

SYSTEM & PROGRAM INDICATOR REPORT

FY2022
7/1/21 - 12/31/21

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all outcomes for numbers served, length of service, and successful outcomes.



family diversion
family homelessness prevention



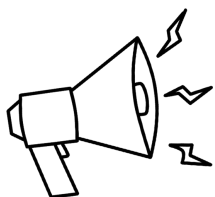
emergency shelter



homeless hotline
for families



overflow shelters



**SHOUT OUT to Huckleberry House's CARR Team,
which served 77 new youth households,
27 households above goal.**

TABLE OF CONTENTS

Overview	1
System Level Indicators	
Family Emergency Shelter	2
Men’s Emergency Shelter	3
Women’s Emergency Shelter	4
Emergency Shelter (Family, Men’s, & Women’s)	5
Prevention.....	6
Rapid Re-housing	7
Permanent Supportive Housing	8
Special Populations – Families	9
Special Populations – Pregnant Women	10
Special Populations – Veterans	11
Special Populations – TAY	12
Trends Appendix.....	13
Program Level Indicators	
CPOA, Outreach, and Transition Age Youth	14
Emergency Shelters	15
Permanent Supportive Housing	16
Permanent Supportive Housing/Transitional Housing.....	17
Rapid Re-housing, Prevention, and SSVF	18

Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

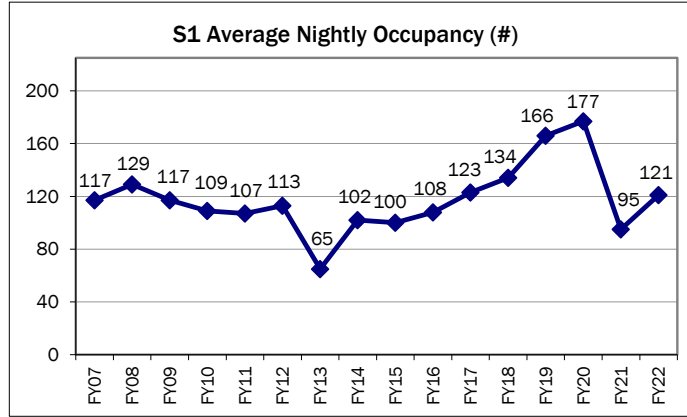
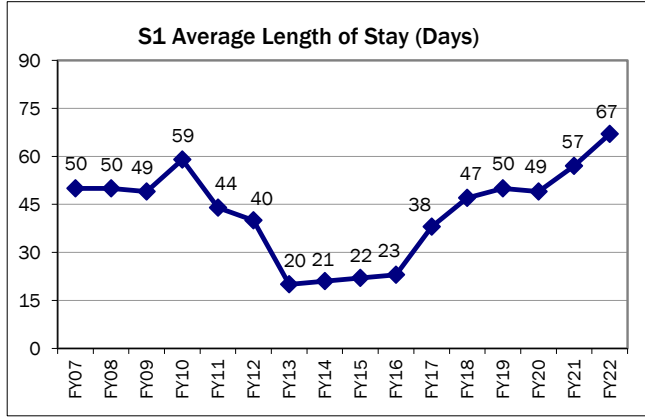
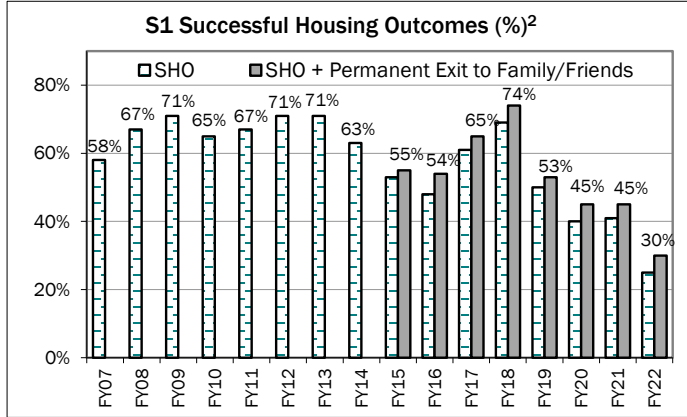
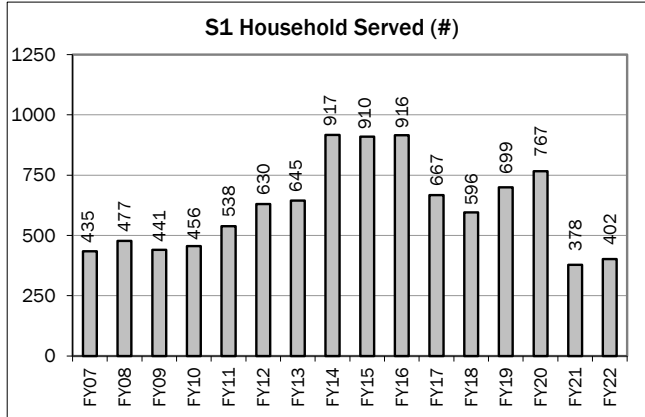
All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2021 - 12/31/2021	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System	450	402	√ ⁴	114	121	54	67	≠	141 ⁴	84	≠	50%	30%	≠



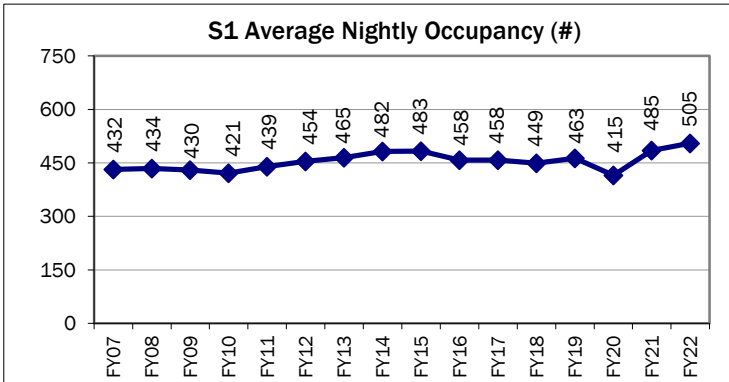
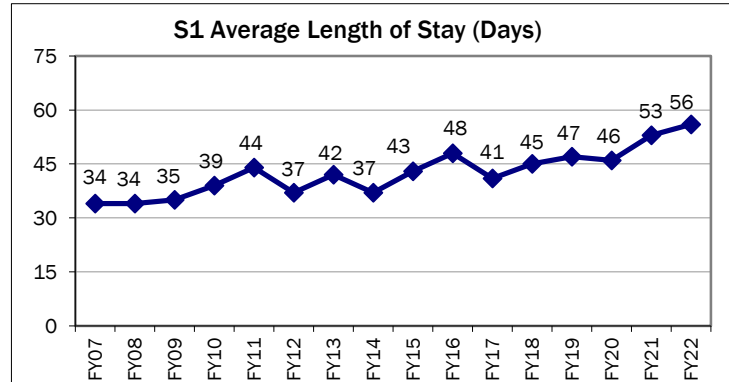
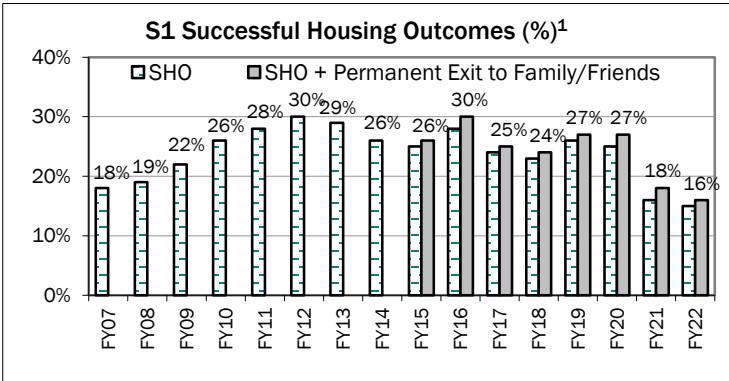
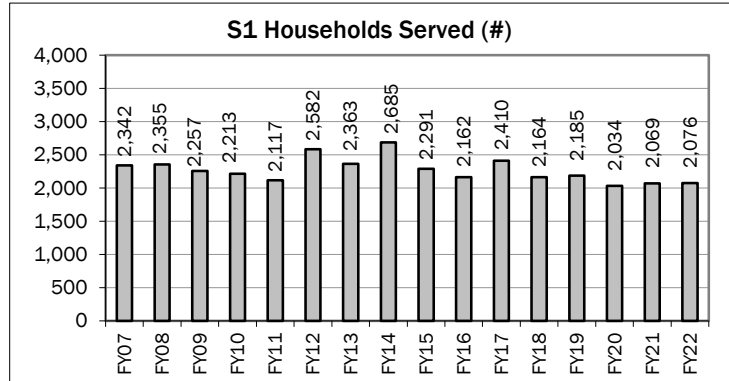
DEMOGRAPHICS	Family
Households Served	402
Percent Newly homeless ⁶	N/A
Recidivism ³	1%
Clients Served	1,444
Average Age (HoH)	33
Gender - Female (HoH)	94%
Gender - Male (HoH)	6%
Veterans (U.S. Military) served	5
Veterans % of all adults	1%
Average Monthly Household Income	\$787
Percent Working at Entry	32%
Race - Black (HoH)	65%
Race - White (HoH)	27%
Race - Multi-Racial (HoH)	7%
Race - Other (HoH)	1%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	560
Children Served	884
Mean Family Size	3.6
Average Number of Children	2.2
Adults 18-24 years (HoH)	14%
Children 0 - 2 years	22%
Children 3 - 7 years	35%
Children 8 - 12 years	27%
Children 13 - 17 years	16%
Pregnant Women Served	44
Self-Reported Disability (HoH) ⁵	44%
Franklin County Residents	81%

7% more households needed shelter when compared to FY21. The success rate at exit from shelters decreased 15 percentage points to 30%. The average length of shelter stay increased 10 days to 67 days. The employment rate at entry decreased from the FY21 annual rate of 35% to 32% currently and the average income decreased to \$787 (FY21 \$821), impacted by the pandemic and affecting housing abilities. 21% of families had more than one shelter stay during the timeframe. An additional 26 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system expands capacity as necessary to meet the shelter needs of homeless families.
² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.
³ Recidivism calculated for successful housing exits between reporting period of 1/1/2021 - 06/30/2021.
⁴ Shelters served all families that needed shelter. Successful housing outcome goal recalculated based on number of families served.
⁵ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.
⁶ Data not available until data migration has been completed.

System and Program Indicator Report

FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2021 - 12/31/2021	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	2,100	2,076	√	515	505	45	56	≠	396	251	≠	25%	16%	≠



DEMOGRAPHICS	Men
Households Served	2,076
Percent Newly homeless ⁵	N/A
Recidivism ³	3%
Average Age	45
Men as a percent of total single adults served	69%
Veterans (U.S. Military) served	154
Veterans % of all adults	7%
Average Monthly Household Income	\$697
Percent Working at Entry	28%
Average Daily Waitlist Number	N/A
Race - Black ⁶	62%
Race - White ⁶	30%
Race - Multi-Racial ⁶	5%
Race - Other ⁶	2%
Non-Hispanic	96%
Hispanic	4%
Adults 18 - 24 years	5%
Adults 25 - 34 years	23%
Adults 35 - 44 years	23%
Adults 45 - 54 years	21%
Adults 55 - 64 years	22%
Adults 64+ years	6%
Self-Reported Disability (HoH) ⁴	54%
Franklin County Residents	83%

The number of single men sheltered remained constant compared to the same period of the last fiscal year. Additional capacity was open throughout the reporting period. The success rate decreased 2 percentage points when compared to FY21. The average length of time homeless increased 3 days from the prior reporting period to 56 days. The employment rate at entry increased 6 percentage points to 28% when compared to the FY21 annual rate of 22%, and the average income increased as well (FY21 \$525). On average, men had 2.2 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² The system capacity increased from the previous 397 beds in FY2020 to 515 beds currently. Additional overflow beds opened 11/15/2021.

³ Recidivism calculated for successful housing exits between reporting period of 1/1/2021 - 06/30/2021.

⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

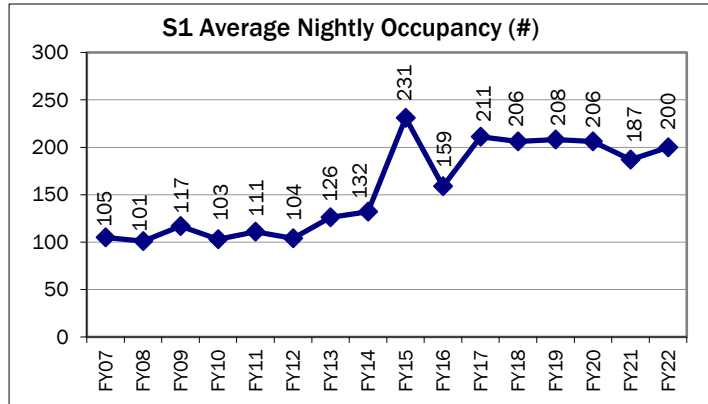
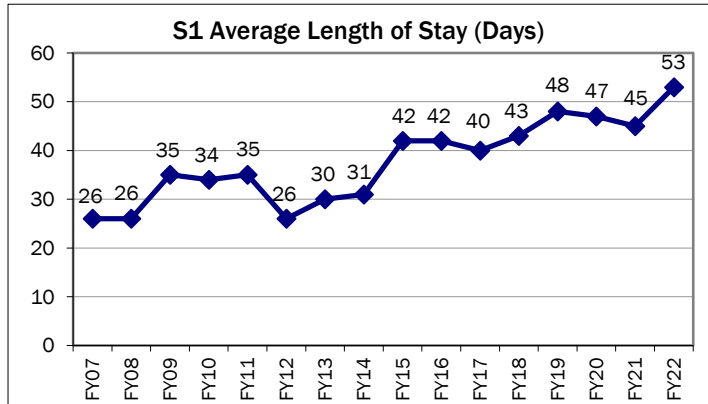
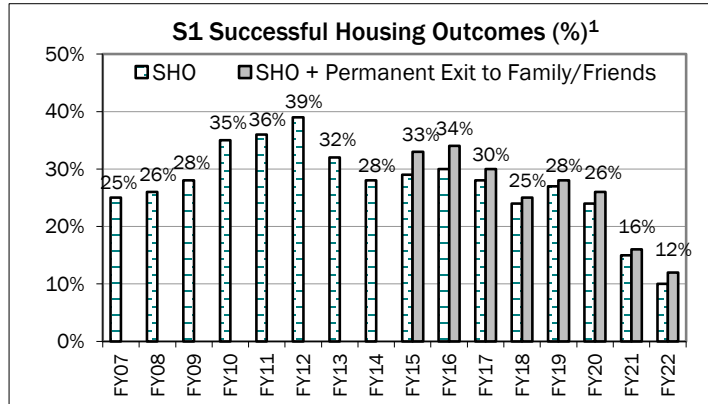
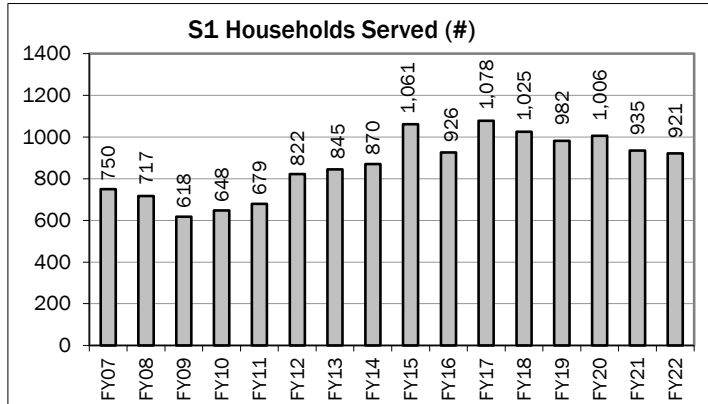
⁵ Data not available until data migration has been completed.

⁶ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2021 - 12/31/2021	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	975	921	√	208	200	45	53	≠	192	86	≠	25%	12%	≠



DEMOGRAPHICS	Women
Households Served	921
Percent Newly homeless ⁵	N/A
Recidivism ³	8%
Average Age	43
Women as a percent of total single adults served	31%
Veterans (U.S. Military) served	16
Veterans % of all adults	2%
Average Monthly Household Income	\$677
Percent Working at Entry	23%
Average Daily Waitlist Number	N/A
Race - Black	53%
Race - White	37%
Race - Multi-Racial	9%
Race - Other	1%
Non-Hispanic	95%
Hispanic	5%
Adults 18 - 24 years	10%
Adults 25 - 34 years	22%
Adults 35 - 44 years	22%
Adults 45 - 54 years	23%
Adults 55 - 64 years	17%
Adults 65+ years	6%
Pregnant Women Served	53
Self-Reported Disability (HoH) ⁴	75%
Franklin County Residents	84%

The number of single women sheltered decreased 2% when compared to the same reporting period of the last fiscal year. The success rate at exit is at 12%, a 4 percentage point decrease from the FY21 rate. The average length of time homeless increased 8 days from the same reporting period of the prior year. The employment rate at entry increased compared to the FY21 rate of 22% to 23%, and average income increased from \$588 to \$677. On average, women had 2 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Available capacity is based on COVID impacted, modified capacity.

³ Recidivism calculated for successful housing exits between reporting period of 1/1/2021 - 06/30/2021.

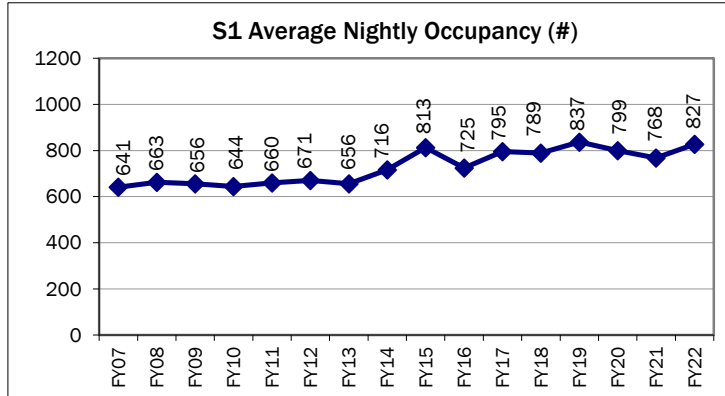
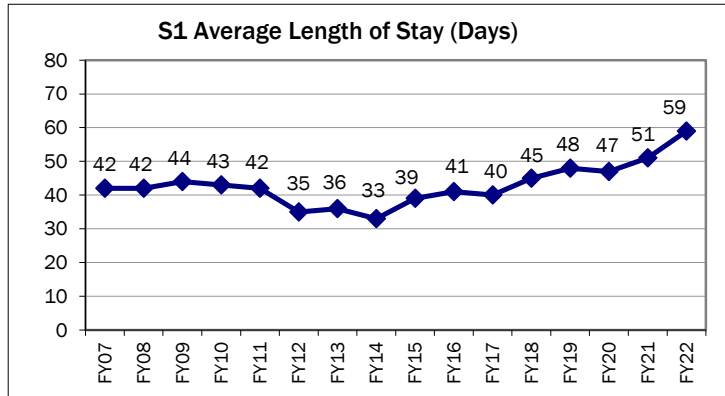
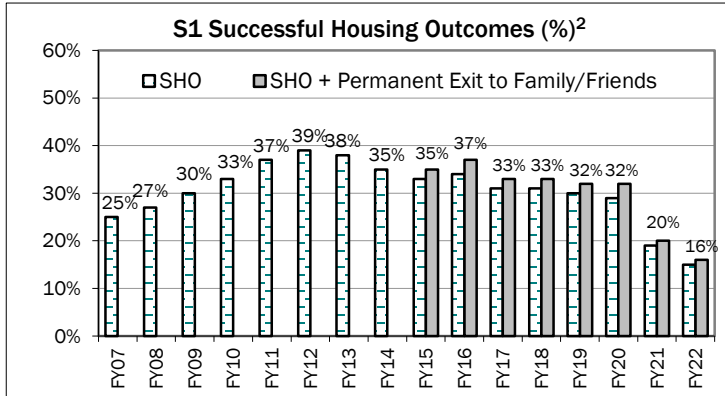
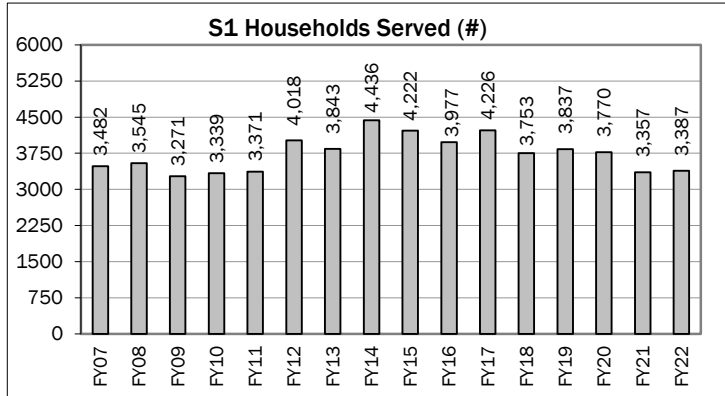
⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁵ Data not available until data migration has been completed.

System and Program Indicator Report



FY22 EMERGENCY SHELTER 7/1/2021 - 12/31/2021	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Capacity ³	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System ¹	3,400	3,387	√	837	827	48	59	≠	769	418	≠	30%	16%	≠



DEMOGRAPHICS	Family & Adults
Households Served	3,387
Percent Newly homeless	N/A
Recidivism ⁴	4%
Clients Served	4,416
Adults Served	3,532
Children Served	884
Average Age (HoH)	43
Gender - Male (HoH)	62%
Gender - Female (HoH)	38%
Veterans (U.S. Military) served	173
Veterans % of all adults	5%
Average Monthly Household Income	\$704
Percent Working at Entry	27%
Average Daily Waitlist Number	N/A
Race - Black (HoH)	60%
Race - White (HoH)	32%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	7%
Pregnant Women Served	97
Self-Reported Disability (HoH) ⁵	56%
Franklin County Residents	83%

The system remained constant in the number of households sheltered, compared to the same reporting period of the previous year. The successful housing outcome rate decreased 4 percentage points compared to the same period of last fiscal year. The average length of time homeless increased by 8 days to 59 days. The average income increased when compared to the FY21 annual rate (\$588).

¹ Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 3,601. The number of clients served at SIQ shelters is 287 clients in 203 households, and this cohort is excluded from all calculations.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Available capacity is based on COVID impacted, modified capacity.

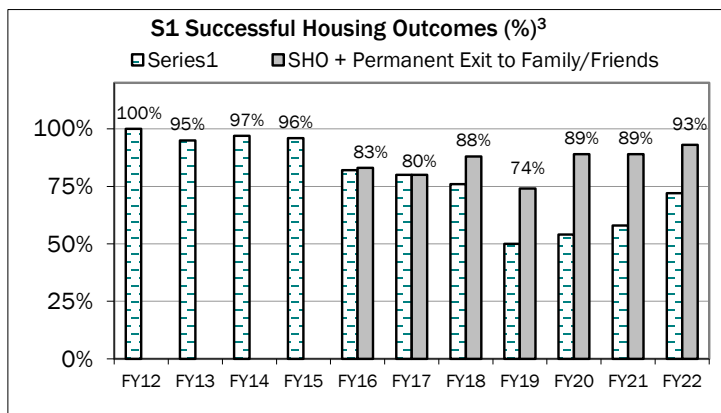
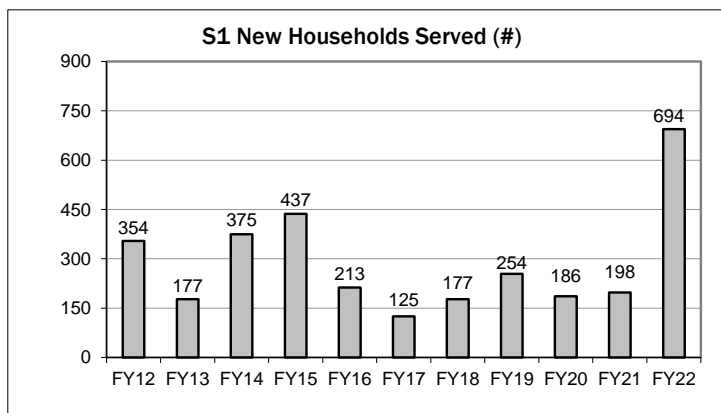
⁴ Recidivism calculated for successful housing exits between reporting period of 1/1/2021 - 06/30/2021.

⁵ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

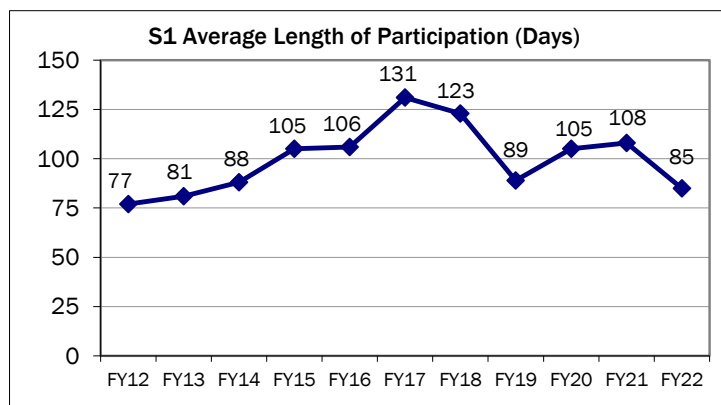
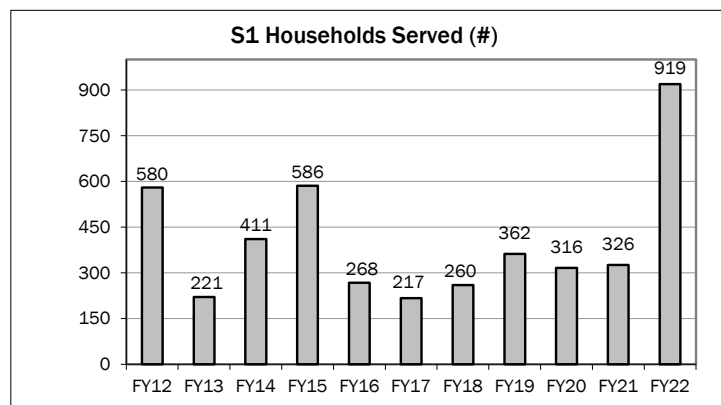
System and Program Indicator Report



FY22 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
7/1/2021 - 12/31/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	518	694	√	833	919	√	150	85	√	362	499	√	80%	93%	√



DEMOGRAPHICS	Family & Adults
Households Served	919
Clients Served	2,919
Recidivism ⁴	6%
Average Age (HoH)	33
Gender - Female (HoH)	89%
Gender - Male (HoH)	11%
Veterans (U.S. Military) served	71
Veterans % of all adults	6%
Average Monthly Household Income	\$785
Percent Working at Entry	36%
Race - Black (HoH)	72%
Race - White (HoH)	20%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	97%
Hispanic (HoH)	3%
Adults Served	1,084
Children Served	1,835
Mean Family Size ²	3.5
Average Number of Children ²	2.3
Children 0 - 2 years ^{2,6}	27%
Children 3 - 7 years ^{2,6}	32%
Children 8 - 12 years ^{2,6}	24%
Children 13 - 17 years ^{2,6}	16%
Self-reported Disability (HoH) ⁵	19%
Pregnant Women Served	149



The number of households served increased 182% when compared to same reporting period of the previous year. The successful housing outcome rate increased by 4 percentage points to 93%. At exit, 72% of households are stable in their own housing and 21% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY21 annual rate of 28% to 36% currently, coupled with an increase in income from \$696 to \$785. The number of veterans decreased by 17 (19%) and the number of pregnant women served increased by 88 (144%) when compared to the prior fiscal year.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.

² Data refers to the families served.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

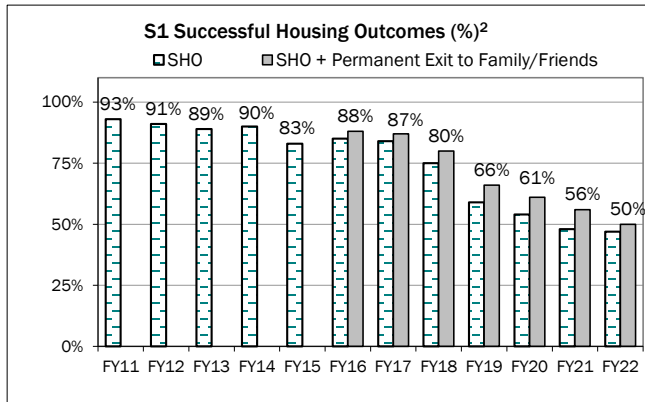
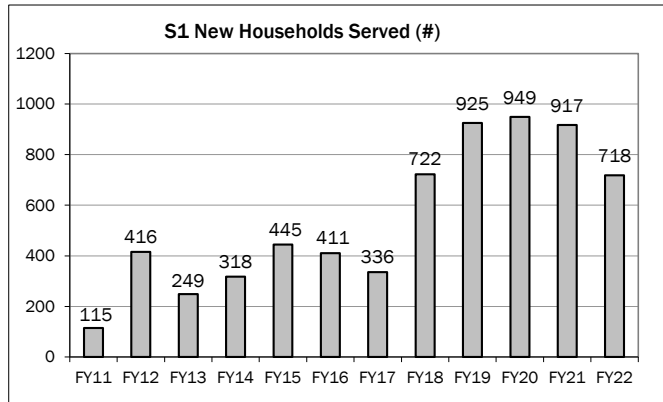
⁴ Recidivism calculated for successful housing exits between reporting period of 07/01/2020 - 12/31/2020

⁵ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

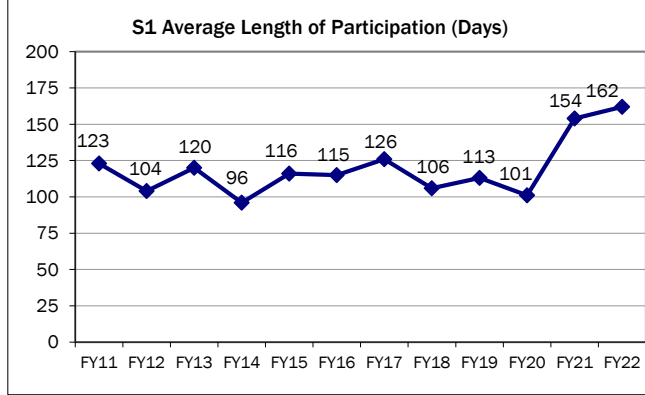
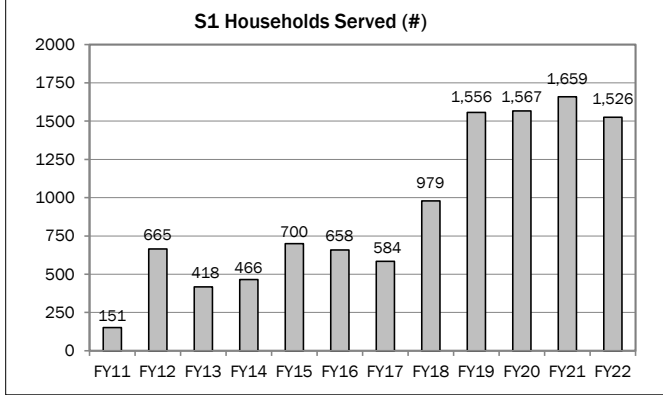
⁶ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report

FY22 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
	7/1/2021 - 12/31/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Rapid Re-housing System ¹	1,158	718	≠	2,050	1,526	≠	150	162	√	695	360	≠	60%	50%	≠
Single Adults ³	-	494	-	-	1,048	-	-	153	-	-	238	-	-	45%	-
Families ³	-	225	-	-	479	-	-	185	-	-	122	-	-	63%	-



DEMOGRAPHICS	Family	Single Adults
Households Served	479	1,048
Clients Served	1,612	1,048
Recidivism ⁴	1%	9%
Average Age (HoH)	32	46
Gender - Male (HoH)	6%	71%
Gender - Female (HoH)	94%	29%
Veterans (U.S. Military) served	7	219
Veterans % of all adults	1%	21%
Average Monthly Household Income	\$811	\$728
Percent Working at Entry	35%	25%
Adults Served	608	1,048
Children Served	1,004	-
Race - Black (HoH)	72%	63%
Race - White (HoH)	21%	29%
Race - Multi-racial (HoH)	6%	7%
Race - Other (HoH)	1%	1%
Non-Hispanic (HoH)	97%	96%
Hispanic (HoH)	3%	4%
Mean Family Size	3.4	-
Average Number of Children	2.1	-
Adults 18-24 years (HoH)	27%	13%
Children 0 - 2 years ⁶	30%	-
Children 3 - 7 years ⁶	33%	-
Children 8 - 12 years ⁶	24%	-
Children 13 - 17 years ⁶	12%	-
Self-reported Disability (HoH) ⁵	30%	59%
Pregnant Women Served	56	19



The number served decreased 8% when compared to the same reporting period of the previous year, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners in the COVID-19 environment. The success rate at exit decreased by 6 percentage points, to 50% currently and the length of participation increased by 7 days to 161 days. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

¹ System includes HFF Rapid Re-housing, Rapid Re-housing for pregnant women, RRH Intensive, and YHDP Rapid Re-housing programs, VOAIO Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing and Expansion, Family Rapid Re-housing and DV Rapid Rehousing, Homefull RRR, LSS SSVF, and VOAIO SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ No outcome goals were set by subpopulation. One client was served in both subpopulations.

⁴ Recidivism calculated for successful housing exits between reporting period of 01/1/2021 - 06/30/2021.

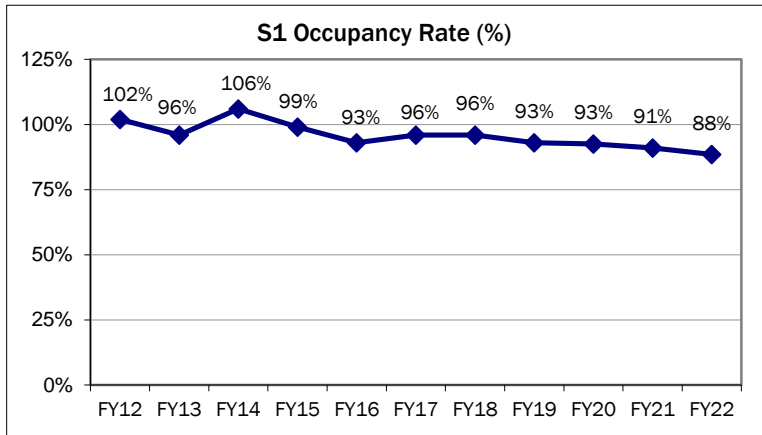
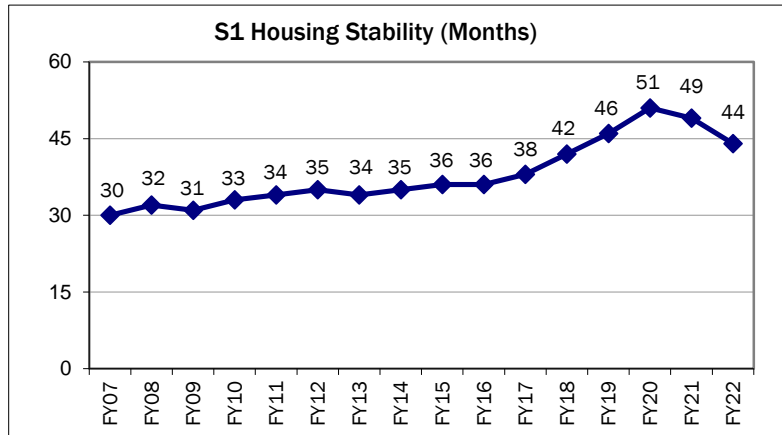
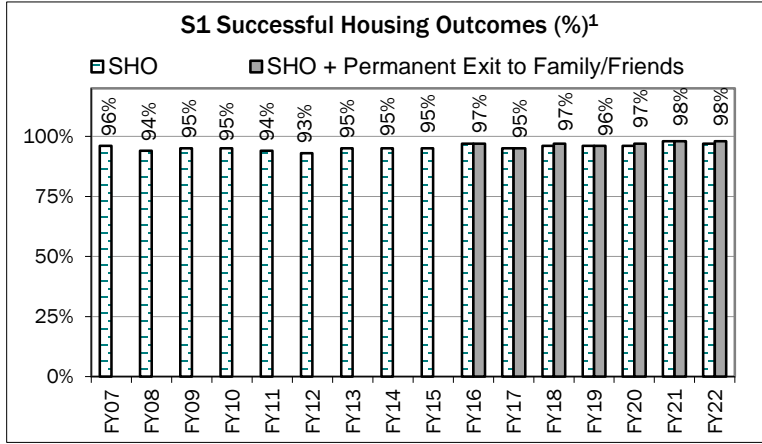
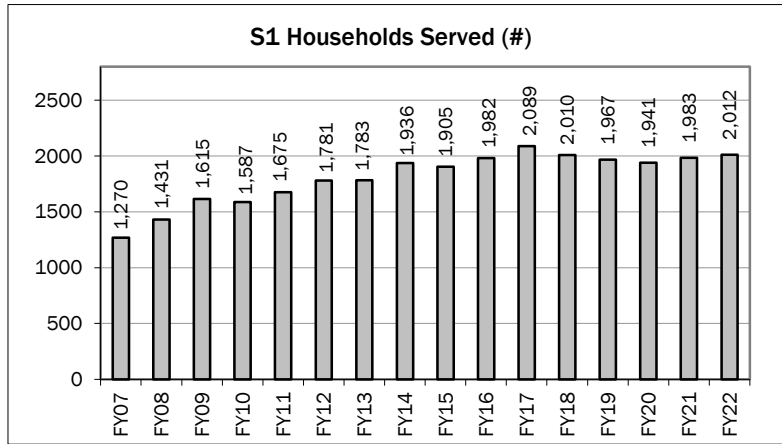
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⁶ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



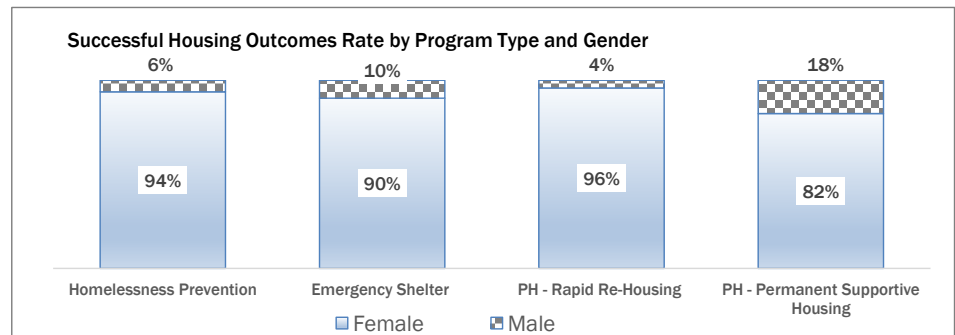
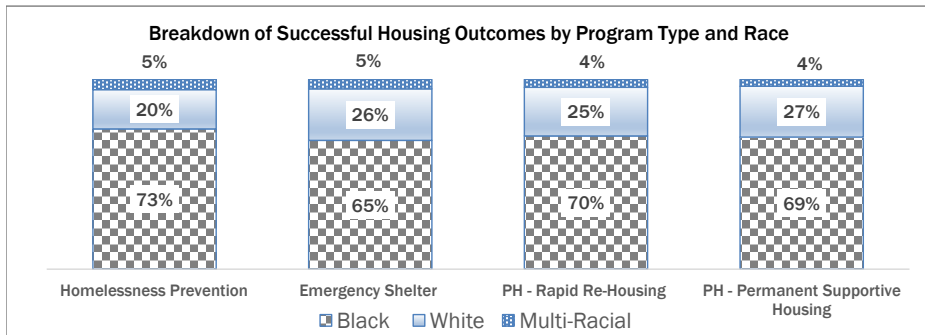
FY22 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
7/1/2021 - 12/31/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,255	2,012	≠	95%	88%	≠	24	44	√	2,030	1,939	√	90%	98%	√



The system continues to perform well with a 1% increase in numbers served. The occupancy rate fell to 88% due to 1) difficulty in finding affordable housing in the community and 2) difficulty in gathering necessary documentation for housing for qualified households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2120. VA VASH voucher capacity of 377 is not included.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

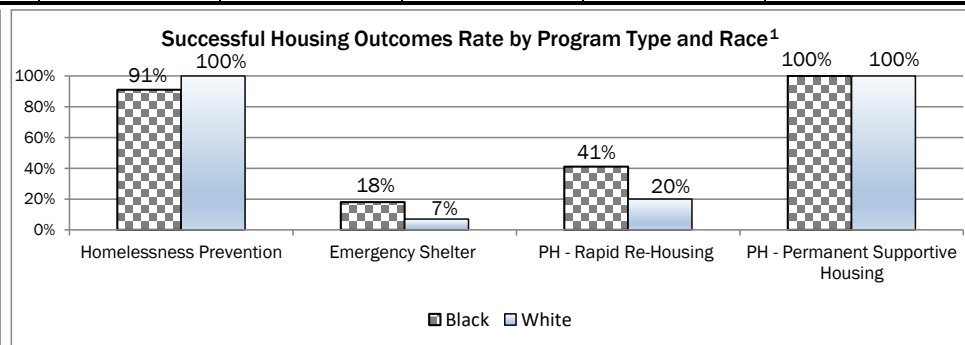
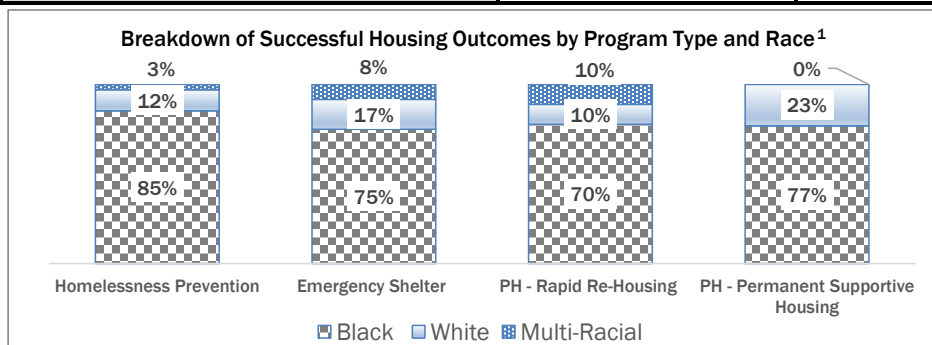
Special Populations Served: 7/1/2021 - 12/31/2021		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ⁵	PH - Permanent Supportive Housing
Youth Households (18 - 24)	248	114	0	41	19	97	29
Pregnant Youth Households (18 - 24)	75	46	0	3	5	23	3
Households (25+)	1,175	566	0	328	0	327	199
Pregnant Households (25+)	150	90	0	41	0	34	6
Total Households Served (#)	1,612	809	0	402	25	479	235
Total Households Entered	946	648	0	309	5	225	6
Total Households Exited	790	493	0	281	6	195	20
Successful Housing Outcomes (#) ¹	N/A	456	0	84	1	122	226
Successful Housing Outcomes (%) ¹	N/A	92%	N/A	30%	17%	63%	97%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ³	N/A	71	N/A	67	10	185	45
Housing Stability (Months) ⁴	N/A						
DEMOGRAPHICS							
	Race - Black (HoH) ⁶	72%	N/A	65%	72%	72%	69%
	Race - White (HoH) ⁶	19%	N/A	27%	8%	21%	27%
	Race - Multi-racial (HoH) ⁶	6%	N/A	7%	20%	6%	4%
	Race - Other (HoH) ⁶	2%	N/A	1%	0%	1%	1%
	Gender - Female	95%	N/A	94%	100%	94%	81%
	Gender - Male	5%	N/A	6%	0%	6%	19%
	Gender - Other	0%	N/A	0%	0%	0%	0%
	Non-Hispanic (HoH)	96%	N/A	96%	92%	97%	96%
	Hispanic (HoH)	4%	N/A	4%	8%	3%	4%
	Self-Reported Disability	16%	N/A	44%	56%	30%	93%
	Franklin County Residents	94%	N/A	81%	92%	83%	97%



The system-wide number of families served increased by 55% compared to the same period of the last fiscal year. While the rate of families receiving homelessness prevention services increased by 200%, the rate of families in emergency shelter increased by only 6% during the same timeframe.

¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.
² Average Length of Shelter Stay (Days) measured for Emergency Shelter.
³ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.
⁴ Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.
⁵ PH - Rapid Re-Housing households with adults only were excluded from totals.
⁶ Due to rounding, percentages do not add up to 100%

Special Populations Served: 7/1/2021 - 12/31/2021		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	0	0	0	0	0	0	0
Unaccompanied Youth (18 -24)	35	8	3	21	0	6	1
Single Adults (25+)	48	5	1	33	0	13	4
Parenting Youth Households 18-24	75	46	0	3	5	23	3
Parenting Households (25+)	151	90	0	41	0	34	6
Total Households Served (#)	304	149	4	97	5	75	13
Total Households Exited	123	37	3	86	1	24	0
Successful Housing Outcomes (#) ¹	N/A	34	1	12	0	10	13
Successful Housing Outcomes (%) ¹	N/A	92%	33%	14%	0%	42%	100%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ³	N/A	108	21	34	10	113	21
Housing Stability (Months) ⁴							
DEMOGRAPHICS							
	Race - Black (HoH)	81%	50%	63%	80%	71%	77%
	Race - White (HoH)	10%	25%	29%	0%	21%	23%
	Race - Multi-Racial (HoH)	7%	0%	6%	20%	7%	0%
	Race - Other (HoH)	2%	25%	2%	0%	1%	0%
	Non-Hispanic (HoH)	96%	100%	92%	100%	88%	100%
	Hispanic (HoH)	4%	0%	8%	0%	12%	0%
	Self-Reported Disability	7%	75%	45%	80%	36%	92%
	Franklin County Residents	99%	100%	81%	80%	91%	100%



The system-wide number of pregnant women served increased by 27% compared to the same period of the last fiscal year. 144% more pregnant women were served by homelessness prevention projects and 4 percent less pregnant women were served in emergency shelters.

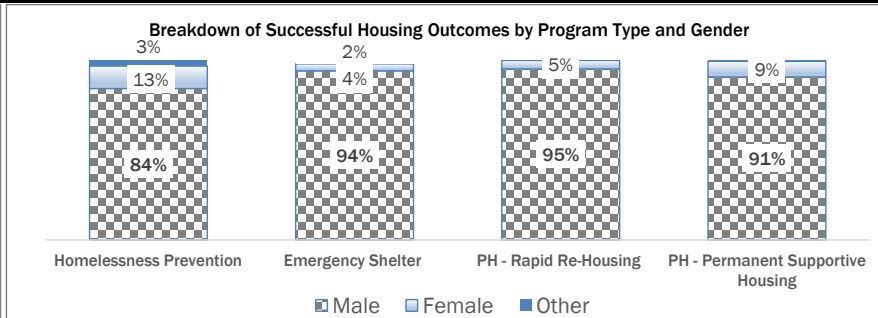
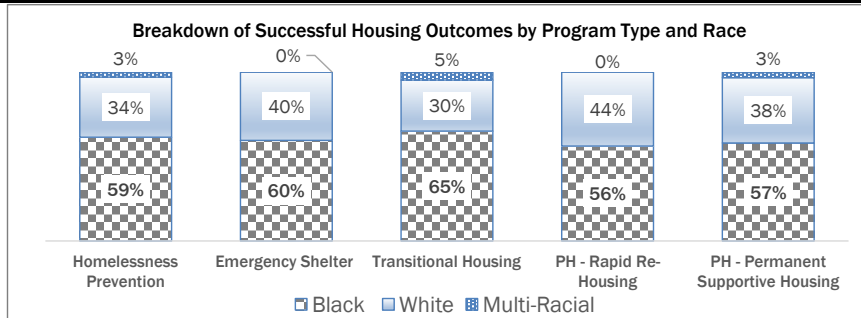
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter.

³ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

⁴ Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

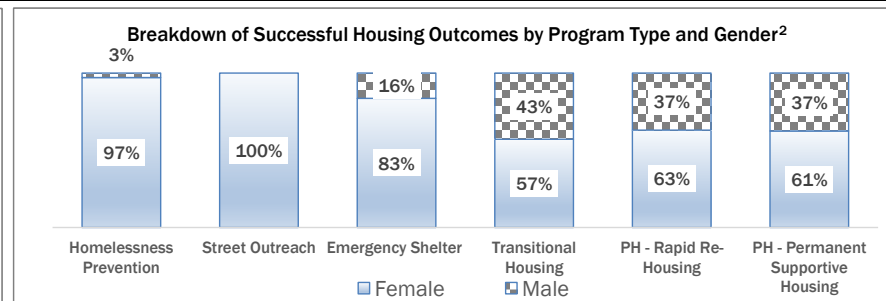
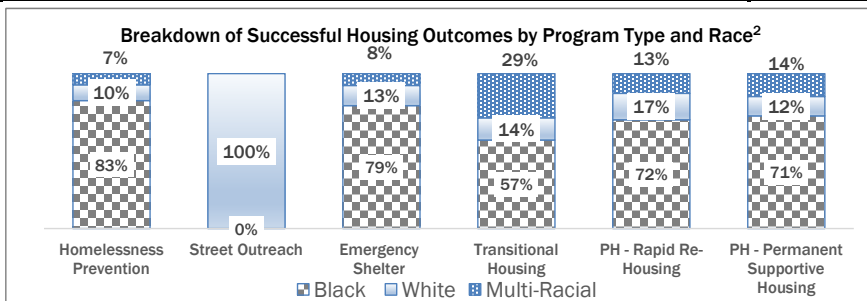
Special Populations Served: 7/1/2021 - 12/31/2021		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ⁵
Unaccompanied Youth (18 -24)	4	0	0	0	0	1	3
Single Adults (25+)	862	62	1	168	92	218	580
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	55	9	0	5	0	7	40
Total Households Served (#)	914	71	1	173	92	226	624
Total Households Exited	161	35	1	129	71	81	35
Successful Housing Outcomes (#) ¹	N/A	32	0	52	43	64	601
Successful Housing Outcomes (%) ¹	N/A	91%	0%	40%	61%	79%	98%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ³	N/A	261	55	66	2	180	53
Housing Stability (Months) ⁴							
DEMOGRAPHICS							
	Race - Black (HoH)	62%	0%	55%	60%	57%	56%
	Race - White (HoH)	34%	100%	43%	35%	39%	39%
	Race - Multi-Racial (HoH)	3%	0%	2%	4%	3%	3%
	Race - Other (HoH)	1%	0%	0%	1%	1%	2%
	Gender - Male ⁶	89%	100%	90%	100%	96%	91%
	Gender - Female ⁶	10%	0%	9%	0%	4%	8%
	Gender - Other ⁶	1%	0%	1%	0%	0%	0%
	Non-Hispanic (HoH)	99%	100%	98%	96%	97%	98%
	Hispanic (HoH)	1%	0%	2%	4%	3%	2%
	Self-Reported Disability	51%	100%	63%	78%	70%	81%
	Franklin County Residents	94%	100%	78%	79%	81%	92%



The system-wide number of veterans served increased by 8% compared to the same period of the last fiscal year. The number of veterans provided homelessness prevention services decreased by 19% and the number of veterans served in emergency shelters increased by 24%. 8% more veterans are in permanent supportive housing than last year.

¹ Successful outcomes measure for Street Outreach.
² Average Length of Shelter Stay (Days) measured for Emergency Shelter.
³ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.
⁴ Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.
⁵ VASH vouchers are included under the PH - Permanent Supportive Housing category.
⁶ Due to rounding, percentages do not add up to 100%

Special Populations Served: 7/1/2021 - 12/31/2021		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	123	0	0	122	1	0	0
Unaccompanied Youth 18-24	400	21	11	204	47	133	65
Parenting Youth Households Under 18	1	0	0	0	1	0	0
Parenting Youth Households 18-24	316	159	0	44	24	120	32
Total Pregnant Women Served	109	53	3	24	5	29	4
Total Households Served	836	180	11	369	73	253	97
Total Households Entered	507	127	7	321	23	112	13
Total Households Exited	447	76	6	328	17	89	15
Successful Housing Outcomes (%) ²	N/A	91%	33%	35%	41%	52%	94%
Successful Housing Outcomes (#) ²	N/A	69	2	117	7	46	90
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ⁴	N/A	99	79	35	8	206	27
Housing Stability (Months) ⁵							
DEMOGRAPHICS							
Race - Black (HoH) ⁶		79%	55%	62%	75%	71%	70%
Race - White (HoH) ⁶		13%	36%	25%	14%	17%	13%
Race - Multi-Racial (HoH) ⁶		8%	0%	9%	11%	12%	14%
Race - Other (HoH) ⁶		1%	9%	3%	0%	0%	2%
Gender - Female ⁶		98%	73%	51%	75%	69%	61%
Gender - Male ⁶		2%	27%	46%	21%	30%	37%
Gender - Other ⁶		0%	0%	2%	4%	2%	2%
Non-Hispanic (HoH)		98%	100%	94%	96%	95%	94%
Hispanic (HoH)		2%	0%	6%	4%	5%	6%
Self-Reported Disability		8%	82%	53%	74%	43%	98%
Franklin County Residents		95%	91%	86%	89%	91%	96%



10% more transition age youth were served this reporting period compared to the same reporting period of the last fiscal year. The number of youth served by homelessness prevention increased by 181%. Youth in transitional housing decreased 17% and rapid rehousing increased 7%. The number of youth served in PSH increased 45%. The number of youth served in emergency shelters decreased by 25%

¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18-24 years of age and unaccompanied parenting/youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

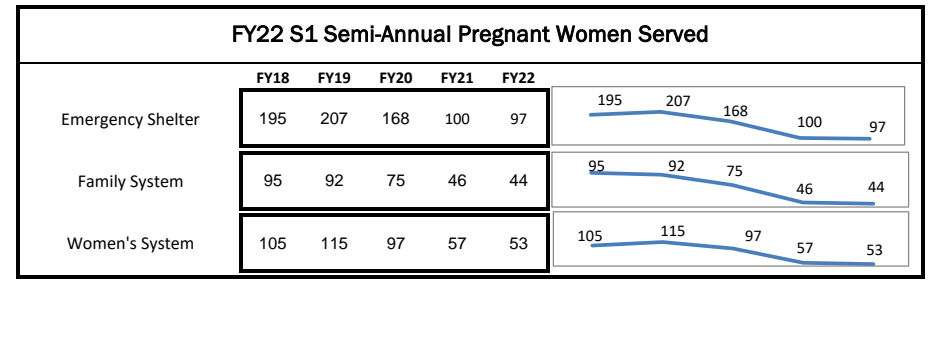
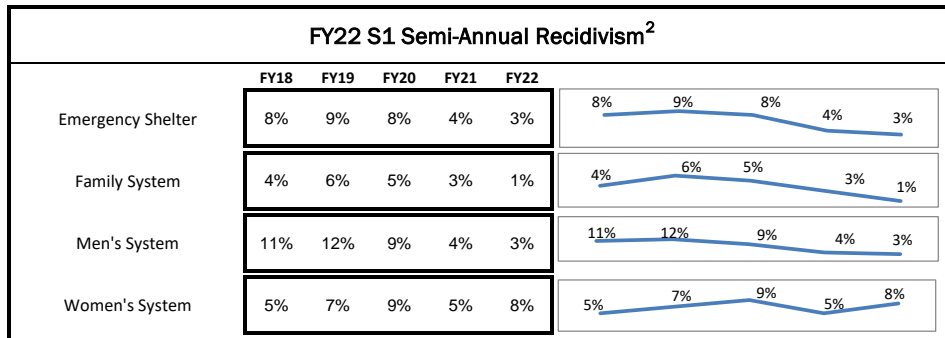
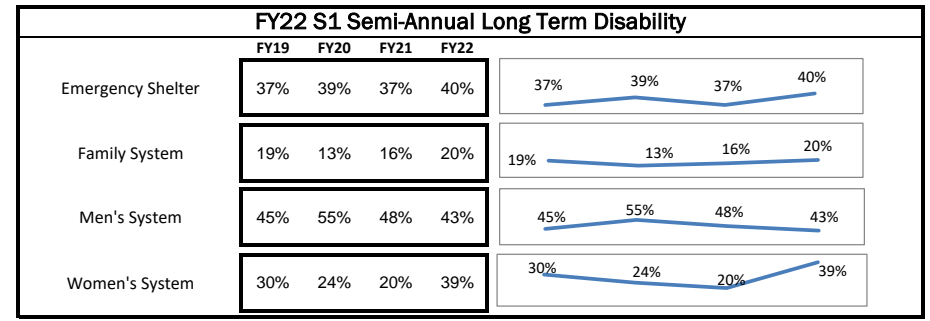
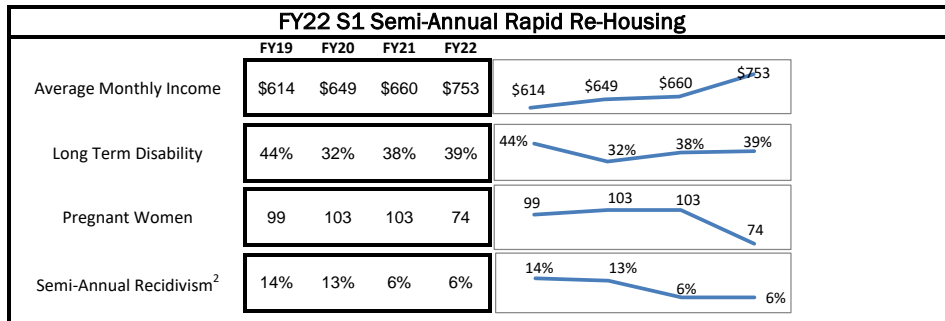
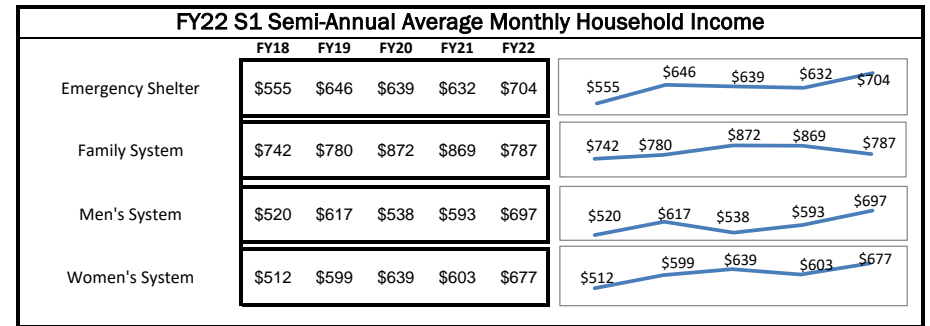
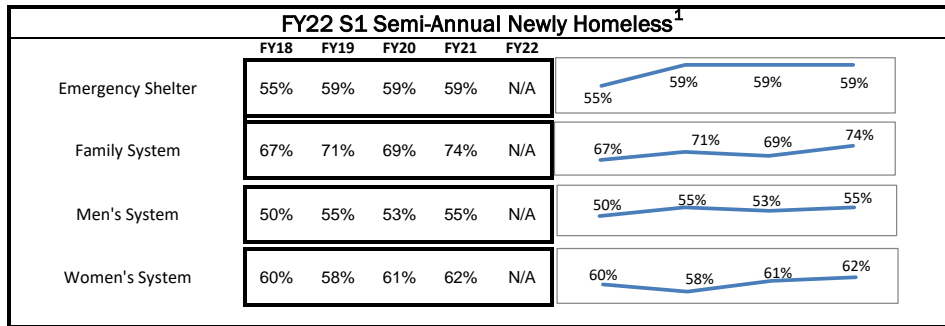
³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation.

⁴ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

⁵ Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁶ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2021 - 12/31/2021



¹ Did not access a homeless program in the past two years. FY22 data not available due to system migration.

² Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						Diversion Recidivism ⁶	
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) / Goal 10%	Outcome Achievement
7/1/2021 -12/31/2021														
Gladden Community House - Family Diversion	850	880	√	N/A	N/A	N/A	298	428	√	35%	54%	√	5%	√
Netcare - Homeless Hotline (Single Adults)	4,600	4,253	√	5	1:45	√	1,150	173	≠	25%	3%	≠	19%	≠
Netcare - Homeless Hotline (Families)	1,500	1,287	√ ⁵	5	1:45	√	450	444	√	30%	32%	√	5%	√

OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³			Usage of CSB DCA (%) ¹			Recidivism ⁸			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%
7/1/2021 -12/31/2021																									
Maryhaven - Capital Crossroad SID Outreach	50	32	≠	65	47	≠	90	64	√	38	25	≠	75%	71%	√	21	20	√	55%	80%	√	N/A	17%	N/A	4%
Maryhaven - Outreach	145	87	≠	305	149	≠	90	118	≠	109	33	≠	75%	38%	≠	60	17	≠	55%	52%	√	25%	9%	≠	4%
Southeast - PATH Outreach ²	70	92	√	100	97	√	90	16	√	35	11	≠	50%	18%	≠	N/A	3	N/A	N/A	27%	N/A	N/A	N/A	N/A	13%

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Participation / Housing Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴			Successful Outcomes / Housing Outcomes ³					Recidivism ⁸	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal for TH)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 10%
7/1/2021 -12/31/2021																							
Huckleberry House - TAY CARR Team	50	77	√	120	108	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	64	√	38	36	√	75%	44%	≠	0%
Huckleberry House - Emergency Shelter	N/A	36	N/A	210	122	√ ⁷	16	5	31%	√ ⁷	10	9	√	N/A	N/A	N/A	94	104	√ ⁷	80%	87%	√	2%
Huckleberry House - TLP TH	N/A	8	N/A	39	28	≠	24	23	95%	√	N/A	N/A	N/A	10	9	√	9	4	≠	80%	50%	≠	N/A
Huckleberry House - TLP RHY TH	N/A	5	N/A	9	10	√	7	7	94%	√	N/A	N/A	N/A	12	8	√	1	1	√	80%	33%	≠	N/A
Home For Families - Homelessness Prevention - ODH TAY	17	11	≠	37	40	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	171	√	17	8	≠	85%	89%	√	N/A
Home For Families - TAY Transition to Home TH	N/A	10	N/A	40	35	≠	28	28	98%	√	N/A	N/A	N/A	10	8	√	10	2	≠	80%	33%	≠	N/A
Home For Families - TAY Transition to Home RRH	12	23	√	40	74	√	N/A	N/A	N/A	N/A	35	41	≠	180	287	≠	7	10	√	55%	50%	√	N/A
Home For Families - TAY RRH	42	67	√	108	149	√	N/A	N/A	N/A	N/A	35	53	≠	180	196	√	23	35	√	55%	61%	√	N/A

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for transitional housing (TH) and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.

⁵ Program served all households that needed services. The successful housing/diversion outcome goals/(#) were recalculated based on the number served.

⁶ Recidivism calculated for successful diversions between reporting period of 7/1/2021 - 12/30/2021.

⁷ Program served all youth in need of emergency shelter. Successful Housing Outcomes goal (#) has been recalculated based on actual served.

⁸ Recidivism calculated for successful housing exits between reporting period of 1/1/2021 - 06/30/2021.

EMERGENCY SHELTER ⁵	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ^{3,4}					Movement	Recidivism	
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal <15%	Actual (%) Goal 10%
7/1/2021 - 12/31/2021																			
FAMILY																			
YMCA - Van Buren Family Shelter	350	284	(66)	√ ⁷	64	75	117%	√	54	57	√	105	40	≠	50%	19%	≠	3%	2%
YWCA - Family Center	270	145	(125)	≠	50	47	94%	≠	54	74	≠	110	45	≠	50%	46%	√	4%	0%
MEN																			
LSS - Faith Mission - Men's on Grant ²	N/A	343	N/A	N/A	95	92	97%	N/A	45	63	N/A	N/A	47	N/A	25%	19%	N/A	22%	11%
LSS - Faith Mission on 8th ^{2,6}	N/A	357	N/A	N/A	83	80	96%	N/A	45	52	N/A	N/A	47	N/A	25%	17%	N/A	14%	8%
Southeast - Friends of the Homeless - Men's Shelter ⁶	800	686	(114)	≠	112	118	105%	√	45	35	√	160	84	≠	25%	16%	≠	18%	14%
YMCA - Men's Social Distancing (including overflow) ⁶	1,100	865	(235)	√ ⁷	148	148	100%	√	45	43	√	N/A	31	N/A	N/A	4%	N/A	N/A	N/A
YMCA - SIQ Shelter ⁶	N/A	203	N/A	N/A	N/A	11	N/A	N/A	N/A	10	N/A	N/A	3	N/A	N/A	2%	N/A	N/A	N/A
WOMEN																			
LSS - Faith Mission - Women's on Grant ²	N/A	159	N/A	N/A	38	37	97%	N/A	45	65	N/A	N/A	28	N/A	25%	23%	N/A	15%	17%
YMCA - Van Buren Women's Shelter	680	696	16	√	158	151	96%	√	45	51	≠	132	46	≠	25%	8%	≠	14%	6%
YMCA - Women's Overflow ⁶	400	285	(115)	√ ⁷	10	10	100%	√	45	3	√	N/A	0	N/A	N/A	0%	N/A	N/A	N/A
INEBRIATE																			
Maryhaven - Engagement Center Safety	375	261	(114)	≠	34	19	56%	≠	20	14	√	102	51	≠	30%	21%	≠	N/A	17%
Maryhaven - Engagement Center Shelter2Housing	65	30	(35)	≠	16	10	63%	≠	45	82	≠	12	11	√	25%	46%	√	4%	24%
VA EMERGENCY HOUSING																			
LSS - VA Men & Women	100	92	(8)	√	24	20	83%	≠	45	52	≠	38	25	≠	50%	35%	≠	13%	13%
VOAOI - VA Emergency Housing	70	53	(17)	≠	15	15	100%	√	45	86	≠	28	21	≠	50%	53%	√	5%	10%
AGENCY																			
Lutheran Social Services - Faith Mission ²	1,100	820	(280)	≠	216	209	97%	√	45	62	≠	218	121	≠	25%	20%	√	17%	8%
Lutheran Social Services - Faith Mission - Medical Respite	N/A	56	N/A	N/A	16	11	69%	N/A	N/A	45	N/A	N/A	8	N/A	N/A	19%	N/A	N/A	N/A

¹ Shelter capacities do not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission Men's on Grant, Faith Mission on 8th, and Nancy's Place.

³ Successful outcomes measure for Maryhaven Engagement Center Safety.

⁴ Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁵ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the rapid re-housing programs.

⁶ Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020. Friends of the Homeless capacity reduced to 70 from 160 for the first quarter, projected number served were based on the full capacity. Faith Mission on 8th capacity reduced to 83 from 95. Van Buren Women's capacity increased to 158 from 151.

⁷ Shelter served all households that needed shelter. Successful Housing Outcomes goal (#) has been recalculated.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 12/31/2021		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale		65	71	68	(3)	√	63	97%	√	24	46	√	64	64	√	90%	94%	√
Community Housing Network - Cassady		10	11	12	1	√	9	90%	√	24	34	√	10	12	√	90%	100%	√
Community Housing Network - Creekside Place ²		23	23	23	0	√	17	74%	≠	N/A	5	N/A	21	23	√	90%	100%	√
Community Housing Network - East 5th Avenue		38	42	39	(3)	√	37	97%	√	24	49	√	38	39	√	90%	100%	√
Community Housing Network - Inglewood Court		45	50	47	(3)	√	43	96%	√	24	59	√	45	47	√	90%	100%	√
Community Housing Network - Marsh Brook Place		40	44	40	(4)	√	38	95%	√	15	15	√	40	39	√	90%	98%	√
Community Housing Network - North 22nd Street		30	33	33	0	√	29	97%	√	24	58	√	30	31	√	90%	97%	√
Community Housing Network - Parsons Place		62	68	68	0	√	58	94%	√	12	12	√	61	62	√	90%	97%	√
Community Housing Network - Safe Haven		13	17	14	(3)	≠	12	92%	√	24	79	√	15	13	≠	90%	100%	√
Community Housing Network - Southpoint Place		46	51	51	0	√	45	98%	√	24	51	√	46	48	√	90%	96%	√
Community Housing Network - Terrace Place		47	52	46	(6)	≠	46	98%	√	24	67	√	47	45	√	90%	98%	√
Community Housing Network - Wilson		8	9	9	0	√	8	100%	√	24	89	√	8	8	√	90%	89%	√
Maryhaven - Commons at Chantry		50	55	46	(9)	≠	45	90%	√	24	69	√	50	46	√	90%	100%	√
National Church Residences - Commons at Buckingham		77	85	79	(6)	√	75	97%	√	24	69	√	77	77	√	90%	97%	√
National Church Residences - Commons at Grant		54	59	56	(3)	√	52	96%	√	24	95	√	53	56	√	90%	100%	√
National Church Residences - Commons at Livingston		69	76	77	1	√	68	99%	√	24	49	√	68	76	√	90%	100%	√
National Church Residences - Commons at Third		71	78	74	(4)	√	67	94%	√	24	51	√	70	67	√	90%	96%	√
National Church Residences - VOAOL Van Buren Village		60	66	61	(5)	√	58	97%	√	24	48	√	59	58	√	90%	97%	√
YMCA - 40 West Long Street		84	92	85	(7)	√	78	93%	√	24	55	√	83	80	√	90%	94%	√
YMCA - 40 West Long Street SRA		38	42	38	(4)	√	35	92%	√	24	51	√	38	35	√	90%	95%	√
YMCA - Franklin Station		75	83	78	(5)	√	75	100%	√	24	80	√	75	78	√	90%	100%	√
YWCA - WINGS		91	100	88	(12)	≠	77	85%	≠	24	52	√	90	83	√	90%	95%	√

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project opened in 2021

PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 12/31/2021		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	11	12	1	√	10	100%	√	24	24	√	10	11	√	90%	100%	√
Equitas Health - TRA		89	98	89	(9)	√	85	96%	√	24	120	√	88	87	√	90%	98%	√
Homefull - Leasing		147	162	130	(32)	≠	118	80%	≠	15	16	√	146	128	≠	90%	99%	√
Homefull/YMCA - Isaiah		160	176	158	(18)	√	150	94%	√	24	30	√	158	152	√	90%	98%	√
Homefull - SRA		185	204	143	(61)	≠	134	72%	≠	12	14	√	184	132	≠	90%	95%	√
Homefull - TRA		246	271	240	(31)	≠	231	94%	√	12	16	√	244	235	√	90%	99%	√
Homefull - TRA/Mainstream ²		94	50	39	(11)	≠	29	31%	N/A	6	9	√	45	37	≠	90%	95%	√
Veterans Affairs - VASH I-XI ³		377	415	393	(22)	√	362	96%	√	24	55	√	374	379	√	90%	97%	√
VOAOI - Family Supportive Housing		38	42	36	(6)	≠	32	84%	≠	24	54	√	38	35	√	90%	97%	√
YMCA - Scattered Sites HOME		55	61	54	(7)	≠	53	96%	√	24	44	√	55	53	√	90%	100%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 12/31/2021		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	70	92	22	√	27	68%	≠	4	2	√	35	43	√	77%	61%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

System and Program Indicator Report



RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 - 12/31/2021																						
Homefull - Rapid Re-housing Single Adults	90	53	≠	150	86	≠	35	38	√	110	154	≠	50	17	≠	55%	36%	≠	50%	30%	≠	
Home for Families - Rapid Re-housing Families	87	36	≠	152	76	≠	34	48	≠	125	211	≠	65	22	≠	75%	63%	≠	60%	50%	≠	
Home for Families - Rapid Re-housing Families Intensive	30	14	≠	50	40	≠	34	34	√	180	272	≠	22	3	≠	75%	30%	≠	60%	70%	√	
The Salvation Army - Rapid Re-housing Families	74	43	≠	128	77	≠	34	65	≠	125	111	√	56	29	≠	75%	59%	≠	60%	47%	≠	
The Salvation Army - Job2Housing Families	30	17	≠	65	42	≠	34	33	√	180	168	√	23	16	≠	75%	70%	√	N/A	65%	N/A	
VOAOI - Rapid Re-housing Families	36	28	≠	64	52	≠	34	48	≠	125	162	≠	27	18	≠	75%	75%	√	60%	75%	√	
YMCA - Rapid Rehousing Single Adults	420	194	≠	699	493	≠	35	34	√	110	148	≠	231	108	≠	55%	38%	≠	50%	20%	≠	
YMCA - Rapid Rehousing Single Adults Expansion	N/A	50	N/A	N/A	66	N/A	35	36	√	110	66	√	N/A	7	N/A	55%	21%	≠	50%	17%	≠	
YMCA - Rapid Rehousing Families	75	48	≠	105	68	≠	34	35	√	125	176	≠	56	15	≠	75%	48%	≠	60%	20%	≠	
YMCA - Rapid Rehousing DV	67	23	≠	197	68	≠	35	44	≠	180	156	√	37	13	≠	55%	36%	≠	N/A	38%	N/A	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 - 12/31/2021																			
Gladden Community House - Family Homelessness Prevention	300	448	√	450	464	√	120	51	√	240	326	√	80%	92%	√	60%	88%	√	
Gladden Community House - FCCS Prevention	57	40	≠	79	50	≠	90	74	√	46	26	≠	80%	90%	√	70%	79%	√	
HFF - Homelessness Prevention for Expectant Mothers	16	11	≠	46	35	≠	365	281	√	13	17	√	80%	85%	√	80%	86%	√	
HFF - Housing for Pregnant Women (Celebrate One) Prevention and RRH	75	94	√	150	137	√	135	133	√	N/A	10	N/A	75%	67%	≠	80%	17%	≠	
HFF - Housing Now For Homeless Families	150	27	≠	250	67	≠	120	83	√	221	39	≠	85%	98%	√	N/A	N/A	N/A	
HFF - Homelessness Prevention - Resiliency Bridge	30	1	≠	30	1	≠	365	N/A	N/A ⁴	N/A	N/A	N/A	85%	N/A	N/A ⁴	N/A	N/A	N/A	
HFF - Homelessness Prevention - Success Bridge	30	25	≠	38	46	√	210	159	√	25	15	≠	85%	88%	√	N/A	N/A	N/A	

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2021 - 12/31/2021																					
LSS - SSVF Rapid Re-housing	55	34	≠	85	64	≠	35	42	≠	110	151	≠	41	28	≠	75%	85%	√	80%	88%	√
VOAOI - SSVF Prevention	70	21	≠	108	69	≠	N/A	N/A	N/A	100	272	≠	63	30	≠	90%	91%	√	90%	97%	√
VOAOI - SSVF Rapid Re-housing	70	91	√	107	168	√	35	62	≠	110	202	≠	52	38	≠	75%	72%	√	80%	83%	√

¹Households that exited successfully without accessing DCA are excluded from calculation.

²Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 184

³Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴Program didn't have any household exits during the reporting period; unable to calculate measure.



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