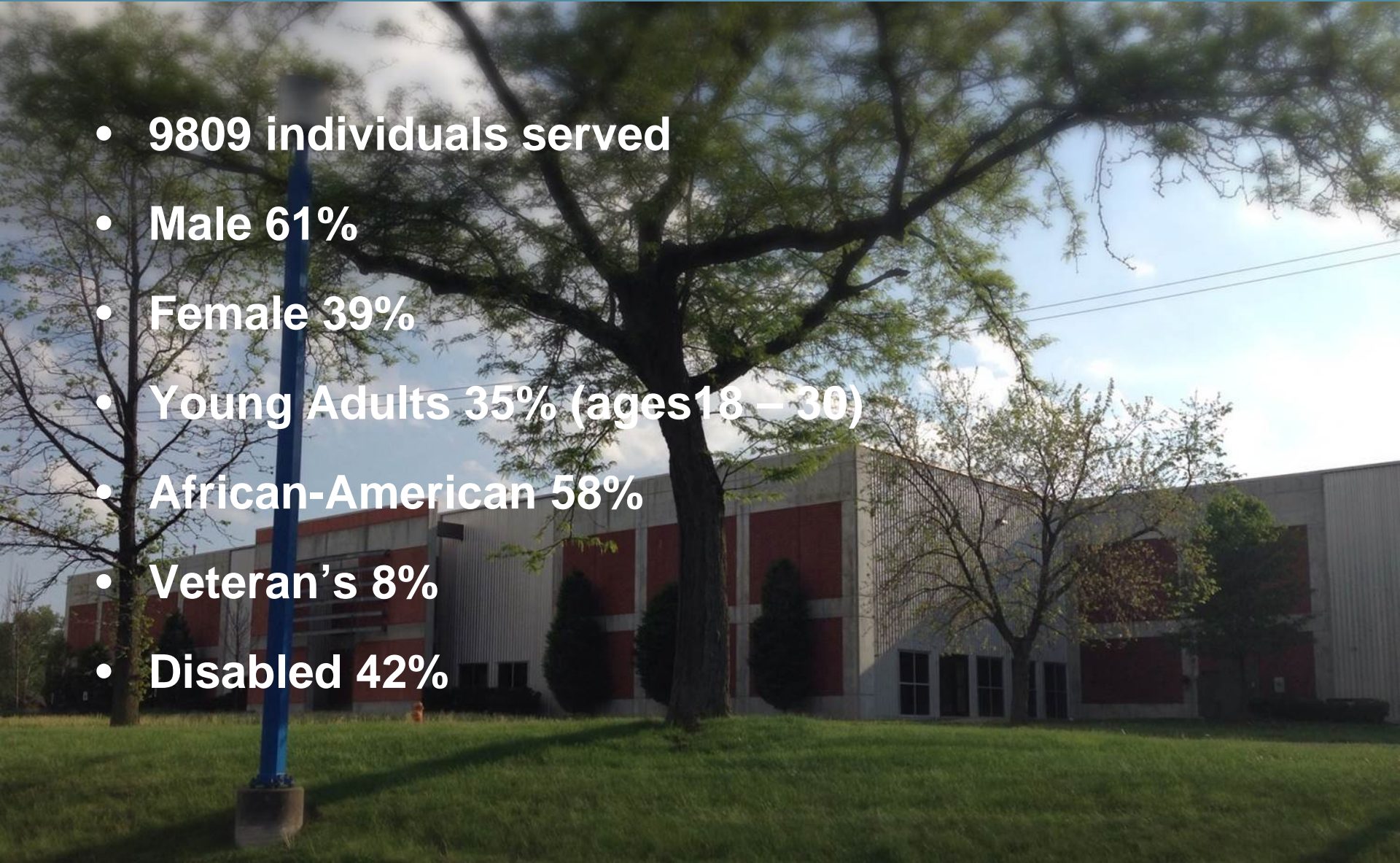


Photo courtesy of *The Columbus Dispatch*

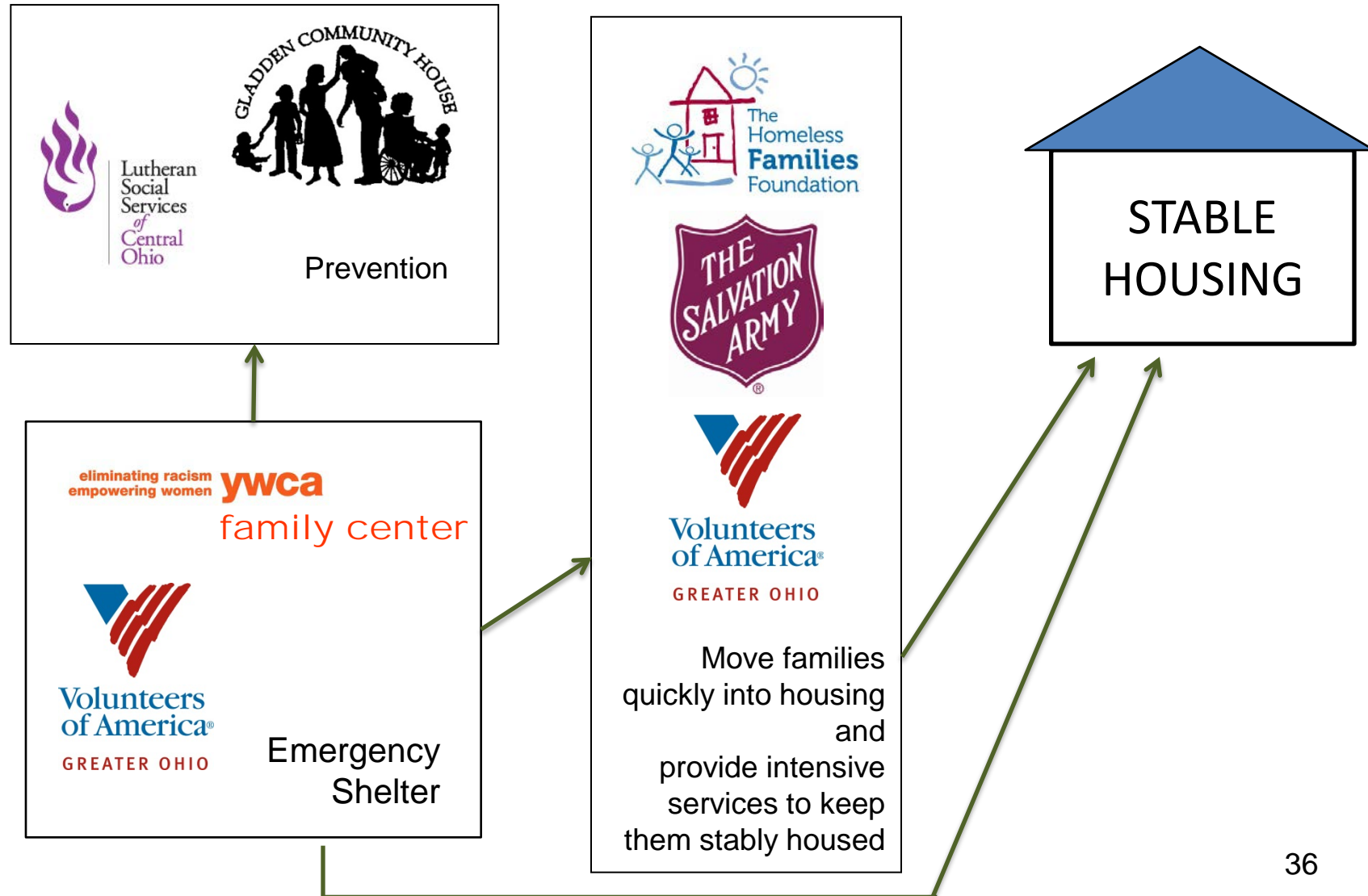
# CRISIS RESPONSE: Community Plan

- **9809 individuals served**
- **Male 61%**
- **Female 39%**
- **Young Adults 35% (ages 18 – 30)**
- **African-American 58%**
- **Veteran's 8%**
- **Disabled 42%**



# TRANSITION: Community Plan

## FAMILY SYSTEM PREVENTION & DIRECT HOUSING PROVIDERS

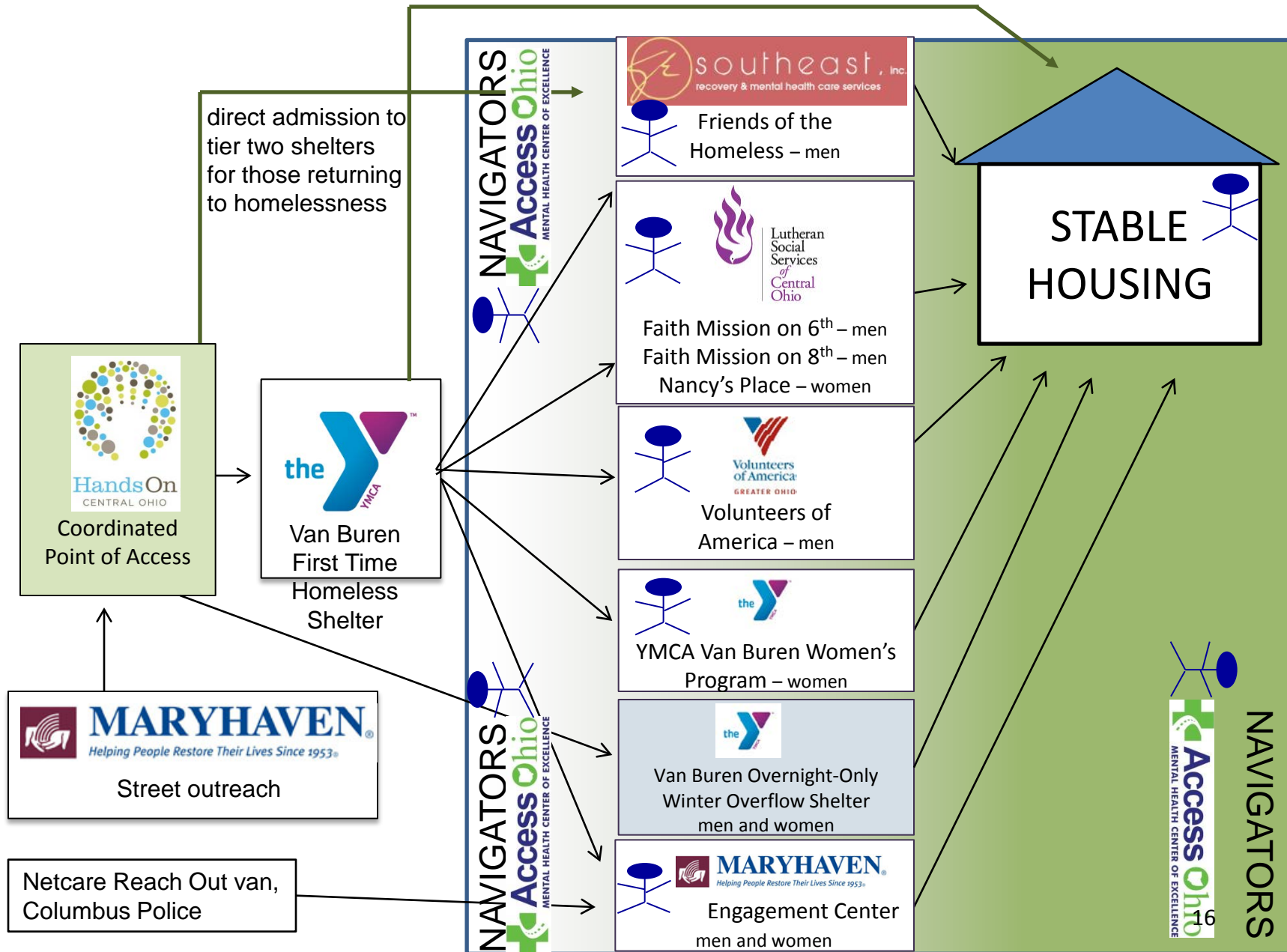


# TRANSITION: Community Plan Direct Housing

- Address housing barriers
- Advocate with landlords
- Intensive Case Management Services provided in the home
- Limited aftercare services provided on a case by case basis



# Single Adult Crisis Response System





# CRISIS RESPONSE: Community Plan

## Direct Housing

**Customized  
(individualized)  
Housing Plans**

**Intensive  
Support Services**

**Aftercare**

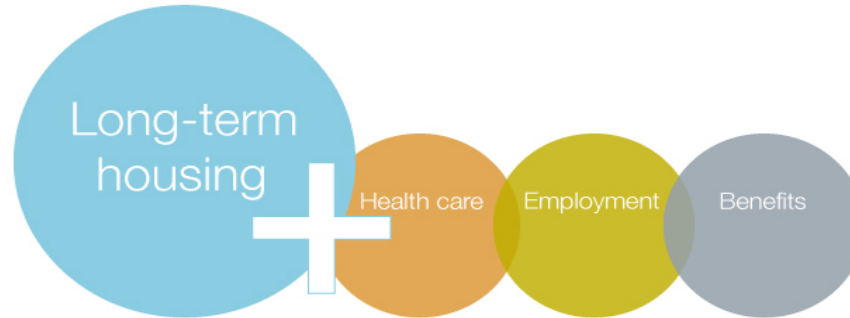


The navigator program is entirely new to our system and is the first of its kind in the country.

# TRANSITION: Community Plan Unified Supportive Housing System (USHS)



# TRANSITION: Community Plan Unified Supportive Housing System (USHS)



Supportive housing is an apartment with health care, employment and other supports. It's for people who have a disability and have experienced long-term or repeated homelessness. There are over 1,700 units of supportive housing in our community for people experiencing chronic homelessness. Community Shelter Board funds the supportive services for these housing units.

Supportive housing is a very precious resource. Community Shelter Board coordinates the application and placement process using a vulnerability assessment to ensure that people with the greatest needs receive priority for housing.



614.252.0711



# Questions

