

SYSTEM & PROGRAM INDICATOR REPORT

FY2023
7/1/22 - 9/30/22

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all outcomes for numbers served, length of service, and successful outcomes.



family diversion



emergency shelter



homeless hotline
for families

This agency achieved compliance with CSB's rigorous program certification standards on the first try.

**eliminating racism
empowering women ywca**

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

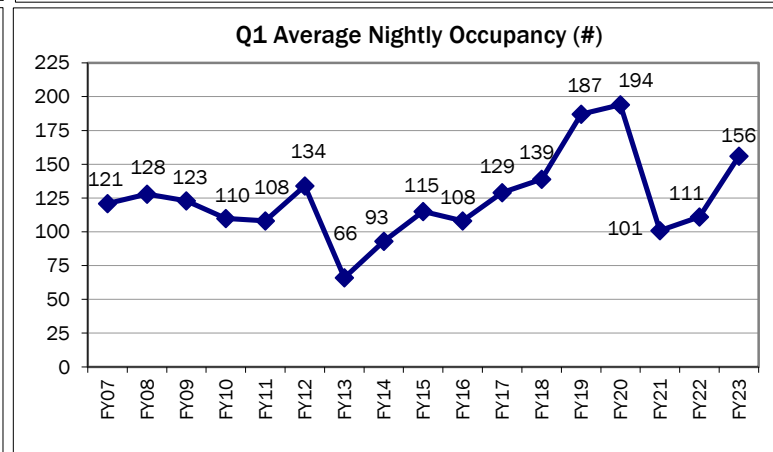
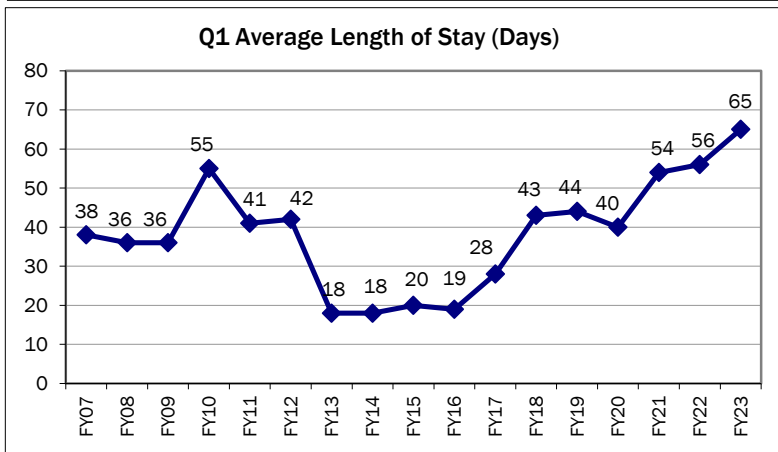
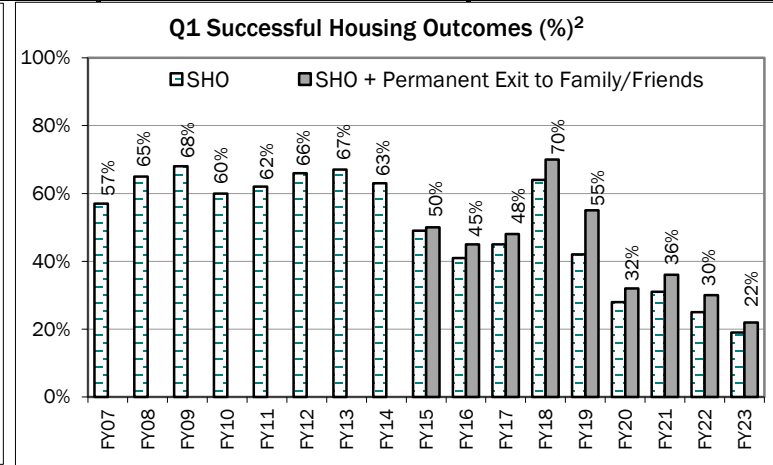
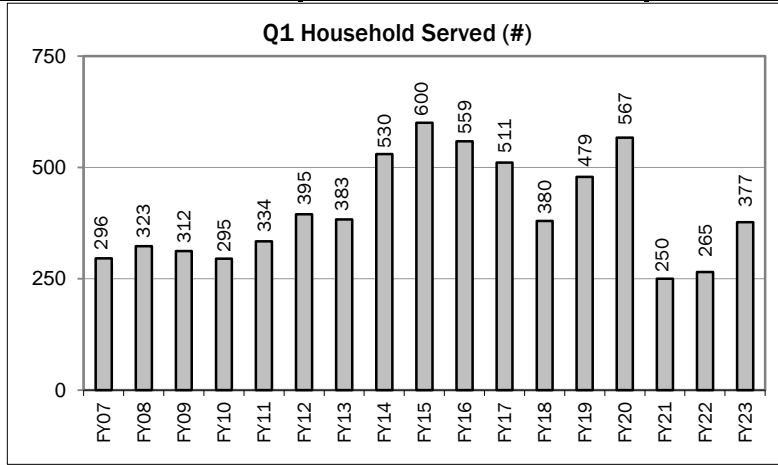
All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2022 - 09/30/2022	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System	300	377	√	114	156	54	65	≠	93	47	≠	50%	22%	≠



DEMOGRAPHICS	Family
Households Served	377
Percent Newly homeless	72%
Clients Served	1,335
Average Age (HoH)	34
Gender - Female (HoH)	93%
Gender - Male (HoH)	7%
Veterans (U.S. Military) served	6
Veterans % of all adults	1%
Average Monthly Household Income	\$595
Percent Working at Entry	27%
Race - Black (HoH)	71%
Race - White (HoH)	21%
Race - Multi-Racial (HoH)	7%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	506
Children Served	829
Mean Family Size	3.5
Average Number of Children	2.2
Adults 18-24 years (HoH)	11%
Children 0 - 2 years	20%
Children 3 - 7 years	35%
Children 8 - 12 years	28%
Children 13 - 17 years	17%
Pregnant Women Served	37
Self-Reported Disability (HoH)	45%
Franklin County Residents	85%

42% more households needed shelter when compared to the same reporting period of FY22. The success rate at exit from shelters decreased 8 percentage points to 22%, the lowest rate recorded historically. The average length of shelter stay increased by 9 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY22 annual rate of 31% to 27% currently and the average income decreased to \$595 (FY22 \$764), further affecting the ability to find housing. 10% of families had more than one shelter stay during the timeframe. An additional 22 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

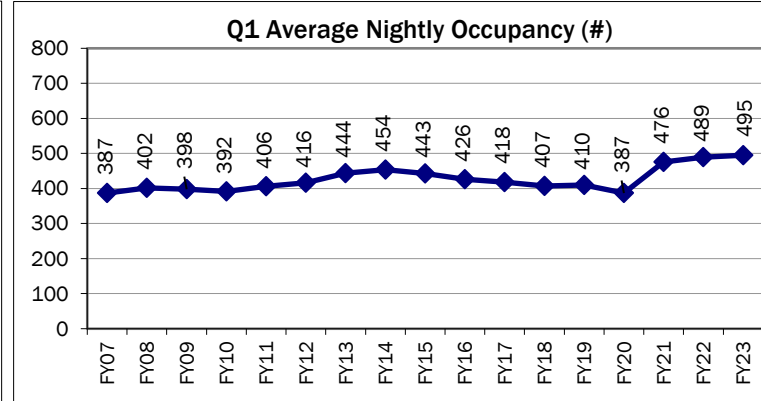
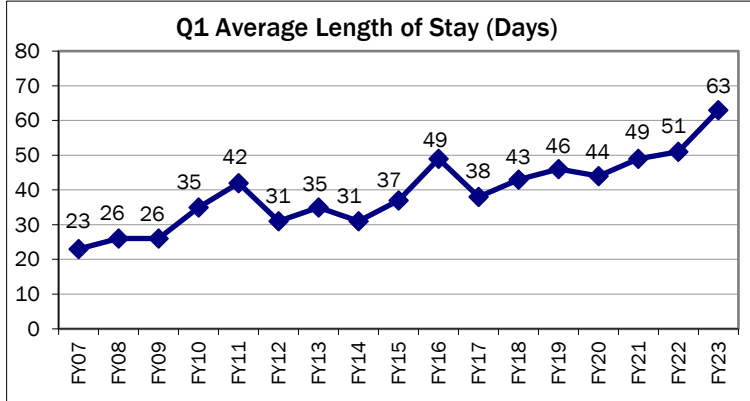
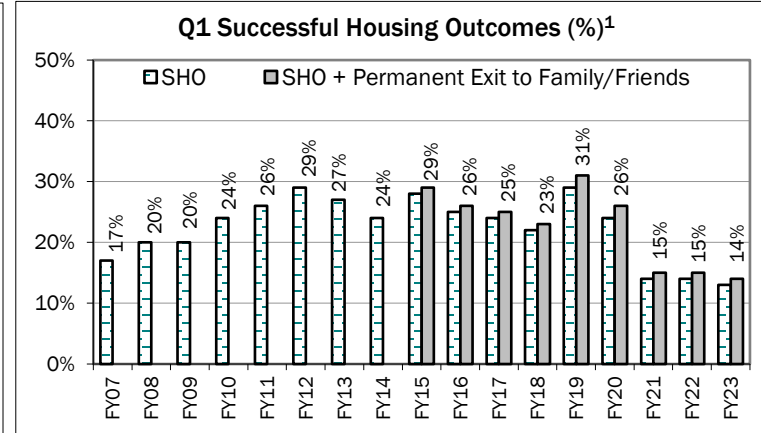
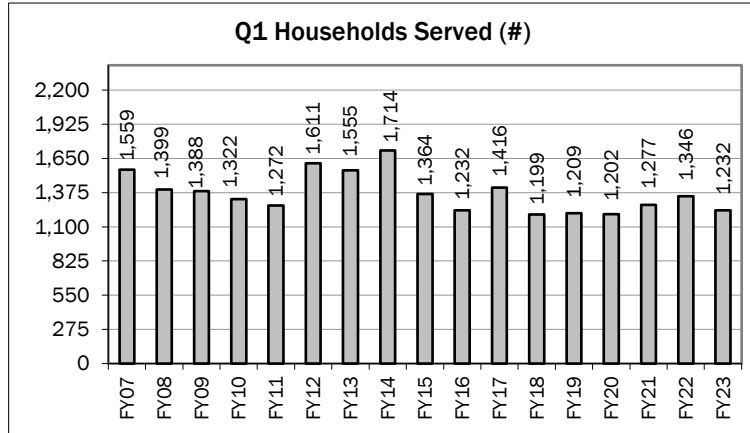
¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

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FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	1,275	1,232	√	515	495	45	63	≠	190	99	≠	25%	14%	≠



DEMOGRAPHICS		Men
Households Served		1,232
Percent Newly homeless		54%
Average Age		47
Men as a percent of total single adults served		70%
Veterans (U.S. Military) served		107
Veterans % of all adults		9%
Average Monthly Household Income		\$679
Percent Working at Entry		24%
Average Daily Waitlist Number		39
Race - Black		64%
Race - White		29%
Race - Multi-Racial		5%
Race - Other		2%
Non-Hispanic		95%
Hispanic		5%
Adults 18 - 24 years ²		5%
Adults 25 - 34 years ²		19%
Adults 35 - 44 years ²		21%
Adults 45 - 55 years ²		24%
Adults 56 - 61 years ²		16%
Adults 62+ years ²		14%
Self-Reported Disability (HoH)		62%
Franklin County Residents		86%

The number of single men sheltered decreased 8% when compared to the same reporting period of the prior fiscal year. Additional capacity was open throughout the reporting period. The success rate decreased 1 percentage point. The average length of time homeless increased by 12 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry remained constant compared to the FY22 annual rate of 24%, and the average income increased to \$679 (FY22 \$644). On average, 30% (371) of men had multiple stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

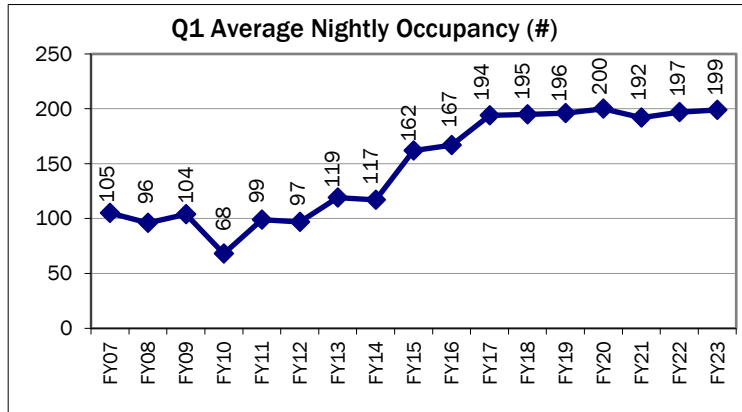
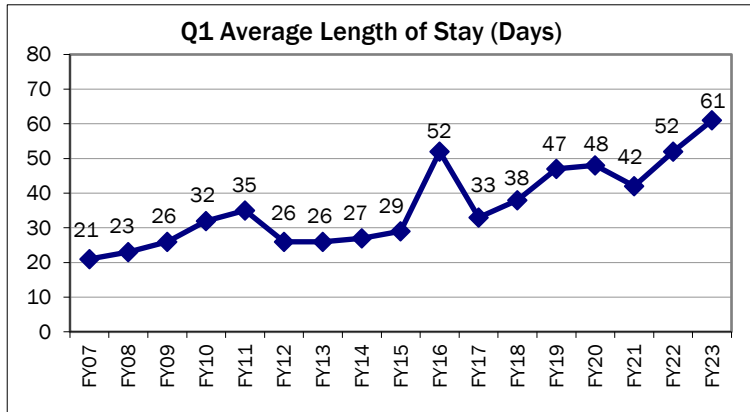
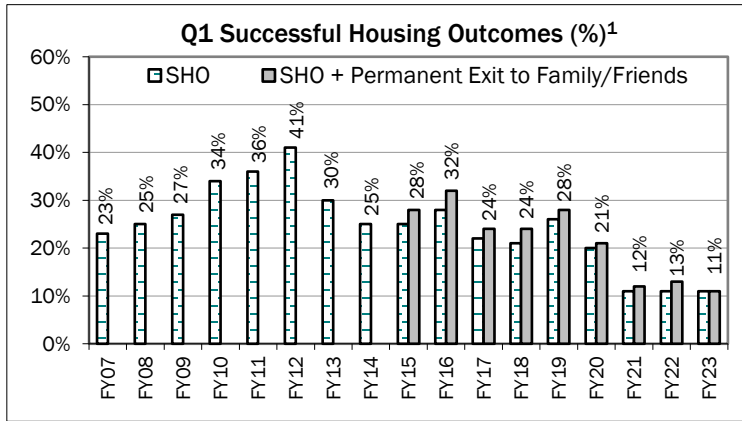
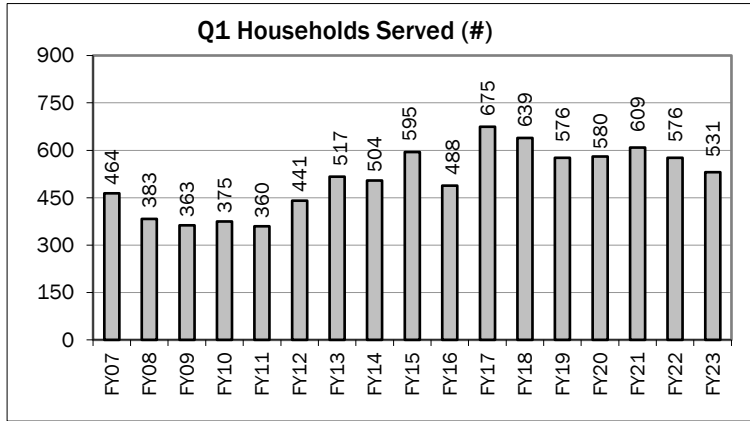
¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	575	531	√	208	199	45	61	≠	92	36	≠	25%	11%	≠



DEMOGRAPHICS		Women
Households Served		531
Percent Newly homeless		66%
Average Age		45
Women as a percent of total single adults served		30%
Veterans (U.S. Military) served		9
Veterans % of all adults		2%
Average Monthly Household Income		\$697
Percent Working at Entry		22%
Average Daily Waitlist Number		19
Race - Black ²		57%
Race - White ²		35%
Race - Multi-Racial ²		7%
Race - Other ²		2%
Non-Hispanic		97%
Hispanic		3%
Adults 18 - 24 years ²		7%
Adults 25 - 34 years ²		19%
Adults 35 - 44 years ²		22%
Adults 45 - 55 years ²		27%
Adults 56 - 61 years ²		14%
Adults 62+ years ²		12%
Pregnant Women Served		30
Self-Reported Disability (HoH)		70%
Franklin County Residents		83%

The number of single women sheltered decreased 8% when compared to the same reporting period of the prior fiscal year. The success rate at exit decreased 2 percentage points. The average length of time homeless increased by 9 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry remained constant when compared to the FY22 rate of 22%, and average income increased to \$697 (FY22 \$661). On average, 24% (127) of women had 2 or more different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

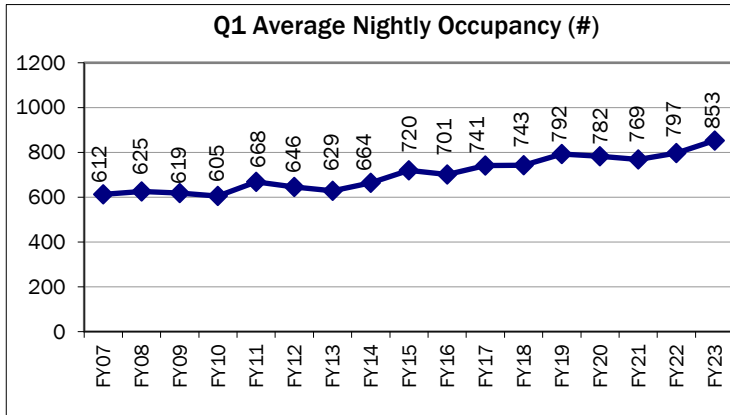
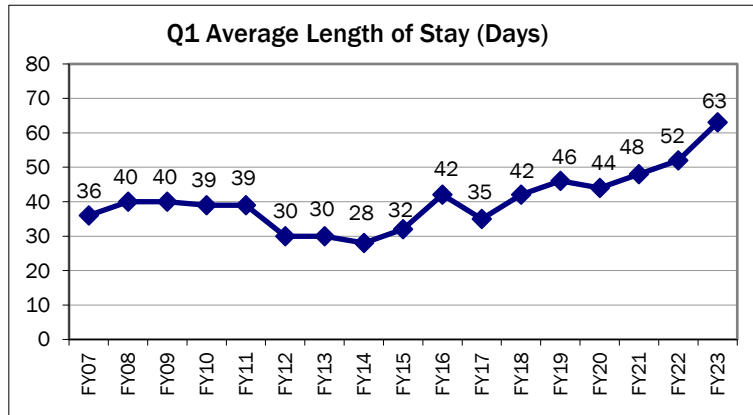
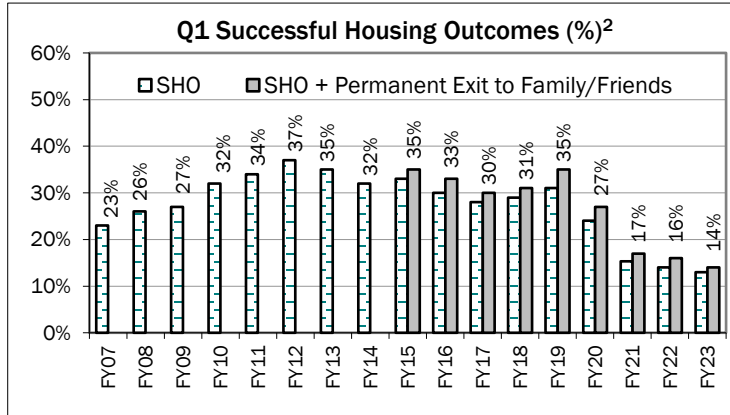
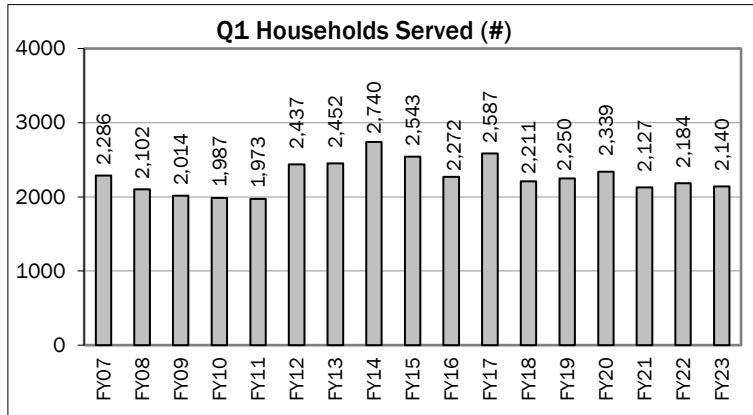
¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System ¹	2,150	2,140	√	837	853	54	63	≠	394	182	≠	30%	14%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,140
Percent Newly homeless	60%
Clients Served	3,095
Adults Served	2,266
Children Served	829
Average Age (HoH)	44
Gender - Male (HoH)	58%
Gender - Female (HoH)	41%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	122
Veterans % of all adults	5%
Average Monthly Household Income	\$670
Percent Working at Entry	24%
Average Daily Waitlist Number	58
Race - Black (HoH)	63%
Race - White (HoH)	29%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	6%
Pregnant Women Served	67
Self-Reported Disability (HoH)	61%
Franklin County Residents	85%

The number served by the system decreased 2% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased 2 percentage points. The average length of time homeless increased by 11 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average income remained constant when compared to the FY22 annual rate of \$670. The system served 20 more (20% increase) veterans and 7 more (12% increase) pregnant women when compared to the same reporting period of FY22.

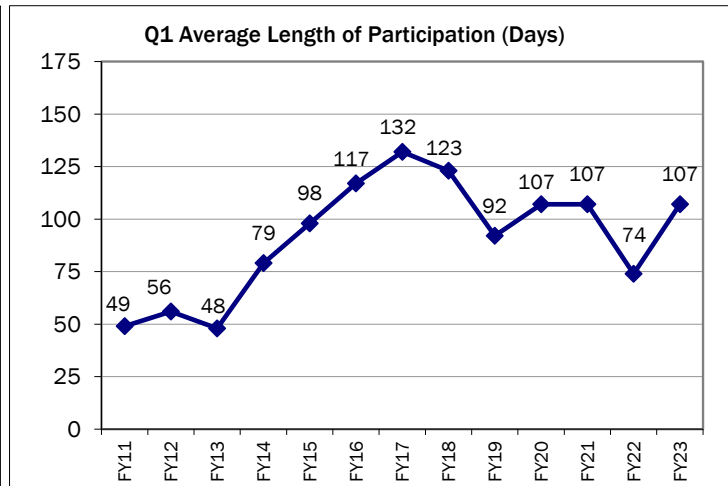
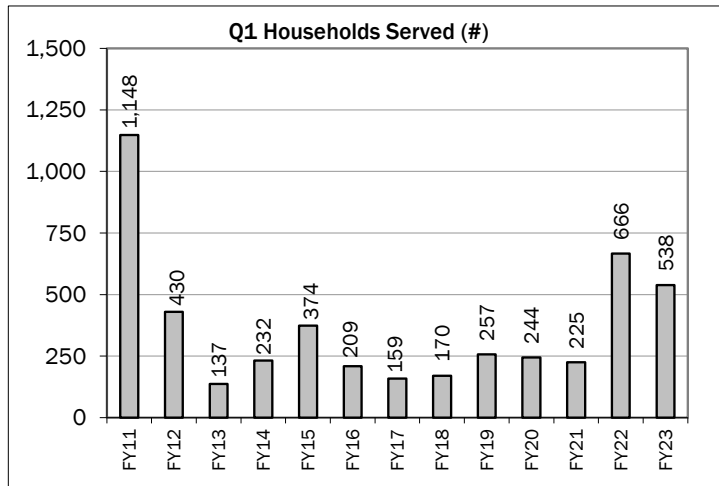
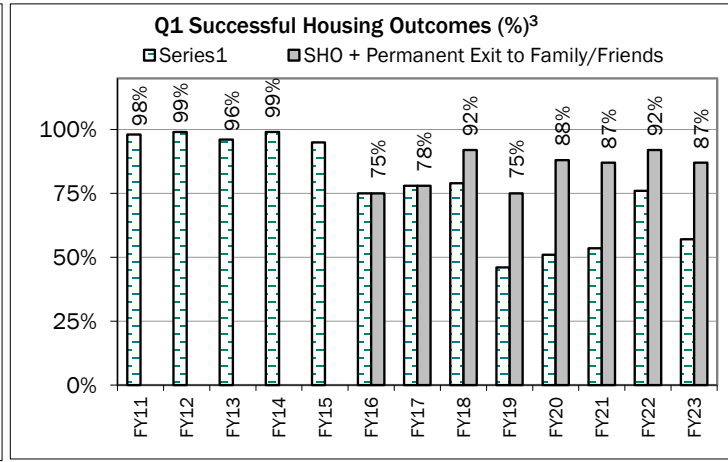
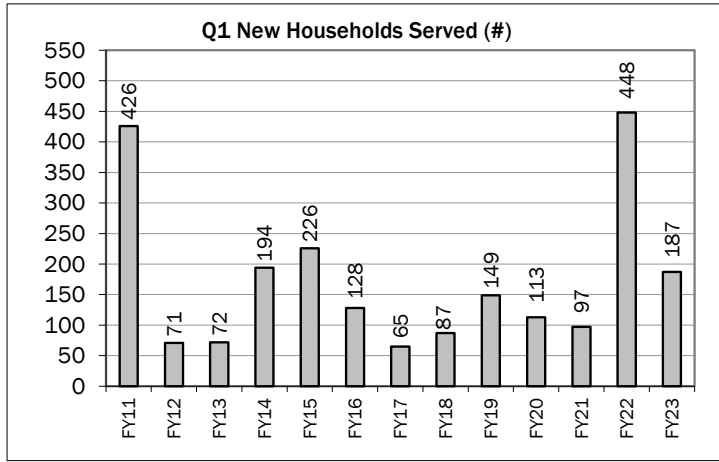
¹ Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,241. The number of clients served at SIQ shelters is 67 clients in 48 households, and this cohort is excluded from all calculations.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report



FY23 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	230	187	≠	650	538	≠	150	107	√	220	163	≠	80%	87%	√



DEMOGRAPHICS	Family & Adults
Households Served	538
Clients Served	1,680
Average Age (HoH)	33
Gender - Female (HoH)	87%
Gender - Male (HoH)	13%
Veterans (U.S. Military) served	47
Veterans % of all adults	7%
Average Monthly Household Income	\$796
Percent Working at Entry	39%
Race - Black (HoH)	74%
Race - White (HoH)	20%
Race - Multi-racial (HoH)	5%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	643
Children Served	1,037
Mean Family Size ²	3.5
Average Number of Children ²	2.2
Children 0 - 2 years ²	31%
Children 3 - 7 years ²	32%
Children 8 - 12 years ²	21%
Children 13 - 17 years ²	16%
Self-reported Disability (HoH)	22%
Pregnant Women Served	45

The number of households served decreased 19% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased by 5 percentage points to 87%. At exit, 57% of households are stable in their own housing and 30% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY22 annual rate of 37% to 39% currently. The number of veterans served decreased by 14 (23% increase) and the number of pregnant women served decreased by 53 (54% decrease) when compared to the same reporting period.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOA01 SSVF program for veterans.

² Data refers to the families served.

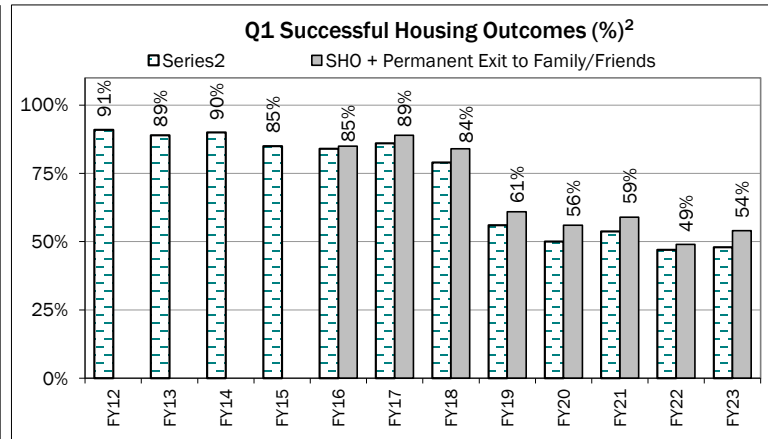
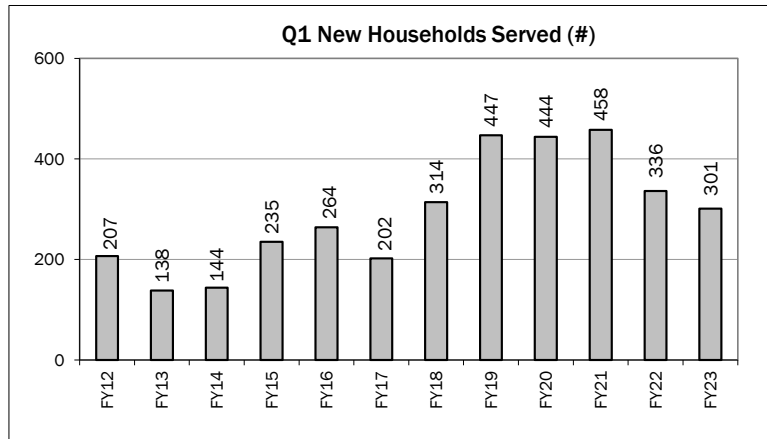
³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Due to rounding percentages do not add up to 100%.

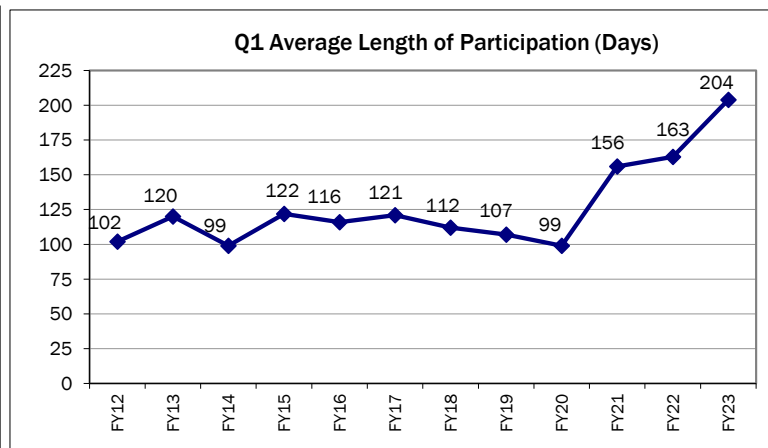
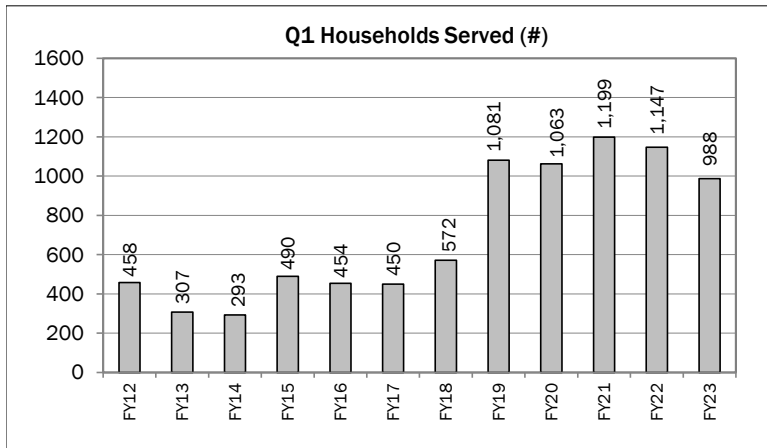
System and Program Indicator Report



FY23 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
7/1/2022 - 9/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-housing System ¹	500	301	≠	1,300	988	≠	150	204	≠	275	144	≠	55%	54%	√
Single Adults ³	-	203	-	-	634	-	-	190	-	-	82	-	-	49%	-
Families ³	-	99	-	-	355	-	-	229	-	-	62	-	-	62%	-



DEMOGRAPHICS	Family	Single Adults
Households Served	355	634
Clients Served	1,245	643
Average Age (HoH)	33	48
Gender - Male (HoH)	6%	70%
Gender - Female (HoH)	94%	29%
Gender - Other (HoH)	0%	1%
Veterans (U.S. Military) served	6	197
Veterans % of all adults	2%	31%
Average Monthly Household Income	\$711	\$787
Percent Working at Entry	33%	24%
Adults Served	441	643
Children Served	804	-
Race - Black (HoH) ⁴	76%	60%
Race - White (HoH) ⁴	17%	32%
Race - Multi-racial (HoH) ⁴	6%	7%
Race - Other (HoH) ⁴	1%	0%
Non-Hispanic (HoH)	96%	97%
Hispanic (HoH)	4%	3%
Mean Family Size	3.5	-
Average Number of Children	2.3	-
Adults 18-24 years (HoH)	28%	10%
Children 0 - 2 years	30%	-
Children 3 - 7 years	31%	-
Children 8 - 12 years	23%	-
Children 13 - 17 years	16%	-
Self-reported Disability (HoH)	46%	83%
Pregnant Women Served	32	12



The number served decreased 14% when compared to the same reporting period of the previous year mainly due to a decrease in single adults served, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners. The success rate at exit increased by 5 percentage points, to 54% currently and the length of participation increased by 41 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

¹ System includes HFF Rapid Re-housing programs, VOAIO Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing programs, Homefull RRH and Expansion, LSS SSVF, and VOAIO SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

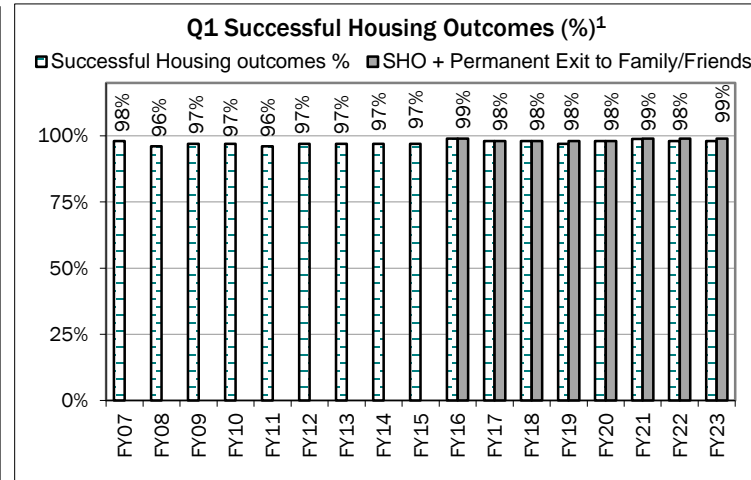
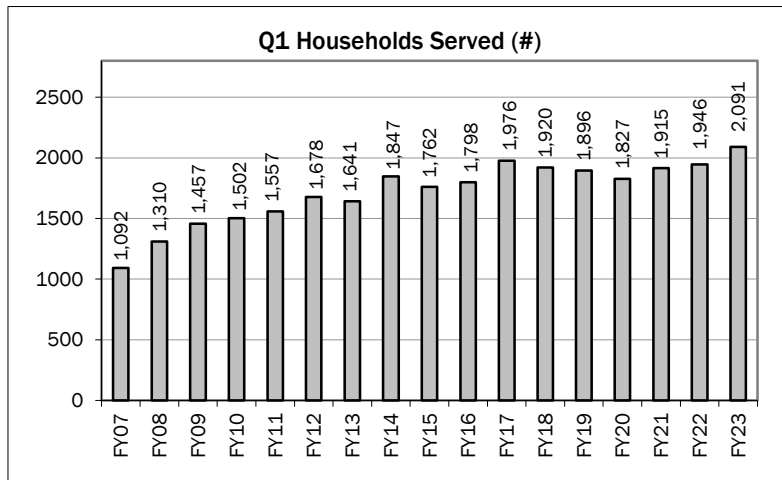
³ No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

⁴ Due to rounding percentages do not add up to 100%.

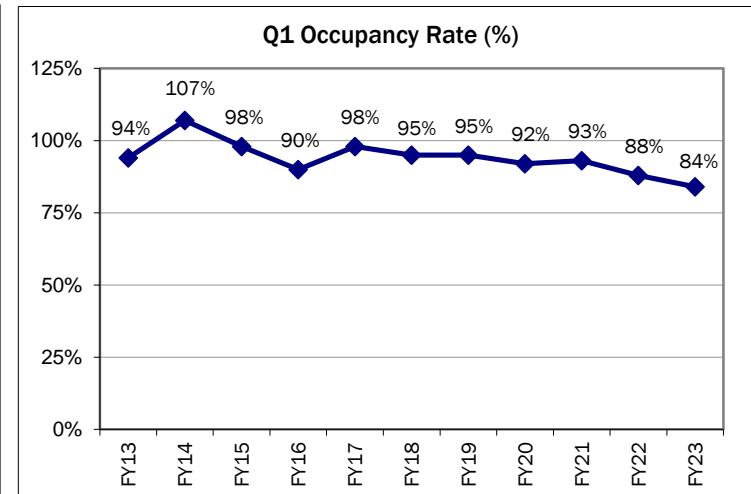
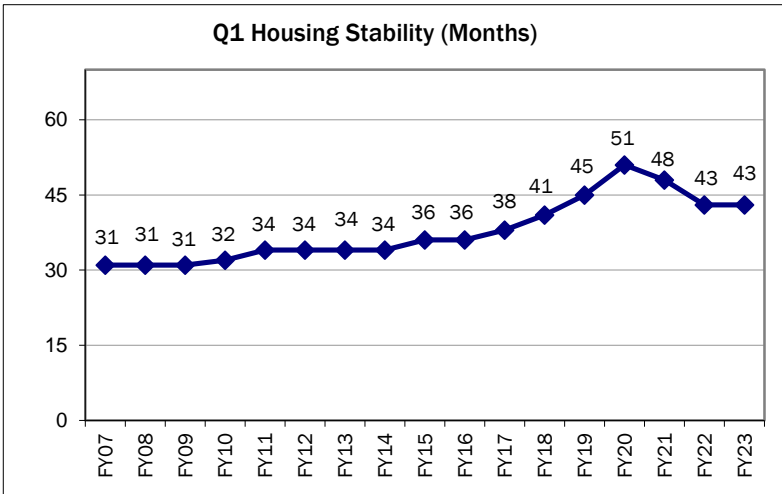
System and Program Indicator Report



FY23 Permanent Supportive Housing (PSH) 7/1/2022 - 9/30/2022	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,566	2,091	≠	95%	84%	≠	24	43	√	2,309	2,059	≠	90%	99%	√

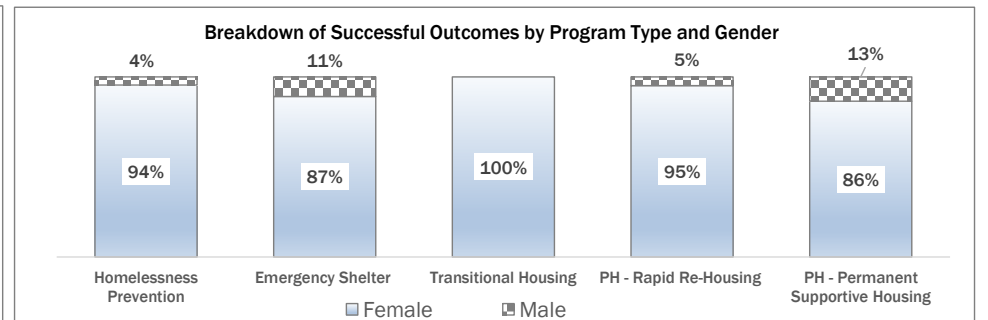
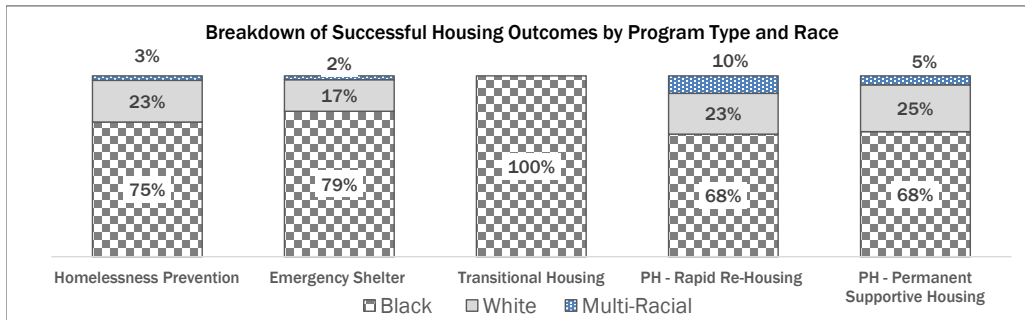


The system had a 7% increase in numbers served. The occupancy rate decreased to 84% due to 1) difficulty in finding scattered sites affordable housing to rent in the community and 2) delays and difficulty processing housing applications for qualified households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2444. VA VASH voucher capacity of 377 is not included.



¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

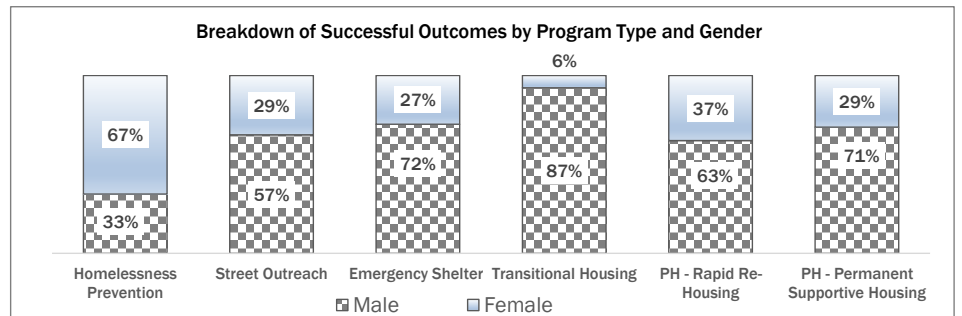
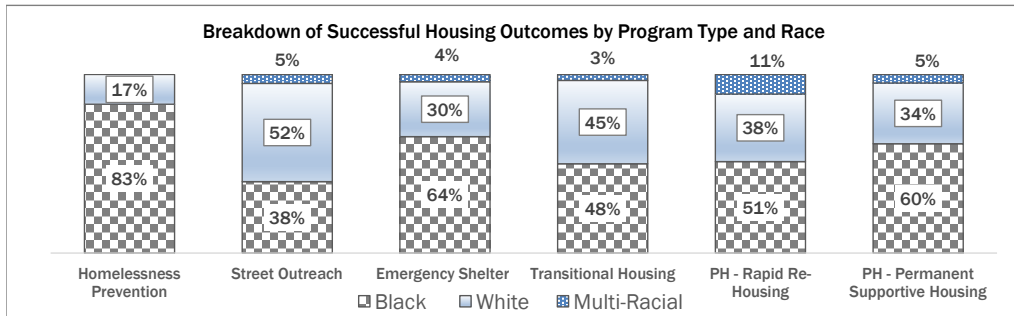
Special Populations Served: 7/1/2022 - 9/30/2022		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	216	90	0	24	13	85	34
Pregnant Youth Households (18 - 24)	40	18	0	10	3	12	2
Households (25+)	943	329	0	319	1	240	228
Pregnant Households (25+)	68	26	0	28	0	20	8
Total Households Served (#)	1,252	463	0	377	17	354	272
Total Households Entered	386	168	0	226	2	99	15
Total Households Exited	399	180	0	214	1	99	9
Successful Housing Outcomes (#) ¹	N/A	157	N/A	47	1	62	268
Successful Housing Outcomes (%) ¹	N/A	87%	N/A	22%	100%	62%	99%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	101	N/A	65	11	228	41
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH)	75%	N/A	71%	100%	76%	68%
	Race - White (HoH)	19%	N/A	21%	0%	17%	26%
	Race - Multi-racial (HoH)	5%	N/A	7%	0%	6%	5%
	Race - Other (HoH)	1%	N/A	1%	0%	1%	1%
	Gender - Female	95%	N/A	93%	100%	94%	86%
	Gender - Male	5%	N/A	7%	0%	6%	14%
	Gender - Other	0%	N/A	0%	0%	0%	0%
	Non-Hispanic (HoH)	95%	N/A	95%	88%	96%	96%
	Hispanic (HoH)	5%	N/A	5%	12%	4%	4%
	Self Reported Disability	19%	N/A	45%	65%	46%	92%
	Franklin County Residents	91%	N/A	85%	88%	85%	92%



The system-wide number of families served increased by 2% (FY22 1,233) when compared to the same reporting period of the prior fiscal year. While the rate of families receiving homelessness prevention services decreased by 18% (FY22 565), the rate of families in emergency shelter increased by 42% (FY22 265) during the same timeframe. The rate of families in permanent supportive housing increased by 19% (FY22 226). The length of time families spent in all types of programs increased significantly while the success rate decreased, when compared to FY22. The rate of Black/African American families in rapid rehousing programs and women-headed families in emergency shelter achieving a successful exit shows a disparity compared to the rate of families in the same racial and gender categories served in these programs. We will continue to monitor the findings.

¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.
² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.
³ PH - Rapid Re-Housing households with adults only were excluded from totals.

Special Populations Served: 7/1/2022 - 9/30/2022		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	251	10	11	85	39	56	73
Pregnant Unaccompanied Youth (18 -24)	25	1	1	10	6	8	2
Households without Children (18 - 24)	6	2	0	0	1	0	3
Pregnant Households without Children (18 - 24)	1	0	0	0	0	1	0
Single Adult (25+)	4,033	58	156	1,656	46	561	2,050
Pregnant Single Adult (25+)	24	0	1	20	0	3	2
Households without Children (25+)	80	4	0	3	0	5	71
Total Households Served (#)	4,409	75	169	1,771	92	634	2,200
Total Households Entered	1,325	19	96	1,085	40	203	203
Total Households Exited	1,057	7	62	1,059	39	169	76
Successful Housing Outcomes (#) ¹	N/A	6	21	136	31	82	2152
Successful Housing Outcomes (%) ¹	N/A	86%	34%	13%	79%	49%	99%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	264	96	62	5	190	46
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ³	69%	40%	61%	70%	60%	60%
	Race - White (HoH) ³	28%	51%	31%	27%	32%	34%
	Race - Multi-racial (HoH) ³	3%	5%	5%	2%	7%	5%
	Race - Other (HoH) ³	0%	4%	2%	1%	0%	1%
	Gender - Male ³	59%	62%	69%	67%	70%	71%
	Gender - Female ³	40%	35%	30%	29%	29%	29%
	Gender - Other ³	1%	3%	1%	3%	1%	1%
	Non-Hispanic (HoH)	97%	99%	96%	96%	97%	98%
	Hispanic (HoH)	3%	1%	4%	4%	3%	2%
	Self Reported Disability	43%	93%	65%	82%	84%	95%
	Franklin County Residents	87%	86%	85%	79%	82%	95%



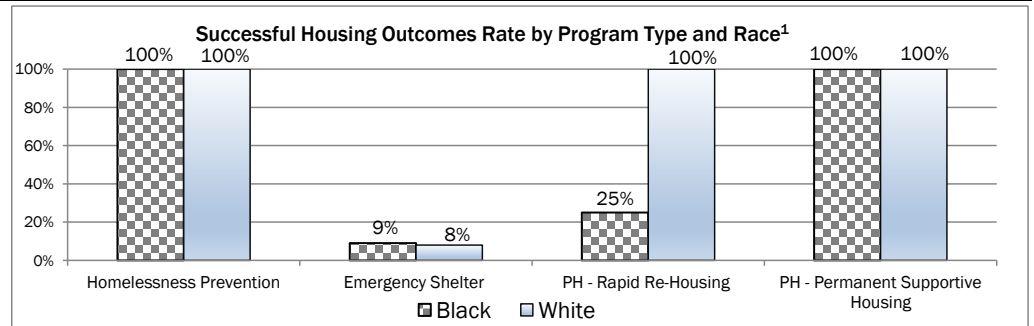
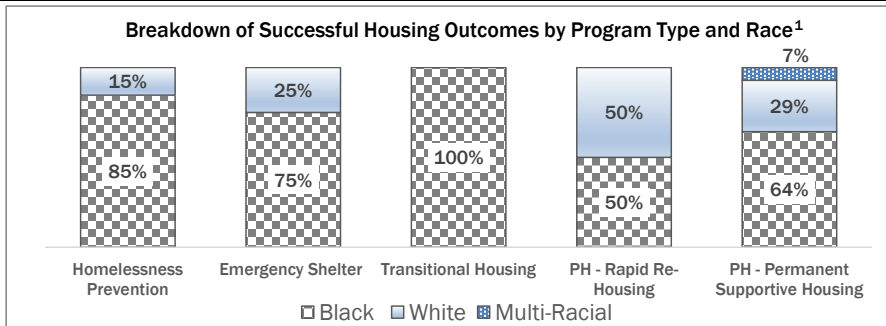
This is the first system level dashboard for single adults and no comparable information is available. The following disparities are noted when comparing demographics of households served vs demographics of households achieving a successful exit: for homelessness prevention white race and male gender; for street outreach female gender; for transitional housing Black/African American race and female gender; for rapid rehousing Black/African American race and male gender. In some cases a small sample size may cause the disparity. We will continue to monitor the findings.

¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2022 - 9/30/2022		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	29	1	1	10	6	9	2
Single Adults (25+)	26	0	1	20	0	3	2
Parenting Youth Households 18-24	45	18	0	10	3	12	2
Parenting Households (25+)	82	26	0	28	0	20	8
Total Households Served (#)	154	45	2	67	9	43	14
Total Households Entered	68	16	1	49	3	13	0
Total Households Exited	63	13	1	51	2	5	1
Successful Housing Outcomes (#) ¹	N/A	13	0	4	1	2	14
Successful Housing Outcomes (%) ¹	N/A	100%	0%	8%	50%	40%	100%
Average Length of Shelter Stay (Days) ²	N/A	75	49	36	6	95	20
Average Length of Participation (Days) ²	N/A						
Housing Stability (Months) ²	N/A						
DEMOGRAPHICS							
	Race - Black (HoH) ³	76%	50%	67%	100%	77%	64%
	Race - White (HoH) ³	18%	0%	27%	0%	21%	29%
	Race - Multi-Racial (HoH) ³	7%	50%	4%	0%	2%	7%
	Race - Other (HoH) ³	0%	0%	1%	0%	0%	0%
	Non-Hispanic (HoH)	100%	100%	96%	89%	98%	93%
	Hispanic (HoH)	0%	0%	4%	11%	2%	7%
	Self Reported Disability	7%	100%	38%	44%	42%	86%
	Franklin County Residents	91%	100%	87%	78%	81%	93%



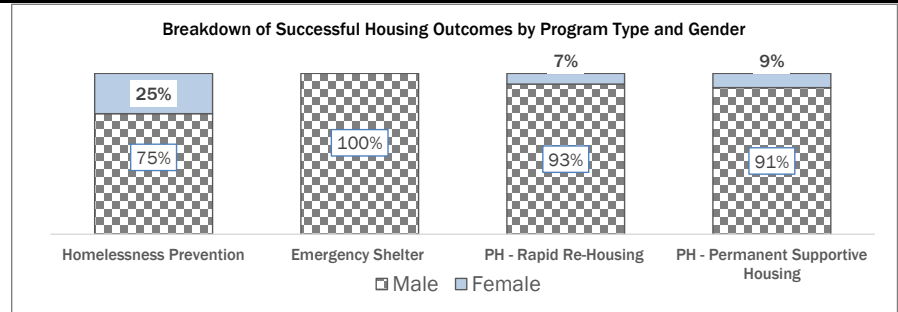
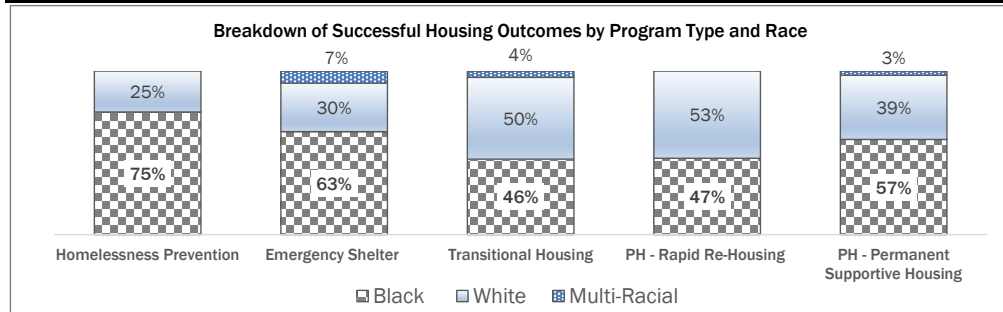
The system-wide number of pregnant women served decreased by 23% (FY22 200) compared to the same reporting period of the prior fiscal year. 54% less (FY22 98) pregnant women were served by homelessness prevention projects, 9% less (FY22 47) by rapid re-housing and 56% more (FY22 9) by permanent supportive housing projects. The number served by emergency shelters and transitional housing increased 12% (FY22 60) and 125% (FY22 4) respectively when compared to prior fiscal year.

¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

Veterans (All Adults)	Totals	Veterans Served by Program Type					
		Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	5	0	0	1	0	2	2
Single Adults (25+)	777	41	4	115	46	195	534
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	50	6	0	6	0	6	34
Total Households Served (#)	828	47	4	122	46	203	571
Total Households Entered	98	7	3	83	30	73	5
Total Households Exited	94	4	0	74	32	26	25
Successful Housing Outcomes (#) ¹	N/A	4	N/A ⁵	27	26	15	556
Successful Housing Outcomes (%) ¹	N/A	100%	N/A ⁵	36%	81%	58%	98%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	259	N/A ⁵	56	2	218	58
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	68%	0%	57%	54%	56%	57%
	Race - White (HoH) ⁴	30%	75%	38%	43%	40%	39%
	Race - Multi-Racial (HoH) ⁴	2%	25%	5%	2%	4%	3%
	Race - Other (HoH) ⁴	0%	0%	0%	0%	0%	1%
	Gender - Male	85%	100%	90%	100%	96%	91%
	Gender - Female	15%	0%	10%	0%	4%	8%
	Gender - Other	0%	0%	0%	0%	0%	1%
	Non-Hispanic (HoH)	98%	100%	97%	96%	97%	98%
	Hispanic (HoH)	2%	0%	3%	4%	3%	2%
	Self Reported Disability	55%	100%	71%	87%	66%	82%
	Franklin County Residents	98%	75%	76%	74%	74%	92%



The system-wide number of veterans served remained flat when compared to the prior fiscal year. While the rate of veterans receiving homelessness prevention services decreased by 24% (FY22 62), the rate of veterans in emergency shelter increased by 19% (FY22 102) and in transitional housing decreased by 19% (FY22 57). The number of veterans served in rapid re-housing increased by 26% (FY22 161) and the number in permanent supportive housing decreased by 4% (FY22 593) when compared to prior fiscal year. The rate of male veterans in homelessness prevention programs, white veterans and female veterans in emergency shelters and Black/African American veterans in transitional housing and rapid rehousing programs achieving a successful exit shows a disparity compared to the rate of veterans in the respective demographic categories served in these programs. A small sample size may contribute to this disparity. We continue to monitor these findings.

¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

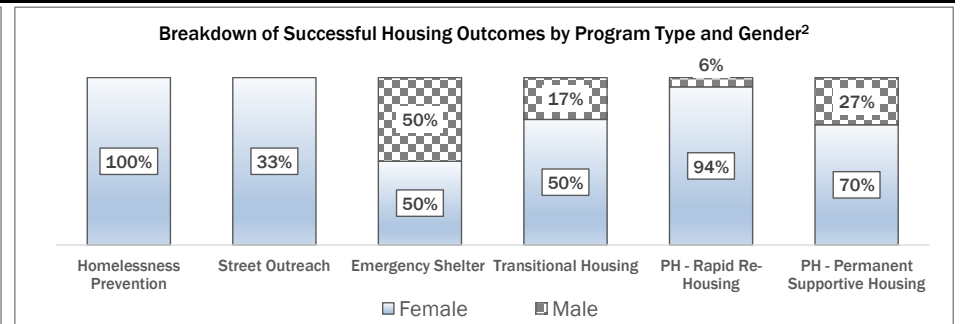
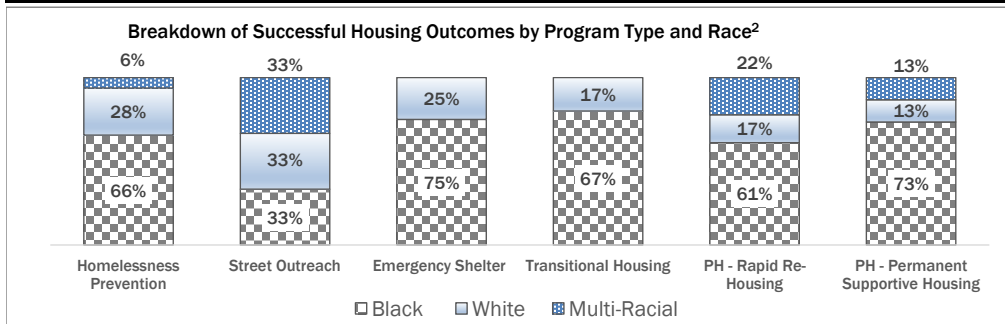
³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁴ Due to rounding, percentages do not add up to 100%.

⁵ No Household exits; unable to calculate measure.

Special Populations Served: 7/1/2022 - 9/30/2022		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth under 18	83	0	0	80	3	1	0
Unaccompanied Youth 18-24	281	12	12	95	46	65	78
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	253	108	0	33	16	97	36
Total Pregnant Women Served	66	19	1	20	9	21	4
Total Households Served	613	120	12	208	65	163	114
Total Households Entered	240	32	9	174	14	33	6
Total Households Exited	223	38	4	164	9	36	2
Successful Housing Outcomes (%) ²	N/A	84%	75%	4%	67%	50%	99%
Successful Housing Outcomes (#) ²	N/A	32	3	4	6	18	113
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	115	121	32	9	239	23
Housing Stability (Months) ³							

DEMOGRAPHICS							
Race - Black (HoH) ⁴	73%	58%	71%	89%	76%	74%	
Race - White (HoH) ⁴	18%	17%	21%	8%	14%	13%	
Race - Multi-Racial (HoH) ⁴	8%	17%	6%	2%	10%	13%	
Race - Other (HoH) ⁴	2%	8%	2%	2%	0%	0%	
Gender - Female ⁴	98%	58%	55%	69%	80%	69%	
Gender - Male ⁴	2%	25%	41%	26%	18%	28%	
Gender - Other ⁴	1%	17%	3%	5%	1%	3%	
Non-Hispanic (HoH)	94%	83%	95%	94%	93%	96%	
Hispanic (HoH)	6%	17%	5%	6%	7%	4%	
Self Reported Disability	10%	100%	59%	74%	44%	96%	
Franklin County Residents	93%	83%	89%	86%	90%	96%	



6% more (FY22 580) transition age youth were served compared to the same reporting period of the prior fiscal year. The number of youth served by homelessness prevention increased by 5% (FY22 114), the number of youth served in PSH increased by 20% (FY22 95), and youth in rapid re-housing decreased by 14% (FY22 189). The number of youth served in emergency shelters and transitional housing remained constant (FY22 206, 63 respectively). The rate of Black/African American TAY in homelessness prevention and rapid rehousing programs and the rate of male TAY in rapid rehousing achieving a successful exit shows a disparity compared to the rate of TAY in the respective racial and gender categories served in these programs. Small sample sizes may affect results.

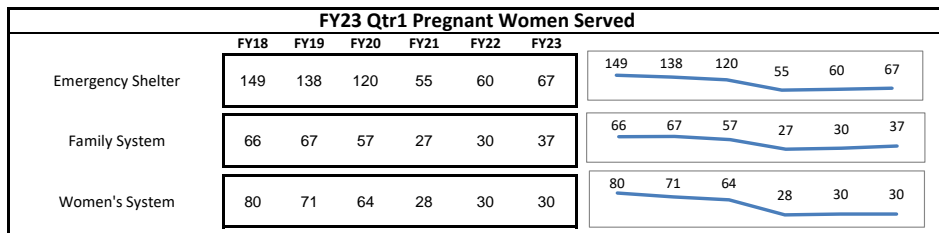
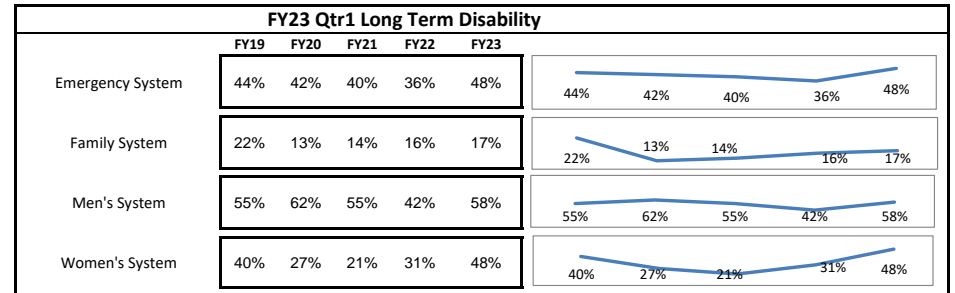
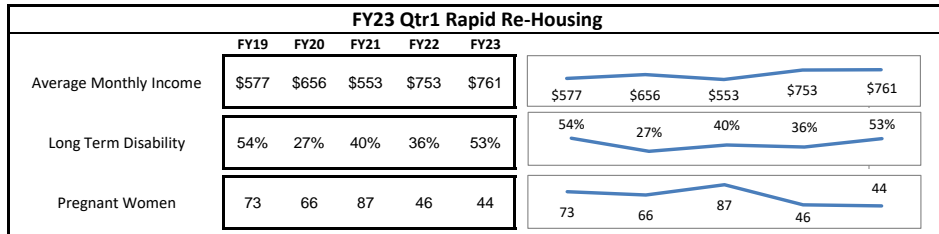
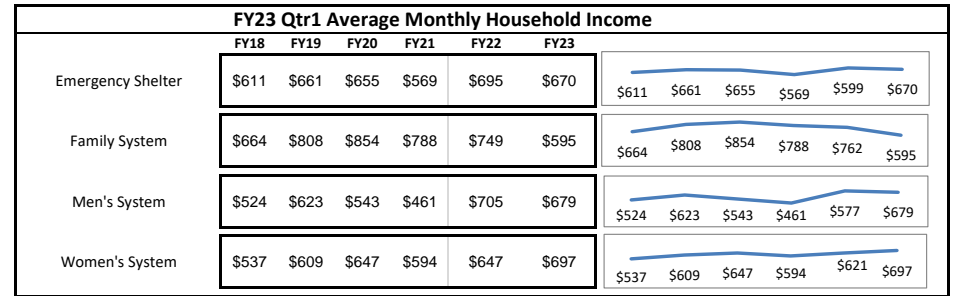
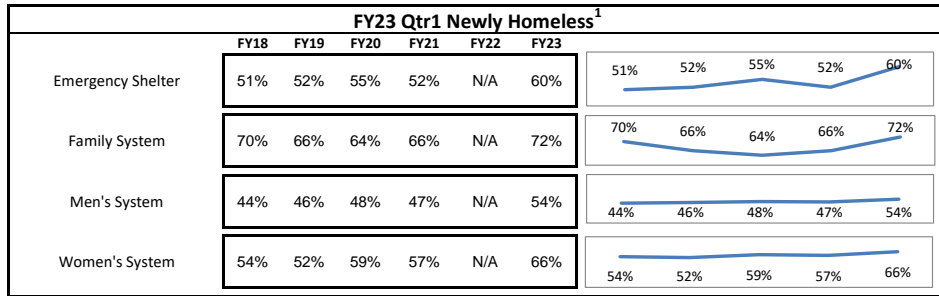
¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2022 - 9/30/2022



¹ Did not access a homeless program in the past two years.

² Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2022 - 9/30/2022													
Gladden Community House - Family Diversion	475	640	√	N/A	N/A	N/A	166	217	√	35%	42%	√	
Netcare - Homeless Hotline (Families)	900	956	√	<5	1:32	√	270	411	√	30%	38%	√	
Netcare - Homeless Hotline (Single Adults)	2,600	2,678	√	<5	1:32	√	520	126	≠	20%	4%	≠	

STREET OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2022 - 9/30/2022																									
Mt. Carmel - Capital Crossroad SID Outreach ⁶	25	7	N/A	40	7	N/A	90	N/A	N/A	19	N/A	N/A	75%	N/A	N/A	10	N/A	N/A	55%	N/A	N/A	N/A	N/A	N/A	
Mt. Carmel - Outreach ⁶	72	31	N/A	232	31	N/A	90	N/A	N/A	54	N/A	N/A	75%	N/A	N/A	30	N/A	N/A	55%	N/A	N/A	25%	N/A	N/A	
Southeast - PATH Outreach ²	35	85	√	65	108	√	90	22	√	17	12	≠	50%	33%	≠	N/A	1	N/A	N/A	8%	N/A	N/A	N/A	N/A	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴			Successful Outcomes / Housing Outcomes ³							
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		
7/1/2022 - 9/30/2022																								
Huckleberry House - TAY CARR Team & Expansion	30	54	√	80	81	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	58	√	19	18	√	75%	41%	≠		
Huckleberry House - Emergency Shelter	N/A	76	N/A	100	80	√ ⁵	16	6	39%	√ ⁵	10	8	√	N/A	N/A	N/A	59	61	√ ⁵	80%	82%	√		
Huckleberry House - TLP TH	N/A	4	N/A	33	27	≠	24	23	96%	√	N/A	N/A	N/A	10	9	√	5	5	√	80%	100%	√		
Huckleberry House - TLP RHY TH	N/A	4	N/A	7	10	√	7	6	86%	≠	N/A	N/A	N/A	12	7	≠	1	1	√	80%	33%	≠		
Home for Families - Homelessness Prevention/RRH - ODH TAY	9	5	≠	19	14	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	200	≠	8	0	≠	85%	0%	≠		
Home For Families - TAY Transition to Home TH	N/A	5	N/A	34	28	≠	28	25	88%	≠	N/A	N/A	N/A	10	10	√	5	0	≠	80%	0%	≠		
Home For Families - TAY Transition to Home RRH	6	12	√	46	58	√	N/A	N/A	N/A	N/A	35	N/A ⁷	N/A	180	212	≠	4	5	√	60%	45%	≠		
Home For Families - TAY RRH	30	18	≠	110	85	≠	N/A	N/A	N/A	N/A	35	12	√	180	252	≠	18	13	≠	60%	57%	√		

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for prevention, transitional housing (TH), and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.

⁵ Project served all households that needed services. Successful housing/diversion outcome goals were recalculated based on the number served.

⁶ Project is new, in its first quarter of operations. Project didn't have any household exits; some measures could not be calculated.

⁷ Project didn't have any household entries that overlap with a corresponding emergency shelter service; measure could not be calculated.

EMERGENCY SHELTER ⁴	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ³					
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 9/30/2022																	
FAMILY																	
YMCA - Van Buren Family Shelter	175	285	110	√	64	102	159%	√	54	58	√	56	22	≠	50%	12%	≠
YWCA - Family Center	110	102	(8)	√	50	54	109%	√	54	77	≠	30	25	≠	50%	53%	√
MEN																	
LSS - Faith Mission - Men's on Grant ²	N/A	221	N/A	N/A	95	93	98%	N/A	45	73	N/A	N/A	23	N/A	25%	18%	N/A
LSS - Faith Mission on 8th ²	N/A	233	N/A	N/A	95	89	94%	N/A	45	61	N/A	N/A	22	N/A	25%	15%	N/A
Southeast - Friends of the Homeless - Men's Shelter	460	439	(21)	√	160	150	93%	≠	45	45	√	75	19	≠	25%	7%	≠
YMCA - Men's Social Distancing (including overflow) ⁵	530	260	(270)	≠	99	99	100%	√	45	68	≠	N/A	9	N/A	N/A	6%	N/A
YMCA - SIQ Shelter ⁵	N/A	48	N/A	N/A	4	4	100%	N/A	N/A	8	N/A	N/A	0	N/A	N/A	0%	N/A
WOMEN																	
LSS - Faith Mission - Women's on Grant ²	N/A	78	N/A	N/A	38	37	98%	N/A	45	76	N/A	N/A	12	N/A	25%	30%	N/A
YMCA - Van Buren Women's Shelter	450	424	(26)	√	158	155	98%	√	45	61	≠	73	20	≠	25%	7%	≠
YMCA - Women's Overflow	N/A	13	N/A	N/A	5	5	100%	N/A	N/A	1	N/A	N/A	0	N/A	N/A	0%	N/A
INEBRIATE																	
Maryhaven - Engagement Center Safety	275	181	(94)	≠	34	22	65%	≠	20	11	√	72	45	≠	30%	28%	√
Maryhaven - Engagement Center Shelter2Housing	32	20	(12)	≠	16	10	59%	≠	45	70	≠	4	5	√	25%	63%	√
VA EMERGENCY HOUSING																	
LSS - VA Men & Women	60	60	0	√	24	19	80%	≠	45	51	≠	18	10	≠	50%	27%	≠
VOAOI - VA Emergency Housing	40	35	(5)	≠	15	14	95%	√	45	67	≠	13	16	√	50%	73%	√
AGENCY																	
Lutheran Social Services - Faith Mission ²	675	514	(161)	≠	228	219	96%	√	45	71	≠	112	56	≠	25%	19%	≠
Lutheran Social Services - Faith Mission - Medical Respite	35	26	(9)	≠	16	11	68%	≠	45	60	≠	5	0	≠	25%	0%	≠

¹ Shelter capacities do not include overflow, unless a dedicated overflow program.

² Lutheran Social Services is evaluated at the agency level rather than at the individual project level. Inclusive projects are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

³ Successful outcomes measure for Maryhaven EC Safety. Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁴ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the Rapid Re-housing projects.

⁵ Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020.

⁶ Project served all households that needed shelter. Successful Housing Outcomes goal (#) has been recalculated.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based	Households Served					Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 9/30/2022																	
Community Housing Network - Briggsdale	65	68	65	(3)	√	62	96%	√	24	46	√	61	63	√	90%	97%	√
Community Housing Network - Cassidy ²	10	10	11	1	√	11	110%	√	24	37	√	9	11	√	90%	100%	√
Community Housing Network - Creekside Place	23	24	22	(2)	√	22	96%	√	12	14	√	22	22	√	90%	100%	√
Community Housing Network - East 5th Avenue	38	40	36	(4)	√	27	71%	≠	24	40	√	36	33	√	90%	94%	√
Community Housing Network - Inglewood Court	45	47	44	(3)	√	42	94%	√	24	61	√	42	44	√	90%	100%	√
Community Housing Network - Marsh Brook Place	40	42	39	(3)	√	39	98%	√	21	22	√	38	39	√	90%	100%	√
Community Housing Network - North 22nd Street ²	30	31	31	0	√	30	101%	√	24	59	√	28	31	√	90%	100%	√
Community Housing Network - Parsons Place	62	65	64	(1)	√	62	100%	√	21	18	≠	59	62	√	90%	98%	√
Community Housing Network - Safe Haven	13	14	14	0	√	12	94%	√	24	59	√	13	13	√	90%	100%	√
Community Housing Network - Southpoint Place ²	46	48	47	(1)	√	46	101%	√	24	56	√	43	47	√	90%	100%	√
Community Housing Network - Terrace Place	47	49	47	(2)	√	45	96%	√	24	71	√	44	45	√	90%	98%	√
Community Housing Network - Wilson	8	8	8	0	√	8	100%	√	24	79	√	7	8	√	90%	100%	√
Maryhaven - Commons at Chantry	50	52	47	(5)	√	44	89%	≠	24	69	√	47	45	√	90%	98%	√
National Church Residences - Commons at Buckingham	77	81	74	(7)	√	74	96%	√	24	77	√	73	74	√	90%	100%	√
National Church Residences - Commons at Chantry TAY ³	20	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
National Church Residences - Commons at Grant	54	57	54	(3)	√	52	96%	√	24	92	√	51	52	√	90%	100%	√
National Church Residences - Commons at Livingston ²	69	72	74	2	√	73	105%	√	24	57	√	65	71	√	90%	100%	√
National Church Residences - Commons at Third	71	75	72	(3)	√	70	99%	√	24	52	√	68	71	√	90%	100%	√
National Church Residences - Van Buren Village	60	63	56	(7)	≠	54	90%	√	24	53	√	57	54	√	90%	96%	√
YMCA - 40 West Long Street/Transition Location	84	88	84	(4)	√	80	95%	√	24	60	√	79	77	√	90%	96%	√
YMCA - SRA	38	40	37	(3)	√	35	91%	√	24	51	√	36	34	√	90%	97%	√
YMCA - Franklin Station	75	79	75	(4)	√	74	98%	√	24	81	√	71	74	√	90%	99%	√
YWCA - WINGS	91	96	85	(11)	≠	83	91%	√	24	53	√	86	83	√	90%	98%	√

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Funding allows overleasing.

³ New program expected to start serving clients starting in quarter 2.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2022 - 9/30/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	10	10	0	√	9	93%	√	24	21	≠	9	10	√	90%	100%	√
Equitas Health - TRA		89	93	87	(6)	√	86	97%	√	24	122	√	84	87	√	90%	100%	√
Homefull - Leasing ⁵		217	228	135	(93)	≠	125	58%	≠	24	22	√	205	131	≠	90%	98%	√
Homefull - Isaiah		160	168	147	(21)	≠	141	88%	≠	24	36	√	151	143	√	90%	98%	√
Homefull - SRA ^{4,5}		100	105	108	3	√	102	102%	√	21	22	√	95	107	√	90%	99%	√
Homefull - TRA ⁵		261	274	230	(44)	≠	228	87%	≠	21	24	√	247	228	√	90%	100%	√
Homefull TRA - EHV ²		304	150	160	10	√	150	49%	N/A	3	6	√	135	158	√	90%	99%	√
Homefull TRA Mainstream ²		94	99	57	(42)	≠	56	60%	N/A	3	13	√	89	57	≠	90%	100%	√
Veterans Affairs - VASH I-XI ³		377	396	377	(19)	√	370	98%	√	24	60	√	356	372	√	90%	99%	√
VOAOI - Family Supportive Housing		38	40	36	(4)	√	34	89%	≠	24	47	√	36	36	√	90%	100%	√
YMCA - Scattered Sites HOME		55	58	48	(10)	≠	47	85%	≠	24	49	√	52	48	√	90%	100%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2022 - 9/30/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	35	47	12	√	16	39%	≠	4	2	√	18	26	√	77%	81%	√

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

⁴ Funding allows overleasing.

⁵ Starting July 2022, Homefull program capacities changed: TRA increased from 246 to 261, SRA decreased from 160 to 100, and Leasing increased from 147 to 217. Project occupancy is lower than expected as the Leasing project is waiting on approval for a hotel conversion.

System and Program Indicator Report



RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 9/30/2022																					
Homefull - Rapid Re-housing Single Adults & Expansion	45	12	≠	105	60	≠	35	28	√	110	171	≠	22	9	≠	50%	41%	≠	50%	24%	≠
Home for Families - Rapid Re-housing Families	43	14	≠	108	57	≠	34	42	≠	125	177	≠	32	12	≠	75%	52%	≠	75%	31%	≠
Home for Families - Rapid Re-housing Families Intensive	15	15	√	35	44	√	34	35	√	180	273	≠	11	11	√	75%	65%	≠	75%	57%	≠
The Salvation Army - Rapid Re-housing Families	37	12	≠	91	37	≠	34	40	≠	125	147	≠	28	5	≠	75%	45%	≠	75%	25%	≠
The Salvation Army - Job2Housing Families	15	5	≠	50	17	≠	34	60	≠	180	320	≠	11	4	≠	75%	80%	√	75%	100%	√
VOAOI - Rapid Re-housing Families	18	8	≠	46	32	≠	34	31	√	125	207	≠	14	11	≠	75%	85%	√	75%	75%	√
YMCA - Rapid Re-housing Single Adults & Expansion	210	86	≠	489	263	≠	35	28	√	110	190	≠	105	38	≠	50%	48%	√	50%	40%	≠
YMCA - Rapid Re-housing Families	40	27	≠	70	49	≠	34	27	√	125	188	≠	30	7	≠	75%	54%	≠	75%	0%	≠
YMCA - Rapid Re-housing DV	33	17	≠	163	52	≠	35	24	√	180	155	√	17	11	≠	50%	52%	√	50%	0%	≠

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 9/30/2022																		
Gladden Community House - Family Homelessness Prevention	125	132	√	275	235	≠	120	74	√	100	114	√	80%	86%	√	60%	66%	√
Gladden Community House - FCCS Prevention	28	13	≠	50	45	√	90	109	≠	22	18	≠	80%	95%	√	70%	80%	√
HFF - Homelessness Prevention for Expectant Mothers	8	3	≠	38	25	≠	365	357	√	6	5	√	80%	100%	√	80%	100%	√
HFF - Housing for Pregnant Women Prevention and RRH	0	8	√	150	128	≠	365	283	√	51	9	≠	80%	69%	≠	N/A	N/A	N/A
HFF - Resiliency Bridge	15	18	√	35	39	√	365	167	√	13	4	≠	85%	57%	≠	N/A	N/A	N/A
HFF - Success Bridge	15	9	≠	35	35	√	210	172	√	13	6	≠	85%	100%	√	N/A	N/A	N/A

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 9/30/2022																					
LSS - SSVF Rapid Re-housing and Prevention	27	30	√	57	63	√	35	29	√	110	166	≠	20	9	≠	75%	60%	≠	75%	50%	≠
VOAOI - SSVF Prevention	35	5	≠	73	43	≠	N/A	N/A	N/A	120	350	≠	31	2	≠	90%	100%	√	90%	100%	√
VOAOI - SSVF Rapid Re-housing	35	47	√	72	149	√	35	33	√	110	312	≠	26	9	≠	75%	64%	≠	75%	78%	√

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 348.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.



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