

SYSTEM & PROGRAM INDICATOR REPORT

FY2023
4/1/23 - 6/30/23

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all outcomes for numbers served, length of service, and successful outcomes.



family diversion



homelessness prevention for transition age youth



emergency shelter



homeless hotline for families

TABLE OF CONTENTS

Overview	1
System Level Indicators	
Family Emergency Shelter	2
Men’s Emergency Shelter	3
Women’s Emergency Shelter	4
Emergency Shelter (Family, Men’s, & Women’s)	5
Prevention.....	6
Rapid Re-housing	7
Permanent Supportive Housing	8
Special Populations – Families	9
Special Populations – Single Adults	10
Special Populations – Pregnant Women	11
Special Populations – Veterans	12
Special Populations – TAY	13
Trends Appendix.....	14
Program Level Indicators	
CPOA, Outreach, and Transition Age Youth	15
Emergency Shelters	16
Permanent Supportive Housing	17
Permanent Supportive Housing/Transitional Housing	18
Rapid Re-housing, Prevention, and SSVF	19

Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

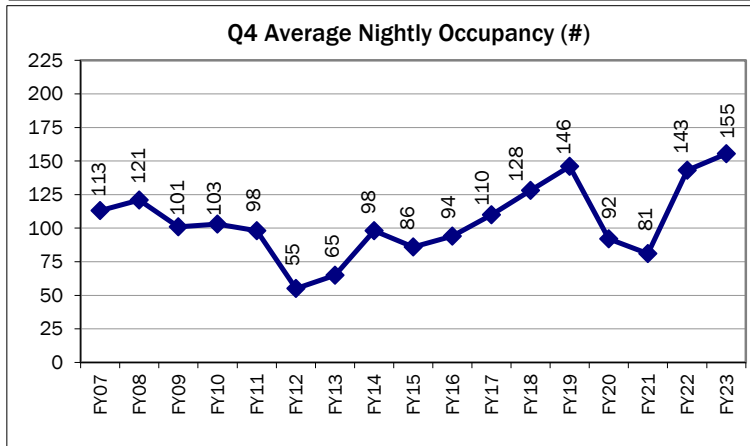
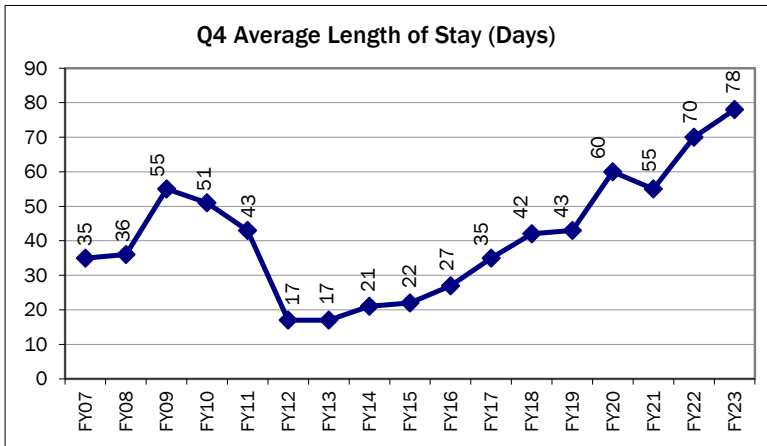
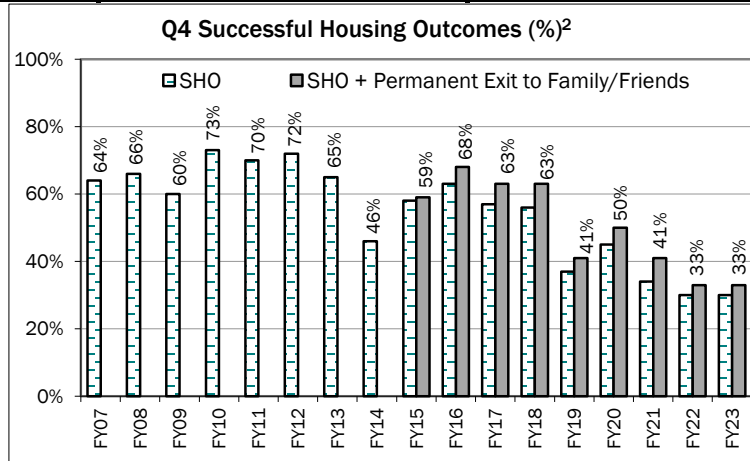
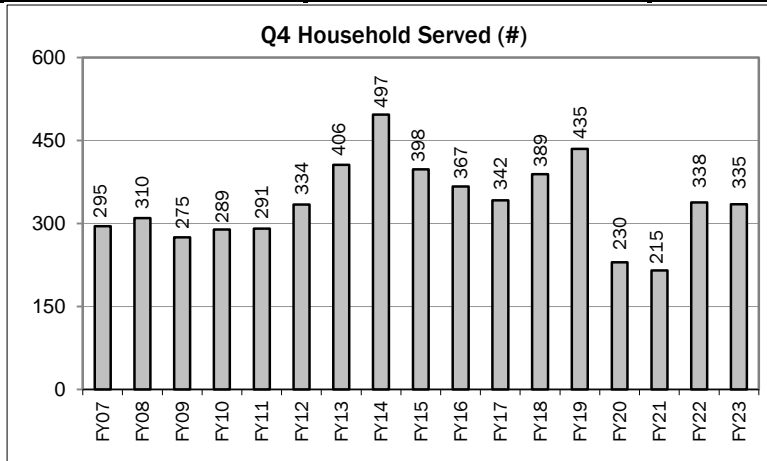
All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2023 - 6/30/2023														
Family System	300	335	√	114	155	54	78	≠	93	55	≠	50%	33%	≠



DEMOGRAPHICS		Family
Households Served		335
Percent Newly homeless		76%
Clients Served		1,214
Average Age (HoH)		34
Gender - Female (HoH)		93%
Gender - Male (HoH)		7%
Veterans (U.S. Military) served		5
Veterans % of all adults		1%
Average Monthly Household Income		\$699
Percent Working at Entry		29%
Race - Black (HoH) ³		68%
Race - White (HoH) ³		23%
Race - Multi-Racial (HoH) ³		7%
Race - Other (HoH) ³		1%
Non-Hispanic (HoH)		94%
Hispanic (HoH)		6%
Adults Served		456
Children Served		758
Mean Family Size		3.6
Average Number of Children		2.3
Adults 18-24 years (HoH)		12%
Children 0 - 2 years		20%
Children 3 - 5 years		21%
Children 6 - 12 years		41%
Children 13 - 17 years		18%
Pregnant Women Served		26
Self-Reported Disability (HoH)		42%
Franklin County Residents		83%

The system served the same number of families when compared to the same reporting period of FY22 but the average nightly occupancy was at the highest level recorded historically. The success rate at exit from shelters remained flat at 33%, the lowest rate recorded historically. The average length of shelter stay increased by 8 days, to another record high. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY22 annual rate of 31% to 29% currently and the average income decreased to \$699 (FY22 \$764), further affecting the ability to find housing. 7% of families had more than one shelter stay during the timeframe. An additional 65 families stayed in the Overnight shelter program only, an unusually high number, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

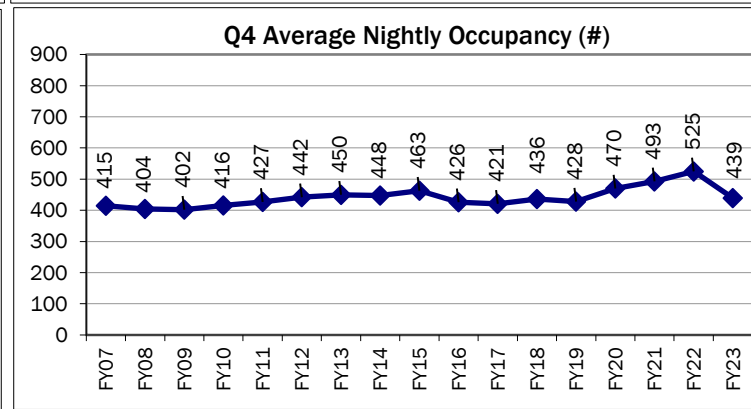
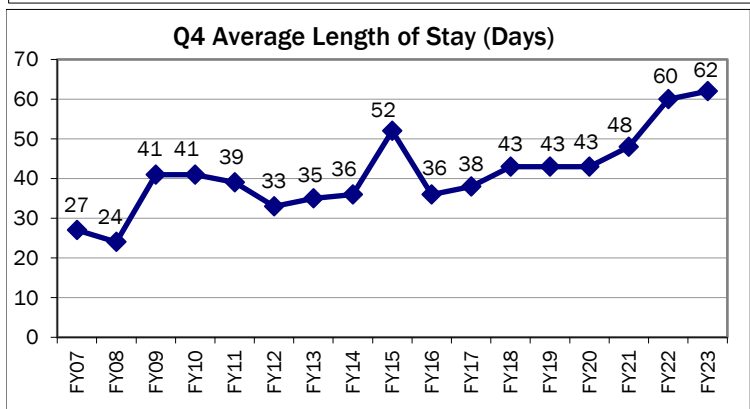
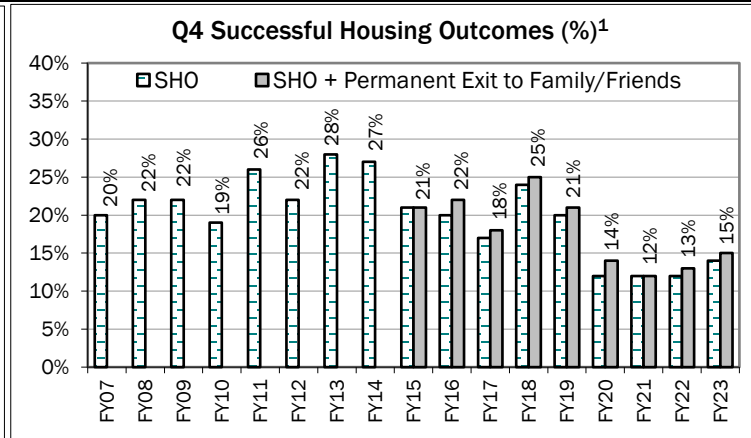
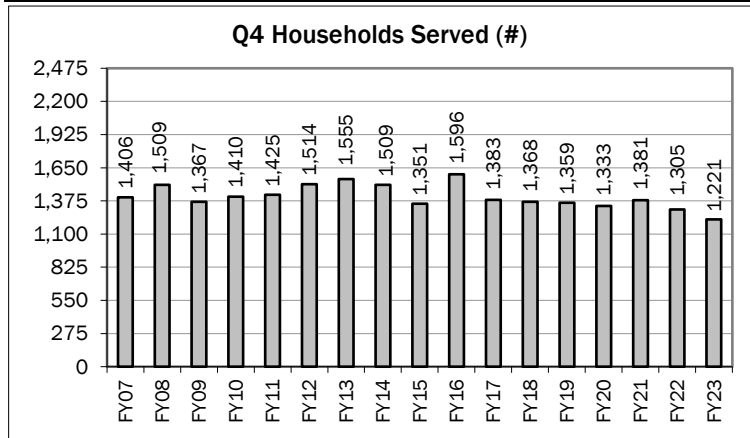
² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	4/1/2023 - 6/30/2023	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	1,200	1,221	√	427	439	45	62	≠	171	124	≠	25%	15%	≠



DEMOGRAPHICS		Men
Households Served		1,221
Percent Newly homeless		48%
Average Age		46
Men as a percent of total single adults served		70%
Veterans (U.S. Military) served		105
Veterans % of all adults		9%
Average Monthly Household Income		\$615
Percent Working at Entry		19%
Average Daily Waitlist Number		88
Race - Black ³		64%
Race - White ³		29%
Race - Multi-Racial ³		5%
Race - Other ³		3%
Non-Hispanic		95%
Hispanic		5%
Adults 18 - 24 years ³		4%
Adults 25 - 34 years ³		22%
Adults 35 - 44 years ³		22%
Adults 45 - 55 years ³		23%
Adults 56 - 61 years ³		15%
Adults 62+ years ³		16%
Self-Reported Disability (HoH)		67%
Franklin County Residents		84%

The number of single men sheltered decreased 6% when compared to the same reporting period of the prior fiscal year as sheltering capacity decreased for the first time since the onset of COVID-19, creating a shelter waitlist that averaged 88 people daily. The success rate increased by 2 percentage points to 15%. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The average length of time homeless increased slightly. The employment rate at entry decreased 5 percentage points to 19% when compared to the FY22 annual rate of 24%, and the average income decreased to \$615 (FY22 \$644). 386 men (32%) had multiple stays in shelter during the timeframe. The rate of adults 62+ increased by 9 percentage points to 16% since the same reporting period of the prior fiscal year (7%).

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

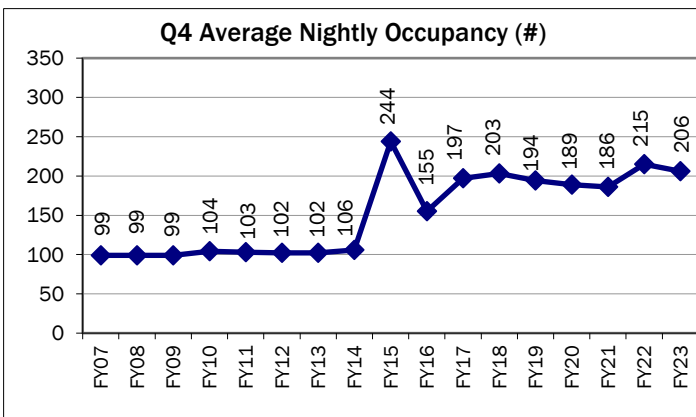
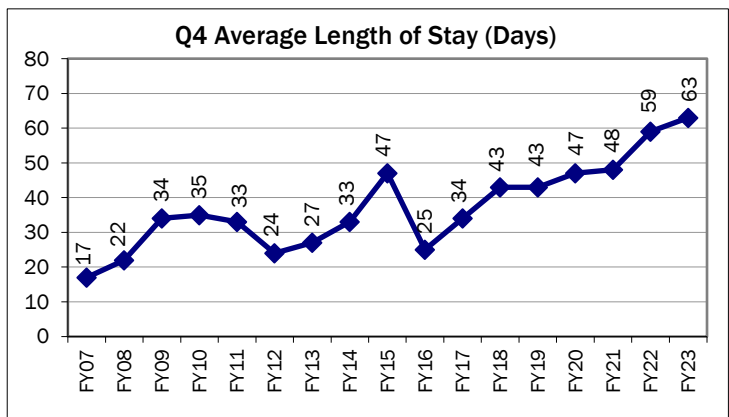
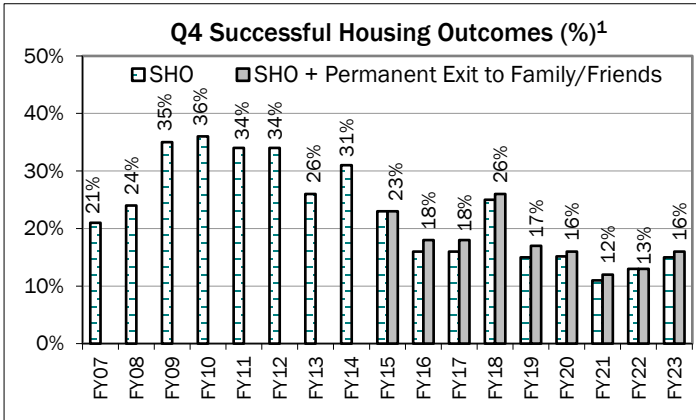
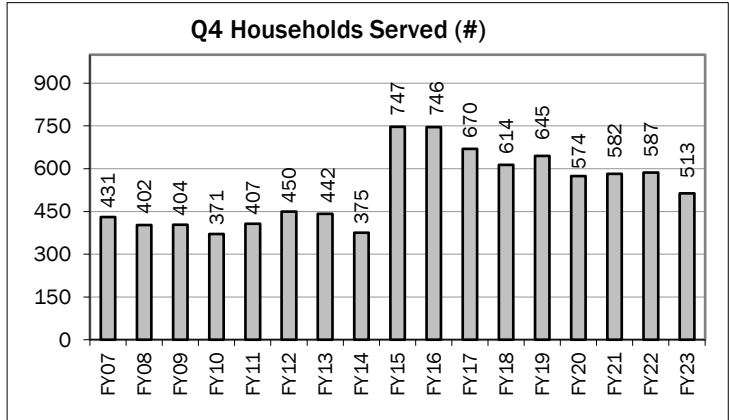
² Overflow capacity is not included. Additional overflow beds opened 10/15/22 and closed 4/15/23.

³ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	4/1/2023 - 6/30/2023	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	575	513	≠	208	206	45	63	≠	92	51	≠	25%	16%	≠



DEMOGRAPHICS		Women
Households Served		513
Percent Newly homeless		56%
Average Age		45
Women as a percent of total single adults served		30%
Veterans (U.S. Military) served		8
Veterans % of all adults		2%
Average Monthly Household Income		\$661
Percent Working at Entry		20%
Average Daily Waitlist Number		51
Race - Black		60%
Race - White		32%
Race - Multi-Racial		7%
Race - Other		1%
Non-Hispanic		98%
Hispanic		2%
Adults 18 - 24 years		6%
Adults 25 - 34 years		21%
Adults 35 - 44 years		22%
Adults 45 - 55 years		27%
Adults 56 - 61 years		12%
Adults 62+ years		12%
Pregnant Women Served		35
Self-Reported Disability (HoH)		74%
Franklin County Residents		81%

The number of single women sheltered decreased 13% when compared to the same reporting period of the prior fiscal year. The success rate at exit increased by 3 percentage points to 16%. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The average length of time homeless increased by 4 days to 63 days. The employment rate at entry decreased by 2 percentage points to 20% when compared to the FY22 annual rate of 22%, and the average income remained flat (FY22 \$661). 124 women (24%) had multiple stays in shelter during the timeframe. The shelter waitlist averaged 51 people daily. The rate of adults 62+ and women self-declaring as disabled increased by 5 percentage points since last year (7%, 69%).

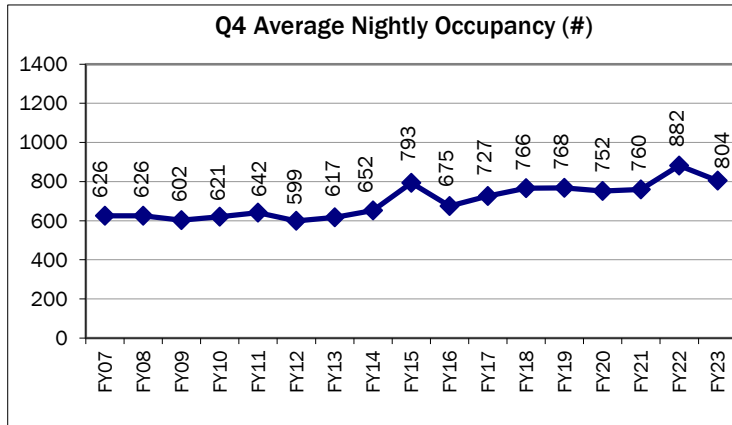
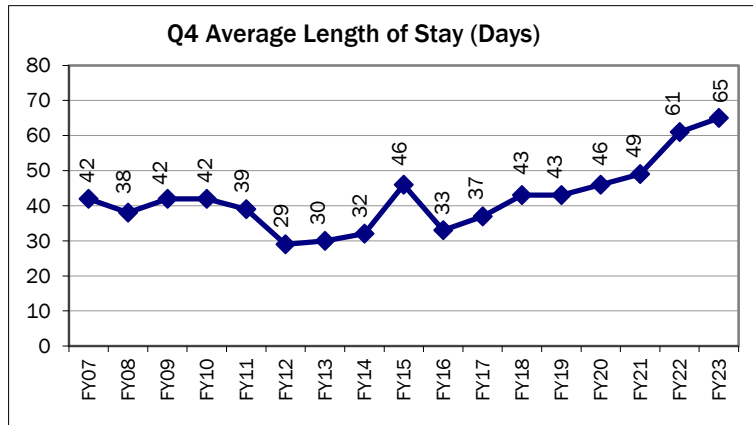
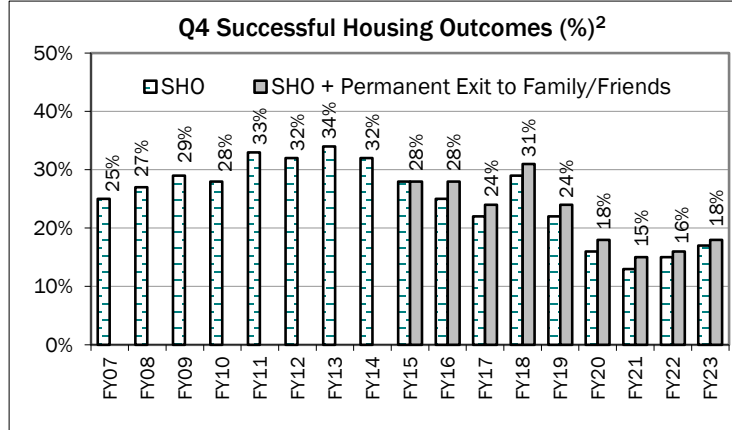
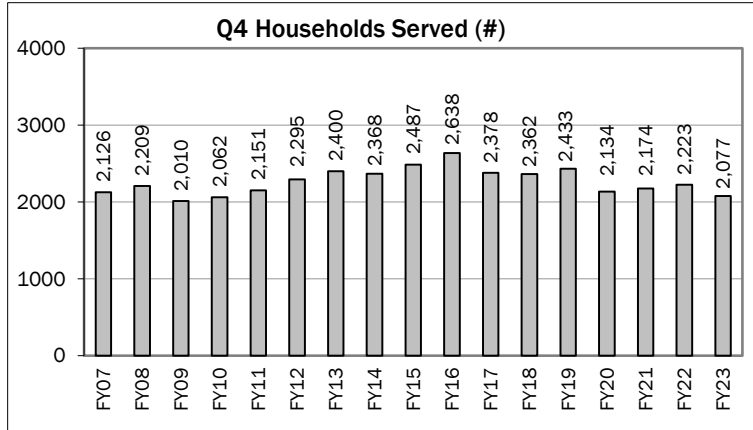
¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Overflow capacity is not included. Additional overflow beds opened 10/15/22 and closed 4/15/23.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	4/1/2023 - 6/30/2023	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Emergency Shelter System ¹	2,150	2,077	√	749	804	54	65	≠	394	231	≠	30%	18%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,077
Percent Newly homeless	54%
Clients Served	2,954
Adults Served	2,196
Children Served	758
Average Age (HoH)	44
Gender - Male (HoH)	59%
Gender - Female (HoH)	40%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	118
Veterans % of all adults	5%
Average Monthly Household Income	\$640
Percent Working at Entry	21%
Average Daily Waitlist Number	139
Race - Black (HoH)	63%
Race - White (HoH)	29%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	6%
Pregnant Women Served	62
Self-Reported Long Term Disability (HoH)	65%
Franklin County Residents	83%

The number served by the system decreased 7% when compared to the same reporting period of the prior fiscal year as sheltering capacity for single adults decreased for the first time since the onset of COVID-19. The successful housing outcome rate increased 2 percentage points to 18%. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average length of time homeless increased by 4 days to a record high of 65 days. The average income decreased to \$640 when compared to the FY22 annual rate of \$670. The system served 20 more (20% increase) veterans and 12 more (24% increase) pregnant women when compared to the same reporting period of FY22 (98, 50).

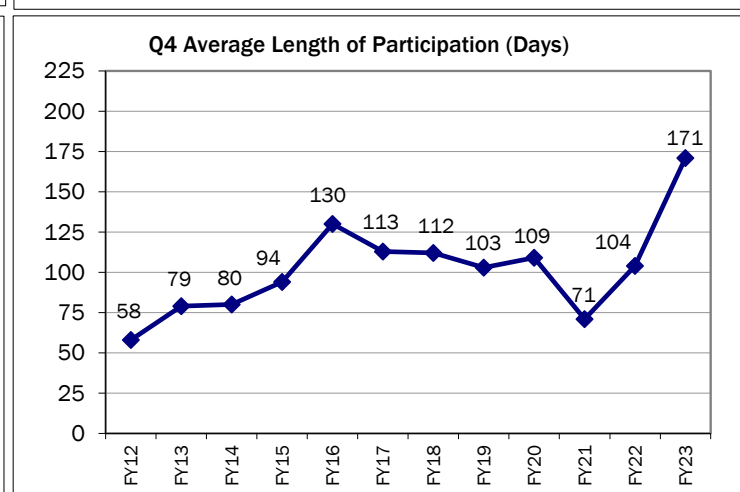
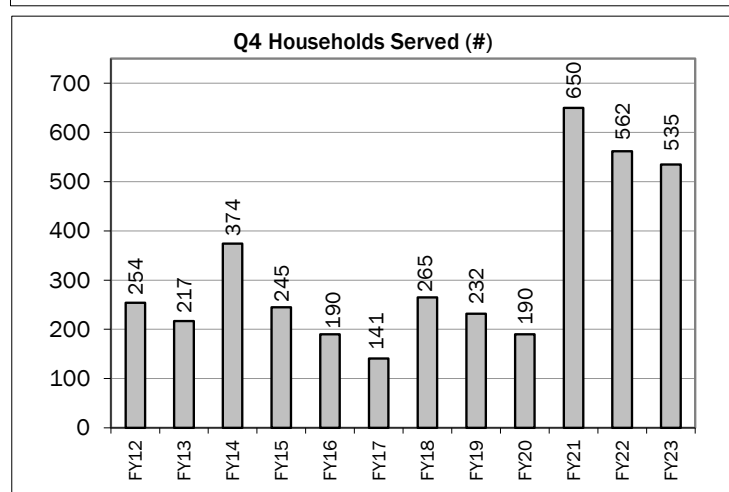
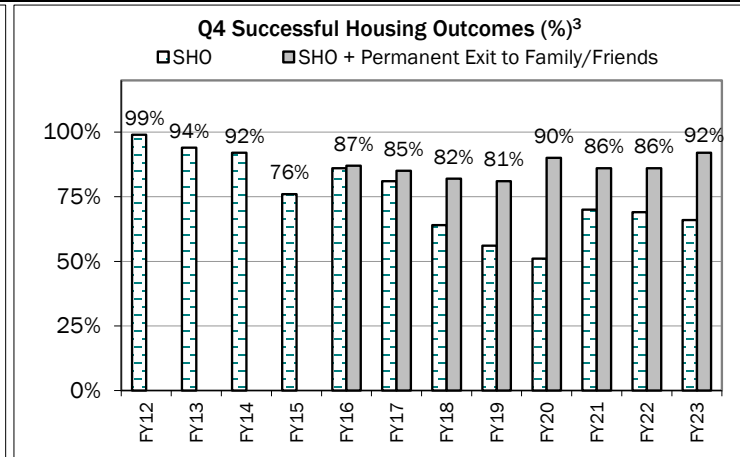
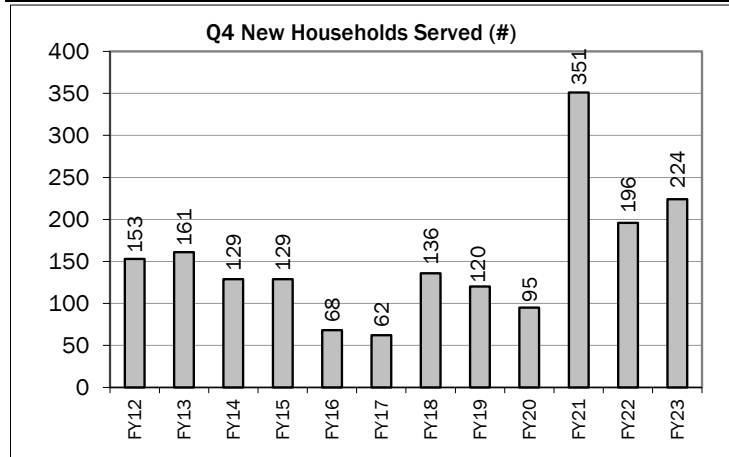
¹ Includes single adult and family shelters. Overflow capacity closed during the reporting period. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,231.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report



FY23 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
4/1/2023 - 6/30/2023	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	230	224	√	525	535	√	150	171	≠	180	205	√	80%	92%	√



DEMOGRAPHICS	Family & Adults
Households Served	535
Clients Served	1,579
Average Age (HoH)	33
Gender - Female (HoH)	84%
Gender - Male (HoH)	16%
Gender - Other (HoH)	0%
Veterans (U.S. Military) served	56
Veterans % of all adults	9%
Average Monthly Household Income	\$890
Percent Working at Entry	39%
Race - Black (HoH)	75%
Race - White (HoH)	18%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	618
Children Served	961
Mean Family Size ²	3.5
Average Number of Children ²	2.3
Adults 18 - 24 years (HoH)	26%
Adults 25 - 34 years (HoH)	41%
Adults 35 - 44 years (HoH)	19%
Adults 45 - 55 years (HoH)	8%
Adults 56 - 61 years (HoH)	2%
Adults 62+ years (HoH)	4%
Self-reported Disability (HoH)	26%
Pregnant Women Served	69

The number of households served decreased 5% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate increased by 6 percentage points to 92%. At exit, 66% of households are stable in their own housing and 26% decided to permanently move in with family/friends. The average length of participation in the programs increased significantly by 67 days, on average. The percent working at entry increased compared to the FY22 annual rate of 37% to 39% currently. The number of veterans served increased by 13 (30% increase) and the number of pregnant women served increased by 13 (23% increase) when compared to the same reporting period in FY22 (43, 56).

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.

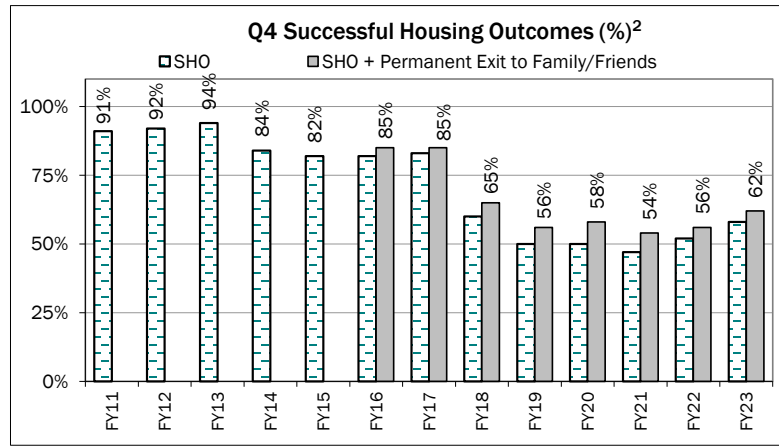
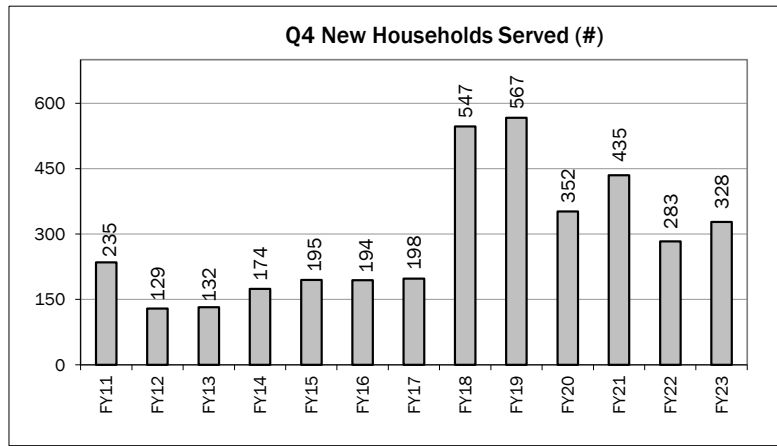
² Data refers to the families served.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

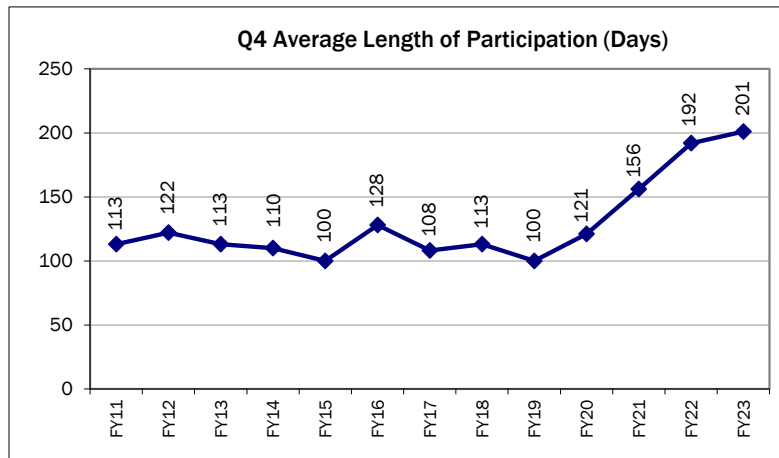
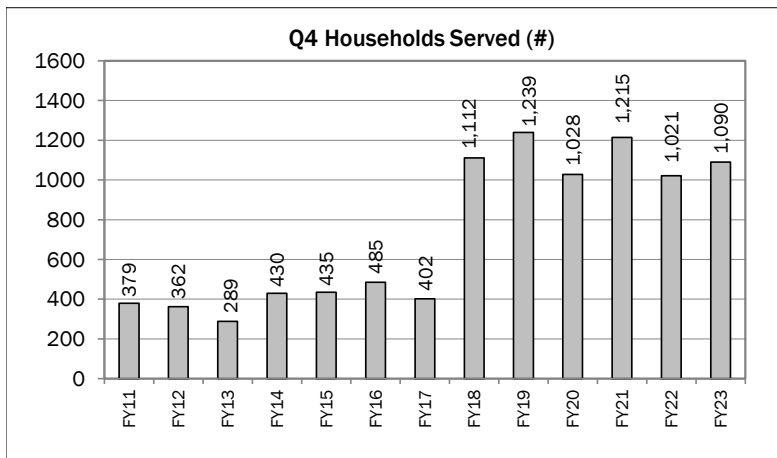
System and Program Indicator Report



FY23 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
	4/1/2023 - 6/30/2023	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Rapid Re-housing System ¹	500	328	≠	1,300	1,090	≠	150	201	≠	275	201	≠	55%	62%	√
Single Adults ³	-	225	-	-	710	-	-	193	-	-	120	-	-	56%	-
Families ³	-	103	-	-	380	-	-	217	-	-	81	-	-	74%	-



DEMOGRAPHICS	Family	Single Adults ³
Households Served	380	710
Clients Served	1,299	714
Average Age (HoH)	32	47
Gender - Male (HoH)	7%	71%
Gender - Female (HoH)	93%	28%
Gender - Other (HoH)	0%	1%
Veterans (U.S. Military) served	6	222
Veterans % of all adults	2%	31%
Average Monthly Household Income	\$681	\$708
Percent Working at Entry	33%	23%
Adults Served	467	-
Children Served	832	-
Race - Black (HoH) ⁴	74%	59%
Race - White (HoH) ⁴	17%	33%
Race - Multi-racial (HoH) ⁴	8%	6%
Race - Other (HoH) ⁴	1%	1%
Non-Hispanic (HoH)	95%	96%
Hispanic (HoH)	5%	4%
Mean Family Size	3.4	-
Average Number of Children	2.2	-
Adults 18-24 years (HoH) ⁴	30%	14%
Adults 25 - 34 years (HoH) ⁴	36%	13%
Adults 35 - 44 years (HoH) ⁴	26%	17%
Adults 45 - 55 years (HoH) ⁴	6%	22%
Adults 56 - 61 years (HoH) ⁴	1%	15%
Adults 62+ years (HoH) ⁴	0%	20%
Self-reported Disability (HoH)	45%	77%
Pregnant Women Served	25	11



The number served increased 7% when compared to the same reporting period of the previous year. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served and they are reporting continued difficulty securing low-income, affordable housing. The success rate at exit increased 6 percentage points to 62 percent and the length of participation increased by 9 days. The rate of self reported disability decreased by 3 percentage points for both population types compared to last year's rates (FY22 Families: 48%, Single Adults: 80%).

¹ System includes HFF Rapid Re-housing programs, VOA/OI Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing programs, Homefull RRR programs, LSS SSVF, and VOA/OI SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

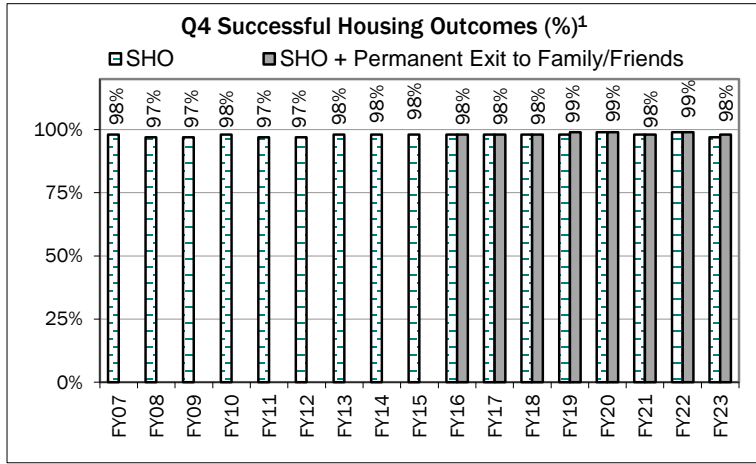
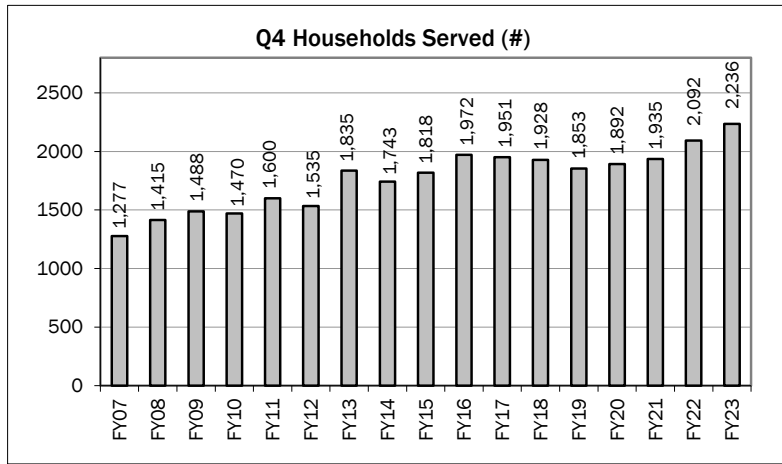
³ No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

⁴ Due to rounding percentages do not add up to 100%.

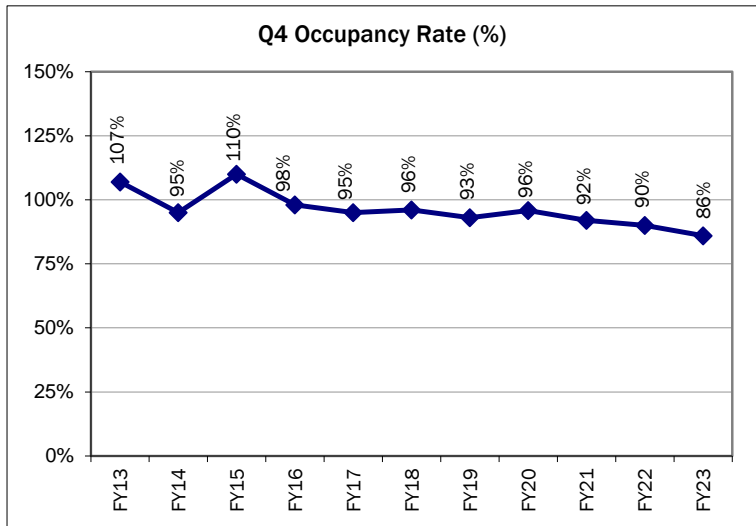
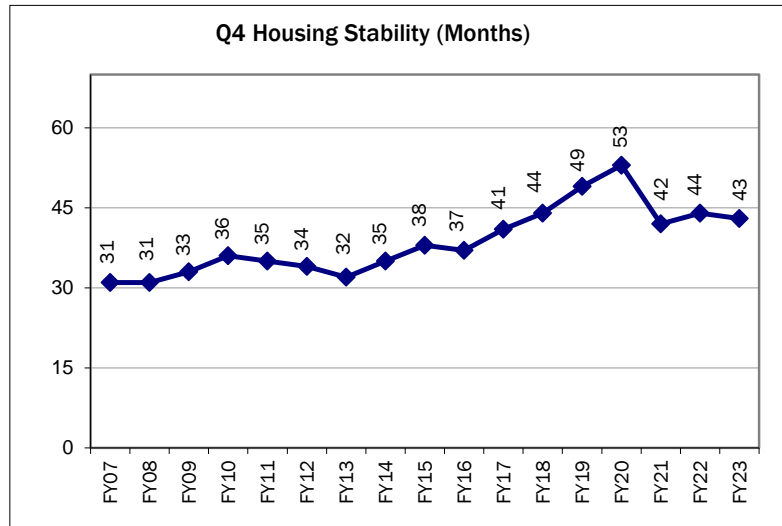
System and Program Indicator Report



FY23 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2023 - 6/30/2023															
Total PSH System	2,566	2,236	≠	95%	86%	≠	24	43	√	2,309	2,176	√	90%	98%	√



The system had a 7% increase in numbers served. The occupancy rate decreased to 86% due to 1. difficulty in finding scattered sites affordable housing to rent in the community; 2. overstated capacity for a program in comparison to the available funding, an issue that will be corrected next fiscal year; and 3. low occupancy in a couple of site based facilities due to property management issues and issues related to slow unit turnover and mismatch of unit availability and demand of units by youth households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2,456. VA VASH voucher capacity of 377 is not included.

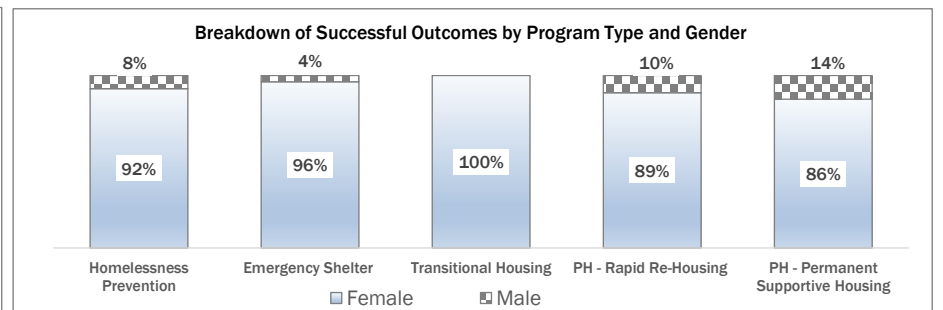
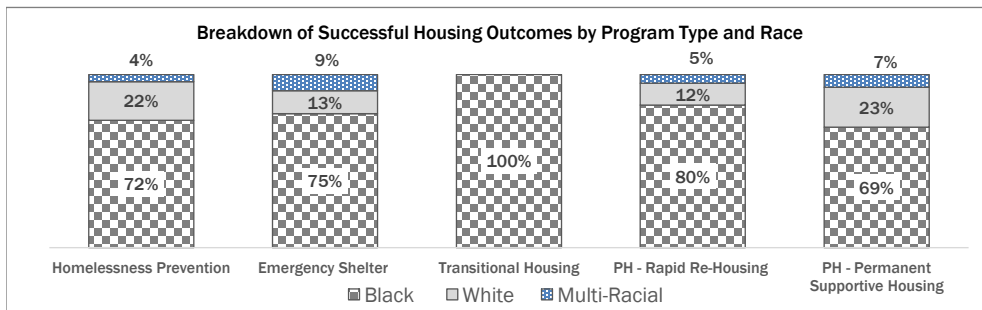


¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report



Special Populations Served: 4/1/2023 - 6/30/2023		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	229	78	0	27	19	100	39
Pregnant Youth Households (18 - 24)	34	21	0	3	4	9	2
Households (25+)	922	284	2	282	0	255	271
Pregnant Households (25+)	70	39	0	23	0	16	2
Total Households Served (#)	1,245	422	2	335	23	380	316
Total Households Entered	371	196	0	182	6	103	11
Total Households Exited	375	182	0	169	4	109	10
Successful Housing Outcomes (#) ¹	N/A	170	N/A	55	2	81	313
Successful Housing Outcomes (%) ¹	N/A	93%	N/A	33%	50%	74%	99%
Average Length of Shelter Stay (Days) ²	N/A	142	N/A	78	10	217	40
Average Length of Participation (Days) ²	N/A						
Housing Stability (Months) ²	N/A						
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	76%	0%	68%	78%	74%	69%
	Race - White (HoH) ⁴	17%	100%	23%	17%	17%	22%
	Race - Multi-racial (HoH) ⁴	6%	0%	7%	4%	8%	7%
	Race - Other (HoH) ⁴	1%	0%	1%	0%	1%	1%
	Gender - Female (HoH)	93%	50%	93%	96%	93%	86%
	Gender - Male (HoH)	7%	50%	7%	4%	7%	14%
	Gender - Other (HoH)	0%	0%	0%	0%	0%	0%
	Non-Hispanic (HoH)	96%	100%	94%	87%	95%	97%
	Hispanic (HoH)	4%	0%	6%	13%	5%	3%
	Self Reported Disability	20%	100%	42%	57%	45%	93%
	Franklin County Residents	91%	50%	83%	78%	84%	94%



The system-wide number of families served increased by 2% (FY22 1,216) when compared to the same reporting period of the prior fiscal year. While the rate of families receiving homelessness prevention services decreased by 14% (FY22 492), the rate of families in emergency shelter stayed about the same (FY22 338) during the same timeframe. The rate of families in permanent supportive housing increased by 20% (FY22 263). The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these families.

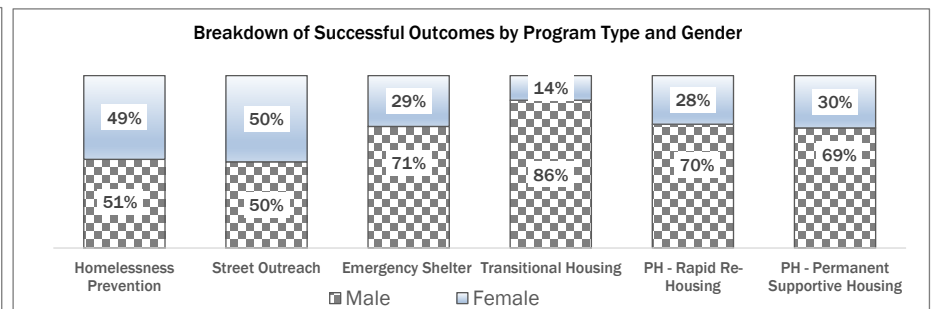
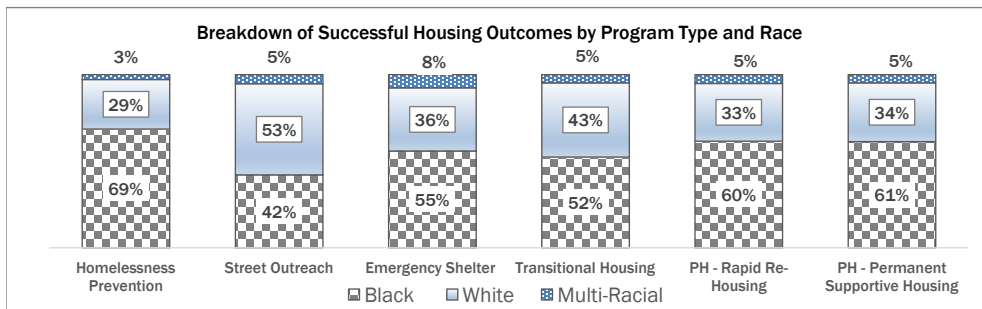
¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ PH - Rapid Re-Housing households with adults only were excluded from totals.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 4/1/2023 - 6/30/2023		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	4	0	0	0	4	0	0
Unaccompanied Youth (18 -24)	279	28	12	66	45	90	78
Pregnant Unaccompanied Youth (18 -24)	21	7	0	15	1	3	1
Households without Children (18 - 24)	6	1	0	0	0	1	4
Pregnant Households without Children (18 - 24)	3	1	0	0	0	2	0
Single Adult (25+)	4,219	72	258	1,643	52	605	2,133
Pregnant Single Adult (25+)	24	1	3	20	0	6	0
Households without Children (25+)	90	3	1	1	0	3	83
Total Households Served (#)	4,634	113	274	1,741	101	710	2,299
Total Households Entered	1,152	28	118	1,020	40	225	82
Total Households Exited	1,169	41	88	1,125	35	216	93
Successful Housing Outcomes (#) ¹	N/A	35	38	173	21	120	2,231
Successful Housing Outcomes (%) ¹	N/A	85%	43%	15%	60%	56%	98%
Average Length of Shelter Stay (Days) ²	N/A	298	95	61	5	193	47
Average Length of Participation (Days) ²	N/A						
Housing Stability (Months) ²	N/A						
		DEMOGRAPHICS					
Race - Black (HoH) ³		71%	33%	62%	62%	59%	61%
Race - White (HoH) ³		24%	59%	30%	28%	33%	34%
Race - Multi-racial (HoH) ³		4%	5%	5%	7%	6%	5%
Race - Other (HoH) ³		1%	2%	2%	3%	1%	1%
Gender - Male (HoH) ³		52%	62%	69%	68%	71%	69%
Gender - Female (HoH) ³		48%	38%	30%	28%	28%	30%
Gender - Other (HoH) ³		0%	0%	1%	4%	1%	1%
Non-Hispanic (HoH)		96%	97%	96%	94%	96%	98%
Hispanic (HoH)		4%	3%	4%	6%	4%	2%
Self Reported Disability		54%	100%	69%	74%	77%	97%
Franklin County Residents		92%	85%	83%	85%	84%	95%



This is the first 4th quarter system level dashboard for single adults and no comparable information is available. The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these single adults.

¹ Successful outcomes measure for Street Outreach.

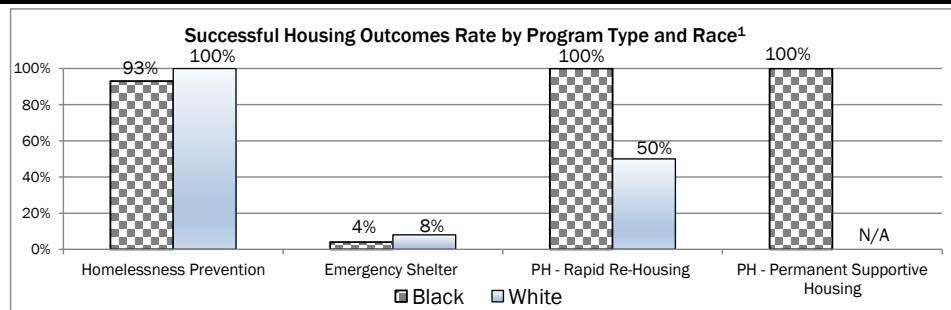
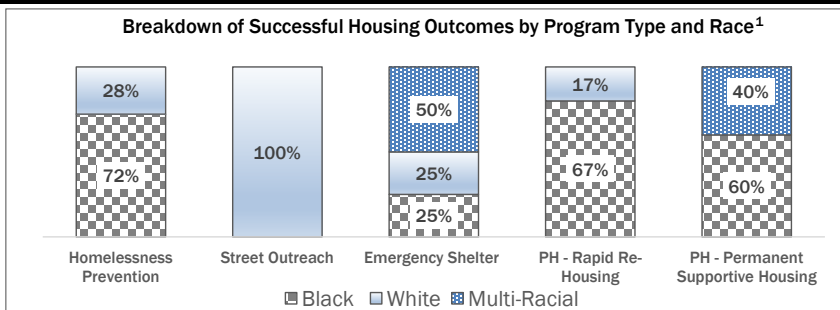
² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 4/1/2023 - 6/30/2023		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	1	0	0	1	0	0	0
Unaccompanied Youth (18 -24)	24	8	0	15	1	5	1
Single Adults (25+)	24	1	3	20	0	6	0
Parenting Youth Households (18-24)	34	21	0	3	4	9	2
Parenting Households (25+)	70	39	0	23	0	16	2
Total Households Served (#)	150	69	3	62	5	36	5
Total Households Entered	77	32	2	46	3	19	0
Total Households Exited	54	19	1	42	0	7	0
Successful Housing Outcomes (#) ¹	N/A	18	1	4	N/A ³	6	5
Successful Housing Outcomes (%) ¹	N/A	95%	100%	10%	N/A ³	86%	100%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	62	181	33	3	224	52
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	77%	33%	58%	60%	58%	60%
	Race - White (HoH) ⁴	17%	67%	26%	20%	22%	0%
	Race - Multi-Racial (HoH) ⁴	4%	0%	15%	20%	14%	40%
	Race - Other (HoH) ⁴	1%	0%	2%	0%	6%	0%
	Non-Hispanic (HoH)	90%	100%	94%	100%	94%	100%
	Hispanic (HoH)	10%	0%	6%	0%	6%	0%
	Self Reported Disability	13%	100%	42%	60%	56%	100%
	Franklin County Residents	94%	100%	87%	80%	86%	100%



The system-wide number of pregnant women served remained flat when compared to the same reporting period of the prior fiscal year. Pregnant women served by homelessness prevention increased by 23% and rapid re-housing decreased by 18% (FY22 56, 44). The number served by emergency shelters increased by 24% (FY22 50) when compared to prior fiscal year. The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these pregnant women.

¹ Successful outcomes measure for Street Outreach.

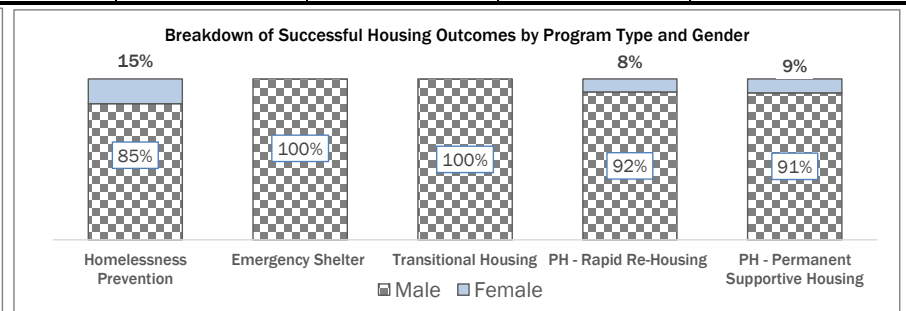
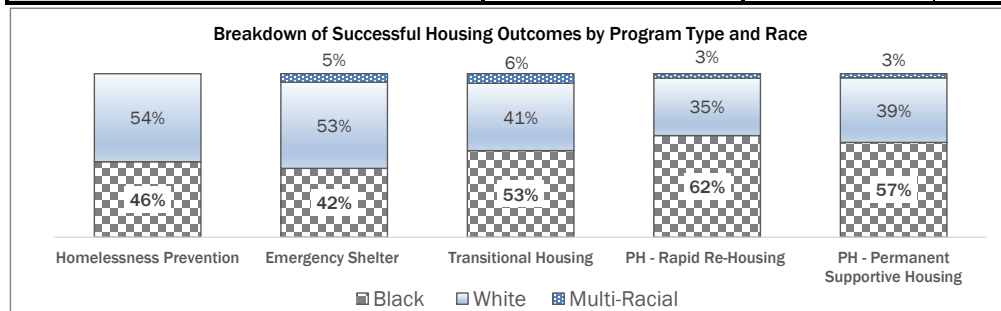
² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Program didn't have any household exits; unable to calculate measure.

⁴ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report

Special Populations Served: 4/1/2023 - 6/30/2023		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	6	0	0	0	0	4	2
Single Adults (25+)	834	51	8	113	51	218	537
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	49	5	0	5	0	6	33
Total Households Served (#)	885	56	8	118	51	228	573
Total Households Entered	101	14	4	69	27	45	2
Total Households Exited	125	17	4	71	29	56	21
Successful Housing Outcomes (#) ¹	N/A	13	0	19	17	37	559
Successful Housing Outcomes (%) ¹	N/A	76%	0%	27%	59%	66%	98%
Average Length of Shelter Stay (Days) ²	N/A	474	67	32	2	323	60
Average Length of Participation (Days) ²	N/A						
Housing Stability (Months) ²	N/A						
DEMOGRAPHICS							
Race - Black (HoH) ⁴		70%	0%	61%	47%	57%	57%
Race - White (HoH) ⁴		25%	88%	34%	45%	39%	39%
Race - Multi-Racial (HoH) ⁴		4%	13%	4%	6%	4%	3%
Race - Other (HoH) ⁴		2%	0%	1%	2%	0%	1%
Gender - Male (HoH) ⁴		80%	88%	91%	100%	95%	91%
Gender - Female (HoH) ⁴		20%	13%	9%	0%	5%	8%
Gender - Other (HoH) ⁴		0%	0%	1%	0%	0%	1%
Non-Hispanic (HoH)		96%	100%	97%	96%	96%	98%
Hispanic (HoH)		4%	0%	3%	4%	4%	2%
Self Reported Disability		55%	100%	73%	61%	56%	86%
Franklin County Residents		98%	88%	77%	82%	77%	93%



The system-wide number of veterans served increased 9% when compared to the same period of the prior fiscal year (FY22 814). The number of veterans receiving homelessness prevention services increased by 30% (FY22 43), the number of veterans in emergency shelter increased by 20% (FY22 98) and the number in transitional housing increased by 21% (FY22 42). The number of veterans served in rapid re-housing increased by 37% (FY22 166) and the number in permanent supportive housing decreased by 4% (FY22 597) when compared to the prior fiscal year. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system has no substantial impact on these veterans.

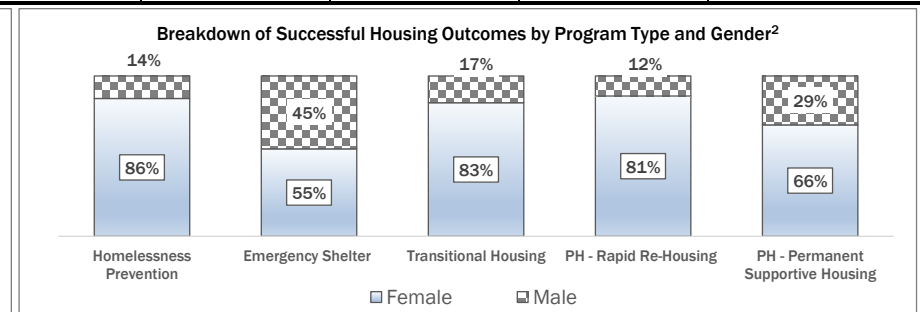
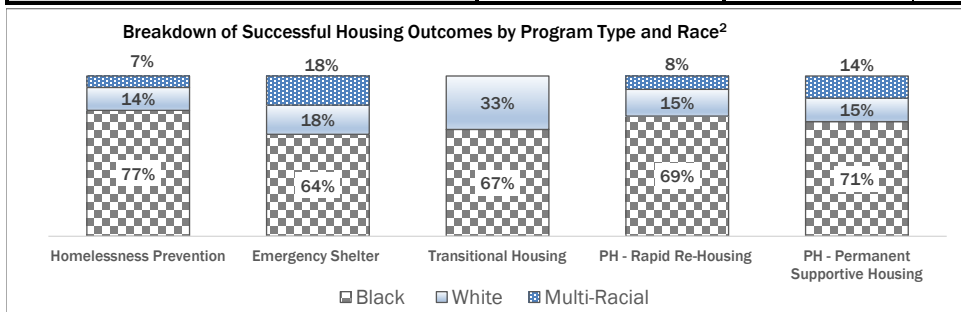
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 4/1/2023 - 6/30/2023		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth under 18	92	0	0	89	4	0	0
Unaccompanied Youth 18-24	306	36	12	81	46	96	83
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	262	99	0	30	23	109	41
Total Pregnant Women Served	57	29	0	28	5	14	3
Total Households Served	658	135	12	200	72	205	124
Total Households Entered	226	47	10	148	19	47	7
Total Households Exited	252	60	4	167	11	41	3
Successful Housing Outcomes (#) ²	N/A	57	1	11	6	26	124
Successful Housing Outcomes (%) ²	N/A	95%	25%	13%	55%	63%	100%
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	130	107	45	9	231	26
Housing Stability (Months) ³							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	77%	75%	64%	79%	72%	70%
	Race - White (HoH) ⁴	13%	8%	21%	11%	15%	14%
	Race - Multi-Racial (HoH) ⁴	9%	8%	13%	7%	12%	14%
	Race - Other (HoH) ⁴	1%	8%	3%	3%	1%	2%
	Gender - Female (HoH) ⁴	90%	50%	56%	69%	75%	66%
	Gender - Male (HoH) ⁴	10%	50%	40%	25%	22%	29%
	Gender - Other (HoH) ⁴	0%	0%	5%	6%	3%	6%
	Non-Hispanic (HoH)	93%	92%	93%	90%	92%	95%
	Hispanic (HoH)	7%	8%	7%	10%	8%	5%
	Self Reported Disability	25%	92%	36%	76%	52%	96%
	Franklin County Residents	96%	83%	85%	85%	88%	97%



The number of transition age youth served increased 7% (FY22 615) when compared to the same reporting period of the prior fiscal year. The number of youth served by homelessness prevention remained flat (FY22 133), the number of youth served in PSH increased by 8% (FY22 115), and youth in rapid re-housing increased by 19% (FY22 172). The number of youth served in emergency shelters decreased by 9% (FY22 219) and transitional housing increased by 13% (FY22 64). The rate of Black/African American youth and female youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these youth. In addition, the high rate of homeless Black/African American underage and young adult girls shows a system failure that must be addressed with urgency.

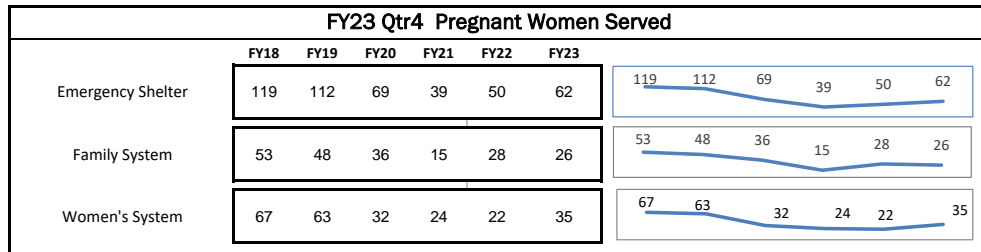
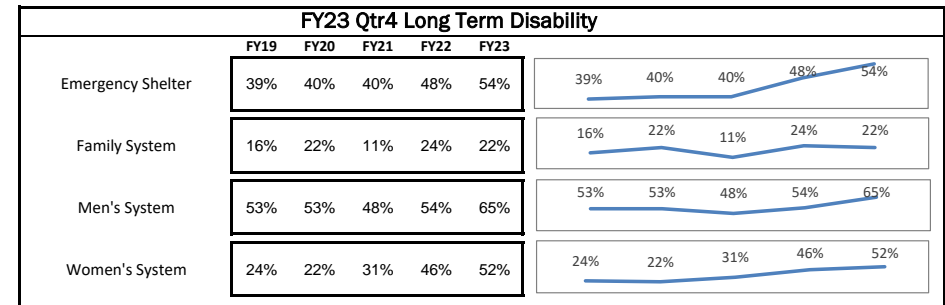
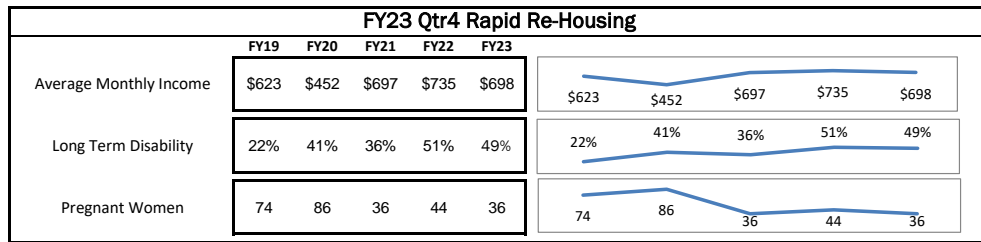
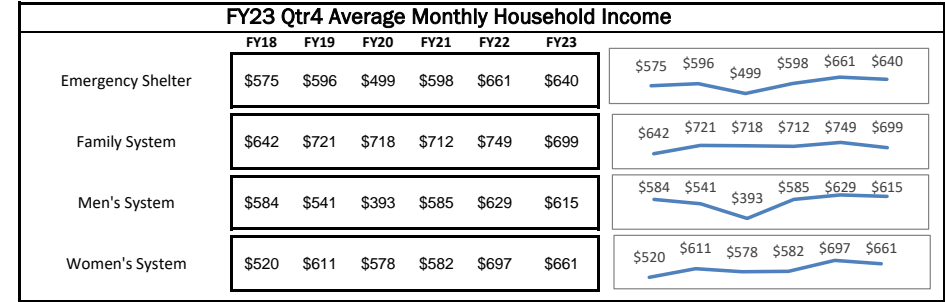
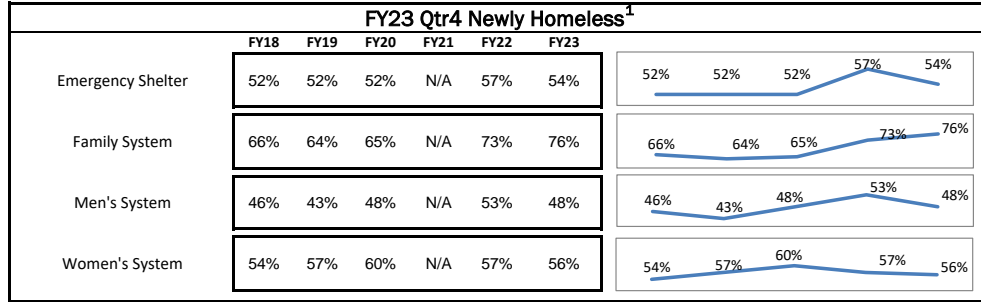
¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 4/1/2023 - 6/30/2023



¹ Did not access a homeless program in the past two years. FY21 data not available due to system migration.

² Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2023 - 6/30/2023													
Gladden Community House - Family Diversion	425	646	√	N/A	N/A	N/A	149	236	√	35%	50%	√	
Netcare - Homeless Hotline (Families)	750	979	√	<5	0:59	√	225	420	√	30%	38%	√	
Netcare - Homeless Hotline (Single Adults)	2,600	2,809	√	<5	0:59	√	520	478	√	20%	13%	≠	

STREET OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³					Usage of CSB DCA (%) ¹				
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2023 - 6/30/2023																									
Mt. Carmel - Capital Crossroad SID Outreach	25	16	≠	40	33	≠	90	93	√	19	10	≠	75%	67%	≠	10	8	≠	55%	80%	√	N/A	40%	N/A	
Mt. Carmel - Outreach	73	32	≠	233	139	≠	90	123	≠	55	17	≠	75%	40%	≠	30	11	≠	55%	65%	√	25%	14%	≠	
Southeast - PATH Outreach ²	35	67	√	65	101	√	90	73	√	18	6	≠	50%	33%	≠	N/A	6	N/A	N/A	100%	N/A	N/A	N/A	N/A	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴			Successful Outcomes / Housing Outcomes ³						Usage of CSB DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2023 - 6/30/2023																									
Huckleberry House - TAY CARR Team & Expansion	30	27	√	80	39	≠	N/A	N/A	N/A	N/A	N/A	N/A	90	73	√	19	9	≠	75%	35%	≠	N/A	N/A	N/A	
Huckleberry House - Emergency Shelter	N/A	80	N/A	110	89	√ ⁵	16	6	40%	√ ⁵	10	8	√	N/A	N/A	N/A	80	77	√	80%	92%	√	N/A	N/A	N/A
Huckleberry House - Youth SOP	N/A	6	N/A	N/A	6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	27	N/A	N/A	0	N/A	N/A	0%	N/A	N/A	N/A	N/A	
Huckleberry House - TLP TH	N/A	5	N/A	33	27	≠	24	22	93%	√	N/A	N/A	N/A	10	8	√	4	2	≠	80%	50%	≠	N/A	N/A	N/A
Huckleberry House - TLP RHY TH	N/A	3	N/A	7	9	√	7	6	89%	≠	N/A	N/A	N/A	12	10	√	1	1	√	80%	50%	≠	N/A	N/A	N/A
Home for Families - Homelessness Prevention/RRH - ODH TAY	9	12	√	19	49	√	N/A	N/A	N/A	N/A	N/A	N/A	180	126	√	8	22	√	85%	96%	√	N/A	N/A	N/A	
Home For Families - TAY Transition to Home TH	N/A	12	N/A	34	37	√	28	27	98%	√	N/A	N/A	N/A	10	9	√	6	3	≠	80%	60%	≠	77%	0%	≠
Home For Families - TAY Transition to Home RRH	6	32	√	46	99	√	N/A	N/A	N/A	N/A	35	24	√	180	140	√	4	7	√	60%	47%	≠	60%	20%	≠
Home For Families - TAY RRH	30	14	≠	110	93	≠	N/A	N/A	N/A	N/A	35	34	√	180	309	≠	18	15	≠	60%	71%	√	60%	57%	√

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR, SOP, and Emergency Shelter; Successful Housing Outcomes for prevention, transitional housing (TH), and rapid re-housing (RRH); Starting 7/1/15. Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR, SOP, and RRH; Housing Stability (months) for TH.

⁵ Project served all households that needed services.

EMERGENCY SHELTER ⁴	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ³					
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2023 - 6/30/2023																	
FAMILY																	
YMCA - Van Buren Family Shelter	175	239	64	√	64	100	157%	√	54	70	≠	56	27	≠	50%	21%	≠
YWCA - Family Center	110	110	0	√	50	55	110%	√	54	86	≠	30	28	√	50%	50%	√
MEN																	
LSS - Faith Mission - Men's on Grant ²	N/A	223	N/A	N/A	95	93	98%	N/A	45	80	N/A	N/A	41	N/A	25%	32%	N/A
LSS - Faith Mission on 8th ²	N/A	245	N/A	N/A	95	91	96%	N/A	45	72	N/A	N/A	29	N/A	25%	19%	N/A
Southeast - Friends of the Homeless - Men's Shelter	460	493	33	√	160	153	96%	√	45	37	√	75	20	≠	25%	6%	≠
YMCA - Men's Social Distancing (including overflow) ⁵	N/A	103	N/A	N/A	41	41	N/A	N/A	N/A	88	N/A	N/A	11	N/A	N/A	11%	N/A
WOMEN																	
LSS - Faith Mission - Women's on Grant ²	N/A	89	N/A	N/A	38	37	98%	N/A	45	62	N/A	N/A	12	N/A	25%	23%	N/A
YMCA - Van Buren Women's Shelter	450	387	(63)	≠	158	151	95%	√	45	64	≠	73	38	≠	25%	16%	≠
YMCA - Women's Overflow ⁵	N/A	12	N/A	N/A	N/A	1	N/A	N/A	N/A	4	N/A	N/A	0	N/A	N/A	0%	N/A
INEBRIATE																	
Maryhaven - Engagement Center Safety	275	271	(4)	√	34	43	127%	√	20	15	√	72	44	≠	30%	19%	≠
Maryhaven - Engagement Center Shelter2Housing	32	36	4	√	16	15	96%	√	45	68	≠	4	6	√	25%	33%	√
VA EMERGENCY HOUSING																	
LSS - VA Men & Women	60	52	(8)	≠	24	21	87%	≠	45	60	≠	18	9	≠	50%	27%	≠
VOAOI - VA Emergency Housing	40	36	(4)	≠	15	11	76%	≠	45	53	≠	12	9	≠	50%	43%	≠
AGENCY																	
Lutheran Social Services - Faith Mission ²	675	543	(132)	≠	228	221	97%	√	45	76	≠	112	82	≠	25%	25%	√
Lutheran Social Services - Faith Mission - Medical Respite	35	38	3	√	16	15	91%	≠	45	51	≠	5	1	≠	25%	4%	≠

¹ Shelter capacities do not include overflow, unless a dedicated overflow program. Winter overflow opened 10/15/22 and closed 04/15/23.

² Lutheran Social Services is evaluated at the agency level rather than at the individual project level. Inclusive projects are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

³ Successful outcomes measure for Maryhaven ECr Safety. Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁴ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the Rapid Re-housing projects.

⁵ Social distancing shelter for men opened 3/20/2020 and closed 4/15/2023. Shelter for Isolation and Quarantine opened 4/1/2020 and closed 4/30/2023. No person was served in April 2023. Women's Overflow opened 10/15/2022 and closed 3/22/2023

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
4/1/2023 - 6/30/2023		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale	65	68	65	(3)	√	64	99%	√	24	53	√	61	62	√	90%	97%	√	
Community Housing Network - Cassady ²	10	11	11	0	√	11	110%	√	24	34	√	10	11	√	90%	100%	√	
Community Housing Network - Creekside Place	23	24	22	(2)	√	20	89%	≠	21	21	√	22	20	√	90%	91%	√	
Community Housing Network - East 5th Avenue	38	40	39	(1)	√	36	94%	√	24	39	√	36	37	√	90%	97%	√	
Community Housing Network - Inglewood Court	45	47	45	(2)	√	45	100%	√	24	63	√	42	45	√	90%	100%	√	
Community Housing Network - Marsh Brook Place	40	42	40	(2)	√	39	97%	√	24	28	√	38	40	√	90%	100%	√	
Community Housing Network - North 22nd Street	30	32	31	(1)	√	29	95%	√	24	67	√	29	30	√	90%	97%	√	
Community Housing Network - Parsons Place	62	65	63	(2)	√	61	98%	√	24	24	√	59	63	√	90%	100%	√	
Community Housing Network - Safe Haven	13	13	13	0	√	13	100%	√	24	69	√	12	13	√	90%	100%	√	
Community Housing Network - Southpoint Place ²	46	48	48	0	√	47	103%	√	24	59	√	43	48	√	90%	100%	√	
Community Housing Network - Terrace Place	47	49	48	(1)	√	46	99%	√	24	72	√	44	46	√	90%	100%	√	
Community Housing Network - Wilson	8	8	8	0	√	8	100%	√	24	55	√	7	8	√	90%	100%	√	
Maryhaven - Commons at Chantry	50	53	45	(8)	≠	45	89%	≠	24	66	√	48	44	√	90%	98%	√	
National Church Residences - Commons at Buckingham	77	81	77	(4)	√	76	98%	√	24	78	√	73	75	√	90%	97%	√	
National Church Residences - Commons at Chantry TAY ³	20	20	1	N/A	N/A	1	5%	N/A	9	6	N/A	18	1	N/A	90%	100%	N/A	
National Church Residences - Commons at Grant	54	57	54	(3)	√	49	91%	√	24	94	√	51	51	√	90%	98%	√	
National Church Residences - Commons at Livingston ²	69	72	72	0	√	70	102%	√	24	61	√	65	69	√	90%	97%	√	
National Church Residences - Commons at Third	71	75	66	(9)	≠	64	90%	√	24	59	√	68	64	√	90%	100%	√	
National Church Residences - Van Buren Village	60	63	63	0	√	60	100%	√	24	49	√	57	58	√	90%	94%	√	
YMCA - Transition	51	54	53	(1)	√	50	99%	√	24	40	√	49	50	√	90%	96%	√	
YMCA - SRA	27	28	28	0	√	26	97%	√	24	37	√	25	27	√	90%	96%	√	
YMCA - Touchstone Place	56	59	56	(3)	√	56	100%	√	6	6	√	53	56	√	90%	100%	√	
YMCA - Franklin Station	75	79	75	(4)	√	72	96%	√	24	86	√	71	73	√	90%	99%	√	
YWCA - WINGS	91	96	88	(8)	√	86	94%	√	24	54	√	86	82	√	90%	94%	√	

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Funding allows overleasing.

³ Project is in lease-up. NCR TAY Chantry will reach capacity through turnover of existing units.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Scattered-Site		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
4/1/2023 - 6/30/2023		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	10	10	0	√	10	100%	√	24	16	≠	9	10	√	90%	100%	√
Equitas Health - TRA		89	93	86	(7)	√	86	96%	√	24	132	√	84	85	√	90%	99%	√
Homefull - Leasing ⁴		217	228	135	(93)	≠	130	60%	≠	24	26	√	205	134	≠	90%	99%	√
Homefull - Isaiah		160	168	161	(7)	√	150	94%	√	24	36	√	151	153	√	90%	96%	√
Homefull - SRA ⁴		100	105	103	(2)	√	99	99%	√	24	28	√	95	102	√	90%	100%	√
Homefull - TRA ⁴		261	274	237	(37)	≠	232	89%	≠	24	31	√	247	231	√	90%	98%	√
Homefull TRA - EHV ²		304	304	235	(69)	≠	223	74%	≠	9	13	√	274	232	≠	90%	99%	√
Homefull TRA Mainstream ²		94	99	55	(44)	≠	53	57%	≠	12	20	√	89	50	≠	90%	93%	√
Veterans Affairs - VASH I-XI ³		377	396	381	(15)	√	377	100%	√	24	62	√	356	375	√	90%	99%	√
VOAOI - Family Supportive Housing		38	40	39	(1)	√	36	96%	√	24	44	√	36	38	√	90%	97%	√
YMCA - Scattered Sites HOME		55	58	52	(6)	√	50	91%	√	24	50	√	52	52	√	90%	100%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
4/1/2023 - 6/30/2023		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	35	52	17	√	26	64%	≠	4	2	√	18	17	√	77%	61%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

⁴ Starting July 2022, Homefull program capacities changed: TRA increased from 246 to 261, SRA decreased from 160 to 100, and Leasing increased from 147 to 217. Leasing project occupancy is lower than expected as it is waiting on approval for a hotel conversion and the current funding is not sufficient to cover the stated capacity.

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2023 - 6/30/2023																						
Homefull - Rapid Re-housing Single Adults & Expansion	45	20	≠	105	59	≠	35	29	√	110	156	≠	23	12	≠	50%	67%	√	50%	14%	≠	
Home for Families - Rapid Re-housing Families	44	33	≠	109	76	≠	34	34	√	125	163	≠	33	19	≠	75%	79%	√	75%	69%	≠	
Home for Families - Rapid Re-housing Families Intensive	15	19	√	35	34	√	34	16	√	180	247	≠	11	8	≠	75%	89%	√	75%	86%	√	
The Salvation Army - Rapid Re-housing Families	37	0	≠	91	27	≠	34	N/A ⁴	N/A	125	198	≠	28	9	≠	75%	64%	≠	75%	58%	≠	
The Salvation Army - Job2Housing Families	15	0	≠	50	22	≠	34	N/A ⁴	N/A	180	195	√	11	9	≠	75%	60%	≠	75%	54%	≠	
VOAOI - Rapid Re-housing Families	18	18	√	46	37	≠	34	42	≠	125	270	≠	13	7	≠	75%	64%	≠	75%	50%	≠	
YMCA - Rapid Re-housing Single Adults & Expansion	210	105	≠	489	275	≠	35	29	√	110	143	≠	105	47	≠	50%	47%	√	50%	42%	≠	
YMCA - Rapid Re-housing Families	35	20	≠	65	40	≠	34	31	√	125	157	≠	26	9	≠	75%	60%	≠	75%	33%	≠	
YMCA - Rapid Re-housing DV	34	29	≠	164	89	≠	35	19	√	180	147	√	17	18	√	50%	64%	√	50%	47%	√	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹					
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement			
4/1/2023 - 6/30/2023																					
Gladden Community House - Family Homelessness Prevention	125	153	√	275	244	≠	120	73	√	100	118	√	80%	94%	√	60%	88%	√			
Gladden Community House - FCCS Prevention	29	21	≠	51	43	≠	90	101	≠	23	24	√	80%	92%	√	70%	80%	√			
HFF - Homelessness Prevention for Expectant Mothers	8	13	√	38	38	√	365	319	√	6	3	≠	80%	100%	√	80%	100%	√			
HFF - Housing for Pregnant Women Prevention and RRH	N/A	0	N/A	N/A	47	N/A	N/A	552	N/A	N/A	19	N/A	N/A	100%	N/A	N/A	100%	N/A			
HFF - Resiliency Bridge	15	2	≠	35	46	√	365	328	√	13	4	≠	85%	57%	≠	N/A	0%	N/A			
HFF - Success Bridge	15	10	≠	35	32	√	210	504	≠	13	5	≠	85%	100%	√	N/A	0%	N/A			

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2023 - 6/30/2023																						
LSS - SSVF Rapid Re-housing and Prevention	28	6	≠	58	42	≠	35	59	≠	110	193	≠	21	8	≠	75%	80%	√	75%	78%	√	
VOAOI - SSVF Prevention	35	12	≠	73	51	≠	N/A	N/A	N/A	120	474	≠	32	13	≠	90%	76%	≠	90%	40%	≠	
VOAOI - SSVF Rapid Re-housing	35	37	√	72	187	√	35	18	√	110	358	≠	27	29	√	75%	64%	≠	75%	63%	≠	

¹Households that exited successfully without accessing DCA are excluded from calculation.

²Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report.

³Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴Program didn't serve any new households during reporting period; unable to calculate measure.



355 e. campus view blvd. | columbus, ohio 43235
614 221 9195/ main | 614 221 9199/ fax | www.csb.org

