

SYSTEM & PROGRAM INDICATOR REPORT

FY2022
7/1/21 - 6/30/22

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all outcomes for numbers served, length of service, and successful outcomes.



family diversion
family homelessness
prevention



emergency shelter



homeless hotline
for families

These supportive housing programs met all outcomes for numbers served, occupancy, stability, and successful outcomes.



briggsdale
cassady
creekside
marsh brook place
north 22nd street
safe haven
southpoint place
terrace place
family homes



commons at grant
commons at livingston
commons at third



40 west long street
& expansion
franklin station

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

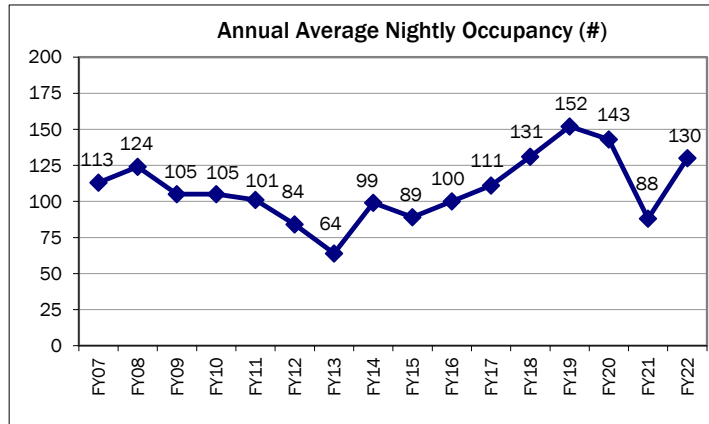
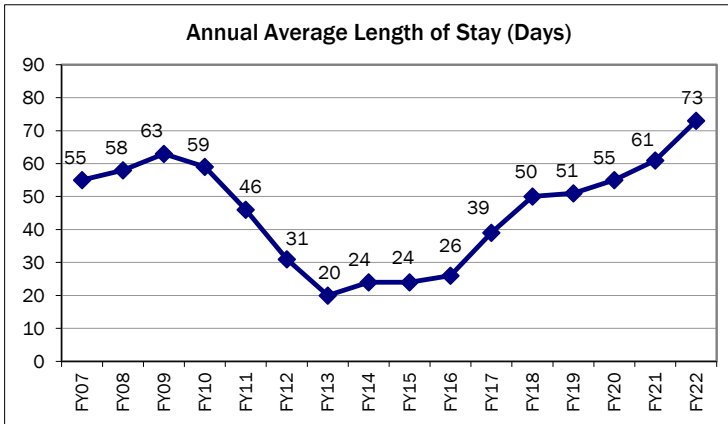
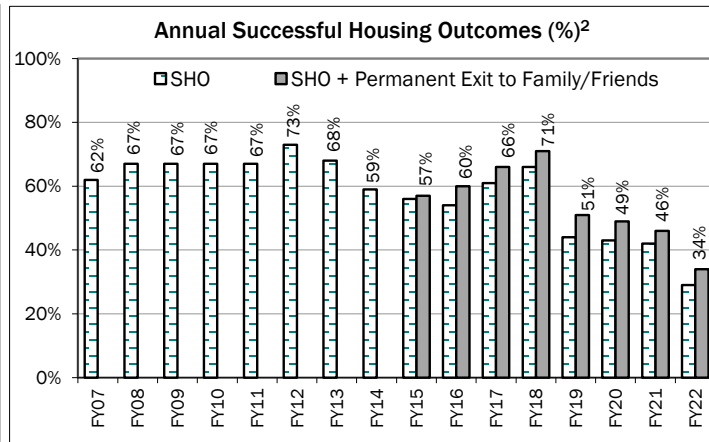
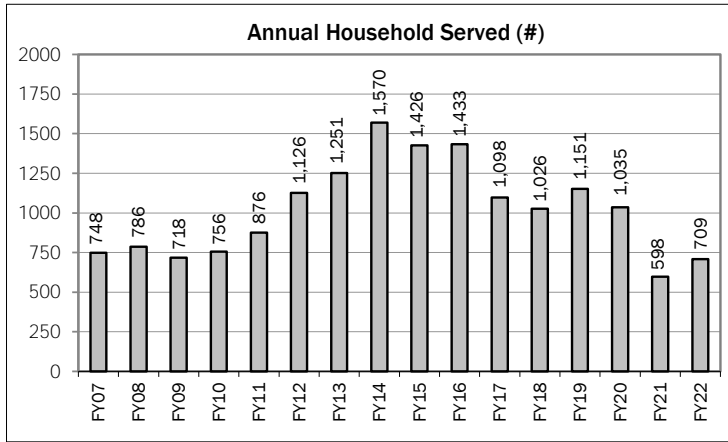
All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2021 - 6/30/2022	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System	800	709	√ ⁵	114	130	54	73	≠	343	187	≠	50%	34%	≠



DEMOGRAPHICS	Family
Households Served	709
Recidivism ³	1%
Percent Newly homeless	82%
Clients Served	2,521
Average Age (HoH)	34
Gender - Female (HoH)	94%
Gender - Male (HoH)	6%
Veterans (U.S. Military) served	7
Veterans % of all adults	1%
Average Monthly Household Income	\$764
Percent Working at Entry	31%
Race - Black (HoH)	69%
Race - White (HoH)	25%
Race - Multi-Racial (HoH)	5%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	977
Children Served	1,544
Mean Family Size	3.6
Average Number of Children	2.2
Adults 18-24 years (HoH)	14%
Children 0 - 2 years	23%
Children 3 - 7 years	34%
Children 8 - 12 years	27%
Children 13 - 17 years	16%
Pregnant Women Served	76
Self-Reported Disability (HoH) ⁴	48%
Franklin County Residents	82%

19% more households needed shelter when compared to FY21. The success rate at exit from shelters decreased 12 percentage points to 34%, the lowest rate observed historically. The average length of shelter stay increased by 12 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY21 annual rate of 35% to 31% currently and the average income decreased to \$764 (FY21 \$821), further affecting the ability to find housing. 20% of families had more than one shelter stay during the timeframe. We are also noting an increase in the average family size from average of 3.3 to 3.6. An additional 50 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Recidivism calculated for successful housing exits between reporting period of 7/1/21-12/31/21.

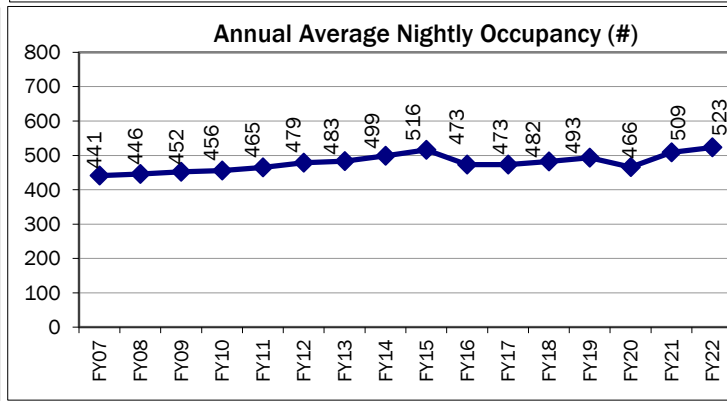
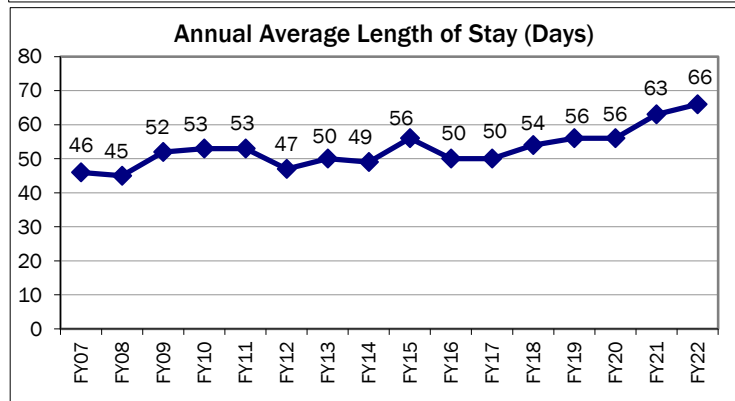
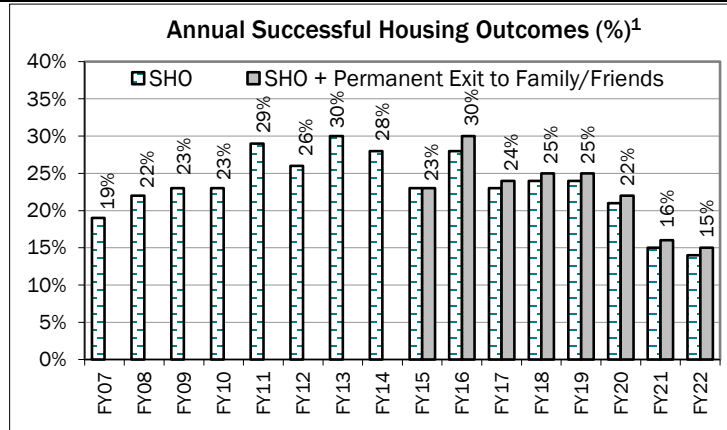
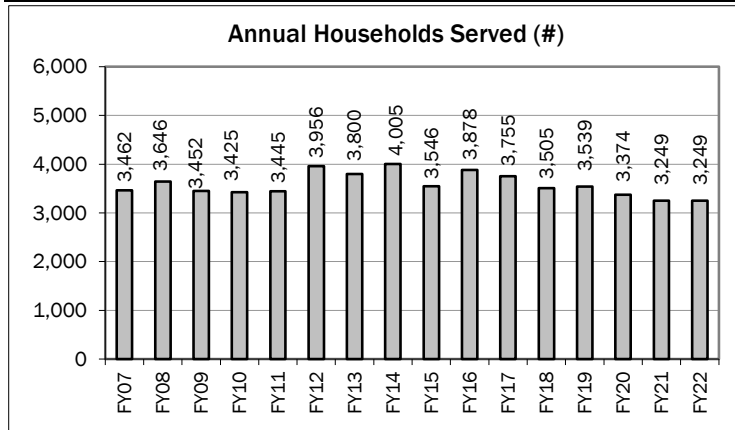
⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁵ System served all families in need of emergency shelter.

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FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2021 - 6/30/2022	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	3,400	3,249	√	515	523	45	66	≠	721	420	≠	25%	15%	≠



DEMOGRAPHICS	
Households Served	3,249
Recidivism ³	7%
Percent Newly homeless	67%
Average Age	45
Men as a percent of total single adults served	69%
Veterans (U.S. Military) served	247
Veterans % of all adults	8%
Average Monthly Household Income	\$644
Percent Working at Entry	24%
Average Daily Waitlist Number	29
Race - Black ⁵	61%
Race - White ⁵	31%
Race - Multi-Racial ⁵	5%
Race - Other ⁵	2%
Non-Hispanic	96%
Hispanic	4%
Adults 18 - 24 years	6%
Adults 25 - 34 years	22%
Adults 35 - 44 years	23%
Adults 45 - 54 years	21%
Adults 55 - 64 years	22%
Adults 65+ years	6%
Self-Reported Disability (HoH) ⁴	57%
Franklin County Residents	83%

The number of single men sheltered remained flat when compared to the prior fiscal year. Additional capacity was open throughout the reporting period. The success rate decreased 1 percentage point when compared to FY21. The average length of time homeless increased by 3 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry increased 2 percentage point to 24% when compared to the FY21 annual rate of 22%, and the average income increased to \$644 (FY21 \$525). On average, men had 2.7 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² The system capacity increased from the previous 397 beds in FY2020 to 515 beds currently. Additional overflow beds opened 11/15/21 and closed 5/22/22.

³ Recidivism calculated for successful housing exits between reporting period of 7/1/21-12/31/21.

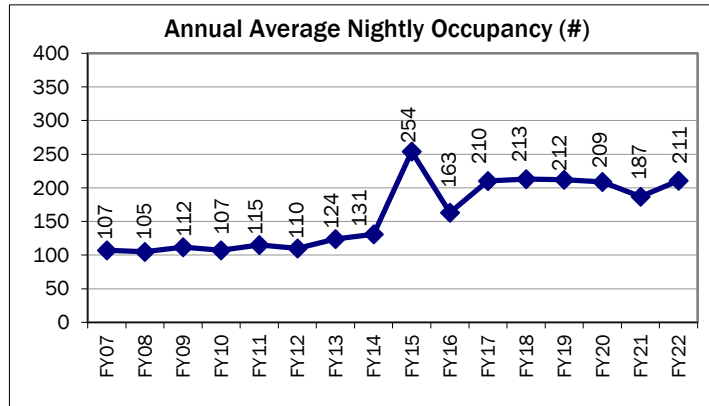
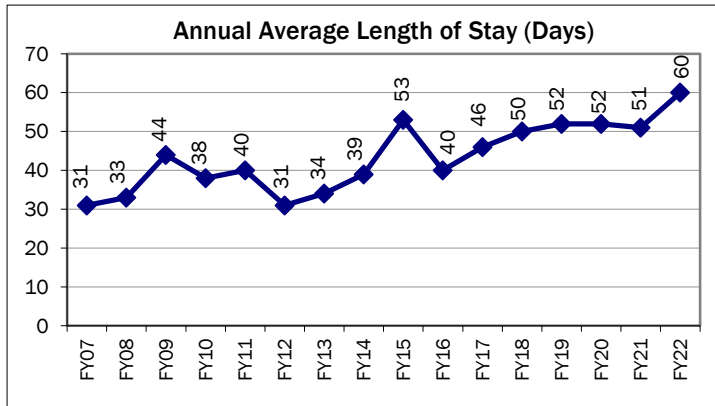
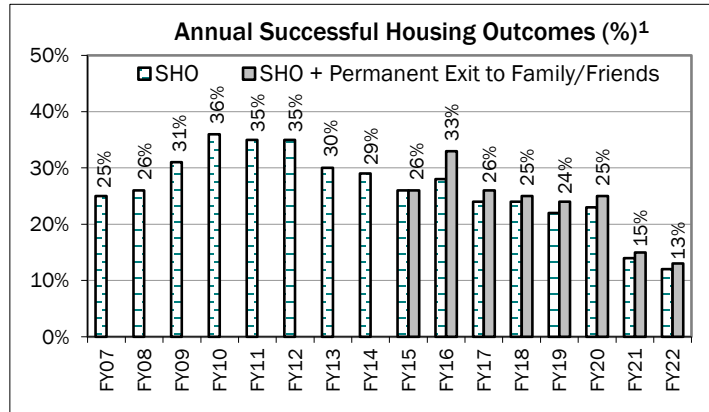
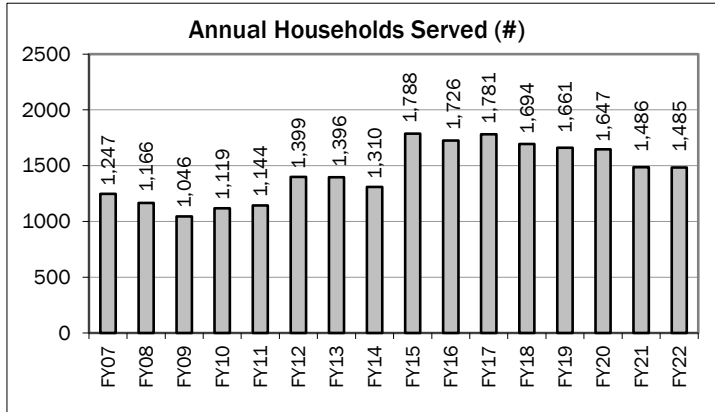
⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁵ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2021 - 6/30/2022	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	1,650	1,485	√	208	211	45	60	≠	361	171	≠	25%	13%	≠



DEMOGRAPHICS	Women
Households Served	1,485
Recidivism ³	4%
Percent Newly homeless	71%
Average Age	43
Women as a percent of total single adults served	31%
Veterans (U.S. Military) served	21
Veterans % of all adults	1%
Average Monthly Household Income	\$661
Percent Working at Entry	22%
Average Daily Waitlist Number	16
Race - Black	52%
Race - White	39%
Race - Multi-Racial	8%
Race - Other	1%
Non-Hispanic	96%
Hispanic	4%
Adults 18 - 24 years ⁵	9%
Adults 25 - 34 years ⁵	23%
Adults 35 - 44 years ⁵	23%
Adults 45 - 54 years ⁵	22%
Adults 55 - 64 years ⁵	17%
Adults 65+ years ⁵	5%
Pregnant Women Served	89
Self-Reported Disability (HoH) ⁴	69%
Franklin County Residents	83%

The number of single women sheltered remained flat when compared to the prior fiscal year. The success rate decreased 2 percentage points when compared to FY21. The average length of time homeless increased by 9 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry remained constant when compared to the FY21 rate of 22% and average income increased from \$588 to \$661. On average, women had 2.5 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Available capacity is based on COVID impacted, modified capacity. Additional overflow beds were opened 11/15/21 and closed 5/22/22.

³ Recidivism calculated for successful housing exits between reporting period of 7/1/21-12/31/21.

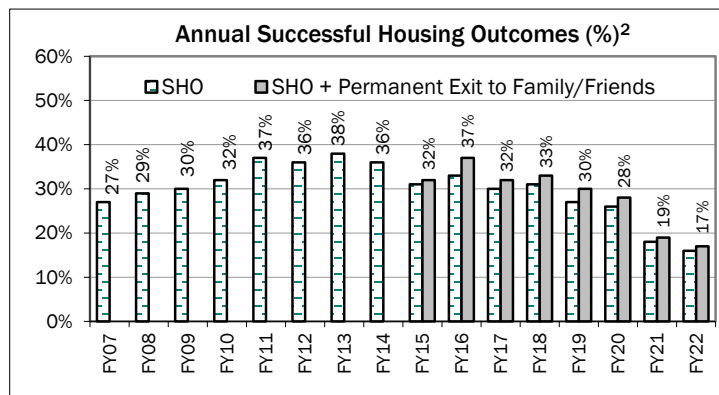
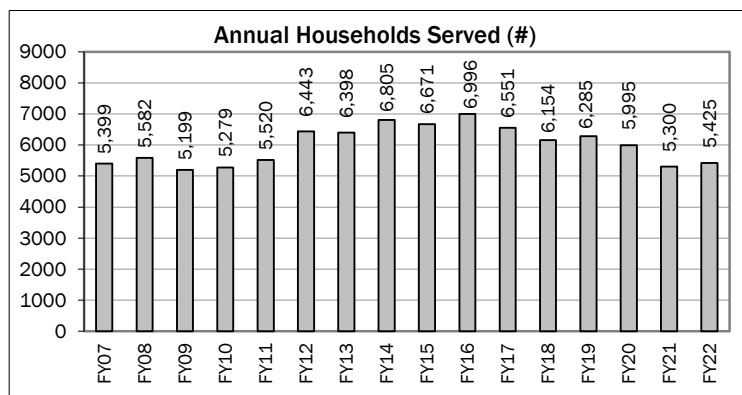
⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁵ Due to rounding percentages do not add up to 100%.

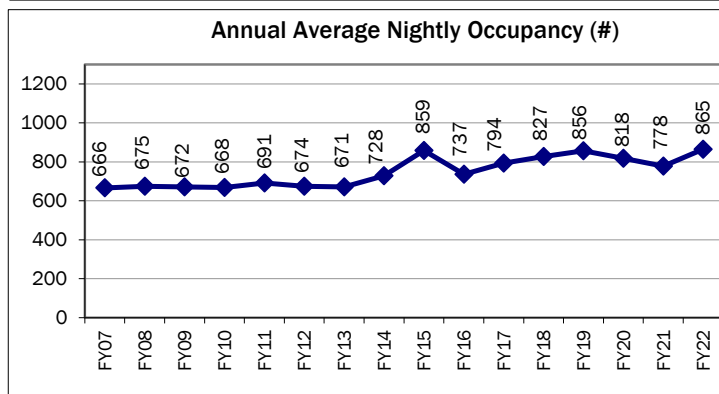
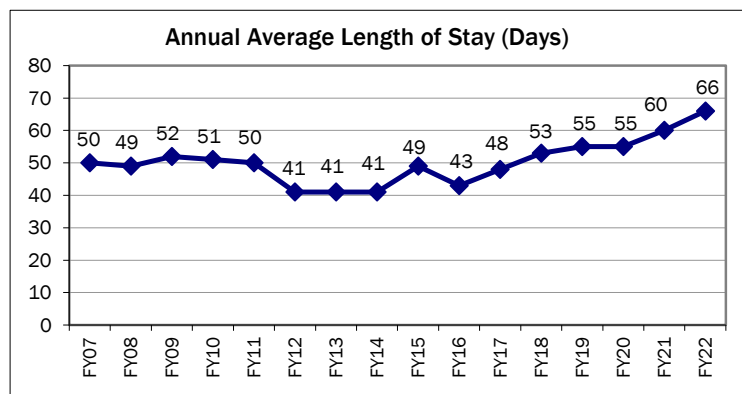
System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2021 - 6/30/2022	Goal	Actual	Outcome Achievement	Capacity ³	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Emergency Shelter System ¹	6,000	5,425	√	837	865	48	66	≠	1,549	776	≠	30%	17%	≠



DEMOGRAPHICS	Family & Adults
Households Served	5,425
Recidivism ⁴	5%
Percent Newly homeless	70%
Clients Served	7,204
Adults Served	5,660
Children Served	1,544
Average Age (HoH)	43
Gender - Male (HoH)	60%
Gender - Female (HoH)	39%
Gender - Other (HoH)	1%
Veterans (U.S. Military) served	275
Veterans % of all adults	5%
Average Monthly Household Income	\$670
Percent Working at Entry	25%
Average Daily Waitlist Number	45
Race - Black (HoH) ⁵	60%
Race - White (HoH) ⁵	33%
Race - Multi-racial (HoH) ⁶	6%
Race - Other (HoH) ⁶	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	8%
Pregnant Women Served	162
Self-Reported Disability (HoH) ⁵	59%
Franklin County Residents	83%



The number served by the system increased 2% when compared to the prior fiscal year. The successful housing outcome rate decreased 2 percentage points compared to the prior fiscal year. The average length of time homeless increased by 6 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average income increase from the FY21 annual rate of \$587 to \$670 currently. We are also noting a slight increase in age for homeless households across all household types. The system served 36 more veterans and 2 less pregnant women than in FY21.

¹ Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 5,737. The number of clients served at SIQ shelters is 435 clients in 305 households, and this cohort is excluded from all calculations.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Available capacity is based on COVID impacted, modified capacity. Additional overflow beds were opened 11/15/21 and closed 5/22/22.

⁴ Recidivism calculated for successful housing exits between reporting period of 7/1/21-12/31/21.

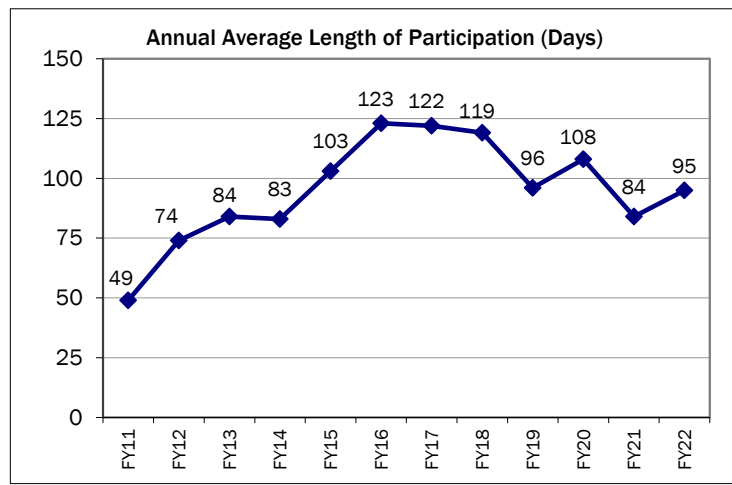
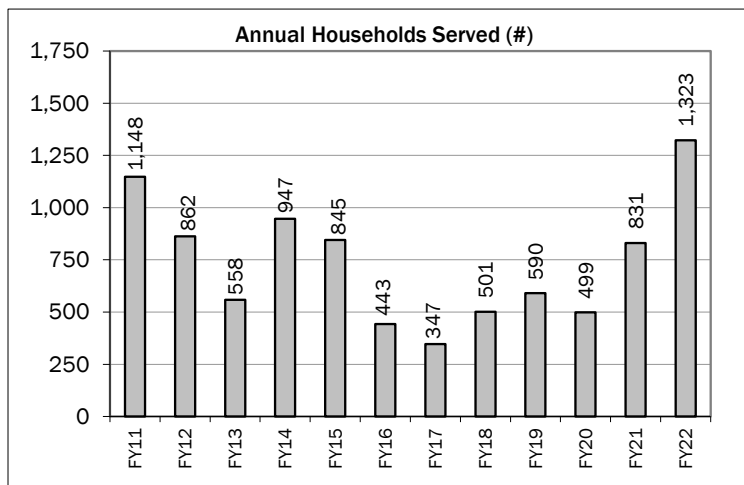
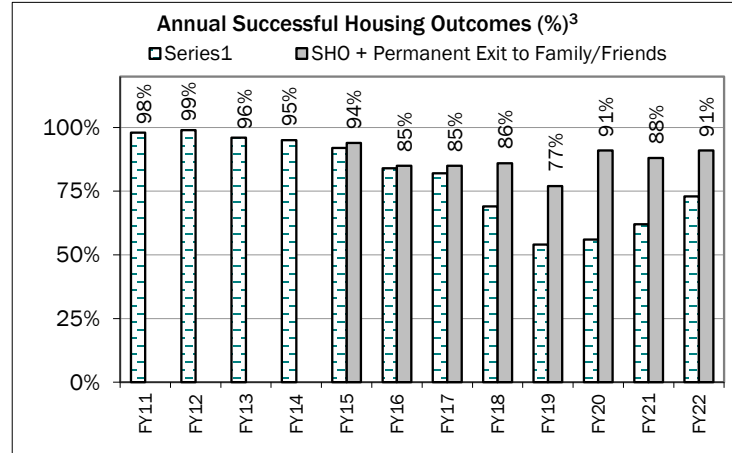
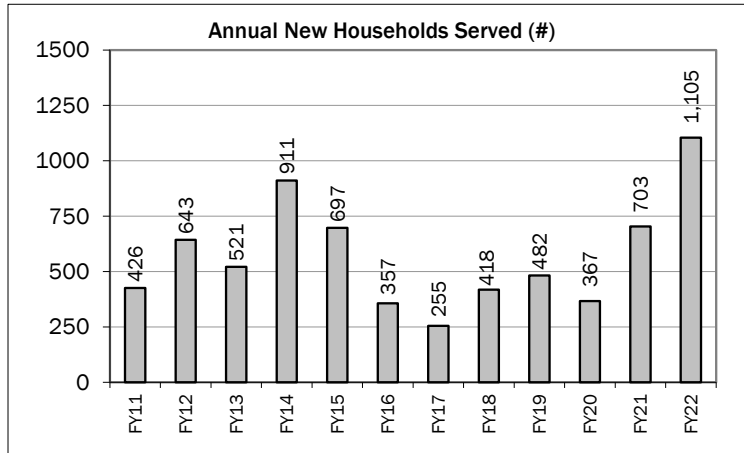
⁵ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁶ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY22 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
7/1/2021 - 6/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	962	1,105	√	1,277	1,323	√	150	95	√	780	877	√	80%	91%	√



DEMOGRAPHICS	Family & Adults
Households Served	1,323
Recidivism ⁴	4%
Clients Served	4,233
Average Age (HoH)	33
Gender - Female (HoH)	89%
Gender - Male (HoH)	11%
Veterans (U.S. Military) served	90
Veterans % of all adults	5%
Average Monthly Household Income	\$801
Percent Working at Entry	37%
Race - Black (HoH)	73%
Race - White (HoH)	21%
Race - Multi-racial (HoH)	5%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	1,591
Children Served	2,642
Mean Family Size ²	3.5
Average Number of Children ²	2.2
Children 0 - 2 years ²	26%
Children 3 - 7 years ²	33%
Children 8 - 12 years ²	24%
Children 13 - 17 years ²	17%
Self-reported Disability (HoH)	20%
Pregnant Women Served	208

The number of households served increased 59% when compared to the previous year. The successful housing outcome rate increased by 3 percentage points to 91%. At exit, 73% of households are stable in their own housing and 18% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY21 annual rate of 28% to 37% currently, coupled with an increase in income from \$696 to \$801. The number of veterans decreased by 28 (24%) and the number of pregnant women served increased by 80 (63%) when compared to the prior fiscal year.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAII SSVF program for veterans.

² Data refers to the families served.

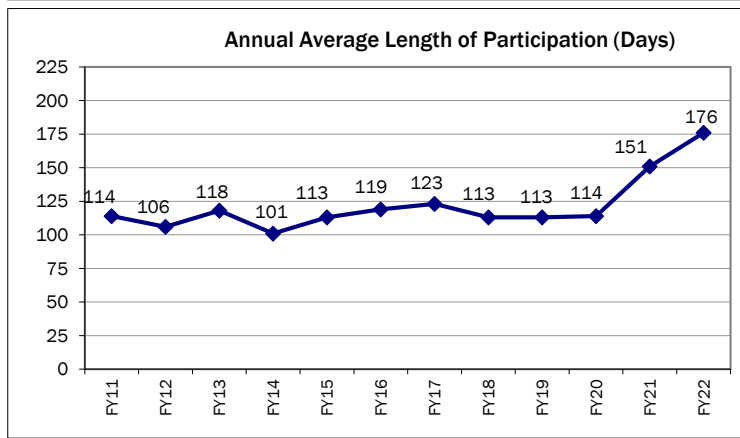
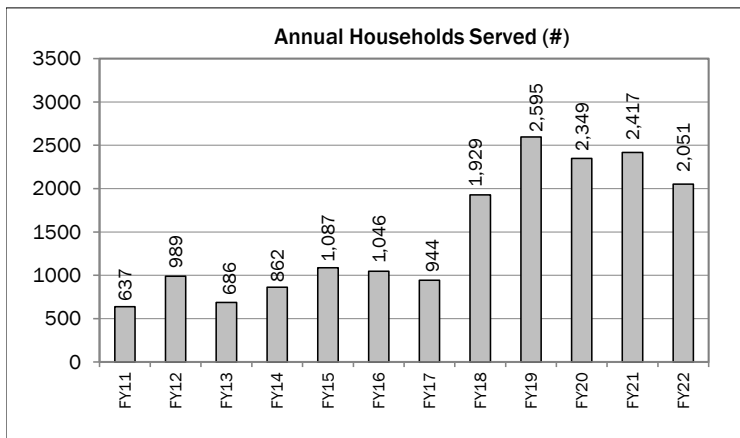
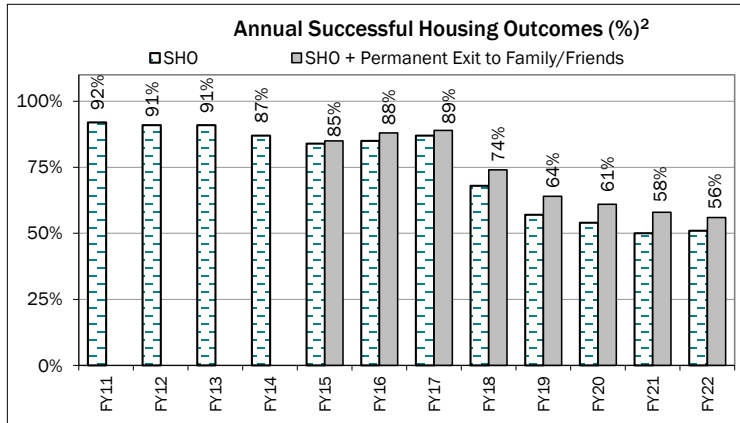
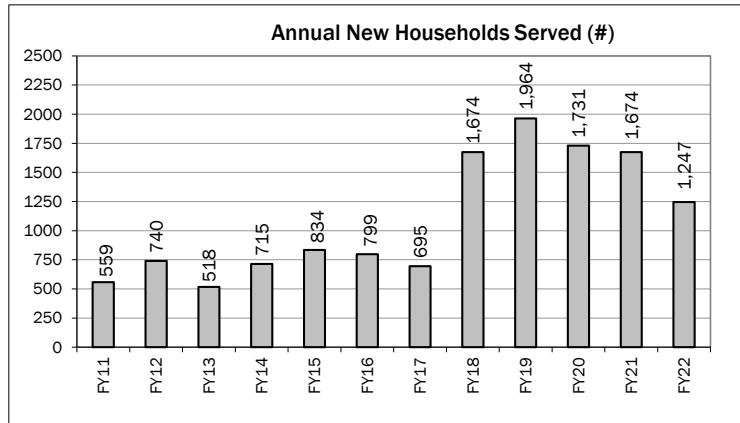
³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Recidivism calculated for successful housing exits between reporting period of 7/1/20 - 6/30/21.

System and Program Indicator Report



FY22 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
7/1/2021 - 6/30/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-housing System ¹	2,457	1,247	≠	3,349	2,051	≠	150	176	≠	1,475	760	≠	60%	56%	√
Single Adults ³	-	858	-	-	1,409	-	-	163	-	-	495	-	-	51%	-
Families ³	-	390	-	-	643	-	-	209	-	-	265	-	-	68%	-



DEMOGRAPHICS	Family	Single Adults ³
Households Served	643	1,409
Recidivism ⁴	4%	11%
Clients Served	2,200	1,421
Average Age (HoH)	33	47
Gender - Male (HoH)	6%	71%
Gender - Female (HoH)	94%	29%
Veterans (U.S. Military) served	9	292
Veterans % of all adults	1%	21%
Average Monthly Household Income	\$756	\$746
Percent Working at Entry	34%	26%
Adults Served	818	1,421
Children Served	1,382	-
Race - Black (HoH)	74%	62%
Race - White (HoH)	20%	30%
Race - Multi-racial (HoH)	5%	7%
Race - Other (HoH)	1%	1%
Non-Hispanic (HoH)	96%	96%
Hispanic (HoH)	4%	4%
Mean Family Size	3.4	-
Average Number of Children	2.1	-
Adults 18-24 years (HoH)	26%	12%
Children 0 - 2 years	30%	-
Children 3 - 7 years	32%	-
Children 8 - 12 years	24%	-
Children 13 - 17 years	14%	-
Self-reported Disability (HoH) ⁵	39%	77%
Pregnant Women Served	89	31

The number served decreased 15% when compared to the previous year, mainly due to a decrease in single adults served, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners in the COVID-19 environment. The success rate at exit decreased by 2 percentage points, to 56% currently, due to a 7 percentage point decrease in the success rate for families, and the length of participation increased by 25 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

¹ System includes HFF Rapid Re-housing, Rapid Re-housing for pregnant women, RRH Intensive, and YHDP Rapid Re-housing programs, VOAOL Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing and Expansion, Family Rapid Re-housing and DV Rapid Rehousing, Homefull RRH and Expansion, LSS SSVF, and VOAOL SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ No outcome goals were set by subpopulation. Households with only adults are included in the single adult population. 1 client was served in both program types (family & Single).

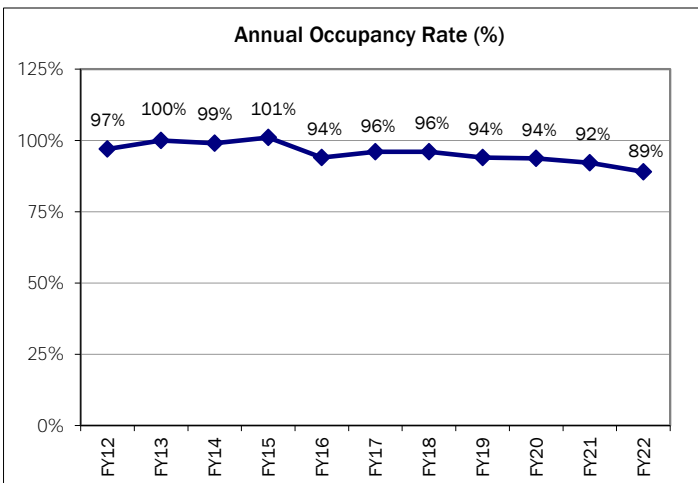
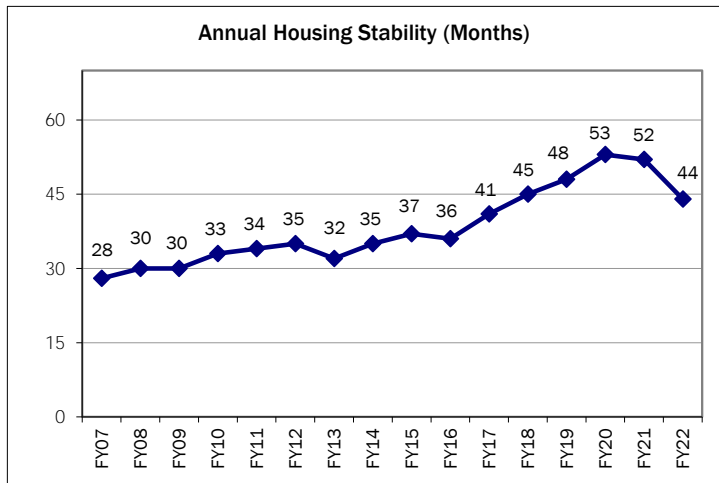
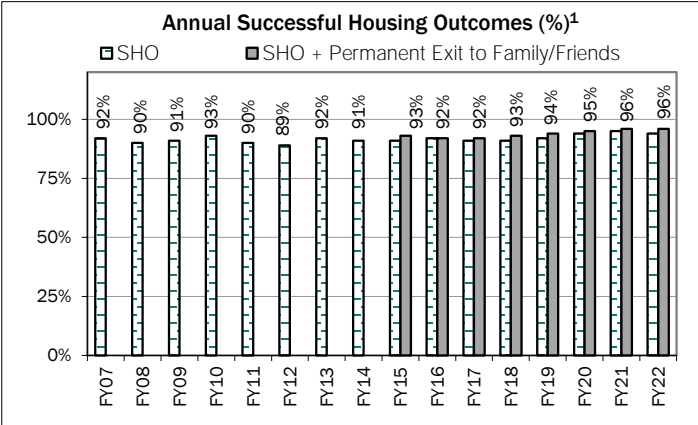
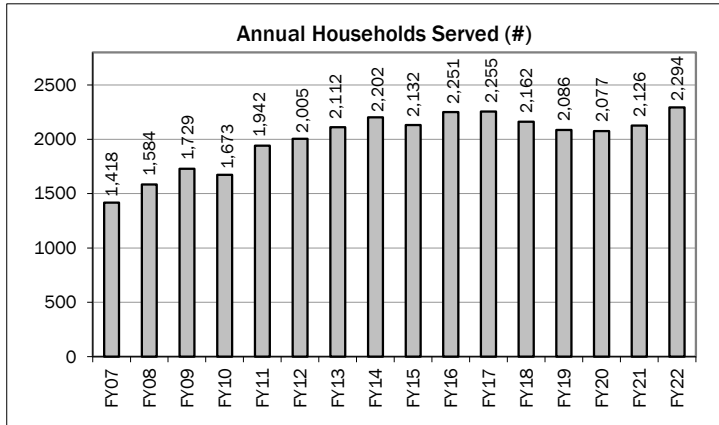
⁴ Recidivism calculated for successful housing exits between reporting period of 7/1/21-12/31/21.

⁵ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

System and Program Indicator Report



FY22 Permanent Supportive Housing (PSH) 7/1/2021 - 6/30/2022	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,460	2,294	√	95%	89%	≠	24	44	√	2,214	2,186	√	90%	96%	√



DEMOGRAPHICS	Family & Adults
Households Served	2,294
Exit to Homelessness ²	1%
Clients Served	2,906
Average Age (HoH)	51
Gender - Male (HoH)	61%
Gender - Female (HoH)	39%
Veterans (U.S. Military) served	248
Veterans % of all adults	10%
Average Monthly Household Income	\$404
Percent Working at Entry	8%
Race - Black (HoH)	62%
Race - White (HoH)	32%
Race - Multi-racial (HoH)	5%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	98%
Hispanic (HoH)	2%
Adults Served	2,439
Children Served	467
Mean Family Size ³	3.3
Average Number of Children ³	1.9
Adults 18-24 years (HoH) ⁴	4%
Adults 25 - 34 years (HoH) ⁴	10%
Adults 35 - 44 years (HoH) ⁴	15%
Adults 45 - 54 years (HoH) ⁴	22%
Adults 55 - 64 years (HoH) ⁴	37%
Adults 65+ years (HoH) ⁴	13%
Pregnant Women Served	31
Long Term Disability	99%

The system continues to perform well with an 8% increase in numbers served. The occupancy rate decreased to 89% (prorated) due to 1) difficulty in finding scattered sites affordable housing to rent in the community and 2) difficulty in gathering necessary documentation for housing for qualified households, for example the SSA office was closed for in-person appointments. The ratio of the population age 55 plus in permanent supportive housing increased to 50%, compared to the previous year's 31% rate. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2424. VA VASH voucher capacity of 377 is not included.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Exit to homelessness is calculated for exits between reporting period of 7/1/21 - 12/31/21.

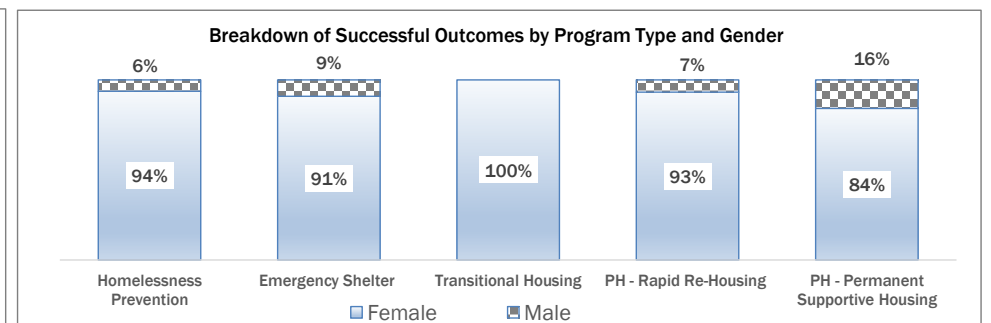
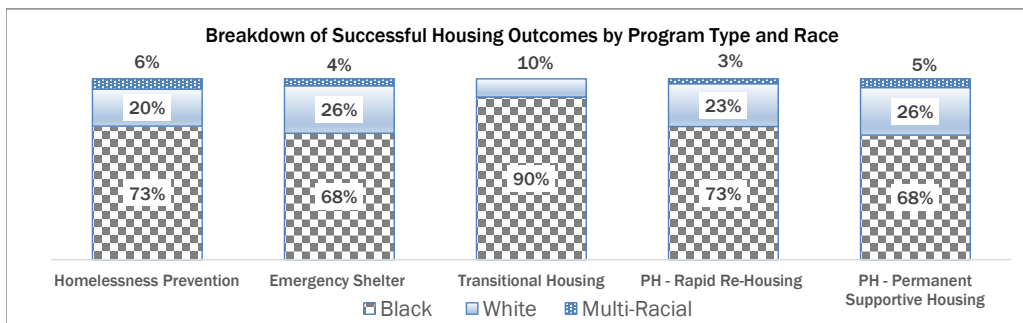
³ Data refers to families served.

⁴ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 7/1/2021 - 6/30/2022		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	337	168	0	75	22	121	34
Pregnant Youth Households (18 - 24)	120	64	0	13	9	38	8
Households (25+)	1,666	835	0	573	1	439	236
Pregnant Households (25+)	222	132	0	62	0	51	13
Total Households Served (#)	2,266	1,184	0	709	32	643	287
Total Households Entered	1,596	1,027	0	616	11	390	53
Total Households Exited	1,434	891	0	558	18	388	36
Successful Housing Outcomes (#) ¹	N/A	809	N/A	187	10	265	272
Successful Housing Outcomes (%) ¹	N/A	91%	N/A	34%	56%	68%	96%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	84	N/A	73	12	209	42
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	74%	N/A	69%	81%	74%	68%
	Race - White (HoH) ⁴	20%	N/A	25%	3%	20%	27%
	Race - Multi-racial (HoH) ⁴	5%	N/A	5%	13%	5%	5%
	Race - Other (HoH) ⁴	1%	N/A	1%	3%	1%	1%
	Gender - Female	94%	N/A	94%	100%	94%	84%
	Gender - Male	6%	N/A	6%	0%	6%	16%
	Gender - Other	0%	N/A	0%	0%	0%	0%
	Non-Hispanic (HoH)	96%	N/A	95%	94%	96%	97%
	Hispanic (HoH)	4%	N/A	5%	6%	4%	3%
	Self Reported Disability	18%	N/A	48%	59%	37%	93%
	Franklin County Residents	94%	N/A	82%	88%	84%	94%



The system-wide number of families served increased by 30% compared to the prior fiscal year. While the rate of families receiving homelessness prevention services increased by 62%, the rate of families in emergency shelter also increased by 19% during the same timeframe. The length of time families participated in homeless programs increased across the board, compared to the previous fiscal year.

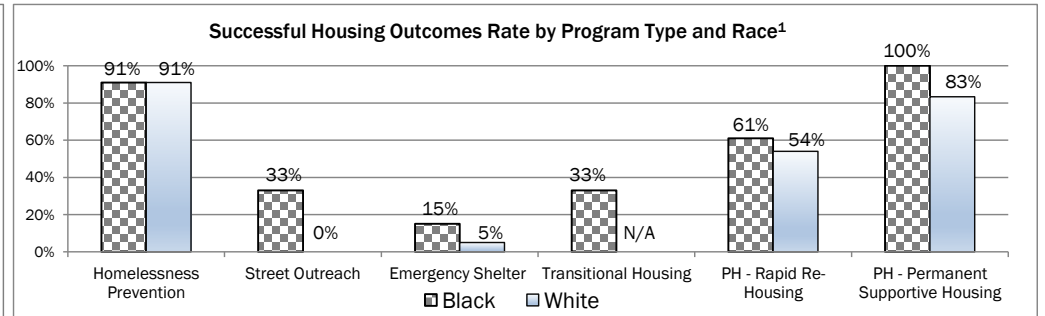
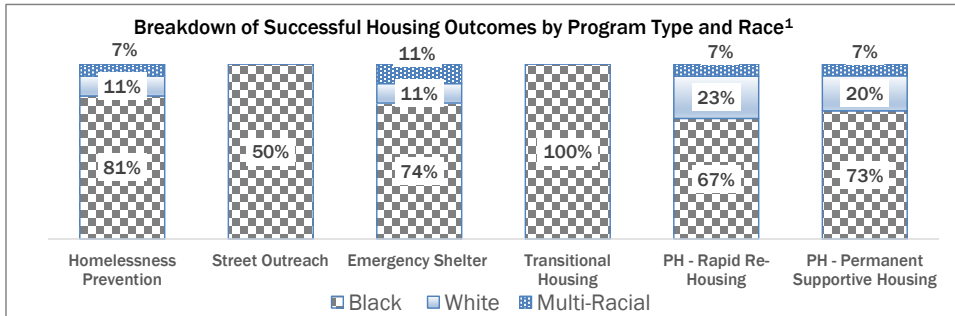
¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ PH - Rapid Re-Housing households with adults only were excluded from totals.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2021 - 6/30/2022		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	57	8	4	32	4	15	4
Single Adults (25+)	77	3	5	57	0	17	7
Parenting Youth Households 18-24	122	66	0	13	9	38	8
Parenting Households (25+)	223	131	0	63	0	51	13
Total Households Served (#)	462	208	9	162	13	119	31
Total Households Entered	357	163	9	152	6	91	8
Total Households Exited	249	97	8	143	5	51	3
Successful Housing Outcomes (#) ¹	N/A	89	2	19	1	30	30
Successful Housing Outcomes (%) ¹	N/A	92%	25%	13%	20%	59%	97%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	159	16	37	10	160	21
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ³	77%	33%	67%	85%	73%	71%
	Race - White (HoH) ³	15%	33%	27%	0%	18%	23%
	Race - Multi-Racial (HoH) ³	6%	22%	4%	8%	6%	6%
	Race - Other (HoH) ³	1%	11%	2%	8%	3%	0%
	Non-Hispanic (HoH)	96%	89%	92%	92%	92%	97%
	Hispanic (HoH)	4%	11%	8%	8%	8%	3%
	Self Reported Disability	11%	89%	46%	69%	43%	90%
	Franklin County Residents	97%	89%	83%	69%	89%	97%



The system-wide number of pregnant women served increased by 35% compared to the prior fiscal year. 63% more pregnant women were served by homelessness prevention projects, 27% more in rapid re-housing and 48% more in permanent supportive housing. Emergency shelters and transitional housing remained flat when compared to prior fiscal year. The length of time pregnant women participated in all programs increased compared to the prior fiscal year. The rate of white pregnant women in emergency shelters and the black/african american pregnant women in rapid rehousing achieving a successful exit shows a disparity compared to the rate of pregnant women in the respective racial categories served in these programs. We will monitor these findings in future reports.

¹ Successful outcomes measure for Street Outreach.

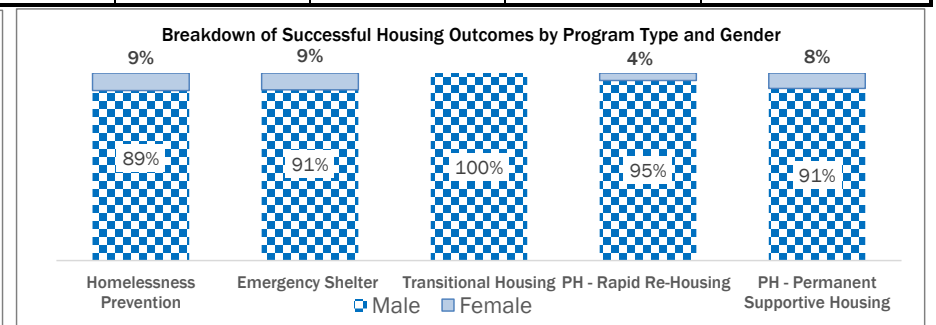
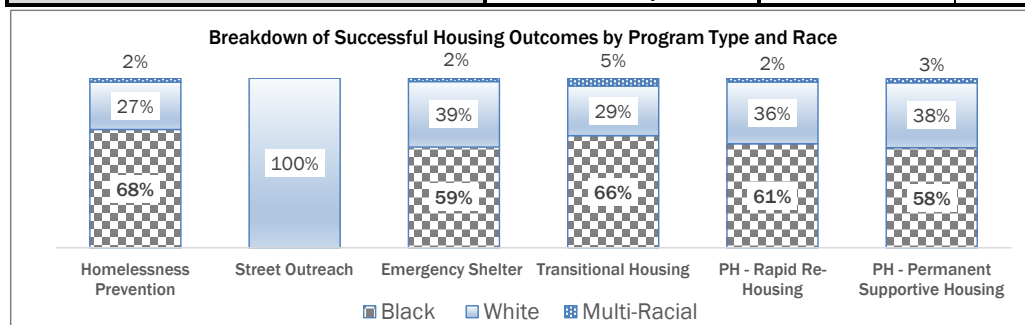
² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 7/1/2021 - 6/30/2022		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	5	0	0	0	1	2	3
Single Adults (25+)	981	77	5	268	129	289	607
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	62	13	0	8	0	10	42
Total Households Served (#)	1040	90	5	275	130	301	653
Total Households Entered	309	42	5	225	107	194	84
Total Households Exited	238	47	4	237	114	171	82
Successful Housing Outcomes (#) ¹	N/A	44	1	101	65	132	607
Successful Housing Outcomes (%) ¹	N/A	94%	25%	43%	57%	77%	96%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	272	15	70	2	196	56
Housing Stability (Months) ²							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	67%	20%	53%	60%	58%	57%
	Race - White (HoH) ⁴	30%	80%	43%	37%	38%	38%
	Race - Multi-Racial (HoH) ⁴	2%	0%	3%	3%	3%	3%
	Race - Other (HoH) ⁴	1%	0%	1%	0%	1%	1%
	Gender - Male ⁴	86%	100%	91%	100%	95%	92%
	Gender - Female ⁴	13%	0%	8%	0%	4%	8%
	Gender - Other	1%	0%	1%	0%	0%	0%
	Non-Hispanic (HoH)	99%	100%	98%	95%	97%	98%
	Hispanic (HoH)	1%	0%	2%	5%	3%	2%
	Self Reported Disability	49%	100%	66%	77%	68%	83%
	Franklin County Residents	96%	100%	76%	76%	79%	91%



The system-wide number of veterans served remained constant when compared to the prior fiscal year. While the rate of veterans receiving homelessness prevention services decreased by 24%, the rate of veterans in emergency shelter increased by 15% and in transitional housing increased by 25%. The number of veterans served in rapid re-housing remained flat and permanent supportive housing decreased by 2% when compared to prior fiscal year.

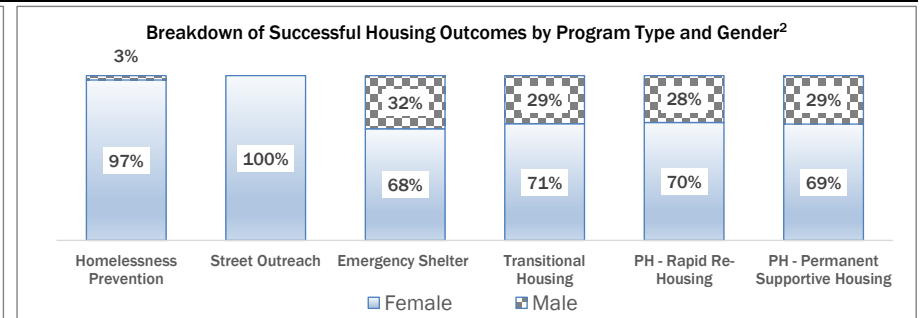
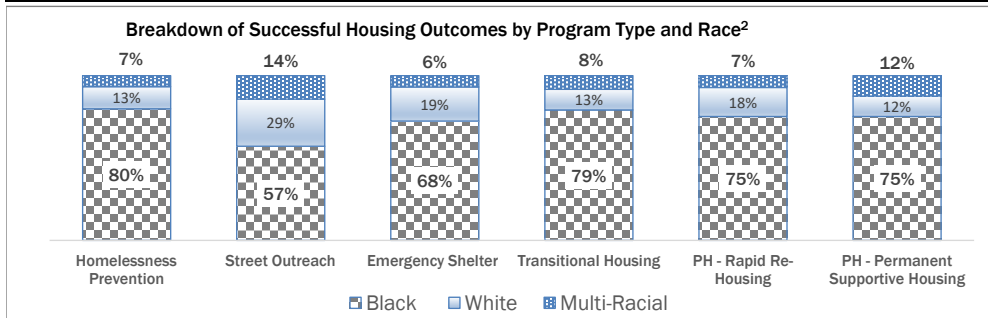
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁴ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2021 - 6/30/2022		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth under 18	267	0	0	266	2	0	0
Unaccompanied Youth 18-24	560	26	18	331	59	173	93
Parenting Youth Households Under 18	1	0	0	0	1	0	0
Parenting Youth Households 18-24	441	232	0	88	31	157	42
Total Pregnant Women Served	175	73	4	45	13	53	12
Total Households Served	1254	258	18	680	93	330	135
Total Households Entered	928	211	14	631	43	189	52
Total Households Exited	893	170	15	646	42	201	27
Successful Housing Outcomes (%) ²	N/A	88%	47%	8%	57%	62%	90%
Successful Housing Outcomes (#) ²	N/A	149	7	31	24	125	121
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	120	79	39	10	238	23
Housing Stability (Months) ³							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	78%	56%	65%	78%	74%	76%
	Race - White (HoH) ⁴	15%	33%	24%	12%	15%	13%
	Race - Multi-Racial (HoH) ⁴	6%	6%	7%	8%	10%	12%
	Race - Other (HoH) ⁴	0%	6%	4%	2%	1%	0%
	Gender - Female ⁴	98%	72%	54%	75%	70%	68%
	Gender - Male ⁴	2%	28%	43%	22%	29%	30%
	Gender - Other ⁴	0%	0%	3%	3%	1%	1%
	Non-Hispanic (HoH)	98%	100%	93%	95%	94%	96%
	Hispanic (HoH)	2%	0%	7%	5%	6%	4%
	Self Reported Disability	11%	89%	55%	73%	47%	97%
	Franklin County Residents	93%	78%	86%	86%	90%	97%



3% less transition age youth were served this year compared to the prior fiscal year. The number of youth served by homelessness prevention increased by 64%, the number of youth served in PSH increased by 22%, and youth in rapid re-housing decreased by 5%. The number of youth served in emergency shelters decreased by 21%. The length of time youth participated in all programs increased compared to the prior fiscal year and the success rate of exit decreased compared to the prior fiscal year. The rate of male transition age youth achieving a successful exit from emergency shelter shows a disparity compared to the rate of male transition age youth served in emergency shelters. We will monitor this finding in future reports.

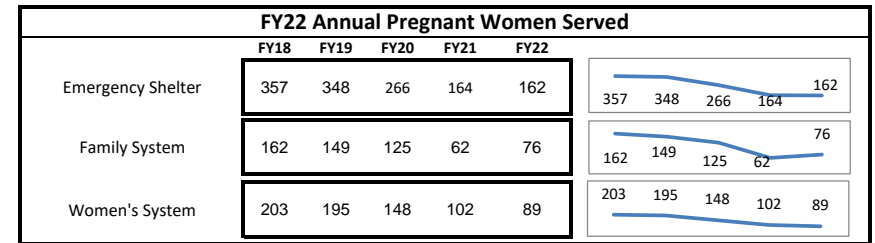
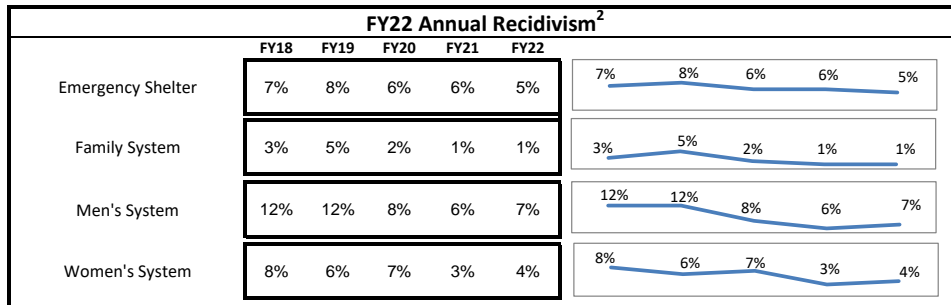
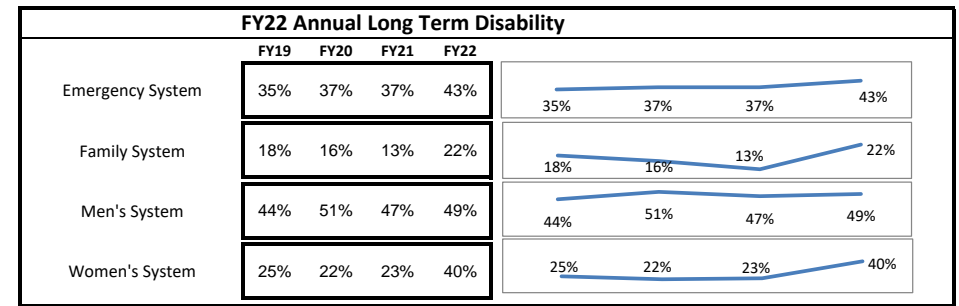
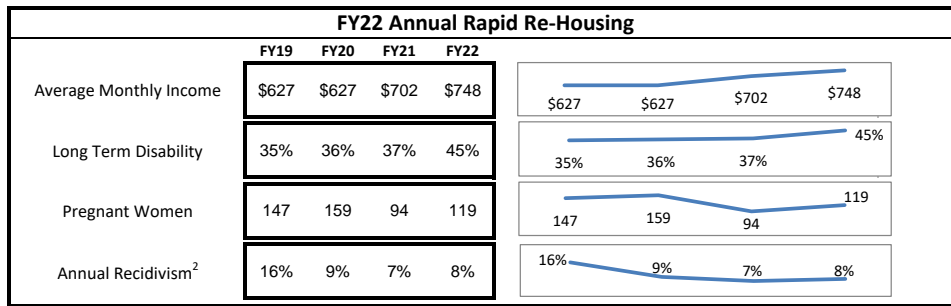
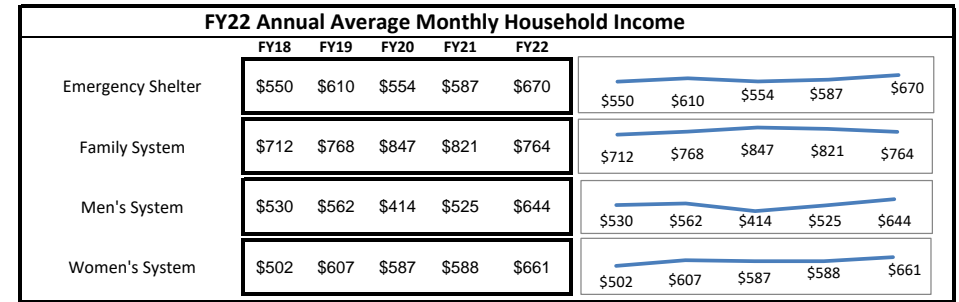
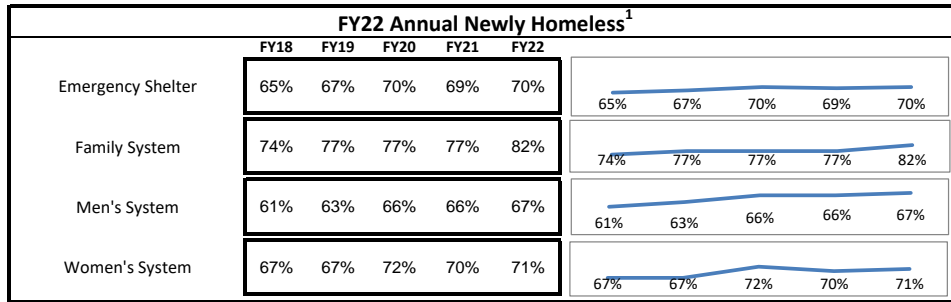
¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2021 - 6/30/2022



¹ Did not access a homeless program in the past two years.

² Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						Diversion Recidivism ⁶	
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%	Outcome Achievement
7/1/2021 - 6/30/2022														
Gladden Community House - Family Diversion	1,600	1,557	√	N/A	N/A	N/A	560	706	√	35%	49%	√	13%	√
Netcare - Homeless Hotline (Single Adults)	7,800	7,151	√	<5	1:46	√	1,950	386	≠	25%	4%	≠	21%	≠
Netcare - Homeless Hotline (Families)	2,700	2,262	√ ⁵	<5	1:46	√	679	880	√	30%	35%	√	5%	√

OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³			Usage of CSB DCA (%) ¹			Recidivism ⁶			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%
7/1/2021 - 6/30/2022																									
Maryhaven - Capital Crossroad SID Outreach	100	68	≠	115	81	≠	90	53	√	75	49	≠	75%	71%	√	41	38	√	55%	78%	√	N/A	14%	N/A	10%
Maryhaven - Outreach	290	127	≠	450	189	≠	90	147	≠	218	66	≠	75%	45%	≠	120	43	≠	55%	65%	√	25%	16%	≠	0%
Southeast - PATH Outreach ²	140	171	√	170	176	√	90	30	√	70	25	≠	50%	21%	≠	N/A	14	N/A	N/A	56%	N/A	N/A	N/A	N/A	33%

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴			Successful Outcomes / Housing Outcomes ³						Recidivism ⁶			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%
7/1/2021 - 6/30/2022																										
Huckleberry House - TAY CARR Team	100	152	√	200	183	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	68	√	75	61	≠	75%	38%	≠	0%			
Huckleberry House - Emergency Shelter	N/A	262	N/A	400	267	√ ⁵	16	6	36%	√ ⁵	10	8	√	N/A	N/A	N/A	209	231	√ ⁵	80%	88%	√	7%			
Huckleberry House - TLP TH	N/A	19	N/A	49	39	≠	24	23	94%	√	N/A	N/A	N/A	10	10	√	18	9	≠	80%	56%	≠	0%			
Huckleberry House - TLP RHY TH	N/A	6	N/A	11	11	√	7	7	96%	√	N/A	N/A	N/A	12	11	√	3	3	√	80%	60%	≠	0%			
Home for Families - Homelessness Prevention - ODH TAY	35	17	≠	75	41	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	245	≠	34	28	≠	85%	88%	√	N/A			
Home For Families - TAY Transition to Home TH	N/A	18	N/A	52	43	≠	28	26	92%	√	N/A	N/A	N/A	10	10	√	19	11	≠	80%	55%	≠	0%			
Home For Families - TAY Transition to Home RRH	24	53	√	52	104	√	N/A	N/A	N/A	N/A	35	57	≠	180	310	≠	13	39	√	55%	67%	√	10%			
Home For Families - TAY RRH	84	103	√	150	185	√	N/A	N/A	N/A	N/A	35	64	≠	180	230	≠	46	81	√	55%	69%	√	8%			

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for prevention, transitional housing (TH), and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.

⁵ Program served all households that needed services. Successful housing/diversion outcome goals were recalculated based on the number served.

⁶ Recidivism calculated for successful diversions between reporting period of 7/1/21 - 6/30/22 and successful exits from 7/1/21 - 12/30/21.

EMERGENCY SHELTER ⁴	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ³						Movement	Recidivism
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal <15%	Actual (%) Goal 10%
7/1/2021 - 6/30/2022																			
FAMILY																			
YMCA - Van Buren Family Shelter	640	518	(122)	√ ⁶	64	83	130%	√	54	63	≠	227	89	≠	50%	21%	≠	7%	5%
YWCA - Family Center	450	244	(206)	≠	50	47	94%	≠	54	79	≠	200	103	≠	50%	53%	√	5%	0%
MEN																			
LSS - Faith Mission - Men's on Grant ²	N/A	592	N/A	N/A	95	92	97%	N/A	45	64	N/A	N/A	104	N/A	25%	21%	N/A	23%	12%
LSS - Faith Mission on 8th ^{2,5}	N/A	558	N/A	N/A	83	80	96%	N/A	45	60	N/A	N/A	79	N/A	25%	16%	N/A	18%	9%
Southeast - Friends of the Homeless - Men's Shelter ⁵	1,400	1,169	(231)	≠	136	136	100%	√	45	44	√	310	129	≠	25%	13%	≠	19%	11%
YMCA - Men's Social Distancing (including overflow) ⁵	1,700	1415	(285)	≠	148	148	100%	√	45	45	√	N/A	41	N/A	N/A	3%	N/A	N/A	N/A
YMCA - SIQ Shelter ⁵	N/A	305	N/A	N/A	8	8	100%	N/A	N/A	10	N/A	N/A	4	N/A	N/A	1%	N/A	N/A	N/A
WOMEN																			
LSS - Faith Mission - Women's on Grant ²	N/A	262	N/A	N/A	38	37	97%	N/A	45	65	N/A	N/A	65	N/A	25%	29%	N/A	16%	4%
YMCA - Van Buren Women's Shelter ⁵	1,150	1020	(130)	≠	158	154	97%	√	45	63	≠	250	94	≠	25%	11%	≠	20%	2%
YMCA - Women's Overflow	800	831	31	√	14	14	100%	√	45	6	√	N/A	1	N/A	N/A	0%	N/A	N/A	N/A
INEBRIATE																			
Maryhaven - Engagement Center Safety	630	433	(197)	≠	34	21	61%	≠	20	18	√	178	97	≠	30%	24%	≠	N/A	25%
Maryhaven - Engagement Center Shelter2Housing	120	52	(68)	≠	16	9	56%	≠	45	75	≠	26	23	≠	25%	49%	√	4%	0%
VA EMERGENCY HOUSING																			
LSS - VA Men & Women	160	151	(9)	√	24	19	80%	≠	45	54	≠	68	46	≠	50%	35%	≠	15%	0%
VOAOI - VA Emergency Housing	120	77	(43)	≠	15	14	94%	≠	45	90	≠	52	39	≠	50%	61%	√	6%	0%
AGENCY																			
Lutheran Social Services - Faith Mission ^{2,5}	1,900	1,312	(588)	≠	216	209	97%	√	45	67	≠	418	241	≠	25%	22%	√	20%	7%
Lutheran Social Services - Faith Mission - Medical Respite	N/A	91	N/A	N/A	16	9	55%	N/A	N/A	40	N/A	N/A	9	N/A	N/A	11%	N/A	N/A	N/A

¹ Shelter capacities do not include overflow, unless a dedicated overflow program.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

³ Successful outcomes measure for Maryhaven Engagement Center Safety. Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁴ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the rapid re-housing programs.

⁵ Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020. Faith Mission on 8th capacity reduced to 83 from 95. Van Buren Women's capacity increased to 158 from 151. Southeast FOH capacity increased throughout the year to 160.

⁶ Shelter served all households that needed shelter including overflow provision. Successful Housing Outcomes goal (#) has been recalculated.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based	Households Served					Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2021 - 6/30/2022																	
Community Housing Network - Briggsdale	65	78	77	(1)	√	62	95%	√	24	45	√	70	66	√	90%	88%	√
Community Housing Network - Cassady	10	12	13	1	√	10	98%	√	24	37	√	11	13	√	90%	100%	√
Community Housing Network - Creekside Place	23	24	23	(1)	√	20	86%	≠	9	10	√	22	22	√	90%	100%	√
Community Housing Network - East 5th Avenue	38	46	40	(6)	≠	36	94%	√	24	52	√	41	36	≠	90%	90%	√
Community Housing Network - Inglewood Court	45	54	48	(6)	≠	44	97%	√	24	64	√	49	44	≠	90%	96%	√
Community Housing Network - Marsh Brook Place	40	48	43	(5)	√	39	96%	√	18	19	√	43	41	√	90%	95%	√
Community Housing Network - North 22nd Street	30	36	36	0	√	29	97%	√	24	58	√	32	31	√	90%	89%	√
Community Housing Network - Parsons Place	62	74	78	4	√	59	95%	√	18	15	≠	67	68	√	90%	93%	√
Community Housing Network - Safe Haven	13	18	16	(2)	√	12	92%	√	24	73	√	16	15	√	90%	100%	√
Community Housing Network - Southpoint Place	46	55	57	2	√	45	98%	√	24	50	√	50	50	√	90%	89%	√
Community Housing Network - Terrace Place	47	56	51	(5)	√	45	96%	√	24	66	√	50	46	√	90%	92%	√
Community Housing Network - Wilson	8	10	9	(1)	√	8	98%	√	24	94	√	9	8	≠	90%	89%	√
Maryhaven - Commons at Chantry	50	60	53	(7)	≠	46	91%	√	24	65	√	54	53	√	90%	100%	√
National Church Residences - Commons at Buckingham	77	92	82	(10)	≠	75	97%	√	24	71	√	83	77	√	90%	95%	√
National Church Residences - Commons at Grant	54	65	60	(5)	√	53	97%	√	24	94	√	59	58	√	90%	98%	√
National Church Residences - Commons at Livingston ²	69	83	82	(1)	√	70	101%	√	24	51	√	75	76	√	90%	94%	√
National Church Residences - Commons at Third ²	71	85	83	(2)	√	68	96%	√	24	51	√	77	75	√	90%	96%	√
National Church Residences - VOAOL Van Buren Village	60	72	65	(7)	√	57	94%	√	24	50	√	65	57	≠	90%	95%	√
YMCA - 40 West Long Street	84	101	92	(9)	√	78	93%	√	24	57	√	91	83	√	90%	90%	√
YMCA - 40 West Long Street SRA	38	46	45	(1)	√	34	91%	√	24	48	√	41	37	√	90%	88%	√
YMCA - Franklin Station	75	90	83	(7)	√	74	98%	√	24	81	√	81	77	√	90%	100%	√
YWCA - WINGS	91	109	100	(9)	√	81	89%	≠	24	51	√	98	93	√	90%	94%	√

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Funding allows overleasing.

PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 6/30/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	12	14	2	√	9	93%	√	24	25	√	11	13	√	90%	100%	√
Equitas Health - TRA		89	107	92	(15)	≠	84	95%	√	24	122	√	96	88	√	90%	98%	√
Homefull - Leasing		147	176	143	(33)	≠	123	84%	≠	21	20	√	158	139	≠	90%	99%	√
Homefull/YMCA - Isaiah Project		160	192	169	(23)	≠	149	93%	√	24	34	√	173	158	√	90%	97%	√
Homefull - SRA		185	222	145	(77)	≠	123	67%	≠	18	18	√	200	135	≠	90%	96%	√
Homefull - TRA		246	295	246	(49)	≠	229	93%	√	18	21	√	266	241	√	90%	98%	√
Homefull TRA - EHV ²		304	N/A	139	N/A	N/A	60	20%	N/A	N/A	4	N/A	N/A	139	N/A	N/A	100%	N/A
Homefull TRA Mainstream ²		94	99	57	(42)	N/A	36	39%	N/A	9	10	N/A	89	57	N/A	90%	100%	N/A
Veterans Affairs - VASH I-XI ³		377	452	412	(40)	√	367	97%	√	24	58	√	407	387	√	90%	95%	√
VOAOI - Family Supportive Housing		38	46	41	(5)	√	31	82%	≠	24	52	√	41	38	√	90%	93%	√
YMCA - Scattered Sites HOME		55	66	57	(9)	≠	51	93%	√	24	47	√	59	52	≠	90%	95%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 6/30/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	140	130	(10)	√	22	56%	≠	4	2	√	71	65	√	77%	57%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 - 6/30/2022																						
Homefull - Rapid Re-housing Single Adults	180	114	≠	240	147	≠	35	48	≠	110	128	≠	99	40	≠	55%	40%	≠	50%	16%	≠	
Home for Families - Rapid Re-housing Families	175	71	≠	240	111	≠	34	78	≠	125	228	≠	131	44	≠	75%	65%	≠	60%	55%	√	
Home for Families- Rapid Re-housing Families Intensive	60	33	≠	80	59	≠	34	62	≠	180	309	≠	45	16	≠	75%	53%	≠	60%	63%	√	
The Salvation Army - Rapid Re-housing Families	148	71	≠	202	105	≠	34	70	≠	125	124	√	111	52	≠	75%	65%	≠	60%	56%	√	
The Salvation Army - Job2Housing Families	60	24	≠	95	49	≠	34	38	≠	180	165	√	45	26	≠	75%	70%	√	N/A	66%	N/A	
VOAOI - Rapid Re-housing Families	72	44	≠	100	68	≠	34	66	≠	125	169	≠	54	37	≠	75%	84%	√	60%	82%	√	
YMCA - Rapid Rehousing Single Adults	840	326	≠	1,119	625	≠	35	53	≠	110	161	≠	462	212	≠	55%	44%	≠	50%	40%	≠	
YMCA - Rapid Rehousing Single Adults Expansion	460	106	≠	550	122	≠	35	93	≠	110	95	√	193	25	≠	55%	29%	≠	50%	31%	≠	
YMCA - Rapid Rehousing Families	150	71	≠	180	88	≠	34	69	≠	125	156	≠	113	29	≠	75%	44%	≠	60%	8%	≠	
YMCA - Rapid Rehousing DV	134	58	≠	264	103	≠	35	45	≠	180	168	√	74	30	≠	55%	45%	≠	N/A	42%	N/A	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 - 6/30/2022																			
Gladden Community House - Family Homelessness Prevention	600	667	√	750	683	√	120	60	√	480	514	√	80%	89%	√	60%	82%	√	
Gladden Community House - FCCS Prevention	115	85	≠	137	95	≠	90	84	√	92	52	≠	80%	83%	√	70%	71%	√	
HFF - Homelessness Prevention for Expectant Mothers	32	26	≠	62	50	≠	365	290	√	26	25	√	80%	89%	√	80%	95%	√	
HFF - Housing for Pregnant Women (Celebrate One) Prevention and RRH	75	129	√	150	172	√	270	208	√	56	40	≠	75%	77%	√	80%	40%	≠	
HFF - Housing Now for Homeless Families	300	126	≠	500	166	≠	120	68	√	319	161	≠	85%	100%	√	N/A	100%	N/A	
HFF - Resiliency Bridge	60	26	≠	60	26	≠	365	107	√	34	3	≠	85%	60%	≠	N/A	0%	N/A	
HFF - Success Bridge	60	52	≠	76	72	√	210	138	√	51	42	≠	85%	93%	√	N/A	33%	N/A	

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2021 - 6/30/2022																					
LSS - SSVF Rapid Re-housing and Prevention	110	69	≠	140	99	≠	35	55	≠	110	140	≠	83	51	≠	75%	77%	√	80%	79%	√
VOAOI - SSVF Prevention	140	37	≠	178	84	≠	N/A	N/A	N/A	100	291	≠	126	40	≠	90%	93%	√	90%	96%	√
VOAOI - SSVF Rapid Re-housing	140	136	√	177	212	√	35	61	≠	110	235	≠	105	83	≠	75%	78%	√	80%	75%	√

¹ Households that exited successfully without accessing DCA are excluded from calculation.
² Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 184.
³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

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