

SYSTEM & PROGRAM INDICATOR REPORT

FY2022
4/1/22 - 6/30/22

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all outcomes for numbers served, length of service, and successful outcomes.



family diversion



emergency shelter



homeless hotline
for families

These agencies achieved compliance with CSB's rigorous program certification standards on the first try.



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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

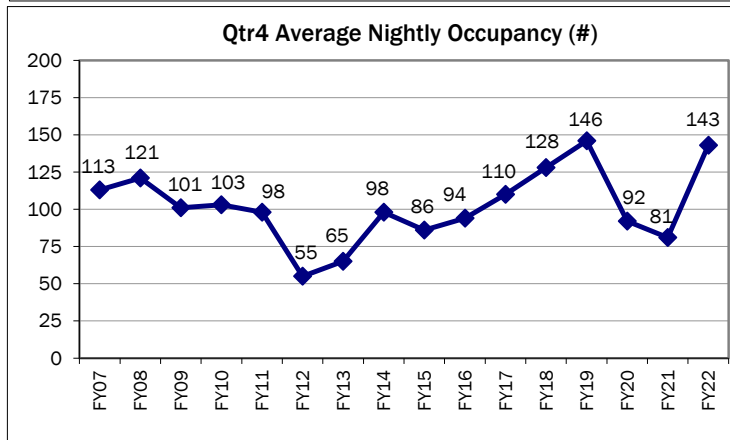
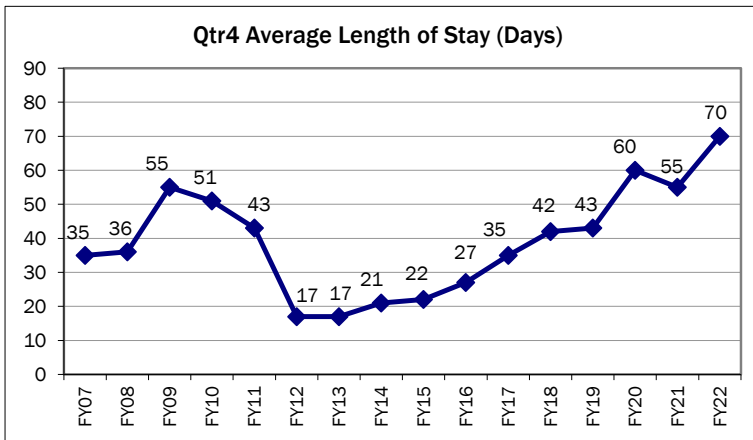
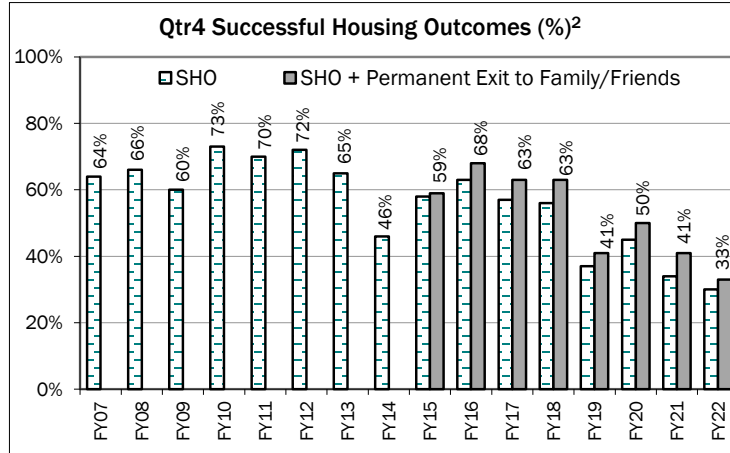
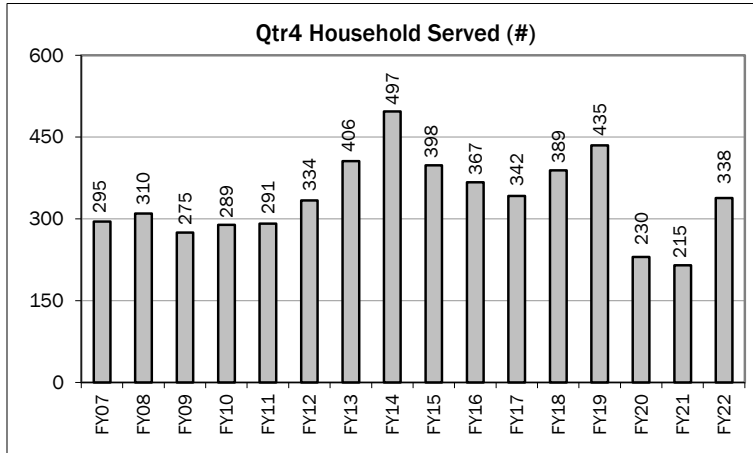
All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2022 - 6/30/2022														
Family System	270	338	√	114	143	54	70	≠	78	62	≠	50%	33%	≠



DEMOGRAPHICS		Family
Households Served		338
Percent Newly homeless		73%
Clients Served		1,190
Average Age (HoH)		34
Gender - Female (HoH)		94%
Gender - Male (HoH)		6%
Veterans (U.S. Military) served		2
Veterans % of all adults		0%
Average Monthly Household Income		\$749
Percent Working at Entry		32%
Race - Black (HoH)		73%
Race - White (HoH)		22%
Race - Multi-Racial (HoH)		5%
Race - Other (HoH)		0%
Non-Hispanic (HoH)		95%
Hispanic (HoH)		5%
Adults Served		460
Children Served		730
Mean Family Size		3.5
Average Number of Children		2.2
Adults 18-24 years (HoH)		12%
Children 0 - 2 years		22%
Children 3 - 7 years		34%
Children 8 - 12 years		27%
Children 13 - 17 years		17%
Pregnant Women Served		28
Self-Reported Disability (HoH) ³		52%
Franklin County Residents		82%

57% more households needed shelter when compared to FY21 and we are reporting close to the highest shelter occupancy recorded historically. The success rate at exit from shelters decreased 8 percentage points to 33%. The average length of shelter stay increased by 15 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY21 annual rate of 35% to 32% currently and the average income decreased to \$749 (FY21 \$821), further affecting the ability to find housing. 10% of families had more than one shelter stay during the timeframe. We are also noting an increase in the average family size from 3.3 to 3.5. An additional 14 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

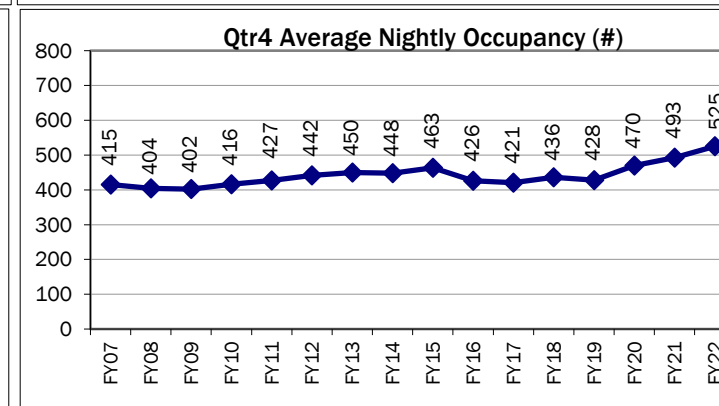
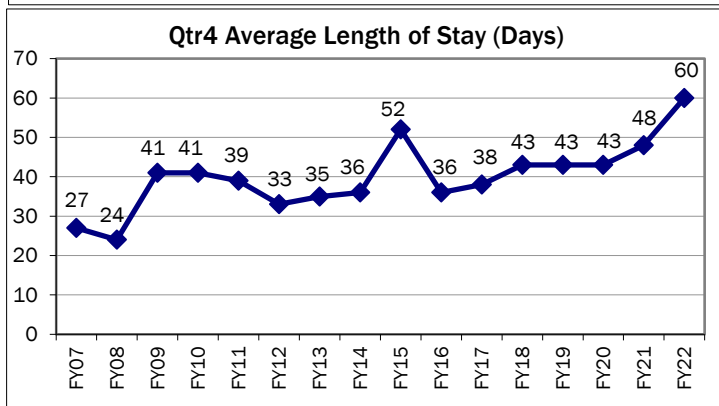
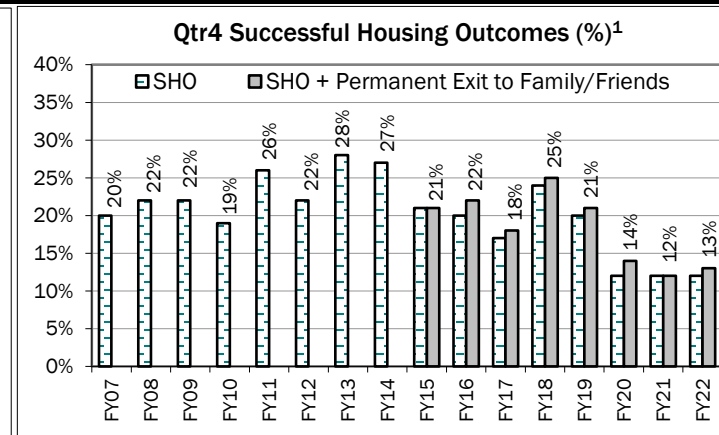
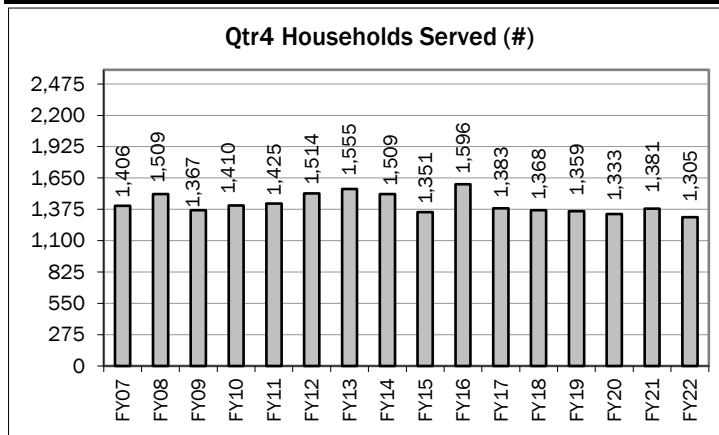
² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

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FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	4/1/2022 - 6/30/2022	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	1,400	1,305	√	515	525	45	60	≠	221	106	≠	25%	13%	≠



DEMOGRAPHICS		Men
Households Served		1,305
Percent Newly homeless		53%
Average Age		46
Men as a percent of total single adults served		69%
Veterans (U.S. Military) served		90
Veterans % of all adults		7%
Average Monthly Household Income		\$629
Percent Working at Entry		22%
Average Daily Waitlist Number		36
Race - Black ⁴		64%
Race - White ⁴		30%
Race - Multi-Racial ⁴		5%
Race - Other ⁴		2%
Non-Hispanic		96%
Hispanic		4%
Adults 18 - 24 years ⁴		4%
Adults 25 - 34 years ⁴		21%
Adults 35 - 44 years ⁴		22%
Adults 45 - 55 years ⁴		22%
Adults 56 - 61 years ⁴		25%
Adults 62+ years ⁴		7%
Self-Reported Disability (HoH) ³		62%
Franklin County Residents		84%

The number of single men sheltered decreased 6% when compared to the same reporting period of the last fiscal year. Additional capacity was open throughout the reporting period. The success rate increased 1 percentage point when compared to FY21. The average length of time homeless increased by 12 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate remained constant when compared to the FY21 annual rate of 22%, and the average income increased to \$629 (FY21 \$525). On average, men had 1.7 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² The system capacity increased from the previous 397 beds in FY2020 to 515 beds currently. Additional overflow beds opened 11/15/21 and closed 5/22/22.

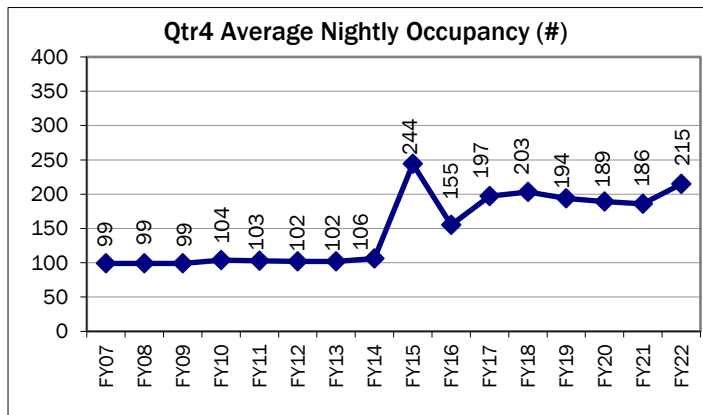
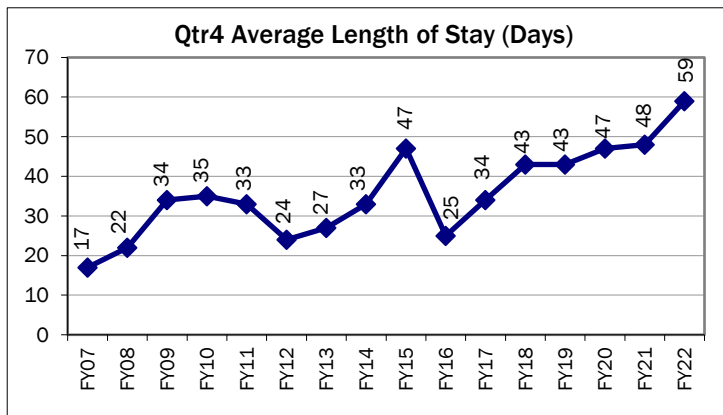
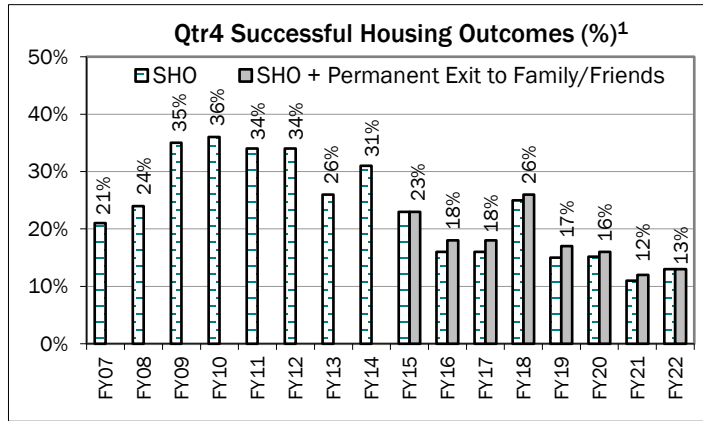
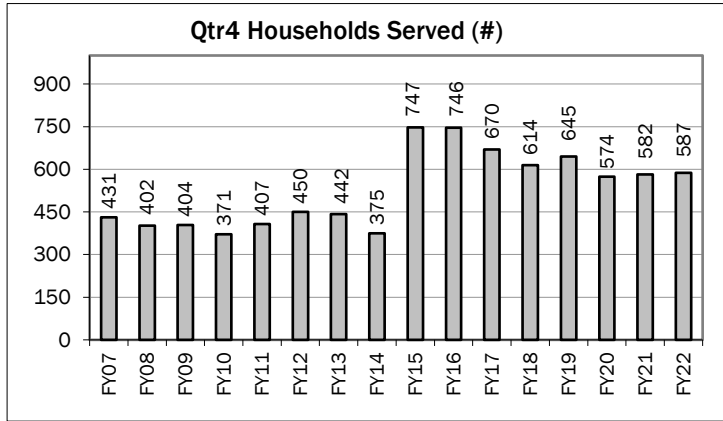
³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁴ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/2022 - 6/30/2022														
Women's System	600	587	√	208	215	45	59	≠	98	49	≠	25%	13%	≠



DEMOGRAPHICS		Women
Households Served		587
Percent Newly homeless		57%
Average Age		45
Women as a percent of total single adults served		31%
Veterans (U.S. Military) served		7
Veterans % of all adults		1%
Average Monthly Household Income		\$697
Percent Working at Entry		22%
Average Daily Waitlist Number		22
Race - Black		54%
Race - White		37%
Race - Multi-Racial		8%
Race - Other		1%
Non-Hispanic		97%
Hispanic		3%
Adults 18 - 24 years		6%
Adults 25 - 34 years		21%
Adults 35 - 44 years		23%
Adults 45 - 55 years		22%
Adults 56 - 61 years		21%
Adults 62+ years		7%
Pregnant Women Served		22
Self-Reported Disability (HoH) ³		69%
Franklin County Residents		85%

The number of single women sheltered remained the same when compared to the same reporting period of the last fiscal year. The success rate at exit is at 13%, a 1 percentage point increase when compared to FY21 rate. The average length of time homeless increased by 11 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry remained constant at 22%, and average income increased from \$588 to \$697. On average, women had 1.8 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

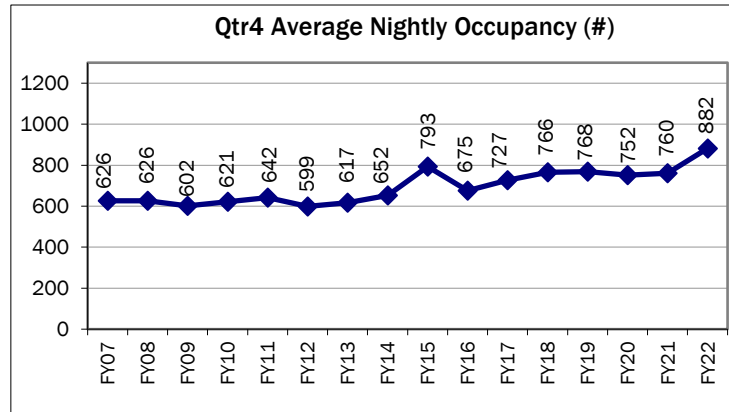
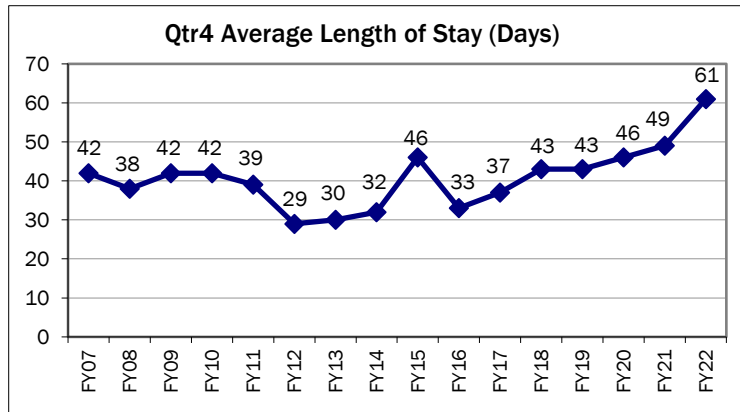
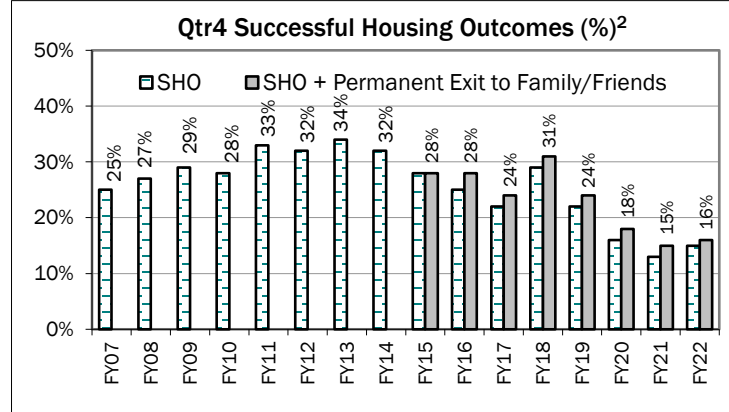
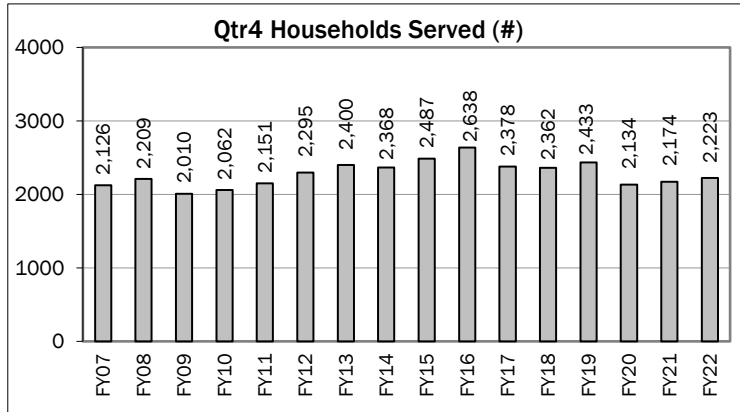
² Available capacity is based on COVID impacted, modified capacity. Additional overflow beds were opened 11/15/21 and closed 5/22/22.

³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
4/1/2022 - 6/30/2022	Goal	Actual	Outcome Achievement	Capacity ³	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System ¹	2,250	2,223	√	837	882	48	61	≠	424	217	≠	30%	16%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,223
Percent Newly homeless	57%
Clients Served	3,064
Adults Served	2,334
Children Served	730
Average Age (HoH)	44
Gender - Male (HoH)	60%
Gender - Female (HoH)	40%
Veterans (U.S. Military) served	98
Veterans % of all adults	4%
Average Monthly Household Income	\$661
Percent Working at Entry	24%
Average Daily Waitlist Number	58
Race - Black (HoH)	62%
Race - White (HoH)	30%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	6%
Pregnant Women Served	50
Self-Reported Disability (HoH) ⁴	62%
Franklin County Residents	84%

The number served by the system increased 2% when compared to the same reporting period of the last fiscal year. The successful housing outcome rate increased 1 percentage point compared to the same period of last fiscal year. The average length of time homeless increased by 12 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average income increased when compared to the FY21 annual rate of \$587 to \$661 currently. The system served 5% less veterans and 28% more pregnant women than the same reporting period in FY21.

¹ Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,325. The number of clients served at SIQ shelters is 53 clients in 37 households, and this cohort is excluded from all calculations.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

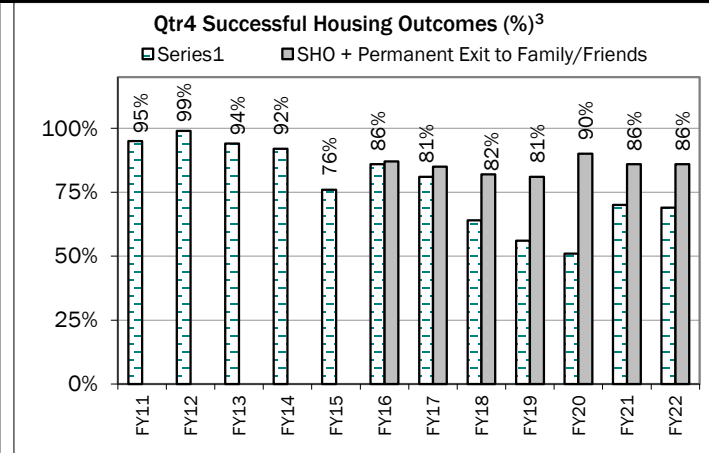
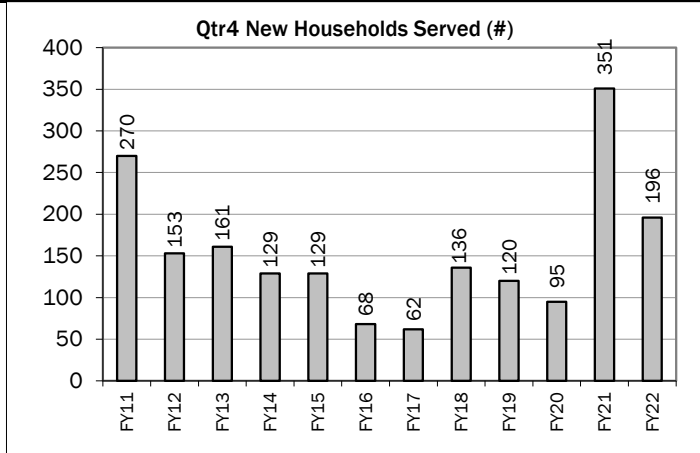
³ Available capacity is based on COVID impacted, modified capacity. Additional overflow beds were opened 11/15/21 and closed 5/22/22.

⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

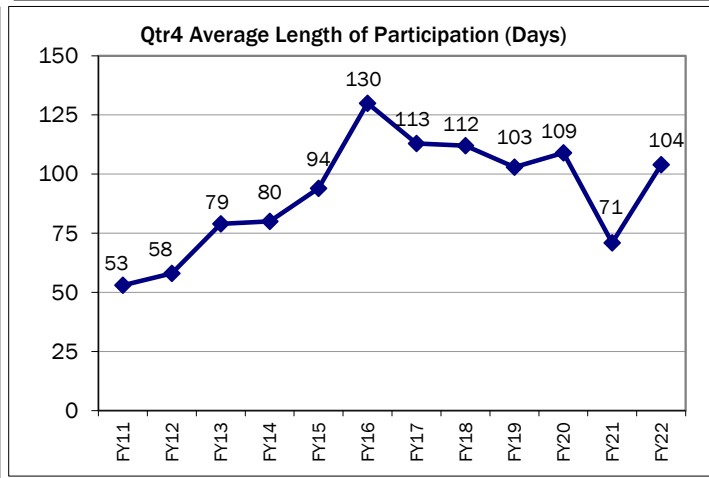
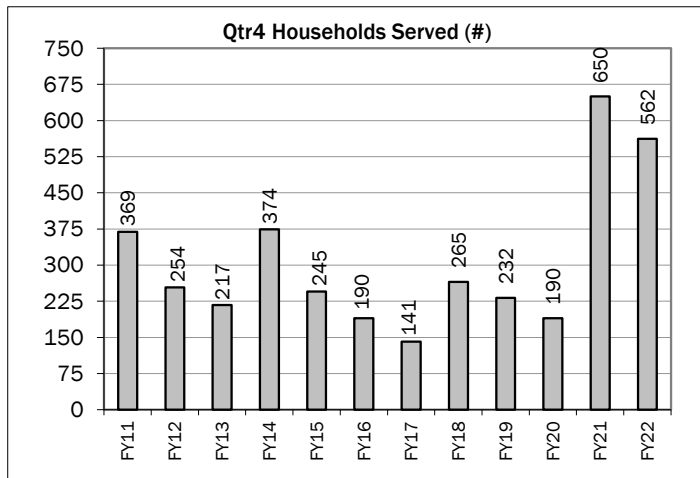
System and Program Indicator Report



FY22 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
4/1/2022 - 6/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	222	196	≠	612	562	√	150	104	√	237	172	≠	80%	86%	√



DEMOGRAPHICS	Family & Adults
Households Served	562
Clients Served	1,755
Average Age (HoH)	32
Gender - Female (HoH)	87%
Gender - Male (HoH)	13%
Veterans (U.S. Military) served	43
Veterans % of all adults	6%
Average Monthly Household Income	\$729
Percent Working at Entry	35%
Race - Black (HoH) ⁴	76%
Race - White (HoH) ⁴	19%
Race - Multi-racial (HoH) ⁴	3%
Race - Other (HoH) ⁴	1%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	675
Children Served	1,080
Mean Family Size ²	3.4
Average Number of Children ²	2.2
Children 0 - 2 years ²	32%
Children 3 - 7 years ²	31%
Children 8 - 12 years ²	21%
Children 13 - 17 years ²	16%
Self-reported Disability (HoH)	20%
Pregnant Women Served	56



The number of households served decreased 14% when compared to same reporting period of the previous year. The successful housing outcome rate remained constant at 86%. At exit, 69% of households are stable in their own housing and 17% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY21 annual rate of 28% to 35% currently, coupled with an increase in income from \$696 to \$729. The number of veterans decreased by 28 (39%) and the number of pregnant women served decreased by 25 (31%) when compared to the prior fiscal year.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAQI SSVF program for veterans.

² Data refers to the families served.

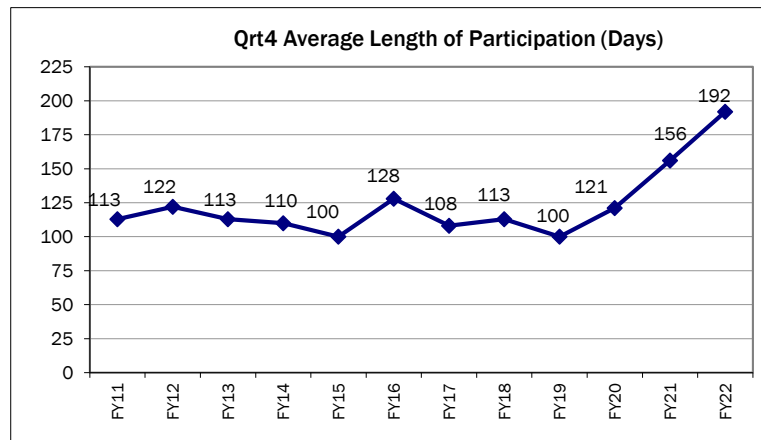
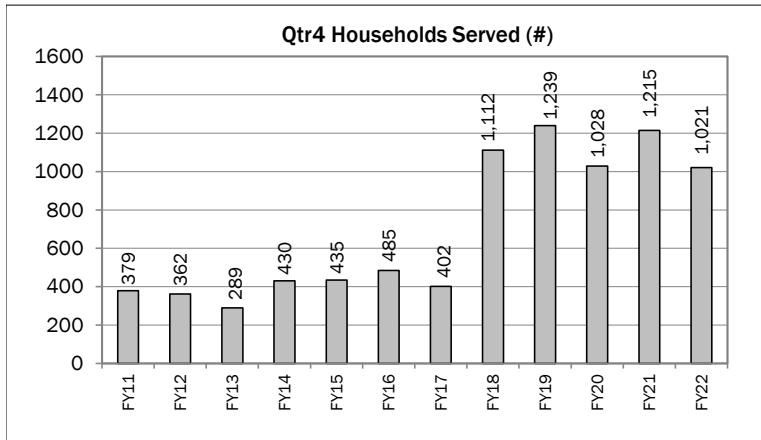
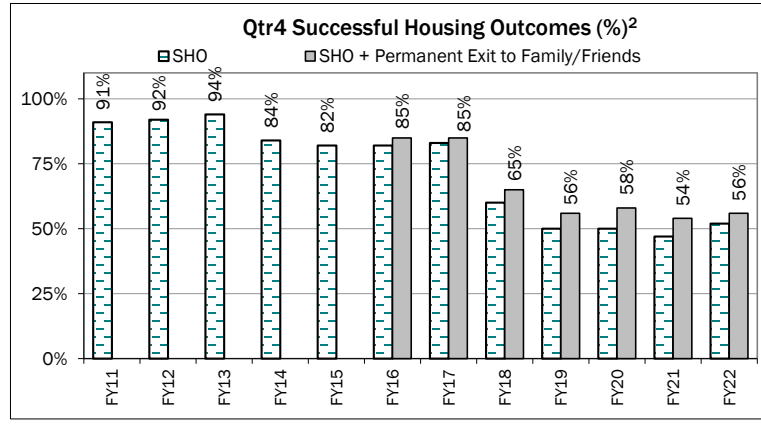
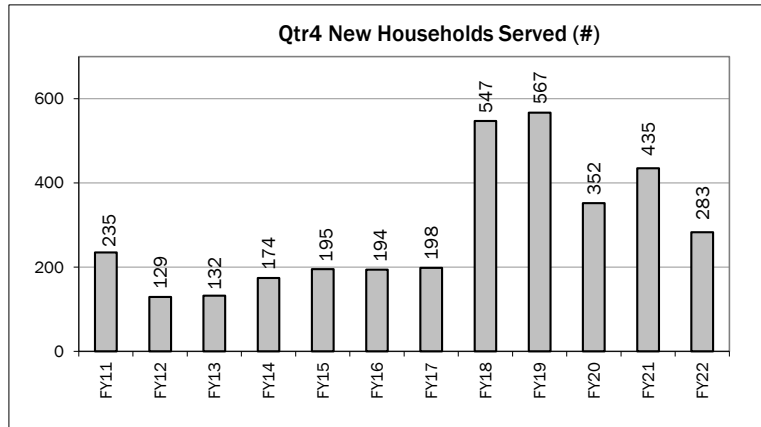
³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY22 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
	4/1/2022 - 6/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Rapid Re-housing System ¹	648	283	≠	1,633	1,021	≠	150	192	≠	401	184	≠	60%	56%	√
Single Adults ³	-	196	-	-	684	-	-	176	-	-	129	-	-	52%	-
Families ³	-	87	-	-	337	-	-	236	-	-	55	-	-	64%	-



DEMOGRAPHICS	Family	Single Adults
Households Served	337	684
Clients Served	1,179	689
Average Age (HoH)	33	47
Gender - Male (HoH)	6%	71%
Gender - Female (HoH)	94%	29%
Veterans (U.S. Military) served	4	162
Veterans % of all adults	1%	24%
Average Monthly Household Income	\$703	\$750
Percent Working at Entry	31%	24%
Adults Served	423	689
Children Served	756	-
Race - Black (HoH) ⁴	77%	62%
Race - White (HoH) ⁴	18%	29%
Race - Multi-racial (HoH) ⁴	5%	8%
Race - Other (HoH) ⁴	1%	1%
Non-Hispanic (HoH)	95%	96%
Hispanic (HoH)	5%	4%
Mean Family Size	3.5	-
Average Number of Children	2.2	-
Adults 18-24 years (HoH)	28%	12%
Children 0 - 2 years ⁴	30%	-
Children 3 - 7 years ⁴	30%	-
Children 8 - 12 years ⁴	24%	-
Children 13 - 17 years ⁴	15%	-
Self-reported Disability (HoH) ⁵	48%	80%
Pregnant Women Served	30	14

The number served decreased 16% when compared to the same reporting period of the previous year, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners in the COVID-19 environment. The success rate at exit increased by 2 percentage points, to 56% currently and the length of participation increased by 36 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

¹ System includes HFF Rapid Re-housing, Rapid Re-housing for pregnant women, RRH Intensive, and YHDP Rapid Re-housing programs, VOAIO Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing and Expansion, Family Rapid Re-housing and DV Rapid Rehousing, Homefull RRH and Expansion, LSS SSVF, and VOAIO SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ No outcome goals were set by subpopulation. 2 Households with only adults are included in the single adult population.

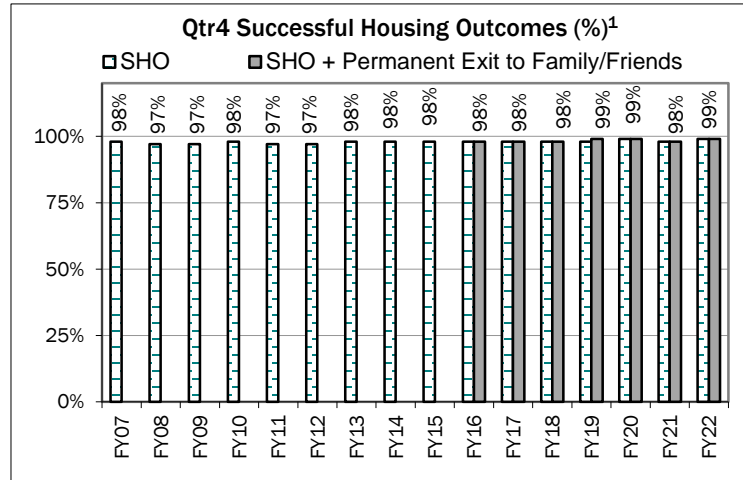
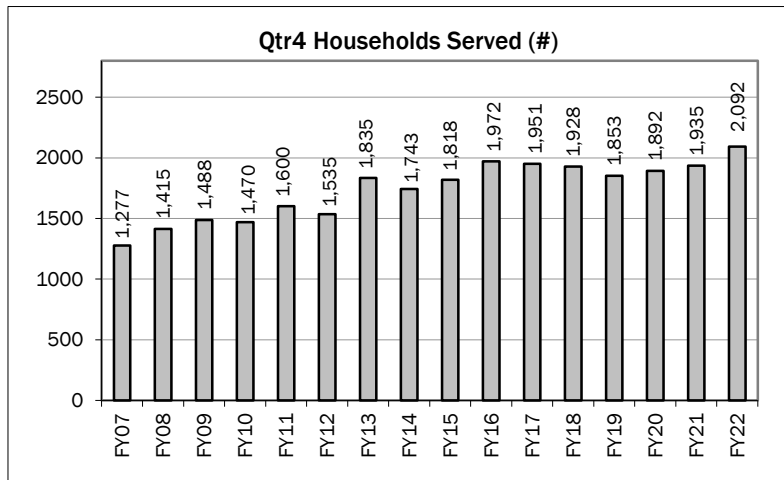
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⁵ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

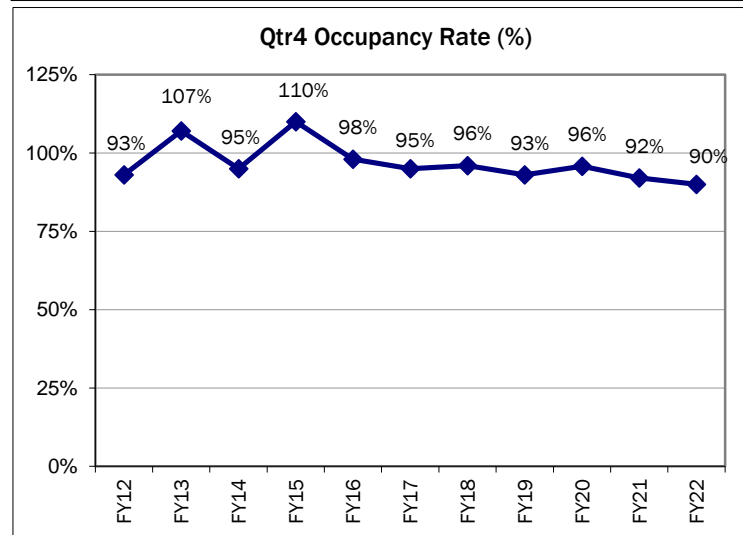
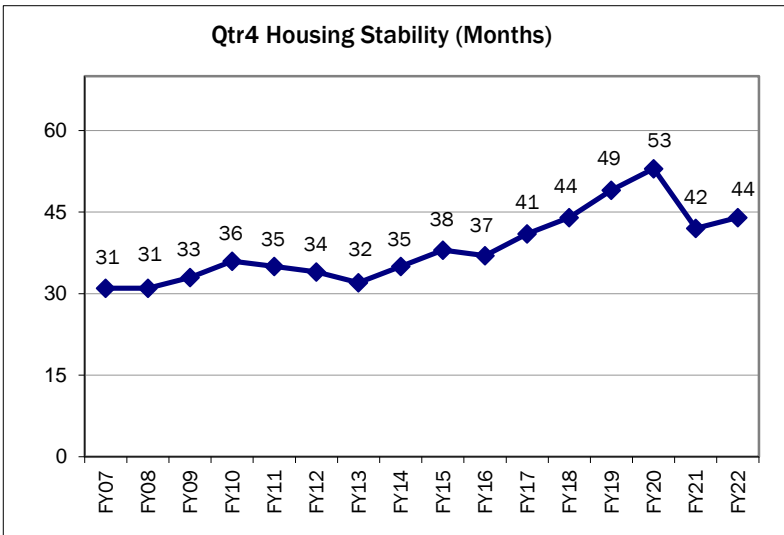
System and Program Indicator Report



FY22 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	4/1/2022 - 6/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Total PSH System	2,153	2,092	√	95%	90%	√	24	44	√	1,938	2,074	√	90%	99%	√



The system continues to perform well with 8% increase in numbers served. The occupancy rate decreased to 90% (prorated) due to 1) difficulty in finding scattered sites affordable housing to rent in the community and 2) difficulty in gathering necessary documentation for housing for qualified households, for example the SSA office was closed for in-person appointments. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2424. VA VASH voucher capacity of 377 is not included.

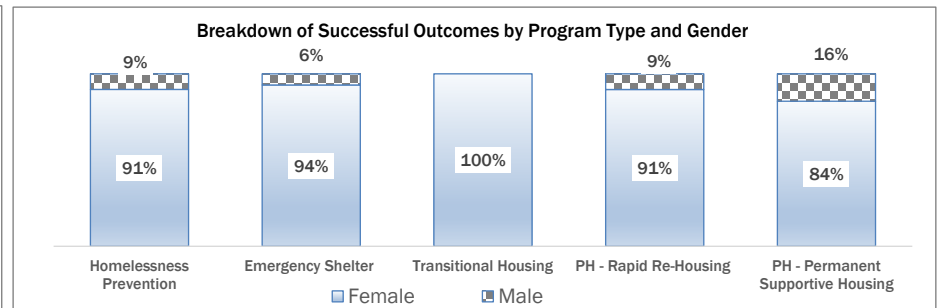
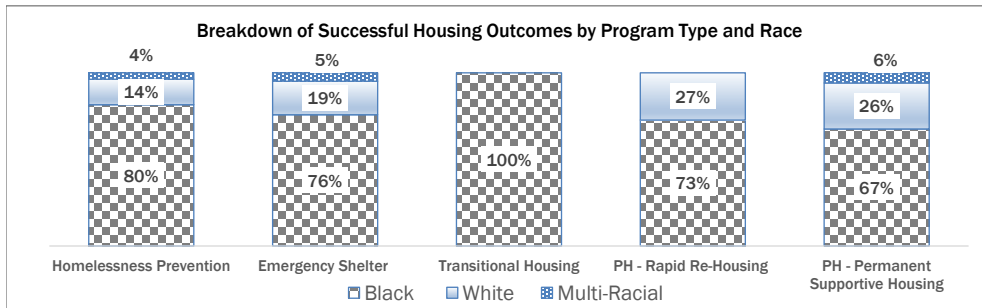


¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report



Special Populations Served: 4/1/2022 - 6/30/2022		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	222	103	0	29	17	78	35
Pregnant Youth Households (18 - 24)	36	17	0	7	3	12	2
Households (25+)	903	337	0	282	1	230	220
Pregnant Households (25+)	70	35	0	21	0	18	7
Total Households Served (#)	1216	492	0	338	21	337	263
Total Households Entered	371	173	0	205	2	87	19
Total Households Exited	376	195	0	187	8	86	13
Successful Housing Outcomes (#) ¹	N/A	166	N/A	62	5	55	258
Successful Housing Outcomes (%) ¹	N/A	85%	N/A	33%	63%	64%	98%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	101	N/A	70	12	236	41
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	77%	N/A	73%	95%	77%	67%
	Race - White (HoH) ⁴	18%	N/A	22%	0%	18%	27%
	Race - Multi-racial (HoH) ⁴	3%	N/A	5%	5%	5%	6%
	Race - Other (HoH) ⁴	1%	N/A	0%	0%	1%	1%
	Gender - Female	94%	N/A	94%	100%	94%	84%
	Gender - Male	6%	N/A	6%	0%	6%	16%
	Gender - Other	0%	N/A	0%	0%	0%	0%
	Non-Hispanic (HoH)	96%	N/A	95%	86%	95%	97%
	Hispanic (HoH)	4%	N/A	5%	14%	5%	3%
	Self Reported Disability	18%	N/A	52%	67%	48%	94%
	Franklin County Residents	95%	N/A	82%	81%	85%	93%



The system-wide number of families served increased by 1% compared to the same period of the last fiscal year. While the rate of families receiving homelessness prevention services decreased by 12%, the rate of families in emergency shelter increased by 57% during the same timeframe.

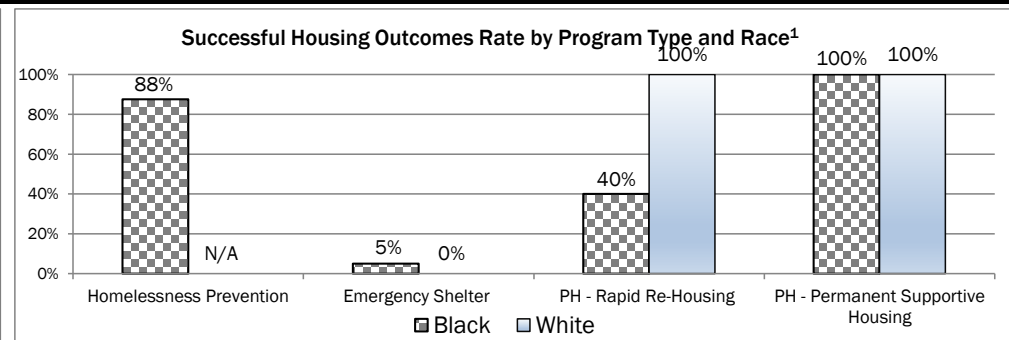
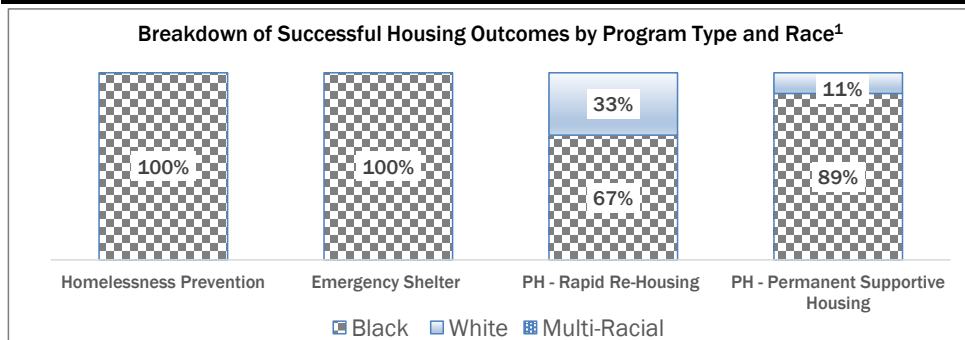
¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ PH - Rapid Re-Housing households with adults only were excluded from totals.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 4/1/2022 - 6/30/2022		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	21	4	0	7	5	9	0
Single Adults (25+)	21	0	1	15	0	5	2
Parenting Youth Households 18-24	36	17	0	7	3	12	2
Parenting Households (25+)	70	35	0	21	0	18	7
Total Households Served (#)	147	56	1	50	8	44	11
Total Households Exited	39	8	0	31	1	7	1
Successful Housing Outcomes (#) ¹	N/A	7	N/A ⁴	1	0	3	11
Successful Housing Outcomes (%) ¹	N/A	88%	N/A ⁴	3%	0%	43%	100%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	80	N/A ⁴	35	7	74	9
Housing Stability (Months) ²							
	DEMOGRAPHICS						
	Race - Black (HoH) ³	79%	0%	76%	100%	80%	73%
	Race - White (HoH) ³	16%	0%	24%	0%	14%	27%
	Race - Multi-Racial (HoH) ³	5%	100%	0%	0%	5%	0%
	Race - Other (HoH) ³	0%	0%	0%	0%	2%	0%
	Non-Hispanic (HoH)	98%	100%	98%	75%	93%	100%
	Hispanic (HoH)	2%	0%	2%	25%	7%	0%
	Self Reported Disability	13%	100%	49%	63%	45%	82%
	Franklin County Residents	95%	100%	88%	63%	82%	91%



The system-wide number of pregnant women served decreased by 14% compared to the same period of the last fiscal year. 31% less pregnant women were served by homelessness prevention projects and more pregnant women were served in rapid re-housing (22%) and emergency shelters (19%).

¹ Successful outcomes measure for Street Outreach.

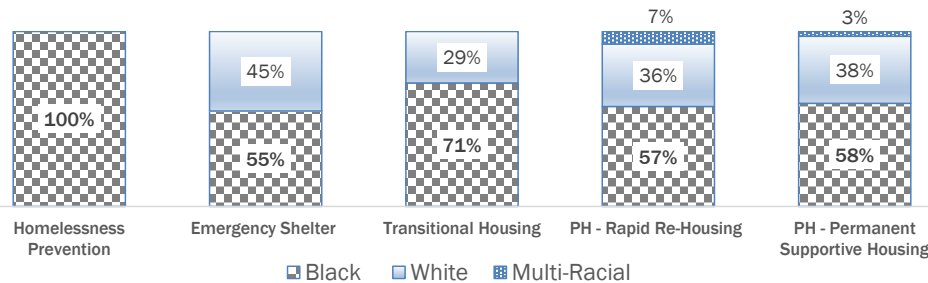
² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

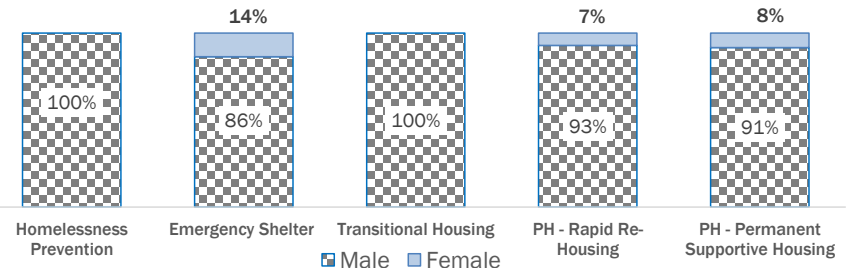
⁴ Program didn't have any household exits; unable to calculate measure.

Special Populations Served: 4/1/2022 - 6/30/2022		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	4	0	0	0	1	2	2
Single Adults (25+)	765	38	2	97	41	160	557
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	46	5	0	2	0	4	37
Total Households Served (#)	814	43	2	98	42	166	597
Total Households Exited	86	1	0	60	26	37	24
Successful Housing Outcomes (#) ¹	N/A	1	N/A ⁵	22	17	28	590
Successful Housing Outcomes (%) ¹	N/A	100%	N/A ⁵	37%	65%	76%	99%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ²	N/A	670	N/A ⁵	65	2	223	56
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	70%	0%	49%	57%	58%	58%
	Race - White (HoH) ⁴	28%	100%	45%	43%	37%	38%
	Race - Multi-Racial (HoH) ⁴	2%	0%	4%	0%	5%	3%
	Race - Other (HoH) ⁴	0%	0%	2%	0%	1%	1%
	Gender - Male	84%	100%	93%	100%	96%	91%
	Gender - Female	16%	0%	7%	0%	4%	8%
	Gender - Other	0%	0%	0%	0%	0%	1%
	Non-Hispanic (HoH)	100%	100%	98%	98%	96%	98%
	Hispanic (HoH)	0%	0%	2%	2%	4%	2%
	Self Reported Disability	52%	100%	77%	74%	66%	82%
	Franklin County Residents	98%	100%	73%	76%	78%	91%

Breakdown of Successful Housing Outcomes by Program Type and Race



Breakdown of Successful Housing Outcomes by Program Type and Gender



The system-wide number of veterans served remained the same when compared to the same period of the last fiscal year. The number of veterans provided homelessness prevention services decreased by 39% and the number of veterans served in emergency shelters decreased by 5%. In contrast, the number of veterans permanently housed increased, a positive result.

¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing. VASH vouchers are included under the PH - Permanent Supportive Housing category.

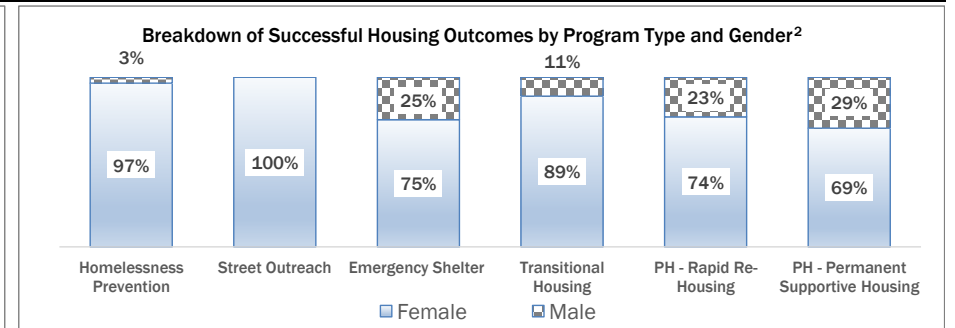
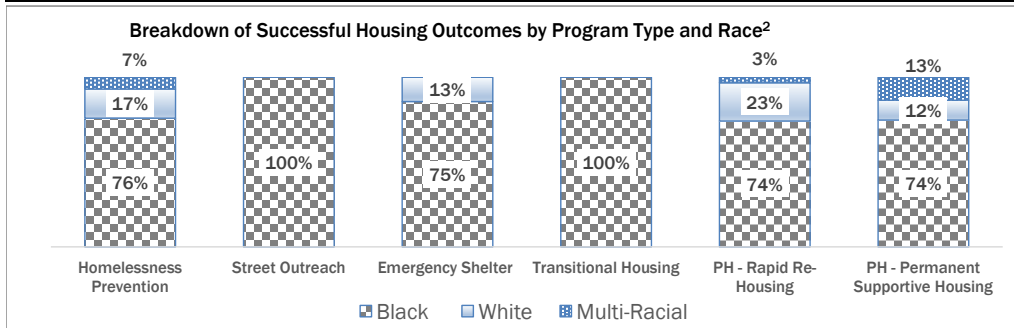
³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁴ Due to rounding, percentages do not add up to 100%.

⁵ Program didn't have any household exits; unable to calculate measure.

Special Populations Served: 4/1/2022 - 06/30/2022		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth under 18	89	0	0	88	1	0	0
Unaccompanied Youth 18-24	276	13	6	96	43	82	78
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	255	120	0	36	20	90	37
Total Pregnant Women Served	57	21	0	14	8	21	2
Total Households Served	615	133	6	219	64	172	115
Total Households Entered	238	40	2	171	11	45	16
Total Households Exited	240	36	2	184	13	43	6
Successful Housing Outcomes (#) ²	N/A	29	2	8	9	31	112
Successful Housing Outcomes (%) ²	N/A	81%	100%	8%	69%	72%	97%
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	124	230	41	9	266	21
Housing Stability (Months) ³							

DEMOGRAPHICS							
Race - Black (HoH) ⁴	76%	67%	68%	91%	75%	74%	
Race - White (HoH) ⁴	17%	17%	23%	6%	13%	11%	
Race - Multi-Racial (HoH) ⁴	6%	0%	6%	2%	10%	14%	
Race - Other (HoH) ⁴	1%	17%	4%	2%	1%	1%	
Gender - Female ⁴	98%	83%	58%	78%	77%	68%	
Gender - Male ⁴	2%	17%	39%	17%	22%	30%	
Gender - Other ⁴	0%	0%	4%	5%	1%	2%	
Non-Hispanic (HoH)	97%	100%	94%	92%	91%	96%	
Hispanic (HoH)	3%	0%	6%	8%	9%	4%	
Self Reported Disability	13%	100%	57%	75%	48%	97%	
Franklin County Residents	96%	83%	88%	86%	92%	97%	



The number of transition age youth served this reporting period was the same compared to the same reporting period of the last fiscal year. The number of youth served by homelessness prevention increased by 20%. The number of youth served in PSH increased by 29%. The number of youth served in emergency shelters decreased by 19% and youth in rapid re-housing decreased by 3%. The length of time youth participated in programs increased across the board, compared to the same reporting period of the last fiscal year.

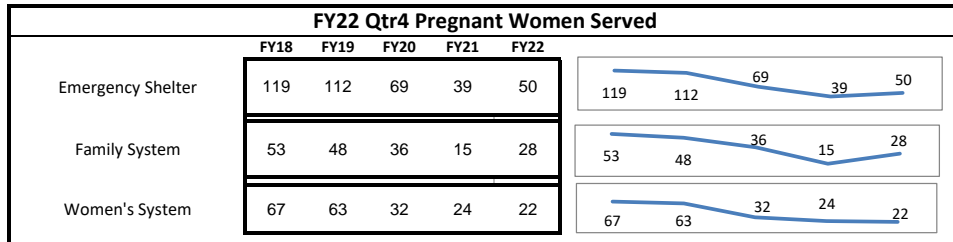
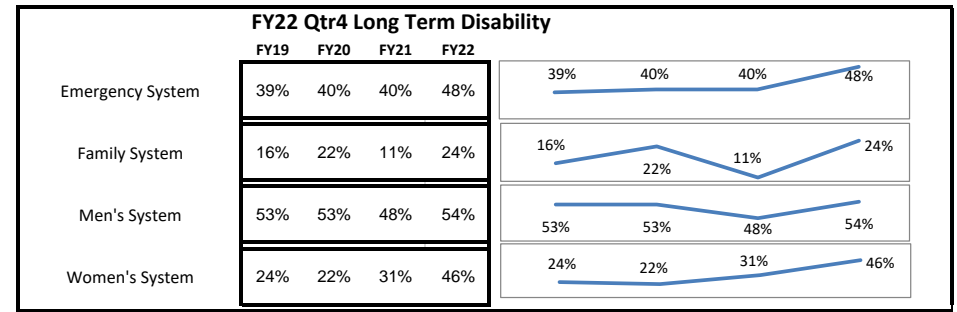
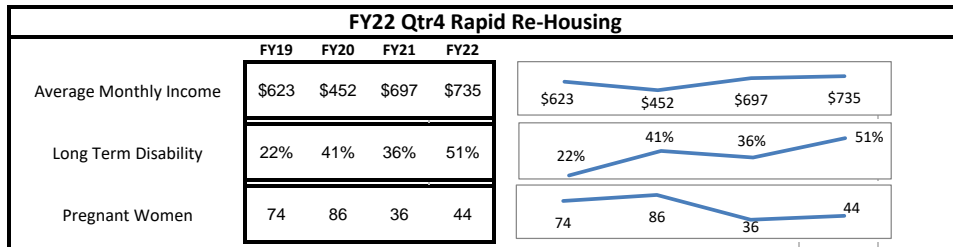
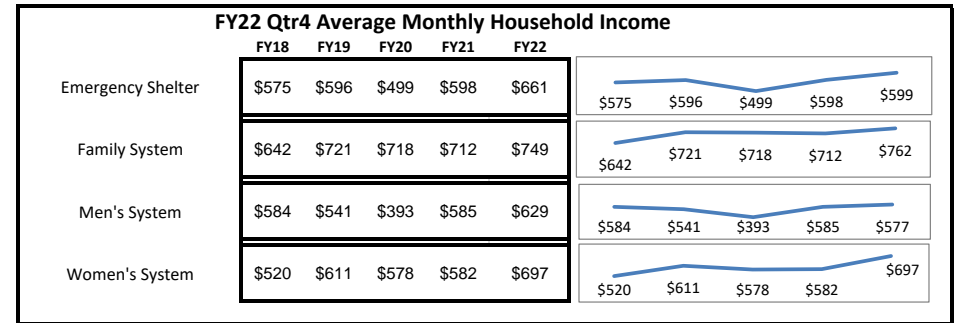
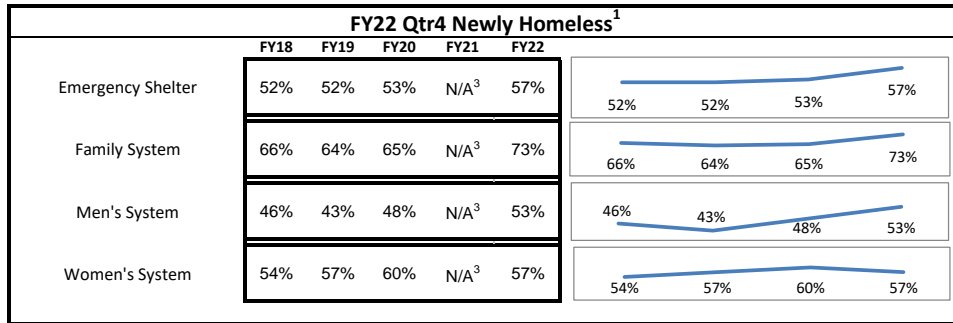
¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 4/1/2022 - 6/30/2022



¹ Did not access a homeless program in the past two years.
² Exited successfully but returned to shelter within 180 days of successful exit.
³ Data unavailable. No SPIR was run for FY21 due to HMIS transition.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/22 - 6/30/22													
Gladden Community House - Family Diversion	375	536	✓	N/A	N/A	N/A	131	170	✓	35%	39%	✓	
Netcare - Homeless Hotline (Single Adults)	2,800	2,312	√ ⁵	<5	2:00	✓	700	118	≠	25%	4%	≠	
Netcare - Homeless Hotline (Families)	800	795	✓	<5	2:00	✓	240	291	✓	30%	34%	✓	

OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³			Usage of CSB DCA (%) ¹						
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/22 - 6/30/22																									
Maryhaven - Capital Crossroad SID Outreach	25	17	≠	40	26	≠	90	55	✓	19	12	≠	75%	86%	✓	10	11	✓	55%	92%	✓	N/A	25%	N/A	
Maryhaven - Outreach	73	31	≠	233	69	≠	90	221	≠	55	13	≠	75%	50%	≠	30	12	≠	55%	92%	✓	25%	26%	✓	
Southeast - PATH Outreach ²	35	67	✓	65	81	✓	90	34	✓	18	5	≠	50%	22%	≠	N/A	3	N/A	N/A	60%	N/A	N/A	N/A	N/A	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴			Successful Outcomes / Housing Outcomes ³							
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		
4/1/22 - 6/30/22																								
Huckleberry House - TAY CARR Team	25	37	✓	80	74	✓	N/A	N/A	N/A	N/A	N/A	N/A	90	70	✓	19	17	≠	75%	35%	≠			
Huckleberry House - Emergency Shelter	N/A	31	N/A	140	89	√ ⁶	16	7	42%	√ ⁶	10	8	✓	N/A	N/A	N/A	66	74	√ ⁶	80%	88%	✓		
Huckleberry House - TLP TH	N/A	5	N/A	33	28	≠	24	22	92%	≠	N/A	N/A	N/A	10	9	✓	4	4	✓	80%	80%	✓		
Huckleberry House - TLP RHY TH	N/A	0	N/A	7	7	✓	7	7	96%	✓	N/A	N/A	N/A	12	11	✓	1	1	✓	80%	100%	✓		
Home for Families - Homelessness Prevention - ODH TAY	9	4	≠	19	23	✓	N/A	N/A	N/A	N/A	N/A	N/A	180	286	≠	8	5	≠	85%	100%	✓			
Home For Families - TAY Transition to Home TH	N/A	5	N/A	34	29	≠	28	23	83%	≠	N/A	N/A	N/A	10	9	✓	5	3	≠	80%	50%	≠		
Home For Families - TAY Transition to Home RRH	6	18	✓	34	60	✓	N/A	N/A	N/A	N/A	35	11	✓	180	308	≠	3	10	✓	55%	71%	✓		
Home For Families - TAY RRH	21	20	✓	76	85	✓	N/A	N/A	N/A	N/A	35	29	✓	180	297	≠	12	17	✓	55%	94%	✓		

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for transitional housing (TH) and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.

⁵ Program served all households that needed services.

⁶ Program served all youth in need of emergency shelter. Successful Housing Outcomes goal (#) has been recalculated based on actual served.

EMERGENCY SHELTER ⁵	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ^{3, 4}					
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/22 - 6/30/22																	
FAMILY																	
YMCA - Van Buren Family Shelter	240	238	(2)	√	64	95	148%	√	54	65	≠	88	28	≠	50%	21%	≠
YWCA - Family Center	140	110	(30)	≠	50	48	96%	√	54	74	≠	45	34	≠	50%	55%	√
MEN																	
LSS - Faith Mission - Men's on Grant ²	N/A	231	N/A	N/A	95	93	97%	N/A	45	66	N/A	N/A	32	N/A	25%	23%	N/A
LSS - Faith Mission on 8th ^{2,6}	N/A	215	N/A	N/A	83	81	97%	N/A	45	67	N/A	N/A	23	N/A	25%	17%	N/A
Southeast - Friends of the Homeless - Men's Shelter	500	431	(69)	≠	160	154	96%	√	45	43	√	85	25	≠	25%	9%	≠
YMCA - Men's Social Distancing (including overflow) ⁶	200	423	223	√	137	137	100%	√	45	52	N/A	N/A	7	N/A	N/A	2%	N/A
YMCA - SIQ Shelter ⁶	N/A	37	N/A	N/A	N/A	3	N/A	N/A	N/A	8	N/A	N/A	0	N/A	N/A	0%	N/A
WOMEN																	
LSS - Faith Mission - Women's on Grant ²	N/A	96	N/A	N/A	38	37	97%	N/A	45	64	N/A	N/A	19	N/A	25%	33%	N/A
YMCA - Van Buren Women's Shelter ⁶	440	351	(89)	≠	158	155	98%	√	45	73	≠	72	26	≠	25%	13%	≠
YMCA - Women's Overflow	60	262	202	√	16	16	100%	√	45	6	√	N/A	1	N/A	N/A	0%	N/A
INEBRIATE																	
Maryhaven - Engagement Center Safety	275	166	(109)	≠	34	19	56%	≠	20	11	√	72	32	≠	30%	23%	≠
Maryhaven - Engagement Center Shelter2Housing	45	17	(28)	≠	16	6	37%	≠	45	57	≠	7	7	√	25%	58%	√
VA EMERGENCY HOUSING																	
LSS - VA Men & Women	60	53	(7)	≠	24	20	83%	≠	45	50	≠	18	11	≠	50%	32%	≠
VOAOI - VA Emergency Housing	40	27	(13)	≠	15	14	93%	≠	45	86	≠	12	9	≠	50%	64%	√
AGENCY																	
Lutheran Social Services - Faith Mission ^{2,6}	700	520	(180)	≠	216	210	97%	√	45	69	≠	118	72	≠	25%	23%	√
Lutheran Social Services - Faith Mission - Medical Respite	N/A	25	N/A	N/A	16	8	48%	N/A	N/A	45	N/A	N/A	1	N/A	N/A	6%	N/A

¹ Shelter capacities do not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

³ Successful outcomes measure for Maryhaven Engagement Center Safety.

⁴ Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁵ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the rapid re-housing programs.

⁶ Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020. Faith Mission on 8th capacity reduced to 83 from 95. Van Buren Women's capacity increased to 158 from 151. As of 6/1, the overflow capacity at Van Buren closed.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
4/1/22 - 6/30/22		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale	65	68	66	(2)	√	62	96%	√	24	46	√	61	65	√	90%	100%	√	
Community Housing Network - Cassady ²	10	11	11	0	√	11	106%	√	24	34	√	10	11	√	90%	100%	√	
Community Housing Network - Creekside Place	23	24	22	(2)	√	22	96%	√	6	11	√	22	22	√	90%	100%	√	
Community Housing Network - East 5th Avenue	38	40	35	(5)	≠	32	84%	≠	24	55	√	36	33	√	90%	94%	√	
Community Housing Network - Inglewood Court	45	47	45	(2)	√	43	96%	√	24	65	√	42	43	√	90%	98%	√	
Community Housing Network - Marsh Brook Place	40	42	40	(2)	√	40	100%	√	18	19	√	38	40	√	90%	100%	√	
Community Housing Network - North 22nd Street	30	32	31	(1)	√	29	96%	√	24	57	√	29	30	√	90%	97%	√	
Community Housing Network - Parsons Place	62	65	63	(2)	√	61	99%	√	18	16	√	59	62	√	90%	98%	√	
Community Housing Network - Safe Haven	13	16	13	(3)	≠	12	95%	√	24	61	√	14	13	√	90%	100%	√	
Community Housing Network - Southpoint Place ²	46	48	48	0	√	47	101%	√	24	52	√	43	47	√	90%	98%	√	
Community Housing Network - Terrace Place	47	49	48	(1)	√	45	96%	√	24	68	√	44	45	√	90%	94%	√	
Community Housing Network - Wilson	8	8	8	0	√	8	100%	√	24	76	√	7	8	√	90%	100%	√	
Maryhaven - Commons at Chantry	50	53	51	(2)	√	48	95%	√	24	66	√	48	51	√	90%	100%	√	
National Church Residences - Commons at Buckingham	77	81	76	(5)	√	74	96%	√	24	73	√	73	75	√	90%	99%	√	
National Church Residences - Commons at Grant	54	57	56	(1)	√	53	99%	√	24	92	√	51	55	√	90%	98%	√	
National Church Residences - Commons at Livingston ²	69	72	74	2	√	72	104%	√	24	55	√	65	73	√	90%	99%	√	
National Church Residences - Commons at Third ²	71	75	72	(3)	√	72	101%	√	24	49	√	68	72	√	90%	100%	√	
National Church Residences - VOA/OI Van Buren Village	60	63	59	(4)	√	56	94%	√	24	51	√	57	56	√	90%	98%	√	
YMCA - 40 West Long Street	84	88	80	(8)	√	77	91%	√	24	60	√	79	79	√	90%	99%	√	
YMCA - 40 West Long Street SRA	38	40	37	(3)	√	33	86%	≠	24	49	√	36	35	√	90%	95%	√	
YMCA - Franklin Station	75	79	75	(4)	√	73	97%	√	24	80	√	71	73	√	90%	100%	√	
YWCA - WINGS	91	96	91	(5)	√	84	93%	√	24	51	√	86	89	√	90%	98%	√	

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Funding allows overleasing.

PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
4/1/22 - 6/30/22		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	10	11	1	√	9	92%	√	24	23	√	9	11	√	90%	100%	√
Equitas Health - TRA		89	93	86	(7)	√	85	95%	√	24	122	√	84	86	√	90%	100%	√
Homefull - Leasing		147	154	133	(21)	≠	130	88%	≠	21	20	√	139	132	√	90%	100%	√
Homefull/YMCA - Isaiah Project		160	168	152	(16)	√	148	92%	√	24	34	√	151	152	√	90%	100%	√
Homefull - SRA		185	194	117	(77)	≠	113	61%	≠	18	20	√	175	116	≠	90%	99%	√
Homefull - TRA		246	258	232	(26)	√	228	93%	√	18	21	√	232	230	√	90%	99%	√
Homefull TRA - EHV ²		304	N/A	135	N/A	N/A	114	38%	N/A	N/A	4	N/A	N/A	135	N/A	N/A	100%	N/A
Homefull TRA Mainstream ²		94	99	54	(45)	N/A	49	52%	N/A	9	10	N/A	89	54	N/A	90%	100%	√
Veterans Affairs - VASH I-XI ³		377	396	377	(19)	√	372	99%	√	24	58	√	356	374	√	90%	99%	√
VOAOI - Family Supportive Housing		38	40	34	(6)	≠	32	83%	≠	24	51	√	36	32	≠	90%	94%	√
YMCA - Scattered Sites HOME		55	58	50	(8)	≠	47	86%	≠	24	47	√	52	48	√	90%	98%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
4/1/22 - 6/30/22		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	35	42	7	√	17	42%	≠	4	2	√	18	17	√	77%	65%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

RAPID RE-Housing	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/22 - 6/30/22																					
Homefull - Rapid Re-housing Single Adults	45	26	≠	105	76	≠	35	39	√	110	127	≠	25	9	≠	55%	32%	≠	50%	10%	≠
Home for Families - Rapid Re-housing Families	44	23	≠	109	59	≠	34	31	√	125	243	≠	33	10	≠	75%	63%	≠	60%	58%	√
Home for Families- Rapid Re-housing Families Intensive	15	14	√	35	42	√	34	53	≠	180	427	≠	11	11	√	75%	85%	√	60%	67%	√
The Salvation Army - Rapid Re-housing Families	37	18	≠	91	37	≠	34	28	√	125	111	√	28	9	≠	75%	69%	≠	60%	60%	√
The Salvation Army - Job2Housing Families ²	15	2	≠	50	15	≠	34	67	≠	180	179	√	11	1	≠	75%	33%	≠	N/A	33%	N/A
VOAOI - Rapid Re-housing Families	18	6	≠	46	29	≠	34	33	√	125	207	≠	13	4	≠	75%	80%	√	60%	75%	√
YMCA - Rapid Rehousing Single Adults	210	55	≠	489	256	≠	35	32	√	110	174	≠	116	53	≠	55%	46%	≠	50%	34%	≠
YMCA - Rapid Rehousing Single Adults Expansion	150	34	≠	344	72	≠	35	30	√	110	114	√	82	15	≠	55%	42%	≠	50%	35%	≠
YMCA - Rapid Rehousing Families	35	0	≠	65	44	≠	34	N/A ⁴	N/A ⁴	125	139	≠	26	8	≠	75%	36%	≠	60%	0%	≠
YMCA - Rapid Rehousing DV	34	17	≠	164	47	≠	35	27	√	180	195	√	19	7	≠	55%	58%	√	N/A	29%	N/A

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/22 - 6/30/22																		
Gladden Community House - Family Homelessness Prevention	150	125	≠	300	213	≠	120	76	√	120	92	≠	80%	84%	√	60%	78%	√
Gladden Community House - FCCS Prevention	29	30	√	51	49	√	90	98	√	23	10	≠	80%	59%	≠	70%	86%	√
HFF - Homelessness Prevention for Expectant Mothers	8	7	√	38	26	≠	365	294	√	6	4	≠	80%	100%	√	80%	100%	√
HFF - Housing for Pregnant Women (Celebrate One) Prevention and RRH	0	6	√	150	136	√	270	282	√	56	13	≠	75%	81%	√	80%	57%	≠
HFF - Resiliency Bridge	15	10	≠	35	26	≠	365	107	√	13	3	≠	85%	60%	≠	N/A	N/A	N/A
HFF - Success Bridge	15	9	≠	19	41	√	210	126	√	13	15	√	85%	100%	√	N/A	N/A	N/A

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
4/1/22 - 6/30/22																					
LSS - SSVF Rapid Re-housing and Prevention	28	16	≠	58	50	≠	35	40	≠	110	128	≠	20	12	≠	75%	71%	√	80%	71%	≠
VOAOI - SSVF Prevention	35	10	≠	73	42	≠	N/A	N/A	N/A	100	670	≠	32	1	≠	90%	100%	√	90%	100%	√
VOAOI - SSVF Rapid Re-housing	35	29	≠	72	120	√	35	34	√	110	304	≠	27	16	≠	75%	84%	√	80%	80%	√

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 136.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Program didn't have any new households. Measure could not be calculated.

**communityshelterboard**

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