

PREVENTING AND ENDING HOMELESSNESS

A Community Directory of Services





Published by
Community Shelter Board
115 W. Main St., LL
Columbus, OH 43215
www.csb.org

The listees provide the information contained in the Community Shelter Board Directory. The information was compiled by FIRSTLINK. The listees are responsible for the accuracy of the information presented. Claims regarding background, experience or skills have not been verified by FIRSTLINK. FIRSTLINK assumes no responsibility regarding the accuracy of the information or the quality of services provided by the practitioners included in this supplement. Inclusion does not imply endorsement or recommendation by FIRSTLINK.

PREVENTING AND ENDING HOMELESSNESS
COMMUNITY SHELTER BOARD



2ND EDITION
2006

A Community Directory of Services

2006 Community Shelter Board Directory

TABLE OF CONTENTS

Alphabetical Index
1

Organizational Listings
7

Index Guide
55

Subject Index
56

AGENCY	PHONE	PAGE
A CUP OF JOY RESOURCE CENTER, INC.	844-5775	7
A PLACE FOR MOM	344-0739	7
AARP	344-0739	7
ACCESS HEALTH COLUMBUS	884-2444	7
ACHBAR GROTTTO	475-0370	7
AEP, OHIO	(800) 277-2177	7
AMERICAN CANCER SOCIETY, FRANKLIN COUNTY UNIT	228-8466	8
AMERICAN RED CROSS	253-1544	8
AMETHYST, INC.	242-1281	8
ARTHRITIS FOUNDATION, CENTRAL OHIO CHAPTER	876-8200	8
ASIAN AMERICAN COMMUNITY SERVICES	220-4023	8
ASSISTIVE TECHNOLOGY OF OHIO (AT OHIO)	293-9134	9
ASSOCIATION FOR THE DEVELOPMENTALLY DISABLED (ADD)	486-4361	9
AT&T OHIO	(800) 660-1000	9
BETTER WAY MINISTRIES	470-5176	9
BIRTHRIGHT, INC.	221-0844	9
BREATHING ASSOCIATION, THE	457-4570	10
BROAD STREET PRESBYTERIAN CHURCH	221-6552	10
BROAD STREET UNITED METHODIST CHURCH	221-4571	10
BUCKEYE RANCH, THE	875-2371	10
CAMBODIAN MUTUAL ASSISTANCE ASSOCIATION (CMAA)	267-8899	10
CAPITAL UNIVERSITY LEGAL CLINIC	236-6245	10
CATHOLIC SOCIAL SERVICES, INC.	221-5891	10
CENTER FOR LATIN HOPE/CENTRO ESPERANZA LATINA (CEL)	781-6590	11
CENTRAL OHIO AREA AGENCY ON AGING	645-7250	11
CENTRAL OHIO DIABETES ASSOCIATION	884-4400	12
CENTRAL OHIO HIGH LAND HOUSE, INC.	581-9332	12
CENTRAL OHIO TRANSIT AUTHORITY (COTA)	275-5800	12
CENTRAL PRESBYTERIAN CHURCH	224-9119	12
CHAMPION OF CHILDREN FUND	224-0222	12
CHILDREN'S HOSPITAL	722-2000	12
CHILDREN'S HUNGER ALLIANCE	341-7700	13
CHOICES ELIMINATING DOMESTIC VIOLENCE	224-7200	13
CHURCH WOMEN UNITED IN COLUMBUS AND FRANKLIN COUNTY	478-7633	13
COALITION ON HOMELESSNESS AND HOUSING IN OHIO (COHHIO)	280-1984	13
COLUMBIA GAS OF OHIO	(800) 344-4077	13
COLUMBUS AIDS TASK FORCE	299-2437	14
COLUMBUS AREA INC.	252-0711	14
COLUMBUS CANCER CLINIC	263-5006	14
COLUMBUS CITY OF, – CITY ATTORNEY'S OFFICE, PROSECUTOR'S DIVISION	645-7483	15

AGENCY	PHONE	PAGE
– DEPARTMENT OF DEVELOPMENT, HOUSING DIVISION	645-7277	15
– DEPARTMENT OF DEVELOPMENT, RELOCATION OFFICE	645-8526	15
– DIVISION OF WATER	645-8270	15
– MAYOR'S OFFICE OF EDUCATION	645-0823	16
– PUBLIC HEALTH	645-7417	16
– RECREATION AND PARKS DEPARTMENT	645-3300	17
COLUMBUS DEVELOPMENTAL CENTER	272-0509	17
COLUMBUS HOUSING PARTNERSHIP	221-8889	18
COLUMBUS LEADS	252-2799	18
COLUMBUS METROPOLITAN HOUSING AUTHORITY (CMHA)	421-6000	19
COLUMBUS NEIGHBORHOOD HEALTH CENTER, INC. (CNHC)	645-5500	19
COLUMBUS SPEECH & HEARING CENTER	263-5151	20
COLUMBUS URBAN LEAGUE	257-6300	20
COMMUNITY CONNECTION FOR OHIO OFFENDERS	760-1902	20
COMMUNITY HOUSING NETWORK, INC.	251-1700	20
COMMUNITY KITCHEN, INC.	252-6428	21
COMMUNITY MEDIATION OF CENTRAL OHIO	228-7191	21
COMMUNITY REFUGEE AND IMMIGRATION SERVICES (CRIS)	235-5747	21
COMPDRUG CORPORATION, INC.	224-4506	21
CONCORD, INC.	882-9338	22
CONSUMER CREDIT COUNSELING SERVICE OF CENTRAL OHIO (CCCS)	552-2222	22
COVA (CENTER OF VOCATIONAL ALTERNATIVES)	294-7117	22
CREATIVE LIVING HOUSING CORPORATION	421-1226	23
DEBTORS ANONYMOUS	470-2243	23
DIRECTIONS FOR YOUTH & FAMILIES	294-2661	23
DIVERSIFIED COMMUNITY, INC.	253-8444	23
ECONOMIC AND COMMUNITY DEVELOPMENT INSTITUTE (ECDI)	559-0115	23
ELDERLIFE SOLUTIONS LTD.	476-2289	24
EQUAL JUSTICE FOUNDATION	221-9800	24
EVERYONE'S RX	(866) 353-3763	24
FAITH MISSION, INC.	224-6617	24
FIRST COMMUNITY CHURCH	488-0681	25
FIRSTLINK	221-6766	25
FRANKLIN COUNTY OF,		
– BOARD OF HEALTH	462-3160	25
– CHILDREN SERVICES	275-2571	25
– COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT	462-5631	26
– DEPARTMENT OF JOB AND FAMILY (FCDJFS)	462-4000	26
– MENTAL RETARDATION AND DEVELOPMENTAL DISABILITIES BOARD	475-6440	28
– MUNICIPAL COURT (CLERK OF COURTS)	645-7657	28

AGENCY	PHONE	PAGE
– OFFICE ON AGING	462-5230	28
– VETERANS SERVICE COMMISSION	462-2500	28
FRIENDS OF THE HOMELESS	253-2770	28
GLADDEN COMMUNITY HOUSE	227-1600	29
GODMAN GUILD ASSOCIATION, THE	294-5476	29
GOODWILL COLUMBUS	294-5181	29
GREATER LIBERTY TEMPLE	294-2034	30
GROVE CITY EMERGENCY	875-6939	30
HABITAT FOR HUMANITY, GREATER COLUMBUS	414-0427	30
HBE INSTITUTE (HOMEOWNERS AND BUYERS EDUCATION INSTITUTE)	231-7285	30
HIS PLACE MINISTRY	221-9328	30
HOLY FAMILY COMMUNITY KITCHEN AND PANTRY	461-9444	30
HOMELESS FAMILIES FOUNDATION, THE	461-9247	30
HOMES ON THE HILL, COMMUNITY DEVELOPMENT CORPORATION	275-4663	31
HORN OF AFRICA	337-4346	31
HUCKLEBERRY HOUSE	294-5553	31
JAYCEE ARMS NORTH COLUMBUS JAYCEE HOUSING, INC.	228-1201	32
JIREH , INC.	501-9140	32
JOB CORPS/DEL-JEN, INC.	221-0642	32
JOHN D. BURLIE PIONEER CLUB	837-3732	32
JOINT ORGANIZATION FOR INNER CITY NEEDS (JOIN)	241-2531	32
LEGAL AID SOCIETY OF COLUMBUS, THE	224-8374	33
LEUKEMIA & LYMPHOMA SOCIETY	476-7194	33
LIFE START, INC.	478-5448	33
LIFECARE ALLIANCE	278-3130	33
LIGHTHOUSE CHRISTIAN, INC.	337-1986	34
LIVINGSTON AVENUE COLLABORATIVE FOR COMMUNITY DEVELOPMENT (LACCA)	257-1376	34
LIVINGSTON PARK NEIGHBORHOOD IMPROVEMENT ASSOCIATION	258-4308	34
LUTHERAN SOCIAL SERVICES OF CENTRAL OHIO	228-5200	34
MARYHAVEN, INC.	445-8131	34
MATERIAL ASSISTANCE PROVIDERS, INC. (MAP)	272-9544	35
MATERNITY RESOURCE CENTER GRACE BAPTIST CHURCH	890-5855	35
MEDHELPH OF OHIO	274-9917	35
MENTAL HEALTH ASSOCIATION OF FRANKLIN COUNTY, INC.	221-1441	35
MID-OHIO REGIONAL PLANNING COMMISSION	228-2663	36
MOUNT CARMEL	234-5000	36
MT. OLIVET BAPTIST CHURCH	221-3446	36
MYASTHENIA GRAVIS FOUNDATION	(330) 834-9066	36
NATIONAL CHURCH RESIDENCES	451-2151	37
NATIONAL KIDNEY FOUNDATION OF OHIO, INC.	481-4030	37

AGENCY	PHONE	PAGE
NATIONAL MULTIPLE SCLEROSIS SOCIETY, COLUMBUS CENTER NEIGHBORHOOD, INC.	880-2290	37
NEIGHBORHOOD HOUSE, INC., THE	297-0592	37
NEW BEGINNINGS CHRISTIAN COMMUNITY REVITALIZATION CORPORATION	252-4941	37
NEW LIFE UNITED METHODIST CHURCH	231-9564	38
NORTH CENTRAL MENTAL HEALTH	294-0134	38
NORTHSIDE CHILD DEVELOPMENT CENTER	299-6600	38
NORTHSIDE DEVELOPMENT CORPORATION	299-1131	38
NORTHWEST COUNSELING	298-0343	39
ODYSSEY HEALTH CARE AND HOSPICE, INC.	457-7876	39
OHIO COALITION FOR THE EDUCATION OF CHILDREN WITH DISABILITIES	501-6674	39
OHIO HISPANIC COALITION	(800) 374-2806	39
OHIO OPTOMETRIC ASSOCIATION	840-9934	39
OHIO STATE OF, – BUREAU OF WORKERS' COMPENSATION	781-0708	40
– DEPARTMENT OF AGING	(800) 644-6292	40
– DEPARTMENT OF JOB AND FAMILY (ODJFS)	466-5500	40
– HEALTH DEPARTMENT	466-6282	41
– LEGAL RIGHTS SERVICE	466-3543	41
– REHABILITATION COMMISSION, BUREAU OF DISABILITY DETERMINATION	466-7264	41
– REHABILITATION COMMISSION, BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED (BSVI)	438-1500	41
– REHABILITATION COMMISSION, BUREAU OF VOCATIONAL REHABILITATION (BVR)	466-9364	41
OHIO STATE UNIVERSITY EXTENSION, FRANKLIN COUNTY	466-9364	42
OHIO STATE UNIVERSITY OFFICE OF MINORITY AFFAIRS	866-6900	42
OHIO STATE UNIVERSITY OFFICE OF OFF-CAMPUS HOUSING	292-4355	42
OHIO YOUTH ADVOCATE PROGRAM, INC.	292-0100	42
OHIO'S BEST RX	717-8000	42
OHIOHEALTH, GRANT/RIVERSIDE METHODIST HOSPITALS	(866) 923-7879	42
OPEN SHELTER, INC.	443-2584	43
PARALYZED VETERANS OF AMERICA	222-2885	43
PARENTHESIS FAMILY ADVOCATES	(800) 424-8200	43
PARENTS UNITED FOR COLUMBUS PUBLIC SCHOOLS	751-9112	43
PARRISH FOUNDATION	488-8963	43
PATER NOSTER HOUSES	372-1529	43
PAULINE HOME ASSOCIATION	870-6460	43
PLANNED LIFETIME ASSISTANCE NETWORK OF CENTRAL OHIO (PLAN-CO)	428-1788	44
PREGNANCY DECISION HEALTH CENTERS	586-4049	44
	888-8774	44

AGENCY	PHONE	PAGE
PRO SENIORS, INC.	(800) 488-6070	44
PROJECT GRAD COLUMBUS	233-9510	44
REHOBOTH TEMPLE	252-8219	44
REYNOLDSBURG HELPING HANDS, INC.	868-9394	44
ROSEMONT CENTER, INC.	471-2626	45
RX FOR OHIO	(877) 794-6446	45
SAFE HAVEN MINISTRY OF FAITH	478-7956	45
ST. JOHN'S EVANGELICAL PROTESTANT CHURCH	224-8634	45
ST. SOPHIA EASTERN ORTHODOX CATHEDRAL	299-8760	45
ST. STEPHEN'S COMMUNITY HOUSE	294-6347	46
ST. VINCENT FAMILY CENTERS	252-0731	46
SALVATION ARMY, THE	221-6561	46
SENIOR EMPLOYMENT CENTER	586-1975	47
SENIOR EYECARE PROGRAM (SEP)	(800) 222-3937	47
SENIOR INDEPENDENCE	433-0031	47
SERENITY STREET FOUNDATION	358-0207	47
SERVING AMERICA FIRST	294-9805	47
SHILOH BAPTIST CHURCH	253-7946	47
SOMALI COMMUNITY ASSOCIATION OF OHIO	253-7946	48
SOMALI COMMUNITY CENTER	418-7993	48
SOMALI LINK/ISKUHIR	784-9089	48
SOUTH SIDE SETTLEMENT HOUSE	444-9868	48
SOUTHEAST, INC. RECOVERY & MENTAL HEALTH CARE	225-0990	48
SOUTHSIDE COMMUNITY ACTION NETWORK	598-2237	50
SPECIAL TIES	418-9524	50
SPECIALIZED ALTERNATIVES FOR FAMILIES AND YOUTH (SAFY)	854-0944	50
STOWE BAPTIST CENTER	443-1120	50
STYGLER VILLAGE	475-2255	50
TABITHA'S HOME FOR YOUNG WOMEN	252-7418	50
TAKE IT TO THE STREETS FOUNDATION	228-6552	50
TWIN VALLEY BEHAVIORAL HEALTH CARE	752-0333	51
UNITED CEREBRAL PALSY OF CENTRAL OHIO	279-0109	51
UNITED CHURCH HOMES	(740) 382-4885	51
UNITED METHODIST FREE STORE	443-1713	51
UNITED STATES GOVERNMENT,		
– DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)	469-5737	51
– DEPARTMENT OF VETERANS AFFAIRS	(800) 827-1000	51
– DEPARTMENT OF VETERANS AFFAIRS, OUTPATIENT CLINIC	257-5420	52
– SOCIAL SECURITY ADMINISTRATION	469-6855	52
VALOUR HOUSE, INC.	899-0584	52
VIETNAM VETERANS OF AMERICA, BUCKEYE STATE COUNCIL	228-0188	52

AGENCY	PHONE	PAGE
VISION & VOCATIONAL	294-5571	52
VOLUNTEERS OF AMERICA	253-6100	53
WESTERVILLE AREA RESOURCE MINISTRY (WARM)	899-0196	53
WESTSIDE FREE STORE	351-5480	53
WEXNER HERITAGE VILLAGE	351-5480	54
YMCA OF CENTRAL OHIO	224-1131	54
YWCA	224-9121	54

■ **A CUP OF JOY RESOURCE CENTER, INC.**

PO BOX 29711
COLUMBUS, OHIO 43229
PHONE: (614) 844-5775
Sheryl Fenderson, Executive Director

• **Cup's Pantry.**

Pantry offers food, personal hygiene items and household supplies to single-parent families. Offers a four-day supply of food once a month.

• **Polished.**

Offers career enhancement training program to learn social and professional etiquette.

• **Rest Stop.**

Offers support group to encourage and assist single-parent families.

■ **A PLACE FOR MOM**

7050 KELLOGG DRIVE
POWELL, OHIO 43065
PHONE: (866) 344-0739
www.aplaceformom.com
Michelle Aweshah, Central Ohio Family Adviser

• **Senior Housing Search Assistance.**

Provides free housing search assistance for seniors. Provides housing assessment and options, housing community tours, home health care coordination, support, follow-up and referrals for other services.
(866) 290-3865

■ **AARP**

17 SOUTH HIGH STREET, SUITE 800
COLUMBUS, OHIO 43215
PHONE: (866) 389-5653
FAX: (614) 849-0004
www.aarp.org/oh
Kathy Tefft-Keller, State Director

• **Pharmacy Service.**

Offers discount prescriptions by mail (generic usually available, postage fee \$1) within 10 days. Discounts are available through the pharmacy to nonmembers of any age, but AARP members receive a further discount

through the Members Choice prescription card and the Health Care Options Prescription Plan.
(800) 456-2277

• **Senior Community Service Employment Program.**

Offers paid work experience, job development and on-the-job training for Franklin County residents ages 55 and older who meet certain eligibility criteria.
(614) 258-7295

■ **ACCESS HEALTH COLUMBUS**

150 EAST MOUND STREET, SUITE 210
COLUMBUS, OHIO 43215
PHONE: (614) 884-2441
FAX: (614) 884-2444
www.accesshealthcolumbus.org
Jeff Biehl, Executive Director

• **Access Network Program.**

Matches low-income, uninsured residents of zip codes 43204, 43205, 43206, 43207, 43215, 43222 and 43223 with a primary care physician and coordinates access to specialty, diagnostic and hospital services. Also provides access to low-cost medical interpreters, transportation and prescription drugs. Doctors and hospitals pledge voluntary care coordinated by Access Health Columbus.

• **Prescription for Good Health.**

Enrolls income-eligible Franklin County residents into drug company patient assistance programs (PAPs). Provides application assistance and submits renewal paperwork. Patients receive prescription drugs for only a \$10 co-payment per month per prescription. Single adults must earn less than \$16,000 per year to qualify; \$25,000 or less for couples. Must not be eligible for any other prescription drug coverage.
(614) 884-2440 ext 219

■ **ACHBAR GROTTO**

3790 AGLER ROAD
COLUMBUS, OHIO 43219
PHONE: (614) 475-0370
David Chambers, Monarch

• **Free Dental Services.**

Provides payment of dental bills for children with disabilities.

■ **AEP, OHIO**

850 TECH CENTER DRIVE
COLUMBUS, OHIO 43230
PHONE: (800) 277-2177
FAX: (614) 883-7915
www.aepohio.com
Kevin Walker, President and CEO

• **Automated Customer Self-Service System.**

Provides automated information by telephone and website regarding account balances, payments, meter reading, duplicate bills, updating client's phone number, budget payment registration, etc. Bill images available online. Account number required to access automated telephone and website information; website also requires amount of last bill. Online bill processing shows a maximum of three years of usage history and one year of graphical representation of kilowatt hour usage.

• **Budget Plans.**

Offers budget payment plans, including one-third and one-sixth payment schedules.

• **Equal Payment Plan.**

Offers equal payments throughout the year, based on the average monthly usage in a year.

• **Maintenance of Service Assistance.**

Provides medical certifications to delay disconnection for those with medical conditions (except life support) who require electricity to maintain their health. Request a medical certification form from AEP, and have the physician complete it. Also provides third-party notices.

• **Percentage of Income Plan (PIPP).**

Administers payment program



for low-income customers: 15% of income payment for individuals with all electric heating, 5% of income payment for those with nonelectric heating and 3% of income payment for those at or below 50% of federal poverty level. PIPP arrears may be forgiven for individuals 65 and older or disabled.

AMERICAN CANCER SOCIETY, FRANKLIN COUNTY UNIT

PAUL AND MARGARET WERTH COMMUNITY CENTER
870 MICHIGAN AVENUE
COLUMBUS, OHIO 43215
PHONE: (614) 228-8466
FAX: (614) 228-4456
www.cancer.org
Kathy Dorazio, Executive Director

Cancer Response Call Center.
Provides cancer information, current research findings, literature and referrals to local services.
(800) 227-2345

Community Connection.
Offers assistance, information and resources to persons with cancer-related concerns.

Hotel/Motel Guest Room Program.
Provides complimentary local hotel and motel rooms for cancer patients and their families who must travel to Columbus for treatment at local hospitals.

AMERICAN RED CROSS
995 EAST BROAD STREET
COLUMBUS, OHIO 43205
PHONE: (614) 253-2740
FAX: (614) 253-1544
www.columbus.redcross.org
Michael Carroll, Chapter /Ambrose Ng, Blood, CEO

Armed Forces Emergency Services.
Provides 24-hour assistance to active military personnel, veterans and their families including counseling and referrals, emergency communications and emergency financial assistance.
(614) 251-1454

Community Transportation Program.
Provides door-to-door transportation for seniors 60 and older and people with disabilities. Medical appointments have highest priority; nonmedical appointments when available. Appointments must be scheduled seven to 10 days in advance. Some holidays available.
(614) 253-6705

Disaster Services.
Provides 24-hour emergency assistance to victims of natural and manmade disasters including single-unit home fires. Assistance includes food, shelter, clothing and medical supplies when appropriate. Other services include disaster mental health counseling, damage assessment, mass feeding, communications, community disaster education and preparedness, and family services casework.

AMETHYST, INC.
527 SOUTH HIGH STREET
COLUMBUS, OHIO 43215
PHONE: (614) 242-1284
FAX: (614) 242-1285
www.amethyst-inc.org
Virginia O'Keeffe, Chief Executive Officer

Alcohol and Drug Treatment.
Provides treatment for women within permanent supportive housing. Offers gender-specific, trauma-sensitive program for women who are recovering from alcohol and/or drug addiction. Support services include individual, group and family counseling, abuse counseling, parenting education, case management, smoking cessation and prevention, independent living skills instruction, career guidance, employment services and linkage to community resources. Also provides emergency day care.

ARTHRITIS FOUNDATION, CENTRAL OHIO CHAPTER
3740 RIDGE MILL DRIVE
HILLIARD, OHIO 43026
PHONE: (614) 876-8200
FAX: (614) 876-8363
www.arthritis.org
Irene Baird, President/ Executive Director

- Community Services.**
Provides written information, physician referral list and other referrals to individuals with arthritis and their families.
- Equipment Loans.**
Provides adaptive equipment, walkers, wheelchairs, etc., for individuals diagnosed with arthritis.
- Prescription Assistance.**
Provides financial prescription assistance for eligible individuals with arthritis. Provides up to \$200 per year for a one-month supply of arthritis-related prescription medicine.

ASIAN AMERICAN COMMUNITY SERVICES
4100 NORTH HIGH STREET
SUITE 301
COLUMBUS, OHIO 43214
PHONE: (614) 220-4023
FAX: (614) 220-4024
www.asiancomsv.org
Frances Shih Fen Hsieh, Interim Executive Director

- Asian Health Initiative Free Clinic.**
Volunteer physicians provide diagnosis and treatment services by appointment for illnesses and other medical conditions. Provides ongoing health care.
- AsiaNet.**
Provides comprehensive information and referral to the Asian-American community.
- Family Services.**
Coordinates eldercare and advocates for individuals and families in accessing social, medical and mental health services. Asian Family Empowerment Initiative (AFEI) provides domestic violence prevention through educational intervention and training to

A

the Asian-American community and families. Also offers drug and alcohol prevention education.

- **Interpretation and Translation.** Trained professionals provide language translation to Asian-Americans and service providers. (614) 216-4988
- **Resettlement Services.** Offers citizenship training and ESL classes. Provides job skills training and search assistance.

■ **ASSISTIVE TECHNOLOGY OF OHIO (AT OHIO)**

445 EAST DUBLIN-GRANVILLE ROAD, BUILDING L
COLUMBUS, OHIO 43085
PHONE: (614) 293-9134
FAX: (614) 293-9127
www.atohio.org
William T. Darling, Executive Director

- **Computer Exchange Program.** Helps people with disabilities acquire discounted personal computers.
- **Financial Assistance.** Offers low-interest loans to people with disabilities and assists in finding resources for financial assistance.
- **Information Network.** Provides information on companies or individuals that sell assistive technology equipment or offer home or vehicle modifications.

■ **ASSOCIATION FOR THE DEVELOPMENTALLY DISABLED (ADD)**

1392 DUBLIN ROAD
COLUMBUS, OHIO 43215
PHONE: (614) 486-4361
FAX: (614) 487-4769
R. William Gibson, CEO

- **Early Childhood Education and Daycare.** Offers supervised preschool for developmentally disabled children and typically developing children. (614) 447-0606

- **Community Connections.** Provides therapeutic recreation, socialization skills, community orientation and training on public transportation.

■ **AT&T OHIO**
150 EAST GAY STREET, NINTH FLOOR
COLUMBUS, OHIO 43215
PHONE: (800) 660-1000

- **Directory Assistance/Information Exemption.** Special exemption from charges for information for those who are visually impaired. Exemption application must be filled out and signed by a physician or agency representative verifying the disability.
- **Lifeline Ohio (formerly USA Program).** Assists eligible customers in obtaining telephone service without paying deposit or installation charges and receiving a \$12.39 monthly discount on local telephone service. Program also offers TTY equipment free or at reduced cost to qualifying individuals. Must have a household income of 150% or less of federal poverty level or participate in at least one of the following programs: federal public housing, Section 8, Ohio Direction Card/food stamps, disability assistance, Home Energy Assistance Plan, Medicaid, Ohio Works First, Supplemental Security Income (SSI and SSDI). Participation in Social Security or Medicare alone is not enough to qualify. Program includes free optional call blocking of 1-900 and 1-976 phone numbers. Call waiting and/or additional line available at regular price. Caller ID available only for those with a medical or safety need. Telephone service must be in the name of the applicant applying for the discount. Customers must return application form within 60 days to avoid fees. (800) 335-8721

■ **BETTER WAY MINISTRIES**
PO BOX 25
COLUMBUS, OHIO 43085
PHONE: (614) 470-5176
Wanda Campbell, President

- **Drop-in Center.** Provides supportive assistance for those with drug and alcohol problems, prostitutes and the homeless. Spiritual counseling and Bible studies.
- **Emergency Food.** Provides walk-in food pantry and Bible study to anyone in need. (614) 291-1929

■ **BIRTHRIGHT, INC.**
35 EAST GAY STREET, ROOM 515
COLUMBUS, OHIO 43215
PHONE: (614) 221-0844
FAX: (614) 263-8002
www.birthright.org
Richard Jordan, President

- **Clothing.** Offers free maternity clothing, diapers, baby layettes and clothing for children birth-2 years. BIRTHRIGHT, INC. CENTRAL LOCATION (614) 221-0844 BIRTHRIGHT, INC. NORTH LOCATION (614) 263-2514
- **In Review Thrift and Gift Shop.** Offers low-cost clothing, small household appliances and small furniture items. Accepts donations of these items, especially maternity and newborn clothing. BIRTHRIGHT, INC. NORTH LOCATION (614) 261-7377
- **Pregnancy Tests.** Administers free pregnancy testing by nonmedical volunteers. BIRTHRIGHT, INC. CENTRAL LOCATION (614) 221-0844 BIRTHRIGHT, INC. NORTH LOCATION (614) 263-2514



- **Pro-Life Pregnancy Support.**
Provides education on early pregnancy, abortion alternatives, referrals and emotional support. BIRTHRIGHT, INC., CENTRAL LOCATION
(614) 221-0844
BIRTHRIGHT, INC., NORTH LOCATION
(614) 263-2514

- **BREATHING ASSOCIATION, THE**
1520 OLD HENDERSON ROAD
COLUMBUS, OHIO 43220
PHONE: (614) 457-4570
Marie E. Collart, PhD,
President/CEO

- **Lung Health Education.**
Provides videos, speakers, literature, lending library and exhibits. Services include lung screening with emphasis on minority and underserved populations.

- **BROAD STREET PRESBYTERIAN CHURCH**
760 EAST BROAD STREET
COLUMBUS, OHIO 43205
PHONE: (614) 221-6552
FAX: (614) 221-5722
www.bspc.org
Reverend Ann R. Palmerton,
Associate Pastor

- **After-School Academic Partnerships.**
Offers one-on-one after-school assistance.
- **Broad Street Infant and Toddler Center.**
Provides daycare program for children of working parents or parents in school.
- **COMPASS.**
Homelessness prevention through problem solving, advocacy, budget counseling and referrals for persons experiencing financial difficulties. Offers affordable housing lists and Internet job search assistant. Layettes and diapers for infants. Services provided after counseling and evaluation. Call for availability.
(614) 463-9612

- **BROAD STREET UNITED METHODIST CHURCH**
501 EAST BROAD STREET
COLUMBUS, OHIO 43202
PHONE: (614) 221-4571

- **The Inn at Broad Street.**
Provides permanent supportive housing for two homeless families (women and children only). Must have at least some form of income (food stamps, benefits) and the motivation to pursue education and job skills. Maximum stay of two years. Referral through caseworker required.

- **BUCKEYE RANCH, THE**
5665 HOOVER ROAD
GROVE CITY, OHIO 43123
PHONE: (614) 875-2371
FAX: (614) 875-2366
www.buckeyeranch.org
Richard Rieser, President and CEO

- **Family Life Services.**
Provides outpatient counseling for children and adolescents. Services include individual, group and family therapy, and parent and family life education. Aftercare is available for students returning home or to community placements from the residential programs.
(614) 384-7700
(614) 875-2371
- **Treatment Foster Care.**
Provides treatment foster care through the Ranch's foster care network, Square One for Youth. Specializes in respite care, caring for medically fragile youth, and working with teen moms and their infants.
(614) 384-7700
(614) 875-2371

- **CAMBODIAN MUTUAL ASSISTANCE ASSOCIATION (CMAA)**
P.O. BOX 24238
COLUMBUS, OHIO 43224
PHONE: (614) 267-8899
Beth Stock, Executive Director

- **Employment Assistance.**
Provides employment counseling, job search strategies, interviewing skills, job readiness and English as a Second Language (ESL) classes. Also provides job placement and follow-up.
- **English Classes**
Classes offered at three course levels to persons whose primary language is not English.
- **Interpretation and Translation.**
Provides cultural interpretation, translation and advocacy in Cambodian, Vietnamese, Somali, Swahili, Lingala, Oromo, Spanish, French, Italian, Kurdish, Iraqi, Arabic, and Amharic.

- **CAPITAL UNIVERSITY LEGAL CLINIC**
303 EAST BROAD STREET
COLUMBUS, OHIO 43215
PHONE: (614) 236-6245
FAX: (614) 236-6970
Roberta S. Mitchell, Clinical Director

- **Family Advocacy Clinic.**
Assists victims of domestic violence with civil protection orders, divorce proceedings, custody and child support cases.
(614) 236-6779
- **General Litigation Clinic.**
Offers onsite legal representation by appointment for low-income clients. Will consider cases involving wills, housing, landlord/tenant issues, eviction, divorce, automobile contracts and consumer issues. Offers a clinic to assist HIV/AIDS patients with writing wills. Does not handle traffic, employment, discrimination, social security, workers compensation issues, bankruptcy or child support.

- **CATHOLIC SOCIAL SERVICES, INC.**
197 EAST GAY STREET,
SECOND FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 221-5891
Donald S. Wisler, President and CEO

B

- **Guadalupe Center Job Readiness Program.**
 Focuses primarily on Latino population. Offers free skills assessment, job readiness classes and job placement assistance to immigrants and refugees.
 (614) 334-0441
- **Homemaker and Supportive Services.**
 Offers homemaker services (light housekeeping and laundry), transportation/errand assistance, housing search assistance, budgeting, supportive services, and referrals to eligible seniors and disabled individuals.
 (614) 274-0095
- **Long-Term Care Ombudsman Program.**
 Offers advocacy, complaint resolution, community education and information regarding long-term care options. Scope of service includes nursing homes, adult care facilities and home care agencies. Trained volunteers are sometimes used for complaint intake and resolution and friendly visiting.
- **Our Lady of Guadalupe Center.**
 Offers food pantry, socialization and information to Latinos/Hispanics.
 (614) 334-0441
- **Outpatient Counseling.**
 Provides outpatient counseling to individuals, groups, families, married couples, children and adolescents. Also provides substance abuse counseling and crisis intervention.
 (614) 857-1218
- **St. Aloysius Family Center.**
 Assists Hilltop residents with case management services, referrals and advocacy. Offers youth development and after-school and summer childcare for children whose parents are employed or in job training through partnership with YMCA.
 (614) 274-0049

■ **CENTER FOR LATIN HOPE/ CENTRO ESPERANZA LATINA (CEL)**
 136 NORTHWOODS BOULEVARD, SUITE B-1
 COLUMBUS, OHIO 43235
 PHONE: (614) 781-6590
 FAX: (614) 785-1097
 Nora Montalvo-Crumbley, CEO

- **Clinical Services.**
 Provides individual, family, child and group counseling; dual diagnosis treatment; depression and anxiety counseling; adolescent counseling; outpatient mental health; and alcohol and drug abuse services.
 (614) 332-5985
- **Employment Assistance.**
 Offers pre-employment/work readiness training, referrals to community resources for employment placement and retention services, including life skills support.
- **Translation/Interpretation.**
 Offers Spanish and English translation and interpretation services with an emphasis on cultural sensitivity.

■ **CENTRAL OHIO AREA AGENCY ON AGING (COAAA)**
 174 EAST LONG STREET
 COLUMBUS, OHIO 43215
 PHONE: (614) 645-7250
 FAX: (614) 645-3884
 www.coaaa.org
 Cindy Farson, Director

- **Care Choice Ohio.**
 Provides free information, advice and in-home consultation on retirement, caregiver and/or planning in eight Central Ohio counties, including Franklin County.
- **Caregiver Support Program.**
 National Family Caregiver Support Program provides information and assistance to caregivers, older adults and the community to services in eight counties, including Franklin County. Offers free caregiver education seminars and links caregivers to county partners for

in-home consultation and respite and supplemental services.
 (866) 750-2273

- **Franklin County Senior Options.**
 Provides assessment, case management and provider quality assurance services for county-wide levy-funded program. Services include personal care, homemaker services, caregiver relief, home-delivered meals, medical transportation, adult day services, emergency response systems and minor home repair. Services are financially subsidized, reduced or no cost. Seniors 60 and over are eligible.
 (614) 462-6200
- **Medicare Consumer Referral.**
 Provides free information and individualized cost comparisons on Medicare. Creates individual profile based on personal circumstances and preferences and lists cost and estimated out-of-pocket expenses for available Medicare plans based on those circumstances.
 (800) 589-7277
- **PASSPORT Program.**
 Provides case managed in-home services in Franklin and seven other Central Ohio counties under expanded Medicaid eligibility for seniors 60 and over. Contact COAAA for individualized evaluation. Provides alternative to nursing home placement. Team of professionals makes assessment to determine need- ed in-home services. Services include adult daycare, mental health counseling, transportation, chores, respite care, home-delivered meals, homemaker, personal care aide, occupational and speech therapy, and adaptive and home medical equipment. Case managers regularly visit and telephone clients and periodically reevaluate the service plan.
 (800) 589-7277 PASSPORT Information
- **Resource Information.**
 Provides information about aging



issues, housing, older adult programs, etc.

■ CENTRAL OHIO DIABETES ASSOCIATION

1100 DENNISON AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 884-4400
FAX: (614) 884-4484
www.diabetesohio.org
Jeanne Grothaus, Executive Director

• Diabetes Detection Screenings.

Offers free blood sugar screenings to the public to detect unknown and uncontrolled diabetes. Provides screenings to businesses and groups for a fee.

• Medical Referral Assistance.

Provides referral information to diabetics regarding medications, blood sugar testing supplies and other resources.

• Patient Education.

Provides nationally recognized education program with a registered nurse and/or registered dietitian. Services include consultations, workshops, lectures, diabetes management classes, advanced education programs and cooking demonstrations. (614) 884-4400

■ CENTRAL OHIO HIGH LAND HOUSE, INC.

4700 JANIS DRIVE
COLUMBUS, OHIO 43227
PHONE: (614) 581-9332
FAX: (614) 755-2236
Elder M.L. Francis, Jr., Executive Director

• Men's Transitional Housing.

Provides sober, secure and drug-free transitional housing for men who are homeless and/or recovering from alcohol or other drugs. Also assists inmates who are reentering the community. Requires 30-day sobriety test. Sobriety must be maintained throughout resident's stay. Minimum commitment of three months; no maximum length of stay. Offers weekly education,

relapse prevention, job training and 12-step support groups based on Christian principles for residents recovering from alcohol or substance abuse.

■ CENTRAL OHIO TRANSIT AUTHORITY (COTA)

1600 MCKINLEY AVENUE
COLUMBUS, OHIO 43222
PHONE: (614) 275-5800
William J. Lhota, President/CEO

• Bike and Ride.

Completely enclosed bicycle lockers at selected park-and-ride locations for customers who have purchased a monthly fare card. Refundable \$25 security deposit. Call for locations. (614) 228-1776

• COTA Connection (Customer Service Center).

Handles lost and found items and sales of bus passes. Bus pass prices: local passes \$40 per month or \$3 per day; express passes and Project Mainstream passes \$55 per month. Reduced fare passes for senior citizens and persons with disabilities \$18 per month. Bus passes available at pass outlets throughout Franklin County and specified Kroger stores and COTA Customer Service Center. Fares subject to change. (614) 228-1776

• Project Mainstream.

Provides curb-to-curb service with wheelchair lift-equipped vehicles for trips within Franklin County. Individuals must be certified through COTA. (614) 228-1776

■ CENTRAL PRESBYTERIAN CHURCH

132 SOUTH THIRD STREET
COLUMBUS, OHIO 43215
PHONE: (614) 224-9119
Linda Fisher, Business Administrator

• Meals.

Provides free sack lunch to anyone in need 11a Tuesday-Thursday. Also offers a hot

breakfast 8:30a Sunday.

■ CHAMPION OF CHILDREN FUND

979 SOUTH JAMES ROAD
COLUMBUS, OHIO 43227
PHONE: (614) 224-0222
FAX: (614) 224-5437

• Childcare Subsidies.

Provides childcare assistance on a first-come, first-served basis to eligible families who cannot afford childcare and are not eligible for Title XX childcare assistance.

■ CHILDREN'S HOSPITAL

700 CHILDREN'S DRIVE
COLUMBUS, OHIO 43205
PHONE: (614) 722-2000
FAX: (614) 722-6890
www.columbuschildrens.com
Steven J. Allen, MD, CEO

• Adolescents/Young Parents, Help Me Grow.

Provides home-based services to address child growth and development, parenting and accessing community resources for families with children. (614) 722-3910

• Case Management and Social Work Services.

Provides families with support and services to meet the health and psychosocial needs of children who receive hospital care. Helps children understand and cope with illness and/or hospitalization, identifies needed special services, and helps families access and coordinate health care benefits. Helps families access special needs services, including home nursing care, skilled therapies, medical equipment and social services, following discharge. Also helps families overcome health care management barriers, assesses children in need of protective services and accesses interpreter services for families with limited English. (614) 722-6300

C

- **Children's Physician and Service Referral Line.**
Provides 24-hour physician and service referrals.
(614) 722-5437
- **Family AIDS Clinic and Educational Services (FACES).**
Outpatient specialty care program offers medical, nutritional, financial and mental health services to infants, children, teenagers, pregnant women and parents with HIV/AIDS. Transportation and childcare available.
(614) 722-6060

■ **CHILDREN'S HUNGER ALLIANCE**

370 SOUTH FIFTH STREET
COLUMBUS, OHIO 43215
PHONE: (614) 341-7700
FAX: (614) 341-7701
www.childrenshungeralliance.org
William J. Dolan, Chief Executive Officer

- **Supplemental Nutrition Programs.**
Sponsors year-round USDA nutrition programs providing meals. Provides enrichment to children in after-school and summer recreation programs.

■ **CHOICES ELIMINATING DOMESTIC VIOLENCE**

PO BOX 06157
COLUMBUS, OHIO 43206
PHONE: (614) 224-7200
FAX: (614) 224-7222
www.choicesdvcols.org
Gail M. Heller, Executive Director

- **Community Education/Prevention.**
Provides training for professional groups and general public. Offers technical assistance to agencies and offers Domestic Violence in the Workplace training for local businesses.
(614) 224-4663

- **Crisis Hotline.**
Provides 24-hour crisis intervention, general information, referrals to resources (including attorneys), phone counseling and shelter intake when appropriate.
(614) 224-4663
- **Domestic Violence Support Groups.**
Offers support group of women helping women who are experiencing emotional or physical abuse, having problems with a relationship or need to discuss any domestic violence issue. Some childcare available.
(614) 224-4663
- **Emergency Shelter.**
Provides housing for women and children who are victims of domestic violence. Average stay based on safety and individual need. Provides counseling, legal and social service advocacy and referrals, substance abuse assessment/referral, youth services, outreach and domestic violence education.
(614) 224-4663
- **Outreach.**
Staff placed at women's prisons in Ohio to provide assessments, education related to domestic violence and linkage to community resources for use once released from prison. Links disadvantaged and at-risk populations to resources.
(614) 224-4663
- **SOS (Something Other than Shelter).**
Provides short-term individual and group counseling for both women and men who are victims of domestic violence, at Riverside, Mt. Carmel Medical Center and CHOICES administration office. Legal advocacy with the Columbus City Prosecutor, Domestic Violence Unit and the Franklin County Prosecutor, Abuse Unit.
(614) 224-4663

■ **CHURCH WOMEN UNITED IN COLUMBUS AND FRANKLIN COUNTY**

2048 DENUNE AVENUE
COLUMBUS, OHIO 43211
PHONE: (614) 478-7633
Dee Cameron, President

- **Layettes for Infants.**
Offers layettes for newborn babies. Does not offer any assistance until after baby has been born. Layettes include infant clothing, blankets, sheets, bottles and disposable diapers. Does not offer baby furniture or maternity clothing.
(614) 268-1929

■ **COALITION ON HOMELESSNESS AND HOUSING IN OHIO (COHHIO)**

SUITE 250, 175 SOUTH THIRD STREET
COLUMBUS, OHIO 43215
PHONE: (614) 280-1984
FAX: (614) 463-1060
www.cohhio.org
Bill Faith, Executive Director

- **Information and Community Education.**
Provides information on homelessness and related poverty issues. No direct services for clients. Speakers available.
- **Youth Resource Center.**
Offers resource center for youth 14-21 who are in an unstable housing situation. Center provides referrals, job search assistance, answers to legal questions, showers and snack food. Walk-in 4-8p Wednesday.

■ **COLUMBIA GAS OF OHIO**

PO BOX 117
200 CIVIC CENTER DRIVE
COLUMBUS, OHIO 43216
PHONE: (800) 344-4077

- **Budget Payment Plan.**
Enables consumers to spread the cost of winter heating more evenly throughout the year.
- **CHOICE Program.**
Assists customers who may be able to save on the cost of gas by switching to another supplier.



Columbia Gas provides the service, regardless of the supplier. (800) 344-4077

- **HeatShare.**
Matching fund program to assist low-income customers to restore or maintain service. Seasonal program is offered in spring after other heating assistance programs have ended.
- **Medical Certification.**
Provides emergency restoration of service or delays shut-off for medical reasons.
- **PIPP (Percentage of Income Payment Plan).**
Percentage of Income Plan enables low-income consumers using gas as the primary heating source to pay 10% of their monthly income toward their gas usage.
- **Warm Choice.**
Inspection and weatherization of homes for selected Columbia Gas customers. Must be income eligible. (800) 952-3037

■ COLUMBUS AIDS TASK FORCE

1751 EAST LONG STREET
COLUMBUS, OHIO 43203
PHONE: (614) 299-2437
FAX: (614) 291-7162
www.catf.net
Aaron Riley, Executive Director

- **Adopt-a-Family.**
Volunteers provide holiday support and assistance to clients and/or their families affected by HIV/AIDS.
- **Comprehensive Social Work Case Management.**
Provides information and assistance regarding support for individuals with HIV/AIDS, HIV education, Medicaid/Medicare, SSI/SSDI, Ohio HIV Drug Assistance Program, Health Insurance Premium Payment Program, food stamps, transportation and financial assistance. (614) 299-2437

- **Food Pantry.**
Provides emergency food to individuals with HIV/AIDS. Call case manager for details.
- **HIV Testing.**
Provides free and anonymous HIV testing.
- **Legal Referral for Individuals with HIV/AIDS.**
Provides referrals to legal services for clients with HIV/AIDS.
- **Outpatient Mental Health and Chemical Dependency Counseling.**
Provides services to individuals who have tested HIV positive or who have AIDS. Call for appointment.
- **Rent and Utility Assistance.**
Short-term rental/utility assistance offered to HIV positive persons at risk of becoming homeless. Applicants must have current valid signed medical statement indicating HIV positive status. Must be actively pursuing housing with CATF or another permanent housing provider and provide documentation. Appointment required. Availability varies.
- **Rental Subsidies.**
Rental subsidies and apartments available to persons who are disabled due to HIV/AIDS.
- **Resource Information.**
Assistance with applying for financial and medical benefits and locating appropriate community resources such as transportation, food and nutrition.
- **Resource Library.**
Works in conjunction with the Columbus Metropolitan Library system to provide state-of-the-art resources about HIV/AIDS (including videotapes and CD-ROMs), a full-time librarian to assist with information requests, Internet access and Discovery Place access site with ability to reserve books and printed materials at the Columbus Metropolitan Library.
- **Support Groups.**
Offers various support groups for adults infected with HIV/AIDS. Call and ask for on-call manager.

■ COLUMBUS AREA INC.

1515 EAST BROAD STREET
COLUMBUS, OHIO 43205
PHONE: (614) 252-0711
FAX: (614) 252-9250
www.columbus-area.com
Janie Bailey, President/CEO

- **Case Management Unit.**
Provides supportive services and psychiatric assessment for adults. Offers community support and individual and group counseling
- **Community Treatment Teams.**
Outreach to persons with serious long-term mental illness and their families. Intensive case management approach for adults.
- **Kendall Manor.**
Residential care for adults in transition between psychiatric hospitalization and independent living.
- **Outpatient Services.**
Individual, family and group counseling. Substance abuse counseling, psychological assessments, psychotherapy, marriage and divorce counseling, EAP and other specialized programs.
- **The Bell Center.**
Africentric Therapeutic Community Center offers halfway house and alcohol and drug residential treatment program for African-American males. Intensive six- to nine-month treatment plan includes alcohol and drug assessment, individual and family counseling, and group therapy. (614) 372-3000

■ COLUMBUS CANCER CLINIC

65 CERAMIC DRIVE
COLUMBUS, OHIO 43214
PHONE: (614) 263-5006
Ron Hammond, Director

- **Cancer Screening.**
Provides low-cost screening examinations, mammograms and tests at area locations. Certified nurse practitioners provide cancer screening examinations of the mouth, lymph nodes,

rectum, skin and breasts. In addition, women receive a pelvic exam that includes a PAP test. Men are examined for prostate and testicular cancer, and may receive a PSA exam for a minimal fee. No client will be turned away due to inability to pay. Call for site information.

• **Community Education.**

Through education, clinic increases public awareness of cancer prevention and early detection. Informs public of the importance of good nutrition, exercise, sun protection, self-examination and clinical screening by distributing educational booklets and brochures, participating in community health fairs and presenting educational workshops. Also presents updated information through agency newsletter, *Communique*, and on website.

■ **COLUMBUS CITY OF, CITY ATTORNEY'S OFFICE, PROSECUTOR'S DIVISION**

375 SOUTH HIGH STREET SEVENTH FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 645-7483
FAX: (614) 645-8902
Stephen McIntosh, Chief Prosecutor

• **Night Prosecutor Mediation Program.**

Accepts disputes between families, neighbors, employer/employee, bad checks, etc. Mediation is provided to resolve disputes in an informal, out-of-court process. Program not restricted to nights.
(614) 645-7483

■ **COLUMBUS CITY OF, DEPARTMENT OF DEVELOPMENT, HOUSING DIVISION**

50 WEST GAY STREET, THIRD FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 645-7277
William Graves, Administrator

• **Homeownership Assistance Unit.**

Provides grants and loans in Neighborhood Pride areas for residents who have received a code violation, offers grants to homeowners for accessibility for physically disabled individuals and provides loans to income-eligible homeowners.
(614) 645-8795

• **Housing Finance Unit.**

Provides down payment assistance grants for first-time home buyers through participating lenders, gap financing to and for nonprofit developers for the development of infill housing for sale to home buyers and gap financing for the development of rental apartments.
(614) 645-8795

• **Housing Services Unit.**

Offers assistance to the elderly or disabled, lends tools for home maintenance, offers tax incentives for new or rehabilitated properties in five selected neighborhoods and provides grants for the abatement of lead-based paint hazards.

• **Relocation Office.**

Assist persons displaced because of code vacate orders or from a development that uses federal funds to find and move into replacement housing.
(614) 645-8526

• **Self-Help Program.**

Mobile Tool Library and Paintup Program offers free loan of more than 150 hand and power tools, ladders, garden fillers and painting supplies (no paint available).
(614) 645-8526

■ **COLUMBUS CITY OF, DEPARTMENT OF DEVELOPMENT, RELOCATION OFFICE**

50 WEST GAY STREET
COLUMBUS, OHIO 43224
PHONE: (614) 645-8526
William Graves, Administrator

• **Code Enforcement.**

Investigation of tenants' complaints regarding the safety of

their residence, including owner refusal to make repairs or handle infestation. Provides testing for carbon monoxide levels. Assists if utilities are shut off when landlord is responsible. Assists landlords with abuse of property by tenants. Issues citations for illegal storage of junk cars.
(614) 645-8139

• **Neighborhood Information and Education.**

Serves as a liaison between city government, civic associations and area commissions. Provides a venue for city staff to meet with neighborhood groups to coordinate public input on city projects and responds to questions from groups or individuals regarding city services. Maintains information about neighborhood organizations.
(614) 645-8795

■ **COLUMBUS CITY OF, DIVISION OF WATER**

910 DUBLIN ROAD, SECOND FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 645-8270
FAX: (614) 645-0222
www.columbuswater.com
Richard C. Westerfield, Administrator

• **Code Enforcement.**

Handles landlord/tenant disputes. If water is turned off due to a code violation, it will be restored at a cost to the landlord.

• **Low-income Discount Program.**

Offers a 15% discount for water and sewer charges to those enrolled in one or more of the following programs: Ohio Works First, Ohio Medicaid, Food Stamps (Ohio Direction Card), Home Energy Assistance Program (HEAP), Low-Income Energy Assistance (LIHEAP), Public Housing, Homestead Exemption, or Social Security Disability. Must send in



proof/documentation of this with application. Applications available online at: <http://www.columbuswater.com/customer.htm>. Must reapply each year (application deadline is the date of the previous year's application). Program serves residents of Columbus and outer suburbs. Program does not reduce fees for meter reading, late payment or interest. (614) 645-8270

• Payment Centers.

Accepts water bill payments in person or online at www.columbuswater.org. Call for center locations or walk in at Broad Street (City Hall) or Dublin Road location. Broad Street has deposit box only. Dublin Road location has customer service representatives. (614) 645-8270

• Senior Citizen Discount Program.

Offers discounts to income-eligible seniors 60 and older. Must currently live at the address where assistance is needed and water bill must be in the name of the applicant (or spouse). Application requires proof of income and age (send copies, as originals cannot be returned). Program serves only single-family households with one water meter. Applications available online at <http://www.columbuswater.com/customer/htm>.

• Special Payment Plans.

Customers having difficulty paying accounts may arrange special payment plan before scheduled shut off date. See also separate service descriptions for Low-Income Discount Program and Senior Citizen Discount Program.

■ COLUMBUS CITY OF, MAYOR'S OFFICE OF EDUCATION

90 WEST BROAD STREET, ROOM 108
COLUMBUS, OHIO 43215
PHONE: (614) 645-0823

FAX: (614) 645-8833
www.columbus.gov
Tei Street, Director

• After-School Education.

Provides access to information on after-school programs for children of all ages. Organizes community forums, sponsors educational workshops and annual summit. Establishes a set of standards and set of criteria for parents to follow when selecting a quality after-school program. (614) 645-0813

• The Capital Kids.

Provides comprehensive after-school programs at more than 30 local sites to foster strong connections among children, families, recreation staff, schools and community groups. Offers academic assistance, enrichment activities, recreation programs, strong family involvement activities including family fun nights and parenting classes, and nutritional snacks. Enrollment on first-come, first-served basis. (614) 645-0813

■ COLUMBUS CITY OF, PUBLIC HEALTH

240 PARSONS AVENUE
COLUMBUS, OHIO 43215
PHONE: (614) 645-7417
Teresa C. Long, MD, Health Commissioner

• Alcohol and Drug Abuse, Early Intervention for Women.

Education, assessment and counseling for women with possible substance abuse problems at perinatal clinics, health centers, children's services offices, homeless shelters and homes. Transportation assistance and incentive coupons. (614) 645-7306

• Alcohol and Drug Abuse Outpatient Treatment.

Provides moderate and intensive levels of drug and alcohol outpatient treatment. Services include specialized programs for women

and homeless persons. Africentric component for African-American men. Relapse prevention. Transportation assistance. Offers childcare on site for women's services, parenting classes and job readiness training. (614) 645-7306

• Birth and Death Certificates.

Registers and issues certified copies of birth and death certificates in Franklin County dating back to 1908. Requests by mail usually take 14 business days. Same-day service for walk-ins. (614) 645-7331

• Caring for Two.

Offers outreach services to mothers and infants. Program assures that both mothers and infants receive proper medical care.

• Central Ohio Safe Kids Coalition/Injury Prevention Program.

Provides mobile care seat check and distributes car and booster seats based on a sliding fee scale. Offers educational presentations on home, school, bicycle and vehicle safety, and distributes bicycle helmets. Collaboration with Children's Hospital coordinates local health fairs and community education events and works to prevent unintentional deaths and injuries of children in Franklin and contiguous counties. Also offers information on injury, mortality, morbidity and violence reduction statistics. (614) 645-7748

• Communicable Disease Control, Investigation.

Investigates cases of communicable diseases and provides appropriate education. Provides referral and/or prophylaxis as appropriate to contacts of clients diagnosed with a communicable disease, including immune globulin and contacts of hepatitis A clients. (614) 645-1474

C

- **Community Outreach Assistance Team (COAT).**
Provides coordination of health and social services for pregnant women and women with infants birth to 12 months. Provides in-home visits that focus on education, prevention and intervention for a healthy pregnancy and baby.
(614) 645-7068
- **Dental Clinic.**
Provides affordable basic dental care. School-based preventive dental sealant program.
(614) 645-7487
- **HOPWA (Housing Opportunities for People with AIDS).**
Manages federal grant program supporting community-based agencies that have program-based housing services for individuals with AIDS.
(614) 645-7419
- **Immunization Clinics.**
Provides basic immunizations for children. Offers tetanus/diphtheria immunizations for anyone. Provides influenza vaccinations and some adult immunizations. Also offers weekly clinics at various locations. Walk-in hours at main Health Department site.
(614) 645-7945
- **Lead Poisoning Prevention Program.**
Provides lead screening and medical case management for children identified with lead poisoning. Provides lead screenings free for children 6 months-6 years. Also provides professional and public education and environmental assessment.
(614) 724-6000
- **Maternal and Child Home and Visiting.**
Home-based nursing, social work and rehabilitation services for premature infants, children with medical or handicapping conditions, drug exposed infants and high-risk prenatal clients. Program includes parenting education on health needs of child and community resource infor-

mation. A Help Me Grow provider.
(614) 645-8320

- **Newborn Home Visitation.**
Newborn home visitation.
- **Online Publications.**
Offers community clinic lists in Spanish, Somali and English on website at www.cmhhealth.org.
(614) 645-7159
- **Pregnancy Care Connection.**
Provides central scheduling for prenatal care at Columbus Public Health perinatal clinics, hospital clinics and Columbus Neighborhood Health Centers. Program serves uninsured/underinsured pregnant women in Franklin County. Spanish interpretation available.
(614) 227-9866
- **Senior Citizen Assessment Clinic.**
Provides health evaluations, periodic checks of chronic problems, nursing treatment, podiatry, counseling, referral and follow-up. Influenza and pneumonia vaccinations for adults 65 and older. Call for appointment. Donations accepted.
(614) 842-6320
- **Sexual Health Clinic.**
Diagnosis and treatment for STDs. Interviews patients and can trace contact person. Follows up on untreated disease. All services confidential.
(614) 645-7772
- **Sexual Health Program, Case Management.**
Case management services for individuals with HIV, those newly diagnosed and those at risk. Provides HIV resource directory and access to HIV-related supportive services.
(614) 645-6993
- **Sexual Health Program, HIV Counseling and Testing.**
Confidential and anonymous HIV antibody testing. Call for site information.
(614) 645-7772
- **Tuberculosis Clinic.**
Provides screening, control and treatment of tuberculosis.

Services include PPD skin test, referrals for x-rays, contact investigation, follow-up and tuberculosis medications.
(614) 645-7310

- **WIC.**
Supplemental food and nutrition education program for pregnant and breastfeeding women, infants and children birth-5 years. Provides nutritious foods such as milk, cheese, cereal, fruit juice and infant formula to those who meet eligibility requirements. Offers 18 locations in Franklin County. Some evening or Saturday appointments may be available. Must take infant or children, income verification (for last 30 days), proof of address, ID with birth date for mother and child, Medicaid or Care Source cards, and proof of pregnancy (if pregnant). Call for appointment, or walk-in 8a-4p Monday, Wednesday, Thursday; 9:30a-2p, 3p-6p Tuesday.
(614) 645-7280

■ **COLUMBUS CITY OF RECREATION AND PARKS DEPARTMENT**
420 WEST WHITTIER STREET
COLUMBUS, OHIO 43215
PHONE: (614) 645-3300
FAX: (614) 645-8839
www.columbusrecparks.com
Wayne A. Roberts, Executive Director

- **Summer Lunch Program.**
Provides free lunches at over 90 locations for financially eligible neighborhood residents.
(614) 645-3266
- **Tax Form Assistance for Seniors.**
Provides AARP tax form assistance for middle- to low-income seniors.
(614) 645-3243

■ **COLUMBUS DEVELOPMENTAL CENTER**
1601 WEST BROAD STREET
COLUMBUS, OHIO 43222



PHONE: (614) 272-0509
 FAX: (614) 272-1054
 Charles R. Flowers,
 Superintendent

• **Residential Care.**

Provides comprehensive care services and educational programs for residents including instruction in self-care and daily living skills.

(614) 272-0509

• **Vocational Training.**

Provides training towards placement in sheltered employment.

(614) 272-0509

■ **COLUMBUS HOUSING PARTNERSHIP**

562 EAST MAIN STREET
 COLUMBUS, OHIO 43215
 PHONE: (614) 221-8889 EXT 112
 FAX: (614) 221-8904
 www.chpcolumbus.org
 Amy Klaben, President/CEO

• **Franklin County Down Payment Assistance.**

Provides down payment assistance for income eligible Franklin County residents who live outside of Columbus city limits.

• **Heritage District Down Payment Assistance.**

Provides down payment assistance for income eligible residents purchasing homes within the heritage district.

• **Homeownership.**

Qualifying buyers must have employment. Home for sale or lease with option to buy for first-time buyers only.

• **Housing Counseling.**

Offers credit counseling and foreclosure prevention for homebuyers and homeowners.

• **Rental Homes and Apartments.**

Singles and duplexes for rent in scattered housing to low-income working individuals and families. Accepts Section 8 certificates and vouchers. Rent ranges from \$235 to \$550 per month for one, two, three or four bedrooms.

■ **COLUMBUS LEADS**

1808 EAST BROAD STREET
 COLUMBUS, OHIO 43203
 PHONE: (614) 252-2799 EXT 200
 Fredericka Wallace Deena,
 Director of Human Services

• **Building Opportunities for Self-Sufficiency (BOSS).**

Offers Emergency HEAP (heating bill) application assistance without an appointment. Serves a maximum of 50 clients per day. In exchange for walk-in service, clients must participate in two half-hour BOSS classes on topics such as finances, employment, goals, health and housing. Must take photo ID, gas and electric bills, disconnection notice, income statements (from past three months) for all household adults, social security numbers for residents 2 or older, and proof of disability (if applicable). If service has been turned off, client must take a paid receipt from utility company for the reconnect fee. Bulk fuel users must have less than a day's supply of fuel. See Emergency HEAP service for more details.

• **Crisis Cooling Program, Summer HEAP**

Seasonal program provides emergency electric bill assistance and air conditioning units to income eligible people with a diagnosed medical condition. Program begins in June and runs until funds are depleted. For electric bill assistance, seniors 60 and older do not need to have a medical condition, but must be income eligible. For all applicants, household income must be no more than 175% of federal poverty level. Take electric bill, picture ID, pay stubs (or benefits letter) for past three months for household members 18 and older, social security numbers for household members 2 and older, and a recent doctor's letter if a current breathing disorder exists. No electric disconnect notice is

needed. Offers up to \$200 for payment of electric bill. If \$200 is not enough to keep service on, then a receipt is needed showing copayment for the rest of the amount (for regulated services only). Those who received an air conditioner in past three years will not receive another unit but may qualify for electric bill assistance. (866) 861-6399 Appointment Line

(614) 252-2799 Spanish/English

• **Energy Assistance Programs.**

Provides low-income households with heating bill assistance, discounts, weatherization and insulation information. Household income should be 175% or less of federal poverty level.

Individuals may apply for the Home Energy Assistance Program (Regular HEAP), Emergency HEAP Winter Crisis Program (WCP), and Percentage of Income Payment Plan (PIPP) through one HEAP application. See separate descriptions for these programs and the Weatherization and Insulation Program. If no disconnect notice has been issued, contact the Ohio Department of Development at 644-6600 or (800) 282-0880

(www.odod.state.oh.us) for a Regular HEAP application. If currently scheduled for disconnection, call Columbus LEADS' 24-hour automated line (917-2444) to set an Emergency HEAP appointment. If disconnection has already occurred, then walk in 8a-10a or 1p-2p Monday-Friday at any Columbus LEADS site. Regular HEAP may assist with electric bills only when electric is the primary heating source. All former HEAP recipients will receive next year's application by mail. All HEAP recipients are eligible for a discount on telephone services through AT&T's Universal Service Assistance (USA) Program. See AT&T listing.

C

- (614) 457-2997
(614) 252-2663
- **Energy Assistance, Regular HEAP.**
Regular HEAP provides heating bill assistance to households that have not received a disconnection notice. For Regular HEAP, contact the Ohio Department of Development, or visit www.odod.state.oh.us/cdd/ocs/heap.htm for an application. Those who have received a disconnect notice (or service has been shut off) should apply for Emergency HEAP program through Columbus LEADS.
(614) 457-2997
(614) 644-6600
 - **Holiday Adopt-a-Family.**
Matches toy donors with low-income families in need during the holidays.
(614) 206-5782
 - **Percentage of Income Payment Plan (PIPP).**
Offers a year-round budgeted payment plan for electric and gas bills.
(614) 457-2997
(614) 252-2799
 - **Spanish Outreach Staff.**
Spanish-speaking staff assist Latinos in applying for Columbus LEADS services.
(614) 252-2799
 - **Tax Preparation Assistance.**
Provides income tax preparation assistance to income eligible (125% of poverty level) Franklin County residents from February to April. Walk-in 9a-11a, or 1:30p-3:30p Monday-Friday. Take income tax paperwork. Same-day service is not guaranteed. If program is full for the day, an appointment will be set for another day.
 - **Weatherization and Insulation Program.**
Provides installation of insulation and other materials. Offers minor furnace tune ups for low-income families who have applied to the program and waited on the list.
(614) 258-8702

■ **COLUMBUS METROPOLITAN HOUSING AUTHORITY (CMHA)**
880 EAST 11TH AVENUE
COLUMBUS, OHIO 43211
PHONE: (614) 421-6000
FAX: (614) 421-4411
www.cmhanet.com
Dennis S. Guest, Executive Director

- **Applications for Public Housing.**
Accepts applications for low-income public housing and Section 8 units. Housing available for senior citizens, individuals and families. Family housing typically has a waiting list of a few years. Single units have a shorter waiting list (priority to disabled individuals).
- **Family Self-Sufficiency (FSS).**
Provides a voluntary program for Section 8 certificate/voucher holders who want support in reaching economic independence. Appointment required. Must already hold a Section 8 voucher to participate.
- **Resident Services for Public Housing.**
For current public housing residents, services vary by site, and may include social and educational activities (GED, literacy, latchkey, block watch, employment, WORKsource, etc.), outreach services and Senior Care Caller Program (daily telephone reassurance calls to CMHA residents 62 and older or disabled). Current residents may contact their site manager regarding services at their location.
- **Section 8.**
Provides rental assistance to low-income individuals and families. Requires completion of application and attendance at class on renters' responsibilities. Family pays 30% of adjusted income for rent/utilities. Depending on the length of the waiting list, new applications may or may not be accepted.
(614) 421-6211

- **Spanish Services.**
Spanish-speaking staff are available to assist Latinos needing CMHA services.
- **COLUMBUS NEIGHBORHOOD HEALTH CENTER, INC. (CNHC)**
600 WEST SPRING STREET
COLUMBUS, OHIO 43215
PHONE: (614) 645-5500
FAX: (614) 645-5546
- **Dental Services.**
Provides dental services for emergencies, exams and cleaning. Also offers cancer screening. Medicaid Outreach site.
(614) 645-5541
- **Health Care for the Homeless.**
Offers primary health care services by appointment only to the homeless including internal medicine, family practice, pediatrics, OB/GYN and family planning, nutrition services, drug and alcohol treatment referral, laboratory and pharmacy services. Other ancillary services include dental, vision and social services. Federally funded program.
(614) 645-0521
- **Neighborhood Health Services.**
Offers preventive, therapeutic and diagnostic treatment for all ages. Provides ambulatory, primary care including prevention, education and health promotion, onsite laboratory services and subsidized prescription medications. Linkage to WIC, immunization clinic sites and community-based health and human service providers. Medicaid outreach site. An interpretation line is available for a wide range of languages. Some sites may have Spanish or Somali speakers on staff.
- **Prescription Access.**
Offers discounts on prescription medications to low-income individuals without prescription drug coverage. Provides access to and payment for acute and chronic medication needs. Maintains database of commu-



nity assistance and patient assistance programs (PAPs), assists community agencies in linking clients with PAPs.

(614) 645-5556

• **Vision Services.**

Provides eye exams and eye glasses.

(614) 645-5535

■ **COLUMBUS SPEECH & HEARING CENTER**

510 EAST NORTH BROADWAY
COLUMBUS, OHIO 43214

PHONE: (614) 263-5151

FAX: (614) 263-5365

www.columbusspeech.org

Dawn Gleason, President/CEO

• **Comprehensive Program for the Deaf (CPD).**

Statewide vocational rehabilitation services. Special arrangements made for teens.

Specialized services include short and flexible evaluations for work and education (including college), job skills training, work experiences, job placement and follow-up services.

• **Employment Outreach Program.**

Vocational rehabilitation services for the hard-of-hearing and deaf throughout Ohio in a one-on-one, community-based setting.

• **Free Hearing Screenings.**

Offers testing for children at center and community sites throughout the year. Call for more information and to verify availability. No appointment necessary.

(614) 793-2250

• **Hearing Aids.**

Offers free monthly demonstrations, sales and service.

• **Ohio Deaf-Blind Outreach Program.**

Serves residents of Ohio who are functionally deaf-blind. Provides linkage to community resources to assist with job development and placement.

(614) 263-5151

• **Older Adults Hearing Aid Outreach Program.**

Provides audiology services and hearing aids to seniors with limited income and transportation. Services provided at Columbus Senior Centers.

(614) 263-5151

• **Outplacement Support Services.**

Provide career counseling, resume development and job placement services including sign language interpreting.

(614) 263-5151

• **Screening.**

Evaluates hearing, speech and language problems. State-of-the-art equipment for pediatric testing.

(614) 263-5151

(614) 793-2250

• **Success Program.**

Provides support services for employers of those who are deaf or hard of hearing.

■ **COLUMBUS URBAN LEAGUE**

788 MOUNT VERNON AVENUE
COLUMBUS, OHIO 43203

PHONE: (614) 257-6300

FAX: (614) 257-6327

www.cul.org

Eddie Harrell, President and CEO

• **Career Development Services.**

Provides job placement assistance for unemployed and underemployed African-American and low-income citizens on first-come, first-served basis. Job board provides list of available job openings.

• **Fair Housing.**

Provides rental housing information, including Section 8, HUD (Housing and Urban Development), CMHA (Columbus Metropolitan Housing Authority), low-cost rental listings, and private landlord listings. Also offers discrimination investigation, landlord/tenant counseling, rental home buyer workshops and community information programs. Produces Home Mortgage Disclosure Act report.

• **GED Preparation Services.**

Offers self-paced computer courses for out-of-school adults to gain their GED. Also provides fee waivers for GED test.

• **Technology and Training Center.**

Offers computer training programs. Call for class schedule.

• **Victim Assistance Program.**

Provides advocacy, short-term crisis counseling and transportation to and from court for victims of violent crimes.

■ **COMMUNITY CONNECTION FOR OHIO OFFENDERS**

PO BOX 341347

COLUMBUS, OHIO 43234

PHONE: (614) 760-1902

FAX: (614) 252-0158

www.communityconnectionohio.com

Joan Malarky, President/CEO

• **Employment Services.**

Provides job placement services for ex-offenders residing in Franklin County. Offered to clients who have gone through intake in order to work on a self-directed job search or other employment issues. Call for schedule.

(614) 252-0660

• **Ex-Offender Services.**

Assists male and female ex-offenders. Services include ongoing case management, computer classes and GED instruction, comprehensive community information and referral for employment, education, substance abuse, job training and placement, housing, counseling, referrals to financial assistance, securing identification documents and other general needs upon release.

(614) 252-0660

■ **COMMUNITY HOUSING NETWORK, INC.**

957 EAST BROAD STREET

COLUMBUS, OHIO 43205

PHONE: (614) 251-1700

FAX: (614) 251-1709

C

www.chninc.org
Susan E. Weaver, Executive Director/CEO

• Community Development Corporation.

Purchases, manages and rents properties to mental health clients receiving support from ADAMH Community Treatment Teams. Solicits for funds from public and private sources. Monthly rent is 35% of income, and Section 8 certificates are accepted.

• Supportive Services.

Offers ADAMH community treatment teams that provide stable support to tenants with long-term mental illness and AOD disorders in their everyday living environment. Provides units with assisted living.

■ COMMUNITY KITCHEN, INC.

640 SOUTH OHIO AVENUE
COLUMBUS, OHIO 43205
PHONE: (614) 252-6428 EXT 238
FAX: (614) 252-8487
www.thecommunitykitchen.com
Donald C. Ferrell, Executive Director

• Clothing Room.

Provides free used clothing and small household items 10a-2p Tuesday-Friday. Limit of six visits per year.

• Family Resource Drop-in Center.

Counsels and assists families in locating needed community resources, housing and employment at drop-in center.

• Meals.

Offers a free hot lunch at 11:30a Monday-Saturday and boxed meals at 6p Saturday-Sunday.

■ COMMUNITY MEDIATION OF CENTRAL OHIO

67 JEFFERSON AVENUE
SECOND FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 228-7191
FAX: (614) 228-7213
www.communitymediation.com
Shelley Whalen, Executive Director

• Dispute Resolution.

Provides an alternative to using the court system. Disputing parties meet with a skilled impartial mediator who helps them work out a voluntary settlement to their conflict that is acceptable to everyone involved. Situations handled include zoning/land disputes, neighbor disputes (noise, pets, litter, parking, property line infringements, etc.), family disputes (marital and parent/child conflicts and divorce or separation issues such as child custody/visitation/support and division of joint property), housing/tenant-landlord disputes (discrimination, evictions, deposits, repairs, damages, etc.), school disputes (students, faculty, staff or parents), workplace disputes (discrimination, terminations and disputes between co-workers), consumer/supplier disputes, and claims involving nonpayment of money or loss/damage of property.

■ COMMUNITY REFUGEE AND IMMIGRATION SERVICES (CRIS)

3624 BEXVIE AVENUE
COLUMBUS, OHIO 43227
PHONE: (614) 235-5747
FAX: (614) 235-6127
www.cris-ohio.com
Angela Plummer, Director

• Adult ESL Classes.

Offers adult ESL classes.
(614) 840-9634

• Direct Resettlement.

Ohio affiliate of Church World Service. Provides direct resettlement services in relocating refugees from overseas to the United States.
(614) 840-9634

• Employment Services.

Provides job readiness, résumé service, interviewing skills training and placement assistance.

• Help Me Grow.

Program screens children for developmental delays and disabilities.
(614) 279-1354

• Immigration Legal Services.

Assistance provided for full range of immigration issues including adjustment of status, asylum, naturalization, family-based immigration matters, travel documents and work authorization.

• Services to Victims of Crime.

Provides outreach and assistance in applying for victims of crime compensation.

• Social Adjustment.

Provides cultural transition counseling, case management, outreach to older adults, information and linkage to other social services in the community.

• Translation/Interpretation.

Provided as needed. More than 50 languages available. 24 hours a day.
(614) 235-5259

• Work Placement Experience.

Matches immigrants, refugees and asylees with local companies for three-month volunteer assignments. Volunteers work 25 hours per week and receive weekly career counseling sessions and access to translation/interpretation services if needed.

■ COMPDRUG CORPORATION, INC.

700 BRYDEN ROAD
THIRD FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 224-4506
Robert E. Sweet, President/CEO

• Alcohol and Drug Treatment.

Individual, group and family counseling. Methadone maintenance, detoxification and withdrawal. HIV testing and counseling. Drug testing. Title XIX accepted.

• Halfway House.

Offered to adult male convicted felons with histories of substance abuse.

• Women in Transition (WIT).

Offers 10-week intensive outpatient treatment program with a focus on self-esteem enhancement.



■ **CONCORD, INC.**

774 PARK MEADOW ROAD
WESTERVILLE, OHIO 43081
PHONE: (614) 882-9338
FAX: (614) 882-3401
www.concordcounseling.org
Mimi Sommer, Executive Director

• **ADVANCED/AIMS.**

Provides outreach, linkage, education and prevention services to Ohio Works First clients making the transition from public assistance to employment. Collaborative program with Directions for Youth and Families, Dublin Counseling Center.

• **Community Support Services.**

Community treatment teams and designated case manager services attend to the needs of persons with serious long-term mental illness and their families. Intensive case management approach for persons 18 and older.

• **Outpatient Counseling.**

Mental health counseling available for individuals, couples and families for depression, grief, anxiety, family and marital problems, parenting concerns, and child and adolescent adjustment problems. Adjunctive psychiatric program offers psychiatric evaluation and medical/somatic treatment.

• **Outpatient Substance Abuse Program.**

Provides individual drug and alcohol assessments and treatment. Group treatment includes a six-week awareness program, treatment group and aftercare group.
(614) 890-8564

■ **CONSUMER CREDIT COUNSELING SERVICE OF CENTRAL OHIO (CCCS)**

4500 EAST BROAD STREET, SUITE 200
COLUMBUS, OHIO 43213
PHONE: (614) 552-2222
FAX: (614) 552-4800
www.cccservices.com
Michael S. Kappas, President

• **Financial Classes.**

Offers educational classes on budgeting and credit topics.

• **Financial Counseling.**

Certified counselors provide a variety of money management counseling services. Debt management program arranges repayment schedules with creditors that may involve monthly payment reduction and interest rate adjustment. Credit report reviews provide credit reports and a session to interpret them. Housing counseling, basic financial plans and identity theft prevention sessions are additional services.

■ **COVA (CENTER OF VOCATIONAL ALTERNATIVES)**

3770 NORTH HIGH STREET
COLUMBUS, OHIO 43214
PHONE: (614) 294-7117
FAX: (614) 294-7443
www.cova.org
Judy Braun, President

• **Benefits Consultation.**

Provides personalized assistance to individuals in determining how their benefits are affected by employment and what financial options they have regarding moving toward employment. Beneficiaries of Social Security who are considering returning to work will learn how to balance benefit eligibility with earned income.

• **Computer Skills Training.**

Offers a yearlong recovery-oriented computer skills training program for adults with serious mental illness.

• **Employment Services.**

Acquires competitive jobs by matching individuals' education, experience, interests and needs with needs of employers. Offers a comprehensive range of services, including job development counseling, linkage to community services, outreach and direct employment services for individuals with mental illness and barriers to employment.

• **FCCS Aftercare Transition Services.**

Provides services to youth who are exiting Franklin County Children Services from out-of-home care, and need assistance in becoming independent. Provides a comprehensive independent living skills assessment and plan to 16-year-old youth in the custody of Franklin County Children Services.

• **Job Coaching/Follow-Along.**

Offers personal guidance and support services both on and off the employment site with the goal of job retention.

• **Orientation Session.**

Provides general information on COVA services at biweekly orientation meetings.

• **Rehabilitation Readiness.**

Program helps clients identify needs, barriers, skills, and other issues related to returning to work. Groups meet twice a week for four weeks in a classroom environment.

• **Resource Center.**

Walk-in center for clients featuring computers with Internet access for self-directed job search and training. Offers use of telephones, private voice mail, videos, fax, copiers, shredders and directories. Also offers writing assistance.

• **Supported Employment.**

Provides employment and flexible work hours for mental health clients who may need ongoing or occasional supervision. Clients are paid by COVA and work at COVA-contracted businesses.

• **Vocational Assessment.**

Helps clients identify vocational goals in order to obtain and keep meaningful employment. Program includes assessment of work skills, awareness of personal barriers, learning capacity, interpersonal skills, and need for accommodation and support. Also includes assistance with informational interviews, job shadowing, job tryouts, and labor market information.

■ CREATIVE LIVING HOUSING CORPORATION

150 WEST 10TH AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 421-1226
FAX: (614) 421-9949
www.creative-living.com
Marilyn Frank, Executive Director

• Independent Residential Facilities.

Offers handicapped accessible apartments that are primarily transitional while residents complete career training or educational goals. Provides 24-hour on-call resident assistant. Residents must make own arrangements for transportation, personal care, etc. Applicants must be HUD eligible.
(614) 421-1226
(614) 421-1131

■ DEBTORS ANONYMOUS

PO BOX 920888
NEEDHAM, MA 02492
PHONE: (614) 470-2243
www.debtorsanonymous.org

• Support Group.

Offers support meetings based on 12-step principles for anyone with compulsive spending or debt problems.
(614) 470-2243

■ DIRECTIONS FOR YOUTH & FAMILIES

1515 INDIANOLA AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 294-2661
FAX: (614) 294-3247
www.dfyf.org
Steve Votaw, CEO

• Behavioral Health Care.

Offers child, adolescent, adult, family, couples and group counseling; psychological testing for youth and adults and psychiatric services for ongoing clients. There are three office locations in the west, east and central areas of Columbus. Advanced AIMS program offers case management, advocacy, and linkage and referral to adults receiving

TANF benefits who have mental health or AOD issues.

• Family Preservation.

Intensive home-based individual and family counseling program focuses on improving family functioning. Overall goal is to prevent the out-of-home placement of at-risk youth. Referrals must be received through Franklin County Children Services or Permanent Family Solutions.

• Help Me Grow.

Provides support services for pregnant women and families with children birth to 3 years who are identified as at risk or developmentally delayed or disabled. Services include building parenting and caregiving skills, newborn home visit by early childhood nurse, and assessment and linkage for family medical or community resources needs.

• Outreach Counseling Program.

Provides outreach, individual and family counseling and case management services to youth and their families in their homes, school or a community location. Goal is to improve individual functioning and family relationships and prevent future involvement with Franklin County Children Services and juvenile court. Spanish-speaking staff available.

■ DIVERSIFIED COMMUNITY, INC.

1651 EAST MAIN STREET
COLUMBUS, OHIO 43205
PHONE: (614) 253-8444
Fred Borger, Chief Operating Officer

• Dual Diagnosis Program.

Provides residential program for male offenders on parole or probation who are dealing with substance abuse and mental health issues. Offers substance abuse counseling, basic life skills training, and job and housing search assistance for reintegr-

ation into the community.

• Group Home.

Provides housing for males with MR/DD. Offers living skills training, medical care and onsite supervision.

• Supported Living.

Provides in-home supported living services for males and females with MR/DD.

• Therapeutic Community Program for Men.

Provides 50-bed residential facility for adult males on probation or parole. Offers substance abuse treatment, recovery and support services.

■ ECONOMIC AND COMMUNITY DEVELOPMENT INSTITUTE (ECDI)

1151 COLLEGE AVENUE
COLUMBUS, OHIO 43209
PHONE: (614) 559-0115
FAX: (614) 732-0986
Inna Kinney, President

• Emergency Home Repair Program.

Low-income seniors 60 and older (or younger individuals on disability assistance) may apply for funds for emergency home repair projects. Emergency projects include handicapped accessibility, electrical problems, water heater repairs, roof repairs and other emergency needs. Must reside within Columbus city limits (does not serve suburbs) and meet income requirements. Program serves 36 clients per year. Collaborates with LifeCare Alliance and Clintonville-Beechwood Community Resource Center to serve eligible clients.

• Individual Development Accounts (IDA).

Offers special savings accounts with two-to-one matching funds to help refugees, immigrants and low-income people (150% of federal poverty level) build assets to reach life goals and achieve long-term security. Account holders receive



matching funds as they save for buying a home, college tuition, starting or expanding a business, etc. Program requires participation in financial literacy classes. Personal financial counseling available. Language interpretation available to participants in Somali, Ethiopian, Russian, Arabic and Amharic languages.

■ **ELDERLIFE SOLUTIONS LTD.**
 PO BOX 2012
 DUBLIN, OHIO 43017
 PHONE: (614) 476-2289
 FAX: (614) 476-2289
 www.elderlifesolutions.com
 Colleen Wallace, OTR/L

• **Assessments.**

Conducts initial and ongoing assessments to identify client needs, link them to available community assistance and explore benefit eligibility. Home environment assessments also available to provide safety recommendations.

• **Coordination of Services.**

Arranges, coordinates and monitors professional and community services such as home health agencies, therapies and adult daycare.

• **Support Services.**

Offers routine home visits to provide companionship, support and advocacy. Assists clients and their families in completion of personal home finances, medical paperwork and correspondence. Provides 24-hour on-call assistance for families that are out of town during a medical crisis requiring hospital admission.

■ **EQUAL JUSTICE FOUNDATION**

88 EAST BROAD STREET, SUITE 1590
 COLUMBUS, OHIO 43215
 PHONE: (614) 221-9800
 FAX: (614) 221-9810
 www.equaljusticefoundation.com
 Benson Wolman, Executive Director

• **Impact Litigation.**

Represents individuals, groups and organizations of selected cases that raise issues of statewide significance for disadvantaged, low-income or minority persons. Cases have involved consumer protection, fair housing, welfare reform, public benefits, disability rights, domestic violence, judicial conduct, constitutional rights, public accommodations and environmental justice.

■ **EVERYONE'S RX**

101 WEST FARMERS ROAD
 SUITE A
 SEAGOVILLE, TX 75159
 PHONE: (866) 353-3763
 FAX: (502) 306-1926
 www.everyonesrx.com

• **Prescription Drug Assistance.**

Advocacy program assists income-eligible patients in receiving discounted prescriptions. Prepares and delivers medication request documents, and follows up with patient for refills. Initial delivery may take four to eight weeks after application is submitted. Patients with five or more prescriptions may receive a package rate and pay no more than \$40 per month.

■ **FAITH MISSION, INC.**

315 EAST LONG STREET
 COLUMBUS, OHIO 43215
 PHONE: (614) 224-6617
 www.faithmissionofohio.org
 John Dickey, Executive Director

• **Clinic at Faith Mission.**

Provides medical and vision care for homeless adults and children. Must have a referral from another homeless shelter or be a Faith Mission client. To schedule a vision appointment, fax over patient's name, social security number and/or client ID number. Clinic will respond by fax.

• **Congregate Meals for Men.**

Serves free meals daily to men

who are in need. Men's meal times remain the same on all holidays. Serves breakfast from 6:30a-7:15a Monday-Friday and 9:15a-10a Saturday and Sunday. Serves lunch from 12:45p-1:30p Monday-Sunday. Serves dinner from 7:30p-8:15p Monday-Sunday.

• **Congregate Meals for Women and Families.**

Serves free meals daily to women and families in need. Women's and families' meal times remain the same on holidays. Serves breakfast from 7:15a-8:45a. Serves lunch from 11:30a-12:45p. Serves dinner from 5:30p-7p Monday-Sunday.

• **Emergency Shelter for Men.**

Provides shelter for homeless men. Intake is done 24 hours per day. Support services include case management, meals, showers and onsite medical care provided by volunteer physicians. Also offers resource center with computer access. (614) 224-6617 (614) 299-3192

• **Emergency Shelter for Women (Nancy's Place).**

Provides shelter for 42 homeless women. Intake is done 24 hours per day. Support services include case management, meals, showers and onsite medical care provided by volunteer physicians. Also offers resource center with computer access.

• **Faith Housing, Inc., Shelter Plus Care.**

Offers permanent housing certificates for homeless, mentally ill single women with some independent living skills. Availability varies.

• **Winter Overflow Program.**

Offers shelter when no alternative housing is available. Partners with the YMCA to provide additional resource specialist services during the winter and housing stabilization beds at the YMCA at 40 West Long Street for clients pending final housing placement. Families

with children should be referred to the YWCA.

■ **FIRST COMMUNITY CHURCH**

1320 CAMBRIDGE BOULEVARD
COLUMBUS, OHIO 43212
PHONE: (614) 488-0681
Reverend Richard Wing, Senior Minister

• **Trading Post.**

Offers secondhand clothing and household items for sale on consignment from 10a-4p Monday-Saturday. Donations are accepted 10a-noon Monday-Thursday, and Saturday.
(614) 488-6564

■ **FIRSTLINK**

195 NORTH GRANT AVENUE
COLUMBUS, OHIO 43215
PHONE: (614) 221-6766
Marilee Chinnici-Zuercher, President/CEO

• **CARELINE.**

Provides confidential taped information for parents of young children. Requires touch-tone phone and CARELINE menu. For copy of menu, call, visit website or see insert in *Directory*.
(614) 341-2299

• **Community Information Services.**

Offers free, confidential information and referral services through 24-hour hotline. Bilingual Spanish and Somali information and referral as well as interpretation available for non-English speaking persons.

• **CONNECTION.**

Offers confidential taped information on a variety of topics of interest to teens. Requires touch-tone phone and CONNECTION menu. For copy of menu, call, visit website or see insert in *Directory*.
(614) 341-2299

• **Dental OPTIONS.**

Links individuals with dentists who treat program approved patients for reduced fees. Low-income individuals without den-

tal insurance and not receiving Medicaid may be eligible. Program does not provide emergency care.
(614) 233-6388

• **FOODLINK.**

Provides referrals to pantries for an emergency supply of food. Franklin County only.
(614) 341-2282

• **Kinship Care Navigator Program.**

Provides resources, training and support to kinship caregivers and their children. Identifies and links caregivers with more than 400 appropriate community resources through 24-hour information and referral and online directory. Also provides one-on-one assessment and coordinates local workshops to help kinship caregivers access financial and medical assistance, childcare, counseling, clothing, legal information, and more.

• **Latino Community Information Services.**

Offers free, confidential information and referral to critical community resources. Also provides outreach and education to the Latino community.

• **Somali Community Information Services.**

Offers free, confidential information and referral to critical community resources. Also provides outreach and education to the Somali community.

■ **FRANKLIN COUNTY OF, BOARD OF HEALTH**

280 EAST BROAD STREET
SECOND FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 462-3160
FAX: (614) 462-6672
www.franklincountyohio.gov/
health
Susan A. Tilgner, Health Commissioner

• **Adult Immunizations.**

Offers monthly adult immunizations at locations in Franklin County. Call or see website for clinic times and locations.

• **Bureau for Children with Medical Handicaps.**

Assists children with many different types of chronic special health care needs. Assists with medical expenses and with finding community resources. Assures access to equal and quality health care.

• **Car Seat Program.**

Car seats are available to eligible families through Ohio Baby Buckle program. Appointment required.

• **Childhood Immunizations.**

Provides required childhood immunizations. Clinics are offered at locations throughout Franklin County each month. Call or visit website for clinic times and locations.
(614) 462-3635

• **Community Development Block Grant (CDBG) Program.**

The CDBG Urgent Repair Program assists low-income homeowners with repairing one system, such as a roof, furnace, or an electrical upgrade. The CDBG Handicap Accessibility Program provides for accessibility modifications, such as wheelchair ramps or bathroom modifications. The CDBG Sewage System Repair Program can pay for: sewer taps (based on cost/benefit analysis), sewage system repair, water taps (based on cost/benefit analysis), and/or water well repairs. Some eligibility criteria must be met to qualify.

• **Veterans Handicap Accessibility Program.**

All veterans living in the city of Columbus or Franklin County that meet income requirements are eligible for this program which would remove architectural barriers to entrances and exits from home or apartment, and accessibility to bathrooms and kitchens.

■ **FRANKLIN COUNTY OF, CHILDREN SERVICES**

855 WEST MOUND STREET
COLUMBUS, OHIO 43223

F

PHONE: (614) 275-2571
 FAX: (614) 229-7208
www.co.franklin.oh.us/children_services
 John Saros, Executive Director

- **Emancipation Program.**
 Educational program for girls and boys 16-18 with an open case. Program enhances independent living skills, employment, education or vocational training, social interaction, self-esteem and cultural identity. (614) 278-5974
- **Family Preservation.**
 Family members, social workers and preservation staff design a plan that will enable children to remain safely in their home without court intervention.
- **Intake and Investigations.**
 Investigation of alleged child abuse, neglect or exploitation within families or childcare facilities, schools, group homes, etc. (614) 229-7100
- **Kinship Care Navigators.**
 Provides support information and resources to kinship caregivers and the children in their care. Identifies and links caregivers with community resources, including financial and medical assistance, childcare, counseling, clothing assistance and legal information. (866) 389-2273
- **Kinship Permanency Incentive Program.**
 Offers financial assistance program to kinship providers. Applicants must have gained custody or guardianship of a child relative on or after July 1, 2005 and meet income guidelines (200% of federal poverty level), and the child must be adjudicated as dependent, neglected or abused. Contact Franklin County Children's Services for an application. (614) 341-6035
- **Ombudsman Services.**
 Acts as a liaison when clients or individuals have a question or problem regarding services. Persons need not have an active

- case with FCCS. (614) 275-2621
- **Protective Services.**
 Emergency placement provided for at-risk children 18 and under. When appropriate, temporary placement with relatives, foster homes, residential treatment centers or group homes are coupled with services to effect family reunification. (614) 229-7100
- **Services to Unmarried Parents.**
 Provides counseling to explore options, preadoptive foster care and referral for financial assistance, medical care, legal services, housing, etc., to parents who keep the child. (614) 229-7100
- **Services to Unruly Youth.**
 Program includes crisis intervention, counseling and linkage to community resources. Temporary placement or emergency shelter when assessment indicates the child is at risk. Residential treatment services for youth 10-18 and emancipation services for youth 16-18.

■ **FRANKLIN COUNTY OF, COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT**
 373 SOUTH HIGH STREET, 25TH FLOOR
 COLUMBUS, OHIO 43215
 PHONE: (614) 462-5631
 FAX: (614) 462-5549
www.co.franklin.oh.us/commissioners/ced
 Anthony F. Forte, Director

- **Down Payment Assistance.**
 Provides up to \$5,000 to first-time home buyers. Minor home repairs also available.
- **Handicap Accessibility Modifications.**
 Offers services to remove barriers or install equipment.
- **Home Buyers Counseling Program.**
 Provides counseling certificate for down payment assistance program. Training topics for first time home buyers include budg-

- eting, money management, home maintenance, insurance and home inspection.
- **Housing Rehabilitation.**
 Provides funds of up to \$25,000 to help eligible families in target areas with home repairs. Also provides funds to eliminate lead-based paint hazards.
- **Urgent Repair.**
 Funds of up to \$4,500 available for major system repairs.

■ **FRANKLIN COUNTY OF, DEPARTMENT OF JOB AND FAMILY (FCDJFS)**
 80 EAST FULTON STREET
 COLUMBUS, OHIO 43215
 PHONE: (614) 462-4000
 FAX: (614) 251-6380
www.co.franklin.oh.us/JAFS
 Douglas E. Lumpkin, Director

- **At-Risk Pregnancy Services.**
 Medicaid eligible women may qualify for comprehensive prenatal and perinatal health care services if they are considered at risk of developing complications during the course of their pregnancy.
- **Childcare Resource Center.**
 Childcare services for children of parents who receive public assistance. Contact case worker.
- **Community Opportunity Centers.**
 Offers training in adult basic education, literacy, job readiness, career guidance, interviewing, test taking, self-esteem, decision making, working with alcohol and other addictions, job skills and placement, computer and Internet instruction and access to all Department of Job and Family Services programs at local community outreach centers. Case management for all clients. Health care, childcare and cash assistance for qualifying Ohio Works First participants. See intake procedures.
- **Disability Assistance (DA).**
 Financial and medical assistance for disabled persons, pregnant women ineligible for OWF and

children.

(614) 492-6900

- **Healthy Start Medicaid.**
Provides health coverage for low-income pregnant women, children and women who have given birth in the past two months.
- **Healthy Start Plus Medicaid.**
Provides enrollment information, application information, application assistance and follow-up services for low-income pregnant women, children and women who have given birth in the past two months. Individuals who are already enrolled must contact their case manager, or call 462-4000 for the name of their case manager. Healthy Start Plus has different income guidelines than regular Healthy Start.
- **Information Support Services.**
Provides information regarding all agency programs and eligibility. Speakers service, guided tours, print materials, media contacts and video services are coordinated by Customer Affairs. Clients unable to resolve conflicts through the normal chain of command may contact Customer Affairs for assistance. (614) 462-3529
- **Job Opportunities and Basic Skills (JOBS).**
Offers education, training and support services to help public assistance recipients obtain employment. Childcare available. Employment specialists with Job Development Program work within community to locate employment resources. Resources available to employable persons in need of immediate job placement. Job Club classroom work training program assists with resume writing, job search/interviewing techniques, application instructions and job retention skills. Education and Training Program assists in obtaining a high school diploma or GED, and enrollment in vocational/

technical school or college level classes. Subsidized Employment Program offers payment to employers to cover partial costs involved in hiring adults on public assistance. Employees receive incentive allowance, childcare if needed and guarantee of continued employment. Subsidy based on income. On-the-job-training program offers subsidized employment opportunities, training and skill acquisition.

- **Learning, Earning and Parenting (LEAP).**
Offers financial and medical assistance, childcare, transportation and case management to help eligible teen parents complete school.
- **Medicaid.**
Provides health coverage to low-income individuals. Ohio Works First (OWF) related Medicaid covers recipients eligible for OWF cash benefits. Transitional medical and childcare benefits available for persons who lost their OWF eligibility due to earnings from employment. Recipients may continue to receive medical and childcare benefits for up to one year. Expedited Medicaid provides processing priority to pregnant women to receive medical coverage within one week of establishing eligibility.
- **Nursing Home Unit.**
Provides eligibility information and applications for financial assistance through Medicaid to assist with nursing home costs. Offered through West Opportunity Center. Placement not provided, but list of nursing homes available. (614) 308-1250
- **Ohio Direction Card.**
Debit card provides food assistance (formerly Food Stamp program) for low-income households to improve diets and expand food-buying dollars.

- **Ohio Works First (OWF).**
Time-limited financial and medical assistance to help meet the needs of eligible children and their families and/or caretakers. An application must be approved, self-sufficiency contract signed and work requirements met as mandated by law. All OWF participants and their children are automatically eligible for health care coverage under Medicaid. Onsite childcare provided to OWF participants in employment and training programs. Childcare subsidies offered on a sliding fee scale to OWF participants. Childcare subsidies may also be available to individuals who meet income guidelines but do not qualify for benefits.
- **Prevention, Retention and Contingency (PRC).**
Provides financial assistance for emergency situations where children are present in the home. Pregnant women are eligible. Will not assist with ongoing needs. Must be able to show that the situation can be fully resolved if PRC assistance is granted. Situations are evaluated on a case-by-case basis.
- **Qualified Medicare Beneficiaries.**
Assistance with Medicare premiums for eligible elderly and/or disabled individuals.
- **Refugee Services.**
Community service referral assistance, ESL and job seeking assistance for refugees. If enrolled see case manager. If not enrolled, contact the Opportunity Center nearest your zip code.
- **Reporting Hotline.**
Facilitates mandatory reporting of changes in client's household composition, place of residency and/or income status. (614) 462-4888
- **SSI Case Management.**
Assists eligible public assistance applicants and recipients in establishing SSI eligibility.



• **Transportation.**

Provides transportation assistance for eligible public assistance customers for medical service needs only. New applicants should contact their case manager.

■ **FRANKLIN COUNTY OF, MENTAL RETARDATION AND DEVELOPMENTAL DISABILITIES BOARD**

2879 JOHNSTOWN ROAD
COLUMBUS, OHIO 43219
PHONE: (614) 475-6440
www.fcboard.org
Jed Morison, Superintendent

• **ARC Industries.**

Skill training and employment for adults with mental retardation and developmental disabilities. Provides job placement, counseling and follow-up services.

• **Family Resources and Respite Services.**

Counseling, training and education for families with members who have developmental disabilities. Home modifications (ramps, support bars, etc.). Purchase of equipment such as wheelchairs. Respite services available in or out of the home on a planned or emergency basis, 24 hours a day, seven days a week. Preregistration and home visit required before using services for the first time. 14 days maximum care.
(614) 844-5847

• **Functional Living Skills Center.**

Training and self-care skills for severely retarded and developmentally disabled persons unable to function in the adult employment program.

• **Service Coordination.**

Links persons with mental retardation/developmental disabilities to appropriate services and resources. Assists clients in assessment of social services.
(614) 464-2743

■ **FRANKLIN COUNTY OF, MUNICIPAL COURT (CLERK OF COURTS)**

375 SOUTH HIGH STREET,
FOURTH FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 645-7657
Michael A. Pirik, Clerk of Municipal Court

• **Criminal Division.**

Maintains record of all arrests and citations scheduled for court hearings. Preliminary hearings, judge or jury trials. Accepts bond payments and traffic violation payments.
(614) 645-8186

• **Landlord-Tenant and Rent Escrow.**

Complaints and rent escrow deposits.
(614) 645-7420

■ **FRANKLIN COUNTY OF, OFFICE ON AGING**

280 EAST BROAD STREET, THIRD FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 462-5230
Antonia M. Carroll, Director

• **Adult Protective Services for Seniors.**

Assists impaired adults 60 and older who may be harmed due to abuse, neglect or exploitation.
(614) 462-4348

• **Franklin County Senior Options.**

Serves as the central intake and assessment point for seniors 60 and older for services including case management, adult day services, home delivered meals, personal care aides, respite workers, homemaker services, minor home repairs, safety devices (installation of smoke alarms, deadbolts, etc.), fans (seasonally), medical alert systems and transportation to medical appointments. Provides information and advocacy for seniors 60 and older.
(614) 462-6200

• **Property Tax Assistance Program (PTAP).**

Provides assistance with one-time payment of property tax for homeowners 60 and older or disabled who are in danger of foreclosure.

■ **FRANKLIN COUNTY OF, VETERANS SERVICE COMMISSION**

250 WEST BROAD STREET
VETERANS MEMORIAL
COLUMBUS, OHIO 43215
PHONE: (614) 462-2500
FAX: (614) 308-1382
www.co.franklin.oh.us/vets
David M. Bradley, Director

• **Claims and Benefits Assistance.**

Provides services for veterans and active duty personnel and their dependents including filing for VA, pension, widows pension and disability benefits; securing lost documents; assistance with lost VA checks; upgrading of discharges, etc.

• **Emergency Financial Assistance.**

Provides utility, housing and transportation assistance. Food vouchers available on an as-needed basis. Residency requirement of three months in Franklin County.

• **Employment Services.**

Provides employment counseling and job placement.

• **Home Modifications.**

Provides home improvement projects for handicapped veterans.

• **Indigent Burial Assistance.**

Available for burial expenses for the families of deceased or indigent veterans.

■ **FRIENDS OF THE HOMELESS**

924 EAST MAIN STREET
COLUMBUS, OHIO 43205
PHONE: (614) 253-2770
FAX: (614) 253-7341
www.friendsofthehomeless.org
M. Kathryn Spergel, Executive Director

F

- **Donations.**
Accepts personal hygiene items, bed linens and blankets, cleaning items, furniture, house wares and tools.
 - **Emergency Shelter for Men.**
Services include advocacy, social service assessment and referral. Provides meals, referral to clothing resources, medical and legal assistance, specialized housing, employment case management, and referrals for other needs.
 - **Rebecca's Place.**
Provides emergency women's shelter for single women. Must call first for phone assessment. No walk-ins accepted. Services include advocacy, social service assessment, referral and access to all programs operated by Friends of the Homeless. (614) 251-2937
 - **Resource Centers.**
Offers a variety of employment, housing, education, training, social service resources and supportive services. Use of computers, telephone and TTY equipment. Bus passes available.
 - **Transitional Safe Haven Housing Program for Men.**
New Horizons program provides transitional housing, advocacy, employment assistance, social service assessment and referrals to men in need.
 - **Transitional Safe Haven Housing Program for Women.**
Rebecca's Place offers transitional housing, advocacy, social service assessment, employment assistance and referrals to women in need.
- **GLADDEN COMMUNITY HOUSE**
183 HAWKES AVENUE
COLUMBUS, OHIO 43223
PHONE: (614) 227-1600
Larry Danduran, Executive Director
- **Emergency Food.**
Offers three-day emergency supply of food. Delivery possible

- for handicapped individuals and senior citizens. May offer some household and personal items (as available) for those with a food order or food referral. Items may include baby formula, cleaning supplies, and feminine and personal hygiene products. Call first for availability. No fans available. Pantry no longer offers or accepts donations of furniture or appliances.
GLADDEN FOOD PANTRY
(614) 228-2498
- **Financial Assistance.**
Community services program offers limited help for prescriptions and utilities when available. Also offers rent and mortgage assistance during seasonal EFSP (FEMA) program from April through August. Provides referrals to community resources and case management. (614) 221-7801
 - **Surplus Food.**
Provides bread and fresh produce daily until supply runs out. No referral required. (614) 228-2498
- **GODMAN GUILD ASSOCIATION, THE**
303 EAST SIXTH AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 294-5476
Randal C. Morrison, Executive Director
- **Computer Center.**
Offers computer classes and open lab hours for clients to improve typing skills, increase computer literacy, use online services, achieve computer-based educational and employment goals or work on a resume. Call for walk-in hours and class schedule. Free babysitting available during class.
 - **Employment Services.**
Provides four-week intensive Job Success Program including job readiness classes and workshops. Offers free babysitting for those attending classes. Also offers short-term individual sup-

- port/guidance, employment barrier reduction, job placement, and job retention services.
- **GED Program.**
Offers day and evening classes to prepare individuals for GED testing. Offers free babysitting. Provides transportation to area residents.
 - **Life Skills.**
Offers nutrition and money management classes through OSU Extension program.
 - **Summer Lunch Program.**
Offers lunches through Columbus Recreation and Parks program.
- **GOODWILL COLUMBUS**
1331 EDGEHILL ROAD
COLUMBUS, OHIO 43212
PHONE: (614) 294-5181
FAX: (614) 294-6895
www.goodwillcolumbus.org
Margie Pizzuti, President/CEO
- **Commercial Employment Opportunities.**
Employment available in janitorial, industrial, security services and retail.
 - **Dormitory Residential Services.**
Provides dormitory for 23 adults with developmental disabilities or mental retardation. (614) 294-8971
 - **Employment Services and Job Placement Program.**
Offers vocational evaluation, counseling, job readiness classes, job seeking skills and training in a variety of computer-based skills. Offers direct job placement assistance and ongoing contact with employers as needed. Offers counseling and classes in work adjustment. Provides employment opportunities within the facility in work service areas including security, janitorial, industrial and retail.
 - **Goodwill Columbus Jobs Program.**
Provides an employment training program that satisfies the requirements of the Ohio Works First program.



(614) 583-0288

• **Goodwill Columbus Thrift Stores.**

Offers used clothing, household items, electronics, etc., at discounted prices.

• **PACE (Personal Alternatives Creative Endeavors).**

Provides community-based personal and social services as an alternative to vocational activities for individuals with developmental disabilities.

(614) 860-0327

• **Residential Support Services.**

Offers support services to individuals with disabilities who are living in the community and need assistance living independently.

(614) 294-8971

• **UNIWORKS.**

Offers onsite and community work and volunteer opportunities for adults with MR/DD and/or psychiatric disabilities to develop vocational skills and understanding of work.

(614) 274-5296

■ **GREATER LIBERTY TEMPLE**

1132 WINDSOR AVENUE
COLUMBUS, OHIO 43211
PHONE: (614) 294-2034

FAX: (614) 294-2351

Estella Stephens, Administrator

• **Free Meal.**

Provides a free monthly lunch to anyone in need. Call for more information.

■ **GROVE CITY EMERGENCY**

2730 KINGSTON AVENUE, FIRST
BAPTIST CHURCH OF GROVE CITY
GROVE CITY, OHIO 43123
PHONE: (614) 875-6939

Reverend Steve Riggs, President

• **Rent, Electric and Gas Assistance.**

Provides maximum amount of \$50 payable toward rent, electric or gas bills for area residents. Must have shut-off notice or eviction notice. Offers referrals to appropriate agencies.

■ **HABITAT FOR HUMANITY, GREATER COLUMBUS**

3140 WESTERVILLE ROAD
COLUMBUS, OHIO 43224
PHONE: (614) 414-0427

www.habitat-columbus.org

E.J. Thomas, Executive Director

• **Homeownership for Low-Income Families.**

Construction of new houses in Franklin County by volunteers. Potential homeowners must pass screening process, which includes demonstrating a need for shelter, the ability to repay a mortgage and the willingness to partner with volunteers through sweat equity. Once accepted, the family performs sweat equity (200 hours for one person 16 or older in family and 250 hours for two or more persons 16 or older in family) in the form of construction, required workshops, office work, BIAC, community volunteerism, etc.

■ **HBE INSTITUTE (HOMEOWNERS AND BUYERS EDUCATION INSTITUTE)**

2545 ETZINGER ROAD
COLUMBUS, OHIO 43209
PHONE: (614) 231-7285

FAX: (614) 231-7286

Tiffany Crockett, Executive Director

• **Personal Money Management and Homeownership Program.**

Offers seven-week course on personal money management, understanding credit and buying a home. Topics include budget and savings plans, borrowing, loans, leases, credit cards, bankruptcy and rebuilding credit. Homebuyer readiness portion of program covers mortgage financing, purchasing options, contract negotiation, realtors, lending, post-purchase issues and more. Participants receive credit reports, one-on-one counseling, access to special loan products, and a certificate of completion. Financial and credit counseling available. Program is

nationally accredited.

■ **HIS PLACE MINISTRY**

ST. JOHN'S EPISCOPAL CHURCH
1003 WEST TOWN STREET
COLUMBUS, OHIO 43222

PHONE: (614) 221-9328

Reverend LeeAnne Reat, Director

• **Meal Site.**

Offers a free weekly hot meal for anyone in need 6:30p-7:30p Wednesday.

■ **HOLY FAMILY COMMUNITY KITCHEN AND PANTRY**

57 SOUTH GRUBB STREET
COLUMBUS, OHIO 43215
PHONE: (614) 461-9444

Frances Carr, Coordinator

• **Food Pantry.**

Provides an emergency supply of food once per month from 10:30a-12:30p Monday-Friday. Primarily serves residents of 43213, 43215, 43222 and 43223, but will serve others on a one-time basis. Take picture ID for all adults in household and a current utility bill with address. Take ID for all children in household (such as school ID, social security card, Medicaid card, or Care Source card). First-time clients must call FOODLINK line for a referral at 341-2282; others do not need a referral.

• **Meal Site.**

Offers a free hot meal to anyone in need from 10:30a-12:30p Monday-Friday.

• **Take It to the Streets.**

Assists men in attaining their birth certificates and identification cards, and provides referrals for low-income housing. (614) 228-6552

• **Visiting Nurse and Doctor.**

Provides free health screenings 8:30a-noon Thursday. (614) 234-4200

■ **HOMELESS FAMILIES FOUNDATION, THE**

651 WEST BROAD STREET
COLUMBUS, OHIO 43215
PHONE: (614) 461-9247

G

FAX: (614) 461-9234
Eileen Kirsch, Executive Director

• Dowd Center.

Professional staff at children's education center provide after-school tutoring and enrichment programs to homeless or at-risk children in transition. Offers summer program. Intake by referral.

(614) 722-7999

• Shelter and Services.

Provides individual furnished apartment units for up to three months for homeless families with minor children. Must be willing to live drug free and participate in agency self-improvement programs. For immediate shelter, call the YWCA Family Center at 253-3910 24-hours Monday-Sunday.

(614) 253-3910

• Supportive Services.

Offers permanent housing and job search assistance. Also provides referrals to outside services.

(614) 461-9247

■ HOMES ON THE HILL, COMMUNITY DEVELOPMENT CORPORATION

12 SOUTH TERRACE AVENUE
COLUMBUS, OHIO 43204
PHONE: (614) 275-4663
FAX: (614) 275-3060
www.hoth-cdc.org
Stephen Torsell, Executive Director

• Affordable Housing Development.

Buys, renovates and sells homes to individuals or families who meet income-eligibility requirements of 80% or less of area median income. Provides education and assistance in securing a mortgage loan and down payment.

• Default and Foreclosure Counseling.

HUD certified counselors provide counseling for default and foreclosure, and act as an intermediary between the lender and buyer to find an appropriate solution.

• Down Payment Assistance.

Provides down payment assistance when available to qualified first-time home buyers who have already been approved for a loan. Requires completion of HUD certified education workshop series.

• Home Buyers Education.

Offers home purchase workshops to educate individuals on the process of financing a home. Provides home ownership and credit counseling; budgeting sessions; information on qualifying for, purchasing and closing a home; avoiding predatory lenders; and home maintenance workshops. Services open to Spanish speaking residents.

• Rental Housing Referrals.

Provides referrals for a variety of low-cost rental units, including family and single units.

■ HORN OF AFRICA

2154 EDDYSTONE AVENUE
COLUMBUS, OHIO 43224
PHONE: (614) 337-4346
FAX: (614) 471-1248
Mussah Farah, President

• Interpretation.

Provides Somali-language interpretation services.

• Resettlement and Advocacy.

Provides resettlement services and individual advocacy to Somalis. Services may include job search assistance, filling out immigration and college application forms, arranging health care and senior advocacy. May provide limited transportation on a case-by-case basis.

■ HUCKLEBERRY HOUSE

1421 HAMLET STREET
COLUMBUS, OHIO 43201
PHONE: (614) 294-5553
FAX: (614) 294-6109
Rebecca Westerfelt, Executive Director

• Emergency Overnight Shelter.

Provides crisis counseling and shelter for adolescents. Provides outreach to at-risk youth who are willing to work on family

problems toward reconciliation. Offers short-term family and individual counseling with special emphasis on adolescent maltreatment, abuse, suicide and family violence.

• Intensive Case Management.

Offers intensive case management services to teenagers, and their families, with serious emotional issues. Provides long-term assistance with planning, linking and advocating for needed services.

• Intensive Home-based Services.

Offers home- and community-based counseling and case management services to prevent family separation.

• Outpatient Counseling.

Offers flexible and accessible counseling for young people and families.

(614) 294-8097

• Project SAFE PLACE.

Provides designated sites where troubled young persons may go. Huckleberry House volunteer will be summoned to discuss problems with teen. Sites include University Hospital Emergency Room and all Franklin County Fire Departments, Kroger Store locations and White Castle restaurants. Sites are marked with SAFE PLACE logo.

• Transitional Living Program.

Houses older, homeless teens under the supervision of a case manager. Assists youth establish educational and treatment goals and develop daily living skills.

• Youth Outreach Program.

Offers outreach to at-risk teens in targeted city neighborhoods to assist and link youth with appropriate service providers and alternatives to problems including running away, gangs (intervention and prevention), drugs/alcohol, violence and homelessness. Education programs available for organizations working with young persons in crisis.

(614) 299-6884



■ **JAYCEE ARMS NORTH COLUMBUS JAYCEE HOUSING, INC.**

266 EAST MAIN STREET
COLUMBUS, OHIO 43215
PHONE: (614) 228-1201
FAX: (614) 228-7660
Greg Jenkins, Property Manager

- **Senior Citizen Housing.** Community of 223 one-bedroom apartments fully subsidized. Handicapped accessible. Rent includes utilities. Complex contains recreation area. Transportation available for weekly grocery shopping trips. Caseworker available for consultation. Offers in-house hair and nail salon for women and men.

■ **JIREH , INC.**

5960 SARANAC DRIVE
COLUMBUS, OHIO 43232
PHONE: (614) 501-9140
FAX: (614) 501-9383
www.JirehServices.org
Gwendolyn E. Fells, Chief Executive Officer

- **Housing and Supportive Services.** Offers affordable and fully accessible three- to four-bedroom housing units, equipped with emergency response system, for low- to moderate-income individuals with disabilities. Enables residents to live with dignity and independence while participating in community life. Offers supportive services for residents, including advocacy, case management, counseling, referrals, day trips and transportation to rehabilitative, medical and recreational activities.

■ **JOB CORPS/DEL-JEN, INC.**

329 SOUTH FRONT STREET
COLUMBUS, OHIO 43215
PHONE: (614) 221-0642
FAX: (614) 221-6221
Timothy Chambers, Ohio Project Director

- **Advanced Career Training and College Assistance.**

Offers training in areas such as health care, data entry and construction. Provides housing while living on a Job Corps campus.

- **Career and Vocational Training.**

Offers 40 program areas at seven residential facilities. Training period is eight months-two years. Paid training, basic education, work experience, GED preparation, counseling, basic medical care and job placement assistance provided after graduation. Centers in Ohio are in Dayton, Cleveland, and Cincinnati.

■ **JOHN D. BURLIE PIONEER CLUB**

93 WILLARD DRIVE
PICKERINGTON, OHIO 43147
PHONE: (614) 837-3732
Jim Henson, Coordinator

- **Helping Hands Program.**

Provides medical equipment on loan to anyone in need. Supplies generally include walkers, canes, crutches and commodes. Other supplies that may be available are hospital beds, bed pads, Ensure nutritional drink (for tube feeding), adult diapers, bandages, shower benches, blood pressure monitors, motorized scooters, motorized or manual wheelchairs, and stationary bikes.

■ **JOINT ORGANIZATION FOR INNER CITY NEEDS (JOIN)**

196 EAST GAY STREET
COLUMBUS, OHIO 43215
PHONE: (614) 241-2531
FAX: (614) 241-2535
Ruth Beckman, Director

- **Funeral Assistance.**

Provides limited funeral home assistance for families unable to afford funeral costs. May also provide burial services.

- **Home-Delivered Emergency Food.**

Offers three-day supply of gro-

ceries for homebound individuals and for those in emergency situations in which no other resources are available.

- **MAP Furniture Referrals.**

Offers six to eight referrals per week on Mondays to Material Assistance Providers (MAP) for furniture. Eligible individuals should walk in at 10a Mondays with all documentation below. Must meet HEAP income guidelines (175% of poverty level) and have recently moved or specify another reason for needing furniture assistance. Must take lease, rent receipt and income verification. Assistance is not guaranteed. JOIN has paid annual membership dues to MAP, so there is no \$50 referral fee per client. If JOIN's weekly referral quota has been filled, then try back the following Monday. Clients must arrange furniture delivery themselves, or pay \$40 fee to use MAP's truck.

- **Other Financial Assistance.**

Assists with payment for birth certificates only if needed for securing job, housing or school admission. COTA bus tickets available one time only for doctor's appointment or for verified employment (must be at least two miles each way).

- **Prescription Assistance.**

Maximum of \$50 paid to pharmacy for prescription medications (no over-the-counter drugs) or medical supplies in life-threatening emergencies.

- **Supplemental Foods.**

Baby formula is usually available. Ensure with a note from a doctor.

- **Utility Assistance.**

Provides limited financial assistance (when available) for water, electricity, gas (only if gas is used for cooking) and fuel oil. Customer must have shut-off notice, or service must be off. Assists only if service can be kept on or restored. Bill must be in name of applicant. Must take utility bill, shut-off notice, rent

receipt, proof of income and ID for all household members. Assists once every 12 months. During Columbus LEADS' Emergency HEAP program (usually October-March), JOIN will only give heating assistance to those who already applied for Emergency or Regular HEAP. Must take a HEAP assistance or denial letter from Columbus LEADS or Ohio Department of Development.

- **Walk-In Referrals for Food.** Offers referrals for groceries to low-income individuals and families. Requires income verification and ID for all household members.

■ LEGAL AID SOCIETY OF COLUMBUS, THE

40 WEST GAY STREET
COLUMBUS, OHIO 43215
PHONE: (614) 224-8374
www.columbuslegalaid.org
Bernard S. Dempsey, Jr.,
Executive Director

- **Attorney Referral.** Pro bono (no fee) and reduced-fee cases referred to private attorneys.
- **Child Advocacy Program.** Assists families of children with special education needs or chronic health issues that may prevent them from learning. Links families with early intervention testing for learning disabilities, and assists those who are receiving special education services through school system. Helps families evaluate their options, and also assists them in obtaining or maintaining SSI/Medicaid and food stamp benefits.
(614) 241-2001
- **Helpline.** Provides legal advice and information over the phone. Offers assistance with housing issues, domestic situations and additional legal matters. Callers are screened according to income guidelines.

(614) 241-2001

• **Legal Aid Neighborhood Services.**

Provides legal services to clients at the following sites: Neighborhood House, St. Stephen's Community House, Southside Settlement House, Gladden Community House, Godman Guild Association, Central Community House and Clintonville-Beechwood Resources Center.

• **Legal Aid.**

Provides free legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, custody, employment, health, welfare, consumer law and bankruptcy. Due to case load limitations, not all cases are accepted.

■ LEUKEMIA & LYMPHOMA SOCIETY

2225 CITY GATE DRIVE, SUITE E
COLUMBUS, OHIO 43219
PHONE: (614) 476-7194
FAX: (614) 476-7189
www.lls.org
Philip G. Tanner, Executive Director

• **Patient Aid.**

Assists with medical and transportation costs for persons with leukemia, Hodgkin's disease, lymphomas or myelomas. \$500 maximum assistance each fiscal year.

■ LIFE START, INC.

142 NORTH HIGH STREET
COLUMBUS, OHIO 43230
PHONE: (614) 478-5448
FAX: (614) 471-6912
Mary Hall, Administrator

• **Therapeutic Foster Care.**

Offers a secure and supportive environment in family setting for youth birth-18 years who need therapeutic intervention. Program includes Individual Service Plan (ISP) and holistic approach to meet child's treatment needs. Treatment plan developed by referring social

worker, treatment foster parents, family of origin (if applicable) and case manager. Case manager maintains contact with family to discuss needs, goals and progress of child. Provides respite care and 24-hour emergency assistance as needed.

■ LIFECARE ALLIANCE

1699 WEST MOUND STREET
COLUMBUS, OHIO 43223
PHONE: (614) 278-3130
FAX: (614) 278-3143
www.lifecarealliance.org
Charles W. Gehring, President and CEO

• **CHORES Program.**

Low-income seniors 60 and older (or younger individuals on disability assistance) may apply for funds for emergency home repair projects involving handicapped accessibility, electrical problems, water heater repairs, roof repairs, etc. Must reside within Columbus city limits (program does not serve suburbs) and meet income requirements. Collaborates also with Economic and Community Development Institute (ECDI) and Clintonville Beechwood Community Resource Center to serve eligible clients.

• **Dining Centers.**

Opportunities for socialization and lunches provided at senior dining centers across Franklin County. Persons 60 and older, disabled or chronically ill welcome. Requires one-day advance reservation. Transportation is available at most locations for a contribution.

• **Meals-on-Wheels.**

Delivers hot lunches to the homebound. Cold suppers available upon need. Also delivers frozen meals on a weekly basis to those not requiring daily observation. Provides meal delivery to existing clients on holidays.

• **Seniors Farmers Market.**

Provides coupons for fresh pro-



duce grown and sold by Ohio farmers at Central Ohio farm markets available June through September.

■ LIGHTHOUSE CHRISTIAN, INC.

2085 MECCA ROAD
COLUMBUS, OHIO 43224
PHONE: (614) 337-1986
FAX: (614) 337-2936
www.lighthousepathway.org
Carolyn I. Jones, Director

• **Outpatient Counseling.**

Provides counseling services for children 3 and older, teenagers, adults, couples and families. Various off-site locations throughout Central Ohio.

• **Pastoral Care Clinic.**

Graduate student counselors provide counseling services for fixed- or low-income persons.

■ LIVINGSTON AVENUE COLLABORATIVE FOR COMMUNITY DEVELOPMENT (LACCA)

1376 EAST LIVINGSTON AVENUE
COLUMBUS, OHIO 43205
PHONE: (614) 257-1376
FAX: (614) 257-0007
Anthony Trotman, President

• **Housing Services.**

Rehabilitates and upgrades existing housing and promotes historical preservation within the community. Also increases affordable housing and promotes home ownership.

• **Social Services.**

Offers educational and job training opportunities to community residents. Promotes comprehensive health services and encourages resident self-empowerment.

■ LIVINGSTON PARK NEIGHBORHOOD IMPROVEMENT ASSOCIATION

ST. JOHN CENTER
640 SOUTH OHIO AVENUE
COLUMBUS, OHIO 43205
PHONE: (614) 258-4308
FAX: (614) 252-5933
Calvin Sowell, Executive Director

• **Housing Assistance.**

Creates affordable housing opportunities by increasing the availability of rental housing and homeownership in the Livingston Park area. Also assists residents in improving their equity position.
(614) 258-3594

■ LUTHERAN SOCIAL SERVICES OF CENTRAL OHIO

750 EAST BROAD STREET
COLUMBUS, OHIO 43205
PHONE: (614) 228-5200
FAX: (614) 421-5862
www.lssco.org
Thomas J. Stofac, President and CEO

• **Affordable Housing for Older Adults and Disabled Individuals.**

Housing units for low-income senior citizens 62 and older and individuals with disabilities. Must complete application.

• **Affordable Housing for the Disabled.**

Housing units for hearing impaired and physically handicapped. Must complete application.

• **Financial Assistance, EFSP (formerly FEMA).**

Lutheran Social Services administers the federal Emergency Food and Shelter Program (EFSP) at various community intake sites from April through August. Provides emergency payment of one month's rent or mortgage (no rental deposits) to income-eligible households. Must have at least some form of income at or below 125% of federal poverty level. Those with children in their household must apply first to the PRC program through Franklin County Department of Job and Family Services (FCDJFS). After that, there must be a separate emergency situation in order to apply for EFSP. Households with children are required to show an FCDJFS letter of PRC accept-

ance or denial. All applicants must show proof of their emergency, mortgage statement or lease, eviction notice (if that applies), proof of income for past three months, photo ID and Social Security cards for all household members 2 and older. Franklin County Office on Aging site only does EFSP for income-eligible clients 60 or older without dependent children.

• **Lutheran Village of Columbus.**

Retirement community for persons 62 and older. Services include 126 independent apartments, 97 assisted-living apartments and 186 nursing home beds. Offers Alzheimer's and rehabilitative units.
(614) 252-4987

• **Outpatient Counseling.**

Provides individual, couple, family, marriage and adolescent counseling. Therapy group for batterers, Domestic Options to Violence Through Education (DOVE), provides education and treatment. Evening hours and Saturdays available by appointment.
(614) 421-3611

■ MARYHAVEN, INC.

1791 ALUM CREEK DRIVE
COLUMBUS, OHIO 43207
PHONE: (614) 445-8131
www.maryhaven.com
Paul H. Coleman, President/CEO

• **Adolescent Inpatient Program.**

Variable lengths of stay with aftercare for persons 13-18. Assessment required.

• **Adolescent Outpatient Program.**

Offers outpatient treatment and case management services available at Maryhaven and clients' residences.

• **Adult Outpatient Services, Aftercare Support Program.**

Offers weekly support group program to help clients remain drug and alcohol free and to make healthy changes and adjustments in their lifestyle.

- **Adult Outpatient Services, MA'AT Program.**
Maryhaven African-American/Appalachian Treatment program offers intensive chemical dependency treatment to African-American and Appalachian males. Includes case management, violence prevention, Africentric and Appalachian Rites of Passage, recreation, spirituality and HIV education. Assessment required.
- **Adult Outpatient Services, MORE Program.**
Maryhaven's Outpatient Recovery Experience program provides intensive outpatient services to adult males and females 18 and older. Employs a stage-of-change model to facilitate recovery. Assessment required.
- **Adult Outpatient Services, Offender Outpatient Programs.**
Group and individual programs meet the needs of the offender population.
- **Ambulatory Detoxification.**
Provides intensive education and group counseling on an outpatient basis to persons experiencing withdrawal that is not life threatening. Assessment required.
- **Dan Cannon Hall.**
Inpatient treatment programs providing education, group counseling, individual counseling, family counseling and 12-step meetings. Assessment required.
- **Detoxification Unit.**
Provides residential, subacute medical detoxification from alcohol and other substance dependency. Accepts adults and pregnant women throughout state of Ohio. Provides post-detoxification support. Assessment required.
- **Engagement Center.**
Shelter for homeless, publicly intoxicated men or women temporarily unable to care for themselves. Transportation to facility provided by NetCare ROW or law

enforcement agency.
(614) 449-1534

- **Women's Halfway House.**
Provides group living for women 18 and older with prior alcohol or drug treatment who are in need of extended treatment. Children 7 and younger may be accepted with their mothers. Offers AA meetings, group therapy and employment readiness training during three- to six-month program. Assessment required.

■ **MATERIAL ASSISTANCE PROVIDERS, INC. (MAP)**
118 SOUTH YALE AVENUE
COLUMBUS, OHIO 43222
PHONE: (614) 272-9544
FAX: (614) 272-9566
www.mapfurniturebank.org
James C. Stein, President

- **Household Furnishings.**
Emergency program provides furniture, appliances and home furnishings to families who have been referred by a MAP member agency or other charitable organization. Member agencies pay a fee to send a designated number of clients. Nonmember agencies may pay a smaller fee per client referred. An appointment must be scheduled by the agency representative (case-worker, clergy, etc.) who is assisting the client. Emergency program assists once per life crisis only; not intended for repeated use. Supplies vary. Delivery available for a fee. See website for details.

■ **MATERNITY RESOURCE CENTER GRACE BAPTIST CHURCH**
3475 PARIS BOULEVARD
WESTERVILLE, OHIO 43081
PHONE: (614) 890-5855
FAX: (614) 890-7209
Melinda Wagner, Director of Resource Center

- **Material Assistance.**
Provides free maternity clothing and clothing for infants and chil-

dren birth-4 years. Offers diapers, bottles, baby food, formula and baby equipment (strollers, playpens, highchairs, etc) upon availability. Bibles and Christian literature available.

■ **MEDHELP OF OHIO**
2400 BRIGGS ROAD, SUITE 1
COLUMBUS, OHIO 43223
PHONE: (614) 274-9917
FAX: (614) 274-9921
www.medhelpofohio.com
Bonnie Willett, Owner

- **Prescription Assistance.**
Matches income-eligible persons with drug manufacturer patient assistance programs (PAPs) that can provide medications at no cost. Single persons must earn less than \$16,000-\$19,000 per year to qualify. Married persons must earn less than \$24,000-\$31,000 per year and have no insurance for prescription drugs to be eligible. People who do not qualify for free medicine through assistance programs can utilize a service offered through MedHelp of Ohio LLC to obtain medicine at substantial savings. No fees apply to these programs.

■ **MENTAL HEALTH ASSOCIATION OF FRANKLIN COUNTY, INC.**
538 EAST TOWN STREET, SUITE D
COLUMBUS, OHIO 43215
PHONE: (614) 221-1441
FAX: (614) 221-1491
http://www.mhafc.org
Laura Moskow Sigal, Executive Director

- **Mental Health Advocacy.**
Assists mental health consumers and their families with obtaining appropriate and available services. Intervenes when problems arise with government agencies, institutions and other nonprofit agencies. Offers ombudsman services for Franklin County ADAMH Board agencies.



• Ombudsman Program.

Provides education and advocacy to individuals with mental health issues and alcohol or other drug addictions. Assists clients in working with ADAMH. (614) 242-4357

■ MID-OHIO REGIONAL PLANNING COMMISSION

285 EAST MAIN STREET
COLUMBUS, OHIO 43215
PHONE: (614) 228-2663
FAX: (614) 228-1904
www.morpc.org

• Columbus Empowerment Zone Rehabilitation Program.

For homes located within the Empowerment Zone locale. Provides minor home repair loans between \$5,000 and \$10,000 to fix up the exterior of the home (roof, gutters, windows, siding, painting, porches and sidewalks). Single-family, owner-occupied homes only; no duplexes or rentals. Funded by Columbus Compact Corporation. (614) 233-4171

• Franklin County Single-family Housing Rehab Program.

For single-family, owner-occupied homes only located within Franklin County but outside the city limits of Columbus; no duplexes or rentals. Housing rehabilitation loan and grant assistance up to \$25,000; construction supervision for major repairs (furnace and heating systems, roofs and gutters, plumbing and electrical, and lead paint hazards). Funded by the Franklin County Board of Commissioners. (614) 233-4171

• Homebuyer Education, Counseling and Down Payment Assistance.

Provides life skills classes for income-eligible, first-time homebuyers wanting to purchase a home in Columbus or Franklin County. Down payment assistance programs and referrals are also available. Funded by

federal, state, local and private resources.

(614) 233-4171

• Housing Rehabilitation Loans.

Services to help eligible families with home repairs.

(614) 233-4171

• Ride Solutions.

Assists commuters in forming car and biking pools through a computerized ride matching system. Develops ridesharing programs and transportation plans for employers.

(888) 742-7433

■ MOUNT CARMEL

793 WEST STATE STREET
COLUMBUS, OHIO 43222
PHONE: (614) 234-5000
FAX: (614) 234-5756
www.mountcarmelhealth.com
Jay Kasey, Interim President and CEO

• Case Management and Social Work Services.

Provides discharge planning, counseling and crisis intervention, adoption assistance and stroke support group. MOUNT CARMEL EAST HOSPITAL (614) 234-6000

MOUNT CARMEL WEST (614) 234-5465

• HealthCALL Information and Referral.

Provides physician referral and information about all hospital services. Schedules and registers for classes and support groups. Topics vary and may include women's health issues, wellness programs, cardiac, cancer and diabetes concerns, childbirth and parenting classes. Website provides additional health information, physician directory and information on special services.

• Outreach for the Underserved.

Mobile unit offers free assessments at area congregated meal sites, shelters, senior centers, neighborhoods, etc. Provides free immunizations for childhood diseases offered at various loca-

tions. Call for schedule.

MOUNT CARMEL EAST HOSPITAL (614) 234-1230
MOUNT CARMEL WEST (614) 234-1230

• Patient and Family Services.

Provides discharge planning, pregnancy counseling, nutritional information, WIC, emotional and physical health counseling for patients and their families. Also provides referrals to community services, physician referrals and 24-hour nurse question line. MOUNT CARMEL ST. ANN'S (614) 898-4000

• Psychiatric Partial Hospitalization Program.

Provides alternative to inpatient hospitalization and prevents further relapse. Comprehensive programming includes groups on symptom and medication management, coping skills, relapse prevention, cognitive-behavioral therapy, relaxation therapy, art therapy, medication evaluations and individualized treatment planning by psychiatric nurses, counselors, art therapists and social workers. (614) 234-2425

■ MT. OLIVET BAPTIST CHURCH

428 EAST MAIN STREET
COLUMBUS, OHIO 43215
PHONE: (614) 221-3446
FAX: (614) 221-2262
www.mtolivetbaptist-oh.org/
Reverend Charles E. Booth, Senior Pastor

• Free Hot Meal.

Offers free meal for the public. Enter through back door of church.

■ MYASTHENIA GRAVIS FOUNDATION

2907 LINCOLN WAY EAST, UNIT B
MASSILON, OHIO 44646
PHONE: (330) 834-9066
Jacqueline Held, Executive Director

• Community Resources.

Information on drug banks for purchasing prescriptions at a

M

reduced cost. List of clinics specializing in myasthenia gravis. Provides educational materials, quarterly newsletter, speakers, etc.

■ NATIONAL CHURCH RESIDENCES

2335 NORTH BANK DRIVE
COLUMBUS, OHIO 43220
PHONE: (614) 451-2151
FAX: (614) 529-2584
Thomas W. Slemmer, President

- **Apartment Communities.**
Provides affordable apartments for low-income families, seniors and individuals with disabilities. Offers one-, two- and three-bedroom apartments at various locations throughout Franklin County.
- **Assisted Living Residence and Respite Care.**
Residential facility provides support with activities of daily living including meals, dressing, housekeeping, medications, 24-hour nursing staff and social activities for adults. Respite care provided for up to 90 days in a furnished apartment. Limited units available for individuals with memory impairments, including Alzheimer's disease and dementia.
(614) 771-0100
- **Nursing and Rehabilitation Center.**
Residential facility provides intermediate and skilled nursing care and full rehabilitation services.
(614) 475-8778
- **Subsidized Studios for Single Adults.**
Permanent supportive housing complex offers 100 subsidized studio apartments for low-income single men and women who are eligible for Section 8. No families or children accepted. Reserves 50 of the units for single men and women with homelessness and disability issues. Facility offers 24-hour front desk and wheelchair accessibility.
(614) 224-2988

■ NATIONAL KIDNEY FOUNDATION OF OHIO, INC.

1373 GRANDVIEW AVENUE
SUITE 200
COLUMBUS, OHIO 43212
PHONE: (614) 481-4030
FAX: (614) 481-4038
www.nkfofohio.org
Ms. Orelle Jackson, Executive Director

- **Discount Medication Program.**
Offers a discount on all prescription medications purchased at Kroger pharmacies. Enrollment forms are available at National Kidney Foundation and at Kroger pharmacies.
- **Emergency Financial Assistance.**
Limited funds provided to patients in need of medicine, transportation, etc. Referral by medical social worker required.

■ NATIONAL MULTIPLE SCLEROSIS SOCIETY, COLUMBUS CENTER

651 G LAKEVIEW PLAZA
BOULEVARD
COLUMBUS, OHIO 43085
PHONE: (614) 880-2290
FAX: (614) 880-2295
www.mssohiobuckeye.org
Janet Kramer, President

- **Door-to-Door Transport.**
Provides limited, subsidized, local transportation to medical appointments, self-help groups and MS Society programs.
- **Emergency Financial Assistance.**
Provides funds for prescriptions and nondurable medical supplies. Funds for this program are limited.
- **Equipment Loan Closet.**
Loans durable medical equipment including wheelchairs, walkers, etc., on as-needed basis.
- **Equipment Resources.**
Provides assistance in obtaining physician-prescribed durable medical equipment.
- **Information and Advocacy.**
Provides free literature and

information about multiple sclerosis (MS) and related topics. Advocates for cure research, medical equipment and other health supportive services, employment issues, etc.

■ NEIGHBORHOOD, INC.

1950 NORTH FOURTH STREET
COLUMBUS, OHIO 43201
PHONE: (614) 297-0592
Cheryl Carter, Executive Director

- **Annual School Supplies Giveaway.**
Offers annual school supply event in late August. No referral or registration is required. Must take adult picture ID, proof of address (such as current electric or gas bill, lease or mortgage), ID for each child needing school supplies (social security card, school records or school ID) and guardian papers if applicant is a legal guardian instead of the child's parent. Call for date and time of annual event.
- **Distribution Center Project.**
Limited material assistance including clothing and food. Assistance available to anyone. Accepts donations of clothing and food. Provides limited personal care items such as shampoo, soap, deodorant, diapers and personal hygiene products. Availability varies.

■ NEIGHBORHOOD HOUSE, INC., THE

1000 ATCHESON STREET
COLUMBUS, OHIO 43203
PHONE: (614) 252-4941
FAX: (614) 221-2262
Allen Huff, President/CEO

- **Alcohol and Drug Abuse Outpatient Counseling.**
Provides comprehensive substance abuse assessment and drug testing. Offers counseling for group, individual, family, adolescent and children of addicted parents. Offers counseling and domestic violence support group.



- **Emergency Food Pantry.**
Offers emergency food to area residents after the 10th of the month; pick-ups 10a-1p Wednesday, Friday. Must have a referral called in by a social service agency or FIRSLINK. Needs to know size of family at time of referral if greater than two individuals. Requires photo ID for adults, ID with birth date for children (CareSource, birth certificate, Medicaid, etc.). Provides referrals to other pantries first 10 days of the month.
- **Resource Center.**
Provides basic computer skills, job search, job placement assistance, resume services, job retention services, microenterprise business education classes and microloan fund. Also offers legal aid assistance program, individual and family counseling. (614) 251-8262

■ NEW BEGINNINGS CHRISTIAN COMMUNITY REVITALIZATION CORPORATION

3480 REFUGEE ROAD
COLUMBUS, OHIO 43232
PHONE: (614) 231-9564
Yolanda Lewis, Executive Director

- **Housing for the New Millenium.**
Provides clean, safe, decent and affordable housing through rental and homeownership programs.

■ NEW LIFE UNITED METHODIST CHURCH

25 WEST FIFTH AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 294-0134
Jennifer Kimball Casto, Pastor

- **Cold Breakfast.**
Offers cold breakfast to individuals in need.
- **Congregate Meals.**
Offers congregare meals to those in need.
- **Free Family Dinner.**
Offers family dinner meal to those in need. Last Sunday of each month.

- **Hot Breakfast.**
Provides free community meals. Walk in.
- **New Life Free Clothing Room.**
Provides six free outfits per person once every 30 days.

■ NORTH CENTRAL MENTAL HEALTH

1301 NORTH HIGH STREET
COLUMBUS, OHIO 43201
PHONE: (614) 299-6600
FAX: (614) 299-9007
Don Wood, President and CEO

- **Aftercare.**
Case management support for former psychiatric hospital patients in service area.
- **Community Treatment.**
Treatment teams attend to the needs of persons with serious, long term mental illness and their families. Intensive case management. Specialized community treatment for mentally ill persons with substance abuse problems and for adolescents. (614) 421-3183
- **Connection.**
Telephone reassurance by trained consumer volunteers providing peer support. (614) 421-3180
- **Family Care Homes and Community Residences.**
Provides homes for mentally ill individuals that give structure and positive alternatives to group homes.
- **North Central Counseling.**
Outpatient individual and group counseling for adults, families and children. Resolution of problems interfering with job performance for individuals and their families. Contracts with companies to provide employee assistance programs. Consultation and education for companies, unions and the general public in Central Ohio. NCC ASSOCIATES, GAHANNA (614) 475-7090
NORTH CENTRAL MENTAL HEALTH , EAST BROAD STREET (614) 856-9610

NORTH CENTRAL MENTAL HEALTH , MAIN OFFICE (614) 299-6600

- **Outpatient Programs.**
Counseling for adults, senior citizens and youth. Individual, group, family and marital counseling. Parenting groups available. Substance abuse treatment. Crisis intervention. Psychiatrist, psychologist, social worker, nurse and outreach worker available. NCC ASSOCIATES, GAHANNA (614) 475-7090
NORTH CENTRAL MENTAL HEALTH , EAST BROAD STREET (614) 856-9610
NORTH CENTRAL MENTAL HEALTH , MAIN OFFICE (614) 299-6600
 - **Residential Treatment Program.**
Residential treatment and outpatient services available for persons with mental illness or dual diagnosis of mental illness and substance abuse. (614) 299-6600 (614) 421-3155
 - **Senior Hotline.**
Provides 24-hour information and referral hotline for seniors in need of resources. (614) 294-3309
 - **Soaring Sober Dual Diagnosis Day Options.**
Outpatient program for persons diagnosed with both a mental illness and substance addiction. Offers support groups, group counseling, relapse prevention education, recreational and social activities. (614) 228-8108
- NORTHSIDE CHILD DEVELOPMENT CENTER**
94 EAST THIRD AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 299-1131
FAX: (614) 421-9347
Cynthia L. Sturni, Executive Director
- **Northside Child Development Center.**
Provides 72-hour childcare pro-

gram including before- and after-school care for children 2-8. NAEYC accredited educational program. Mainstreaming program for children with special needs or handicaps. Parents are required to be in job training, in school or employed. Open 24 hours Monday-Friday.

• **Turning Point.**

Provides 72-hour care to children 18 months-12 years of families in crisis. Offers referrals, support and an alternative to child abuse/neglect for parents. Available seven days a week. No charge to parents.

■ **NORTHSIDE DEVELOPMENT CORPORATION**

1908 NORTH HIGH STREET
COLUMBUS, OHIO 43201
PHONE: (614) 298-0343
Kelly Sweet, Executive Director

• **Homeownership Information and Community Development.**

Referrals to seminars or information on locating affordable housing, solving credit problems, analyzing purchase offers, obtaining financing, understanding the loan process and home buyer education.

■ **NORTHWEST COUNSELING**

1560 FISHINGER ROAD, SECOND FLOOR
COLUMBUS, OHIO 43221
PHONE: (614) 457-7876
FAX: (614) 457-7896
www.northwestcounseling services.org
King Stumpp, Executive Director

• **Adult Counseling.**

Provides assessment, counseling and psychiatric evaluation for individuals, couples and families. Therapists are available to handle a wide range of problems and issues, including depression, anxiety, relationship issues, work and career issues, sexual orientation, eating disorders, ADHD, obsessive-compulsive disorders, and domestic and family violence.

• **Alcohol/Drug Services.**

Offers prevention and outpatient services for adolescents, adults and families. Prevention services include awareness and early intervention groups. Outpatient services include assessment, counseling and early recovery groups. Psychiatric evaluation available. Provides OMVI offender and other court-required assessment services for adolescents and adults.

• **Child, Adolescent and Family Counseling.**

Provides assessment and counseling for children birth-17 years and their families for all emotional and behavioral problems including alcohol, drug use and abuse. Psychiatric evaluations available. Provides play therapy for very young children. Provides parent education and consultation.

• **HomeSharing.**

Offers a countywide program that arranges shared housing by matching adults 18 and older. One housemate performs chores in exchange for reduced rent. Provides referrals for those who require other housing or social services. Initial fee of \$10, one-time sliding fee scale for each participant at time of the match. Call for information or appointment.

■ **ODYSSEY HEALTH CARE AND HOSPICE, INC.**

6432 EAST MAIN STREET
REYNOLDSBURG, OHIO 43068
PHONE: (614) 501-6674
FAX: (614) 501-6684
www.odshealth.com
Holly Franko, General Manager

• **Hospice Care.**

Provides comprehensive palliative health care, counseling and supportive services to meet the needs of terminally ill adults and their families. Team-oriented program offers nursing care; personal assistance, physician services, dietary counseling,

financial counseling, case management, emotional counseling and bereavement care. Also offers physical, speech and occupational therapies; medication; equipment and supplies.

■ **OHIO COALITION FOR THE EDUCATION OF CHILDREN WITH DISABILITIES**

165 WEST CENTER STREET
SUITE 302
MARION, OHIO 43302
PHONE: (800) 374-2806
FAX: (740) 383-6421
www.ocecd.org
Margaret Burley, Executive Director

• **Referral Service.**

Links children with disabilities and their families to available resources. Advocates with school systems, provides emotional support, etc.

■ **OHIO HISPANIC COALITION**

6161 BUSCH BOULEVARD
SUITE 311
COLUMBUS, OHIO 43229
PHONE: (614) 840-9934
FAX: (614) 840-9935
www.ohiohispaniccoalition.org
Julia Arbini-Carbonell, Executive Director

• **Community Education and Outreach.**

Offers various educational initiatives designed to strengthen Latino families and the Hispanic community in Central Ohio. Topics addressed include effective parenting, domestic violence, diabetes education, smoking cessation, drug and alcohol prevention, nutrition, mortgages counseling, finances, women's issues, safety, and cervical and breast cancer awareness.

• **Domestic Violence Hotline.**

Provides a 24-hour, culturally sensitive emergency hotline for Spanish speakers experiencing domestic violence.
(614) 470-2511

0

- **English for Speakers of Other Languages (ESOL).**

Offers English classes for native Spanish speakers. Provides weekday and Saturday morning programs.

- **Information and Referral.**

Provides access to appropriate community resources for clients.

- **Legal and Immigration Services.**

Provides information about legal concerns ranging from landlord-tenant issues to immigration. Assists nonresidents Latinos in obtaining an ITIN identification number for income tax declaration purposes.

- **Prenatal and Postnatal Health Services.**

Offers prenatal and postnatal education and referral services to pregnant women and single mothers to promote health and increase safety of mother and child.

- **Translation and Interpretation.**

Provides Spanish language interpretation and translation services. Offers medical and social services interpretation to health care providers and agencies. 24-hours Monday-Sunday.

■ OHIO OPTOMETRIC ASSOCIATION

PO BOX 6036
COLUMBUS, OHIO 43085
PHONE: (614) 781-0708
FAX: (614) 781-6521
www.ooa.org
Linda Fette, Associate Executive Director

- **Vision USA.**

Provides free eye exams to income-eligible families who have one employed family member, no vision insurance coverage and have not had an eye exam in the previous two years. Small fee for glasses.

■ OHIO STATE OF, BUREAU OF WORKERS' COMPENSATION

30 WEST SPRING STREET
COLUMBUS, OHIO 43215

PHONE: (800) 644-6292
FAX: (614) 752-4732
www.ohiobwc.com
William E. Mabe, Administrator/
CEO

- **Chief Ombudsperson.**

(614) 466-5935

- **Client Web Services.**

Offers electronic claim filing, online bill pay and general information on workers' compensation through website.

- **Financial Assistance.**

Provides payment of medical bills incurred in treatment of work related injury. Financial compensation from wage loss or disability impairment.

■ OHIO STATE OF, DEPARTMENT OF AGING

50 WEST BROAD STREET
NINTH FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 466-5500
Merle Grace Kearns, Director

- **Benefits Checkup.**

Simplifies understanding of Medicare, Medicaid, Social Security and other government benefits and insurance programs. Provides callers with detailed, individualized information regarding public benefits eligibility. Callers access this system by telephone and are sent a questionnaire. Returned questionnaires are processed and individuals receive computer readout detailing the benefits they may be eligible for and information on applying for eligible benefits.

(800) 282-1206

- **Golden Buckeye Card Program.**

Offers free discount card to Ohioans 60 and older, or adults 18-59 with total and permanent disabilities who are unable to work. Provides discounts on a variety of services from hair cuts and prescription assistance to car repairs and veterinary assistance at nearly 20,000 busi-

nesses. Sign up at most senior centers or any public library. Must take identification with date of birth. Ohio adults with disabilities must take proof of age and Medicare card, SSDI acceptance letter or document certifying total and permanent disability from a state department or public employee retirement system.

(800) 422-1976

- **Long-Term Care Ombudsman.**

Provides advocacy for the rights of older Ohioans. Mediates concerns of older adults receiving home care and persons in state nursing and adult care facilities.

(614) 466-1221

- **Ohio Aging Network.**

Provides community resources to seniors according to zip code.

(866) 243-5678

- **Ohio Senior Health Insurance Information Program (OSHIIIP).**

Information and technical assistance regarding volunteer opportunities for senior citizens.

Assists with questions regarding Medicare, Medicaid, Medicare Supplemental Insurance and private health insurance. Provides printed shoppers guide for long-term care and Medicare Supplement Insurance.

(800) 686-1578

- **PASSPORT.**

Offers initial screening and, if appropriate, assessments to determine most appropriate type of care for individuals considering nursing home placement. Medicaid waiver component provides an alternative to nursing home placement by offering home care to frail, low-income elders living throughout Ohio. Provides package of case-managed services including adult daycare, homemaker, medical equipment and supplies, nutrition counseling, personal care, respite for caregivers, transportation to medical appointments, home-delivered meals, in-home nursing, minor home

modification, physical therapy and counseling.
 (614) 466-1220

■ **OHIO STATE OF, DEPARTMENT OF JOB AND FAMILY (ODJFS)**
 30 EAST BROAD STREET, 32ND FLOOR
 COLUMBUS, OHIO 43215
 PHONE: (614) 466-6282
 Barbara E. Riley, Director

- **Childcare in Ohio.**
 Offers website with childcare providers accredited by the Ohio Department of Job and Family Services and childcare resources available to families: www.jfs.ohio.gov/cdc. Identifies centers throughout Ohio by location or zip code. Provides information about daycare, preschool, kindergarten and before- and after-school care.
- **Office of Unemployment Compensation.**
 Offers unemployment compensation insurance program to assist workers who are unemployed through no fault of their own while they look for work. Offers basic protection against economic insecurity by paying unemployment benefits out of funds generated by state taxes paid by employers. Collects tax funds, processes benefits applications and helps eligible individuals find jobs.
www.unemployment.ohio.gov. (877) 644-6562
- **Veterans' Employment Services.**
 Ensures that veterans in Ohio receive priority service and access to the most current job openings through Ohio's statewide public labor exchange system. Veterans also have access to training opportunities and supportive services through representatives at Ohio's One-Stop Centers.
 (877) 644-6562

■ **OHIO STATE OF, HEALTH DEPARTMENT**
 246 NORTH HIGH STREET
 COLUMBUS, OHIO 43215
 PHONE: (614) 466-3543
 FAX: (614) 728-9163
www.odh.ohio.gov
 Nick Baird, MD, Health Director

- **Help Me Grow.**
 Statewide helpline providing information and referral for prenatal, well-baby, nutrition services and prevention services. Distributes *Help Me Grow: A Wellness Guide for Mothers-To-Be and Their Babies*.
 (800) 755-4769
 - **Medicare Balanced Billing Program.**
 Provides information and handles complaints for Medicare beneficiaries who have been illegally balance-billed for Medicare-approved supplies or services.
 (800) 899-7127
 - **Ohio Kids Card.**
 Provides discounts on services throughout Ohio for parents of children 5 and younger. Discounts include restaurants, doctors, dentists, eye care professionals and other businesses in Ohio. See website for participating businesses. Applications available at 750 local libraries or online.
 (614) 466-2276
 - **Vital Statistics.**
 Maintains Ohio birth records from 1908 and death records for the past 50 years. Adoption records prior to 1964 open to adoptees seeking their natural parents. After 1964, contact probate court where adoption took place.
 (614) 466-2531
- **OHIO STATE OF, LEGAL RIGHTS SERVICE**
 8 EAST LONG STREET, SUITE 500
 COLUMBUS, OHIO 43215
 PHONE: (614) 466-7264
 FAX: (614) 644-1888
www.olrs.ohio.gov
 Carolyn Knight, Executive Director

• **Legal Services and Advocacy.**
 Assistance for persons denied legal rights due to disability or alleged disability, rights of institutionalized patients, denial of special education services, etc. Investigation of complaints.
 (614) 466-7264

■ **OHIO STATE OF, REHABILITATION COMMISSION, BUREAU OF DISABILITY DETERMINATION**
 400 EAST CAMPUS VIEW BOULEVARD
 PO BOX 359001
 COLUMBUS, OHIO 43235
 PHONE: (614) 438-1500
 FAX: (614) 438-1504
www.rsc.ohio.gov
 Kathleen M. Johnson, Director

- **Referral.**
 Provides referral to the Bureau of Services for the Visually Impaired (BSVI) and Bureau of Vocational Rehabilitation (BVR).
 (800) 282-4550
- **SSDI and SSI Determination.**
 Makes medical eligibility determinations for individuals applying for Social Security Administration disability benefits (Social Security Disability Insurance and Supplemental Security Income).
 (800) 282-4550

■ **OHIO STATE OF, REHABILITATION COMMISSION, BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED (BSVI)**
 2030 KENNY ROAD
 COLUMBUS, OHIO 43221
 PHONE: (614) 466-9364
 FAX: (614) 995-1163
www.state.oh.us/rsc
 Mike Ream, Southeast Area Manager

- **Vocational Rehabilitation.**
 Offers vocational counseling and job placement or job search assistance. Assists clients obtain training in occupational and daily living skills.



■ **OHIO STATE OF, REHABILITATION COMMISSION, BUREAU OF VOCATIONAL REHABILITATION (BVR)**
 2030 KENNY ROAD
 COLUMBUS, OHIO 43221
 PHONE: (614) 466-9364
 FAX: (614) 466-8864
 www.rsc.ohio.gov
 Rose Reed, Southeast Area Manager

• **Independent Living Coordination.**

Provides referrals to local services for persons with severe disabilities wishing to be more independent in their homes.
 (614) 438-1263

• **Personal Care Assistance.**

Provides services to assist persons with severe physical disabilities to perform activities of daily living (dressing, food preparation, bathing, etc.), in order to obtain or maintain employment.
 (614) 466-9364

• **Vocational Rehabilitation.**

Provides vocational counseling; medical, psychological and vocational testing; personal and work adjustment training; services and materials to enhance employability; and on-the-job training. Financial assistance for postsecondary education and vocational school may be available.

■ **OHIO STATE UNIVERSITY EXTENSION, FRANKLIN COUNTY**
 2105 SOUTH HAMILTON ROAD, SUITE 100
 COLUMBUS, OHIO 43232
 PHONE: (614) 866-6900
 FAX: (614) 868-8280
 www.ag.ohio-state.edu/~fran/
 Beverly Kelbaugh, Extension Director

• **Expanded Food and Nutrition Education Program (EFNEP).**

Teaches families with limited resources to stretch food stamps through food preparation, money saving techniques, food budgeting, home management, etc.

• **Family and Consumer Sciences.**

Programs and workshops offered in the areas of food and nutrition, food preservation and safety, budget planning and resource management, parenting and family life, childcare and elder care, clothing and textiles, and home management.

■ **OHIO STATE UNIVERSITY OFFICE OF MINORITY AFFAIRS**

102 BRICKER HALL
 190 NORTH OVAL MALL
 COLUMBUS, OHIO 43210
 PHONE: (614) 292-4355
 Mac Stewart, PhD, Vice Provost

• **Access Program.**

Provides supportive services to single parents who are full-time students at Ohio State. Assists with housing, childcare and scholarships. Offers workshops on parenting, life skills and leadership development. May provide limited financial assistance in some situations.
 (614) 247-7092

■ **OHIO STATE UNIVERSITY OFFICE OF OFF-CAMPUS HOUSING**

1739 NORTH HIGH STREET, OHIO UNION, ROOM 342
 COLUMBUS, OHIO 43210
 PHONE: (614) 292-0100
 FAX: (614) 292-4786
 offcampus.osu.edu
 Willie Young, Director

• **Student Services Information.**

Provides information regarding off-campus housing, tenant-landlord concerns and roommate-referral service.

■ **OHIO YOUTH ADVOCATE PROGRAM, INC.**

6233 RIVERSIDE DRIVE
 FLOOR TWO SOUTH
 DUBLIN, OHIO 43017
 PHONE: (614) 717-8000
 FAX: (614) 583-1009
 www.ohyap.org
 F. Edward Sparks, Executive Director

• **Alcohol and Drug Prevention.**

Provides culturally competent prevention services for alcohol and other drug prevention, Rites of Passage, HIV/AIDS, and violence prevention and teaching tolerance. Professional training and consultations.

• **Alcohol and Other Drug Treatment.**

Provides comprehensive, culturally competent, intensive outpatient treatment for alcohol and other drug addiction.

• **Clinical Services Program.**

Provides mental health needs assessment; diagnosis; mental health case management; individual, family, and group counseling and psychotherapy; and anger management groups for youth, adolescents, and families. Sexual offender services are also available.

• **Independent Living Services.**

Assists teenagers to live independently with daily living skills training and support. Provides money management, job search skills instruction, etc.

■ **OHIO'S BEST RX**

PO BOX 408
 TWINSBURG, OHIO 44087
 PHONE: (866) 923-7879
 www.ohiobestrx.org

• **Prescription Drug Discount Card.**

Prescription drug discount card to lower the cost of prescriptions. Low-income Ohio residents without drug coverage for the past four months can qualify. Single persons must earn less than \$23,940 per year, married persons must earn less than \$32,100 per year and families of four must earn less than \$40,236 per year to qualify. Ohio residents 60 and older qualify, regardless of income or previous drug coverage.

OHIOHEALTH, GRANT/RIVERSIDE METHODIST HOSPITALS

3535 OLENTANGY RIVER ROAD
COLUMBUS, OHIO 43214
PHONE: (614) 443-2584
FAX: (614) 566-6663
www.ohiohealth.com
Bruce Hagen, Chief Operating Officer

- **Behavioral Health Services.** Provides inpatient psychiatric care for adults and seniors, and safe and intensive treatment for the most acute crises (566-2814). Provides outpatient alcohol and drug dependency services to adults and seniors. Offers intensive outpatient program offers partial and day treatment to patients with acute distress who do not need an inpatient setting (566-5875). Employee assistance program provides behavioral health services to OhioHealth employees and other contracted organizations (566-3348).
- **Charity Care and Financial Assistance.** Provides information on charity care to eligible low-income OhioHealth clients. (614) 566-5059

OPEN SHELTER, INC.

125 EAST BROAD STREET, THIRD FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 222-2885
Kent Beittel, CEO

- **Basic Needs.** Provides first aid, clothing and pharmacy services to homeless individuals. Walk-in 10a-2p weekdays.
- **Evening Meals.** Offers an evening meal at 5:30p Monday, Tuesday and Thursday, except holidays.
- **Outreach.** Engages and provides basic services to unsheltered homeless persons, including advocacy and linkage to other social services, shelter, treatment and

housing.

- **Sack Lunches.** Provides sack lunches when available, generally 10a-2p weekdays. Site locations vary. Schedule of locations and times is posted weekly at Day Service Center.

PARALYZED VETERANS OF AMERICA

801 EIGHTEENTH STREET, NW
WASHINGTON, DC 20006
PHONE: (800) 424-8200
www.pva.org
Randy Pleva, Sr., National President

- **Advocacy.** Advocates on behalf of veterans to receive quality health care and benefits as a result of their military service.

PARENTHESIS FAMILY ADVOCATES

4480 REFUGEE ROAD, SUITE 300
COLUMBUS, OHIO 43232
PHONE: (614) 751-9112
FAX: (614) 751-9116
John Shannon, Executive Director

- **Therapeutic Foster Care.** Provides therapeutic foster care for children birth-21 years who have been abused, neglected or abandoned and who are diagnosed as severely emotionally or behaviorally disturbed, medically fragile or developmentally disabled. Goal is to assist in reunification or permanency.

PARENTS UNITED FOR COLUMBUS PUBLIC SCHOOLS

1641 HESS BOULEVARD
COLUMBUS, OHIO 43212
PHONE: (614) 488-8963
Bill Buckel, Ombudsman

- **Problem Resolution.** Guides parents, students and employees of Columbus Public Schools through appropriate procedures for resolving problems with Columbus Public School system.

PARRISH FOUNDATION

1015 EAST MAIN STREET
SUITE 101
COLUMBUS, OHIO 43205
PHONE: (614) 372-1529
FAX: (614) 372-1508
Debra Cummings, Executive Director

- **Assisted Living.** Volunteers provide assistance with daily living such as house cleaning and transportation to appointments or stores.
- **Case Management.** Assists clients in locating housing, obtaining benefits (SSI, SSDI, etc.) and other necessary tasks. Prevention case management program assists high-risk clients in adopting life-saving behaviors.
- **Parrish Kitchen Cabinet.** Provides food pantry assistance to low-income individuals and those with HIV/AIDS.
- **Pastoral Counseling.** Volunteer staff and church-based programs provide pastoral counseling.
- **Referrals.** Provides referrals to medical, mental health and MRDD services.

PATER NOSTER HOUSES

4313 ALKIRE ROAD
COLUMBUS, OHIO 43228
PHONE: (614) 870-6460
FAX: (614) 870-6460
www.paternosterhouse.org
Bishop Phillip Zimmerman, Director

- **Crisis Center.** Offers problem solving, housing search and employment assistance for individuals living with HIV/AIDS.
- **HIV Crisis Support Line.** Offers phone assistance, advocacy and referrals for anyone with an HIV/AIDS-related need, question or concern.
- **Pater Noster Houses.** Provides temporary housing for men, women and children living with AIDS.



■ **PAULINE HOME ASSOCIATION**

2862 WEST JOHNSTOWN ROAD,
SUITE 110
COLUMBUS, OHIO 43219
PHONE: (614) 428-1788
FAX: (614) 428-1785
www.paulinehome.org
Joanne Spoth, Executive Director

• **Money Management Services.**

Provides personal expense management services for seniors 60 and older who are capable of making financial decisions but need assistance with paperwork. Assists with organizing bills; preparing checks for client's signature, setting up monthly budget, balancing checkbook and filling out forms. Client makes all financial decisions and receives monthly report of all transactions. Also assists with reviewing medical claims for accuracy.

■ **PLANNED LIFETIME ASSISTANCE NETWORK OF CENTRAL OHIO (PLAN-CO)**

2201 RIVERSIDE DRIVE
COLUMBUS, OHIO 43221
PHONE: (614) 586-4049
FAX: (614) 586-4051
Greg Knackstedt, Executive Director

• **Care Planning and Coordination.**

Plans and coordinates services in order to care for current and future needs of individuals with mental illness and/or physical, developmental or other disabilities. Services include in-home needs assessment, long-term care planning, socialization, recreation and leisure activities, crisis intervention, advocacy, companionship, supportive services, home finances and budget planning, transportation assistance, life skills assistance, service coordination, medication and treatment monitoring, medical paperwork, application assistance for benefits and resource referrals.

■ **PREGNANCY DECISION HEALTH CENTERS**

665 EAST DUBLIN GRANVILLE ROAD, SUITE 120
COLUMBUS, OHIO 43229
PHONE: (614) 888-8774
Jeffrey Silleck, Executive Director

• **Housing Referrals.**

Provides referrals to emergency, temporary and permanent housing.

• **Maternity Clothing and Baby Layettes.**

Provides free maternity and baby clothing by appointment. Offers baby clothing at all locations, but maternity clothing is only available at East Dublin Granville Road and Lancaster sites. Accepts donations of maternity clothes and baby clothes for infants 12 months and younger.

■ **PRO SENIORS, INC.**

7162 READING ROAD, SUITE 1150
CINCINNATI, OHIO 45237
PHONE: (800) 488-6070
FAX: (513) 621-5613
www.proseniors.org
Rhonda Moore, Executive Director

• **Legal Hotline for Older Ohioans.**

Provides free legal advice by telephone for individuals 60 and older. Topics include Medicare and Medicaid questions, pension laws and rights, government benefits, tenant-landlord problems, and consumer and home repair problems. If problem cannot be handled by phone, caller will be referred to private attorney and fees will be negotiated on a sliding fee scale. Spanish speaking staff may be available.

• **Ohio Pension Rights Project.**

Assists Ohio residents of any age with pension-related problems. Offers advice on pension laws and rights; survivor, common-law, and divorced spouse benefits; and other pension problems. No fee.

■ **PROJECT GRAD COLUMBUS**

603 EAST TOWN STREET
COLUMBUS, OHIO 43215
PHONE: (614) 233-9510
FAX: (614) 233-9520
www.projectgradcolumbus.org

• **Communities in Schools.**

Assists students grades K-12 and their families in addressing problems such as truancy, substance abuse, violence and family problems that distract them from learning.

■ **REHOBOTH TEMPLE**

1111 EAST LONG STREET
COLUMBUS, OHIO 43203
PHONE: (614) 252-8219
FAX: (614) 252-5225
Bishop Bradford Berry, Pastor

• **Soup Kitchen.**

Offers free weekly hot meal. Some limited grocery items may also be available.

■ **REYNOLDSBURG HELPING HANDS, INC.**

PO BOX 1521
REYNOLDSBURG, OHIO 43068
PHONE: (614) 868-9394

• **Emergency Food Pantry.**

Provides emergency food to Reynoldsburg School District residents maximum of once every six months. Must call for appointment. Leave voice mail; call-back may not be same day. Requires proof of residency in the Reynoldsburg school district (report card, lease or utility bill) and ID.

• **Financial Assistance.**

Assists Reynoldsburg school district residents with purchasing prescriptions (no over-the-counter drugs) and paying utility bills when funds are available. Situation must be potentially life threatening in order to receive prescription assistance. Maximum assistance of \$50. Program pays one-half of utility bill. Maximum assistance of \$75. Shut-off notice required. Program does not assist with

P

phone bills or rent. Funds are paid directly to businesses. (614) 221-2255 FIRSTLINK Information and Referral Hotline

Travelers' Aid.

May assist travelers who are stranded in Reynoldsburg by providing a meal or gasoline for their car. Assistance varies and may not always be available. No money is given to the traveler. Overnight housing may be possible for families with children. Must provide ID. (614) 221-2255 FIRSTLINK Information and Referral Hotline

ROSEMONT CENTER, INC.

2440 DAWNLIGHT AVENUE
COLUMBUS, OHIO 43211
PHONE: (614) 471-2626
FAX: (614) 478-3234
www.rosemont.org
Robert J. Marx, CEO

Community Support Program.

Case manager available 24 hours, seven days per week to assist emotionally disordered adolescents in achieving and maintaining self-sufficiency through strengthening of personal and family abilities and resources.

Crisis Care and Assessment Center.

Provides a safe, temporary residence for adolescent boys and girls 6-11 and young women 12-18 who are in crisis situations.

Day Treatment and Partial Hospitalization.

Charter school offers mental health, alcohol and other drug treatment for boys and girls 12-18.

Outpatient Services.

Provides mental health treatment and diagnostic assessments for children and families. Program specializes in sexual abuse and child sex offenders.

Pathways: Center for Assessment and Planning.

Provides a short-term placement to determine the appropriate

level of care for youth and to establish treatment goals and recommendations.

RX FOR OHIO

172 EAST STATE STREET
SUITE 410
COLUMBUS, OHIO 43215
PHONE: (877) 794-6446
www.rxforohio.org

Prescription Assistance.

Comprehensive website and referral hotline provides access to more than 300 government, industry and privately sponsored prescription assistance programs that offer reduced cost or free prescriptions to those who qualify.

SAFE HAVEN MINISTRY OF FAITH

2284 FITZROY PLACE SOUTH
PO BOX 248810
COLUMBUS, OHIO 43224
PHONE: (614) 478-7956
Valerie Love-Drayton, Director

Clothing Referrals.

Provides referrals to local clothing pantries.

Food Referrals and Assistance.

Provides referrals to food pantries, and limited grocery items when available, on a walk-in basis during agency hours. Picture ID and social security card required.

Inmate and Ex-Offender Services.

Offers counseling for prison inmates and released ex-offenders. Provides job search assistance and referrals for ex-offenders.

MAP Furniture Referrals.

Provides agency referrals to Material Assistance Providers (MAP) for furniture. Safe Haven rarely has the funding to cover the \$50 MAP furniture fee but can provide the agency referral required by MAP. Furniture delivery, if needed, is \$40.

Safe Haven Outreach Center.

Works with area homeless shelters to provide summer recreation for homeless shelter residents June-August. Offers outdoor swimming, basketball, arts and crafts, games and food for all ages. Must take towel and blanket and shower in advance. Adults and seniors must take ID and shelter residents must also take letter of permission from homeless shelter. Children must have permission from parents. CPR certified attendant on duty. Transportation available for shelter residents and seniors by appointment. Youth 6-12 may visit 11a-3p Monday and Thursday; youth 13-17, 3:30p-7:30p Monday and Thursday; seniors, 11a-3p Friday; and homeless shelter residents, 11a-3p Wednesday.

ST. JOHN'S EVANGELICAL PROTESTANT CHURCH

59 EAST MOUND STREET
COLUMBUS, OHIO 43215
PHONE: (614) 224-8634
FAX: (614) 224-6375
www.stjohnscolumbus.org
Kathryn Nystrand Dwyer, Pastor

The Largest Table.

Offers a free weekly community lunch on Wednesdays at noon, designed to bring together people from all walks of life. Offers an optional 15-minute non-denominational communion service preceding lunch.

ST. SOPHIA EASTERN ORTHODOX CATHEDRAL

1493 INDIANOLA AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 299-8760
Arch Bishop John-Cassian, Director

Pastoral Counseling and Referrals.

Provides 24-crisis intervention, resource referrals and spiritual guidance to individuals and families experiencing difficulties. Also serves and ministers to the



poor, homeless, single mothers, runaways, inmates or others in need. May provide referrals for job placement, furniture or other needs.

• **Saint Sophia Community Center.**

Provides free cafeteria breakfast and lunch to school children. Offers an after-school program during the school year. Community groups may use facility free of charge for meetings, events or youth community service projects.

■ **ST. STEPHEN'S COMMUNITY HOUSE**

1500 EAST 17TH AVENUE
COLUMBUS, OHIO 43219
PHONE: (614) 294-6347
Judith Stattmiller, Executive Director

• **Coats for Kids.**

Organizes annual coat giveaway for children.

• **Elderly Care Program.**

Provides advocacy, counseling, supportive services, emergency material assistance and door-to-door transportation to low-income seniors 60 and older.

• **Employment Services.**

Offers job placement and referral to job training programs. (614) 299-2123

• **Food Pantry.**

Emergency food supply once a month. Current ID and proof of address required for everyone in household. Pantry walk in hours: 1p-3:45p Monday-Tuesday, Thursday- Friday; 11a-6p Wednesday (614) 299-2123

• **LifeCare Alliance Lunch Program.**

Provides noon meal for persons 60 and older.

■ **ST. VINCENT FAMILY CENTERS**

1490 EAST MAIN STREET
COLUMBUS, OHIO 43205
PHONE: (614) 252-0731
FAX: (614) 221-8797

www.svfc.org

Michelle H. Ward, President/CEO

• **Community Psychiatric Supportive Treatment (CPST).**

Provides mental health services for children and adolescents in a community setting.

• **Outpatient Family Services Program.**

Offers counseling for individuals, families and peer groups. Also offers groups for children's social development and anger management.

(614) 221-7855

• **Residential Program.**

Intensive residential treatment for children with severe emotional and behavioral problems who cannot be maintained in their home setting. Offers stabilization and intervention services designed to return the child home as soon as possible.

Provides educational services as part of programming.

Emergency and planned respite services also available.

■ **SALVATION ARMY, THE**

PO BOX 06324
COLUMBUS, OHIO 43206
PHONE: (614) 221-6561
FAX: (614) 221-1896
www.beyondthebells.org
Paul Cain, President/CEO

• **Adopt-a-Family.**

Matches holiday donors with client families in need of Christmas assistance.

• **Career Enhancement Center.**

Provides job readiness and career assessments, business technology training, job search training, career development training, job placement and follow-up services. Resume writing and introductory computer training available. Training format one-on-one or group classes and workshops. (614) 253-6811

• **Emergency Clothing.**

Provides vouchers for clothing for use at Salvation Army Thrift Stores (every 12 months only).

• **Emergency Furniture.**

Client must have encountered one of the following circumstances in the past 30 days: medical emergency, mental health services, release from incarceration, childbirth, fire, or custody of child; or must have moved from a homeless shelter to an apartment in past three months. Appointment required. Availability of services varies throughout month.

• **Franklin County Direct Housing Program.**

Franklin County program assists families moving from YWCA Hospitality Center into permanent housing through financial assistance and supportive services. Referral required by YWCA Hospitality Center for eligibility. Salvation Army and other community organizations provide supportive services including childcare, health care and education. (614) 437-2150

• **Heart-to-Heart Feeding Program.**

Mobile canteen stocked with hot nutritious meals drives to areas with homeless, hungry persons on weekend evenings year-round. Operates through volunteer support. (614) 437-2152

• **HeatShare for Citizens Fund.**

Provides funds to maintain or reconnect gas service for low-income Columbia Gas customers who have a termination notice. Columbia Gas will determine amount to be paid. HeatShare will only pay the amount needed to keep the service on. Income must be at or below 150% of federal poverty level. Must have some form of income to qualify. Requires photo ID for applicant, ID with birth dates for entire household (no social security cards), income verification and the most recent termination notice. Seasonal program runs for one to two months in the spring. Walk-in 9a-1p Monday-

S

Thursday in the spring at all Franklin County Salvation Army sites. Program start dates vary each year.

• **Senior Food Box.**

Offers monthly box of groceries to income-eligible seniors 60 and older. Accepts donations from organizations wanting to sponsor food box program.

• **Special Diet.**

Offers voucher to a grocery store (one time only) to persons who have documentation of medically dictated special diet. Assists persons whose dietary requirements cannot be met at a food pantry.

• **Traveler's Aid.**

Offers a one-way Greyhound bus ticket or discount to stranded individuals in emergency situations only. Picture ID required. (614) 437-2135

• **Work Therapy Residential Program.**

Provides self-help groups (AA, NA, etc.), individual and group counseling, substance abuse lectures and films, GED and literacy program, spiritual counseling and worship. Program for adult males 21-65 with compulsive, addictive or anti-social behavior. Person must be willing and able to participate in program. Center capacity is 85 beds. (614) 224-4269

■ **SENIOR EMPLOYMENT CENTER**

3400 NORTH HIGH STREET
SUITE 401
COLUMBUS, OHIO 43202
PHONE: (614) 586-1975
FAX: (614) 586-1948
www.matureservices.org
James Tolliver, Project Coordinator

• **Community Service Training Assignment.**

Matches adults 55 and older by their skills and interests with a wide variety of community services to upgrade current skills, learn new skills and ultimately

find employment. Offers paid minimum wage for an average of 20 hours per week, while also providing training and work experience.

■ **SENIOR EYECARE PROGRAM (SEP)**

PO BOX 429098
SAN FRANCISCO, CA 94142
PHONE: (800) 222-3937
FAX: (415) 561-8567
www.eyecareamerica.org
Gail Nyman-York, Partnerships Manager

• **Eye Examinations and Treatment.**

Matches seniors 65 and older with a volunteer ophthalmologist in their area who provides a comprehensive medical eye exam. Provides treatment for any eye condition diagnosed at initial visit. If a disease requires ongoing care, treatment will be provided for one year through program. Must be U.S. citizen or legal immigrant. Must not have been to an ophthalmologist in past three years. Must not receive Veteran's Administration eye care benefits or belong to a doctor-restricted HMO plan. Prescriptions, eyeglasses and any other procedures done outside the doctor's office are offered on a fee basis.

■ **SENIOR INDEPENDENCE**

5796 KARL ROAD
COLUMBUS, OHIO 43229
PHONE: (614) 433-0031
FAX: (614) 433-0550
www.seniorindependence.org
Linda Artis, Director

• **Senior Independence Choices.**

Offers home nursing care, adult daycare, personal care aides, home respite care, homemaker services, transportation, meal delivery, case management, and companion service for seniors. Personal care aide services are available 24 hours per day (minimum of 4-8 hours per week). For home respite services, the

caregiver must live in the senior's home. Meal delivery consists of lunch and dinner Monday-Saturday (low sugar, low salt, hot, cold, frozen and finger food options are available).

■ **SERENITY STREET FOUNDATION**

79 SOUTH FOURTH STREET
COLUMBUS, OHIO 43215
PHONE: (614) 358-0207
FAX: (614) 358-0618
Mike Manley, Director

• **Residential Vocational Rehabilitation.**

Provides transitional employment and occupational skills instruction for one year in a home-like setting for recovering male substance abusers and ex-offenders. Provides structured day-to-day work and living environment, social skills and job readiness training, GED tutoring and emotional support. Areas of vocational training include catering and restaurant services.

■ **SERVING AMERICA FIRST**

379 WEST EIGHTH AVENUE
COLUMBUS, OHIO 43201
PHONE: (614) 294-9805
FAX: (614) 294-0545
servingamerica1st.tripod.com
Francina Dezanger, Onsite Manager

• **Emergency Food Pantry.**

Provides short-term emergency vegetarian food to anyone in need. Call Wednesday 9:30a-12:30p for appointment to receive same-day food pickup.

• **Free Vegetarian Dinner.**

Offers free vegetarian dinner.

■ **SHILOH BAPTIST CHURCH**

720 MOUNT VERNON AVENUE
COLUMBUS, OHIO 43203
PHONE: (614) 253-7946
FAX: (614) 253-5188
Otha Gilyard, Pastor

• **Free Lunch.**

Serves a free hot lunch on



Saturdays for anyone in need.
Walk in 11:30a-12:30p
Saturday.

■ SOMALI COMMUNITY ASSOCIATION OF OHIO
3422 CLEVELAND AVENUE
COLUMBUS, OHIO 43224
PHONE: (614) 262-4068
FAX: (614) 267-6307
Hassan Omar, President

- **Advocacy.**
Provides advocacy for Somalis in situations involving landlords, employers, etc.
- **Computer Center.**
Provides computer usage and instruction for Somalis.
(614) 268-2860
- **Cultural Support.**
Provides community support and networking for Somali refugees and immigrants.
- **Employment.**
Provides employment training and job placement for Somalis.
- **English as a Second Language.**
Provides ESL training to Somali adults. Offers special classes to seniors.
- **Housing.**
Provides housing search assistance for Somali refugees and immigrants.
- **Meals on Wheels.**
Registers eligible Somalis for delivered meals through LifeCare Alliance.
- **Neighborhood Safety.**
Provides crime prevention and community awareness education.
- **Translation/Interpretation.**
Provides translation and interpretation in Amharic, Arabic, Italian, Russian, Somali, and Swahili. Staff also speak other African languages including Giriama, Duruma, Kikuyu, Kamba and Digo.
- **Transportation.**
Provides emergency transportation for Somali refugees and immigrants.

- **Youth Programs.**
Offers after-school program for youth.

■ SOMALI COMMUNITY CENTER
PO BOX 25
LEWIS CENTER, OHIO 43035
PHONE: (614) 418-7993
Nasro Iman, Director

- **Community Outreach.**
Provides outreach to the Somali community. Offers assistance with immigration paperwork, basic math and English skills, and job applications.
- **Translation and Interpretation.**
Provides Somali language translation and interpretation.

■ SOMALI LINK/ISKUHIR
PO BOX 247963
COLUMBUS, OHIO 43224
PHONE: (614) 784-9089
Alyson Poirier, Coordinator

- **Information and Referral.**
Provides information and referrals pertaining to the Somali community. Provides referrals for interpretation services, legal aid, housing, health care, education, discrimination issues, employment, clothing and other services.
- **Mediation.**
Provides mediation for Somalis in dealing with employers, landlords and neighbors.
- **Training.**
Provides training on cultural competency in the workplace and places of public accommodation.

■ SOUTH SIDE SETTLEMENT HOUSE
310 EAST INNIS AVENUE
COLUMBUS, OHIO 43207
PHONE: (614) 444-9868
FAX: (614) 444-7776
www.southsidesettlement.com
Mari Sunami, Executive Director

- **Computer Center.**
Provides computer usage and basic assistance.
- **Family Services.**
Provides referrals to community

services and advocates for families in need of emergency food and utility assistance. Licensed social workers may provide counseling, home visits, referrals, home and school liaison services and assistance with OWF or Social Security.

- **Legal Aid Appointments.**
Provides legal counseling by appointment with representatives from the Legal Aid Society of Ohio.
- **Meal Site.**
Summer breakfast and lunch program and after-school dinner for children.

■ SOUTHEAST, INC. RECOVERY & MENTAL HEALTH CARE
16 WEST LONG STREET
COLUMBUS, OHIO 43215
PHONE: (614) 225-0990
FAX: (614) 225-0988
www.southeastinc.com
Sandra Stephenson, Executive Director

- **Apothecare.**
Provides specialized pharmacy services to clients. Utilizes blister packing to increase patient compliance with medications. Services available to other mental health care providers.
(614) 228-4476
- **Carpenter House Residential Facility.**
Provides high intensity 24-hour residential program to men identified with dual disorders of severe mental illness and developmental disabilities or mental retardation and related behavioral issues. Offers rehabilitative assessment and individualized treatment services.
(614) 443-0141
- **Chemical Dependency Outpatient Services.**
Provides crisis intervention, assessment, counseling, education, acupuncture and relapse prevention to individuals with a chemical dependency. Services are clinically based and an appropriate level of treatment is

chosen through ODADAS criteria to develop a recovery plan with the client.
(614) 444-0800

• Community Treatment Teams.

Provides psychiatric assessment and treatment, nursing services and support services. Teams include a clinical leader, nurse, psychiatrist and community support services staff to interact with clients. Also offers assistance with entitlements, housing, recreational activities, job search and daily living skills. Specialized teams include, Deaf/Hard of Hearing, Afrocentric, Homeless, Homeless/Dual Diagnosis, Criminal Justice, Mentally Ill/Developmental Disabilities and Older Adults.

• Designated Case Management.

Offers less intensive psychiatric follow-up care, nursing and community support services. Also provides medication and somatic services by Board Certified psychiatrists and registered nurses.

• Diagnostic Services.

Offers psychiatric assessment, therapy and urgent care. Provides psychiatric evaluations and consultation services to court system and psychiatric outpatient services to jails.
(614) 444-0800

• GLB Chemical Dependency Treatment.

Outreach program for gay, lesbian and bisexual adults. Provides outpatient chemical dependency treatment and recovery services. Nontraditional treatment engages persons in preexisting support networks and includes individual assessment and clinically based recovery program.
(614) 444-0800

• HIV/AIDS Case Management.

Provides case management in Franklin, Delaware, Union and Licking counties. Offers support; practical assistance and referral

to emergency assistance services including transportation, housing placement, nutrition, medical care, diagnostic monitoring, home health care and dental care.
(614) 444-0800

• Mobile Psychiatric Outreach Program.

Offers mental health services and follow-up case management for people who are on the streets or in homeless shelters. Southeast Mobile Team includes psychiatrist, nurse and case manager who identify persons in need of assistance and offer psychiatric evaluation, stabilization, treatment and limited medical care. Team also responds to urgent requests from shelters, law enforcement, businesses, clergy and medical facilities.

• Nurse Practitioner.

Offers primary health care to clients.

• Outpatient Counseling.

Provides individual, family and group counseling and psychotherapy to treat depression, anxiety, stress, phobias, anger management and relationship difficulties. Psychiatric evaluation available when necessary. Also provides medication and somatic services. Offers specialized Dialectical Behavior Therapy, a program based on behavioral concepts to limit self-destruction and provide skills training, trauma resolution and planning for the future.
(614) 444-0800

• Parker-Morrow House.

Provides six-bed residential facility for older adults who are capable of self-care, yet unable to maintain their own home. Shared living environment offers companionship and safety. Also provides meals, laundry services and personal assistance.
(614) 836-3531

• Project Liaison Homeless Service.

Offers programs to assist homeless individuals with severe and

persistent mental health issues. Provides crisis assessment, outreach case management and linkage to mental health services, shelter, and available housing options to homeless mentally ill persons.

• Project Work.

Offers temporary job assignments with flexible hours outside of the traditionally structured employment setting to persons with severe mental illness. Specializes in providing moving assistance, home cleaning, lawn care, painting, and clerical services to elderly and disabled individuals. Program works with other agencies, but may provide moving or chore assistance to the public for a fee.
(614) 445-8441

• Rebuilding Lives Supportive Housing Program.

Provides short-term, transitional, supportive housing to chronically homeless men with a physical or mental disability, drug or alcohol addiction or history of long-term unemployment.

• Redmond House Residential Facility.

Provides residential crisis stabilization and habilitation services to homeless individuals in acute psychiatric crisis. Length of stay depends on the severity of the problems and the client's selection of program components.
(614) 278-0170

• Sex Offender Treatment Program.

Offers intensive group psychotherapy and structured educational program for adult and juvenile male and female sex offenders. Program includes ongoing structure treatment and aftercare services.
(614) 444-0800

• Supportive Counseling for Older Adults.

Provides psychiatric evaluation and treatment. Also offers mental health counseling for problems caused by changing roles,

S

physical illness, multiple losses, fear of lost independence and failing health.
(614) 444-0800

■ SOUTHSIDE COMMUNITY ACTION NETWORK

PO BOX 6490
COLUMBUS, OHIO 43206
PHONE: (614) 598-2237
Debera Diggs, President

- First Accounts Program. Provides classes for people without a banking account from representatives from Fifth Third Bank and CCCS. After completion of the class participants may open an account for \$1 at Fifth Third Bank.

■ SPECIAL TIES

PO BOX 307685
COLUMBUS, OHIO 43230
PHONE: (614) 418-9524
FAX: (614) 418-9524
www.special-ties.org
Carla Bailey, Executive Director

• Parent Education, Outreach and Support.

Offers seminars, workshops and other training programs for parents and families of children with special needs. Information on utilizing available support and financial assistance programs, communicating with medical professionals and working with school systems. Focus is on planning for the future.

■ SPECIALIZED ALTERNATIVES FOR FAMILIES AND YOUTH (SAFY)

6185 HUNTLEY ROAD, SUITE L
COLUMBUS, OHIO 43229
PHONE: (614) 854-0944
FAX: (614) 854-0947
www.safy.org
Druann Whitaker, Chief Executive Officer

- **Independent Living Program.** Program for foster youth. Life skills curriculum designed to meet the needs of individual adolescent. Options include fos-

ter home residency under parental supervision, roommate or boarder situation or living alone in an apartment.

• MR/DD Program.

Provides supportive living options through foster care for youth birth-22 years.

• Respite Care Program.

Provides treatment foster parents planned and periodic time away from foster youth. Also offers short-term respite provided by other treatment foster families, transitional care homes or families recruited by SAFY.

• Treatment Foster Care.

Families provide therapeutic foster care for children birth-21 years with an emphasis on adolescents. Serves youth in transition from or prior to entering more restrictive settings. Establishes permanency plans.

■ STOWE BAPTIST CENTER

911 PARSONS AVENUE
COLUMBUS, OHIO 43206
PHONE: (614) 443-1120
FAX: (614) 443-1120
Michael Brooks, Pastor

• Dental Clinic.

Provides dental exams and follow-up services for all ages. Appointments preferred, limit of five walk-ins per session. 6-7:30p Monday

• Emergency Food.

Provides a three-day supply of food in an emergency situation to residents of 43206 and 43207. Call Monday 9a-6p or Tuesday or Thursday 9a-2p to set an appointment for the next day. Requests photo ID for adults, bill with current address, and social security card, birth certificate or health card for children.

• Soup Kitchen.

Provides free hot meals. 11a-12:30p Monday-Thursday

• Tutoring.

Provides tutoring for grades 1-12. Must sign up during the beginning of each school year.

■ STYGLER VILLAGE

140 IMPERIAL DRIVE
COLUMBUS, OHIO 43230
PHONE: (614) 475-2255
FAX: (614) 475-0582
http://www.ncr.org
Ann Benson, Senior Property Manager

• Residential Housing.

Provides 150 units for individuals capable of self-care in independent housing complex. Offers service coordination and Meals on Wheels. Provides transportation to grocery store and monthly in shopping mall. Also provides onsite and mobile library to residents. Offers 32 additional housing units at Stygler Commons. Waiting list for both housing complexes.
STYGLER COMMONS
(614) 475-0552
STYGLER VILLAGE
(614) 475-2255

■ TABITHA'S HOME FOR YOUNG WOMEN

2120 TONI STREET
COLUMBUS, OHIO 43219
PHONE: (614) 252-7418
FAX: (614) 252-7418
Deana Nelms, President

• Group Home.

Provides safe, clean, friendly home setting for young teenage mothers and their dependent children to learn life-changing skills and gain independence.

• Outreach Center.

Provides training programs to develop the academic and practical skills of young teenage mothers. Offers budgeting, household skills, time management, interviewing, basic computer skills, first aid, parenting and self-esteem classes to empower young women in a stable, loving environment.

■ TAKE IT TO THE STREETS FOUNDATION

444 EAST BROAD STREET
COLUMBUS, OHIO 43215
PHONE: (614) 228-6552

Rhonda Martin, Executive Director

• **Outreach Program.**

Provides meals, transportation, clothing, household goods, personal items, referrals and other resources to people living on the streets.

■ **TWIN VALLEY BEHAVIORAL HEALTH CARE**

2200 WEST BROAD STREET
COLUMBUS, OHIO 43223
PHONE: (614) 752-0333
FAX: (614) 995-1878

James Ignelzi, Chief Executive Officer

• **Community Support Network (CSN).**

Provides outpatient services including residential support services, diagnostic assessment, medication monitoring and counseling.

• **Long- and Short-term Psychiatric Hospitalization.**

Provides intensive inpatient psychiatric services with maximum security forensic care. Offers community service programs for previously hospitalized persons including 24-hour in-home support and crisis stabilization.
TWIN VALLEY BEHAVIORAL HEALTH CARE, DAYTON CAMPUS (937) 258-0440
TWIN VALLEY BEHAVIORAL HEALTH CARE, MAIN LOCATION (614) 752-0333

■ **UNITED CEREBRAL PALSY OF CENTRAL OHIO**

440 INDUSTRIAL MILE ROAD
COLUMBUS, OHIO 43228
PHONE: (614) 279-0109
FAX: (740) 345-2032

www.ucpofcentralohio.org
Kathy Streblo, Executive Director

• **Employment Program.**

Provides support services to prepare for, pursue, secure and maintain community employment. Staff provides job seeking skills training and other pre-employment tools to empower individuals to obtain employ-

ment. Other services provided are job placement, job coaching and travel training.

• **Supported Living Program.**

Offers supported living assistance, homemaker services and personal care to assist individuals who have mental retardation or a developmental disability in maintaining their own homes. Provides as few or as many supports as necessary for an individual to live successfully in the community. Offers assistance and or training in the areas of choices and options, personal income, housing, community membership, personal satisfaction, health and safety.

■ **UNITED CHURCH HOMES**

170 EAST CENTER STREET
MARION, OHIO 43301
PHONE: (740) 382-4885
FAX: (740) 386-5305
www.unitedchurchhomes.com
Brian S. Allen, President/CEO

• **Independent Living.**

Provides apartment homes featuring studio and one-bedroom units with individually controlled heat and air conditioning, full appliances and laundry facilities. Also includes assist rails, private mailboxes and utilities. Offers access to local community events and retirement community activities.

■ **UNITED METHODIST FREE STORE**

895C PARSONS AVENUE
COLUMBUS, OHIO 43206
PHONE: (614) 443-1713
Sharon Allen, Director

• **Clothing.**

Free clothing and shoes for infants, children and adults. Household items and small appliances available.

• **Health and Social Services.**

Visiting nurse and social worker offer weekly health and social services to those in need.

• **Meals.**

Serves a weekly breakfast at 9a

Saturday and lunch at 3:30p
Friday.

■ **UNITED STATES GOVERNMENT, DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)**

200 NORTH HIGH STREET
SEVENTH FLOOR
COLUMBUS, OHIO 43215
PHONE: (614) 469-5737
EXT 8110

FAX: (614) 469-2432
www.hud.gov

Thomas H. Leach, Field Office Director

• **Fair Housing Division.**

Accepts complaints from people who believe they have been discriminated against in buying or renting housing.
(614) 469-6694

• **Home Owner Foreclosure Assistance.**

Helps low- and moderate-income Americans maintain homeownership. Provides contact information to housing counselor. Also, provides alternatives to avoid foreclosure.
(800) 569-4287

• **Multi-Family Housing Property List.**

Provides list of low-cost rental property by mail. List includes apartment complexes approved to administer federal rent subsidies for low-income families and individuals.

• **Public Housing Division.**

Accepts complaints and answers questions about public housing and Section 8.
(614) 469-5787

■ **UNITED STATES GOVERNMENT, DEPARTMENT OF VETERANS AFFAIRS**

200 NORTH HIGH STREET
ROOM 309
COLUMBUS, OHIO 43215
PHONE: (800) 827-1000

FAX: (614) 469-2172
www.va.gov/

John Bolen, Officer In Charge



• **Veterans Assistance.**

Advice, counseling and guidance to veterans and their dependents including benefits, education, home loans, burial funds and disability benefits. Assists with filing for benefits, securing lost documents and locating lost checks.

• **Vocational Rehabilitation Services.**

Provides education and counseling to qualifying veterans with service-connected disabilities. Services include payment for training (tuition, books, living allowances, etc.) and training in job search skills and employment placement assistance. Walk in for application. (614) 469-7307

■ **UNITED STATES GOVERNMENT, DEPARTMENT OF VETERANS AFFAIRS, OUTPATIENT CLINIC**

543 TAYLOR AVENUE
COLUMBUS, OHIO 43203
PHONE: (614) 257-5420
FAX: (614) 257-5386
Lilian T. Thome, MD, Director

• **Ambulatory Detoxification and Treatment.**

Provides outpatient detoxification services for veterans with uncomplicated alcohol intoxication and dependence. Methadone maintenance program also available. (614) 257-5443

• **Community Residential Care.**

Oversees residential placement for eligible veterans. Monitors provision of care and quality of residence through case management. (614) 257-5219

• **Health Care for Homeless Veterans.**

Provides community outreach, medical and psychiatric screening, transitional housing assistance and residential treatment. (614) 257-5219

• **Intensive Psychiatric Case Management.**

Provides case management to high-risk mentally ill veterans. (614) 257-5219

• **Outpatient Medical Clinic.**

Provides free diagnosis, treatment and prescriptions provided to qualifying veterans. Services provided by appointment only. (614) 257-5381

• **Outpatient Psychiatric Service.**

Provides diagnosis and treatment for qualifying veterans including individual psychotherapy, family therapy, individual and group therapy for post-traumatic stress disorder (PTSD), social rehabilitation day treatment, and group therapy and after-care for substance abuse.

■ **UNITED STATES GOVERNMENT, SOCIAL SECURITY ADMINISTRATION**

200 NORTH HIGH STREET
COLUMBUS, OHIO 43215
PHONE: (614) 469-6855
FAX: (614) 469-2040
www.ssa.gov
Michael A. Link, District Manager

• **Medicare Health Insurance Program.**

Provides hospital and medical insurance for persons 65 and older, disabled or suffering chronic kidney disease.

• **Social Security (Benefits).**

Provides monthly income to insured workers and their families in cases of wage earner's disability, retirement or death.

• **Social Security (Information).**

Provides general information on social security, sends out forms to apply for estimate of retirement benefits and allows public to make appointments to file for benefits. Accepts requests for speakers regarding social security.

• **Supplemental Security Income (SSI).**

Provides benefits for U.S. citi-

zens or legally admitted aliens 65 and older and blind or disabled individuals. Must meet asset, resource and income limits.

■ **VALOUR HOUSE, INC.**

1514 FULLEN ROAD
COLUMBUS, OHIO 43229
PHONE: (614) 899-0584
FAX: (413) 751-5684
www.members.aol.com/
valourhouse/
Glen Johnson, Founder/President

• **Transitional Housing for Men.**

Self-supported group housing for males 18 and older recovering from substance abuse. Based on 12-step recovery principals. Provides network of mentors and support groups for residents. Preadmission interview is required. Call or walk in for application. Process is based on space availability.

■ **VIETNAM VETERANS OF AMERICA, BUCKEYE STATE COUNCIL**

35 EAST CHESTNUT STREET,
SUITE 416
COLUMBUS, OHIO 43215
PHONE: (614) 228-0188
Dave Whaley, President

• **Veteran Compensation, Service Disability and Pensions.**

Assists veterans by determining service-related disabilities, determining eligibility for compensation and filing necessary paperwork.

■ **VISION & VOCATIONAL**

1393 NORTH HIGH STREET
COLUMBUS, OHIO 43201
PHONE: (614) 294-5571
FAX: (614) 294-5576
www.visioncenter.org
Rebecca Noack, Executive Director

• **Community Rehabilitation.**

Home visits by rehabilitation teachers provide counseling, living skills training, vision evalua-

U

tion, etc. On-job site evaluation and community based work adjustment, job coaching and job shadowing.

VISION & VOCATIONAL
CAMBRIDGE OFFICE
(740) 439-5920
VISION & VOCATIONAL
COLUMBUS OFFICE
(614) 294-5571

- **General Rehabilitation.** Low Vision Clinic evaluates vision of children and adults with severe vision problems. Living skills training for adults on mobility, hygiene, housekeeping, communication and biotic driving training. Vocational evaluations, work adjustment training, job coaching, job development and placement provided to assist with employment.
- **Vision Center Industries.** Provides employment and work experience.

■ **VOLUNTEERS OF AMERICA**
1776 EAST BROAD STREET
COLUMBUS, OHIO 43203
PHONE: (614) 253-6100
www.voacentralohio.org

- **Career Academy: Job Readiness Training Program.** Offers comprehensive job search training and placement services for eligible adults. Helps with resume writing and interviewing skills. Works with homeless adults (currently homeless, or formerly homeless in past six months) who are custodial or noncustodial parents and/or veterans with at least six months' active service who were honorably discharged.
(614) 351-1881
- **Community Resource Center.** Computer-based learning center offers both self-directed computer tutorials and structured programs to enhance insight, understanding and performance with computer technology. Technical instruction includes basic computer skills training, Internet access, e-mail usage,

and résumé writing. Provides 14 computer stations with Windows 95, Office 2000, high-speed modem connection, fax machines and laser printers.
(614) 351-1881

- **Family Services Emergency Shelter Program.** Offers transportation assistance, furnished apartments, food and case management services for maximum of 90 days. Assists with locating housing, making referrals to employment and educational services and linking clients to agencies that address barriers to homelessness. Families must be homeless, have custody and possession of one or more minor children, be referred through the YWCA Family Center and demonstrate a willingness to participate and work with a case manager. 24 hours Monday-Sunday.
(614) 253-3910
- **Family Services Transitional Housing Program.** Provides long-term transitional housing for families that are homeless and have a documented disability. Offers individual apartments scattered around east side of Columbus and in Hilliard. Families receive case management services such as housing assistance, referrals to employment services, adult and child educational services, advocacy, and linkage and referrals to agencies that address identified barriers. Families must qualify for HUD supportive housing and be referred through the YWCA Family Center or a social service agency that can document that the family is homeless.
(614) 272-0530
- **Men's Emergency Shelter.** Provides emergency shelter with 50 beds and eight overflow accommodations for men.
(614) 849-0145
- **Sheltered Workshop for Alcohol and Drug Dependent Men.** Provides transitional residential

living environment. Offers three meals a day, AA meetings onsite and the opportunity to obtain stable work while meeting personal goals of permanent employment in order to return to family or cope with life. Must be identified as alcoholic.
(614) 849-0145

- **Thrift Stores.** Offers low-cost clothing, household items, furniture, working appliances and electronics.

■ **WESTERVILLE AREA RESOURCE MINISTRY (WARM)**
175A EAST BROADWAY AVENUE
PO BOX 452
WESTERVILLE, OHIO 43086
PHONE: (614) 899-0196
FAX: (614) 899-1042
Scott Marier, Executive Director

- **Family Services.** Operates food pantry for Westerville school district residents. Requires appointment through FOODLINK. May provide limited financial assistance for utility bills, rent or car repairs to Westerville School District residents who schedule a food pantry appointment through FOODLINK, 341-2282
- **Referrals.** Assists individuals in locating community resources that offer employment and counseling, money management and mental health services.
- **Support to Overcome Poverty (STOP).** Offers job readiness, interviewing skills, job training, budgeting, mentoring support, parenting skills and life skills.

■ **WESTSIDE FREE STORE**
3030 SULLIVANT AVENUE
COLUMBUS, OHIO 43204
PHONE: (614) 351-5480
Pastor Steve Rodgers, Director

- **Clothing Pantry.** Offers free clothing for all ages (including career clothing), household items, linens, toys, small appliances and personal



hygiene items. Spanish interpreters available during store hours.

• **English for Speakers of Other Languages (ESOL).**

Offers ESOL classes to a limited number of registered students. Call for availability.

■ **WEXNER HERITAGE VILLAGE**

1151 COLLEGE AVENUE
COLUMBUS, OHIO 43209
PHONE: (614) 231-4900
www.whv.org

Richard S. Lamden, President and CEO

• **Bexley Heritage Apartments.**

Provides 40-unit independent housing for persons 62 and older or disabled.
(614) 338-2380

• **Creekside at the Village.**

Market-rate units offer independent living and assistance services including meals.
(614) 559-0304

• **Heritage Tower.**

Offers 100-unit independent housing complex with organized building activities, social groups and trips. Waiting list.
(614) 237-2521

• **Rehab Center.**

Comprehensive outpatient rehabilitative services. Multidisciplinary team of physical, speech and occupational therapy.

• **Shalom House.**

Group homes for 21 adults with MR/DD. Assistance with independent living skills.
SHALOM HOUSE-NORTH
(614) 239-1999
SHALOM HOUSE-SOUTH
(614) 338-2351

• **Van Tran.**

Provides elderly or disabled eastside residents with door-to-door transportation to medical appointments and stores. Destinations include OSU Hospitals East, Grant Medical Center, Mount Carmel East and various grocery, drug and clothing stores. Other physicians'

offices on route may be added by request. Donations requested. Reservations required.
(614) 559-0330

• **Wexner Heritage House.**

Skilled- and intermediate-care nursing home. Physical, occupational and speech therapy. Alzheimer's unit has 200 beds.
(614) 559-5600

■ **YMCA OF CENTRAL OHIO**

40 WEST LONG STREET
COLUMBUS, OHIO 43215
PHONE: (614) 224-1131
FAX: (614) 628-1660

www.ymcaohio.org

John E. Bickley, President and CEO

• **Low-income Housing.**

Has 403 single-room dwellings available to adult men. Free access to medical and pharmaceutical services through the YMCA and Mt. Carmel Hospitals. Sunshine Terrace, a collaborative partnership with the YMCA and the Columbus Metropolitan Housing Authority through the Corporation for Supportive Housing, offers 180 units for adult men and women. Social services include case management, education enrichment, job search and career services, health care education, social service referrals, life-skills training and individualized supportive services.

YMCA, CENTRAL BRANCH
(614) 573-3616

YMCA, SUNSHINE TERRACE
(614) 421-6130

■ **YWCA**

65 SOUTH FOURTH STREET
COLUMBUS, OHIO 43215
PHONE: (614) 224-9121

Cindy Lazarus, Executive Director

• **Resident Housing.**

Provides affordable, supportive housing for low-income women in downtown Griswold Building. Residents have access to YWCA services, and special programming is offered to those with

mental illness and those who have been homeless.

• **YWCA Family Center.**

Provides homeless prevention services, emergency shelter, and supportive services for YWCA Family Center families. Services include short-term lodging, meals, employment resource center, financial literacy, reading programs, parenting classes, licensed preschool, and child-care for infants, toddlers and preschoolers.

(614) 257-1235

INDEX GUIDE

ADVOCACY AND OUTREACH

Advocacy
Outreach
School Advocacy

BASIC NEEDS

Household Supplies/Equipment
Medical Supplies/Equipment
Soup Kitchen
Transportation

CONSUMER SERVICES

Budget Counseling
Housing Search Assistance
Information/Form Assistance for
Public Programs
Legal Services
Landlord/Tenant Assistance
Onsite Job Evaluation
Payeeship Services
Vocational Rehabilitation Training

FINANCIAL ASSISTANCE

Financial Assistance
Medical Expense Assistance
Mortgage Assistance
Prescription Assistance
Rental Assistance
Utility Assistance

HOMELESS SERVICES

Homeless Services
Homeless Shelters

HOUSING

ADS/HIV Housing
Disabled Housing
Group Homes
Low-Income Housing
Permanent Supportive Housing
Senior Housing
Transitional Housing

INDIVIDUAL/FAMILY

LIFE/HEALTH

AIDS/HIV Services
Childcare
Health Care Service Clinics
Mental Health Services
Senior Services
Substance Abuse Assistance
Veteran Services

PUBLIC PROGRAMS

Food Stamps
Public Assistance
Public Employment Programs
Public Health Insurance
Welfare-to-Work Programs
Women, Infants and Children

ADVOCACY AND OUTREACH**ADVOCACY**

Broad Street United Methodist Church
 Cambodian Mutual Assistance Association
 Elderlife Solutions Ltd.
 Equal Justice Foundation
 Horn of Africa
 Ohio Hispanic Coalition
 Ohio Legal Rights Service
 Ohio Youth Advocate Program, Inc.
 St. Stephen's Community House
 Somali Community Association of Ohio
 South Side Settlement House

OUTREACH

Cambodian Mutual Assistance Association
 Columbus Public Health
 Columbus Neighborhood Health Center, Inc.
 Community Refugee and Immigration Services
 Compdrug Corporation
 Mount Carmel
 Ohio Hispanic Coalition
 Open Shelter, Inc.
 Somali Community Center
 Southeast, Inc. Recovery & Mental Health Care
 Take It to the Streets Foundation
 U.S. Department of Veterans Affairs, Outpatient Clinic

SCHOOL ADVOCACY

Center for Latin Hope/Centro Esperanza Latina
 Columbus Mayor's Office of Education
 Franklin County Office on Aging
 Legal Aid Society of Columbus
 Ohio Coalition for the Education of Children with
 Disabilities
 Ohio Legal Rights Service
 Parenthesis Family Advocates
 Parents United for Columbus Public Schools
 Project GRAD Columbus
 Special Ties

BASIC NEEDS**HOUSEHOLD SUPPLIES/EQUIPMENT**

A Cup of Joy Resource Center, Inc.
 Better Way Ministries
 Birthright, Inc.
 Breathing Association
 Church Women United in Columbus and Franklin
 County
 Columbus LEADS

Community Kitchen, Inc.
 First Community Church
 Franklin County Department of Job and Family
 Services
 Gladden Community House
 Goodwill Columbus
 Joint Organization for Inner City Needs
 LifeCare Alliance
 Material Assistance Providers, Inc.
 Maternity Resource Center, Grace Baptist Church
 Neighborhood Services, Inc.
 Safe Haven Ministry of Faith
 Salvation Army
 Take It to the Streets Foundation
 United Methodist Free Store
 Volunteers of America
 Westside Free Store

MEDICAL SUPPLIES/EQUIPMENT

John D. Burlie Pioneer Club
 Odyssey Healthcare and Hospice, Inc.

SOUP KITCHEN

Central Presbyterian Church
 Community Kitchen, Inc.
 Faith Mission, Inc.
 Greater Liberty Temple
 His Place Ministry
 Holy Family Community Kitchen and Pantry
 Mt. Olivet Baptist Church
 New Life United Methodist Church
 Open Shelter, Inc.
 Rehoboth Temple
 St. John's Evangelical Protestant Church
 Salvation Army
 Serving American First
 Shiloh Baptist Church
 Stowe Baptist Center

TRANSPORTATION

American Red Cross
 Asian American Community Services
 Cambodian Mutual Assistance Association
 Central Ohio Transit Authority
 Franklin County Department of Job and Family
 Services
 Franklin County Office on Aging
 Franklin County Veterans Service Commission
 Gladden Community House
 Godman Guild Association
 Horn of Africa
 Joint Organization for Inner City Needs

Leukemia & Lymphoma Society
 National Kidney Foundation of Ohio
 Neighborhood Services, Inc.
 Parrish Foundation
 Reynoldsburg Helping Hands, Inc.
 Salvation Army

CONSUMER SERVICES

BUDGET COUNSELING

American Cancer Society, Franklin County Unit
 Association for the Developmentally Disabled
 Broad Street Presbyterian Church
 Columbus Housing Partnership
 Columbus Metropolitan Housing Authority
 Consumer Credit Counseling Service of Central Ohio
 Debtors Anonymous
 Economic and Community Development Institute
 Elderlife Solutions Ltd.
 Franklin County Community & Economic Development
 Franklin County Office on Aging
 Godman Guild Association
 HBE Institute (Homeowners and Buyers Education Institute)
 Homes on the Hill, Community Development Corporation
 Legal Aid Society of Columbus
 Lighthouse Christian Services, Inc.
 Livingston Park Neighborhood Improvement Association
 Mid-Ohio Regional Planning Commission
 Northside Development Corporation
 Odyssey Healthcare and Hospice, Inc.
 Ohio State University Extension, Franklin County
 Ohio Youth Advocate Program, Inc.
 Open Shelter, Inc.
 Pauline Home Association
 Planned Lifetime Assistance Network of Central Ohio
 St. Stephen's Community House
 Southside Community Action Network
 Tabitha's Home for Young Women
 United Cerebral Palsy of Central Ohio
 U.S. Department of Housing and Urban Development
 U.S. Department of Veterans Affairs,
 Westerville Area Resource Ministry

HOUSING SEARCH ASSISTANCE

A Place for Mom
 Broad Street Presbyterian Church
 Cambodian Mutual Assistance Association
 Columbus AIDS Task Force

Columbus Department of Development, Housing Services Division
 Columbus Housing Partnership
 Columbus Metropolitan Housing Authority
 Columbus Public Health
 Columbus Urban League
 Community Connection for Ohio Offenders
 Community Housing Network, Inc.
 Community Kitchen, Inc.
 Community Refugee and Immigration Services
 Creative Living Housing Corporation
 Faith Mission, Inc.
 Franklin County Community & Economic Development
 Franklin County Office on Aging
 Friends of the Homeless
 Habitat for Humanity, Greater Columbus
 Homeless Families Foundation
 Horn of Africa
 Livingston Avenue Collaborative for Community Development
 Livingston Park Neighborhood Improvement Association
 National Church Residencies
 Neighborhood House, Inc.
 New Beginnings Christian Community Revitalization Corporation
 Northside Development Corporation
 Northwest Counseling Services
 Ohio State University Office of Off-Campus Services
 Parrish Foundation
 Pater Noster Houses
 St. Stephen's Community House
 Salvation Army
 Somali Community Association of Ohio
 Somali Community Center
 U.S. Department of Housing and Urban Development
 U.S. Department of Veterans Affairs, Outpatient Clinic
 Volunteers of America
 YMCA of Central Ohio

INFORMATION/FORM ASSISTANCE FOR PUBLIC PROGRAMS

Cambodian Mutual Assistance Association
 Community Refugee and Immigration Services
 Franklin County Veterans Service Commission
 Horn of Africa
 Ohio Hispanic Coalition
 Somali Community Center
 U.S. Department of Veterans Affairs

LEGAL SERVICES**AARP**

Equal Justice Foundation
Ohio Hispanic Coalition

LANDLORD/TENANT ASSISTANCE

Capital University Legal Clinic
Columbus City Attorney's Office, Prosecutor's Division
Columbus Department of Development, Relocation Office
Columbus Urban League
Community Mediation Services of Central Ohio
Equal Justice Foundation
Franklin County Community & Economic Development
Franklin County Municipal Court (Clerk of Courts)
Legal Aid Society of Columbus
Ohio Hispanic Coalition
Ohio State University Office of Off-Campus Housing
Pro Seniors, Inc.
Somali Community Association of Ohio

ONSITE JOB EVALUATION

Buckeye Ranch
Cambodian Mutual Assistance Association
Catholic Social Services, Inc.
Columbus Speech & Hearing Center
Community Connections for Ohio Offenders
Community Refugee and Immigration Services
COVA (Center for Vocational Alternatives)
Franklin County Children Services
Franklin County Department of Job and Family Services
Franklin County Mental Retardation and Developmental Disabilities Board
Godman Guild Association
Goodwill Columbus
Ohio State Rehabilitation Services Commission, Bureau of Vocational Rehabilitation
Ohio State Rehabilitation Services Commission, Bureau of Services for the Visually Impaired
Ohio Youth Advocate Program, Inc.
Pater Noster Houses
Salvation Army
Serenity Street Foundation
South Side Settlement House
United Cerebral Palsy of Central Ohio
Vision & Vocational Services
Volunteers of America
Westerville Area Resource Ministry

PAYEEESHIP SERVICES
Open Shelter, Inc.

VOCATIONAL REHABILITATION TRAINING

Columbus Area, Inc.
Columbus Developmental Center
Columbus Speech & Hearing Center
COVA (Center of Vocational Alternatives)
Franklin County Department of Job and Family Services
Franklin County Mental Retardation and Developmental Disabilities Board
Goodwill Columbus
National Kidney Foundation of Ohio
Ohio Rehabilitation Services Commission, Bureau of Services for the Visually Impaired
Ohio Rehabilitation Services Commission, Bureau of Vocational Rehabilitation
Salvation Army
Serenity Street Foundation
Southeast, Inc. Recovery & Mental Health Care Services
United Cerebral Palsy of Central Ohio
U.S. Department of Veterans Affairs
Vision & Vocational Services
Volunteers of America

FINANCIAL ASSISTANCE**FINANCIAL ASSISTANCE**

AARP
Assistive Technology of Ohio
Center for Latin Hope/Centro Esperanza Latina
Champion of Children Fund
Columbus Neighborhood Health Center, Inc.
Franklin County Department of Job and Family Services
Franklin County Office on Aging
Legal Aid Society of Columbus
Mount Carmel
Open Shelter, Inc.
Southeast, Inc. Recovery & Mental Health Care

MEDICAL EXPENSE ASSISTANCE

AARP
Access Health Columbus
Achbar Grotto
Arthritis Foundation, Central Ohio Chapter
Breathing Association
Columbus AIDS Task Force
Columbus Cancer Clinic
Columbus Neighborhood Health Center
Everyone's Rx
FIRSTLINK

Franklin County Board of Health
 Franklin County Department of Job and Family Services
 Gladden Community House
 Joint Organization for Inner City Needs
 Leukemia & Lymphoma Society
 MedHelp of Ohio
 Mental Health Association of Franklin County, Inc
 Myasthenia Gravis Foundation
 National Kidney Foundation of Ohio
 National Multiple Sclerosis Society, Columbus Center
 Ohio Optometric Association
 Ohio Bureau of Workers' Compensation
 Ohio Department of Aging
 Ohio Health Department
 Ohio's Best Rx
 OhioHealth, Grant/Riverside Methodist Hospitals
 Reynoldsburg Helping Hands, Inc.
 Rx for Ohio
 St. Stephen's Community House
 Senior Eyecare Program

MORTGAGE ASSISTANCE
 Columbus Housing Partnership
 Franklin County Community & Economic Development Department
 Franklin County Department of Job and Family Services
 Franklin County Veterans Service Commission
 Friends of the Homeless
 Grove City Emergency Services
 Homes on the Hill, Community Development Corporation
 Lutheran Social Services of Central Ohio
 U.S. Department of Housing and Urban Development

PRESCRIPTION ASSISTANCE
 AARP
 Access Health Columbus
 Arthritis Foundation, Central Ohio Chapter
 Breathing Association
 Columbus Neighborhood Health Center, Inc.
 Columbus Cancer Clinic
 Everyone's Rx
 Franklin County Department of Job and Family Services
 Gladden Community House
 Joint Organization for Inner City Needs
 MedHelp of Ohio
 Mental Health Association of Franklin County, Inc.
 Myasthenia Gravis Foundation

National Kidney Foundation of Ohio, Inc.
 National Multiple Sclerosis Society, Columbus Center
 Ohio Department of Aging
 Ohio Health Department
 Ohio's Best Rx
 Reynoldsburg Helping Hands, Inc.
 Rx for Ohio
 St. Stephen's Community House

RENTAL ASSISTANCE
 Central Ohio Area Agency on Aging
 Columbus AIDS Task Force
 Columbus Cancer Clinic
 Columbus Housing Partnership
 Franklin County Community & Economic Development
 Franklin County Department of Job and Family Services
 Franklin County Veterans Service Commission
 Friends of the Homeless
 Godman Guild Association
 Grove City Emergency Services
 Homes on the Hill, Community Development Corporation
 Lutheran Social Services of Central Ohio
 U.S. Department of Housing and Urban Development
 Westerville Area Resource Ministry

UTILITY ASSISTANCE
 AEP, Ohio
 AT&T Ohio
 Columbia Gas of Ohio
 Columbus AIDS Task Force
 Columbus Cancer Clinic
 Columbus Division of Water
 Columbus LEADS
 Franklin County Department of Job and Family Services
 Franklin County Veterans Service Commission
 Friends of the Homeless
 Gladden Community House
 Godman Guild Association
 Grove City Emergency Services
 Joint Organization for Inner City Needs
 Neighborhood Services, Inc.
 Reynoldsburg Helping Hands, Inc.
 St. Stephen's Community House
 Salvation Army
 Westerville Area Resource Ministry

HOMELESS SERVICES**HOMELESS SERVICES**

Coalition on Homelessness and Housing in Ohio
 Columbus AIDS Task Force
 Columbus Neighborhood Health Center, Inc.
 COVA (Center of Vocational Alternatives)
 Franklin County Community & Economic Development
 Department
 Friends of the Homeless
 Huckleberry House
 Joint Organization for Inner City Needs
 Legal Aid Society of Columbus
 Lutheran Social Services of Central Ohio
 Open Shelter, Inc.
 Reynoldsburg Helping Hands, Inc.
 St. John's Evangelical Protestant Church
 St. Sophia Eastern Orthodox Cathedral
 Salvation Army
 Southeast, Inc. Recovery & Mental Health Care
 Services
 Take It to the Streets Foundation
 U.S. Department of Housing and Urban Development
 Volunteers of America

HOMELESS SHELTERS

Choices Eliminating Domestic Violence
 Faith Mission, Inc.
 Friends of the Homeless
 Homeless Families Foundation
 Huckleberry House
 Maryhaven, Inc.
 Volunteers of America
 YWCA

HOUSING**AIDS/HIV HOUSING**

Capital University Legal Clinic
 Children's Hospital
 Columbus AIDS Task Force
 Columbus Public Health
 Concord, Inc.
 Equal Justice Foundation
 Everyone's Rx
 LifeCare Alliance
 North Central Mental Health Services
 Northwest Counseling Services
 Odyssey Healthcare and Hospice, Inc.
 Ohio Health Department
 Parrish Foundation
 Pater Noster Houses

Southeast, Inc. Recovery & Mental Health Care
 Services

DISABLED HOUSING

Amethyst, Inc.
 Community Housing Network, Inc.
 Diversified Community Services, Inc.
 North Central Mental Health Services
 Lutheran Social Services of Central Ohio
 Maryhaven, Inc.
 National Church Residences
 Southeast, Inc. Recovery & Mental Health Care
 Services
 YMCA of Central Ohio
 YWCA

GROUP HOMES

Broad Street United Methodist Church
 Faith Mission, Inc.
 Friends of the Homeless
 Jireh Services, Inc.
 Southeast, Inc. Recovery & Mental Health Care
 Services

LOW-INCOME HOUSING

Central Ohio Area Agency on Aging
 Columbus AIDS Task Force
 Columbus Housing Partnership
 Columbus Metropolitan Housing Authority
 Columbus Urban League
 Community Connection for Ohio Offenders
 Community Housing Network, Inc.
 Creative Living Housing Corporation
 Friends of the Homeless
 Homes on the Hill, Community Development
 Corporation
 Jaycee Arms, North Columbus Jaycee Housing, Inc.
 Jireh Services, Inc.
 Livingston Park Neighborhood Improvement
 Association
 Lutheran Social Services of Central Ohio
 National Church Residences
 Neighborhood House, Inc.
 New Beginnings Christian Community Revitalization
 Corporation
 Northside Development Corporation
 Pater Noster Houses
 St. Stephen's Community House
 Stygler Village
 United Church Homes
 U.S. Department of Housing and Urban Development
 Wexner Heritage Village

YMCA of Central Ohio
YWCA

PERMANENT SUPPORTIVE HOUSING

A Place for Mom
Amethyst, Inc.
Columbus AIDS Taskforce
Community Housing Network, Inc.
Lutheran Social Services of Central Ohio
Maryhaven, Inc.
National Church Residence
Southeast, Inc. Recovery & Mental Health Care Services
U.S. Department of Housing and Urban Development
YMCA of Central Ohio
YWCA

SENIOR HOUSING

Lutheran Social Services of Central Ohio
U.S. Department of Housing and Urban Development

TRANSITIONAL HOUSING

Amethyst, Inc.
Central Ohio High Land House, Inc.
Compdrug Corporation
Creative Living Housing Corporation
Friends of the Homeless
Huckleberry House
Pater Noster Houses
U.S. Department of Housing and Urban Development
Volunteers of American

INDIVIDUAL/FAMILY LIFE/HEALTH

AIDS/HIV SERVICES

Children's Hospital
Columbus AIDS Task Force
Columbus Public Health
Concord, Inc.
Equal Justice Foundation
Everyone's Rx
LifeCare Alliance
North Central Mental Health Services
Northwest Counseling Services
Odyssey Healthcare and Hospice, Inc.
Ohio Health Department
Parrish Foundation
Pater Noster Houses
Southeast, Inc. Recovery & Mental Health Care Services

CHILDCARE

Broad Street Presbyterian Church

Columbus Recreation and Parks Department
Franklin County Department of Job and Family Services
Ohio Department of Job and Family Services
St. Stephen's Community House
South Side Settlement House
YWCA

HEALTH CARE SERVICE CLINICS

Columbus Public Health
Community Refugee and Immigration Services
Life Start, Inc.
Ohio Hispanic Coalition
Ohio Health Department

MENTAL HEALTH SERVICES

Buckeye Ranch
Directions for Youth & Families
Lutheran Social Services of Central Ohio
North Central Mental Health Services
Ohio Hispanic Coalition
Ohio Youth Advocate Program, Inc.
OhioHealth, Grant/Riverside Methodist Hospitals
St. Vincent Family Centers
Twin Valley Behavioral Health Care

SENIOR SERVICES

AARP
Columbus Public Health
Columbus Recreation and Parks Department
Economic and Community Development Institute
Franklin County Office on Aging
LifeCare Alliance
North Central Mental Health Services
OhioHealth, Grant/Riverside Methodist Hospitals
Senior Independence

SUBSTANCE ABUSE ASSISTANCE

Buckeye Ranch
Columbus Public Health
Compdrug Corporation
Directions for Youth & Families
Diversified Community Services, Inc.
Maryhaven, Inc.
North Central Mental Health Services
Ohio Hispanic Coalition
Ohio Youth Advocate Program, Inc.

VETERAN SERVICES

American Red Cross
Franklin County Board of Health
Franklin County Veterans Service Commission
Ohio Department of Job and Family Services

Paralyzed Veterans of America
 U.S. Department of Veterans Affairs
 U.S. Department of Veterans Affairs, Outpatient Clinic
 Vietnam Veterans of America, Buckeye State Council
 Volunteers of America

PUBLIC PROGRAMS

FOOD STAMPS

Columbus AIDS Task Force
 Franklin County Department of Job and Family Services
 Ohio Department of Job and Family Services

PUBLIC ASSISTANCE

Central Ohio Area Agency on Aging
 Franklin County Department of Job and Family Services
 Ohio Department of Aging
 Ohio Department of Job and Family Services
 Ohio Health Department
 U.S. Social Security Administration

PUBLIC EMPLOYMENT PROGRAMS

AARP
 Catholic Social Services, Inc.
 Columbus Urban League
 Concord, Inc.
 Franklin County Department of Job and Family Services
 Franklin County Veterans Service Commission
 Job Corps/Del-Jen, Inc.
 Ohio Department of Aging
 Ohio Department of Job and Family Services
 Ohio State University, Office of Minority Affairs
 Senior Employment Center
 South Side Settlement House
 Urban Concern, Inc.

PUBLIC HEALTH INSURANCE

Central Ohio Area Agency on Aging
 COVA (Center of Vocational Alternatives)
 Franklin County Department of Job and Family Services
 Franklin County Veterans Service Commission
 Ohio Bureau of Workers' Compensation
 Ohio Department of Aging
 Ohio Department of Job and Family Services
 Ohio Health Department
 Ohio Rehabilitation Services Commission, Bureau of Disability Determination
 Paralyzed Veterans of America
 Parrish Foundation

U.S. Department of Veterans Affairs
 U.S. Social Security Administration
 Vietnam Veterans of America, Buckeye State Council

WELFARE-TO-WORK PROGRAMS

Catholic Social Services, Inc.
 Columbus Urban League
 Concord, Inc.
 Franklin County Department of Job and Family Services
 South Side Settlement House

WOMEN, INFANTS AND CHILDREN

Children's Hospital
 Columbus Public Health
 Columbus Neighborhood Health Center, Inc.
 Mount Carmel
 Ohio Health Department

The Community Shelter Board, established in 1986, is a nonprofit intermediary organization that coordinates community based efforts, fosters collaboration, and funds services to assist families and individuals in Central Ohio to resolve their housing crisis. The Community Shelter Board allocates funding annually to support homeless programs. These programs serve more than 8,000 individuals annually. The Community Shelter Board is funded by the City of Columbus, the Franklin County Board of Commissioners, the United Way of Central Ohio, the U.S. Department of Housing and Urban Development, the State of Ohio, The Columbus Foundation, and other public and private donors.



Directory distributed by
Community Shelter Board
115 W. Main St., LL
Columbus, OH 43215
www.csb.org



Information compiled by
FIRSTLINK
195 North Grant Ave
Columbus, OH 43215



Community Shelter Board
115 W. Main St., LL
Columbus, OH 43215
614-221-9195 • www.csb.org