

# PROGRAM EVALUATION SUPPLEMENT

FY2008  
7/31/07 – 12/31/07

### **Our Mission**

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

## Table of Contents

<b>Overview</b> .....	<b>2</b>
<b>FY2009 CoC Program Performance Standards</b> .....	<b>3</b>
<b>Transitional Housing</b>	
Amethyst, Inc. RSvP .....	5
Huckleberry House, Inc. ....	7
Southeast, Inc. New Horizons .....	9
Pater Noster House.....	11
Volunteers of America of Greater Ohio .....	13
<b>Permanent Supportive Housing</b>	
Community Housing Network: Family Homes.....	15
Community Housing Network: Wicklow.....	16
Community Housing Network: Wilson .....	17
Volunteers of America of Greater Ohio .....	18
<b>Shelter Plus Care</b>	
Amethyst, Inc. SPC.....	19
Columbus AIDS Task Force SRA .....	20
Columbus AIDS Task Force TRA.....	21
Community Housing Network: SRA.....	22
Community Housing Network: TRA.....	23
Faith Mission/Faith Housing.....	24



## Overview

The supplement to the Program Evaluation is issued for all Continuum of Care (CoC) programs that are not funded by the Community Shelter Board. This evaluation is intended to be a tool for the CoC Steering Committee in determining adequate funding of the evaluated programs.

For each program the report includes an overall performance rating, summary description, tables showing previous and current performance with respect to established outcome measures and recommendations, where applicable, for performance outcome measures for the upcoming FY2009 contract year.

## Data Sources

Program descriptions were developed from information provided by agencies and CSB Programs and Planning staff.

Unless otherwise noted, performance data was gathered from the Community Shelter Board’s Homeless Management Information System (HMIS) for the 7/1/07 through 12/31/07 period. All data used in the report met CSB quality assurance standards, which require current data and a 95% completion rate for all required HMIS data variables.

## FY2008 Program Performance

Program performance outcome goals were compared with actual performance to determine consistency with CoC standards. For outcome definitions and methodologies, please see Appendix II to the CSB Program Evaluation.

Each performance goal was assessed as achieved (Yes), not achieved (No), or not applicable (N/A). Achieved Goal is defined as 90% or better of a numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicated an achieved goal (e.g. Average Length of Stay goal was met if actual achievement is 105% or less of goal). Not Applicable is assigned when a performance goal was not assigned; the reason for this is explained in the footnote for the respective program.

Each program was assigned an achievement rating of Yes or No as determined by overall program achievement of performance outcomes for the evaluation period. Ratings are based on the following:

<i>Rating</i>	<i>Achievement of Program Outcome Measure</i>
Yes	half or more achieved
No	less than half achieved

The evaluation includes Program Outcomes Plan (POP) measures for each program for FY2009 based on agency proposals. Where agency proposals were not meeting the CoC established standards the goals were changed to reflect these standards.

For the FY2009 CoC evaluation, all CoC funded the programs, including those that are funded by CSB, will be evaluated based on the following Program Performance Standards:

## Columbus/Franklin County Continuum of Care FY2009 Program Performance Standards

Program	Measurement	Annual Goal
All	Program Occupancy Rate	Full occupancy (>95%)
All	Reason for Leaving	Less than 20% leave for non-compliance or disagreement with rules
All	Racial and Ethnic Composition	% consistent with target homeless population
All	Successful housing outcomes	At least standard below or greater if prior year(s) achievement was greater <ul style="list-style-type: none"> <li>• At least 80% for PSH</li> <li>• At least 70% for TH</li> <li>• At least 80% for SPC</li> </ul>
All	Housing Stability	At least standard below or greater if prior year(s) achievement was greater <ul style="list-style-type: none"> <li>• At least 12 months for PSH (goal to be set not to exceed 24 months, actual attainment may be greater than goal)</li> <li>• At least 4 months for TH</li> <li>• At least 12 months for SPC</li> </ul>
PSH, SPC	Interim Stability (HUD measure)	At least 71% of persons remain in permanent supportive housing for at least 6 months
All	Housing Retention	≤5% of those who obtain housing will return to shelter
All	Increase in Income from entry to exit	<ul style="list-style-type: none"> <li>• At least 45% for PSH</li> <li>• At least 50% for TH</li> <li>• At least 45% for SPC</li> </ul>
All	Increase in employment (HUD measure)	At least 18% of households exiting will have employment income

**The following measures from the table above are not included in the Program Outcomes Plan for FY 2009. However, these measures will be part of the 2009 CoC evaluation and will be rated per the Program Performance Measurement Standards below:**

- Reason for Leaving
- Racial and Ethnic Composition
- Interim Stability

Housing Retention (for non-CSB funded programs)  
 Increase in income from entry to exit (current measure evaluates % increase in income vs. % households that increased income)  
 Increase in Employment

## FY2009 Program Performance Measurement Standards

Each performance goal is assessed as achieved (Yes), not achieved (No), or not applicable (N/A). *Achieved Goal* is defined as 90% or better of a numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicated an achieved goal. *Not Applicable* is assigned when a performance goal is not assigned; the reason for this will be explained in the footnote for the respective program.

Each program will be assigned a performance rating<sup>1</sup> of High, Medium, or Low as determined by overall program achievement of performance outcomes for the evaluation period. Ratings are based on the following:

<b><i>Rating</i></b>	<b><i>Achievement of Program Outcome Measure<sup>2</sup></i></b>
High	all achieved or no more than one not achieved
Medium	half or more achieved
Low	less than half achieved

For interim (quarterly) reports, programs which meet less than one-half of measured outcome goals included in the Program’s Outcome Plan will be considered a program of concern.

The Technical Review Committee will consider how the ratings will be used related to future funding.

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<sup>1</sup> In some instances, the program is too new to evaluate; therefore, a performance rating is not assigned.

<sup>2</sup> If serious and persistent program non-performance issues existed prior to evaluation, then the program is assigned a lower rating than what its program achievement of performance outcomes would otherwise warrant.

**Category:** Non CSB Funded CoC Transitional Housing Programs  
**Agency:** Amethyst, Inc.  
**Program:** Rapid Stabilization Program (RSVP)  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

RSVP is a transitional housing and alcohol and drug treatment program for homeless women. The program is for women who do not need inpatient detoxification, but are having difficulty staying clean and sober long enough to access housing options. The women that come to Amethyst are homeless and addicted to alcohol and other drugs. Many have their children with them while others are in the process of reunifying their families after involvement with children’s services. All of the women in the program are below 100% of the poverty level. Most likely, they have no more than a 10<sup>th</sup> grade education and have little or no job skills or experience. They have poor physical and mental health, with both chronic and acute problems in each. These problems are the effect of addiction, violence and living on the streets. They have cycled through unhealthy relationships and experience violence including incest, rape and other abuse dating back to childhood. They have past involvement with the criminal justice system on more than one occasion. Despite all of this, they have the hope for recovery, the desire to heal their lives and the lives of their children, and the courage to ask for help.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

<b>Measure</b>	<b>Semi-Annual Goal 7/1/07-12/31/07</b>	<b>Semi-Annual Actual 7/1/07-12/31/07</b>	<b>Achieved</b>
<b>Households Served - #</b>	30	24	No
<b>Exited Households - #</b>	21	17	No
<b>Successful Housing Outcomes - #</b>	15	14	Yes
<b>Successful Housing Outcomes - %</b>	70%	82%	Yes
<b>Housing Stability - months</b>	2	2	Yes
<b>Program Occupancy Rate - %</b>	85% <sup>1</sup>	88%	Yes

<sup>1</sup> Amethyst occupancy rate goal was changed from 95% to 85% per Amethyst submission of a revised FY08 POP.



**C. Agency Proposed Goals<sup>1</sup>**

**Program Outcome Measures**

<b>Measure</b>	<b>Quarter 1 7/1/08- 9/30/08</b>	<b>Quarter 2 10/1/08- 12/31/08</b>	<b>Semi- Annual 7/1/08- 12/31/08</b>	<b>Quarter 3 1/1/09- 3/31/09</b>	<b>Quarter 4 4/1/09- 6/30/09</b>	<b>Semi- Annual 1/1/09- 6/30/09</b>	<b>Annual 7/1/08- 6/30/09</b>
<b>Households Served - #</b>	12	12	23	12	12	23	46
<b>Exited Households - #</b>	9	10	19	9	10	19	38
<b>Successful Housing Outcomes - #</b>	6	7	13	7	7	14	27
<b>Successful Housing Outcomes - %</b>	70	70	70	70	70	70	70
<b>Housing Stability - months<sup>2</sup></b>	2.1	2.1	2.1	2.1	2.1	2.1	2.1
<b>Program Occupancy Rate - %<sup>3</sup></b>	95	95	95	95	95	95	95

<sup>1</sup> Agency requested significantly lower goals than previous FY goals and achieved outcomes.

<sup>2</sup> By design, the housing stability of this program is lower than 4 months (CoC standard for transitional housing programs).

<sup>3</sup> Proposed agency rate of 85% was changed to 95% per the CoC standard.

**Category:** Non CSB Funded CoC Transitional Housing Programs  
**Agency:** Huckleberry House, Inc.  
**Program:** Transitional Living Program - SHP  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

The Transitional Living Program provides housing to multi-problem, older adolescent, homeless youth. The program is an 18 month program that serves youth 16.5 – 19 years of age. It also provides transitional housing for teen parents who have their own children.

The Transitional Living Program provides independent living skill instruction, mental health intervention, crisis support, assistance with access and linkage to community resources, educational and vocational support, education on human sexuality including parenting support and linkage to additional parenting/birthing classes, counseling services, and transitional services to obtain permanent housing.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

<b>Measure</b>	<b>Semi-Annual Goal 7/1/07-12/31/07</b>	<b>Semi-Annual Actual 7/1/07-12/31/07</b>	<b>Achieved</b>
<b>Households Served - #</b>	44	47	Yes
<b>Exited Households - #</b>	14	15	Yes
<b>Successful Housing Outcomes - #</b>	10	14	Yes
<b>Successful Housing Outcomes - %</b>	71%	93%	Yes
<b>Housing Stability - months</b>	12	10	No
<b>Program Occupancy Rate - %</b>	98%	113% <sup>1</sup>	Yes

<sup>1</sup> Huckleberry House occupancy rate can exceed 100% due to flexible capacity.

**C. Agency Proposed Goals**

**Program Outcome Measures**

<b>Measure</b>	<b>Quarter 1 7/1/08- 9/30/08</b>	<b>Quarter 2 10/1/08- 12/31/08</b>	<b>Semi- Annual 7/1/08- 12/31/08</b>	<b>Quarter 3 1/1/09- 3/31/09</b>	<b>Quarter 4 4/1/09- 6/30/09</b>	<b>Semi- Annual 1/1/09- 6/30/09</b>	<b>Annual 7/1/08- 6/30/09</b>
<b>Households Served - #</b>	37	37	44	37	37	44	58
<b>Exited Households - #</b>	7	7	14	7	7	14	28
<b>Successful Housing Outcomes - #</b>	5	5	10	5	5	10	20
<b>Successful Housing Outcomes - %</b>	71	71	71	71	71	71	71
<b>Housing Stability - months</b>	12	12	12	12	12	12	12
<b>Program Occupancy Rate - %</b>	98	98	98	98	98	98	98

**Category:** Non CSB Funded CoC Transitional Housing Programs  
**Agency:** Southeast, Inc.  
**Program:** New Horizons Safe Haven Transitional Housing  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

New Horizons Transitional Housing is based on HUD’s Safe Haven Transitional Model, which is designed for unaccompanied adult men and women who have histories of chronic homelessness and a severe mental disability (SMD). Most residents are linked with a mental health treatment provider and documentation of their SMD is provided by their treatment provider. Many residents also struggle with a co-occurring substance use disorder, physical health problems, chronic unemployment, low income level, and lack of educational attainment. New Horizons provides a total of 36 transitional housing units: 24 for men and 12 for women. The goal of the program is to move residents into permanent housing.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

<b>Measure</b>	<b>Semi-Annual Goal 7/1/07-12/31/07</b>	<b>Semi-Annual Actual 7/1/07-12/31/07</b>	<b>Achieved</b>
<b>Households Served - #</b>	69	77	Yes
<b>Exited Households - #</b>	28	41	Yes
<b>Successful Housing Outcomes - #</b>	19	19	Yes
<b>Successful Housing Outcomes - %</b>	70%	46%	No
<b>Housing Stability - months</b>	4	4	Yes
<b>Program Occupancy Rate - %</b>	95%	100%	Yes

**C. Agency Proposed Goals**

**Program Outcome Measures**

<b>Measure</b>	<b>Quarter 1 7/1/08- 9/30/08</b>	<b>Quarter 2 10/1/08- 12/31/08</b>	<b>Semi- Annual 7/1/08- 12/31/08</b>	<b>Quarter 3 1/1/09- 3/31/09</b>	<b>Quarter 4 4/1/09- 6/30/09</b>	<b>Semi- Annual 1/1/09- 6/30/09</b>	<b>Annual 7/1/08- 6/30/09</b>
<b>Households Served - #</b>	48	48	69	48	48	69	90
<b>Exited Households - #</b>	14	14	28	14	14	28	56
<b>Successful Housing Outcomes - #</b>	10	10	19	10	10	19	40
<b>Successful Housing Outcomes - %</b>	70	70	70	70	70	70	70
<b>Housing Stability - months</b>	4	4	4	4	4	4	4
<b>Program Occupancy Rate - %</b>	95	95	95	95	95	95	95

**Category:** Non CSB Funded CoC Transitional Housing Programs  
**Agency:** Pater Noster House<sup>1</sup>  
**Program:** Transitional Housing  
**Period:** 7/1/07-12/31/07  
**Achieved:** No

**A. Description**

Pater Noster house provides transitional housing opportunities for people living with HIV/AIDS who are experiencing episodic homelessness regardless of gender, sexual orientation, disabilities, or ability to pay for services. Pater Noster House works collaboratively with various health, housing and social service agencies to provide consumers with positive support systems that will successfully impact upon their future independent housing and healthy living opportunities. The program can accommodate up to 28 individuals.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

<b>Measure</b>	<b>Semi-Annual Goal 7/1/07-12/31/07</b>	<b>Semi-Annual Actual 7/1/07-12/31/07</b>	<b>Achieved</b>
<b>Households Served - #</b>	10	8	No
<b>Exited Households - #</b>	10	5	No
<b>Successful Housing Outcomes - #</b>	10	4	No
<b>Successful Housing Outcomes - %</b>	100%	80%	No
<b>Housing Stability - months</b>	4	5	Yes
<b>Program Occupancy Rate - %</b>	100%	100%	Yes

<sup>1</sup> Pater Noster House is not funded by the CoC. They chose to voluntarily participate in HMIS.

**C. Agency Proposed Goals**

**Program Outcome Measures**

<b>Measure</b>	<b>Quarter 1 7/1/08- 9/30/08</b>	<b>Quarter 2 10/1/08- 12/31/08</b>	<b>Semi- Annual 7/1/08- 12/31/08</b>	<b>Quarter 3 1/1/09- 3/31/09</b>	<b>Quarter 4 4/1/09- 6/30/09</b>	<b>Semi- Annual 1/1/09- 6/30/09</b>	<b>Annual 7/1/08- 6/30/09</b>
<b>Households Served - #</b>	7	7	10	7	7	10	15
<b>Exited Households - #</b>	3	3	6	3	3	6	12
<b>Successful Housing Outcomes - #</b>	2	2	4	2	2	4	8
<b>Successful Housing Outcomes - %</b>	70	70	70	70	70	70	70
<b>Housing Stability - months</b>	4	4	4	4	4	4	4
<b>Program Occupancy Rate - %</b>	98	98	98	98	98	98	98

**Category:** Non CSB Funded CoC Transitional Housing Programs  
**Agency:** Volunteers of America of Greater Ohio<sup>1</sup>  
**Program:** Support Recovery and Education  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Volunteers of America of Greater Ohio operates a 40-bed transitional housing program for Veterans. Twenty beds are designated for drug and alcohol treatment; twenty beds are designated for pre-alcohol and drug treatment or transitional housing. The primary goals of the program are to assist homeless veterans to achieve residential stability, to increase income and/or skill level, and to develop greater self-determination.

Volunteers of America announced on 4/15/2008 the change in capacity for this program to 45 units, as of November 2007. A new program description and Program Outcomes Plan is expected to be received shortly.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

<b>Measure</b>	<b>Semi-Annual Goal 7/1/07-12/31/07</b>	<b>Semi-Annual Actual 7/1/07-12/31/07</b>	<b>Achieved</b>
<b>Households Served - #</b>	50	123	Yes
<b>Exited Households - #</b>	48	83	Yes
<b>Successful Housing Outcomes - #</b>	40	21	No
<b>Successful Housing Outcomes - %</b>	85%	25%	No
<b>Housing Stability - months</b>	4.5	2	No
<b>Program Occupancy Rate - %</b>	88%	93%	Yes

<sup>1</sup> Volunteers of America is not funded by the CoC. They chose to voluntarily participate in HMIS.



**C. Agency Proposed Goals**

**Program Outcome Measures**

<b>Measure</b>	<b>Quarter 1 7/1/08- 9/30/08</b>	<b>Quarter 2 10/1/08- 12/31/08</b>	<b>Semi- Annual 7/1/08- 12/31/08</b>	<b>Quarter 3 1/1/09- 3/31/09</b>	<b>Quarter 4 4/1/09- 6/30/09</b>	<b>Semi- Annual 1/1/09- 6/30/09</b>	<b>Annual 7/1/08- 6/30/09</b>
<b>Households Served - #</b>	45	45	50	45	45	50	60
<b>Exited Households - #</b>	24	24	48	24	24	48	96
<b>Successful Housing Outcomes - #</b>	12	12	24	12	12	24	48
<b>Successful Housing Outcomes - %</b>	50	50	50	50	50	50	50
<b>Housing Stability - months</b>	5	5	5	5	5	5	5
<b>Program Occupancy Rate - %</b>	91	91	91	91	91	91	91

A new Program Outcomes Plan is expected to be received shortly to reflect the change in capacity from 40 to 45 units.

**Category:** Non CSB Funded CoC Permanent Supportive Housing  
**Agency:** Community Housing Network  
**Program:** Family Homes  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

CHN Family Homes tenants receive a full range of supportive services through linkages with community-based services facilitated by CHN’s Housing Retention Specialist. The program serves 15 homeless families in which at least one adult is disabled by mental illness, substance abuse or both. Families served have lived in emergency shelters or in a place not meant for human habitation and may have experienced multiple episodes of homelessness.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	17	17	Yes
Successful Housing Outcomes - #	14	16	Yes
Successful Housing Outcomes - %	80%	94%	Yes
Housing Stability - months	12	20	Yes
Program Occupancy Rate - %	95%	93%	Yes

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi-Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi-Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served - #	16	16	17	16	16	17	18
Successful Housing Outcomes - #	13	13	14	13	13	14	14
Successful Housing Outcomes - %	80	80	80	80	80	80	80
Housing Stability - months	12	12	12	12	12	12	12
Program Occupancy Rate - %	95	95	95	95	95	95	95

**Category:** Non CSB Funded CoC Permanent Supportive Housing  
**Agency:** Community Housing Network  
**Program:** Wicklow  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Community Housing Network’s Wicklow program serves six formerly homeless households with children in which at least one adult is disabled by serious mental illness. Some of those served have dual diagnoses of mental illness and chemical dependency. CHN’s partner, Concord Counseling, provides a comprehensive range of supportive services, including basic living skills assistance, case management, social and recreational programming, linkage to employment and other services, volunteering opportunities, access to mental health and treatment services, and linkage to medical and dental services and to benefit assistance.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

<b>Measure</b>	<b>Semi-Annual Goal 7/1/07-12/31/07</b>	<b>Semi-Annual Actual 7/1/07-12/31/07</b>	<b>Achieved</b>
<b>Households Served - #</b>	7	6	Yes
<b>Successful Housing Outcomes - #</b>	6	6	Yes
<b>Successful Housing Outcomes - %</b>	80%	100%	Yes
<b>Housing Stability - months</b>	12	16	Yes
<b>Program Occupancy Rate - %</b>	90%	100%	Yes

**C. Agency Proposed Goals<sup>1</sup>**

N/A

<sup>1</sup> Six households of the CHN Wicklow project will be moved to the new CHN Southpoint Place project. Wicklow project will be discontinued.

**Category:** Non CSB Funded CoC Permanent Supportive Housing  
**Agency:** Community Housing Network  
**Program:** Wilson  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Community Housing Network’s Wilson program serves eight formerly homeless individuals disabled by serious mental illness, who may also be chronically homeless and may have dual diagnosis of mental illness and chemical dependency. CHN’s partner, Columbus Area, Inc. provides a comprehensive range of supportive services, including 8 hours on-site supervision daily, 7 days per week. Services are provided by mobile case managers, peer supporters from the Pathway Clubhouse, and a full-time Program Manager.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	9	9	Yes
Successful Housing Outcomes - #	7	8	Yes
Successful Housing Outcomes - %	80%	89%	Yes
Housing Stability - months	12	69	Yes
Program Occupancy Rate - %	90%	100%	Yes

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi-Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi-Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served - #	8	8	9	8	8	9	10
Successful Housing Outcomes - #	6	6	7	6	6	7	8
Successful Housing Outcomes - %	80	80	80	80	80	80	80
Housing Stability - months	12	12	12	12	12	12	12
Program Occupancy Rate - % <sup>1</sup>	95	95	95	95	95	95	95

<sup>1</sup> Proposed agency rate of 90% was changed to 95% per the CoC standard

**Category:** Non CSB Funded CoC Permanent Supportive Housing  
**Agency:** Volunteers of America of Greater Ohio  
**Program:** Permanent Supportive Housing  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Volunteers of America of Greater Ohio’s Permanent Supportive Housing Program for Disabled Homeless Families has a capacity to serve thirty homeless disabled families with children each fiscal year by providing thirty scattered-site apartments and goal-oriented case management services.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	33	32	Yes
Successful Housing Outcomes - #	31	30	Yes
Successful Housing Outcomes - %	94%	94%	Yes
Housing Stability - months	7	16	Yes
Program Occupancy Rate - %	98%	97%	Yes

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi-Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi-Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served - #	31	32	33	31	32	33	36
Successful Housing Outcomes - #	29	30	31	29	30	31	34
Successful Housing Outcomes - %	94	94	94	94	94	94	94
Housing Stability - months <sup>1</sup>	12	12	12	12	12	12	12
Program Occupancy Rate - %	99	96	98	98	95	97	98

<sup>1</sup> Proposed agency rate of 7 months was changed to 12 months per the CoC standard

**Category:** Non CSB Funded CoC Shelter Plus Care  
**Agency:** Amethyst, Inc.  
**Program:** Shelter Plus Care  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Amethyst Shelter Plus Care provides permanent supportive housing and long term treatment to over 100 women and families. Amethyst’s services are encompassed within a continuum ranging from Entry Level through Aftercare, during which clients move through progressive levels of recovery and independence. The goal of the program is to break the cycle of addiction, violence, poverty and homelessness from which participants come.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	110	100	Yes
Successful Housing Outcomes - #	78	79	Yes
Successful Housing Outcomes - %	71%	79%	Yes
Housing Stability - months	7	18	Yes
Program Occupancy Rate - %	95%	78%	No

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi-Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi-Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served - #	98	95	110	98	95	110	128
Successful Housing Outcomes - #	78	76	88	78	76	88	102
Successful Housing Outcomes - % <sup>1</sup>	80	80	80	80	80	80	80
Housing Stability - months <sup>2</sup>	12	12	12	12	12	12	12
Program Occupancy Rate - %	95	95	95	95	95	95	95

<sup>1</sup> Proposed agency rate of 71% was changed to 80% per the CoC standard

<sup>2</sup> Proposed agency rate of 7+ months was changed to 12 months per the CoC standard

**Category:** Non CSB Funded CoC Shelter Plus Care  
**Agency:** Columbus AIDS Task Force  
**Program:** Shelter Plus Care (SRA)  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Columbus AIDS Task Force Shelter Plus Care (SRA) serves homeless individuals who are living with HIV/AIDS. Participants receive supportive services, such as case management, mental health therapy, or chemical dependency treatment. The program provides sponsor-based rental assistance (SRA) for 15 units.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	17	14	No
Successful Housing Outcomes - #	14	14	Yes
Successful Housing Outcomes - %	80%	100%	Yes
Housing Stability - months	24	67	Yes
Program Occupancy Rate - %	93%	87%	No

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi-Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi-Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served - #	16	16	17	16	16	17	18
Successful Housing Outcomes - #	13	13	14	13	13	14	14
Successful Housing Outcomes - %	80	80	80	80	80	80	80
Housing Stability - months	24	24	24	24	24	24	24
Program Occupancy Rate - %	95	95	95	95	95	95	95

**Category:** Non CSB Funded CoC Shelter Plus Care  
**Agency:** Columbus AIDS Task Force  
**Program:** Shelter Plus Care (TRA)  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Columbus AIDS Task Force Shelter Plus Care (TRA) serves homeless individuals who are living with HIV/AIDS. Participants receive supportive services, such as case management, mental health therapy, or chemical dependency treatment. The program provides tenant-based rental assistance (TRA) for 74 units.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	78	77	Yes
Successful Housing Outcomes - #	62	74	Yes
Successful Housing Outcomes - %	80%	96%	Yes
Housing Stability - months	24	61	Yes
Program Occupancy Rate - %	90%	91%	Yes

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08-9/30/08	Quarter 2 10/1/08-12/31/08	Semi-Annual 7/1/08-12/31/08	Quarter 3 1/1/09-3/31/09	Quarter 4 4/1/09-6/30/09	Semi-Annual 1/1/09-6/30/09	Annual 7/1/08-6/30/09
Households Served -#	78	78	81	78	78	81	87
Successful Housing Outcomes - #	62	62	65	62	62	65	70
Successful Housing Outcomes - %	80	80	80	80	80	80	80
Housing Stability - months	24	24	24	24	24	24	24
Program Occupancy Rate - %	95	95	95	95	95	95	95



**Category:** Non CSB Funded CoC Shelter Plus Care  
**Agency:** Community Housing Network  
**Program:** Shelter Plus Care - (SRA)  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

CHN Shelter Plus Care (SRA) provides 137 units via sponsor-based rental assistance (SRA) grant. The target population includes very low income persons who are homeless and disabled by severe mental illness, and/or chemical dependency, and their family members. CHN offers supportive housing and rent subsidies to homeless persons referred by outreach teams, shelters and their partnering service providers.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	144	110	No
Successful Housing Outcomes - #	115	105	Yes
Successful Housing Outcomes - %	80%	95%	Yes
Housing Stability - months	12	72	Yes
Program Occupancy Rate - %	95%	74%	No

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi-Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi-Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served- #	140	140	144	140	140	144	151
Successful Housing Outcomes - #	112	112	115	112	112	115	121
Successful Housing Outcomes - %	80	80	80	80	80	80	80
Housing Stability - months	12	12	12	12	12	12	12
Program Occupancy Rate - %	95	95	95	95	95	95	95

**Category:** Non CSB Funded CoC Shelter Plus Care  
**Agency:** Community Housing Network  
**Program:** Shelter Plus Care - (TRA)  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

CHN Shelter Plus Care (TRA) provides 149 units via tenant-based rental assistance (TRA) grant. As a TRA program, tenants may choose to live in CHN-owned apartments or in apartments owned by other landlords. The target population includes very low income persons who are homeless and disabled by severe mental illness, and/or chemical dependency, and their family members. CHN offers supportive housing and rent subsidies to homeless persons referred by outreach teams, shelters and their partnering service providers.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	156	145	Yes
Successful Housing Outcomes - #	125	144	Yes
Successful Housing Outcomes - %	80%	99%	Yes
Housing Stability - months	12	49	Yes
Program Occupancy Rate - %	95%	93%	Yes

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi-Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi-Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served - #	153	153	156	153	153	156	164
Successful Housing Outcomes - #	122	122	125	122	122	125	131
Successful Housing Outcomes - %	80	80	80	80	80	80	80
Housing Stability - months	12	12	12	12	12	12	12
Program Occupancy Rate - %	95	95	95	95	95	95	95

**Category:** Non CSB Funded CoC Shelter Plus Care  
**Agency:** Faith Mission/Faith Housing  
**Program:** Shelter Plus Care - SRA  
**Period:** 7/1/07-12/31/07  
**Achieved:** Yes

**A. Description**

Faith Mission/Faith Housing (FM/FH) provides housing and support services through partnerships with local service providers for thirty-five (35) disabled, formerly homeless adults. Housing is provided through a combination of one bedroom apartments master leased by FM/FH and efficiency apartments owned by FM/FH. Support services such as mental health counseling, medications, peer and group support, and hospitalization are provided primarily by local Alcohol, Drug and Mental Health (ADAMH) agencies. All of the clients served by the program are homeless, single adults who suffer from disabling mental illness.

**B. Performance Outcomes**

**Program Outcome Achievement 7/1/07 to 12/31/07**

Measure	Semi-Annual Goal 7/1/07-12/31/07	Semi-Annual Actual 7/1/07-12/31/07	Achieved
Households Served - #	48	46	Yes
Successful Housing Outcomes - #	46	45	Yes
Successful Housing Outcomes - %	95%	98%	Yes
Housing Stability - months	54	54	Yes
Program Occupancy Rate - %	95%	93%	Yes

**C. Agency Proposed Goals**

**Program Outcome Measures**

Measure	Quarter 1 7/1/08- 9/30/08	Quarter 2 10/1/08- 12/31/08	Semi- Annual 7/1/08- 12/31/08	Quarter 3 1/1/09- 3/31/09	Quarter 4 4/1/09- 6/30/09	Semi- Annual 1/1/09- 6/30/09	Annual 7/1/08- 6/30/09
Households Served - #	46	46	48	46	46	48	53
Successful Housing Outcomes - #	44	44	46	44	44	46	50
Successful Housing Outcomes - %	95	95	95	95	95	95	95
Housing Stability - months <sup>1</sup>	24	24	24	24	24	24	24
Program Occupancy Rate - %	95	95	95	95	95	95	95

<sup>1</sup> Proposed agency rate of 54 months was changed to 24 months per the CoC standard



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