

# SYSTEM & PROGRAM INDICATOR REPORT

FY2023  
1/1/23 - 3/31/23

**Our Mission**

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

# Way to go!

**These programs met most or all outcomes for numbers served, length of service, and successful outcomes.**



transition to home - transitional housing  
prevention for expectant mothers



emergency shelter



homeless hotline for families



overflow shelter for men  
overflow shelter for women



family center



**Shout out and thanks to YMCA of Central Ohio for operating nearly 200 winter beds to keep people safe during the coldest months of the year.**



## TABLE OF CONTENTS

Overview .....	1
System Level Indicators	
Family Emergency Shelter .....	2
Men’s Emergency Shelter .....	3
Women’s Emergency Shelter .....	4
Emergency Shelter (Family, Men’s, & Women’s) .....	5
Prevention.....	6
Rapid Re-housing .....	7
Permanent Supportive Housing .....	8
Special Populations – Families .....	9
Special Populations – Single Adults .....	10
Special Populations – Pregnant Women .....	11
Special Populations – Veterans .....	12
Special Populations – TAY .....	13
Trends Appendix.....	14
Program Level Indicators	
CPOA, Outreach, and Transition Age Youth .....	15
Emergency Shelters .....	16
Permanent Supportive Housing .....	17
Permanent Supportive Housing/Transitional Housing.....	18
Rapid Re-housing, Prevention, and SSVF .....	19

## Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to [www.csb.org](http://www.csb.org). Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

<b>Outcome Achievement:</b>	<b>Key</b>
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

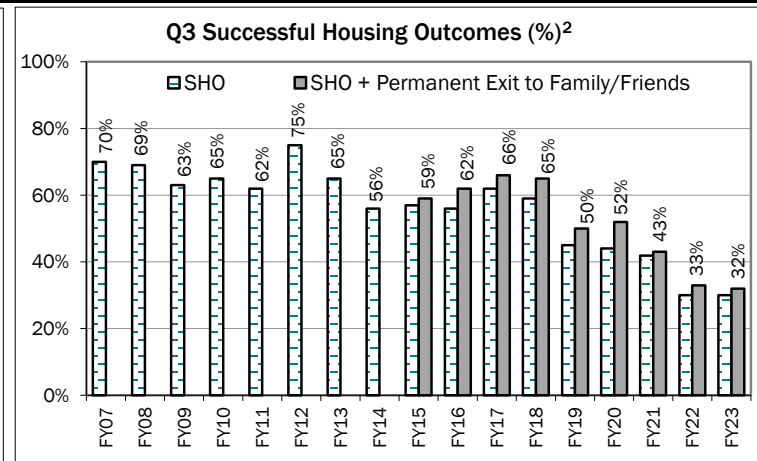
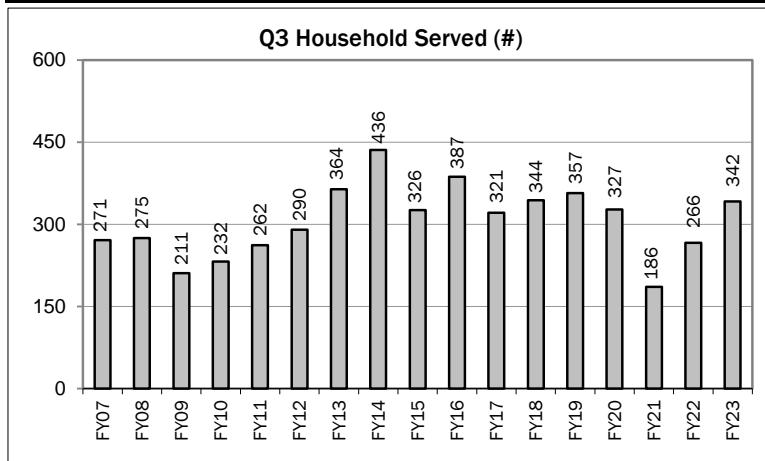
All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at [www.csb.org](http://www.csb.org) under the Publications section.

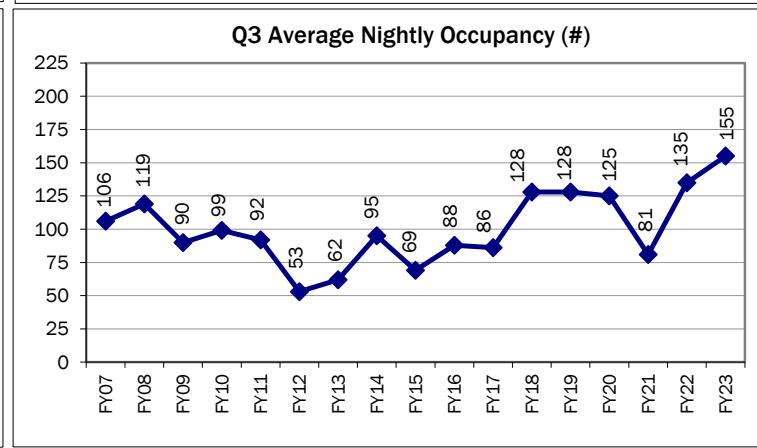
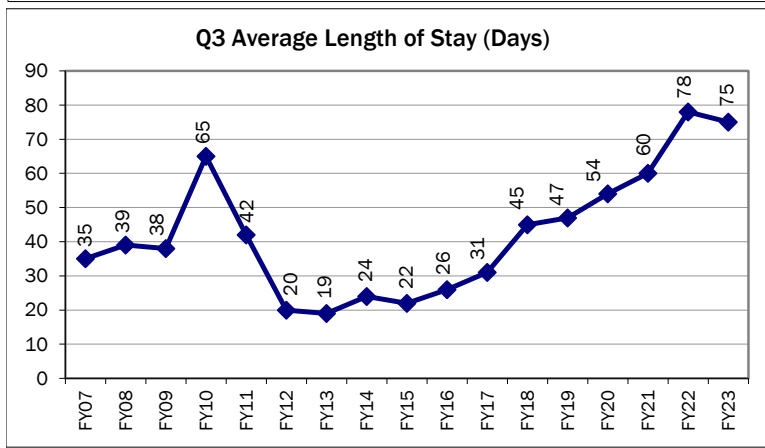
# System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
	Goal	Actual	Outcome Achievement	Capacity <sup>1</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2023 - 3/31/2023	300	342	√	114	155	54	75	≠	93	61	≠	50%	32%	≠
Family System	300	342	√	114	155	54	75	≠	93	61	≠	50%	32%	≠



DEMOGRAPHICS	
Households Served	342
Percent Newly homeless	68%
Clients Served	1,203
Average Age (HoH)	34
Gender - Female (HoH)	92%
Gender - Male (HoH)	8%
Veterans (U.S. Military) served	6
Veterans % of all adults	1%
Average Monthly Household Income	\$608
Percent Working at Entry	27%
Race - Black (HoH) <sup>3</sup>	70%
Race - White (HoH) <sup>3</sup>	23%
Race - Multi-Racial (HoH) <sup>3</sup>	7%
Race - Other (HoH) <sup>3</sup>	1%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	460
Children Served	743
Mean Family Size	3.5
Average Number of Children	2.2
Adults 18-24 years (HoH)	13%
Children 0 - 2 years	24%
Children 3 - 7 years	34%
Children 8 - 12 years	27%
Children 13 - 17 years	15%
Pregnant Women Served	20
Self-Reported Disability (HoH)	46%
Franklin County Residents	85%



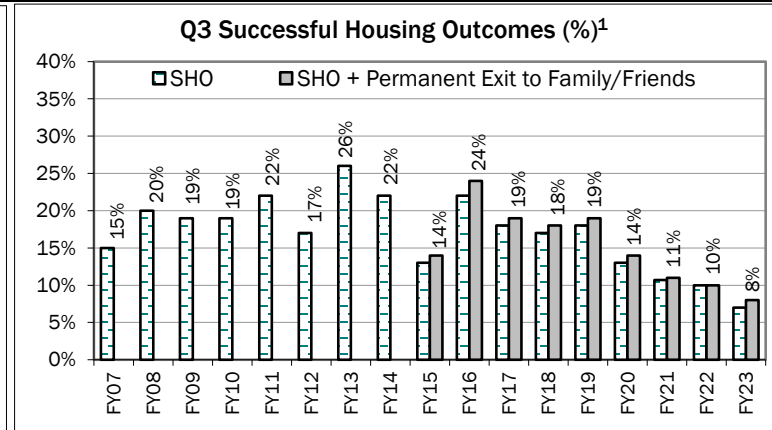
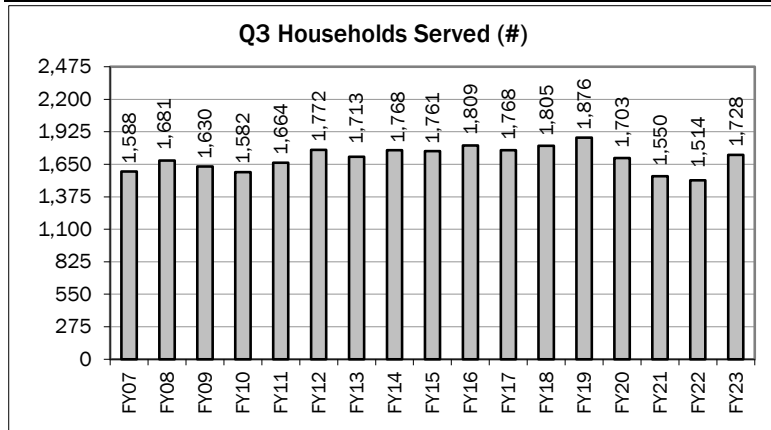
29% more households needed shelter when compared to the same reporting period of FY22 and the average nightly occupancy is at the highest level recorded historically. The success rate at exit from shelters remained flat at 32%, the lowest rate recorded historically. The average length of shelter stay decreased by 3 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY22 annual rate of 31% to 27% currently and the average income decreased to \$608 (FY22 \$764), further affecting the ability to find housing. 5% of families had more than one shelter stay during the timeframe. An additional 24 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

<sup>1</sup> Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.  
<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.  
<sup>3</sup> Due to rounding percentages do not add up to 100%.

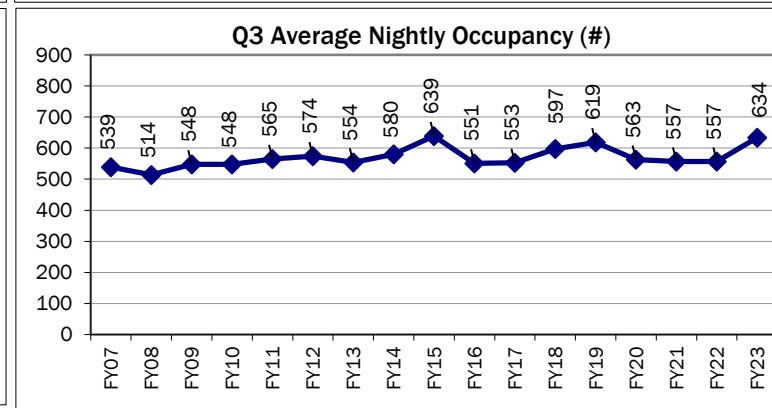
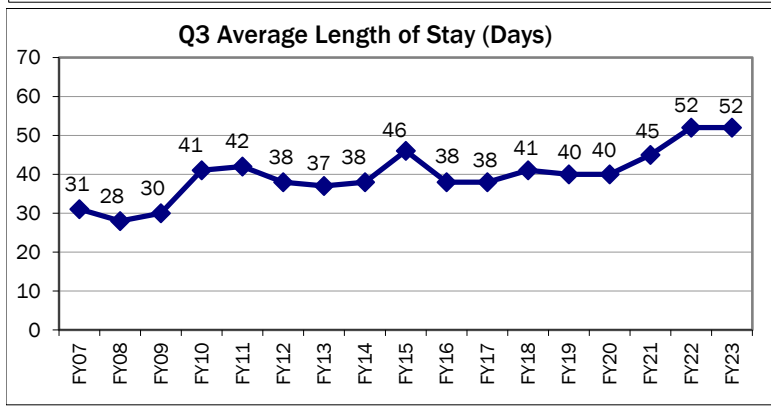
# System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served		Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>						
	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2023 - 3/31/2023														
Men's System	1,550	1,728	√	527	634	45	52	≠	259	98	≠	25%	8%	≠



DEMOGRAPHICS	
Households Served	1,728
Percent Newly homeless	59%
Average Age	45
Men as a percent of total single adults served	72%
Veterans (U.S. Military) served	97
Veterans % of all adults	6%
Average Monthly Household Income	\$585
Percent Working at Entry	19%
Average Daily Waitlist Number	42
Race - Black	60%
Race - White	32%
Race - Multi-Racial	5%
Race - Other	3%
Non-Hispanic	95%
Hispanic	5%
Adults 18 - 24 years <sup>3</sup>	6%
Adults 25 - 34 years <sup>3</sup>	23%
Adults 35 - 44 years <sup>3</sup>	23%
Adults 45 - 55 years <sup>3</sup>	22%
Adults 56 - 61 years <sup>3</sup>	14%
Adults 62+ years <sup>3</sup>	13%
Self-Reported Disability (HoH)	62%
Franklin County Residents	83%



The number of single men sheltered increased 14% when compared to the same reporting period of the prior fiscal year. Additional capacity was open throughout the reporting period. The success rate decreased 2 percentage points to 8%, the lowest rate recorded historically. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The average length of time homeless remained flat. The employment rate at entry decreased 5 percentage points to 19% when compared to the FY22 annual rate of 24%, and the average income decreased to \$585 (FY22 \$644). On average, 40% (693) of men had multiple stays in shelter during the timeframe. The rate of adults 62+ increased by 7 percentage points since last year.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

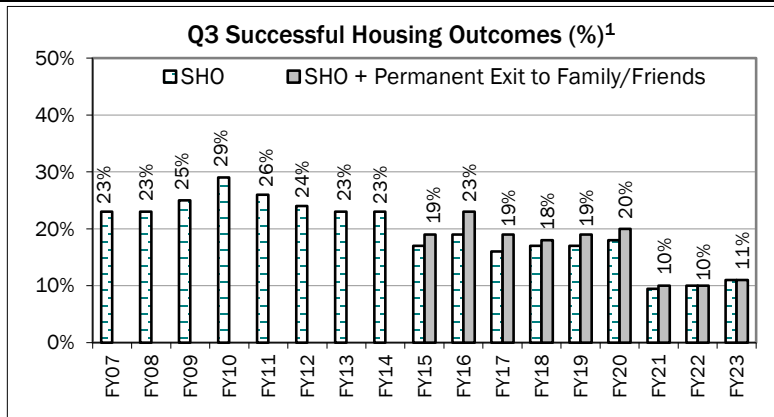
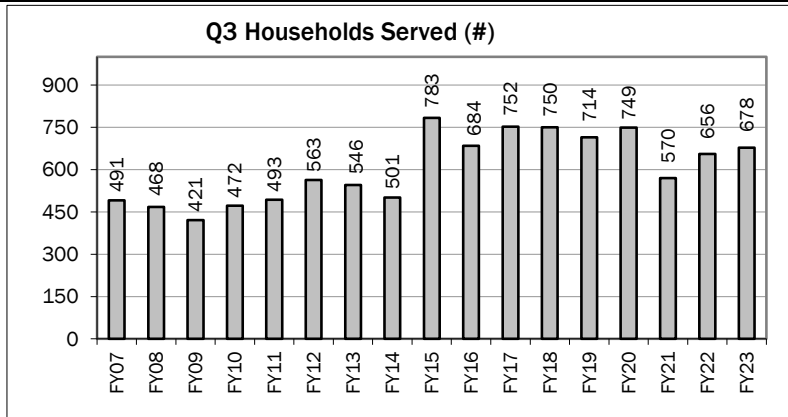
<sup>2</sup> Overflow capacity is not included. Additional beds operated throughout the reporting period.

<sup>3</sup> Due to rounding percentages do not add up to 100%.

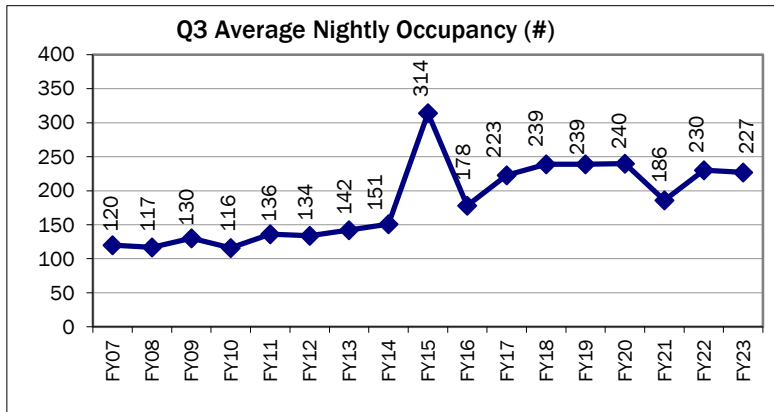
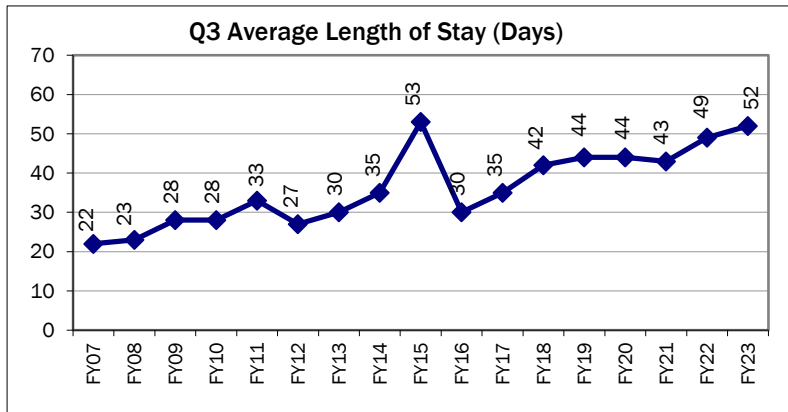
# System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					
	1/1/2023 - 3/31/2023	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	625	678	√	208	227	45	52	≠	104	50	≠	25%	11%	≠



DEMOGRAPHICS		Women
Households Served		678
Percent Newly homeless		65%
Average Age		43
Women as a percent of total single adults served		28%
Veterans (U.S. Military) served		8
Veterans % of all adults		1%
Average Monthly Household Income		\$548
Percent Working at Entry		18%
Average Daily Waitlist Number		26
Race - Black		51%
Race - White		41%
Race - Multi-Racial		7%
Race - Other		1%
Non-Hispanic		98%
Hispanic		2%
Adults 18 - 24 years <sup>3</sup>		8%
Adults 25 - 34 years <sup>3</sup>		26%
Adults 35 - 44 years <sup>3</sup>		26%
Adults 45 - 55 years <sup>3</sup>		20%
Adults 56 - 61 years <sup>3</sup>		11%
Adults 62+ years <sup>3</sup>		10%
Pregnant Women Served		40
Self-Reported Disability (HoH)		70%
Franklin County Residents		79%



The number of single women sheltered increased 3% when compared to the same reporting period of the prior fiscal year. The success rate at exit increased 1 percentage point. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The average length of time homeless increased by 3 days. The employment rate at entry decreased by 4 percentage points to 18% when compared to the FY22 rate of 22%, and the average income decreased to \$548 (FY22 \$661). On average, 50% (340) of women had multiple stays in shelter during the timeframe. The rate of adults 62+ increased by 4 percentage points since last year. The rate of Franklin County residents decreased below 80% for the first time.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Overflow capacity is not included. Additional beds operated throughout the reporting period.

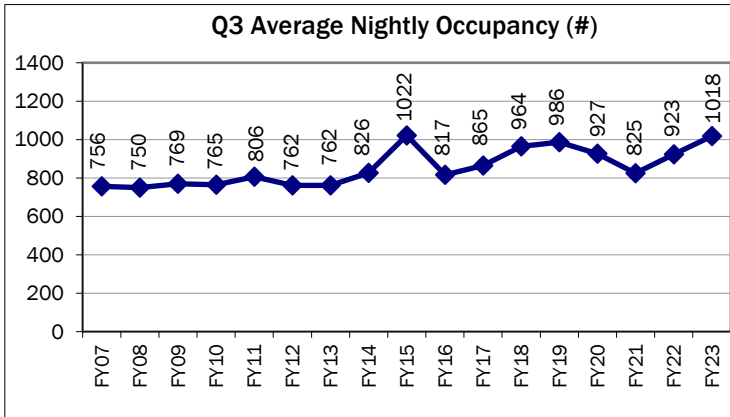
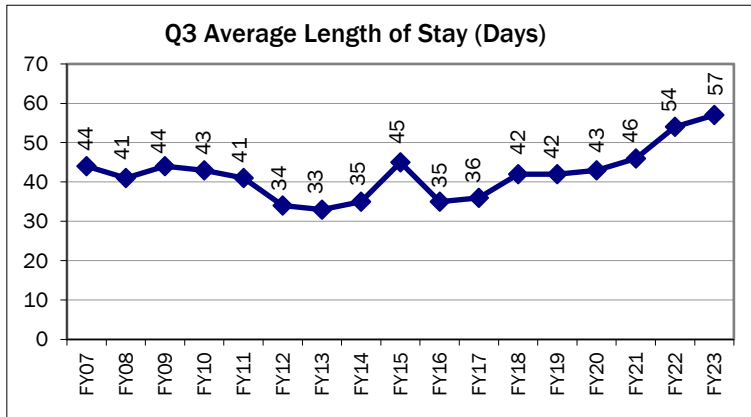
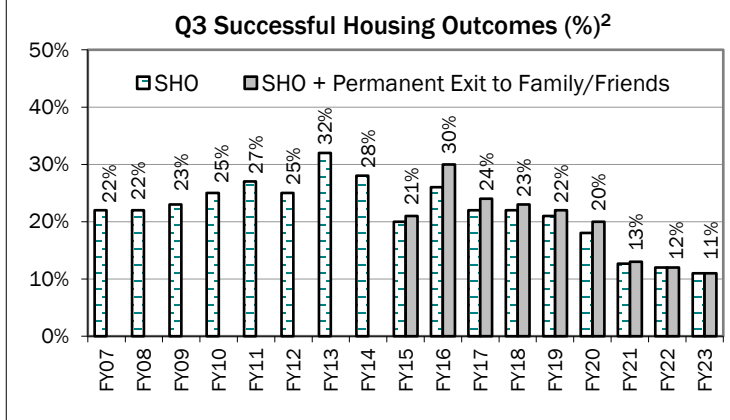
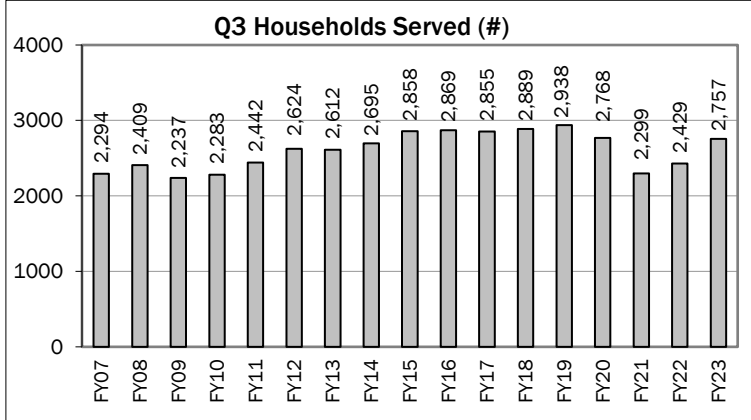
<sup>3</sup> Due to rounding percentages do not add up to 100%.



# System and Program Indicator Report



FY23 EMERGENCY SHELTER 1/1/2023 - 3/31/2023	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System <sup>1</sup>	2,400	2,757	√	849	1018	54	57	√	469	211	≠	30%	11%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,757
Percent Newly homeless	60%
Clients Served	3,610
Adults Served	2,867
Children Served	743
Average Age (HoH)	43
Gender - Male (HoH)	63%
Gender - Female (HoH)	36%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	112
Veterans % of all adults	4%
Average Monthly Household Income	\$579
Percent Working at Entry	20%
Average Daily Waitlist Number	68
Race - Black (HoH) <sup>3</sup>	59%
Race - White (HoH) <sup>3</sup>	34%
Race - Multi-racial (HoH) <sup>3</sup>	6%
Race - Other (HoH) <sup>3</sup>	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	8%
Pregnant Women Served	62
Self-Reported Long Term Disability (HoH)	62%
Franklin County Residents	82%

The number served by the system increased 14% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased 1 percentage point to 11%. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average length of time homeless increased by 3 days to a record high of 57 days. The average income decreased to \$579 when compared to the FY22 annual rate of \$670. The system served 6 less (5% decrease) veterans and 13 more (27% increase) pregnant women when compared to the same reporting period of FY22 (118, 49).

<sup>1</sup> Includes single adult and family shelters. Overflow capacity is not included. Additional beds operated throughout the reporting period. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,883. The number of clients served at the SIQ shelter is 7 single adults, and this cohort is excluded from all calculations.

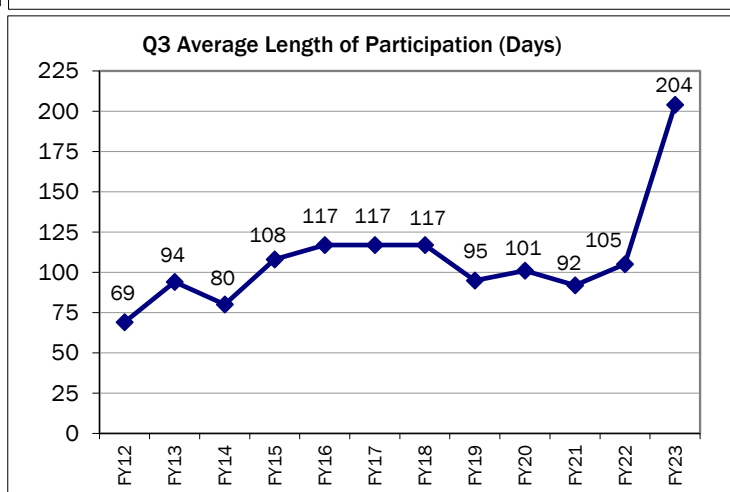
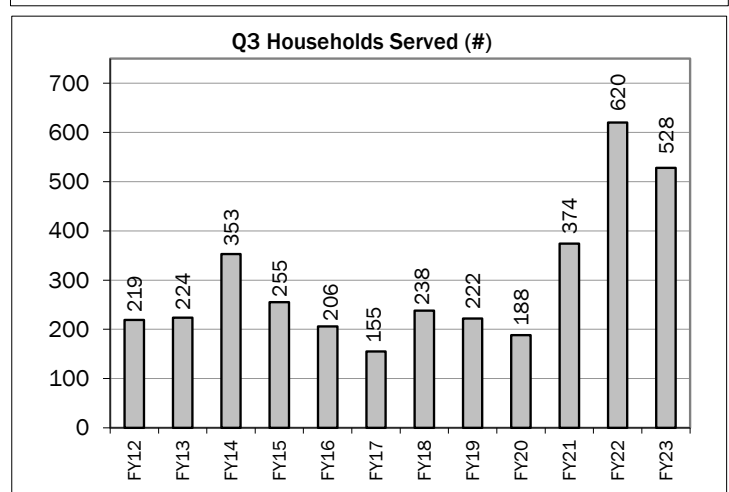
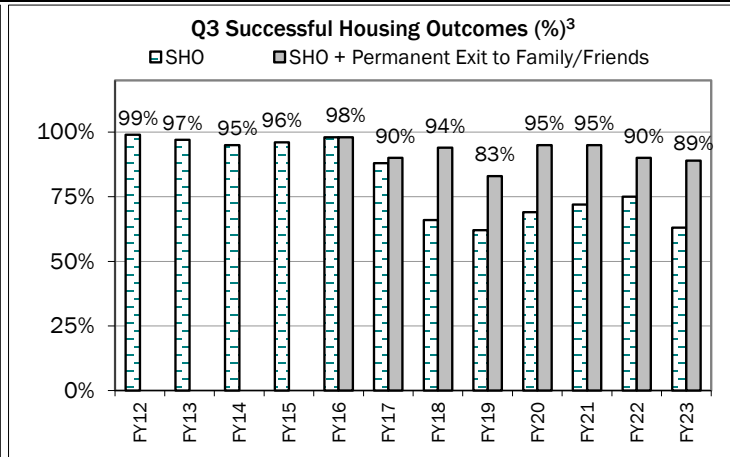
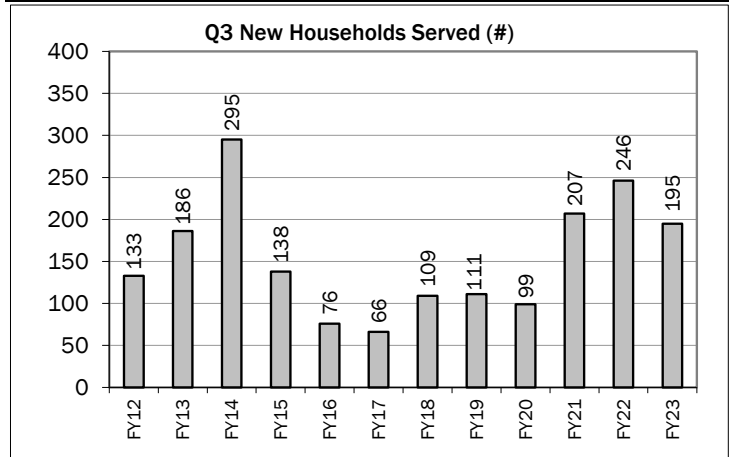
<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> Due to rounding percentages do not add up to 100%.

# System and Program Indicator Report



FY23 Prevention 1/1/2023 - 3/31/2023	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System <sup>1</sup>	230	195	≠	550	528	√	150	204	≠	220	189	≠	80%	89%	√



DEMOGRAPHICS	Family & Adults
Households Served	528
Clients Served	1,572
Average Age (HoH)	33
Gender - Female (HoH)	86%
Gender - Male (HoH)	13%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	49
Veterans % of all adults	8%
Average Monthly Household Income	\$902
Percent Working at Entry	43%
Race - Black (HoH)	74%
Race - White (HoH)	19%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	611
Children Served	961
Mean Family Size <sup>2</sup>	3.5
Average Number of Children <sup>2</sup>	2.3
Adults 18 - 24 years (HoH)	27%
Adults 25 - 34 years (HoH)	43%
Adults 35 - 44 years (HoH)	19%
Adults 45 - 55 years (HoH)	6%
Adults 56 - 61 years (HoH)	2%
Adults 62+ years (HoH)	3%
Self-reported Disability (HoH)	23%
Pregnant Women Served	59

The number of households served decreased 15% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased by 1 percentage point to 89%. At exit, 63% of households are stable in their own housing and 26% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY22 annual rate of 37% to 43% currently. The number of veterans served increased by 2 (4% increase) and the number of pregnant women served decreased by 18 (23% decrease) when compared to the same reporting period in FY22 (47, 77).

<sup>1</sup> System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.

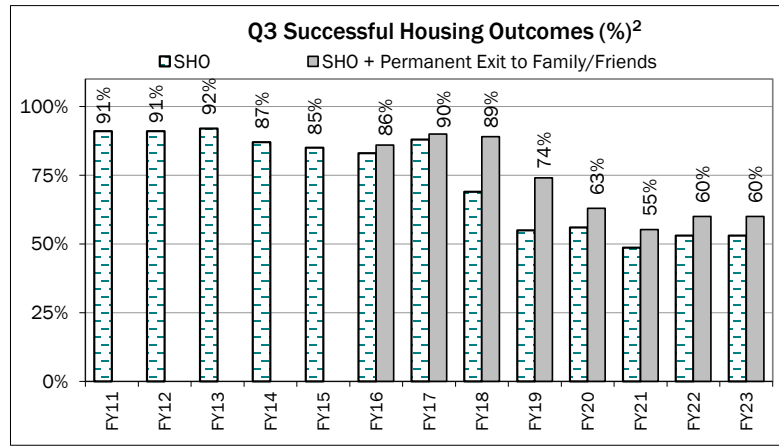
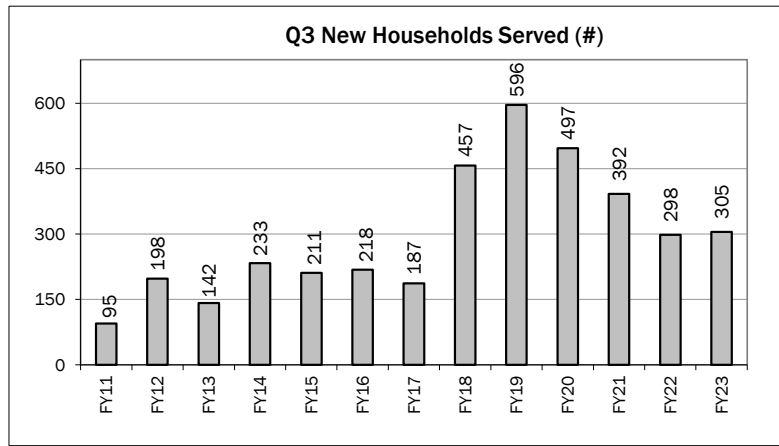
<sup>2</sup> Data refers to the families served.

<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

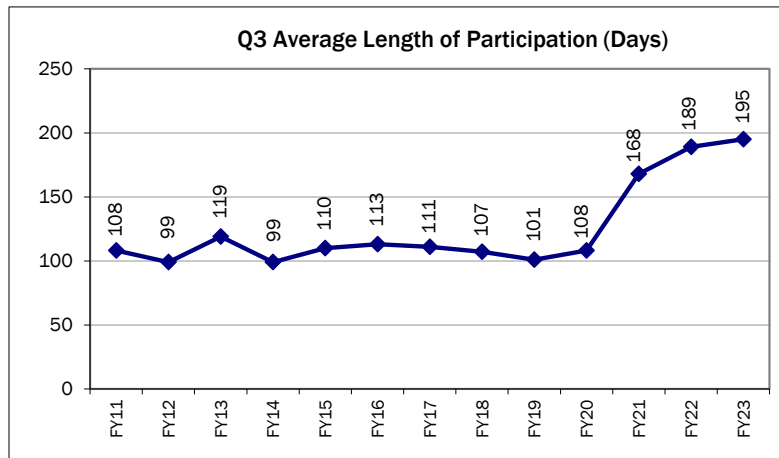
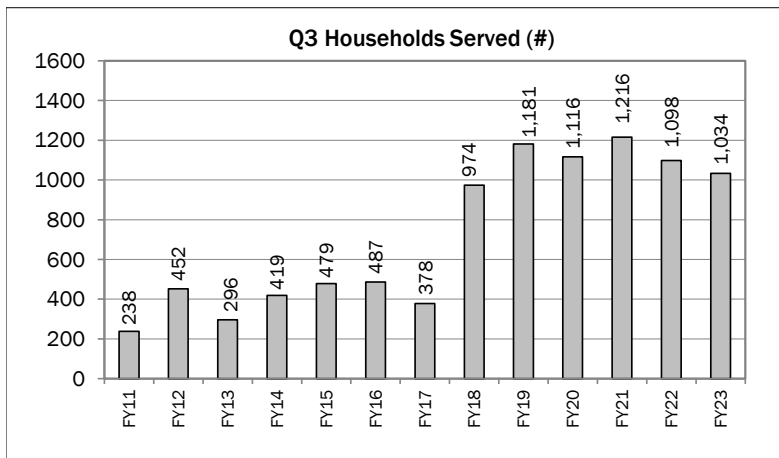
# System and Program Indicator Report



FY23 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>2</sup>					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2023 - 3/31/2023															
Rapid Re-housing System <sup>1</sup>	500	305	≠	1,300	1,034	≠	150	195	≠	275	170	≠	55%	60%	√
Single Adults <sup>3</sup>	-	193	-	-	665	-	-	189	-	-	111	-	-	56%	-
Families <sup>3</sup>	-	112	-	-	369	-	-	212	-	-	59	-	-	67%	-



DEMOGRAPHICS	Family	Single Adults <sup>3</sup>
Households Served	369	665
Clients Served	1,266	674
Average Age (HoH)	32	47
Gender - Male (HoH)	7%	70%
Gender - Female (HoH)	93%	29%
Gender - Other (HoH)	0%	1%
Veterans (U.S. Military) served	6	220
Veterans % of all adults	2%	33%
Average Monthly Household Income	\$714	\$775
Percent Working at Entry	35%	25%
Adults Served	444	-
Children Served	822	-
Race - Black (HoH) <sup>4</sup>	73%	60%
Race - White (HoH) <sup>4</sup>	18%	32%
Race - Multi-racial (HoH) <sup>4</sup>	7%	6%
Race - Other (HoH) <sup>4</sup>	2%	1%
Non-Hispanic (HoH)	95%	95%
Hispanic (HoH)	5%	5%
Mean Family Size	3.4	-
Average Number of Children	2.2	-
Adults 18-24 years (HoH) <sup>4</sup>	31%	13%
Adults 25 - 34 years (HoH) <sup>4</sup>	34%	13%
Adults 35 - 44 years (HoH) <sup>4</sup>	27%	18%
Adults 45 - 55 years (HoH) <sup>4</sup>	6%	18%
Adults 56 - 61 years (HoH) <sup>4</sup>	1%	17%
Adults 62+ years (HoH) <sup>4</sup>	1%	20%
Self-reported Disability (HoH)	45%	75%
Pregnant Women Served	28	9



The number served decreased 6% when compared to the same reporting period of the previous year. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served and they are reporting continued difficulty securing low-income, affordable housing. The success rate at exit remained flat at 60 percent and the length of participation increased by 6 days.

<sup>1</sup> System includes HFF Rapid Re-housing programs, VOA/OI Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing programs, Homefull RRRH programs, LSS SSVF, and VOA/OI SSVF programs.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

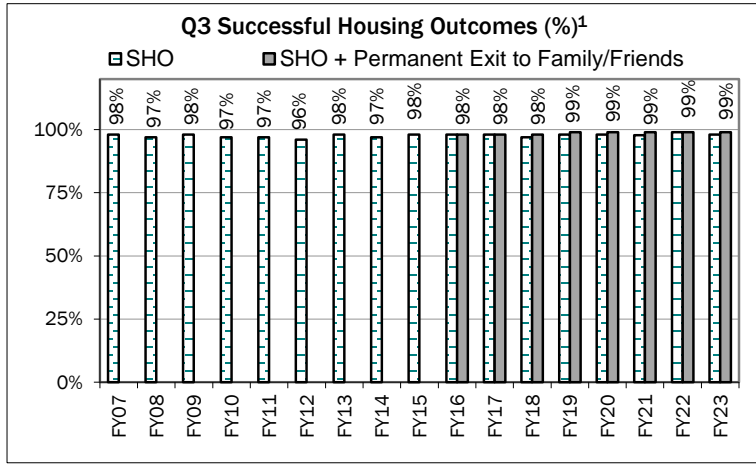
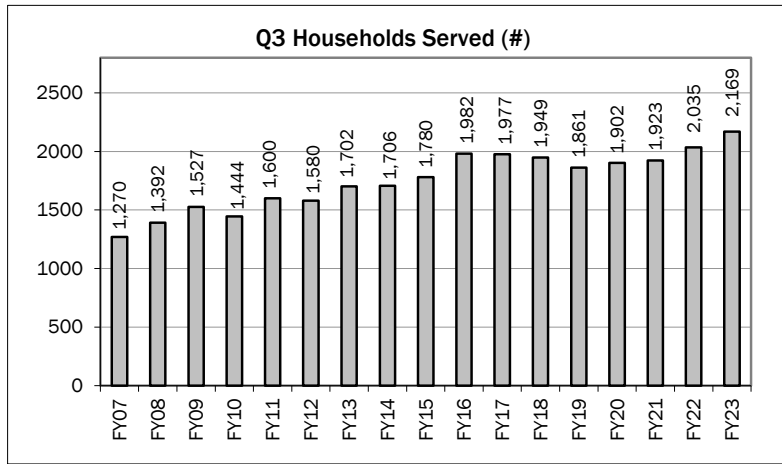
<sup>3</sup> No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

<sup>4</sup> Due to rounding percentages do not add up to 100%.

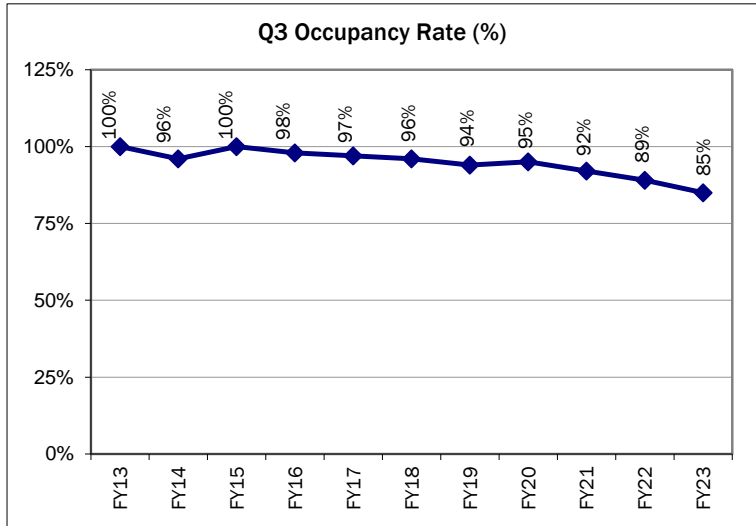
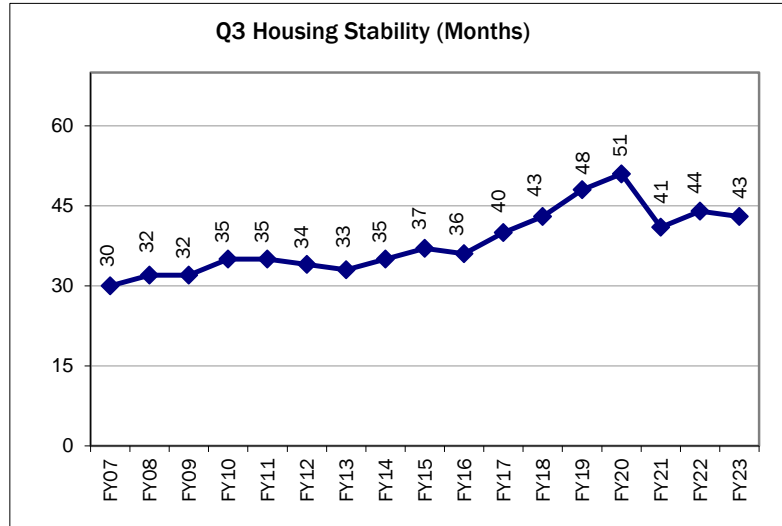
# System and Program Indicator Report



FY23 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
	1/1/2023 - 3/31/2023	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Total PSH System	2,566	2,169	≠	95%	85%	≠	24	43	√	2,309	2,128	√	90%	99%	√



The system had a 7% increase in numbers served. The occupancy rate decreased to 85% due to difficulty in finding scattered sites affordable housing to rent in the community. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2,456. VA VASH voucher capacity of 377 is not included.

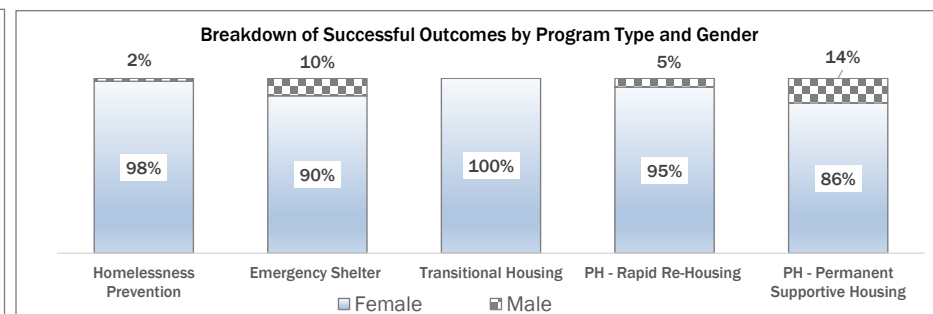
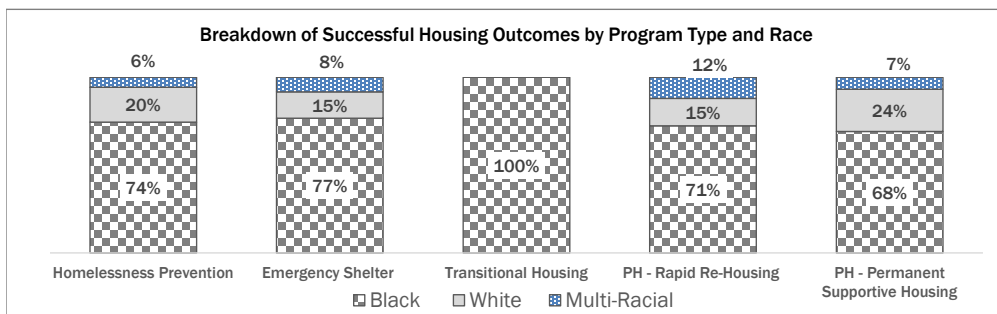


<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

# System and Program Indicator Report



Special Populations Served: 1/1/2023 - 3/31/2023		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>3</sup>	PH - Permanent Supportive Housing
Youth Households (18 - 24)	236	88	2	28	16	94	39
Pregnant Youth Households (18 - 24)	30	11	0	6	4	15	1
Households (25+)	910	284	2	294	1	247	251
Pregnant Households (25+)	65	37	0	14	0	13	7
Total Households Served (#)	1,231	420	4	340	21	369	298
Total Households Entered	361	157	4	198	2	112	8
Total Households Exited	376	194	2	187	4	88	4
Successful Housing Outcomes (#) <sup>1</sup>	N/A	176	2	60	3	59	297
Successful Housing Outcomes (%) <sup>1</sup>	N/A	91%	100%	32%	75%	67%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	198	15	75	12	212	40
Average Length of Participation (Days) <sup>2</sup>	N/A						
Housing Stability (Months) <sup>2</sup>	N/A						
<b>DEMOGRAPHICS</b>							
Race - Black (HoH)		75%	25%	69%	100%	73%	68%
Race - White (HoH)		17%	50%	23%	0%	18%	24%
Race - Multi-racial (HoH)		7%	25%	7%	0%	7%	7%
Race - Other (HoH)		1%	0%	1%	0%	2%	1%
Gender - Female		95%	75%	92%	100%	93%	86%
Gender - Male		5%	25%	8%	0%	7%	14%
Gender - Other		0%	0%	0%	0%	0%	0%
Non-Hispanic (HoH)		95%	100%	96%	90%	95%	97%
Hispanic (HoH)		5%	0%	4%	10%	5%	3%
Self Reported Disability		19%	75%	46%	62%	45%	93%
Franklin County Residents		93%	67%	85%	86%	86%	94%



The system-wide number of families served increased by 1% (FY22 1,213) when compared to the same reporting period of the prior fiscal year. While the rate of families receiving homelessness prevention services decreased by 22% (FY22 540), the rate of families in emergency shelter increased by 28% (FY22 266) during the same timeframe. The rate of families in permanent supportive housing increased by 21% (FY22 246). The success rate decreased slightly system wide, when compared to FY22. The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these families.

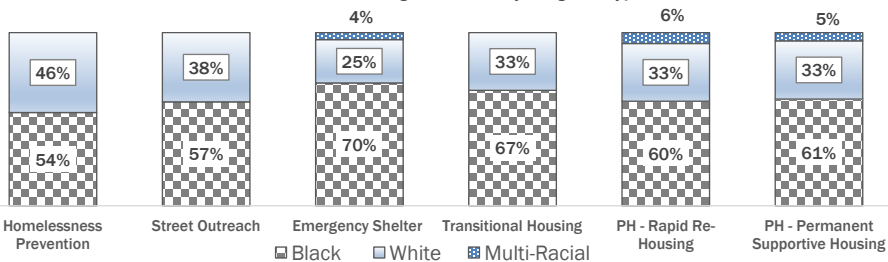
<sup>1</sup> Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

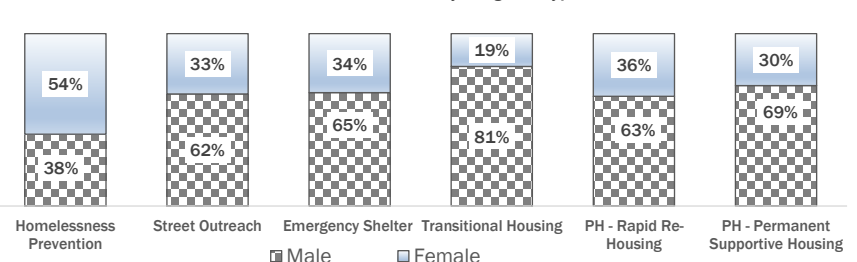
<sup>3</sup> PH - Rapid Re-Housing households with adults only were excluded from totals.

Special Populations Served: 1/1/2023 - 3/31/2023		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	5	0	2	0	3	0	0
Unaccompanied Youth (18 -24)	353	25	14	161	41	80	77
Pregnant Unaccompanied Youth (18 -24)	23	9	1	8	0	4	3
Households without Children (18 - 24)	6	2	0	0	0	1	3
Pregnant Households without Children (18 - 24)	4	1	0	0	0	3	0
Single Adult (25+)	4,702	66	222	2,228	51	572	2,078
Pregnant Single Adult (25+)	37	1	2	33	0	2	0
Households without Children (25+)	90	4	1	2	0	4	81
Total Households Served (#)	5,202	108	242	2,422	95	665	2,241
Total Households Entered	1,641	38	133	1,524	37	193	72
Total Households Exited	1,791	18	65	1,702	34	199	68
Successful Housing Outcomes (#) <sup>1</sup>	N/A	13	21	151	21	111	2,189
Successful Housing Outcomes (%) <sup>1</sup>	N/A	72%	32%	9%	62%	56%	99%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	275	67	52	6	189	46
Average Length of Participation (Days) <sup>2</sup>	N/A						
Housing Stability (Months) <sup>2</sup>	N/A						
<b>DEMOGRAPHICS</b>							
Race - Black (HoH) <sup>3</sup>		69%	33%	57%	67%	60%	61%
Race - White (HoH) <sup>3</sup>		27%	58%	35%	27%	32%	33%
Race - Multi-racial (HoH) <sup>3</sup>		3%	6%	6%	4%	6%	5%
Race - Other (HoH) <sup>3</sup>		1%	2%	2%	1%	1%	1%
Gender - Male <sup>3</sup>		47%	61%	71%	67%	70%	69%
Gender - Female <sup>3</sup>		51%	38%	28%	29%	29%	30%
Gender - Other <sup>3</sup>		2%	1%	1%	3%	1%	1%
Non-Hispanic (HoH)		97%	99%	96%	94%	95%	98%
Hispanic (HoH)		3%	1%	4%	6%	5%	2%
Self Reported Disability		39%	95%	55%	73%	75%	96%
Franklin County Residents		92%	83%	82%	84%	85%	95%

Breakdown of Successful Housing Outcomes by Program Type and Race



Breakdown of Successful Outcomes by Program Type and Gender



This is the first 3rd quarter system level dashboard for single adults and no comparable information is available. The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these single adults.

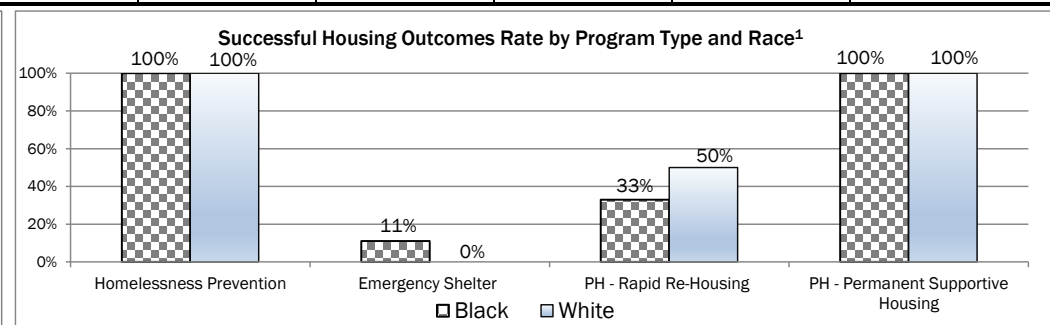
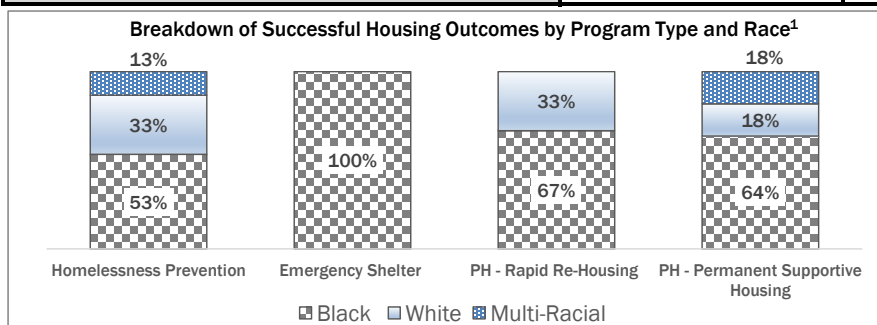
<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> Due to rounding, percentages do not add up to 100%.

# System and Program Indicator Report

Special Populations Served: 1/1/2023 - 3/31/2023		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	1	0	0	1	0	0	0
Unaccompanied Youth (18 -24)	27	10	1	8	0	7	3
Single Adults (25+)	37	1	2	33	0	2	0
Parenting Youth Households 18-24	31	11	0	6	4	15	1
Parenting Households (25+)	65	37	0	14	0	13	7
Total Households Served (#)	158	59	3	62	4	37	11
Total Households Entered	95	41	1	49	2	13	2
Total Households Exited	59	16	1	43	0	8	0
Successful Housing Outcomes (#) <sup>1</sup>	N/A	15	0	3	N/A <sup>3</sup>	3	11
Successful Housing Outcomes (%) <sup>1</sup>	N/A	94%	0%	7%	N/A <sup>3</sup>	38%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>							
Average Length of Participation (Days) <sup>2</sup>	N/A	130	88	27	7	150	14
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS</b>							
	Race - Black (HoH) <sup>4</sup>	69%	0%	65%	100%	68%	64%
	Race - White (HoH) <sup>4</sup>	20%	100%	24%	0%	24%	18%
	Race - Multi-Racial (HoH) <sup>4</sup>	8%	0%	6%	0%	0%	18%
	Race - Other (HoH) <sup>4</sup>	2%	0%	5%	0%	8%	0%
	Non-Hispanic (HoH)	88%	100%	98%	100%	92%	100%
	Hispanic (HoH)	12%	0%	2%	0%	8%	0%
	Self Reported Disability	17%	100%	36%	50%	62%	91%
	Franklin County Residents	95%	100%	85%	100%	84%	91%



The system-wide number of pregnant women served remained flat when compared to the same reporting period of the prior fiscal year. The number served by emergency shelters increased 27% (FY22 49) when compared to prior fiscal year and is correlated with the 23% decrease (FY22 77) in pregnant women served by homelessness prevention. The decrease is attributable to the winding down of the Housing for Pregnant Women program operated by Home for Families. The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these pregnant women.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

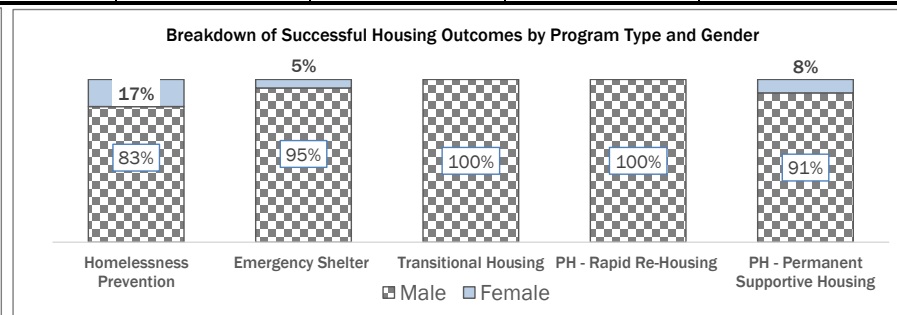
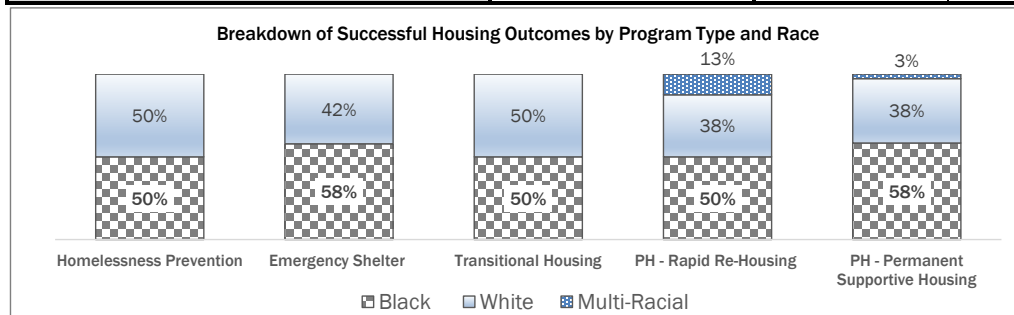
<sup>3</sup> System didn't have any household exits; unable to calculate measure.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.

# System and Program Indicator Report



Special Populations Served: 1/1/2023 - 3/31/2023		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth (18 -24)	5	0	0	1	0	3	2
Single Adults (25+)	821	43	8	106	50	217	531
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	49	6	0	5	0	6	34
Total Households Served (#)	872	49	8	112	50	226	568
Total Households Entered	99	9	5	73	29	41	12
Total Households Exited	105	7	2	61	26	46	12
Successful Housing Outcomes (#) <sup>1</sup>	N/A	6	0	19	14	32	558
Successful Housing Outcomes (%) <sup>1</sup>	N/A	86%	0%	31%	54%	70%	99%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	492	25	54	2	276	59
Average Length of Participation (Days) <sup>2</sup>	N/A						
Housing Stability (Months) <sup>2</sup>	N/A						
DEMOGRAPHICS							
Race - Black (HoH) <sup>4</sup>		67%	25%	56%	56%	56%	58%
Race - White (HoH) <sup>4</sup>		31%	63%	38%	42%	38%	38%
Race - Multi-Racial (HoH) <sup>4</sup>		2%	13%	4%	2%	6%	3%
Race - Other (HoH) <sup>4</sup>		0%	0%	3%	0%	0%	1%
Gender - Male		77%	75%	91%	100%	95%	91%
Gender - Female		23%	25%	8%	0%	5%	8%
Gender - Other		0%	0%	1%	0%	0%	1%
Non-Hispanic (HoH) <sup>4</sup>		98%	100%	98%	96%	96%	98%
Hispanic (HoH) <sup>4</sup>		2%	0%	2%	4%	4%	2%
Self Reported Disability		55%	88%	66%	62%	55%	85%
Franklin County Residents		100%	88%	73%	80%	75%	93%



The system-wide number of veterans served increased 5% when compared to the same period of the prior fiscal year (FY22 829). The number of veterans receiving homelessness prevention services increased by 4% (FY22 47), the number of veterans in emergency shelter decreased by 5% (FY22 118) and the number in transitional housing increased by 35% (FY22 37). The number of veterans served in rapid re-housing increased by 33% (FY22 170) and the number in permanent supportive housing decreased by 6% (FY22 604) when compared to prior fiscal year. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system has no substantial impact on these veterans.

<sup>1</sup> Successful outcomes measure for Street Outreach.

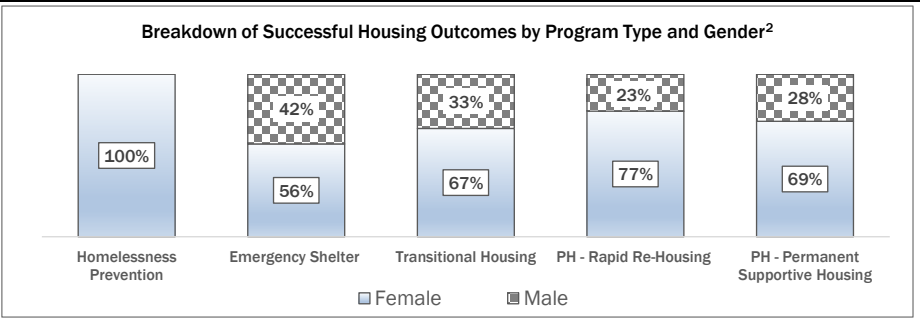
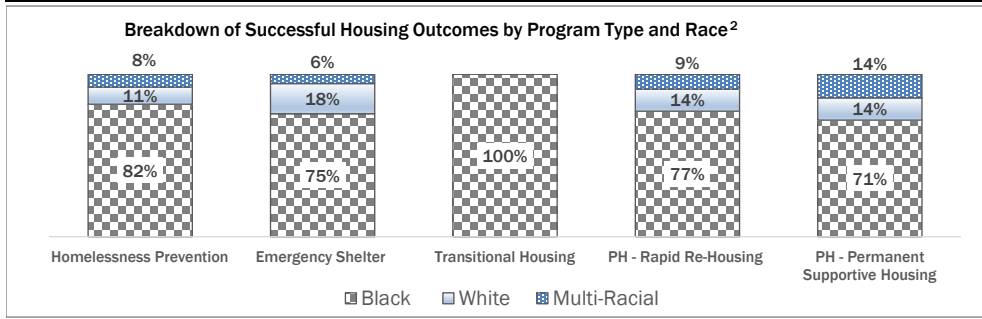
<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> VASH vouchers are included under the PH - Permanent Supportive Housing category.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.



Special Populations Served: 1/1/2023- 3/31/2023		Transition Age Youth Served by Program Type					
Transition Age Youth <sup>1</sup>	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth under 18	106	0	2	101	3	0	0
Unaccompanied Youth 18-24	383	36	15	168	41	88	83
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	264	99	2	33	20	109	40
Total Pregnant Women Served	56	21	1	15	4	22	4
Total Households Served	746	135	19	302	64	197	123
Total Households Entered	349	64	14	252	9	55	5
Total Households Exited	315	45	11	250	11	36	4
Successful Housing Outcomes (#) <sup>2</sup>	N/A	38	5	71	9	22	119
Successful Housing Outcomes (%) <sup>2</sup>	N/A	84%	45%	28%	82%	61%	98%
Average Length of Shelter Stay (Days) <sup>3</sup>							
Average Length of Participation (Days) <sup>3</sup>	N/A	295	57	34	10	262	24
Housing Stability (Months) <sup>3</sup>							
<b>DEMOGRAPHICS</b>							
Race - Black (HoH) <sup>4</sup>		76%	58%	64%	88%	75%	71%
Race - White (HoH) <sup>4</sup>		12%	21%	24%	6%	15%	13%
Race - Multi-Racial (HoH) <sup>4</sup>		10%	11%	10%	5%	9%	15%
Race - Other (HoH) <sup>4</sup>		3%	10%	2%	2%	1%	1%
Gender - Female <sup>4</sup>		90%	68%	50%	75%	78%	67%
Gender - Male <sup>4</sup>		10%	16%	46%	20%	20%	30%
Gender - Other <sup>4</sup>		0%	16%	4%	5%	2%	3%
Non-Hispanic (HoH)		93%	95%	94%	91%	92%	97%
Hispanic (HoH)		7%	5%	6%	9%	8%	3%
Self Reported Disability		21%	53%	50%	77%	47%	98%
Franklin County Residents		94%	83%	89%	89%	90%	98%



The number of transition age youth served increased 14% (FY22 653) when compared to the same reporting period of the prior fiscal year. The number of youth served by homelessness prevention decreased by 8% (FY22 146), the number of youth served in PSH increased by 18% (FY22 104), and the number of youth served in emergency shelters increased by 27% (FY22 237). The number of youth in transitional housing (FY22 65) and youth in rapid re-housing (FY22 194) remained flat. The number of youth served by street outreach increased by 171% or 12 youth. The rate of Black/African American youth and female youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these youth. In addition, the high rate of homeless Black/African American underage and young adult girls shows a system failure that must be addressed with urgency.

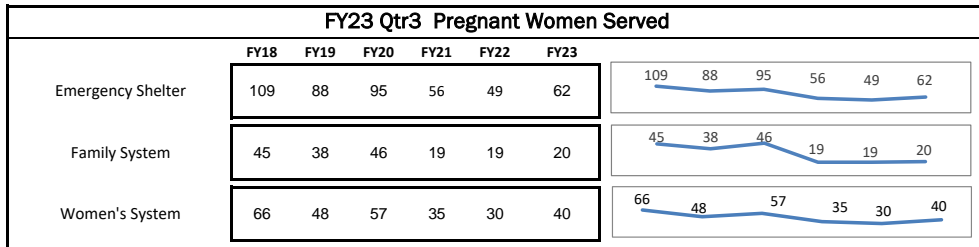
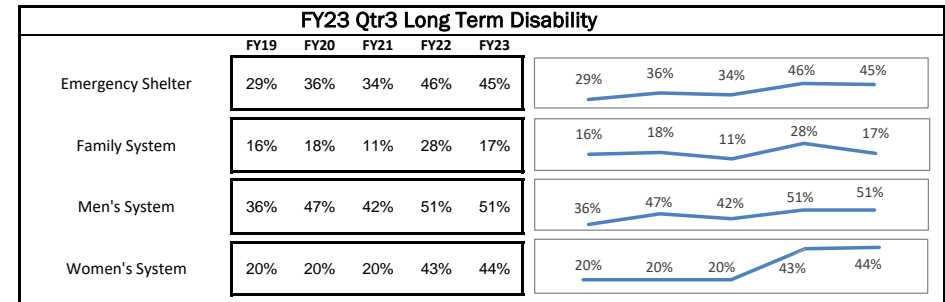
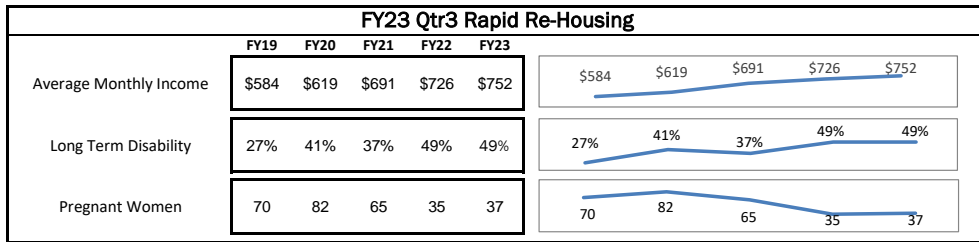
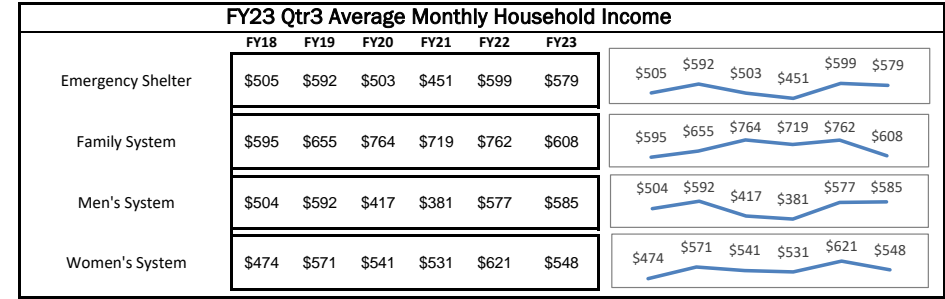
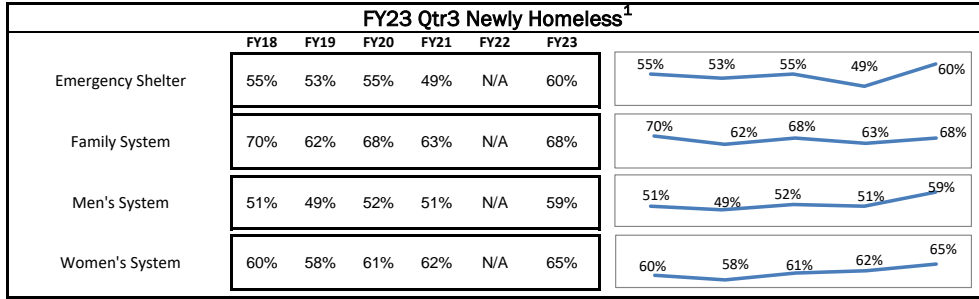
<sup>1</sup> Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

<sup>2</sup> Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

<sup>3</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>4</sup> Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 1/1/2023 - 3/31/2023



<sup>1</sup> Did not access a homeless program in the past two years. FY22 data not available due to system migration.

<sup>2</sup> Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2023 - 3/31/2023													
Gladden Community House - Family Diversion	425	481	√	N/A	N/A	N/A	149	123	≠	35%	32%	√	
Netcare - Homeless Hotline (Families)	650	702	√	<5	1:10	√	195	293	√	30%	38%	√	
Netcare - Homeless Hotline (Single Adults)	2,600	2,785	√	<5	1:10	√	520	232	≠	20%	7%	≠	

STREET OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes <sup>3</sup>					Usage of CSB DCA (%) <sup>1</sup>				
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2023 - 3/31/2023																									
Mt. Carmel - Capital Crossroad SID Outreach	25	11	≠	40	25	≠	90	101	≠	19	7	≠	75%	100%	√	10	3	≠	55%	43%	≠	N/A	33%	N/A	
Mt. Carmel - Outreach	72	71	√	232	137	≠	90	105	≠	54	8	≠	75%	29%	≠	30	5	≠	55%	63%	√	25%	4%	≠	
Southeast - PATH Outreach <sup>2</sup>	35	50	√	65	76	√	90	24	√	17	5	≠	50%	18%	≠	N/A	4	N/A	N/A	80%	N/A	N/A	N/A	N/A	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability <sup>4</sup>			Successful Outcomes / Housing Outcomes <sup>3</sup>							
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		
1/1/2023 - 3/31/2023																								
Huckleberry House - TAY CARR Team & Expansion	30	50	√	80	69	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	41	√	19	9	≠	75%	21%	≠		
Huckleberry House - Emergency Shelter	N/A	99	N/A	110	102	√	16	7	46%	√ <sup>5</sup>	10	7	√	N/A	N/A	N/A	80	76	√	80%	82%	√		
Huckleberry House - Youth SOP <sup>6</sup>	N/A	10	N/A	N/A	11	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	22	N/A	N/A	4	N/A	N/A	67%	N/A			
Huckleberry House - TLP TH	N/A	4	N/A	33	28	≠	24	22	93%	≠	N/A	N/A	N/A	10	9	√	5	6	√	80%	100%	√		
Huckleberry House - TLP RHY TH	N/A	0	N/A	7	7	√	7	7	98%	√	N/A	N/A	N/A	12	12	√	1	0	≠	80%	0%	≠		
Home for Families - Homelessness Prevention/RRH - ODH TAY	9	31	√	19	43	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	138	√	9	3	≠	85%	75%	≠		
Home For Families - TAY Transition to Home TH	N/A	5	N/A	34	30	≠	28	25	91%	√	N/A	N/A	N/A	10	11	√	5	4	√	80%	80%	√		
Home For Families - TAY Transition to Home RRH	6	26	√	46	75	√	N/A	N/A	N/A	N/A	35	24	√	180	135	√	4	4	√	60%	50%	≠		
Home For Families - TAY RRH	30	26	≠	110	97	≠	N/A	N/A	N/A	N/A	35	20	√	180	310	≠	18	9	≠	60%	60%	√		

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.

<sup>2</sup> The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

<sup>3</sup> Successful Outcomes for CARR, SOP, and Emergency Shelter; Successful Housing Outcomes for prevention, transitional housing (TH), and rapid re-housing (RRH); Starting 7/1/15. Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>4</sup> Average Length of Participation (days) for CARR, SOP, and RRH; Housing Stability (months) for TH.

<sup>5</sup> Project served all households that needed services.

<sup>6</sup> Project has no projected performance outcomes for the year.

EMERGENCY SHELTER <sup>4</sup>	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes <sup>3</sup>					
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity <sup>1</sup>	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2023 - 3/31/2023																	
<b>FAMILY</b>																	
YMCA - Van Buren Family Shelter	175	241	66	√	64	99	155%	√	54	69	≠	56	32	≠	50%	23%	≠
YWCA - Family Center	110	104	(6)	√	50	55	110%	√	54	88	≠	30	27	√	50%	55%	√
<b>MEN</b>																	
LSS - Faith Mission - Men's on Grant <sup>2</sup>	N/A	261	N/A	N/A	95	107	113%	N/A	45	69	N/A	N/A	29	N/A	25%	18%	N/A
LSS - Faith Mission on 8th <sup>2</sup>	N/A	219	N/A	N/A	95	92	97%	N/A	45	74	N/A	N/A	18	N/A	25%	14%	N/A
Southeast - Friends of the Homeless - Men's Shelter	500	594	94	√	160	158	99%	√	45	32	√	85	15	≠	25%	3%	≠
YMCA - Men's Social Distancing (including overflow) <sup>5</sup>	900	533	(367)	√ <sup>7</sup>	163	163	100%	√	45	43	√	N/A	15	N/A	N/A	3%	N/A
YMCA - SIQ Shelter <sup>5</sup>	N/A	7	N/A	N/A	1	1	100%	N/A	N/A	7	N/A	N/A	0	N/A	N/A	0%	N/A
<b>WOMEN</b>																	
LSS - Faith Mission - Women's on Grant <sup>2</sup>	N/A	109	N/A	N/A	38	42	110%	N/A	45	53	N/A	N/A	17	N/A	25%	25%	N/A
YMCA - Van Buren Women's Shelter	450	371	(79)	≠	158	147	93%	≠	45	68	≠	73	33	≠	25%	15%	≠
YMCA - Women's Overflow	450	444	(6)	√	26	26	100%	√	45	5	√	N/A	1	N/A	N/A	0%	N/A
<b>INEBRIATE</b>																	
Maryhaven - Engagement Center Safety	250	262	12	√	34	39	114%	√	20	13	√	65	38	≠	30%	16%	≠
Maryhaven - Engagement Center Shelter2Housing	40	22	(18)	≠	16	11	69%	≠	45	62	≠	6	4	≠	25%	50%	√
<b>VA EMERGENCY HOUSING</b>																	
LSS - VA Men & Women	60	47	(13)	≠	24	20	84%	≠	45	51	≠	18	8	≠	50%	33%	≠
VOAOI - VA Emergency Housing	40	28	(12)	≠	15	14	91%	≠	45	72	≠	13	9	≠	50%	75%	√
<b>AGENCY</b>																	
Lutheran Social Services - Faith Mission <sup>2</sup>	725	566	(159)	≠	228	241	106%	√	45	71	≠	124	63	≠	25%	19%	≠
Lutheran Social Services - Faith Mission - Medical Respite	35	40	5	√	16	14	87%	≠	45	51	≠	5	4	√	25%	15%	≠
Columbus Coalition for the Homeless <sup>6</sup>	N/A	232	N/A	N/A	46	46	100%	N/A	N/A	13	N/A	N/A	0	N/A	N/A	0%	N/A

<sup>1</sup> Shelter capacities do not include overflow, unless a dedicated overflow program. Winter overflow opened 10/15/22 and overflow beds operated throughout the reporting period.

<sup>2</sup> Lutheran Social Services is evaluated at the agency level rather than at the individual project level. Inclusive projects are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

<sup>3</sup> Successful outcomes measure for Maryhaven EC Safety. Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

<sup>4</sup> Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the Rapid Re-housing projects.

<sup>5</sup> Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020.

<sup>6</sup> Overnight shelter opened on 12/12/2022, closed 2/20/2023.

<sup>7</sup> Shelter served all people presenting for shelter.

# System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>						
1/1/2023 - 3/31/2023		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale	65	68	66	(2)	√	64	99%	√	24	50	√	61	66	√	90%	100%	√	
Community Housing Network - Cassidy <sup>2</sup>	10	10	12	2	√	11	108%	√	24	39	√	9	12	√	90%	100%	√	
Community Housing Network - Creekside Place	23	24	23	(1)	√	22	94%	√	18	19	√	22	21	√	90%	95%	√	
Community Housing Network - East 5th Avenue	38	40	37	(3)	√	36	94%	√	24	39	√	36	35	√	90%	97%	√	
Community Housing Network - Inglewood Court	45	47	45	(2)	√	43	96%	√	24	62	√	42	43	√	90%	98%	√	
Community Housing Network - Marsh Brook Place	40	42	41	(1)	√	38	95%	√	24	26	√	38	38	√	90%	97%	√	
Community Housing Network - North 22nd Street <sup>2</sup>	30	31	31	0	√	31	103%	√	24	65	√	28	31	√	90%	100%	√	
Community Housing Network - Parsons Place	62	65	63	(2)	√	61	98%	√	24	23	√	59	61	√	90%	97%	√	
Community Housing Network - Safe Haven	13	14	13	(1)	√	13	100%	√	24	66	√	13	13	√	90%	100%	√	
Community Housing Network - Southpoint Place	46	48	47	(1)	√	46	99%	√	24	57	√	43	46	√	90%	98%	√	
Community Housing Network - Terrace Place	47	49	47	(2)	√	47	99%	√	24	71	√	44	47	√	90%	100%	√	
Community Housing Network - Wilson	8	8	8	0	√	7	92%	√	24	85	√	7	7	√	90%	100%	√	
Maryhaven - Commons at Chantry	50	52	44	(8)	≠	41	82%	≠	24	70	√	47	40	≠	90%	95%	√	
National Church Residences - Commons at Buckingham	77	81	75	(6)	√	75	97%	√	24	79	√	73	74	√	90%	99%	√	
National Church Residences - Commons at Chantry TAY <sup>3</sup>	20	20	1	N/A	N/A	1	5%	N/A	6	3	N/A	18	1	N/A	90%	100%	N/A	
National Church Residences - Commons at Grant	54	57	54	(3)	√	53	98%	√	24	94	√	51	54	√	90%	100%	√	
National Church Residences - Commons at Livingston <sup>2</sup>	69	72	71	(1)	√	70	101%	√	24	60	√	65	70	√	90%	99%	√	
National Church Residences - Commons at Third	71	75	65	(10)	≠	64	90%	√	24	59	√	68	62	√	90%	95%	√	
National Church Residences - Van Buren Village	60	63	61	(2)	√	57	95%	√	24	50	√	57	59	√	90%	98%	√	
YMCA - Transition	51	54	48	(6)	≠	44	86%	≠	24	42	√	49	47	√	90%	100%	√	
YMCA - SRA	27	28	27	(1)	√	26	96%	√	24	36	√	25	26	√	90%	100%	√	
YMCA - Touchstone Place	56	59	57	(2)	√	55	99%	√	3	3	√	53	56	√	90%	98%	√	
YMCA - Franklin Station	75	79	75	(4)	√	74	98%	√	24	85	√	71	72	√	90%	97%	√	
YWCA - WINGS	91	96	91	(5)	√	88	97%	√	24	51	√	86	88	√	90%	98%	√	

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Funding allows overleasing.

<sup>3</sup> Project is in lease-up. NCR TAY Chantry will reach capacity through turnover of existing units

System and Program Indicator Report



1/1/2023 - 3/31/2023	Capacity	Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes <sup>4</sup>	10	11	11	0	√	10	101%	√	24	17	≠	10	11	√	90%	100%	√
Equitas Health - TRA	89	93	87	(6)	√	86	97%	√	24	127	√	84	86	√	90%	99%	√
Homefull - Leasing <sup>5</sup>	217	228	135	(93)	≠	126	58%	≠	24	25	√	205	132	≠	90%	100%	√
Homefull - Isaiah	160	168	153	(15)	√	144	90%	√	24	37	√	151	149	√	90%	98%	√
Homefull - SRA <sup>5</sup>	100	105	102	(3)	√	99	99%	√	24	27	√	95	100	√	90%	99%	√
Homefull - TRA <sup>5</sup>	261	274	237	(37)	≠	235	90%	√	24	28	√	247	236	√	90%	100%	√
Homefull TRA - EHV <sup>2</sup>	304	250	200	(50)	≠	191	63%	≠	9	11	√	225	199	≠	90%	100%	√
Homefull TRA Mainstream <sup>2</sup>	94	99	60	(39)	≠	57	61%	≠	9	17	√	89	59	≠	90%	98%	√
Veterans Affairs - VASH I-XI <sup>3</sup>	377	396	373	(23)	√	365	97%	√	24	61	√	356	368	√	90%	99%	√
VOAOI - Family Supportive Housing	38	40	38	(2)	√	37	97%	√	24	47	√	36	38	√	90%	100%	√
YMCA - Scattered Sites HOME	55	58	50	(8)	≠	48	86%	≠	24	51	√	52	48	√	90%	98%	√

1/1/2023 - 3/31/2023	Capacity	Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans	40	35	51	16	√	23	58%	≠	4	2	√	18	14	≠	77%	54%	≠

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Project in lease-up.

<sup>3</sup> Franklin County VASH capacity fluctuates based on need

<sup>4</sup> Funding allows overleasing.

<sup>5</sup> Starting July 2022, Homefull program capacities changed: TRA increased from 246 to 261, SRA decreased from 160 to 100, and Leasing increased from 147 to 217. Leasing project occupancy is lower than expected as it is waiting on approval for a hotel conversion and the current funding is not sufficient to cover the stated capacity.

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
<b>1/1/2023 - 3/31/2023</b>																						
Homefull - Rapid Re-housing Single Adults & Expansion	45	6	≠	105	53	≠	35	18	√	110	203	≠	22	8	≠	50%	57%	√	50%	33%	≠	
Home for Families - Rapid Re-housing Families	44	27	≠	109	66	≠	34	29	√	125	176	≠	33	14	≠	75%	74%	√	75%	58%	≠	
Home for Families - Rapid Re-housing Families Intensive	15	3	≠	35	24	≠	34	N/A <sup>4</sup>	N/A	180	222	≠	11	7	≠	75%	78%	√	75%	71%	√	
The Salvation Army - Rapid Re-housing Families	37	20	≠	91	39	≠	34	37	√	125	99	√	28	6	≠	75%	50%	≠	75%	33%	≠	
The Salvation Army - Job2Housing Families	15	15	√	50	29	≠	34	28	√	180	217	≠	11	5	≠	75%	71%	√	75%	67%	≠	
VOAOI - Rapid Re-housing Families	18	8	≠	46	30	≠	34	34	√	125	235	≠	14	9	≠	75%	82%	√	75%	75%	√	
YMCA - Rapid Re-housing Single Adults & Expansion	210	94	≠	489	262	≠	35	26	√	110	147	≠	105	47	≠	50%	44%	≠	50%	26%	≠	
YMCA - Rapid Re-housing Families	40	6	≠	70	30	≠	34	41	≠	125	182	≠	30	4	≠	75%	40%	≠	75%	14%	≠	
YMCA - Rapid Re-housing DV	33	36	√	163	81	≠	35	40	≠	180	179	√	17	20	√	50%	95%	√	50%	83%	√	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>					
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement			
<b>1/1/2023 - 3/31/2023</b>																					
Gladden Community House - Family Homelessness Prevention	125	108	≠	275	204	≠	120	81	√	100	102	√	80%	90%	√	60%	84%	√			
Gladden Community House - FCCS Prevention	29	23	≠	51	43	≠	90	99	√	23	17	≠	80%	81%	√	70%	56%	≠			
HFF - Homelessness Prevention for Expectant Mothers	8	20	√	38	37	√	365	311	√	6	12	√	80%	100%	√	80%	100%	√			
HFF - Housing for Pregnant Women Prevention and RRH	0	0	√	43	97	√	365	503	≠	34	46	√	80%	94%	√	N/A	96%	N/A			
HFF - Resiliency Bridge	15	4	≠	35	53	√	365	148	√	13	5	≠	85%	63%	≠	N/A	0%	N/A			
HFF - Success Bridge	15	0	≠	35	27	≠	210	326	≠	13	4	≠	85%	80%	√	N/A	N/A	N/A			

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of SSVF DCA (%) <sup>1</sup>			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
<b>1/1/2023 - 3/31/2023</b>																						
LSS - SSVF Rapid Re-housing and Prevention	27	14	≠	57	55	√	35	17	√	110	180	≠	20	11	≠	75%	61%	≠	75%	72%	√	
VOAOI - SSVF Prevention	35	7	≠	73	45	≠	N/A	N/A	N/A	120	553	≠	31	5	≠	90%	100%	√	90%	100%	√	
VOAOI - SSVF Rapid Re-housing	35	29	≠	72	176	√	35	37	√	110	344	≠	26	21	≠	75%	81%	√	75%	86%	√	

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.

<sup>2</sup> Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 164.

<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>4</sup> Unable to calculate measure due to all new entrants still residing in family emergency shelters.

**communityshelterboard**

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