

SYSTEM & PROGRAM INDICATOR REPORT

FY2023
7/1/22 - 6/30/23

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all outcomes for numbers served, length of service, and successful outcomes.



family homelessness prevention
family diversion



emergency shelter



homeless hotline for families



overflow shelter for women

These supportive housing programs met all outcomes for numbers served, occupancy, stability, and successful outcomes.



veterans affairs
supportive housing



isaiah project
sponsor-based
rental assistance



Volunteers of America
OHIO & INDIANA
family
supportive housing



cassady
east 5th ave
family homes
inglewood court
marsh brook place
north 22nd street
parsons place
safe haven
southpoint place
terrace place



commons at chantry



sponsor-based
rental assistance
touchstone place
transition supportive housing



National Church Residences
EXCELLENCE THAT TRANSFORMS LIVES
commons at grant
commons at livingston
commons at third
van buren village

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

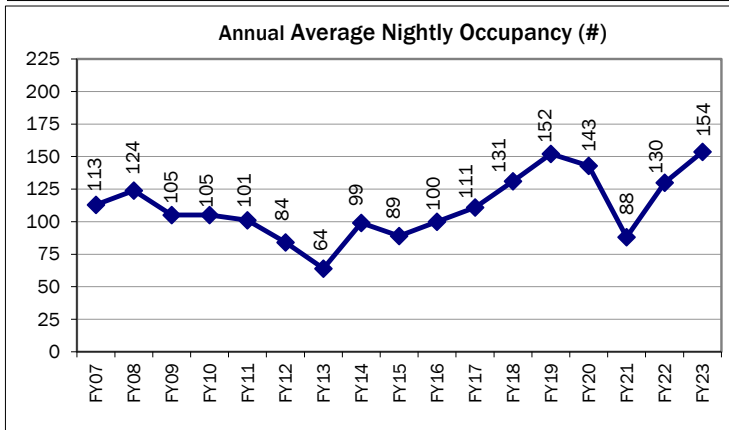
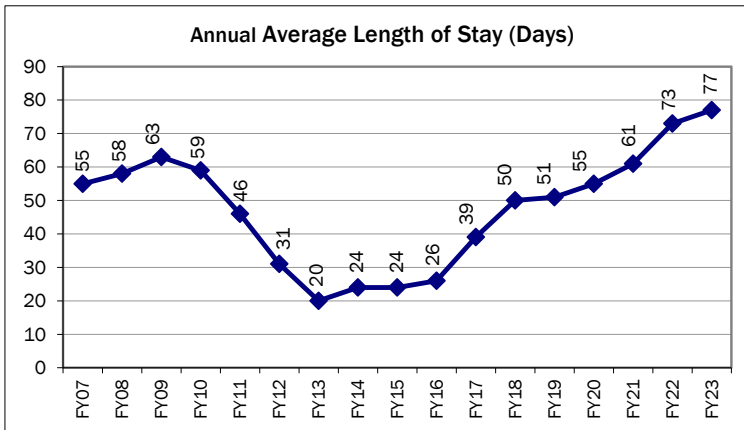
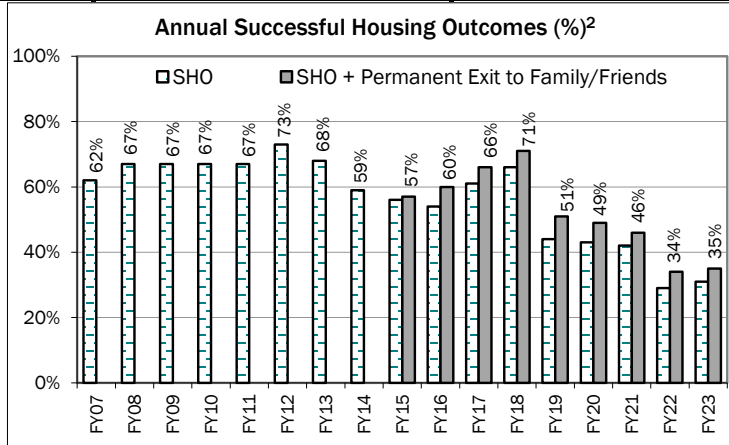
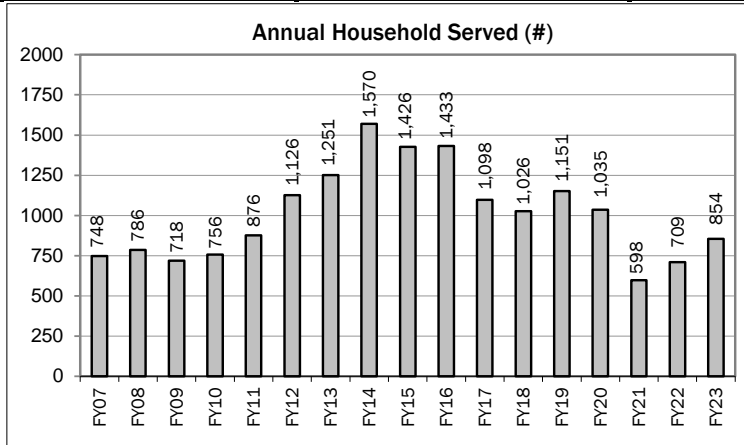
All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2022 - 6/30/2023	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System	850	854	√	114	154	54	77	≠	368	238	≠	50%	35%	≠



DEMOGRAPHICS	
Households Served	854
Recidivism ⁴	4%
Percent Newly homeless	80%
Clients Served	3,079
Average Age (HoH)	34
Gender - Female (HoH)	93%
Gender - Male (HoH)	7%
Veterans (U.S. Military) served	14
Veterans % of all adults	1%
Average Monthly Household Income	\$652
Percent Working at Entry	27%
Race - Black (HoH) ³	68%
Race - White (HoH) ³	23%
Race - Multi-Racial (HoH) ³	7%
Race - Other (HoH) ³	1%
Non-Hispanic (HoH)	94%
Hispanic (HoH)	6%
Adults Served	1,169
Children Served	1,910
Mean Family Size	3.6
Average Number of Children	2.2
Adults 18-24 years (HoH)	13%
Children 0 - 2 years ³	21%
Children 3 - 7 years ³	36%
Children 8 - 12 years ³	26%
Children 13 - 17 years ³	16%
Pregnant Women Served	84
Self-Reported Disability (HoH)	44%
Franklin County Residents	84%

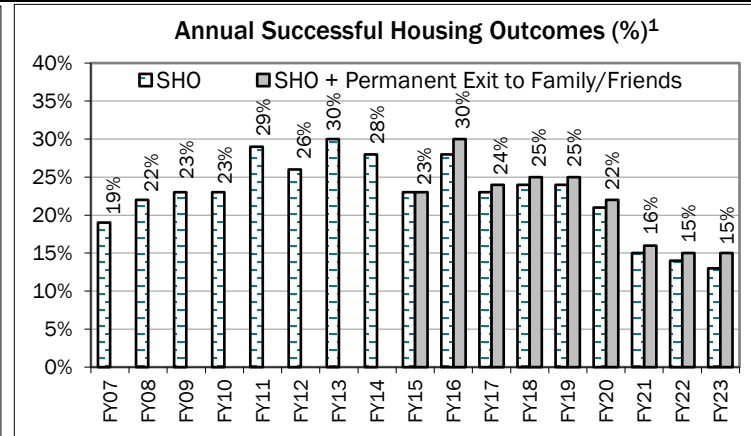
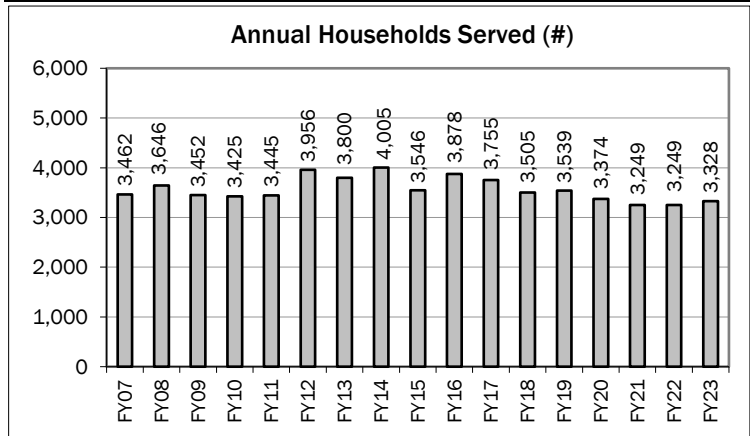
20% more households needed shelter when compared to the prior fiscal year and the average nightly occupancy is at the highest level recorded historically. The success rate at exit from shelters remained flat at 35%. The average length of shelter stay increased by 4 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY22 annual rate of 31% to 27% currently and the average income decreased to \$652 (FY22 \$764), further affecting the ability to find housing. 17% of families (141) had more than one shelter stay during the timeframe. An additional 119 (138% increase compared to FY22) families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.
² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.
³ Due to rounding percentages do not add up to 100%.
⁴ Recidivism calculated for successful housing exits between reporting period of 7/1/22-12/31/22.

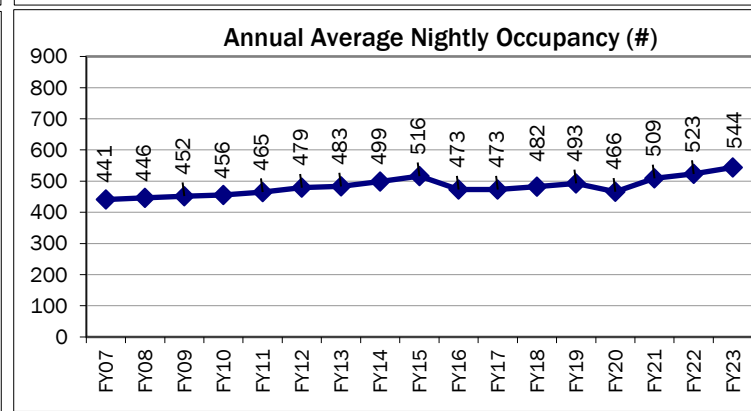
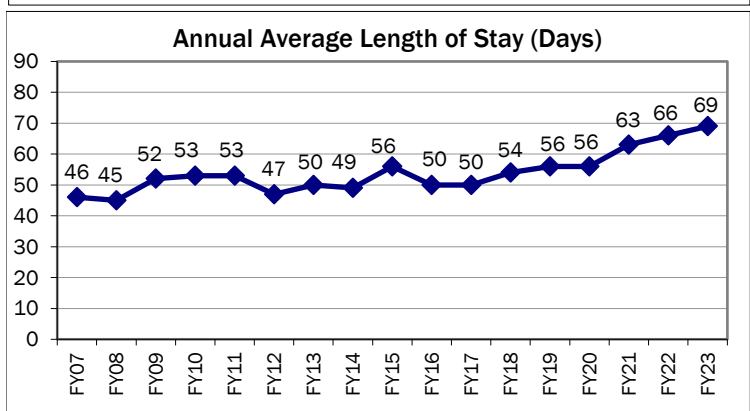
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FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
7/1/2022 - 6/30/2023	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Men's System	3,300	3,328	√	427	544	45	69	≠	696	428	≠	25%	15%	≠



DEMOGRAPHICS		Men
Households Served		3,328
Recidivism ⁴		4%
Percent Newly homeless		69%
Average Age		45
Men as a percent of total single adults served		69%
Veterans (U.S. Military) served		256
Veterans % of all adults		8%
Average Monthly Household Income		\$592
Percent Working at Entry		20%
Average Daily Waitlist Number		60
Race - Black ³		61%
Race - White ³		31%
Race - Multi-Racial ³		5%
Race - Other ³		2%
Non-Hispanic		95%
Hispanic		5%
Adults 18 - 24 years ³		6%
Adults 25 - 34 years ³		24%
Adults 35 - 44 years ³		23%
Adults 45 - 55 years ³		22%
Adults 56 - 61 years ³		14%
Adults 62+ years ³		12%
Self-Reported Disability (HoH)		61%
Franklin County Residents		81%



The number of single men sheltered increased 2% when compared to the prior fiscal year. Additional capacity was open through end of March 2023, when capacity reset to the pre-pandemic level. The success rate remained flat at 15%. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The average length of time homeless increased by 3 days. The employment rate at entry decreased 4 percentage points to 20% when compared to the FY22 annual rate of 24%, and the average income decreased to \$592 (FY22 \$644). 47% of men (1,574) had multiple stays in shelter during the timeframe.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Overflow capacity is not included. Additional overflow beds opened 10/15/22 and closed 4/15/23.

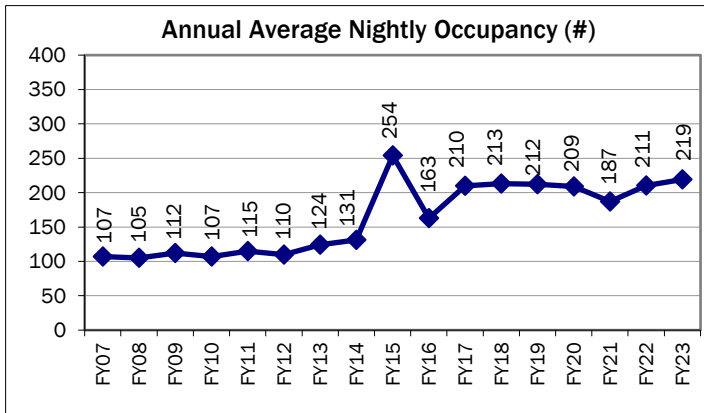
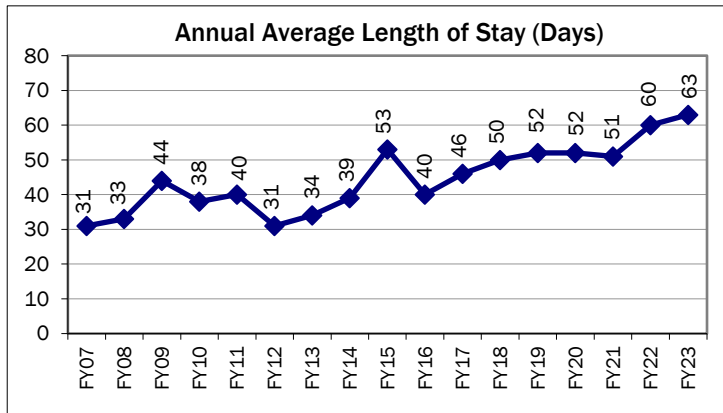
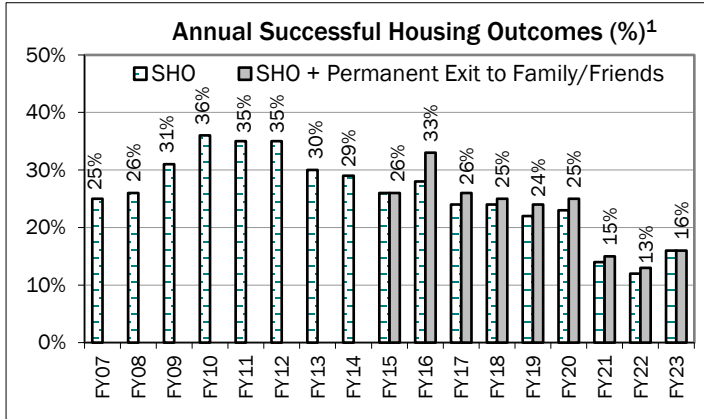
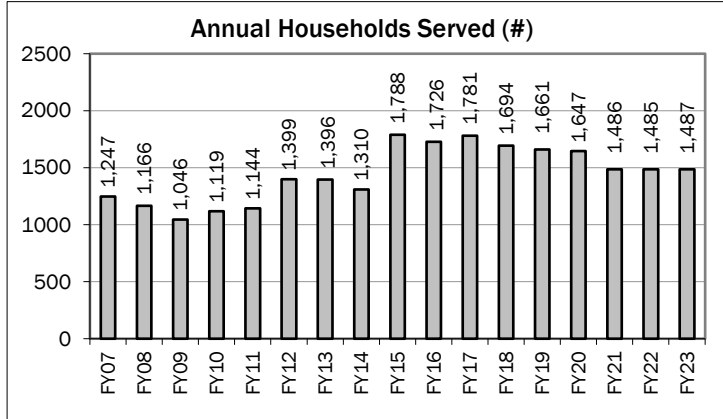
³ Due to rounding percentages do not add up to 100%.

⁴ Recidivism calculated for successful housing exits between reporting period of 7/1/22 - 12/31/22.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2022 - 6/30/2023	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	1,575	1,487	√	208	219	45	63	≠	342	211	≠	25%	16%	≠



DEMOGRAPHICS		Women
Households Served		1,487
Recidivism ⁴		4%
Percent Newly homeless		74%
Average Age		43
Women as a percent of total single adults served		31%
Veterans (U.S. Military) served		20
Veterans % of all adults		1%
Average Monthly Household Income		\$618
Percent Working at Entry		20%
Average Daily Waitlist Number		33
Race - Black ³		54%
Race - White ³		37%
Race - Multi-Racial ³		7%
Race - Other ³		1%
Non-Hispanic		97%
Hispanic		3%
Adults 18 - 24 years		9%
Adults 25 - 34 years		24%
Adults 35 - 44 years		24%
Adults 45 - 55 years		23%
Adults 56 - 61 years		10%
Adults 62+ years		10%
Pregnant Women Served		112
Self-Reported Disability (HoH)		69%
Franklin County Residents		79%

The number of single women sheltered remained flat when compared to the previous year. The success rate at exit increased 3 percentage points. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The average length of time homeless increased by 3 days. The employment rate at entry decreased by 2 percentage points to 20% when compared to the FY22 annual rate of 22%, and the average income decreased to \$618 (FY22 \$661). 51% of women (763) had multiple stays in shelter during the timeframe. The number of pregnant women served increased by 25% compared to FY22 (89). The rate of Franklin County residents decreased below 80% for the first time.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Overflow capacity is not included. Additional overflow beds opened 10/15/22 and closed 4/15/23.

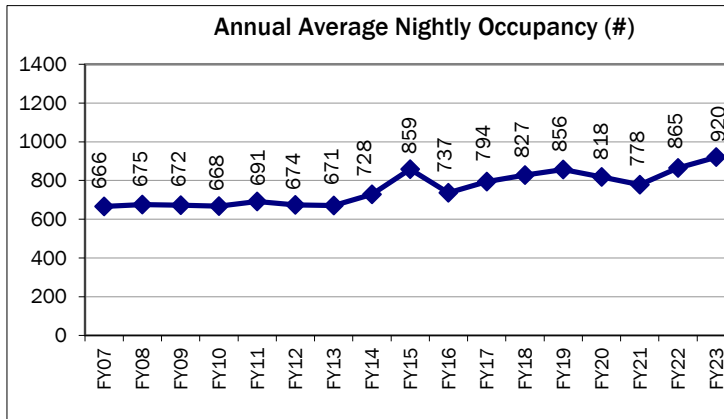
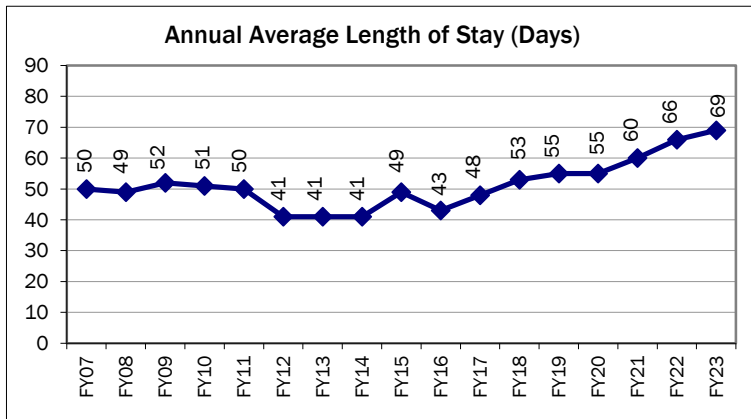
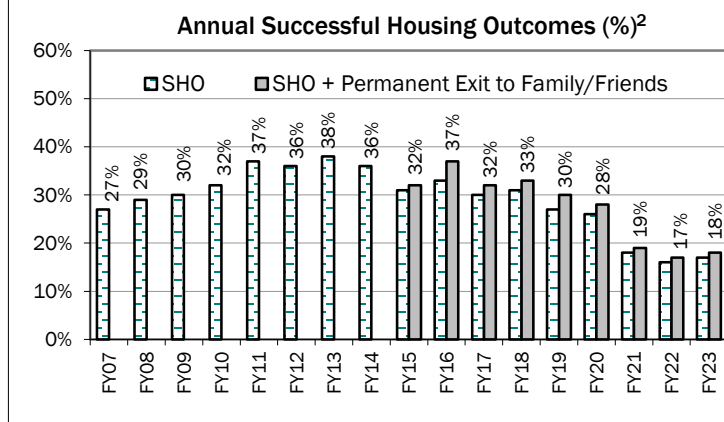
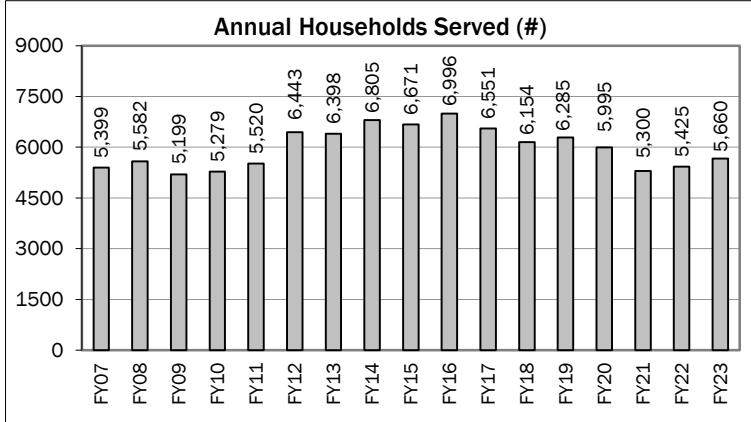
³ Due to rounding percentages do not add up to 100%.

⁴ Recidivism calculated for successful housing exits between reporting period of 7/1/22-12/31/22.

System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
7/1/2022 - 6/30/2023	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System ¹	5,700	5,660	√	749	920	54	69	≠	1,459	880	≠	30%	18%	≠



DEMOGRAPHICS	Family & Adults
Households Served	5,660
Recidivism ³	4%
Percent Newly homeless	72%
Clients Served	7,865
Adults Served	5,955
Children Served	1,910
Average Age (HoH)	43
Gender - Male (HoH)	59%
Gender - Female (HoH)	40%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	291
Veterans % of all adults	5%
Average Monthly Household Income	\$589
Percent Working at Entry	20%
Average Daily Waitlist Number	93
Race - Black (HoH)	60%
Race - White (HoH)	32%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults 18-24 years (HoH)	8%
Pregnant Women Served	196
Self-Reported Disability (HoH)	58%
Franklin County Residents	80%

The number served by the system increased 4% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate increased 1 percentage point to 18%. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average length of time homeless increased by 3 days to a record high of 69 days. The average income decreased to \$589 when compared to the FY22 annual rate of \$670. The system served 16 more (6% increase) veterans and 34 more (21% increase) pregnant women when compared to the previous year (275, 162).

¹ Includes single adult and family shelters. Overflow capacity closed during the reporting period. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 6,072. The number of clients served at SIQ shelters is 130 persons, and this cohort is excluded from all calculations.

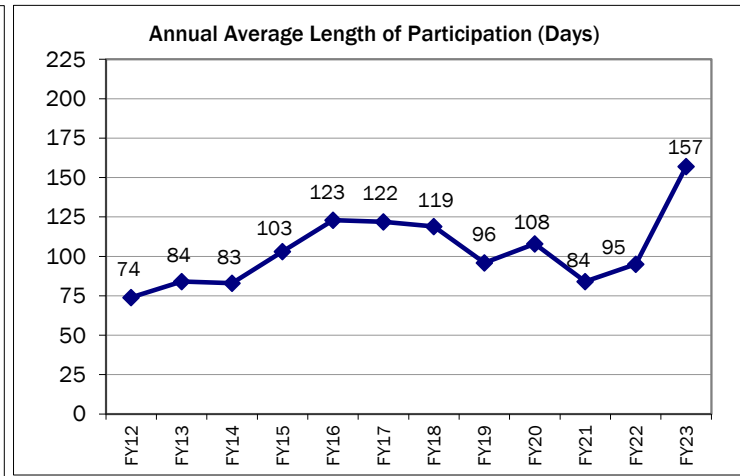
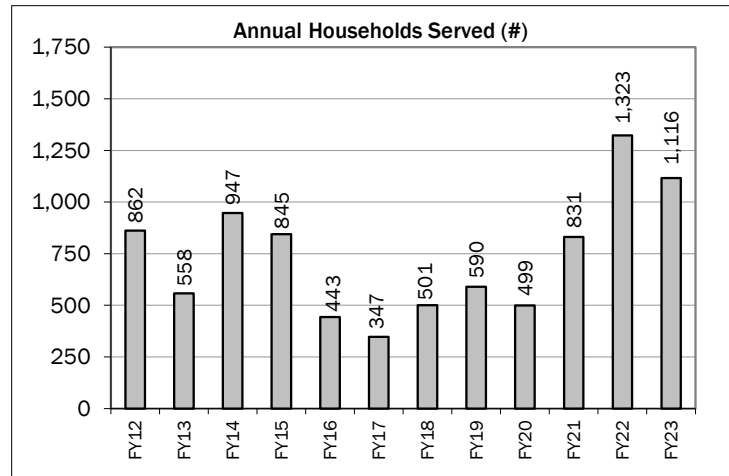
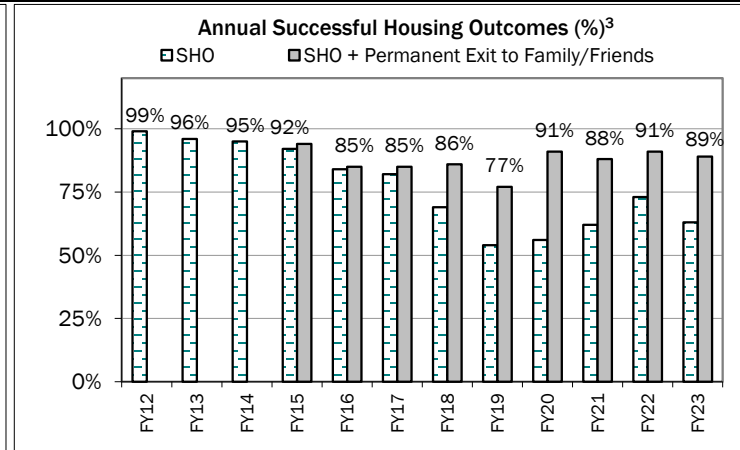
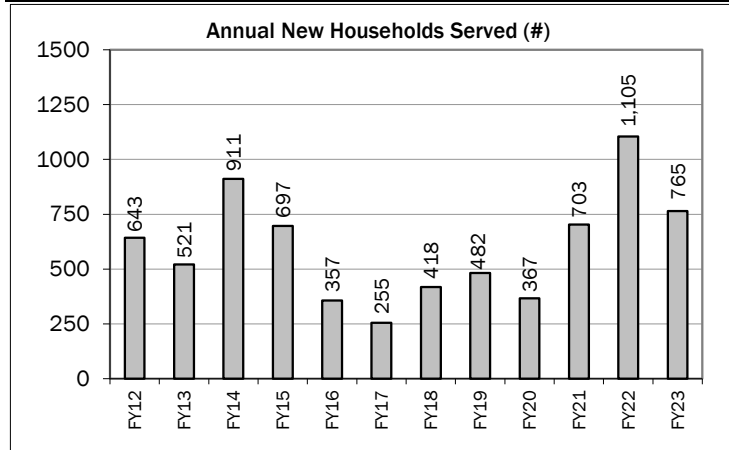
² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Recidivism calculated for successful housing exits between reporting period of 7/1/22-12/31/22.

System and Program Indicator Report



FY23 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
7/1/2022 - 6/30/2023	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	900	765	≠	1,400	1,116	≠	150	157	√	800	720	√	80%	89%	√



DEMOGRAPHICS	Family & Adults
Households Served	1,116
Recidivism ⁴	4%
Clients Served	3,501
Average Age (HoH)	33
Gender - Female (HoH)	88%
Gender - Male (HoH)	12%
Gender - Other (HoH)	0%
Veterans (U.S. Military) served	76
Veterans % of all adults	6%
Average Monthly Household Income	\$923
Percent Working at Entry	44%
Race - Black (HoH)	74%
Race - White (HoH)	20%
Race - Multi-racial (HoH)	5%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	1,327
Children Served	2,174
Mean Family Size ²	3.5
Average Number of Children ²	2.3
Adults 18 - 24 years (HoH)	24%
Adults 25 - 34 years (HoH)	44%
Adults 35 - 44 years (HoH)	20%
Adults 45 - 55 years (HoH)	7%
Adults 56 - 61 years (HoH)	2%
Adults 62+ years (HoH)	3%
Self-reported Disability (HoH)	23%
Pregnant Women Served	140

The number of households served decreased 16% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased by 2 percentage points to 89% and the average length of participation in the program significantly increased to 157 days. At exit, 63% of households are stable in their own housing and 26% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY22 annual rate of 37% to 44% currently. The number of veterans served decreased by 14 (16% decrease) and the number of pregnant women served decreased by 68 (33% decrease) when compared to the prior fiscal year (90, 208).

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.

² Data refers to the families served.

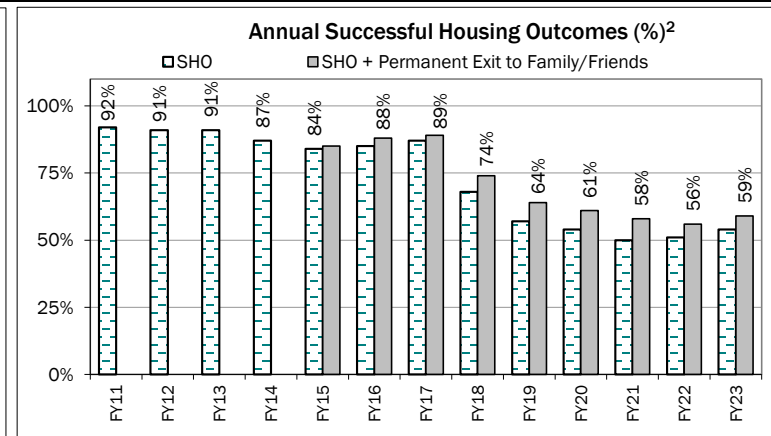
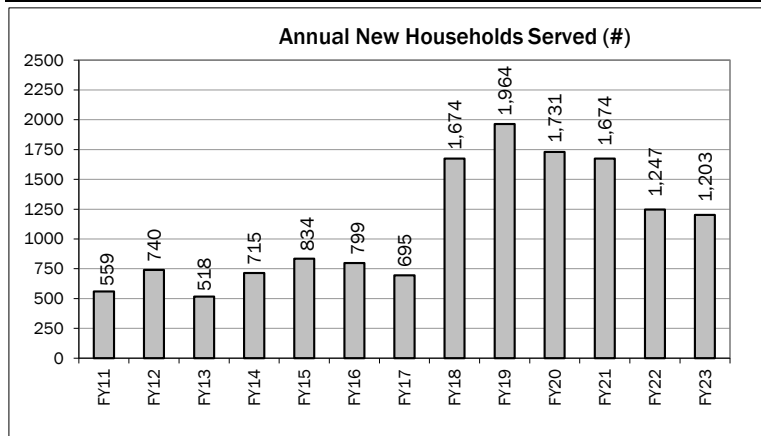
³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Recidivism calculated for successful housing exits between reporting period of 7/1/21 - 6/30/22.

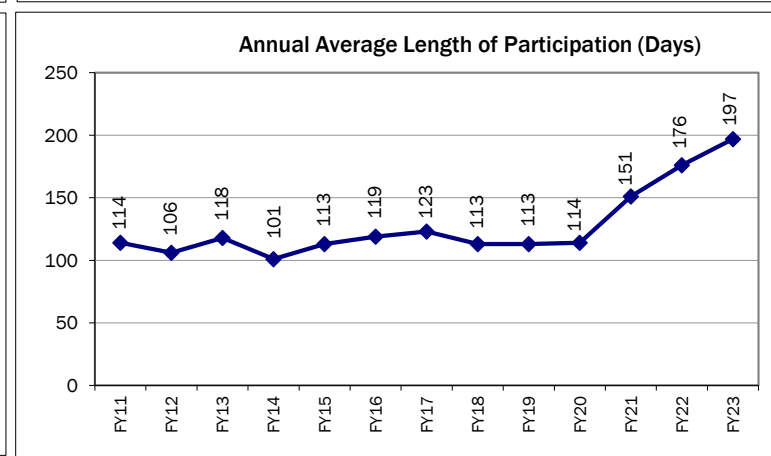
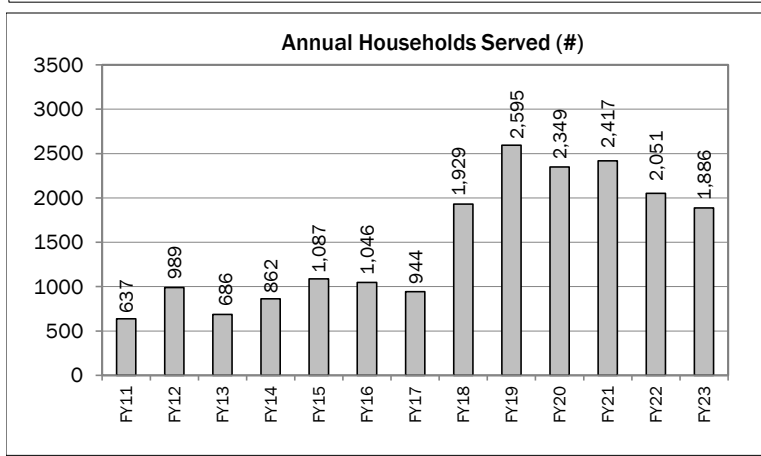
System and Program Indicator Report



FY23 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
7/1/2022 - 6/30/2023	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-housing System ¹	2,000	1,203	≠	3,000	1,886	≠	150	197	≠	1,100	659	≠	55%	59%	√
Single Adults ³	-	817	-	-	1,241	-	-	185	-	-	406	-	-	54%	-
Families ³	-	388	-	-	647	-	-	222	-	-	255	-	-	67%	-



DEMOGRAPHICS	Family	Single Adults ³
Households Served	647	1,241
Recidivism ⁵	5%	8%
Clients Served	2,269	1,251
Average Age (HoH)	33	47
Gender - Male (HoH) ⁴	7%	68%
Gender - Female (HoH) ⁴	93%	30%
Gender - Other (HoH) ⁴	0%	1%
Veterans (U.S. Military) served	8	327
Veterans % of all adults	1%	26%
Average Monthly Household Income	\$694	\$775
Percent Working at Entry	33%	25%
Adults Served	809	1,251
Children Served	1,460	-
Race - Black (HoH)	73%	59%
Race - White (HoH)	18%	33%
Race - Multi-racial (HoH)	8%	7%
Race - Other (HoH)	1%	1%
Non-Hispanic (HoH)	96%	96%
Hispanic (HoH)	4%	4%
Mean Family Size	3.5	-
Average Number of Children	2.3	-
Adults 18-24 years (HoH) ⁴	26%	12%
Adults 25 - 34 years (HoH) ⁴	37%	13%
Adults 35 - 44 years (HoH) ⁴	28%	19%
Adults 45 - 55 years (HoH) ⁴	8%	21%
Adults 56 - 61 years (HoH) ⁴	2%	17%
Adults 62+ years (HoH) ⁴	0%	18%
Self-reported Disability (HoH)	47%	78%
Pregnant Women Served	76	22



The number served decreased 8% when compared to the same reporting period of the previous year. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served and they are reporting continued difficulty securing low-income, affordable housing. The success rate at exit increased 3 percentage points at 59 percent and the length of participation increased by 21 days to the highest number on record. The self-reported disability rate increased to 47% (FY22 39%) for families and 78% (FY22 77%) for single adults. The number of veterans served increased by 34 (11% increase) and the number of pregnant women decreased by 22 (18% decrease) when compared to the prior fiscal year (301, 120).

¹ System includes HFF Rapid Re-housing programs, VOAoI Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing programs, Homefull RRR programs, LSS SSVF, and VOAoI SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

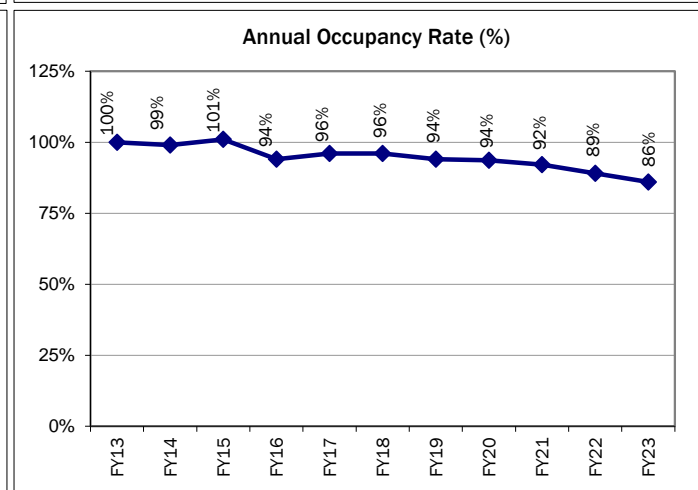
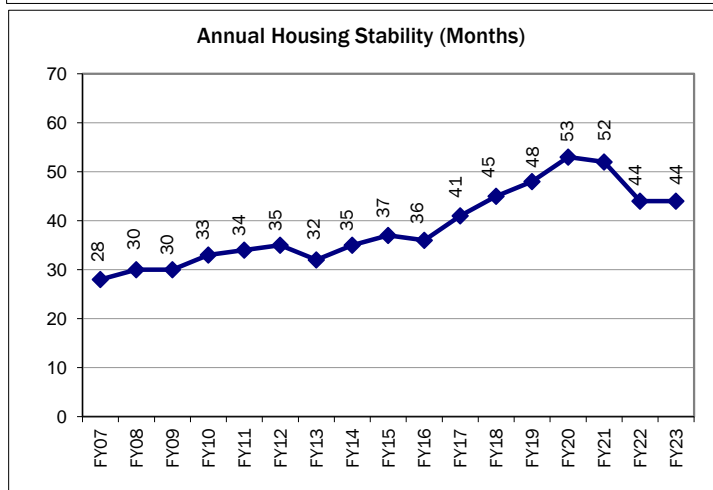
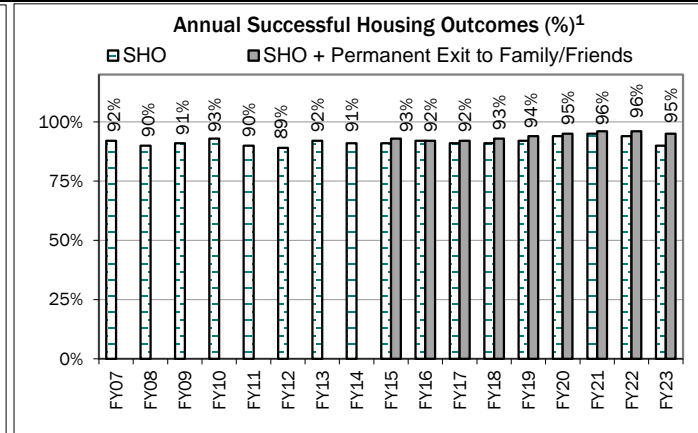
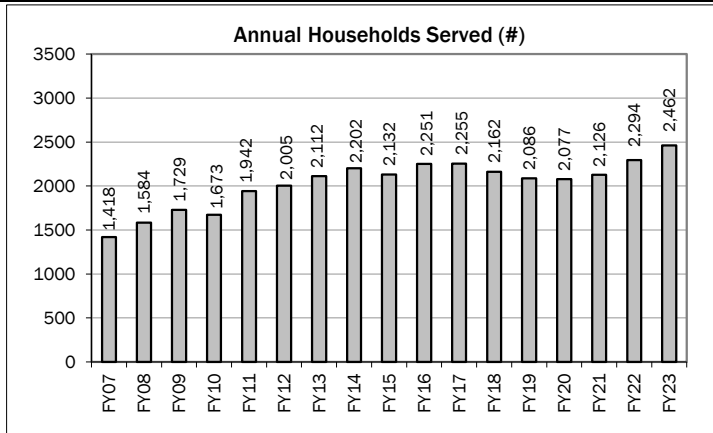
⁴ Due to rounding percentages do not add up to 100%.

⁵ Recidivism calculated for successful housing exits between reporting period of 7/1/22-12/31/22.

System and Program Indicator Report



FY23 Permanent Supportive Housing (PSH) 7/1/2022 - 6/30/2023	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,933	2,462	≠	95%	86%	≠	24	44	√	2,640	2,335	≠	90%	95%	√



DEMOGRAPHICS	Family & Adults
Households Served	2,462
Exit to Homelessness ²	1%
Clients Served	3,239
Average Age (HoH)	52
Gender - Male (HoH)	58%
Gender - Female (HoH)	41%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	232
Veterans % of all adults	9%
Average Monthly Household Income	\$442
Percent Working at Entry	8%
Race - Black (HoH)	62%
Race - White (HoH)	31%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	98%
Hispanic (HoH)	2%
Adults Served	2,647
Children Served	592
Mean Family Size ³	3.3
Average Number of Children ³	1.9
Adults 18-24 years (HoH) ⁴	3%
Adults 25 - 34 years (HoH) ⁴	10%
Adults 35 - 44 years (HoH) ⁴	15%
Adults 45 - 54 years (HoH) ⁴	24%
Adults 55 - 61 years (HoH) ⁴	21%
Adults 62+ years (HoH) ⁴	26%
Pregnant Women Served	28
Long Term Disability	99%

The system had a 7% increase in numbers served. The occupancy rate decreased 3 percentage points to 86% due to 1. difficulty in finding scattered sites affordable housing to rent in the community; 2. overstated capacity for a program in comparison to the available funding, an issue that will be corrected next fiscal year; and 3. low occupancy in a couple of site based facilities due to property management issues and issues related to slow unit turnover and mismatch of unit availability and demand of units by youth households. 88 (3.6%) of the head of households served passed away during the reporting period. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2,456. VA VASH voucher capacity of 377 is not included.

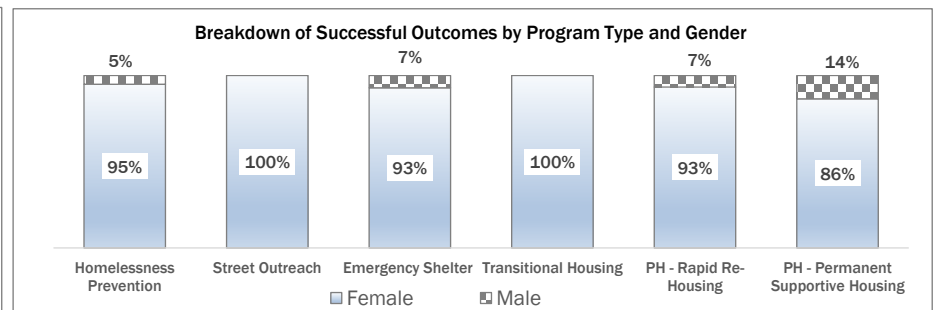
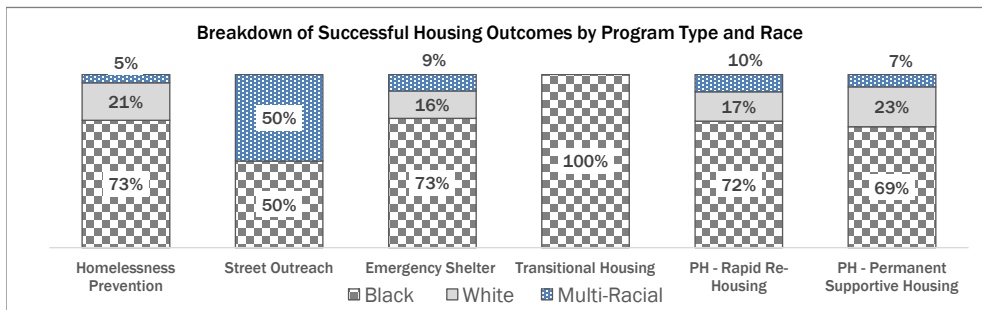
¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Exit to homelessness is calculated for exits between reporting period of 7/1/22 - 12/31/22.

³ Data refers to families served.

⁴ Due to rounding percentages do not add up to 100%.

Special Populations Served: 7/1/2022 - 6/30/2023		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	348	166	2	70	18	126	38
Pregnant Youth Households (18 - 24)	99	45	0	20	12	34	6
Households (25+)	1,677	672	2	716	1	448	280
Pregnant Households (25+)	177	84	0	66	0	42	16
Total Households Served (#)	2,230	959	4	854	31	647	338
Total Households Entered	1,350	664	4	704	15	388	70
Total Households Exited	1,379	721	2	688	12	379	31
Successful Housing Outcomes (#) ¹	N/A	647	2	238	9	255	325
Successful Housing Outcomes (%) ¹	N/A	90%	100%	35%	75%	67%	97%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ²	N/A	144	15	77	11	222	41
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	74%	25%	68%	84%	73%	69%
	Race - White (HoH) ⁴	19%	50%	23%	13%	18%	23%
	Race - Multi-racial (HoH) ⁴	6%	25%	7%	3%	8%	7%
	Race - Other (HoH) ⁴	1%	0%	1%	0%	1%	1%
	Gender - Female (HoH)	94%	75%	93%	97%	93%	86%
	Gender - Male (HoH)	6%	25%	7%	3%	7%	14%
	Gender - Other (HoH)	0%	0%	0%	0%	0%	0%
	Non-Hispanic (HoH)	95%	100%	94%	90%	96%	96%
	Hispanic (HoH)	5%	0%	6%	10%	4%	4%
	Self Reported Disability	21%	100%	44%	58%	47%	87%
	Franklin County Residents	92%	75%	84%	77%	83%	94%



The system-wide number of families served decreased by 2% (FY22 2,266) when compared to the prior fiscal year. While the rate of families receiving homelessness prevention services decreased by 19% (FY22 1,184), the rate of families in emergency shelter increased by 20% (FY22 709) during the same timeframe. The rate of families in permanent supportive housing increased by 18% (FY22 287). The length of time families spent in homelessness prevention, emergency shelter and rapid rehousing increased significantly, when compared to FY22. The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these families.

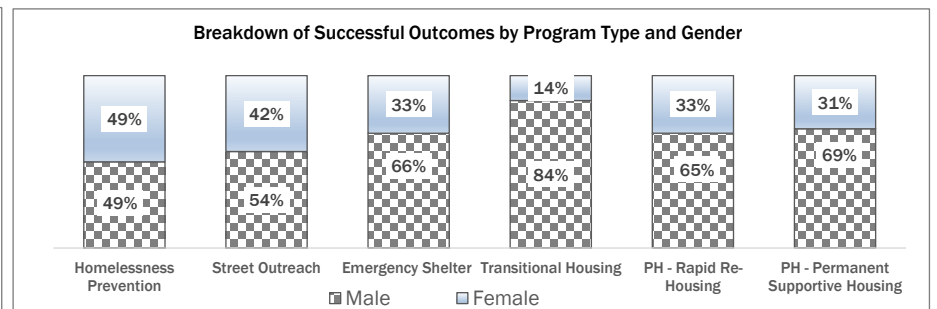
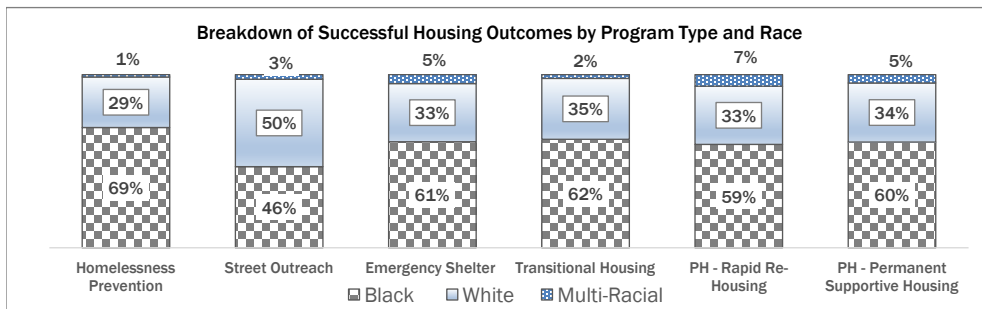
¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ PH - Rapid Re-Housing households with adults only were excluded from totals.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2022 - 6/30/2023		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	7	0	2	1	5	0	0
Unaccompanied Youth (18 -24)	555	37	32	298	63	142	87
Pregnant Unaccompanied Youth (18 -24)	58	8	2	39	3	9	4
Households without Children (18 - 24)	10	2	0	0	2	1	4
Pregnant Households without Children (18 - 24)	4	2	0	0	0	3	0
Single Adult (25+)	7,083	100	527	4,459	125	1,074	2,354
Pregnant Single Adult (25+)	83	1	6	73	0	10	2
Households without Children (25+)	104	6	1	4	0	6	92
Total Households Served (#)	7,839	156	570	4,842	198	1,241	2,541
Total Households Entered	4,759	101	497	4,156	146	817	538
Total Households Exited	4,548	85	379	4,222	134	746	321
Successful Housing Outcomes (#) ¹	N/A	72	113	644	92	406	2,317
Successful Housing Outcomes (%) ¹	N/A	85%	30%	15%	69%	54%	95%
Average Length of Shelter Stay (Days) ²	N/A	265	65	67	5	185	47
Average Length of Participation (Days) ²	N/A						
Housing Stability (Months) ²	N/A						
DEMOGRAPHICS							
Race - Black (HoH)		71%	36%	58%	64%	59%	60%
Race - White (HoH)		25%	56%	34%	30%	33%	34%
Race - Multi-racial (HoH)		3%	5%	6%	4%	7%	5%
Race - Other (HoH)		1%	3%	2%	2%	1%	1%
Gender - Male (HoH) ³		51%	61%	68%	77%	68%	69%
Gender - Female (HoH) ³		47%	38%	31%	20%	30%	30%
Gender - Other (HoH) ³		1%	1%	1%	3%	1%	1%
Non-Hispanic (HoH)		97%	98%	96%	95%	96%	98%
Hispanic (HoH)		3%	2%	4%	5%	4%	2%
Self Reported Disability		41%	99%	64%	77%	78%	97%
Franklin County Residents		89%	84%	81%	81%	84%	95%



This is the first annual system level dashboard for single adults and no comparable information is available. The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these single adults.

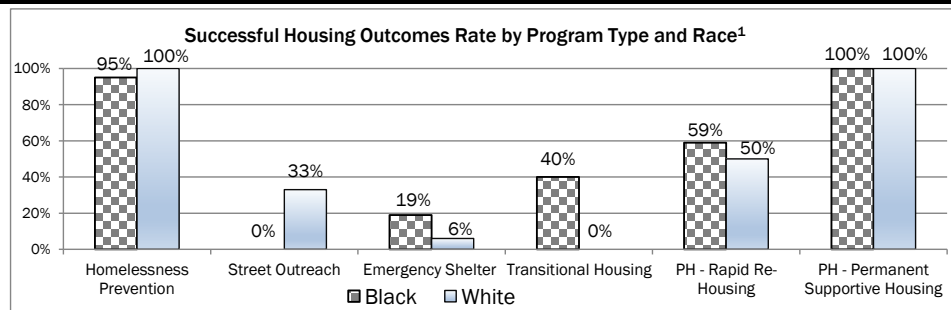
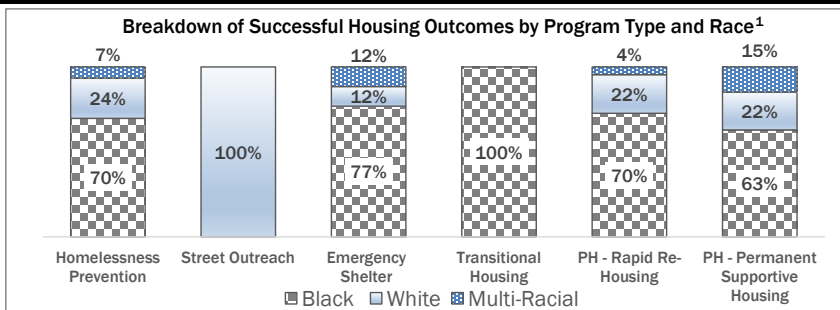
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report

Special Populations Served: 7/1/2022 - 6/30/2023		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	1	0	0	1	0	0	0
Unaccompanied Youth (18 -24)	63	10	2	39	3	12	4
Single Adults (25+)	83	1	6	73	0	10	2
Parenting Youth Households 18-24	100	45	0	20	12	34	6
Parenting Households (25+)	178	84	0	66	0	42	16
Total Households Served (#)	410	140	8	196	15	98	28
Total Households Entered	308	109	7	178	9	61	7
Total Households Exited	262	81	6	176	5	39	4
Successful Housing Outcomes (#) ^{1,3}	N/A	76	1	26	2	23	27
Successful Housing Outcomes (%) ¹	N/A	94%	17%	15%	40%	59%	100%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	141	68	37	9	187	27
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	74%	25%	60%	87%	67%	64%
	Race - White (HoH) ⁴	18%	50%	29%	7%	23%	21%
	Race - Multi-Racial (HoH) ⁴	8%	13%	9%	7%	6%	14%
	Race - Other (HoH) ⁴	1%	13%	2%	0%	3%	0%
	Non-Hispanic (HoH)	93%	100%	94%	93%	95%	96%
	Hispanic (HoH)	7%	0%	6%	7%	5%	4%
	Self Reported Disability	14%	100%	41%	60%	50%	93%
	Franklin County Residents	93%	100%	87%	80%	84%	96%



The system-wide number of pregnant women served decreased by 11% (FY22 462) compared to the prior fiscal year. 33% less (FY22 208) pregnant women were served by homelessness prevention projects, 18% less (FY22 119) by rapid re-housing. These decreases are likely attributable to the winding down of the Housing for Pregnant Women program operated by Home of Families. The number served by emergency shelters increased 21% (FY22 162) and transitional housing increased 15% (FY22 13) when compared to prior fiscal year. The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these pregnant women.

¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

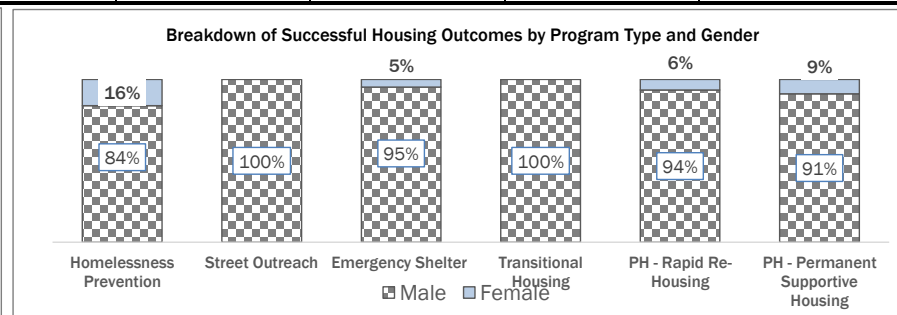
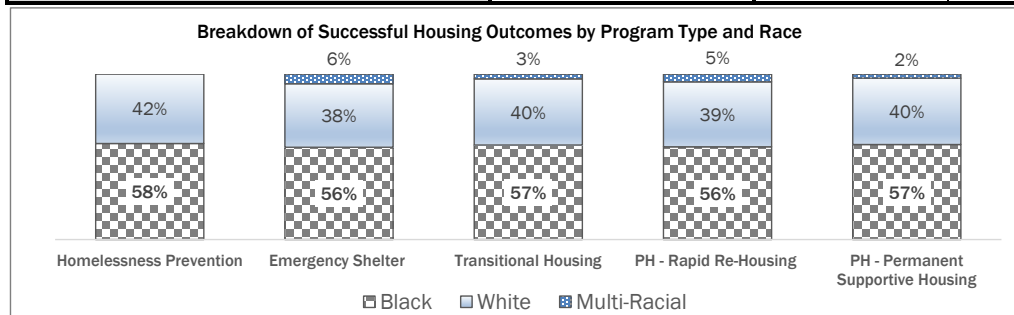
³ PSH had 1 deceased household exit. Exit was removed from measure.

⁴ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 7/1/2022 - 6/30/2023		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	8	0	0	3	0	4	2
Single Adults (25+)	1018	67	17	274	124	323	605
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	63	9	0	14	0	8	35
Total Households Served (#)	1078	76	17	291	124	335	643
Total Households Entered	346	36	16	252	108	206	78
Total Households Exited	245	37	14	243	103	161	95
Successful Housing Outcomes (#) ¹	N/A	31	3	86	70	108	578
Successful Housing Outcomes (%) ¹	N/A	84%	21%	35%	68%	67%	93%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	393	43	66	2	267	60
Housing Stability (Months) ²							
DEMOGRAPHICS							
Race - Black (HoH) ⁴		70%	18%	58%	54%	55%	57%
Race - White (HoH) ⁴		26%	71%	36%	42%	40%	39%
Race - Multi-Racial (HoH) ⁴		3%	12%	4%	3%	4%	3%
Race - Other (HoH) ⁴		1%	0%	1%	1%	1%	1%
Gender - Male (HoH)		81%	88%	90%	100%	94%	92%
Gender - Female (HoH)		19%	12%	9%	0%	6%	8%
Gender - Other (HoH)		0%	0%	1%	0%	0%	0%
Non-Hispanic (HoH)		97%	94%	97%	97%	97%	98%
Hispanic (HoH)		3%	6%	3%	3%	3%	2%
Self Reported Disability		51%	94%	66%	70%	59%	86%
Franklin County Residents		96%	88%	75%	78%	77%	93%



The system-wide number of veterans served increased 4% when compared to the prior fiscal year (FY22 1,040). The number of veterans receiving homelessness prevention services decreased by 16% (FY22 90), the number of veterans in emergency shelter increased by 6% (FY22 275) and the number in transitional housing decreased by 5% (FY22 130). The number of veterans served in rapid re-housing increased by 11% (FY22 301) and the number in permanent supportive housing decreased by 2% (FY22 653) when compared to prior fiscal year. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system has no substantial impact on these veterans.

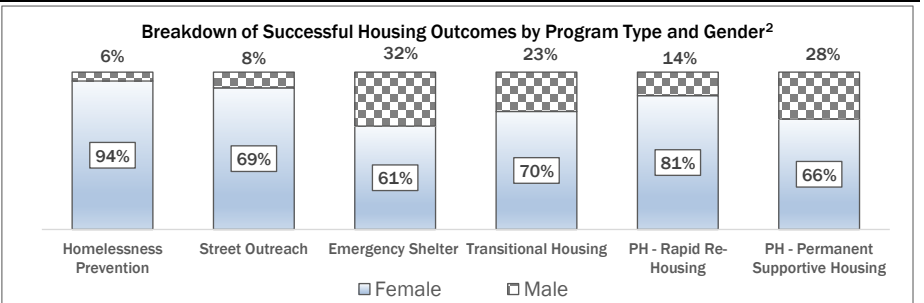
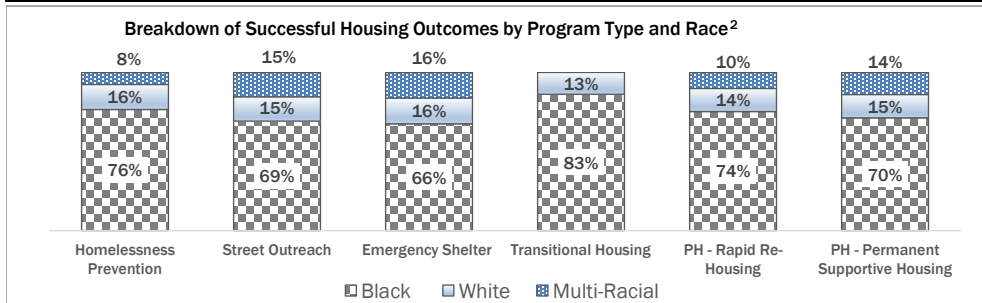
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2022 - 6/30/2023		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth under 18	306	0	2	302	5	0	0
Unaccompanied Youth 18-24	618	47	34	335	68	154	95
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	428	208	2	87	30	159	44
Total Pregnant Women Served	157	54	2	60	15	46	10
Total Households Served	1331	255	38	721	102	312	139
Total Households Entered	961	167	35	687	51	185	31
Total Households Exited	939	183	31	688	41	151	14
Successful Housing Outcomes (#) ²	N/A	160	13	38	30	91	131
Successful Housing Outcomes (%) ²	N/A	87%	42%	10%	73%	60%	96%
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	178	61	38	11	243	25
Housing Stability (Months) ³							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	76%	63%	67%	82%	71%	71%
	Race - White (HoH) ⁴	14%	18%	23%	10%	16%	14%
	Race - Multi-Racial (HoH) ⁴	8%	13%	7%	5%	12%	14%
	Race - Other (HoH) ⁴	2%	5%	2%	3%	1%	1%
	Gender - Female (HoH)	94%	58%	55%	68%	74%	64%
	Gender - Male (HoH)	6%	29%	42%	26%	23%	31%
	Gender - Other (HoH)	0%	13%	3%	6%	3%	5%
	Non-Hispanic (HoH)	94%	92%	92%	92%	93%	95%
	Hispanic (HoH)	6%	8%	8%	8%	7%	5%
	Self Reported Disability	17%	85%	55%	78%	51%	94%
	Franklin County Residents	94%	88%	89%	84%	88%	97%



The number of transition age youth served increased by 6% (FY22 1,254) when compared to the prior fiscal year. The number of youth served by homelessness prevention remained constant (FY22 258), the number of youth served in PSH increased by 3% (FY22 135), and youth in rapid re-housing decreased by 5% (FY22 330). The number of youth served in emergency shelters increased by 6% (FY22 680) and transitional housing increased by 10% (FY22 93). The number of pregnant youth served systemwide decreased by 10% (FY22 175). The rate of Black/African American youth and female youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system has no substantial impact on these youth. In addition, the high rate of homeless Black/African American underage and young adult girls shows a system failure that must be addressed with urgency.

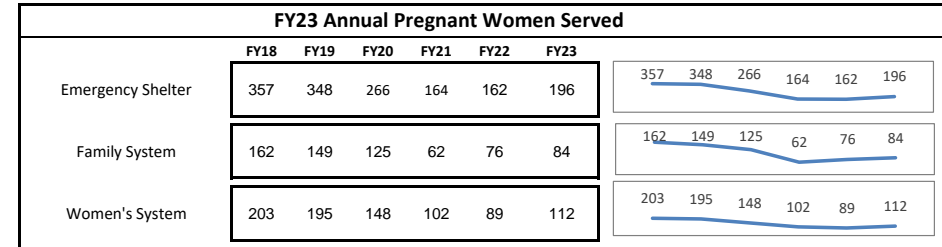
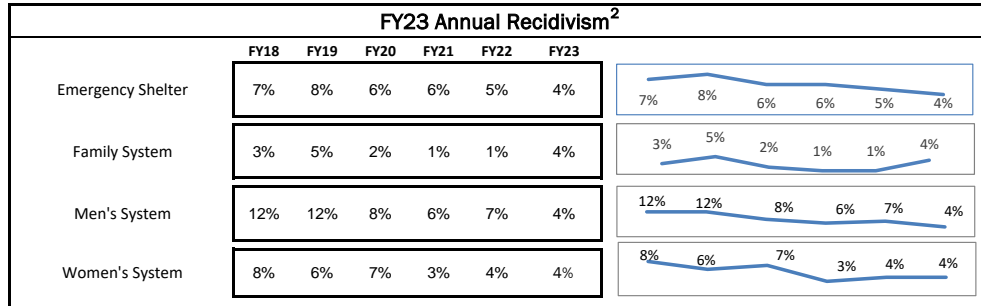
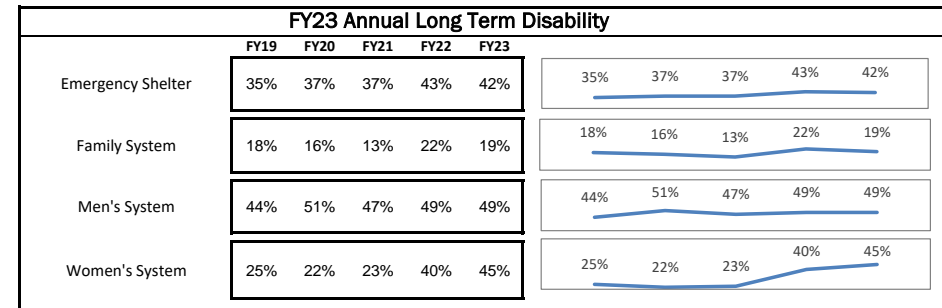
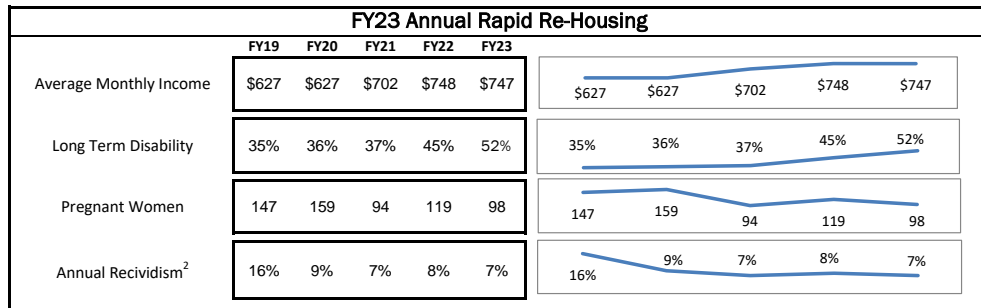
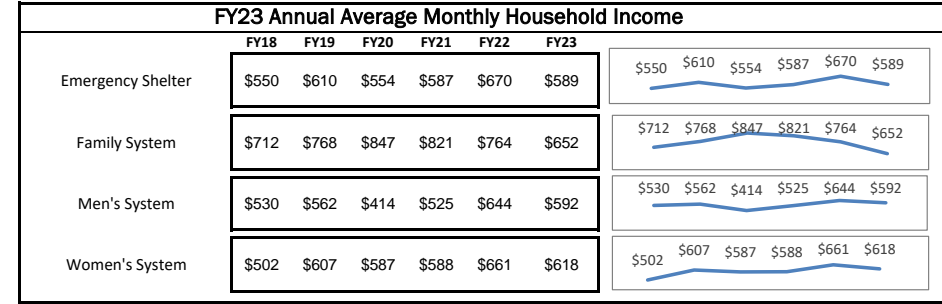
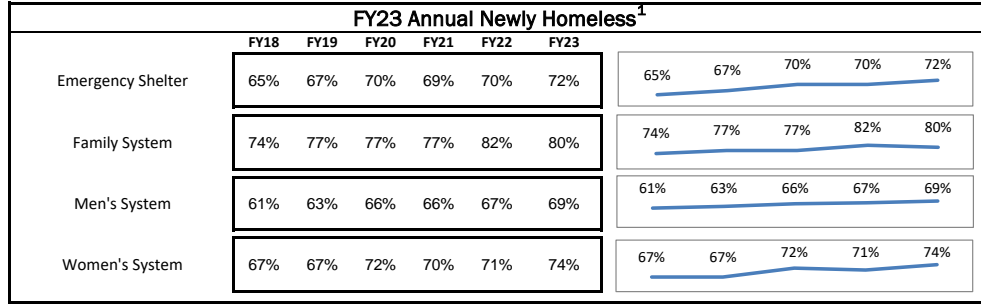
¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2022 - 6/30/2023



¹ Did not access a homeless program in the past two years.

² Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						Diversion Recidivism ⁶
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 20%
7/1/2022 - 6/30/2023													
Gladden Community House - Family Diversion	1,800	1,926	√	N/A	N/A	N/A	630	740	√	35%	45%	√	11%
Netcare - Homeless Hotline (Families)	2,100	2,819	√	<5	1:20	√	630	1,325	√	30%	39%	√	9%
Netcare - Homeless Hotline (Single Adults)	7,500	8,130	√	<5	1:20	√	1,500	977	≠	20%	9%	≠	25%

STREET OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			Recidivism ⁶		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 6/30/2023																											
Mt. Carmel - Capital Crossroad SID Outreach	100	56	≠	115	56	≠	90	66	√	75	27	≠	75%	71%	√	41	14	≠	55%	52%	√	N/A	23%	N/A	N/A	33%	
Mt. Carmel - Outreach	290	179	≠	450	179	≠	90	106	≠	218	35	≠	75%	41%	≠	120	19	≠	55%	54%	√	25%	8%	≠	0%		
Southeast - PATH Outreach ²	140	252	√	170	274	√	90	36	√	70	45	≠	50%	20%	≠	N/A	24	N/A	N/A	53%	N/A	N/A	N/A	N/A	N/A	11%	
Southeast - SUD Outreach ²	N/A	50	N/A	N/A	50	N/A	N/A	10	N/A	N/A	0	N/A	N/A	0%	N/A	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴		Successful Outcomes / Housing Outcomes ³						Usage of CSB DCA (%) ¹			Recidivism ⁶		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 6/30/2023																											
Huckleberry House - TAY CARR Team & Expansion	120	163	√	200	190	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	56	√	75	54	≠	75%	31%	≠	N/A	N/A	N/A	4%
Huckleberry House - Emergency Shelter	N/A	300	N/A	350	304	√ ⁵	16	7	41%	√ ⁵	10	8	√	N/A	N/A	N/A	238	252	√ ⁵	80%	84%	√	N/A	N/A	N/A	9%	
Huckleberry House - Youth SOP	N/A	17	N/A	N/A	17	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	31	N/A	N/A	7	N/A	N/A	54%	N/A	N/A	N/A	N/A	N/A	
Huckleberry House - TLP TH	N/A	20	N/A	49	43	≠	24	22	93%	√	N/A	N/A	N/A	10	10	√	18	16	≠	80%	80%	√	N/A	N/A	N/A	0%	
Huckleberry House - TLP RHY TH	N/A	7	N/A	11	13	√	7	7	93%	√	N/A	N/A	N/A	12	10	√	3	2	≠	80%	33%	≠	N/A	N/A	N/A	0%	
Home for Families - Homelessness Prevention/RRH - ODH TAY	35	54	√	75	63	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	148	√	34	31	√	85%	82%	√	N/A	N/A	N/A	N/A	
Home For Families - TAY Transition to Home TH	N/A	24	N/A	60	47	≠	28	26	92%	√	N/A	N/A	N/A	10	11	√	22	12	≠	80%	75%	√	77%	56%	≠	0%	
Home For Families - TAY Transition to Home RRH	24	85	√	64	130	√	N/A	N/A	N/A	N/A	35	26	√	180	192	√	14	21	√	60%	46%	≠	60%	17%	≠	0%	
Home For Families - TAY RRH	120	86	≠	200	152	≠	N/A	N/A	N/A	N/A	35	51	≠	180	265	≠	72	56	≠	60%	64%	√	60%	34%	≠	4%	

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR, SOP, and Emergency Shelter; Successful Housing Outcomes for prevention, transitional housing (TH), and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR, SOP, and RRH; Housing Stability (months) for TH.

⁵ Project served all households that needed services. Successful Housing Outcomes goal recalculated based on actual number served.

⁶ Diversion Recidivism calculated for successful diversions between reporting period of 7/1/2022 - 6/30/2023. Recidivism calculated for successful housing exits between reporting period of 7/1/2022 - 12/31/2022.

EMERGENCY SHELTER ⁴	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ³					Movement	Recidivism	
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal <15%	Actual (%) Goal 10%
7/1/2022 - 6/30/2023																			
FAMILY																			
YMCA - Van Buren Family Shelter	450	650	200	√	64	100	156%	√	54	67	≠	193	122	≠	50%	23%	≠	3%	2%
YWCA - Family Center	350	261	(89)	≠	50	55	109%	√	54	87	≠	150	118	≠	50%	57%	√	3%	3%
MEN																			
LSS - Faith Mission - Men's on Grant ²	N/A	612	N/A	N/A	95	99	105%	N/A	45	72	N/A	N/A	125	N/A	25%	24%	N/A	15%	7%
LSS - Faith Mission on 8th ²	N/A	582	N/A	N/A	95	91	96%	N/A	45	68	N/A	N/A	89	N/A	25%	18%	N/A	14%	18%
Southeast - Friends of the Homeless - Men's Shelter	1,300	1,396	96	√	160	154	96%	√	45	44	√	285	76	≠	25%	6%	≠	17%	18%
YMCA - Men's Social Distancing (including overflow) ⁵	1,400	1,024	(376)	≠	137	137	100%	N/A	45	47	√	N/A	65	N/A	N/A	6%	N/A	N/A	N/A
YMCA - SIQ Shelter ⁵	N/A	102	N/A	N/A	3	3	100%	N/A	N/A	8	N/A	N/A	0	N/A	N/A	0%	N/A	N/A	N/A
WOMEN																			
LSS - Faith Mission - Women's on Grant ²	N/A	262	N/A	N/A	38	39	103%	N/A	45	64	N/A	N/A	72	N/A	25%	32%	N/A	14%	0%
YMCA - Van Buren Women's Shelter	1,280	981	(299)	≠	158	152	96%	√	45	68	≠	281	132	≠	25%	16%	≠	14%	9%
YMCA - Women's Overflow ⁵	650	781	131	√	26	26	100%	√	45	6	√	N/A	2	N/A	N/A	0%	N/A	N/A	N/A
INEBRIATE																			
Maryhaven - Engagement Center Safety	620	593	(27)	√	34	35	102%	√	20	21	√	176	141	≠	30%	25%	√	N/A	0%
Maryhaven - Engagement Center Shelter2Housing	130	67	(63)	≠	16	12	73%	≠	45	72	≠	29	25	≠	25%	51%	√	4%	13%
VA EMERGENCY HOUSING																			
LSS - VA Men & Women	160	125	(35)	≠	24	20	84%	≠	45	69	≠	68	34	≠	50%	32%	≠	11%	0%
VOAOI - VA Emergency Housing	120	83	(37)	≠	15	13	86%	≠	45	69	≠	52	45	≠	50%	66%	√	4%	4%
AGENCY																			
Lutheran Social Services - Faith Mission ²	1,850	1,346	(504)	≠	228	230	101%	√	45	74	≠	406	279	≠	25%	25%	√	15%	7%
Lutheran Social Services - Faith Mission - Medical Respite	94	97	3	√	16	13	81%	≠	45	54	≠	20	8	≠	25%	10%	≠	N/A	N/A

¹ Shelter capacities do not include overflow, unless a dedicated overflow program. Winter overflow opened 10/15/22 and closed 04/15/23.

² Lutheran Social Services is evaluated at the agency level rather than at the individual project level. Inclusive projects are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

³ Successful outcomes measure for Maryhaven ECr Safety. Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁴ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the Rapid Re-housing projects.

⁵ Social distancing shelter for men opened 3/20/2020 and closed 4/15/2023. Shelter for Isolation and Quarantine opened 4/1/2020 and closed 4/30/2023. Women's Overflow opened 10/15/2022 and closed 3/22/2023

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2022 - 6/30/2023		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale		65	78	69	(9)	≠	64	98%	√	24	52	√	70	63	√	90%	94%	√
Community Housing Network - Cassidy ²		10	12	12	0	√	11	110%	√	24	42	√	11	12	√	90%	100%	√
Community Housing Network - Creekside Place		23	28	24	(4)	≠	22	94%	√	21	20	√	25	20	≠	90%	87%	√
Community Housing Network - East 5th Avenue		38	46	47	1	√	34	90%	√	24	38	√	41	40	√	90%	91%	√
Community Housing Network - Inglewood Court		45	54	50	(4)	√	44	98%	√	24	62	√	49	46	√	90%	96%	√
Community Housing Network - Marsh Brook Place		40	48	45	(3)	√	39	96%	√	24	27	√	43	41	√	90%	95%	√
Community Housing Network - North 22nd Street		30	36	33	(3)	√	30	100%	√	24	63	√	32	32	√	90%	97%	√
Community Housing Network - Parsons Place		62	74	71	(3)	√	61	98%	√	24	24	√	67	65	√	90%	94%	√
Community Housing Network - Safe Haven		13	16	14	(2)	√	13	98%	√	24	67	√	14	13	√	90%	100%	√
Community Housing Network - Southpoint Place ²		46	55	53	(2)	√	47	101%	√	24	58	√	50	50	√	90%	96%	√
Community Housing Network - Terrace Place		47	56	52	(4)	√	46	98%	√	24	72	√	50	47	√	90%	96%	√
Community Housing Network - Wilson		8	10	9	(1)	√	8	98%	√	24	78	√	9	8	≠	90%	100%	√
Maryhaven - Commons at Chantry		50	60	60	0	√	45	91%	√	24	61	√	54	51	√	90%	91%	√
National Church Residences - Commons at Buckingham		77	92	81	(11)	≠	75	97%	√	24	78	√	83	77	√	90%	95%	√
National Church Residences - Commons at Chantry TAY ³		20	20	1	N/A	N/A	1	3%	N/A	9	6	N/A	18	1	N/A	90%	100%	N/A
National Church Residences - Commons at Grant		54	65	63	(2)	√	53	98%	√	24	87	√	59	57	√	90%	98%	√
National Church Residences - Commons at Livingston ²		69	83	81	(2)	√	72	104%	√	24	60	√	75	71	√	90%	92%	√
National Church Residences - Commons at Third		71	85	82	(3)	√	68	95%	√	24	53	√	77	71	√	90%	92%	√
National Church Residences - Van Buren Village		60	72	73	1	√	58	97%	√	24	48	√	65	64	√	90%	90%	√
YMCA - Franklin Station		75	90	80	(10)	≠	73	98%	√	24	84	√	81	73	√	90%	95%	√
YMCA - SRA ⁴		27	32	44	12	√	30	111%	√	24	48	√	29	39	√	90%	95%	√
YMCA - Touchstone Place		56	62	57	(5)	√	56	99%	√	6	6	√	56	56	√	90%	98%	√
YMCA - Transition ⁴		51	62	96	34	√	61	119%	√	24	58	√	56	84	√	90%	94%	√
YWCA - WINGS		91	109	96	(13)	≠	85	93%	√	24	55	√	98	85	≠	90%	91%	√

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Funding allows overleasing.

³ Project is in lease-up. NCR TAY Chantry will reach capacity through turnover of existing units.

⁴ Projects in transition, occupancy will fluctuate while the permanent buildings are in construction.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Scattered-Site		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2022 - 6/30/2023		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	12	14	2	√	10	100%	√	24	22	√	11	14	√	90%	100%	√
Equitas Health - TRA		89	107	92	(15)	≠	86	97%	√	24	124	√	96	88	√	90%	97%	√
Homefull - Leasing ⁴		217	260	158	(102)	≠	126	58%	≠	24	26	√	234	146	≠	90%	97%	√
Homefull - Isaiah		160	192	188	(4)	√	145	91%	√	24	36	√	173	167	√	90%	91%	√
Homefull - SRA ⁴		100	120	120	0	√	100	100%	√	24	28	√	108	116	√	90%	98%	√
Homefull - TRA ⁴		261	313	250	(63)	≠	229	88%	≠	24	30	√	282	236	≠	90%	98%	√
Homefull TRA - EHV ²		304	304	274	(30)	√	213	70%	≠	9	12	√	274	262	√	90%	97%	√
Homefull TRA Mainstream ²		94	113	63	(50)	≠	54	58%	≠	12	20	√	102	55	≠	90%	90%	√
Veterans Affairs - VASH I-XI ³		377	452	419	(33)	√	365	97%	√	24	61	√	407	385	√	90%	94%	√
VOAOI - Family Supportive Housing		38	46	43	(3)	√	36	95%	√	24	47	√	41	42	√	90%	98%	√
YMCA - Scattered Sites HOME		55	66	56	(10)	≠	48	88%	≠	24	50	√	59	52	≠	90%	96%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2022 - 6/30/2023		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	140	127	(13)	√	20	51%	≠	4	2	√	71	71	√	77%	68%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

⁴ Starting July 2022, Homefull program capacities changed: TRA increased from 246 to 261, SRA decreased from 160 to 100, and Leasing increased from 147 to 217. Leasing project occupancy is lower than expected as it is waiting on approval for a hotel conversion and the current funding is not sufficient to cover the stated capacity.

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			Recidivism	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%	
7/1/2022 - 6/30/2023																							
Homefull - Rapid Re-housing Single Adults & Expansion	180	62	≠	240	109	≠	35	36	√	110	181	≠	90	37	≠	50%	54%	√	50%	14%	≠	6%	
Home for Families - Rapid Re-housing Families	175	93	≠	240	136	≠	34	62	≠	125	176	≠	131	57	≠	75%	69%	≠	75%	38%	≠	0%	
Home for Families - Rapid Re-housing Families Intensive	60	36	≠	80	65	≠	34	81	≠	180	259	≠	45	31	≠	75%	76%	√	75%	66%	≠	13%	
The Salvation Army - Rapid Re-housing Families	148	42	≠	202	67	≠	34	75	≠	125	150	≠	111	29	≠	75%	54%	≠	75%	39%	≠	0%	
The Salvation Army - Job2Housing Families	60	28	≠	95	40	≠	34	75	≠	180	236	≠	45	23	≠	75%	68%	≠	75%	64%	≠	11%	
VOAOI - Rapid Re-housing Families	72	43	≠	100	67	≠	34	68	≠	125	216	≠	54	33	≠	75%	77%	√	75%	64%	≠	0%	
YMCA - Rapid Re-housing Single Adults & Expansion	840	382	≠	1,119	560	≠	35	53	≠	110	160	≠	420	184	≠	50%	48%	√	50%	33%	≠	9%	
YMCA - Rapid Re-housing Families	150	60	≠	180	82	≠	34	84	≠	125	184	≠	113	24	≠	75%	42%	≠	75%	11%	≠	27%	
YMCA - Rapid Re-housing DV	134	115	≠	264	150	≠	35	41	≠	180	150	√	67	56	≠	50%	62%	√	50%	38%	≠	17%	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			Recidivism	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%	
7/1/2022 - 6/30/2023																				
Gladden Community House - Family Homelessness Prevention	500	493	√	650	596	√	120	76	√	400	433	√	80%	91%	√	60%	81%	√	6%	
Gladden Community House - FCCS Prevention	115	79	≠	137	111	≠	90	108	≠	92	80	≠	80%	85%	√	70%	66%	√	2%	
HFF - Homelessness Prevention for Expectant Mothers	32	36	√	62	58	√	365	331	√	26	22	≠	80%	96%	√	80%	94%	√	0%	
HFF - Housing for Pregnant Women Prevention and RRH	0	8	√	150	128	√ ⁴	365	476	≠	120	89	≠	80%	89%	√	N/A	58%	N/A	3%	
HFF - Resiliency Bridge	60	52	≠	80	73	√	365	193	√	51	30	≠	85%	79%	≠	N/A	0%	N/A	0%	
HFF - Success Bridge	60	26	≠	80	52	≠	210	284	≠	51	34	≠	85%	97%	√	N/A	0%	N/A	0%	

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹			Recidivism
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%
7/1/2022 - 6/30/2023																						
LSS - SSVF Rapid Re-housing and Prevention	110	61	≠	140	94	≠	35	55	≠	110	163	≠	83	38	≠	75%	61%	≠	75%	68%	≠	6%
VOAOI - SSVF Prevention	140	28	≠	178	66	≠	N/A	N/A	N/A	120	435	≠	126	26	≠	90%	81%	≠	90%	96%	√	7%
VOAOI - SSVF Rapid Re-housing	140	155	√	177	254	√	35	49	≠	110	330	≠	105	74	≠	75%	70%	√	75%	79%	√	8%

¹Households that exited successfully without accessing DCA are excluded from calculation.

²Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report.

³Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴Program served all households per program design.

**communityshelterboard**

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