

# SYSTEM & PROGRAM INDICATOR REPORT

FY2023  
7/1/22 - 12/31/22

### **Our Mission**

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

# Way to go!

**These programs met all outcomes for numbers served, length of service, and successful outcomes.**



family diversion



emergency shelter



homeless hotline  
for families



overflow shelter  
for women

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## Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to [www.csb.org](http://www.csb.org). Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

<b>Outcome Achievement:</b>	<b>Key</b>
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

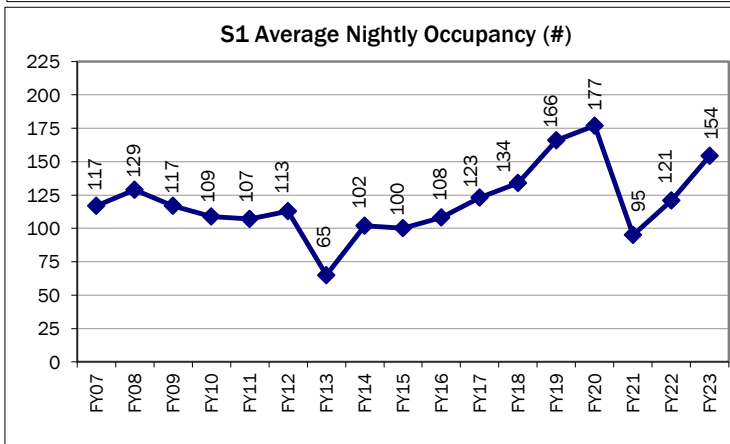
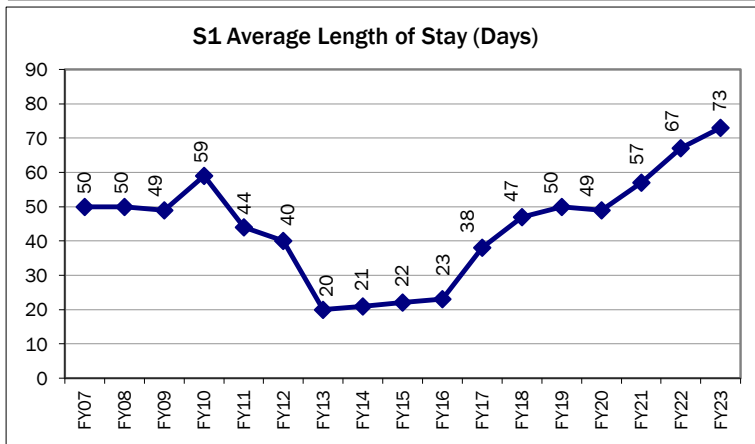
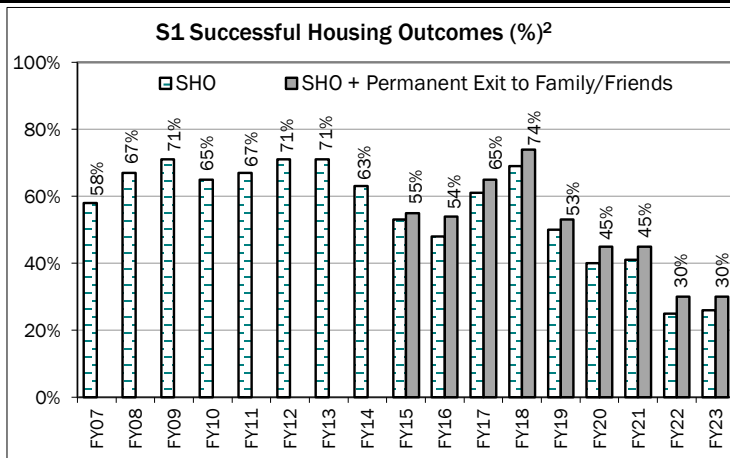
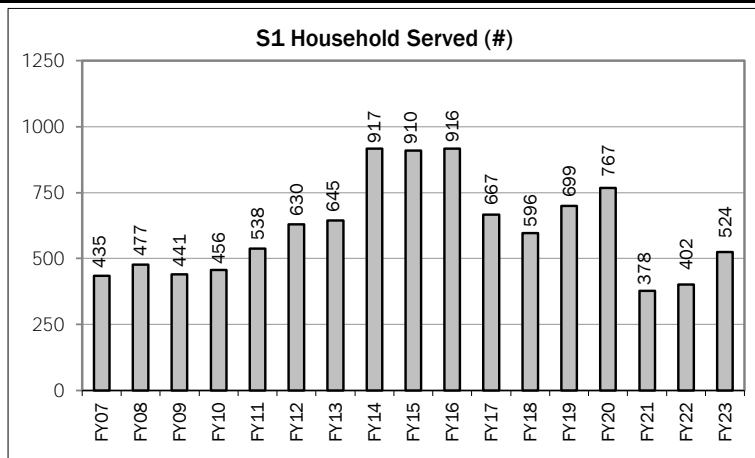
All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at [www.csb.org](http://www.csb.org) under the Publications section.

# System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
	7/1/2022 - 12/31/2022	Goal	Actual	Outcome Achievement	Capacity <sup>1</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System	400	524	√	114	154	54	73	≠	143	113	≠	50%	30%	≠



DEMOGRAPHICS	Family
Households Served	524
Percent Newly homeless	75%
Recidivism <sup>3</sup>	1%
Clients Served	1,876
Average Age (HoH)	34
Gender - Female (HoH)	93%
Gender - Male (HoH)	7%
Veterans (U.S. Military) served	8
Veterans % of all adults	1%
Average Monthly Household Income	\$613
Percent Working at Entry	26%
Race - Black (HoH)	69%
Race - White (HoH)	23%
Race - Multi-Racial (HoH)	7%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	716
Children Served	1,160
Mean Family Size	3.6
Average Number of Children	2.2
Adults 18-24 years (HoH)	12%
Children 0 - 2 years	21%
Children 3 - 7 years	36%
Children 8 - 12 years	27%
Children 13 - 17 years	16%
Pregnant Women Served	53
Self-Reported Disability (HoH)	47%
Franklin County Residents	85%

30% more households needed shelter when compared to the same reporting period of FY22. The success rate at exit from shelters remained flat at 30%, the lowest rate recorded historically. The average length of shelter stay increased by 6 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY22 annual rate of 31% to 26% currently and the average income decreased to \$613 (FY22 \$764), further affecting the ability to find housing. 14% of families had more than one shelter stay during the timeframe. An additional 43 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

<sup>1</sup> Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

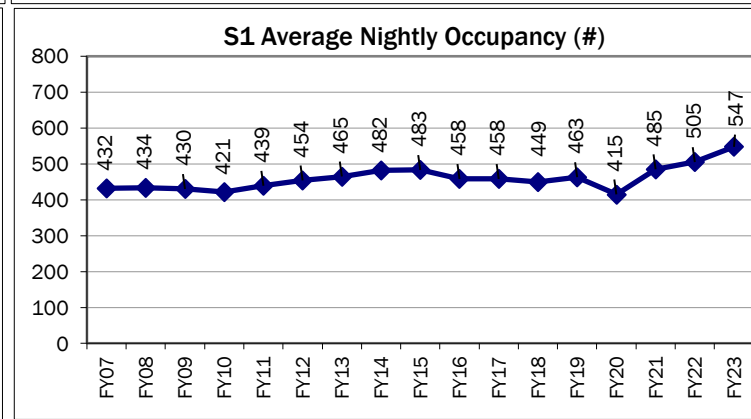
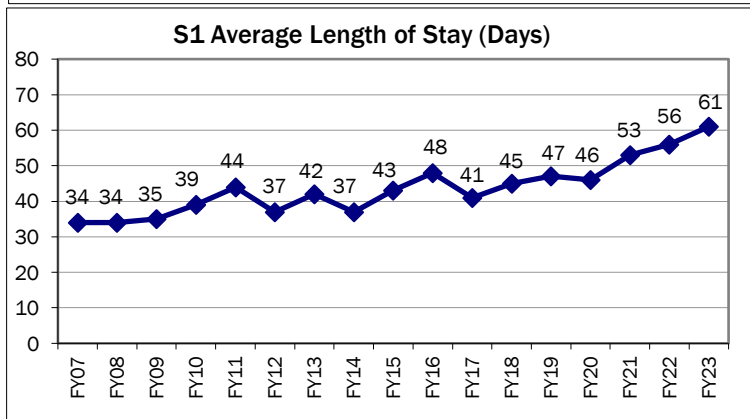
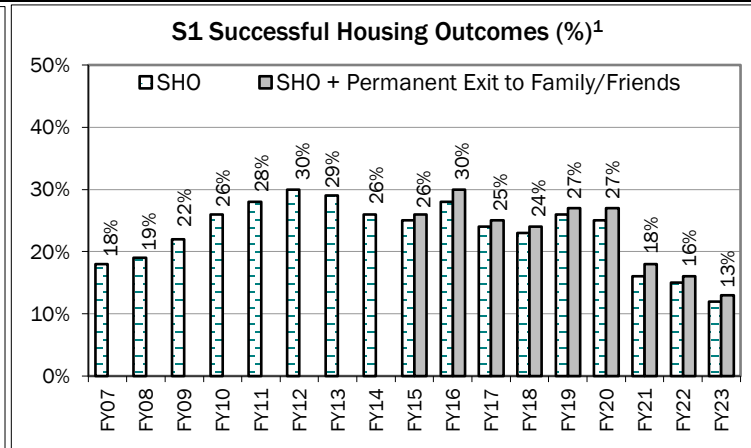
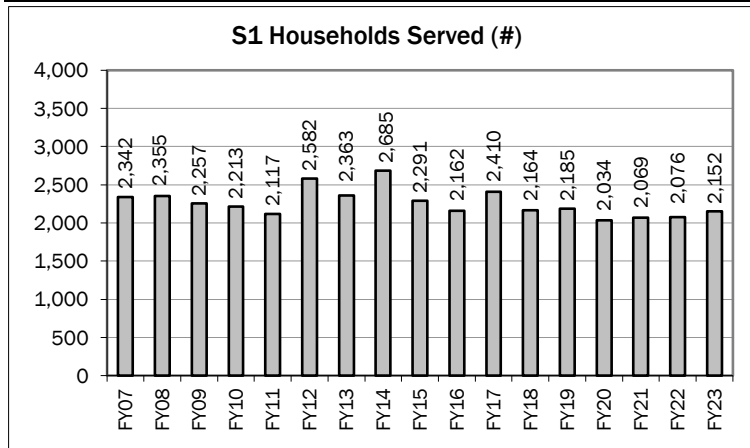
<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> Recidivism calculated for successful housing exits between reporting period of 1/1/2022 - 06/30/2022.

# System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					
7/1/2022 - 12/31/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Men's System	2,100	2,152	√	527	547	45	61	≠	396	200	≠	25%	13%	≠



DEMOGRAPHICS		Men
Households Served		2,152
Percent Newly homeless		59%
Recidivism		8%
Average Age		46
Men as a percent of total single adults served		70%
Veterans (U.S. Military) served		158
Veterans % of all adults		7%
Average Monthly Household Income		\$639
Percent Working at Entry		22%
Average Daily Waitlist Number		22
Race - Black		63%
Race - White		30%
Race - Multi-Racial		5%
Race - Other		2%
Non-Hispanic		95%
Hispanic		5%
Adults 18 - 24 years <sup>3</sup>		4%
Adults 25 - 34 years <sup>3</sup>		23%
Adults 35 - 44 years <sup>3</sup>		22%
Adults 45 - 55 years <sup>3</sup>		23%
Adults 56 - 61 years <sup>3</sup>		16%
Adults 62+ years <sup>3</sup>		13%
Self-Reported Disability (HoH)		59%
Franklin County Residents		85%

The number of single men sheltered increased 4% when compared to the same reporting period of the prior fiscal year. Additional capacity was open throughout the reporting period. The success rate decreased 3 percentage points. The average length of time homeless increased by 5 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry decreased 2 percentage points to 22% when compared to the FY22 annual rate of 24%, and the average income decreased to \$639 (FY22 \$644). On average, 43% (915) of men had multiple stays in shelter during the timeframe. The rapid re-housing programs only serve individuals with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

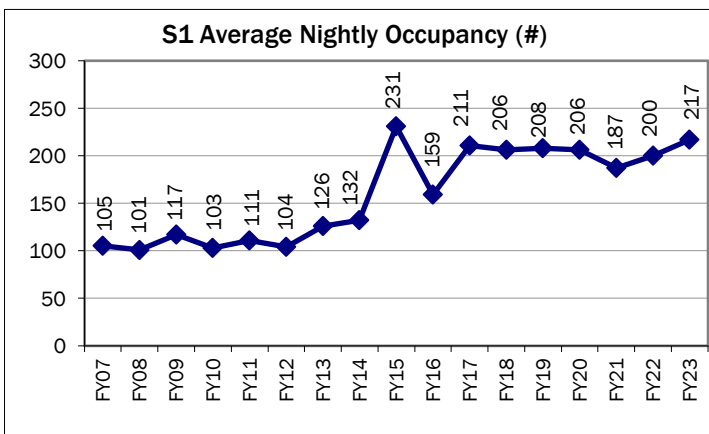
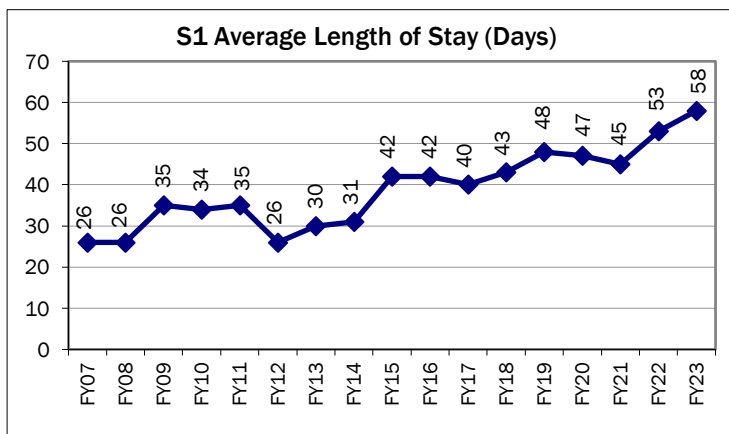
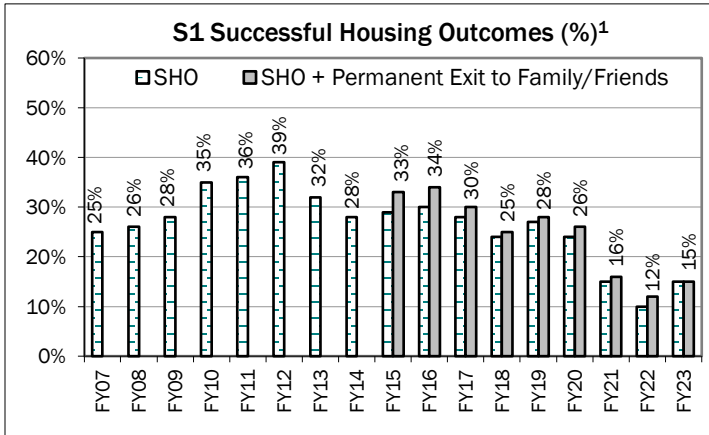
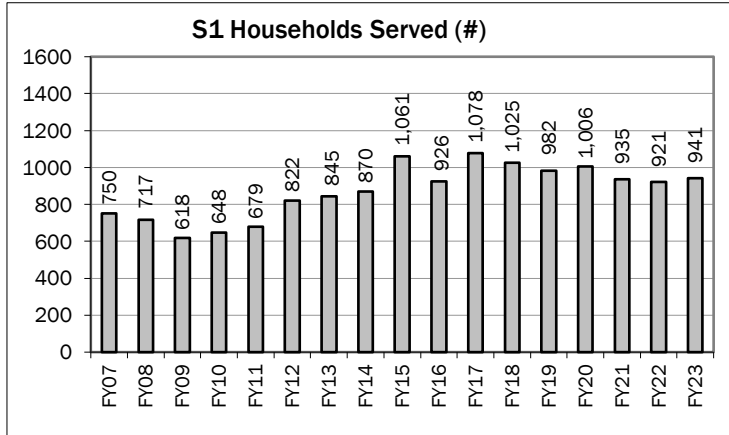
<sup>2</sup> Recidivism calculated for successful housing exits between reporting period of 1/1/2022 - 06/30/2022.

<sup>3</sup> Due to rounding percentages do not add up to 100%.

# System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					
	7/1/2022 - 12/31/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	950	941	√	208	217	45	58	≠	186	105	≠	25%	15%	≠



DEMOGRAPHICS		Women
Households Served		941
Percent Newly homeless		66%
Recidivism		2%
Average Age		43
Women as a percent of total single adults served		30%
Veterans (U.S. Military) served		13
Veterans % of all adults		1%
Average Monthly Household Income		\$634
Percent Working at Entry		20%
Average Daily Waitlist Number		11
Race - Black		55%
Race - White		36%
Race - Multi-Racial		7%
Race - Other		2%
Non-Hispanic		97%
Hispanic		3%
Adults 18 - 24 years		8%
Adults 25 - 34 years		23%
Adults 35 - 44 years		24%
Adults 45 - 55 years		24%
Adults 56 - 61 years		11%
Adults 62+ years		10%
Pregnant Women Served		59
Self-Reported Disability (HoH)		66%
Franklin County Residents		82%

The number of single women sheltered increased 2% when compared to the same reporting period of the prior fiscal year. The success rate at exit increased 3 percentage points. The average length of time homeless increased by 5 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry decreased by 2 percentage points to 20% when compared to the FY22 rate of 22%, and average income decreased to \$634 (FY22 \$661). On average, 46% (435) of women had multiple stays in shelter during the timeframe. The rapid re-housing programs only serve individuals with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

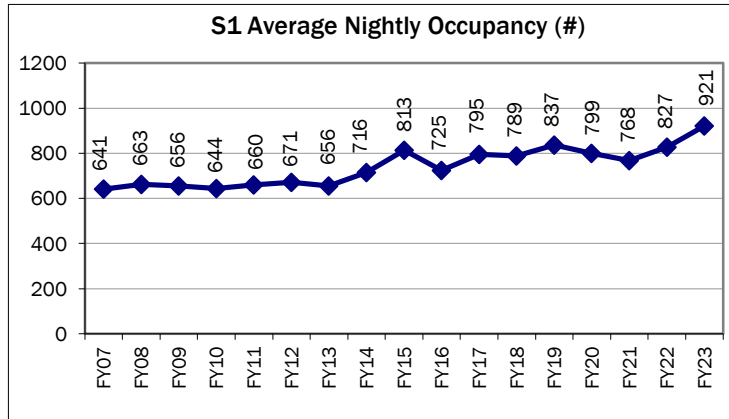
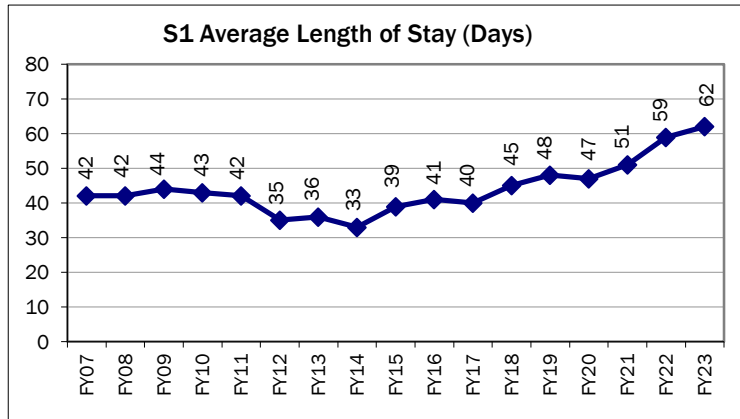
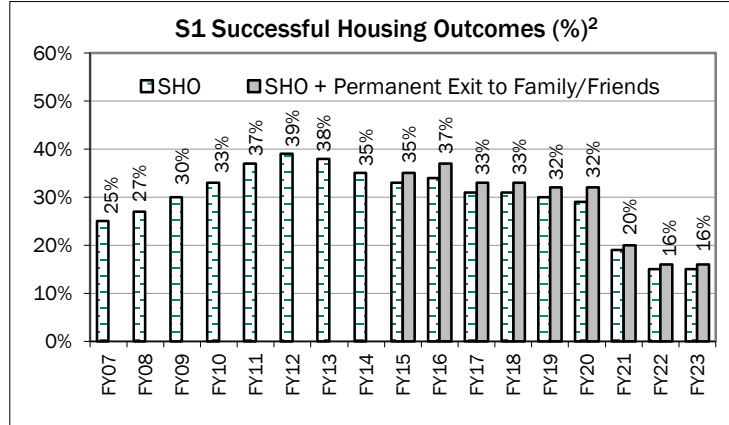
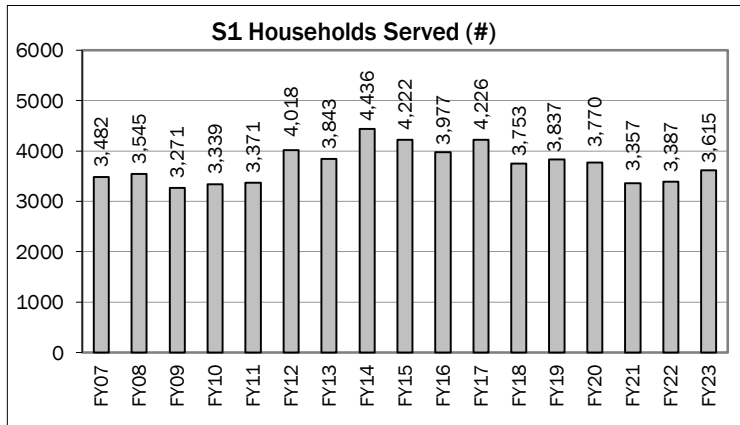
<sup>2</sup> Recidivism calculated for successful housing exits between reporting period of 1/1/2022 - 06/30/2022.



# System and Program Indicator Report



FY23 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					
7/1/2022 - 12/31/2022	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System <sup>1</sup>	3,400	3,615	√	849	921	54	62	≠	769	415	≠	30%	16%	≠



DEMOGRAPHICS	Family & Adults
Households Served	3,615
Percent Newly homeless	63%
Recidivism <sup>3</sup>	3%
Clients Served	4,957
Adults Served	3,797
Children Served	1,160
Average Age (HoH)	43
Gender - Male (HoH)	60%
Gender - Female (HoH)	40%
Veterans (U.S. Military) served	179
Veterans % of all adults	5%
Average Monthly Household Income	\$627
Percent Working at Entry	23%
Average Daily Waitlist Number	33
Race - Black (HoH)	61%
Race - White (HoH)	31%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	7%
Pregnant Women Served	112
Self-Reported Long Term Disability (HoH)	57%
Franklin County Residents	84%

The number served by the system increased 7% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate remained flat at 16%. The average length of time homeless increased by 3 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average income decreased to \$627 when compared to the FY22 annual rate of \$670. The system served 6 more (3% increase) veterans and 15 more (15% increase) pregnant women when compared to the same reporting period of FY22 (173, 97).

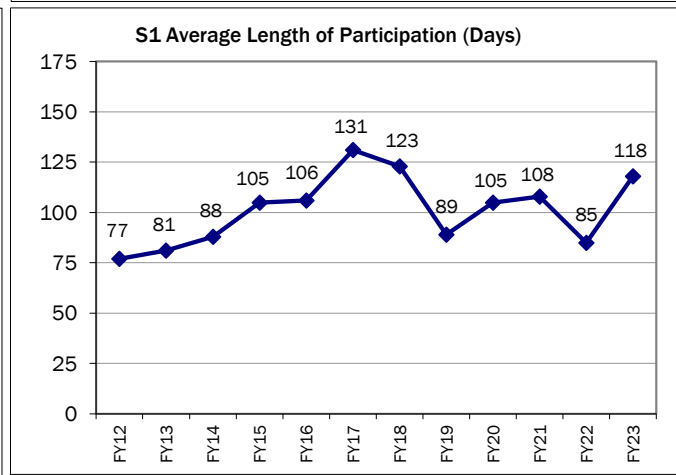
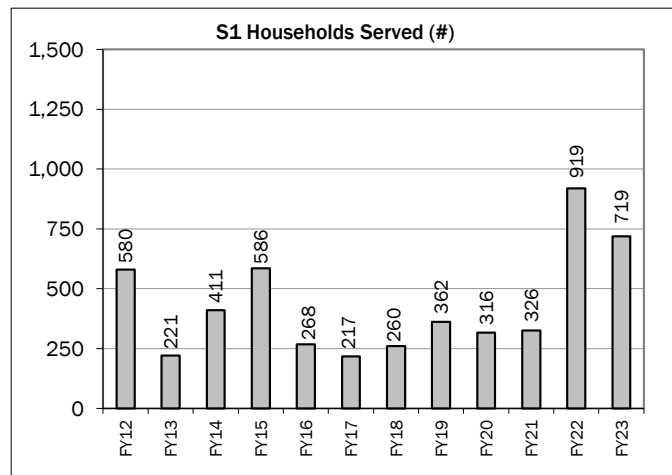
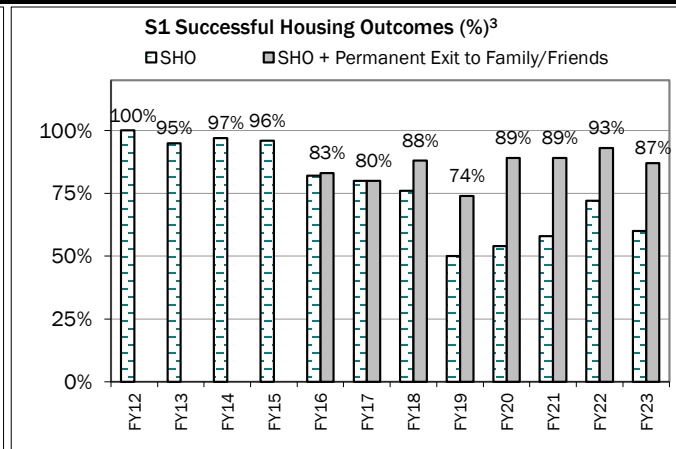
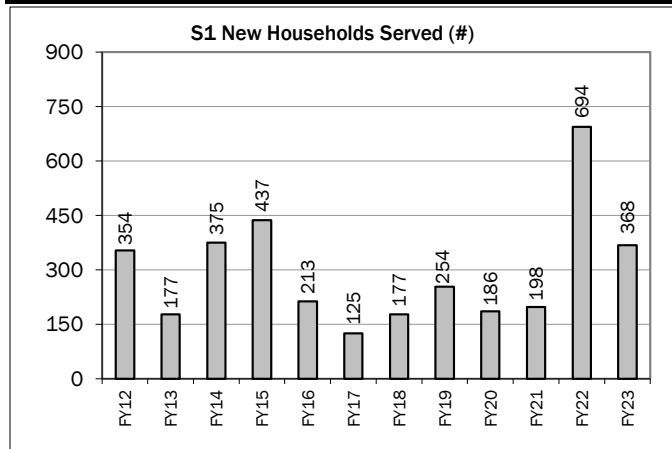
<sup>1</sup> Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 3,814. The number of clients served at SIQ shelters is 124 clients in 96 households, and this cohort is excluded from all calculations.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> Recidivism calculated for successful housing exits between reporting period of 1/1/2022 - 06/30/2022.

# System and Program Indicator Report

FY23 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>					
7/1/2022 - 12/31/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System <sup>1</sup>	450	368	≠	900	719	≠	150	118	√	440	330	≠	80%	87%	√



DEMOGRAPHICS	Family & Adults
Households Served	719
Clients Served	2,230
Recidivism <sup>4</sup>	4%
Average Age (HoH)	33
Gender - Female (HoH)	88%
Gender - Male (HoH)	12%
Veterans (U.S. Military) served	54
Veterans % of all adults	6%
Average Monthly Household Income	\$921
Percent Working at Entry	45%
Race - Black (HoH)	74%
Race - White (HoH)	20%
Race - Multi-racial (HoH)	5%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	95%
Hispanic (HoH)	5%
Adults Served	860
Children Served	1,370
Mean Family Size <sup>2</sup>	3.4
Average Number of Children <sup>2</sup>	2.2
Adults 18 - 24 years (HoH)	23%
Adults 25 - 34 years (HoH)	46%
Adults 35 - 44 years (HoH)	20%
Adults 45 - 55 years (HoH)	6%
Adults 56 - 61 years (HoH)	2%
Adults 62+ years (HoH)	3%
Self-reported Disability (HoH)	22%
Pregnant Women Served	66

The number of households served decreased 22% when compared to the same reporting period of the prior fiscal year. The successful housing outcome rate decreased by 6 percentage points to 87%. At exit, 60% of households are stable in their own housing and 27% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY22 annual rate of 37% to 45% currently. The number of veterans served decreased by 17 (24% decrease) and the number of pregnant women served decreased by 83 (56% decrease) when compared to the same reporting period in FY22.

<sup>1</sup> System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAII SSVF program for veterans.

<sup>2</sup> Data refers to the families served.

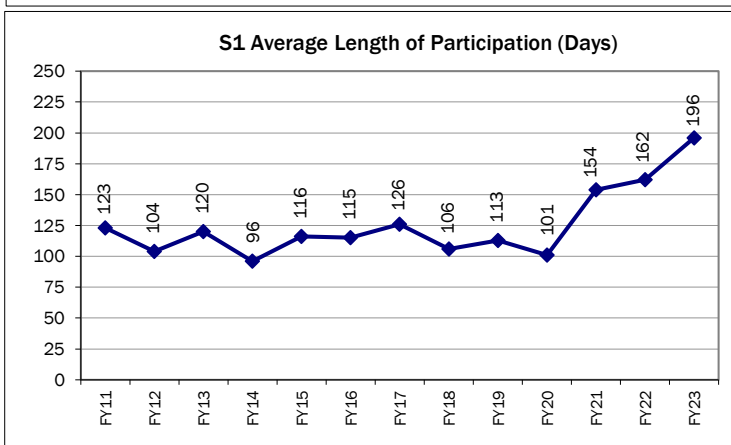
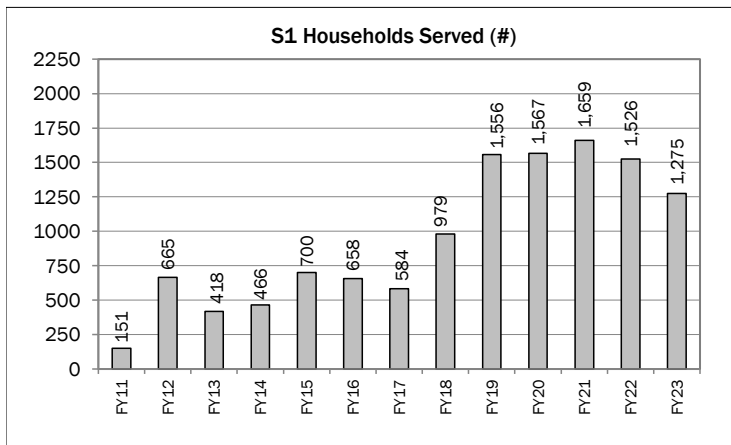
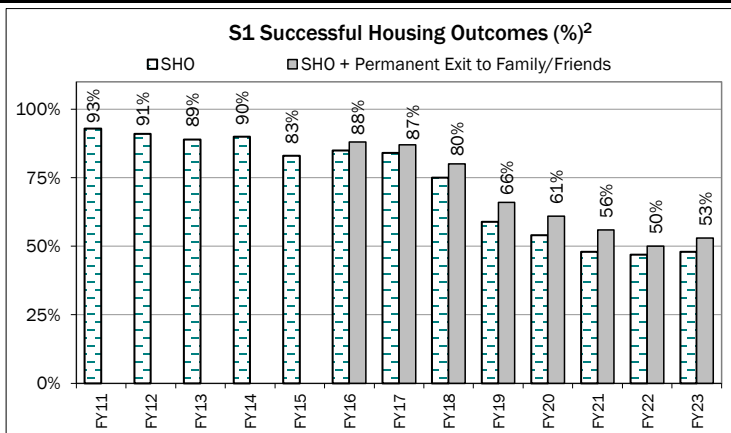
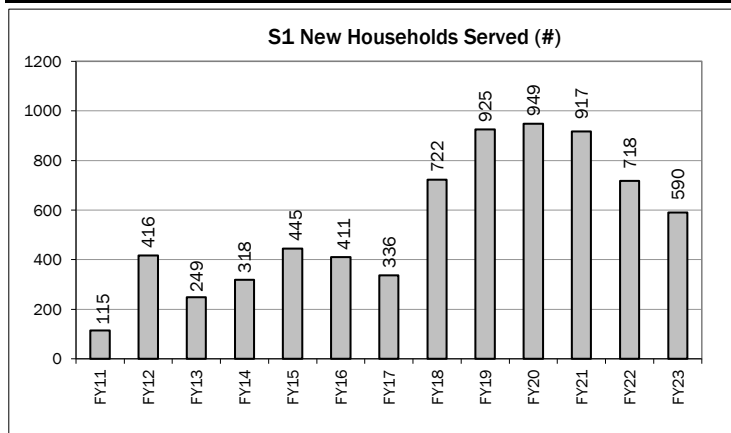
<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>4</sup> Recidivism calculated for successful housing exits between reporting period of 7/1/21 - 12/31/21.

# System and Program Indicator Report



FY23 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>2</sup>					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 12/31/2022															
Rapid Re-housing System <sup>1</sup>	1,000	590	≠	1,800	1,275	≠	150	196	≠	550	287	≠	55%	53%	√
Single Adults <sup>3</sup>	-	406	-	-	834	-	-	177	-	-	173	-	-	49%	-
Families <sup>3</sup>	-	185	-	-	442	-	-	234	-	-	114	-	-	61%	-



DEMOGRAPHICS	Family	Single Adults <sup>3</sup>
Households Served	442	834
Clients Served	1,574	845
Recidivism <sup>5</sup>	8%	6%
Average Age (HoH)	33	48
Gender - Male (HoH)	7%	69%
Gender - Female (HoH)	93%	30%
Gender - Other (HoH)	0%	1%
Veterans (U.S. Military) served	6	240
Veterans % of all adults	1%	28%
Average Monthly Household Income	\$694	\$808
Percent Working at Entry	32%	25%
Adults Served	549	845
Children Served	1,025	-
Race - Black (HoH) <sup>4</sup>	74%	61%
Race - White (HoH) <sup>4</sup>	18%	32%
Race - Multi-racial (HoH) <sup>4</sup>	6%	7%
Race - Other (HoH) <sup>4</sup>	1%	1%
Non-Hispanic (HoH)	96%	97%
Hispanic (HoH)	4%	3%
Mean Family Size	3.6	-
Average Number of Children	2.3	-
Adults 18-24 years (HoH)	29%	11%
Adults 25-34 years (HoH)	34%	12%
Adults 35-44 years (HoH)	27%	19%
Adults 45-55 years (HoH)	8%	20%
Adults 56-61 years (HoH)	2%	19%
Adults 62+ years (HoH)	0%	19%
Self-reported Disability (HoH)	48%	79%
Pregnant Women Served	46	13

The number served decreased 16% when compared to the same reporting period of the previous year mainly due to a decrease in single adults served, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners. The success rate at exit increased by 3 percentage points, to 53% currently and the length of participation increased by 34 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The rapid rehousing programs only serve households with high needs and barriers, which makes outcome achievement more difficult.

<sup>1</sup> System includes HFF Rapid Re-housing programs, VOA/OI Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing programs, Homefull RRRH programs, LSS SSVF, and VOA/OI SSVF programs.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>3</sup> No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

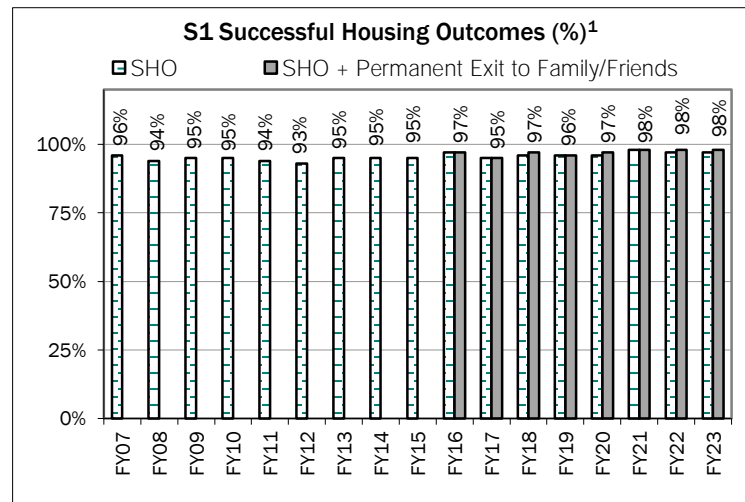
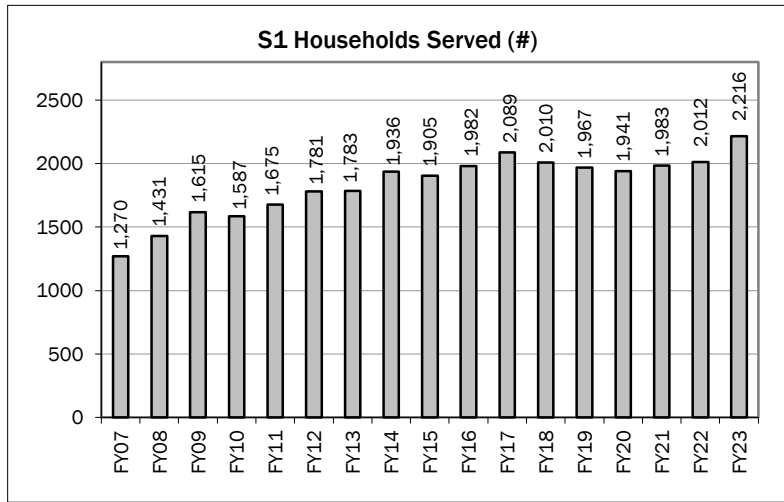
<sup>4</sup> Due to rounding percentages do not add up to 100%.

<sup>5</sup> Recidivism calculated for successful housing exits between reporting period of 1/1/2022 - 06/30/2022.

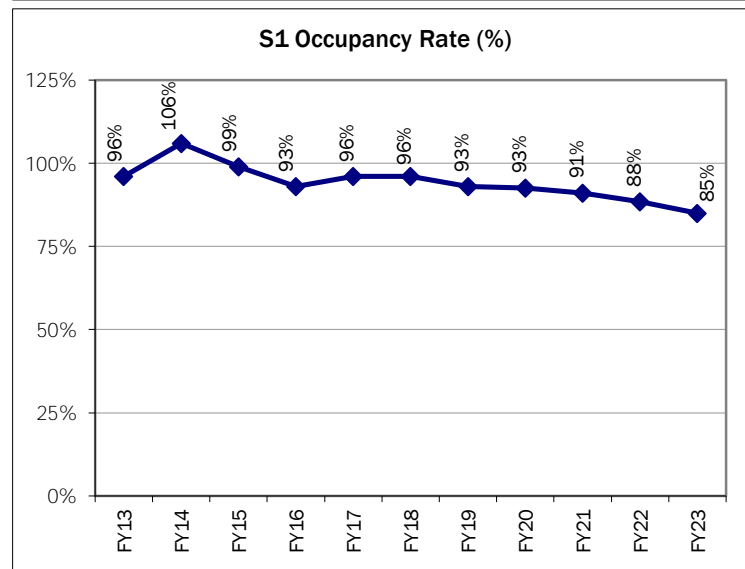
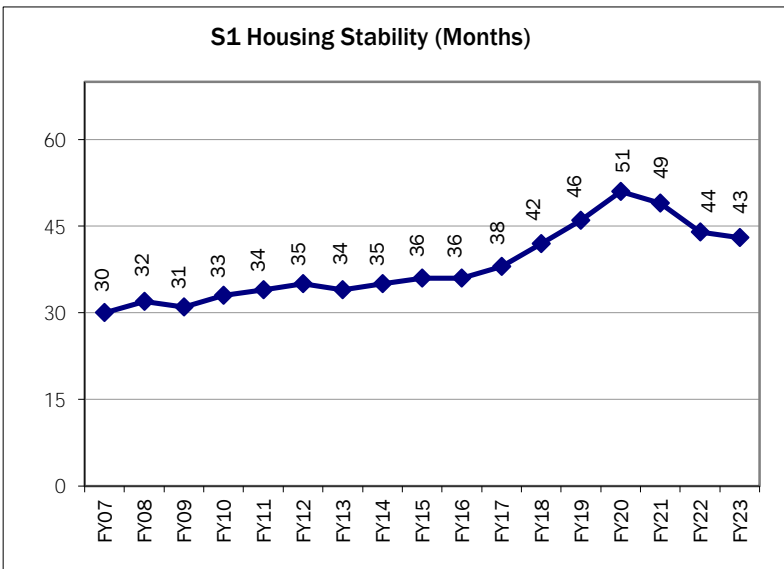
# System and Program Indicator Report



FY23 Permanent Supportive Housing (PSH) 7/1/2022 - 12/31/2022	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,688	2,216	≠	95%	85%	≠	24	43	√	2,419	2,194	√	90%	98%	√

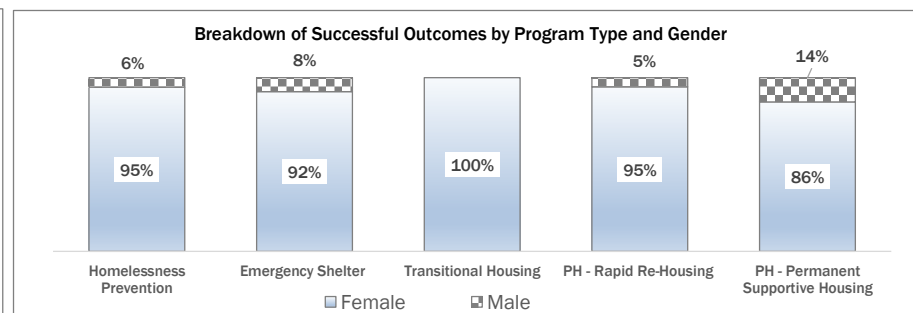
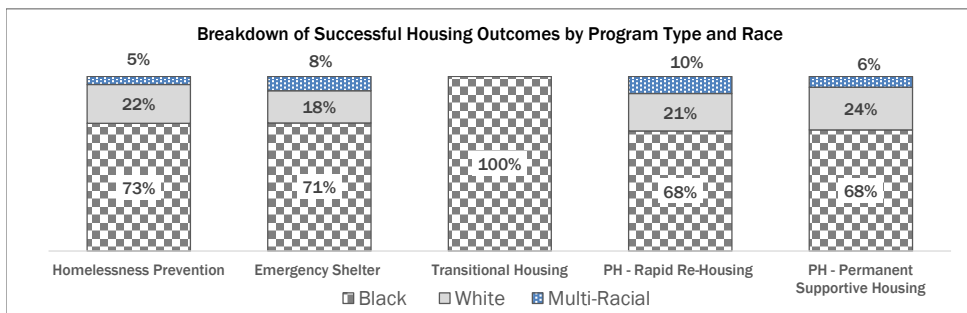


The system had a 10% increase in numbers served. The occupancy rate decreased to 85% due to 1) difficulty in finding scattered sites affordable housing to rent in the community and 2) delays and difficulty processing housing applications for qualified households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2444. VA VASH voucher capacity of 377 is not included.



<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

Special Populations Served: 7/1/2022 - 12/31/2022		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>3</sup>	PH - Permanent Supportive Housing
Youth Households (18 - 24)	253	110	0	36	15	101	37
Pregnant Youth Households (18 - 24)	56	22	0	15	5	20	2
Households (25+)	1,176	443	0	438	1	296	249
Pregnant Households (25+)	97	41	0	38	0	26	9
Total Households Served (#)	1,558	616	0	520	21	442	295
Total Households Entered	691	322	0	370	5	185	38
Total Households Exited	726	352	0	378	5	187	14
Successful Housing Outcomes (#) <sup>1</sup>	N/A	307	N/A	112	5	114	289
Successful Housing Outcomes (%) <sup>1</sup>	N/A	87%	N/A	30%	100%	61%	98%
Average Length of Shelter Stay (Days) <sup>2</sup>							
Average Length of Participation (Days) <sup>2</sup>	N/A	113	N/A	73	12	234	40
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS</b>							
	Race - Black (HoH) <sup>4</sup>	75%	N/A	69%	100%	74%	69%
	Race - White (HoH) <sup>4</sup>	19%	N/A	23%	0%	18%	25%
	Race - Multi-racial (HoH) <sup>4</sup>	5%	N/A	7%	0%	6%	5%
	Race - Other (HoH) <sup>4</sup>	1%	N/A	1%	0%	1%	1%
	Gender - Female	95%	N/A	93%	100%	93%	86%
	Gender - Male	5%	N/A	7%	0%	7%	14%
	Gender - Other	0%	N/A	0%	0%	0%	0%
	Non-Hispanic (HoH)	94%	N/A	96%	90%	96%	96%
	Hispanic (HoH)	6%	N/A	4%	10%	4%	4%
	Self Reported Disability	19%	N/A	46%	67%	46%	92%
	Franklin County Residents	92%	N/A	85%	86%	84%	93%



The system-wide number of families served decreased by 3% (FY22 1,612) when compared to the same reporting period of the prior fiscal year. While the rate of families receiving homelessness prevention services decreased by 24% (FY22 809), the rate of families in emergency shelter increased by 29% (FY22 402) during the same timeframe. The rate of families in permanent supportive housing increased by 26% (FY22 235). The length of time families spent in all types of programs increased significantly while the success rate decreased slightly, when compared to FY22. The rate of Black/African American families in rapid rehousing programs achieving a successful exit shows a disparity compared to the rate of families in the same racial category served in these programs. We will continue to monitor the findings.

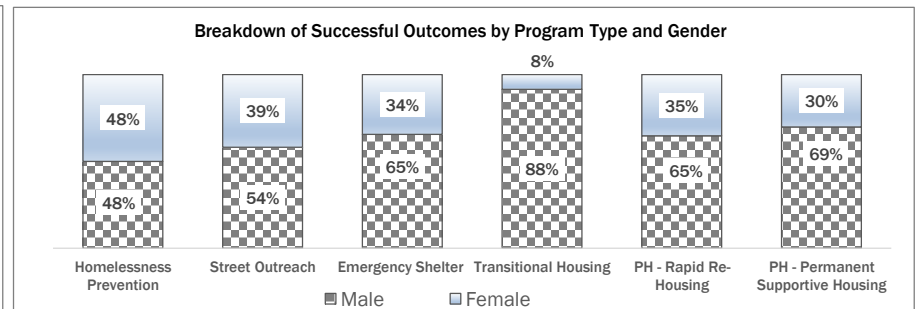
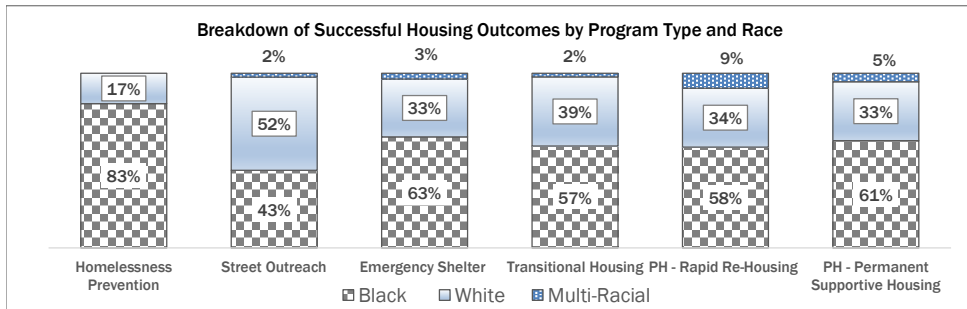
<sup>1</sup> Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> PH - Rapid Re-Housing households with adults only were excluded from totals.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.

Single Adults	Totals	Single Adults Served by Program Type					
		Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	354	13	13	164	45	83	80
Pregnant Unaccompanied Youth (18 -24)	36	2	2	22	5	6	3
Households without Children (18 - 24)	7	2	0	0	1	1	3
Pregnant Households without Children (18 - 24)	4	1	0	0	0	4	0
Single Adult (25+)	5,344	78	266	2,892	71	734	2,154
Pregnant Single Adult (25+)	45	0	3	37	0	3	4
Households without Children (25+)	91	6	0	4	0	5	80
Total Households Served (#)	5,848	102	284	3,110	121	834	2,322
Total Households Entered	2,496	45	211	2,424	70	406	319
Total Households Exited	2,356	25	143	2,211	64	354	147
Successful Housing Outcomes (#) <sup>1</sup>	N/A	23	46	303	49	173	2,228
Successful Housing Outcomes (%) <sup>1</sup>	N/A	92%	32%	14%	77%	49%	98%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	189	71	70	5	177	46
Average Length of Participation (Days) <sup>2</sup>							
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS</b>							
Race - Black (HoH) <sup>3</sup>		69%	35%	60%	67%	61%	61%
Race - White (HoH) <sup>3</sup>		29%	55%	32%	31%	32%	33%
Race - Multi-racial (HoH) <sup>3</sup>		2%	7%	6%	2%	7%	5%
Race - Other (HoH) <sup>3</sup>		0%	4%	2%	1%	1%	1%
Gender - Male		52%	62%	69%	73%	69%	70%
Gender - Female		46%	36%	30%	25%	30%	29%
Gender - Other		2%	2%	1%	2%	1%	1%
Non-Hispanic (HoH)		98%	97%	96%	96%	97%	98%
Hispanic (HoH)		2%	3%	4%	4%	3%	2%
Self Reported Disability		41%	94%	56%	79%	79%	95%
Franklin County Residents		88%	85%	84%	77%	83%	95%



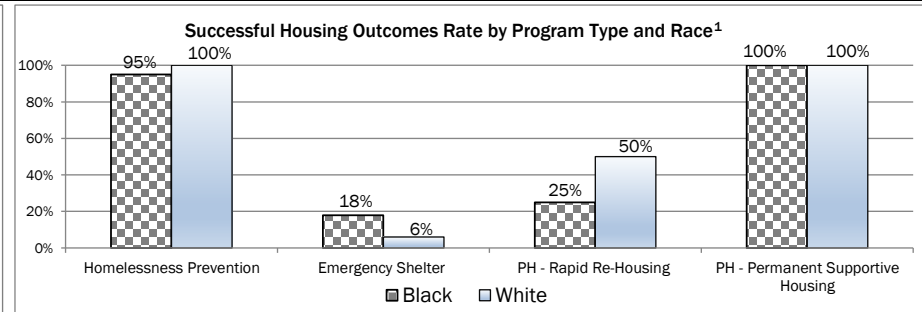
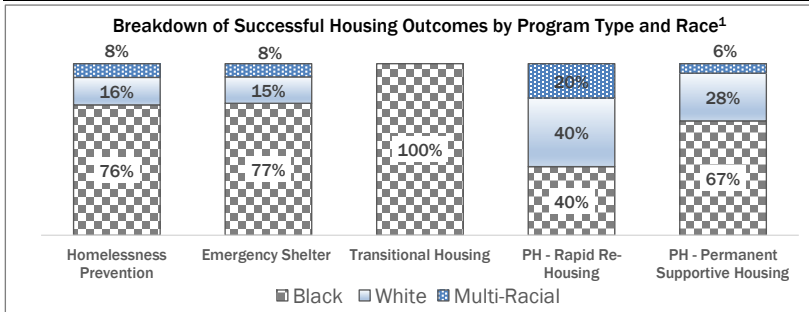
This is the first semi-annual system level dashboard for single adults and no comparable information is available. The following disparities are noted when comparing demographics of households served vs demographics of households achieving a successful exit: for homelessness prevention white race; for street outreach male gender; for transitional housing Black/African American race and female gender. In some cases a small sample size may cause the disparity. We will continue to monitor the findings.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2022 - 12/31/2022		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	41	3	2	22	5	10	3
Single Adults (25+)	45	0	3	37	0	3	4
Parenting Youth Households 18-24	56	22	0	15	5	20	2
Parenting Households (25+)	98	41	0	38	0	26	9
Total Households Served (#)	234	66	5	112	10	58	18
Total Households Entered	145	36	4	94	4	28	3
Total Households Exited	121	26	2	95	3	12	1
Successful Housing Outcomes (#) <sup>1</sup>	N/A	25	0	13	2	5	18
Successful Housing Outcomes (%) <sup>1</sup>	N/A	96%	0%	14%	67%	42%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>							
Average Length of Participation (Days) <sup>2</sup>	N/A	77	25	35	8	128	20
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS</b>							
	Race - Black (HoH)	74%	20%	60%	100%	72%	67%
	Race - White (HoH)	18%	40%	30%	0%	26%	28%
	Race - Multi-Racial (HoH)	8%	20%	8%	0%	2%	6%
	Race - Other (HoH)	0%	20%	2%	0%	0%	0%
	Non-Hispanic (HoH)	97%	100%	95%	90%	97%	94%
	Hispanic (HoH)	3%	0%	5%	10%	3%	6%
	Self Reported Disability	12%	100%	44%	60%	52%	83%
	Franklin County Residents	94%	100%	88%	80%	83%	89%

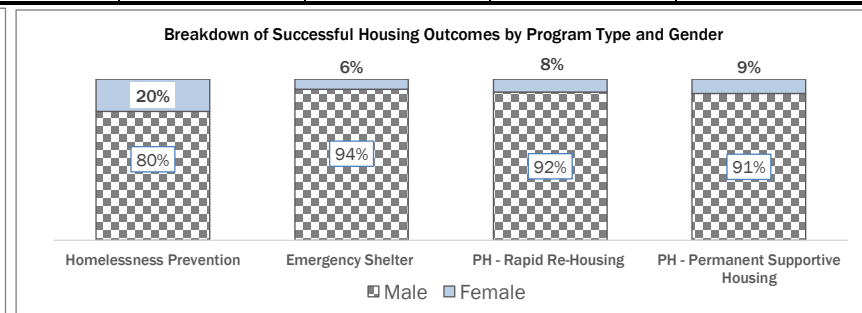
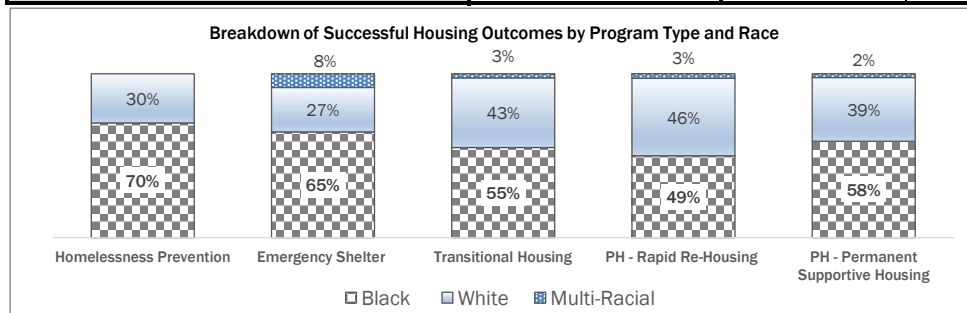


The system-wide number of pregnant women served decreased by 23% (FY22 304) compared to the same reporting period of the prior fiscal year. 56% less (FY22 149) pregnant women were served by homelessness prevention project, 23% less (FY22 75) by rapid re-housing. These decreases are likely attributable to the winding down of the Housing for Pregnant Women program operated by Home of Families. The number served by emergency shelters increased 15% (FY22 97) and transitional housing remained flat (FY22 5) when compared to prior fiscal year. The rate of white pregnant women in emergency shelters and black/African American pregnant women in rapid rehousing programs achieving a successful exit shows a disparity compared to the rate of pregnant women in the respective demographic categories served in these programs. A small sample size may contribute to this disparity. We continue to monitor these findings.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

Special Populations Served: 7/1/2022 - 12/31/2022		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth (18 -24)	7	0	0	3	0	3	2
Single Adults (25+)	868	47	9	168	69	237	566
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	52	7	0	8	0	6	34
Total Households Served (#)	923	54	9	179	69	246	603
Total Households Entered	189	14	8	140	53	116	38
Total Households Exited	155	11	2	139	49	59	51
Successful Housing Outcomes (#) <sup>1</sup>	N/A	10	1	48	40	37	574
Successful Housing Outcomes (%) <sup>1</sup>	N/A	91%	50%	35%	82%	63%	97%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	238	6	61	2	203	58
Average Length of Participation (Days) <sup>2</sup>	N/A						
Housing Stability (Months) <sup>2</sup>	N/A						
<b>DEMOGRAPHICS</b>							
Race - Black (HoH) <sup>4</sup>		70%	22%	60%	55%	56%	58%
Race - White (HoH) <sup>4</sup>		28%	56%	35%	43%	39%	38%
Race - Multi-Racial (HoH) <sup>4</sup>		2%	11%	4%	1%	4%	2%
Race - Other (HoH) <sup>4</sup>		0%	11%	1%	0%	1%	1%
Gender - Male <sup>4</sup>		81%	100%	90%	100%	94%	91%
Gender - Female <sup>4</sup>		19%	0%	10%	0%	6%	8%
Gender - Other <sup>4</sup>		0%	0%	1%	0%	0%	1%
Non-Hispanic (HoH)		98%	100%	98%	97%	96%	98%
Hispanic (HoH)		2%	0%	2%	3%	4%	2%
Self Reported Disability		57%	89%	66%	78%	63%	83%
Franklin County Residents		98%	78%	77%	75%	75%	92%



The system-wide number of veterans served remained flat when compared to the same period of the prior fiscal year (FY22 914). The number of veterans receiving homelessness prevention services decreased by 24% (FY22 71), the number of veterans in emergency shelter increased by 3% (FY22 173) and the number in transitional housing decreased by 25% (FY22 92). The number of veterans served in rapid re-housing increased by 9% (FY22 226) and the number in permanent supportive housing decreased by 3% (FY22 624) when compared to prior fiscal year. The rate of white veterans in emergency shelters and Black/African American veterans in rapid rehousing programs achieving a successful exit shows a disparity compared to the rate of veterans in the respective demographic categories served in these programs. A small sample size may contribute to this disparity. We continue to monitor these findings.

<sup>1</sup> Successful outcomes measure for Street Outreach.

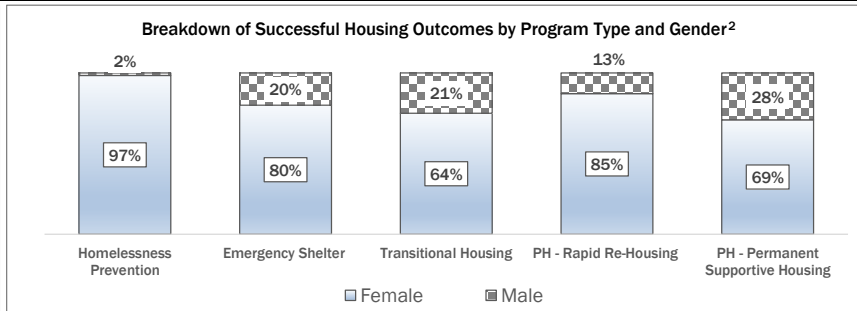
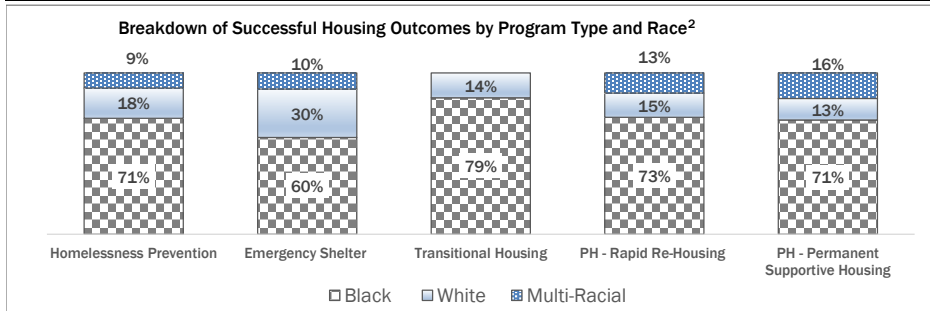
<sup>2</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> VASH vouchers are included under the PH - Permanent Supportive Housing category.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.



Special Populations Served: 7/1/2022 - 12/31/2022		Transition Age Youth Served by Program Type					
Transition Age Youth <sup>1</sup>	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth under 18	147	0	0	145	4	0	0
Unaccompanied Youth 18-24	398	18	15	186	51	94	84
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	304	132	0	50	20	121	39
Total Pregnant Women Served	91	25	2	37	10	30	5
Total Households Served	840	150	15	378	75	215	123
Total Households Entered	470	62	12	344	24	88	15
Total Households Exited	451	79	9	332	20	70	6
Successful Housing Outcomes (#) <sup>2</sup>	N/A	65	4	10	14	40	119
Successful Housing Outcomes (%) <sup>2</sup>	N/A	82%	44%	5%	70%	57%	97%
Average Length of Shelter Stay (Days) <sup>3</sup>							
Average Length of Participation (Days) <sup>3</sup>	N/A	137	79	35	10	253	24
Housing Stability (Months) <sup>3</sup>							
<b>DEMOGRAPHICS</b>							
	Race - Black (HoH) <sup>4</sup>	75%	53%	71%	89%	75%	72%
	Race - White (HoH) <sup>4</sup>	15%	27%	21%	8%	16%	14%
	Race - Multi-Racial (HoH) <sup>4</sup>	8%	13%	6%	1%	9%	15%
	Race - Other (HoH) <sup>4</sup>	2%	7%	3%	1%	0%	0%
	Gender - Female	96%	60%	55%	72%	78%	69%
	Gender - Male	3%	27%	42%	24%	20%	28%
	Gender - Other	1%	13%	3%	4%	2%	3%
	Non-Hispanic (HoH)	93%	86%	93%	93%	93%	96%
	Hispanic (HoH)	7%	14%	7%	7%	7%	4%
	Self Reported Disability	12%	93%	57%	77%	46%	95%
	Franklin County Residents	92%	86%	89%	84%	89%	96%



The number of transition age youth served remained flat (FY22 836) when compared to the same reporting period of the prior fiscal year. The number of youth served by homelessness prevention decreased by 17% (FY22 180), the number of youth served in PSH increased by 27% (FY22 97), and youth in rapid re-housing decreased by 15% (FY22 253). The number of youth served in emergency shelters increased by 2% (FY22 369) and transitional housing remained constant (FY22 73). The rate of Black/African American TAY in emergency shelter and transitional housing programs and the rate of male TAY in emergency shelter and rapid rehousing and women in transitional housing achieving a successful exit shows a disparity compared to the rate of TAY in the respective racial and gender categories served in these programs. Small sample sizes may affect results. We continue to monitor these findings.

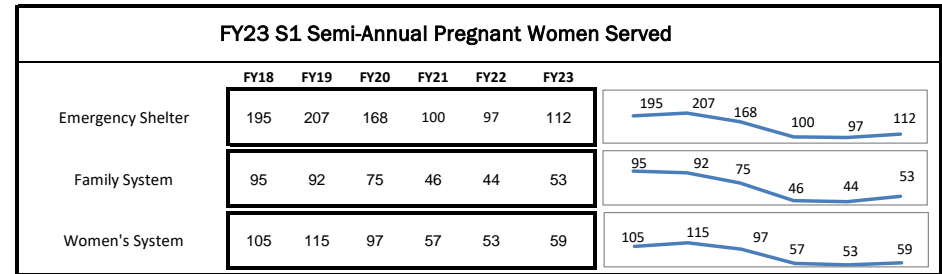
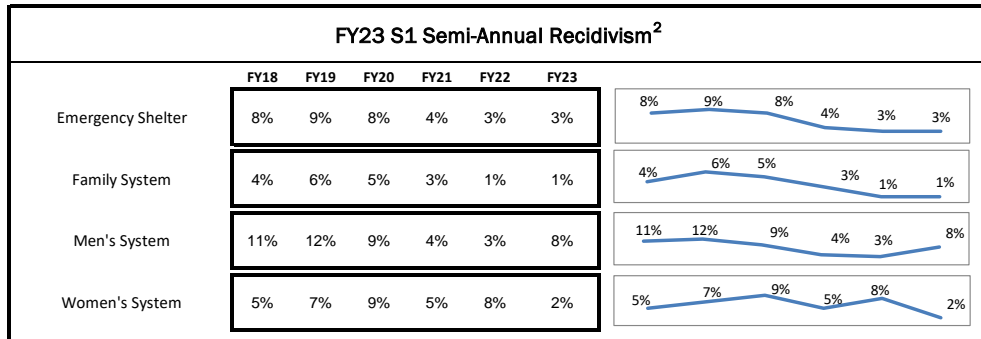
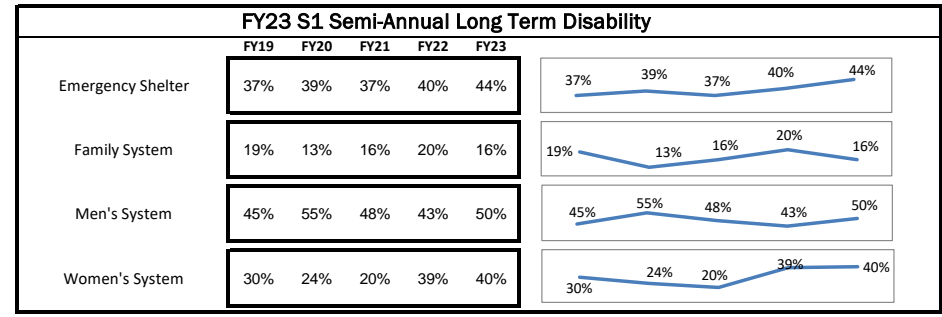
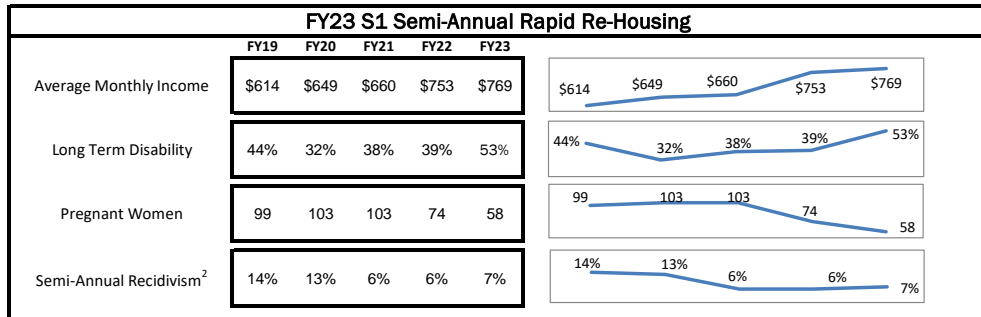
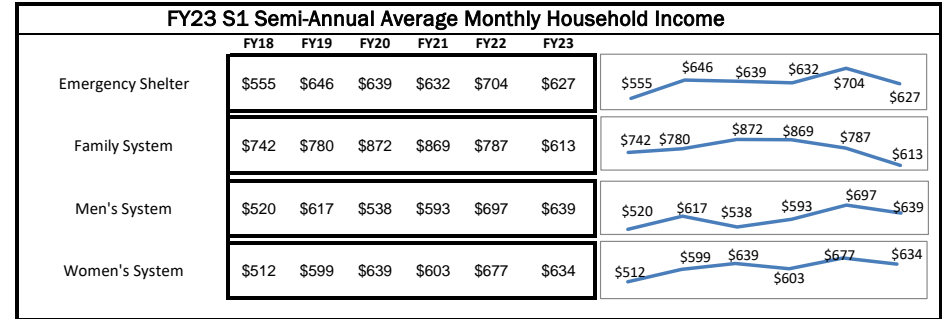
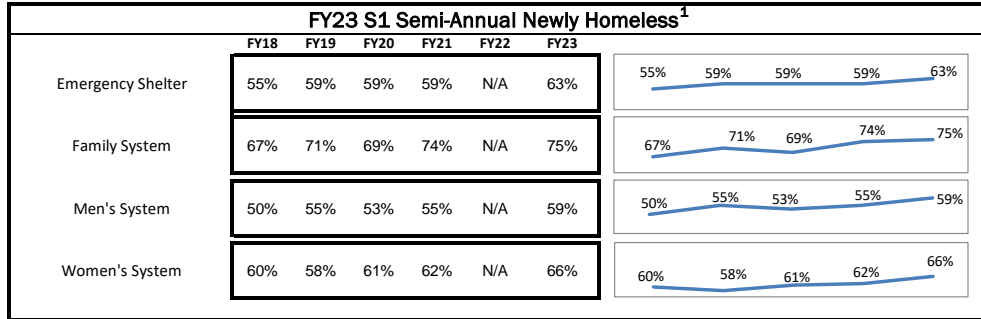
<sup>1</sup> Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

<sup>2</sup> Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

<sup>3</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>4</sup> Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2022 - 12/31/2022



<sup>1</sup> Did not access a homeless program in the past two years. FY22 data not available due to system migration.  
<sup>2</sup> Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						Diversion Recidivism <sup>6</sup>
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 20%
7/1/2022 - 12/31/2022													
Gladden Community House - Family Diversion	950	1,053	✓	N/A	N/A	N/A	333	395	✓	35%	45%	✓	12%
Netcare - Homeless Hotline (Families)	1,300	1,542	✓	<5	1:36	✓	390	671	✓	30%	38%	✓	9%
Netcare - Homeless Hotline (Single Adults)	4,400	4,660	✓	<5	1:36	✓	880	283	✗	20%	5%	✗	25%

STREET OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes <sup>3</sup>			Usage of CSB DCA (%) <sup>1</sup>			Recidivism <sup>6</sup>				
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%	
7/1/2022 - 12/31/2022																										
Mt. Carmel - Capital Crossroad SID Outreach <sup>7</sup>	50	30	N/A	65	30	N/A	90	27	N/A	38	9	N/A	75%	60%	N/A	21	3	N/A	55%	33%	N/A	N/A	N/A	0%	N/A	N/A <sup>7</sup>
Mt. Carmel - Outreach <sup>7</sup>	145	75	N/A	305	75	N/A	90	100	N/A	109	6	N/A	75%	67%	N/A	60	2	N/A	55%	33%	N/A	25%	0%	N/A	N/A <sup>7</sup>	
Southeast - PATH Outreach <sup>2</sup>	70	140	✓	100	162	✓	90	32	✓	35	24	✗	50%	24%	✗	N/A	7	N/A	N/A	29%	N/A	N/A	2%	N/A	9%	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability <sup>4</sup>			Successful Outcomes / Housing Outcomes <sup>3</sup>						Recidivism <sup>6</sup>		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2022 - 12/31/2022																									
Huckleberry House - TAY CARR Team & Expansion	60	85	✓	120	112	✓	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	58	✓	38	26	✗	75%	28%	✗			0%
Huckleberry House - Emergency Shelter	N/A	142	N/A	180	146	✓ <sup>5</sup>	16	6	39%	✓ <sup>5</sup>	10	8	✓	N/A	N/A	N/A	112	119	✓ <sup>5</sup>	80%	83%	✓			11%
Huckleberry House - Youth SOP <sup>7</sup>	N/A	1	N/A	N/A	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A <sup>7</sup>	N/A	N/A	N/A <sup>7</sup>	N/A	N/A	N/A <sup>7</sup>	N/A	N/A	N/A <sup>7</sup>	N/A			N/A <sup>7</sup>
Huckleberry House - TLP TH	N/A	11	N/A	39	34	✗	24	22	93%	✗	N/A	N/A	N/A	10	9	✓	9	8	✗	80%	80%	✓			20%
Huckleberry House - TLP RHY TH	N/A	4	N/A	9	10	✓	7	6	93%	✗	N/A	N/A	N/A	12	10	✓	1	1	✓	80%	33%	✗			0%
Home for Families - Homelessness Prevention/RRH - ODH TAY	17	11	✗	37	20	✗	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	215	✗	17	5	✗	85%	63%	✗			0%
Home For Families - TAY Transition to Home TH	N/A	8	N/A	40	31	✗	28	25	90%	✓	N/A	N/A	N/A	10	11	✓	11	4	✗	80%	67%	✗			0%
Home For Families - TAY Transition to Home RRH	12	27	✓	52	72	✓	N/A	N/A	N/A	N/A	35	44	✗	180	246	✗	7	10	✓	60%	45%	✗			7%
Home For Families - TAY RRH	60	48	✗	140	114	✗	N/A	N/A	N/A	N/A	35	27	✓	180	252	✗	36	26	✗	60%	63%	✓			5%

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.

<sup>2</sup> The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

<sup>3</sup> Successful Outcomes for CARR, SOP, and Emergency Shelter; Successful Housing Outcomes for prevention, transitional housing (TH), and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>4</sup> Average Length of Participation (days) for CARR, SOP, and RRH; Housing Stability (months) for TH.

<sup>5</sup> Project served all households that needed services. Successful housing outcome goal was recalculated based on the number served.

<sup>6</sup> Diversion Recidivism calculated for successful diversions between reporting period of 7/1/2022 - 12/31/2022. Recidivism calculated for successful housing exits between reporting period of 1/1/2022 - 6/30/2022.

<sup>7</sup> Project started operating at the beginning of FY2023 and is too new to evaluate. Project too new to calculate recidivism.

EMERGENCY SHELTER <sup>4</sup>	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes <sup>3</sup>					Movement	Recidivism	
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity <sup>1</sup>	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal <15%	Actual (%) Goal 10%
7/1/2022 - 12/31/2022																			
<b>FAMILY</b>																			
YMCA - Van Buren Family Shelter	275	387	112	√	64	100	156%	√	54	66	≠	106	56	≠	50%	19%	≠	22%	2%
YWCA - Family Center	200	155	(45)	≠	50	54	109%	√	54	83	≠	75	55	≠	50%	52%	√	10%	2%
<b>MEN</b>																			
LSS - Faith Mission - Men's on Grant <sup>2</sup>	N/A	373	N/A	N/A	95	99	104%	N/A	45	69	N/A	N/A	50	N/A	25%	19%	N/A	19%	15%
LSS - Faith Mission on 8th <sup>2</sup>	N/A	347	N/A	N/A	95	91	95%	N/A	45	66	N/A	N/A	41	N/A	25%	16%	N/A	17%	8%
Southeast - Friends of the Homeless - Men's Shelter	750	756	6	√	160	153	96%	√	45	45	√	148	37	≠	25%	6%	≠	20%	20%
YMCA - Men's Social Distancing (including overflow)	1,100	712	(388)	≠	128	128	100%	√	45	45	√	N/A	27	N/A	N/A	5%	N/A	N/A	N/A
YMCA - SIQ Shelter <sup>5</sup>	N/A	96	N/A	N/A	4	4	100%	N/A	N/A	8	N/A	N/A	0	N/A	N/A	0%	N/A	N/A	N/A
<b>WOMEN</b>																			
LSS - Faith Mission - Women's on Grant <sup>2</sup>	N/A	162	N/A	N/A	38	39	102%	N/A	45	59	N/A	N/A	41	N/A	25%	34%	N/A	16%	8%
YMCA - Van Buren Women's Shelter	720	616	(104)	≠	158	155	98%	√	45	65	≠	141	53	≠	25%	11%	≠	17%	4%
YMCA - Women's Overflow	290	447	157	√	13	13	100%	√	45	5	√	N/A	1	N/A	N/A	0%	N/A	N/A	N/A
<b>INEBRIATE</b>																			
Maryhaven - Engagement Center Safety	375	296	(79)	≠	34	28	82%	≠	20	17	√	102	77	≠	30%	29%	√	N/A	0%
Maryhaven - Engagement Center Shelter2Housing	65	32	(33)	≠	16	10	64%	≠	45	75	≠	12	15	√	25%	63%	√	0%	25%
<b>VA EMERGENCY HOUSING</b>																			
LSS - VA Men & Women	100	77	(23)	≠	24	20	83%	≠	45	64	≠	38	18	≠	50%	30%	≠	28%	0%
VOAOI - VA Emergency Housing	70	47	(23)	≠	15	14	91%	≠	45	76	≠	28	24	≠	50%	69%	√	0%	6%
<b>AGENCY</b>																			
Lutheran Social Services - Faith Mission <sup>2</sup>	1,050	836	(214)	≠	228	228	100%	√	45	69	≠	206	129	≠	25%	22%	√	18%	9%
Lutheran Social Services - Faith Mission - Medical Respite	55	50	(5)	√	16	12	73%	≠	45	54	≠	10	3	≠	25%	9%	≠	N/A	N/A
Columbus Coalition for the Homeless <sup>6</sup>	N/A	99	N/A	N/A	48	48	100%	N/A	N/A	9	N/A	N/A	0	N/A	N/A	0%	N/A	N/A	N/A

<sup>1</sup> Shelter capacities do not include overflow, unless a dedicated overflow program. Winter overflow opened 10/15/22.

<sup>2</sup> Lutheran Social Services is evaluated at the agency level rather than at the individual project level. Inclusive projects are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

<sup>3</sup> Successful outcomes measure for Maryhaven ECr Safety. Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

<sup>4</sup> Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the Rapid Re-housing projects.

<sup>5</sup> Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020.

<sup>6</sup> Overnight shelter opened on 12/12/2022.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>						
7/1/2022 - 12/31/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale	65	71	67	(4)	√	63	97%	√	24	48	√	64	64	√	90%	97%	√	
Community Housing Network - Cassidy <sup>2</sup>	10	11	11	0	√	11	110%	√	24	40	√	10	11	√	90%	100%	√	
Community Housing Network - Creekside Place	23	25	22	(3)	≠	22	96%	√	15	17	√	23	22	√	90%	100%	√	
Community Housing Network - East 5th Avenue	38	42	40	(2)	√	31	80%	≠	24	38	√	38	37	√	90%	95%	√	
Community Housing Network - Inglewood Court	45	50	46	(4)	√	43	96%	√	24	62	√	45	44	√	90%	98%	√	
Community Housing Network - Marsh Brook Place	40	44	39	(5)	≠	39	97%	√	24	25	√	40	38	√	90%	97%	√	
Community Housing Network - North 22nd Street <sup>2</sup>	30	33	31	(2)	√	31	102%	√	24	62	√	30	31	√	90%	100%	√	
Community Housing Network - Parsons Place	62	68	66	(2)	√	62	100%	√	24	21	≠	61	62	√	90%	97%	√	
Community Housing Network - Safe Haven	13	14	14	0	√	13	97%	√	24	62	√	13	13	√	90%	100%	√	
Community Housing Network - Southpoint Place	46	51	49	(2)	√	46	100%	√	24	57	√	46	47	√	90%	98%	√	
Community Housing Network - Terrace Place	47	52	50	(2)	√	45	96%	√	24	69	√	47	47	√	90%	96%	√	
Community Housing Network - Wilson	8	9	8	(1)	√	8	100%	√	24	82	√	8	8	√	90%	100%	√	
Maryhaven - Commons at Chantry	50	55	49	(6)	≠	44	88%	≠	24	69	√	50	46	√	90%	96%	√	
National Church Residences - Commons at Buckingham	77	85	78	(7)	√	74	96%	√	24	76	√	77	77	√	90%	99%	√	
National Church Residences - Commons at Chantry TAY <sup>3</sup>	20	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
National Church Residences - Commons at Grant	54	59	57	(2)	√	53	99%	√	24	90	√	53	54	√	90%	100%	√	
National Church Residences - Commons at Livingston <sup>2</sup>	69	76	75	(1)	√	71	103%	√	24	59	√	68	69	√	90%	96%	√	
National Church Residences - Commons at Third	71	78	72	(6)	√	69	97%	√	24	54	√	70	67	√	90%	97%	√	
National Church Residences - Van Buren Village	60	66	58	(8)	≠	55	91%	√	24	54	√	59	56	√	90%	97%	√	
YMCA - Transition	84	92	107	15	√	80	95%	√	24	49	√	83	99	√	90%	97%	√	
YMCA - SRA	38	42	42	0	√	33	88%	≠	24	47	√	38	38	√	90%	95%	√	
YMCA - Franklin Station	75	83	75	(8)	√	74	98%	√	24	84	√	75	73	√	90%	99%	√	
YWCA - WINGS	91	100	93	(7)	√	83	92%	√	24	51	√	90	90	√	90%	98%	√	

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Funding allows overleasing.

<sup>3</sup> Project is in lease-up. No Clients served during the reporting period.

7/1/2022 - 12/31/2022	Capacity	Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes	10	11	14	3	√	10	100%	√	24	18	≠	10	14	√	90%	100%	√
Equitas Health - TRA	89	98	88	(10)	√	87	97%	√	24	124	√	88	87	√	90%	100%	√
Homefull - Leasing <sup>5</sup>	217	239	144	(95)	≠	125	58%	≠	24	24	√	215	137	≠	90%	98%	√
Homefull - Isaiah	160	176	163	(13)	√	143	90%	√	24	36	√	158	154	√	90%	96%	√
Homefull - SRA <sup>4,5</sup>	100	110	113	3	√	101	101%	√	24	24	√	99	112	√	90%	99%	√
Homefull - TRA <sup>5</sup>	261	287	238	(49)	≠	226	86%	≠	24	26	√	258	233	√	90%	100%	√
Homefull TRA - EHV <sup>2</sup>	304	200	188	(12)	√	170	56%	≠	6	9	√	180	183	√	90%	99%	√
Homefull TRA Mainstream <sup>2</sup>	94	103	61	(42)	≠	58	61%	≠	6	15	√	93	60	≠	90%	98%	√
Veterans Affairs - VASH I-XI <sup>3</sup>	377	415	393	(22)	√	364	97%	√	24	60	√	374	380	√	90%	98%	√
VOAOI - Family Supportive Housing	38	42	40	(2)	√	35	92%	√	24	45	√	38	40	√	90%	100%	√
YMCA - Scattered Sites HOME	55	61	49	(12)	≠	47	86%	≠	24	51	√	55	47	≠	90%	98%	√

7/1/2022 - 12/31/2022	Capacity	Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans	40	70	70	0	√	16	41%	≠	4	2	√	35	41	√	77%	82%	√

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Project in lease-up.

<sup>3</sup> Franklin County VASH capacity fluctuates based on need

<sup>4</sup> Funding allows overleasing.

<sup>5</sup> Starting July 2022, Homefull program capacities changed: TRA increased from 246 to 261, SRA decreased from 160 to 100, and Leasing increased from 147 to 217. Leasing project occupancy is lower than expected as it is waiting on approval for a hotel conversion.

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>			Recidivism <sup>4</sup>	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%	
<b>7/1/2022 - 12/31/2022</b>																							
Homefull - Rapid Re-housing Single Adults & Expansion	90	36	≠	150	83	≠	35	35	√	110	167	≠	45	14	≠	50%	39%	≠	50%	16%	≠	0%	
Home for Families - Rapid Re-housing Families	87	37	≠	152	80	≠	34	47	≠	125	185	≠	65	23	≠	75%	58%	≠	75%	35%	≠	21%	
Home for Families - Rapid Re-housing Families Intensive	30	15	≠	50	44	≠	34	71	≠	180	279	≠	22	16	≠	75%	70%	√	75%	61%	≠	15%	
The Salvation Army - Rapid Re-housing Families	74	22	≠	128	47	≠	34	46	≠	125	148	≠	56	14	≠	75%	50%	≠	75%	36%	≠	4%	
The Salvation Army - Job2Housing Families	30	13	≠	65	25	≠	34	38	≠	180	241	≠	23	9	≠	75%	82%	√	75%	100%	√	20%	
VOAOI - Rapid Re-housing Families	36	17	≠	64	41	≠	34	43	≠	125	192	≠	27	15	≠	75%	79%	√	75%	69%	≠	0%	
YMCA - Rapid Re-housing Single Adults & Expansion	420	178	≠	699	355	≠	35	38	√	110	176	≠	210	90	≠	50%	48%	√	50%	43%	≠	10%	
YMCA - Rapid Re-housing Families	75	34	≠	105	56	≠	34	54	≠	125	198	≠	56	11	≠	75%	34%	≠	75%	0%	≠	0%	
YMCA - Rapid Re-housing DV	67	51	≠	197	86	≠	35	25	√	180	139	√	33	18	≠	50%	45%	√	50%	18%	≠	11%	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of CSB DCA (%) <sup>1</sup>			Recidivism <sup>4</sup>	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%	
<b>7/1/2022 - 12/31/2022</b>																				
Gladden Community House - Family Homelessness Prevention	250	242	√	400	345	≠	120	75	√	200	221	√	80%	89%	√	60%	80%	√	6%	
Gladden Community House - FCCS Prevention	57	35	≠	79	67	≠	90	116	≠	46	39	≠	80%	83%	√	70%	64%	≠	0%	
HFF - Homelessness Prevention for Expectant Mothers	16	3	≠	46	25	≠	365	365	√	13	7	≠	80%	88%	√	80%	83%	√	0%	
HFF - Housing for Pregnant Women Prevention and RRH	0	8	√	150	128	≠	365	387	√	86	23	≠	80%	74%	≠	N/A	80%	N/A	11%	
HFF - Resiliency Bridge	30	49	√	50	70	√	365	139	√	25	13	≠	85%	72%	≠	N/A	17%	N/A	N/A <sup>5</sup>	
HFF - Success Bridge	30	16	≠	50	42	≠	210	168	√	25	14	≠	85%	100%	√	N/A	N/A	N/A	0%	

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) <sup>2</sup>			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Usage of SSVF DCA (%) <sup>1</sup>			Recidivism <sup>4</sup>
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10% or 5%
<b>7/1/2022 - 12/31/2022</b>																						
LSS - SSVF Rapid Re-housing and Prevention	55	42	≠	85	75	≠	35	47	≠	110	146	≠	41	20	≠	75%	57%	≠	75%	61%	≠	0%
VOAOI - SSVF Prevention	70	10	≠	108	48	≠	N/A	N/A	N/A	120	311	≠	63	6	≠	90%	86%	√	90%	100%	√	6%
VOAOI - SSVF Rapid Re-housing	70	78	√	107	180	√	35	44	≠	110	287	≠	52	21	≠	75%	75%	√	75%	65%	≠	2%

<sup>1</sup> Households that exited successfully without accessing DCA are excluded from calculation.

<sup>2</sup> Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOS including pregnant women is 328.

<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>4</sup> Recidivism calculated for successful housing exits between reporting period of 1/1/2022 - 6/30/2022 for rapid re-housing projects and 7/1/2021 - 12/31/2021 for prevention projects.

<sup>5</sup> Program didn't have any exits; recidivism couldn't be calculated.



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