

SYSTEM & PROGRAM INDICATOR REPORT

FY2022
7/1/21 - 9/31/21

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

Thank you to all our partners for continued work on the front lines during the COVID-19 pandemic.



These programs met all outcomes for numbers served, length of service, and successful outcomes.



family diversion
family homelessness prevention



emergency shelter



social distancing shelter

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

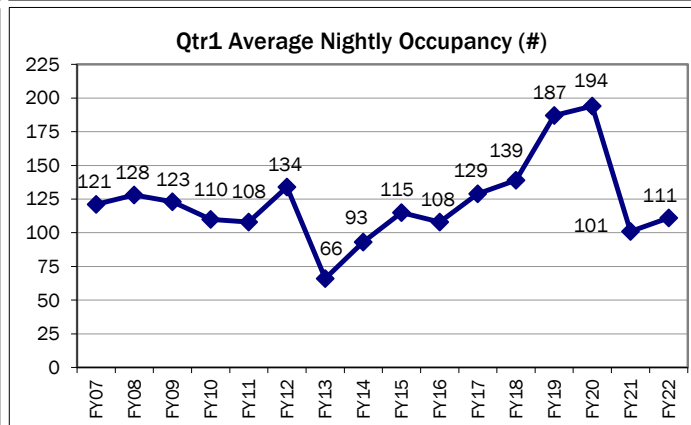
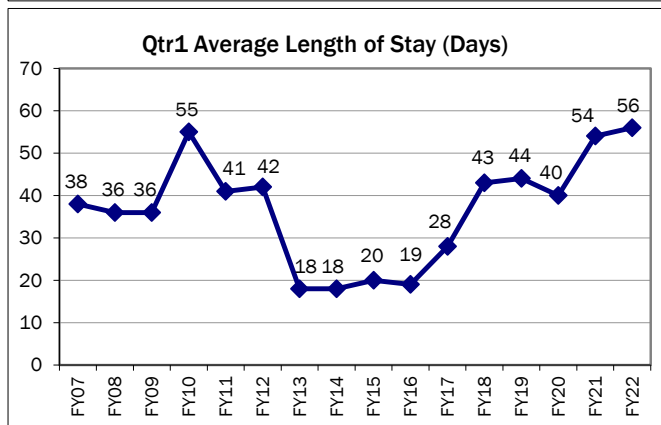
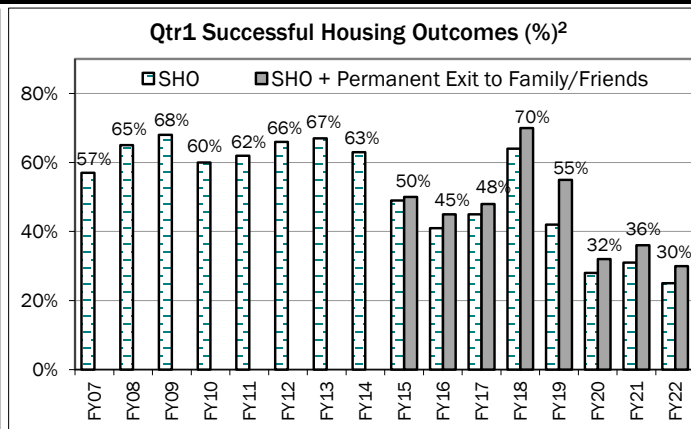
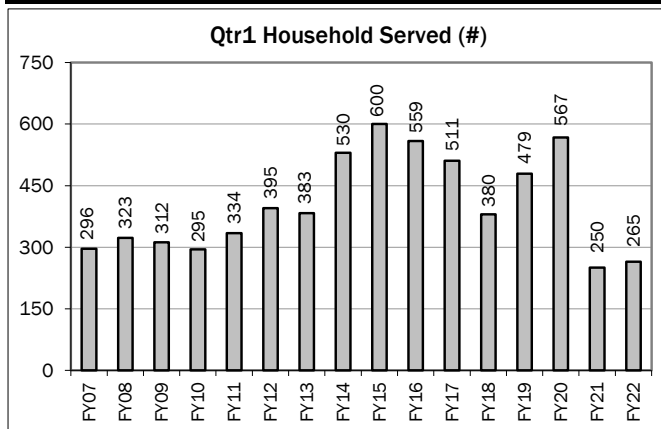
All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System	375	265	√ ³	114	111	54	56	√	77	41	≠	50%	30%	≠



DEMOGRAPHICS	Family
Households Served	265
Percent Newly homeless ⁵	N/A
Clients Served	933
Average Age (HoH)	33
Gender - Female (HoH)	94%
Gender - Male (HoH)	6%
Veterans (U.S. Military) served	3
Veterans % of all adults	1%
Average Monthly Household Income	\$ 749
Percent Working at Entry	31%
Race - Black (HoH)	61%
Race - White (HoH)	30%
Race - Multi-Racial (HoH)	7%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	369
Children Served	564
Mean Family Size	3.5
Average Number of Children	2.1
Adults 18-24 years (HoH)	14%
Children 0 - 2 years	23%
Children 3 - 7 years	35%
Children 8 - 12 years	28%
Children 13 - 17 years	14%
Pregnant Women Served	30
Self-Reported Disability (HoH) ⁴	45%
Franklin County Residents	84%

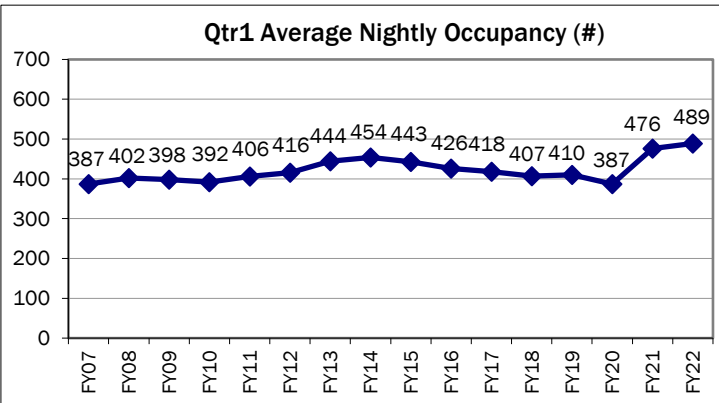
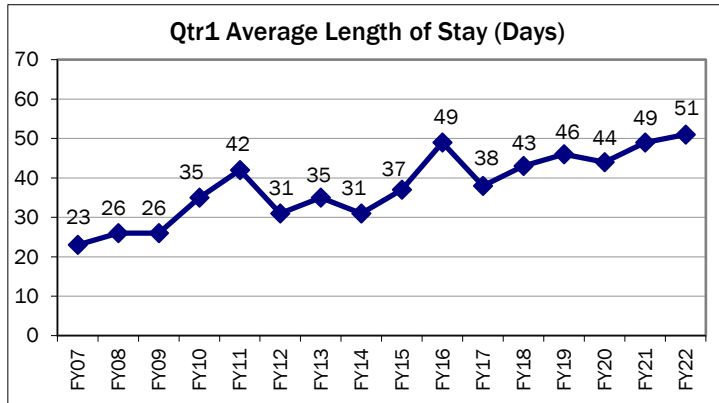
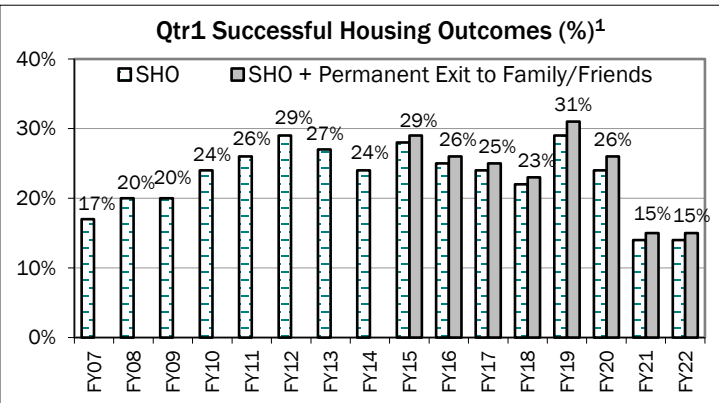
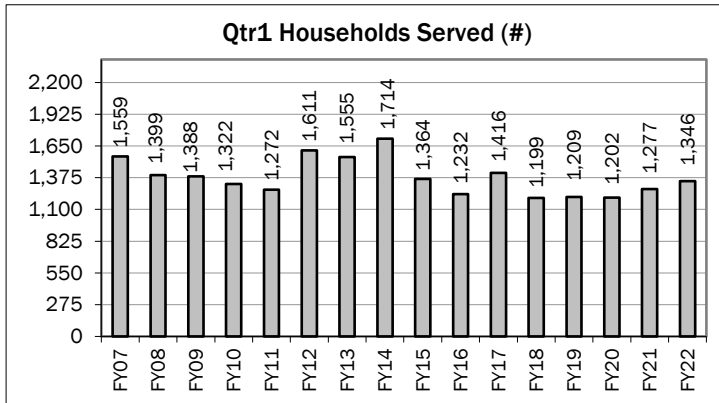
6% more households needed shelter when compared to FY21. The success rate at exit from shelters decreased 6 percentage points to 30%. The average length of shelter stay increased 2 days to 56 days. The employment rate at entry decreased from the FY21 annual rate of 35% to 31% currently, while the average income decreased to \$749 (FY21 \$821), impacted by the pandemic and affecting housing abilities. 14% of families had more than one shelter stay during the timeframe. An additional 18 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system expands capacity as necessary to meet the shelter needs of homeless families.
² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.
³ Shelters served all families that needed shelter. Successful housing outcome goal recalculated based on number of families served.
⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.
⁵ Data not available until data migration has been completed.

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FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Men's System	1,250	1,346	√	515	489	45	51	≠	184	127	≠	25%	15%	≠



DEMOGRAPHICS	Men
Households Served	1,346
Percent Newly homeless ⁴	N/A
Average Age	45
Men as a percent of total single adults served	70%
Veterans (U.S. Military) served	92
Veterans % of all adults	7%
Average Monthly Household Income	\$705
Percent Working at Entry	29%
Average Daily Waitlist Number	N/A
Race - Black ⁵	65%
Race - White ⁵	29%
Race - Multi-Racial ⁵	5%
Race - Other ⁵	2%
Non-Hispanic	97%
Hispanic	3%
Adults 18 - 24 years	5%
Adults 25 - 34 years	21%
Adults 35 - 44 years	23%
Adults 45 - 54 years	23%
Adults 55 - 64 years	22%
Adults 65+ years	6%
Self-Reported Disability (HoH) ³	52%
Franklin County Residents	78%

The number of single men sheltered increased 5% when compared to the same period of the last fiscal year. Additional capacity was open throughout the reporting period. The success rate remained constant compared to FY21. The average length of time homeless increased 2 days from the prior reporting period to 51 days. The employment rate at entry increased 7 percentage points to 29% when compared to the FY21 annual rate of 22%, and the average income increased as well (FY21 \$525). On average, men had 1.8 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² The system capacity increased from the previous 397 beds in FY2020 to 515 beds currently.

³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

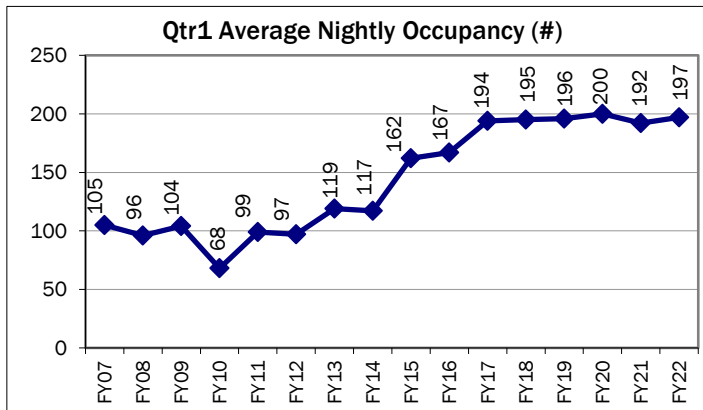
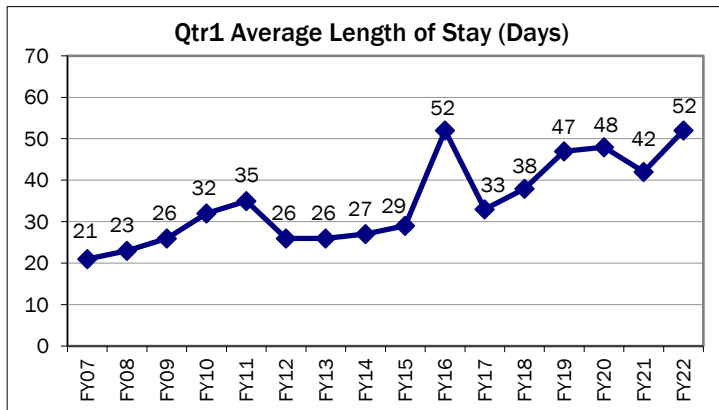
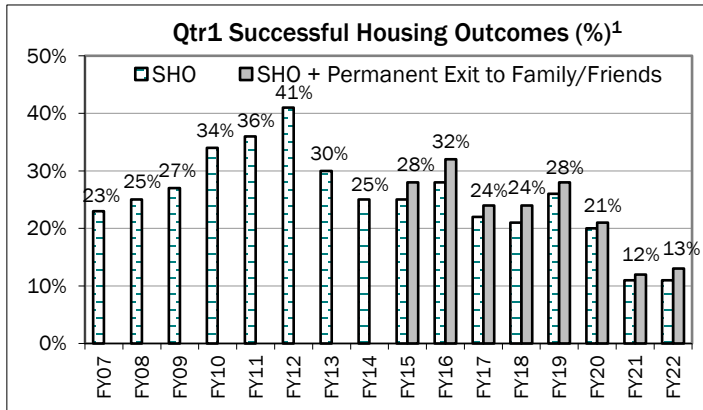
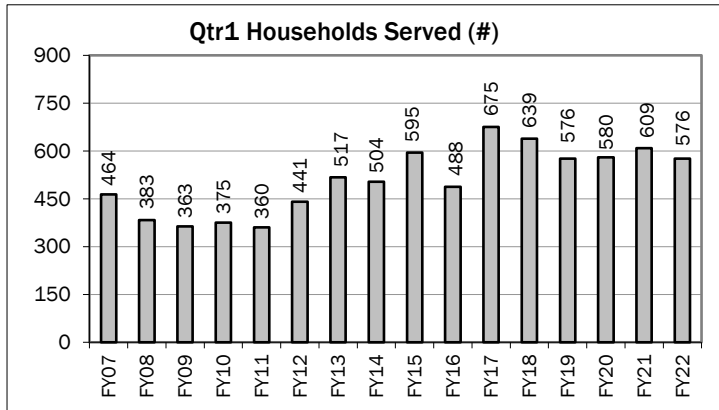
⁴ Data not available until data migration has been completed.

⁵ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	600	576	√	208	197	45	52	≠	98	49	≠	25%	13%	≠



DEMOGRAPHICS	Women
Households Served	576
Percent Newly homeless ⁴	N/A
Average Age	44
Women as a percent of total single adults served	30%
Veterans (U.S. Military) served	7
Veterans % of all adults	1%
Average Monthly Household Income	\$647
Percent Working at Entry	21%
Average Daily Waitlist Number	N/A
Race - Black	56%
Race - White	34%
Race - Multi-Racial	9%
Race - Other	1%
Non-Hispanic	95%
Hispanic	5%
Adults 18 - 24 years	8%
Adults 25 - 34 years	20%
Adults 35 - 44 years	23%
Adults 45 - 54 years	25%
Adults 55 - 64 years	18%
Adults 65+ years	6%
Pregnant Women Served	30
Self-Reported Disability (HoH) ³	77%
Franklin County Residents	81%

The number of single women sheltered decreased 5% when compared to the same period of the last fiscal year. The success rate at exit is at 13%, a 1 percentage point increase from the FY21 rate. The average length of time homeless increased 10 days from the same reporting period of the prior year. The employment rate at entry decreased compared to the FY21 annual rate of 22% to 21%, and average income increased from \$588 to \$647. On average, women had 1.5 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Available capacity is based on COVID impacted, modified capacity.

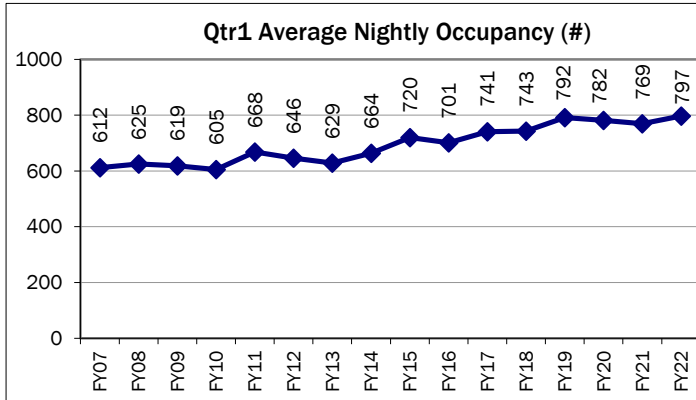
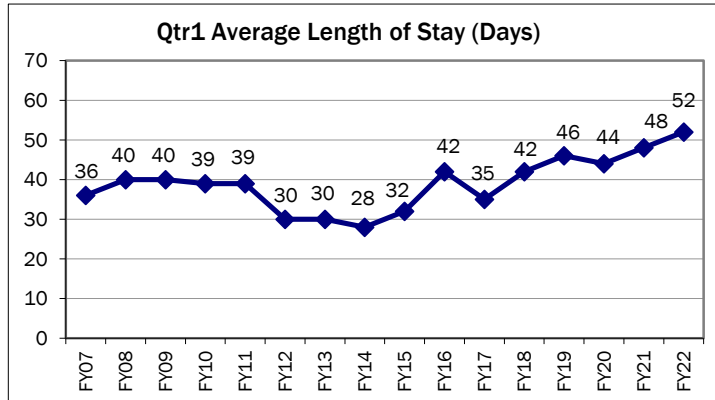
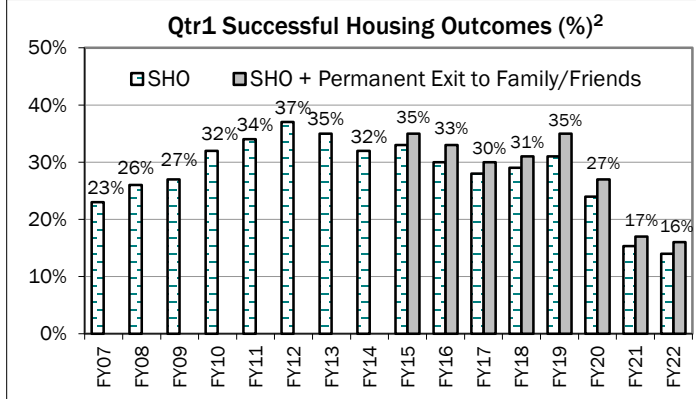
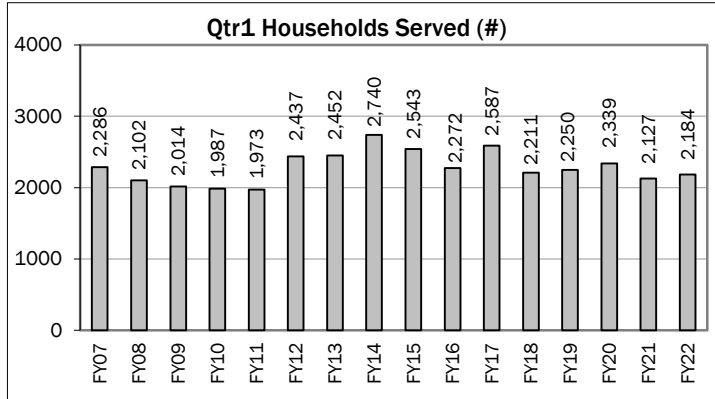
³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁴ Data not available until data migration has been completed.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Capacity ³	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Emergency Shelter System ¹	2,150	2,184	√	837	797	48	52	√	394	217	≠	30%	16%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,184
Percent Newly homeless ⁵	N/A
Clients Served	2,848
Adults Served	2,284
Children Served	564
Average Age (HoH)	43
Gender - Male (HoH) ⁶	63%
Gender - Female (HoH) ⁶	38%
Veterans (U.S. Military) served	102
Veterans % of all adults	4%
Average Monthly Household Income	\$695
Percent Working at Entry	27%
Average Daily Waitlist Number	N/A
Race - Black (HoH)	62%
Race - White (HoH)	30%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	7%
Pregnant Women Served	60
Self-Reported Disability (HoH) ⁴	57%
Franklin County Residents	80%

The system experienced a 3% increase in the number of households sheltered, compared to the same reporting period of the previous year. The successful housing outcome rate decreased 1 percentage point compared to the same period of last fiscal year. The average length of time homeless increased by 4 days to 52 days. The average income increased when compared to the FY21 annual rate (\$588).

¹ Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,257. The number of clients served at SIQ shelters is 99 clients in 76 households, and this cohort is excluded from all calculations.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Available capacity is based on COVID impacted, modified capacity.

⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

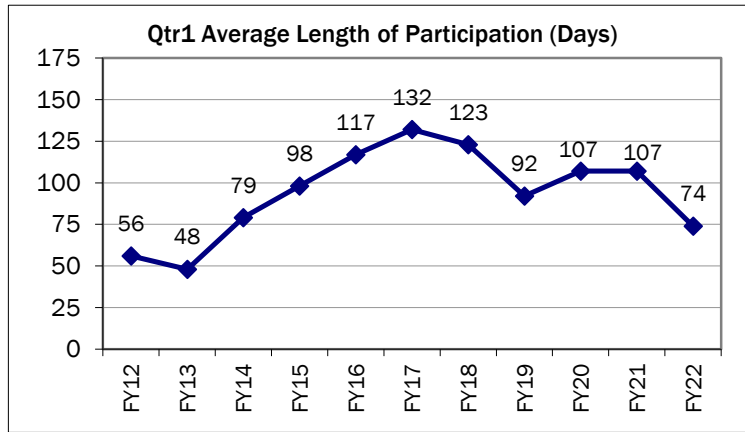
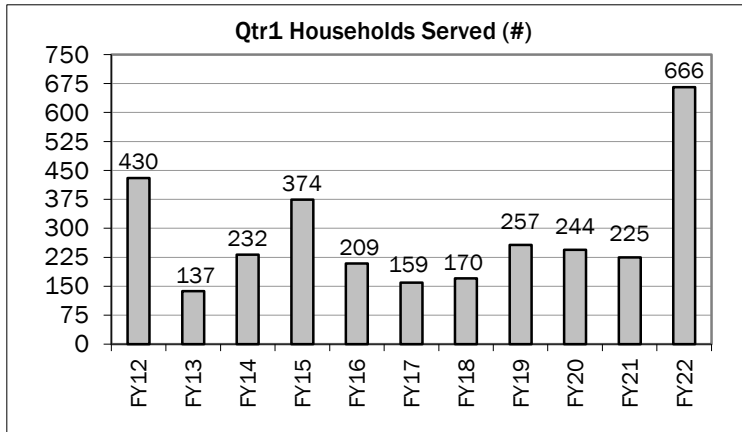
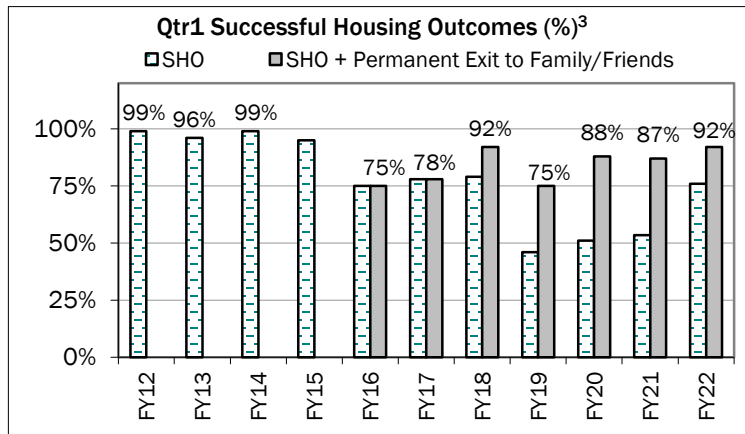
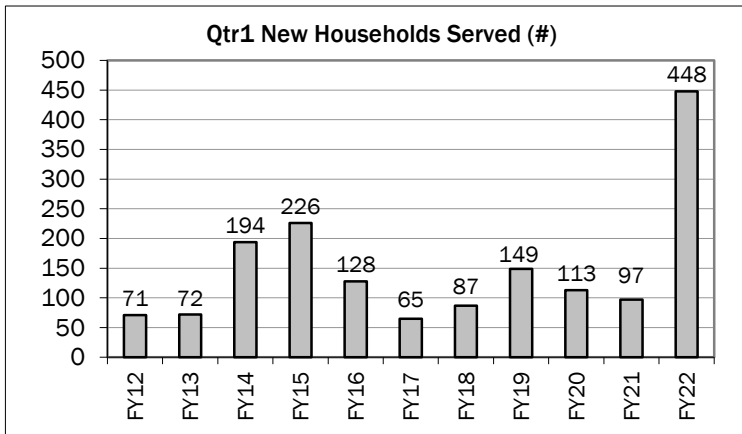
⁵ Data not available until data migration has been completed.

⁶ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report



FY22 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2021 - 9/30/2021															
Prevention System ¹	296	448	√	611	666	√	150	74	√	179	267	√	80%	92%	√



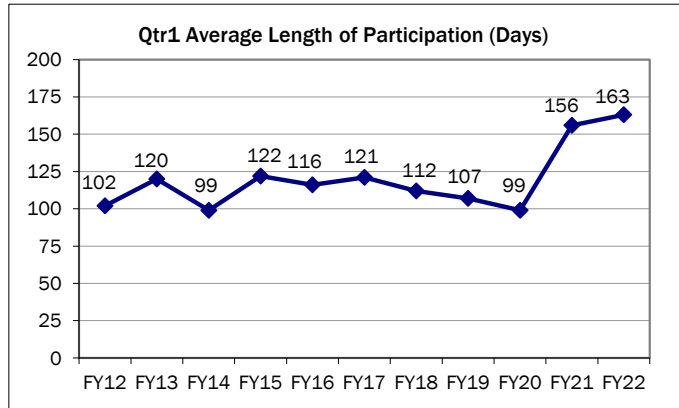
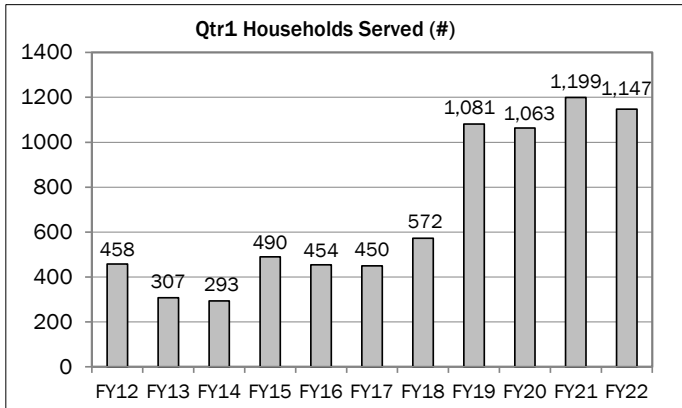
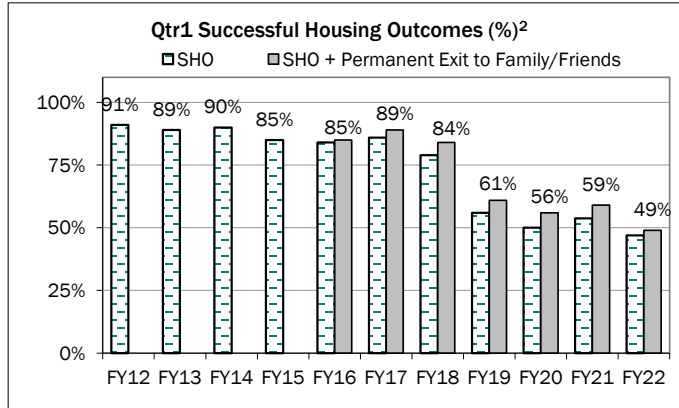
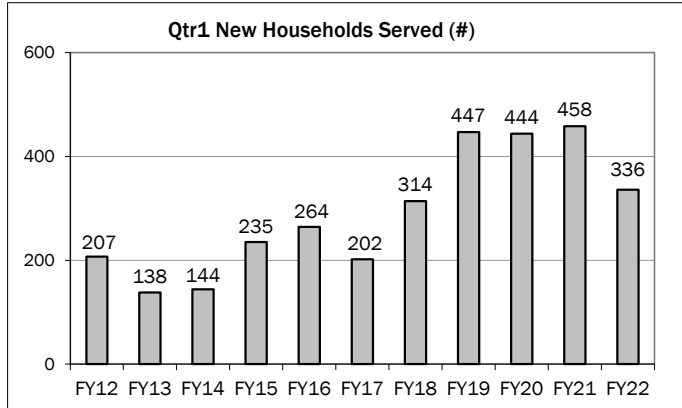
DEMOGRAPHICS	Family & Adults
Households Served	666
Clients Served	2,041
Average Age (HoH)	33
Gender - Female (HoH)	88%
Gender - Male (HoH)	12%
Veterans (U.S. Military) served	62
Veterans % of all adults	8%
Average Monthly Household Income	\$804
Percent Working at Entry	34%
Race - Black (HoH)	72%
Race - White (HoH)	20%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	97%
Hispanic (HoH)	3%
Adults Served	776
Children Served	1,265
Mean Family Size ²	3.4
Average Number of Children ²	2.2
Children 0 - 2 years ²	24%
Children 3 - 7 years ²	33%
Children 8 - 12 years ²	26%
Children 13 - 17 years ²	17%
Self-reported Disability (HoH)	19%
Pregnant Women Served	98

The number of households served increased 196% when compared to same reporting period of the previous year. The successful housing outcome rate increased by 5 percentage points to 92%. At exit, 76% of households are stable in their own housing and 16% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY21 annual rate (28%) to 34% currently, coupled with an increase in income from \$696 to \$804. The number of veterans decreased by 11 (15%) and pregnant women served increased by 53 (115%) when compared to the prior fiscal year.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.
² Data refers to the families served.
³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

System and Program Indicator Report

FY22 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
	7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Rapid Re-housing System ¹	560	336	≠	1,452	1,147	≠	150	163	√	348	198	≠	60%	49%	≠
Single Adults ³	-	225	-	-	785	-	-	150	-	-	129	-	-	43%	-
Families ³	-	111	-	-	362	-	-	199	-	-	69	-	-	66%	-



DEMOGRAPHICS	Family	Single Adults ³
Households Served	362	785
Clients Served	1,219	790
Average Age (HoH)	31	46
Gender - Male (HoH)	6%	69%
Gender - Female (HoH)	94%	31%
Veterans (U.S. Military) served	5	156
Veterans % of all adults	1%	20%
Average Monthly Household Income	\$832	\$716
Percent Working at Entry	36%	25%
Adults Served	459	790
Children Served	760	N/A
Race - Black (HoH)	72%	61%
Race - White (HoH)	20%	31%
Race - Multi-racial (HoH)	7%	7%
Race - Other (HoH)	1%	1%
Non-Hispanic (HoH)	98%	96%
Hispanic (HoH)	2%	4%
Mean Family Size	3.4	N/A
Average Number of Children	2.1	N/A
Adults 18-24 years (HoH)	25%	10%
Children 0 - 2 years ⁵	27%	N/A
Children 3 - 7 years ⁵	38%	N/A
Children 8 - 12 years ⁵	25%	N/A
Children 13 - 17 years ⁵	11%	N/A
Self-reported Disability (HoH) ⁴	26%	61%
Pregnant Women Served	32	15

The number served decreased 4% when compared to the same reporting period of the previous year, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners in the COVID-19 environment. The success rate at exit decreased by 10 percentage points, to 49% currently and the length of participation increased to 163 days. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

¹ System includes HFF Rapid Re-housing, Rapid Re-housing for pregnant women, RRH Intensive, and YHDP Rapid Re-housing programs, VOA OI Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing and Expansion, Family Rapid Re-housing and DV Rapid Rehousing, Homefull RRH, LSS SSVF, and VOA OI SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

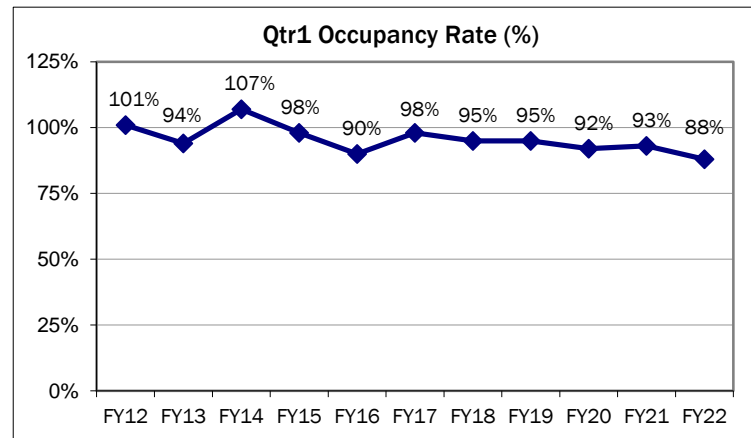
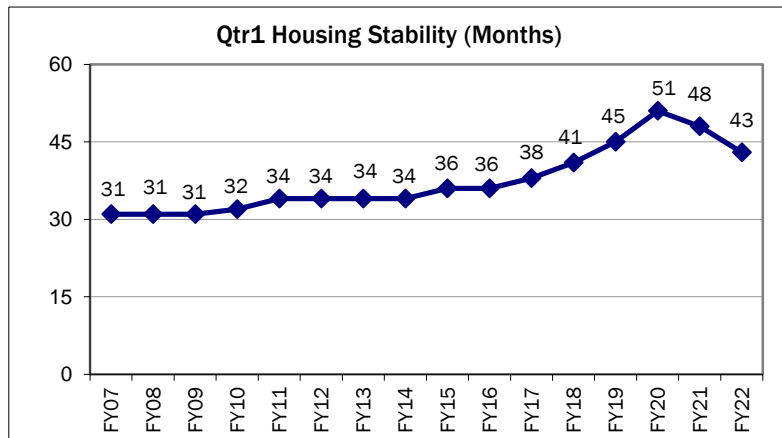
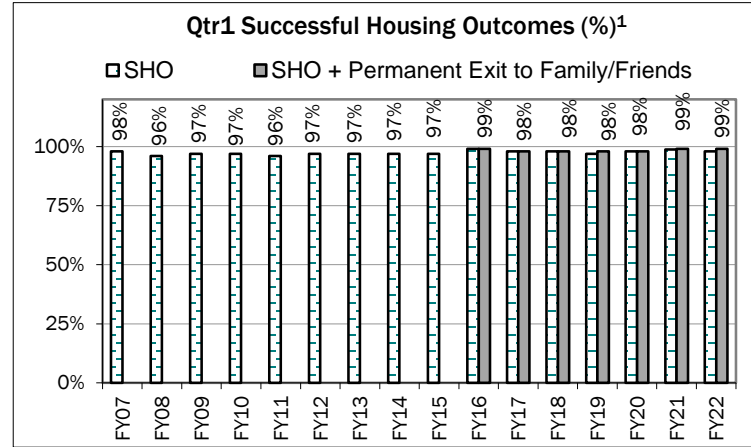
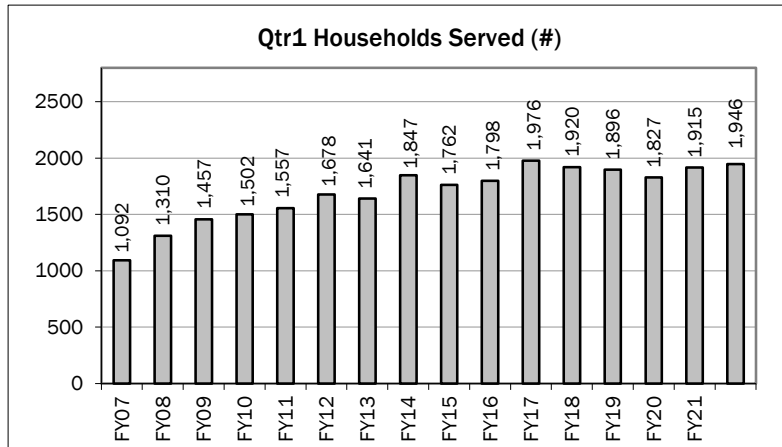
³ No outcome goals were set by subpopulation. Households with only adults are included in the single adult population.

⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁵ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report

FY22 Permanent Supportive Housing (PSH)	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	7/1/2021 - 9/30/2021	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Total PSH System	2,128	1,946	√	95%	88%	≠	24	43	√	1,915	1,904	√	90%	99%	√

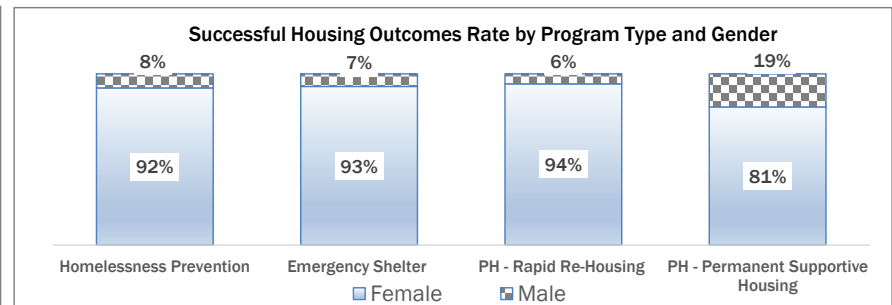
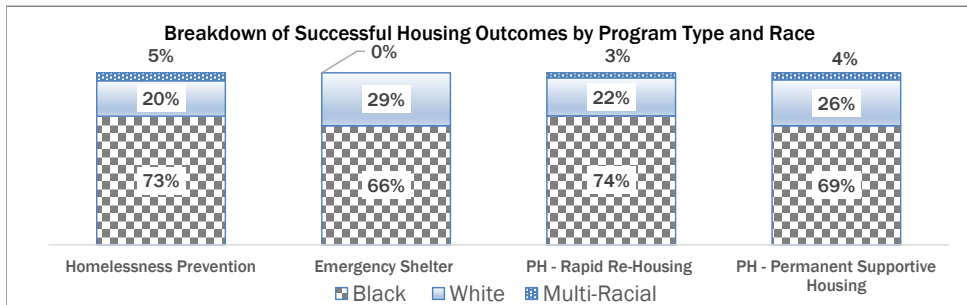


The system continues to perform well with a 2% increase in numbers served. The occupancy rate fell to 88% due to 1) difficulty in finding affordable housing in the community and 2) difficulty in gathering necessary documentation for housing for qualified households. The current capacity of Permanent Supportive Housing units in HMIS and reported on here is 2120. VA VASH voucher capacity of 377 is not included.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

Special Populations Served: 7/1/2021 - 9/30/2021		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ⁵	PH - Permanent Supportive Housing
Youth Households (18 - 24)	196	70	0	29	16	85	29
Pregnant Youth Households (18 - 24)	38	20	0	2	3	11	3
Households (25+)	921	422	0	208	0	245	192
Pregnant Households (25+)	93	54	0	27	0	22	2
Total Households Served (#)	1,233	565	0	265	19	362	226
Total Households Entered	577	410	0	172	3	111	4
Total Households Exited	427	265	0	136	3	105	8
Successful Housing Outcomes (#) ¹	N/A	244	0	41	0	69	223
Successful Housing Outcomes (%) ¹	N/A	92%	N/A	30%	0%	66%	100%
Average Length of Shelter Stay (Days) ²	N/A	54	N/A	56	8	199	43
Average Length of Participation (Days) ³	N/A						
Housing Stability (Months) ⁴							

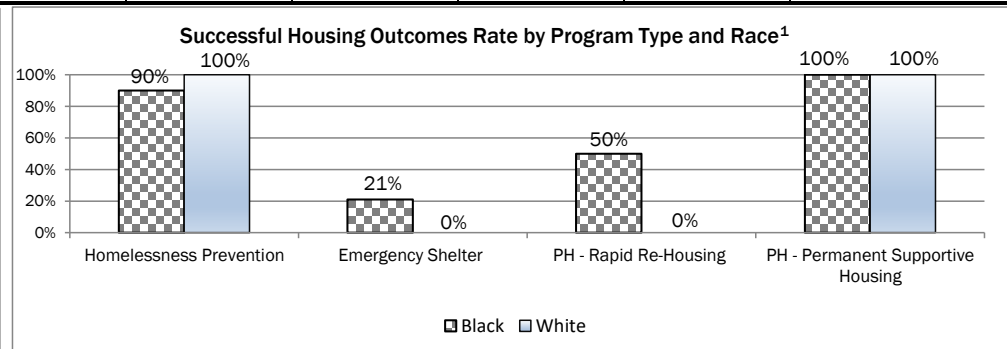
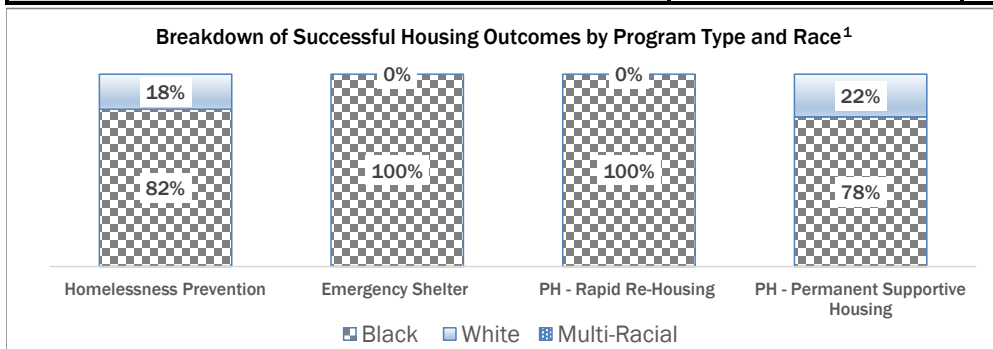
DEMOGRAPHICS							
Race - Black (HoH) ⁶	74%	N/A	61%	68%	72%	69%	
Race - White (HoH) ⁶	19%	N/A	30%	5%	20%	27%	
Race - Multi-racial (HoH) ⁶	6%	N/A	7%	26%	7%	4%	
Race - Other (HoH) ⁶	2%	N/A	2%	0%	1%	1%	
Gender - Female	95%	N/A	94%	100%	94%	81%	
Gender - Male	5%	N/A	6%	0%	6%	19%	
Gender - Other	0%	N/A	0%	0%	0%	0%	
Non-Hispanic (HoH) ⁶	96%	N/A	96%	89%	98%	96%	
Hispanic (HoH) ⁶	3%	N/A	4%	11%	2%	4%	
Self-Reported Disability	16%	N/A	45%	47%	26%	91%	
Franklin County Residents	94%	N/A	84%	95%	85%	97%	



The system-wide number of families served increased by 45% compared to the same period of the last fiscal year. While the rate of families receiving homelessness prevention services increased by 184%, the rate of families in emergency shelter increased by only 6% during the same timeframe.

¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.
² Average Length of Shelter Stay (Days) measured for Emergency Shelter.
³ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.
⁴ Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.
⁵ PH - Rapid Re-Housing households with adults only were excluded from totals.
⁶ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2021 - 9/30/2021		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	0	0	0	0	0	0	0
Unaccompanied Youth (18 -24)	33	14	2	9	2	7	2
Single Adults (25+)	40	10	1	21	0	8	3
Parenting Youth Households 18-24	35	20	0	2	2	10	2
Parenting Households (25+)	94	54	0	28	0	22	2
Total Households Served (#)	200	98	3	60	4	47	9
Total Households Exited	54	12	1	44	1	7	0
Successful Housing Outcomes (%) ¹	N/A	92%	0%	14%	0%	43%	100%
Average Length of Shelter Stay (Days) ²	N/A	40	1	35	8	110	24
Average Length of Participation (Days) ³	N/A						
Housing Stability (Months) ⁴	N/A						
DEMOGRAPHICS							
	Race - Black (HoH) ⁵	80%	67%	60%	75%	70%	78%
	Race - White (HoH) ⁵	8%	33%	32%	0%	21%	22%
	Race - Multi-Racial (HoH) ⁵	10%	0%	5%	25%	6%	0%
	Race - Other (HoH) ⁵	2%	0%	3%	0%	2%	0%
	Non-Hispanic (HoH)	96%	100%	90%	100%	91%	100%
	Hispanic (HoH)	4%	0%	10%	0%	9%	0%
	Self-Reported Disability	10%	100%	50%	75%	38%	100%
	Franklin County Residents	98%	100%	78%	75%	96%	100%



The system-wide number of pregnant women served increased by 16% compared to the same period of the last fiscal year. 113% more pregnant women were served by homelessness prevention projects while only 7% more pregnant women were served in emergency shelter.

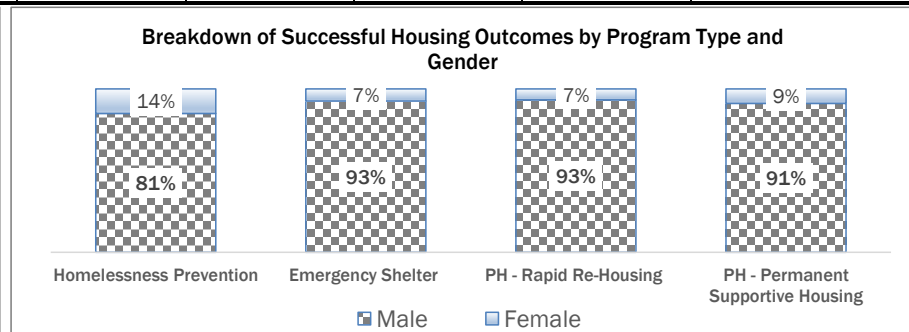
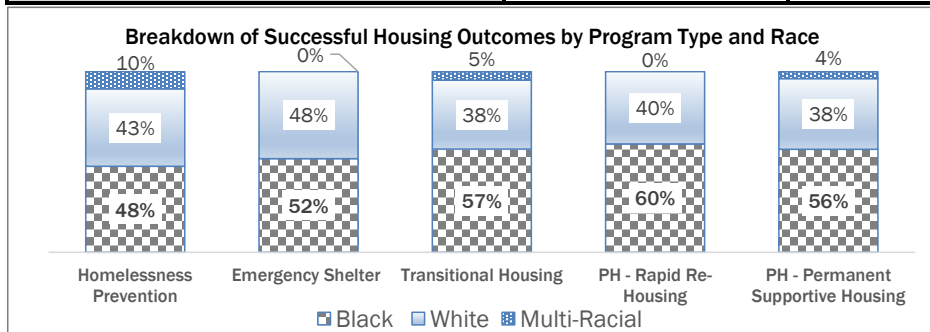
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter.

³ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

System and Program Indicator Report

Special Populations Served: 7/1/2021 - 9/30/2021		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ⁵
Unaccompanied Youth (18 -24)	3	0	0	0	0	0	3
Single Adults (25+)	765	53	0	99	57	156	548
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	54	9	0	3	0	5	41
Total Households Served (#)	818	62	0	102	57	161	593
Total Households Exited	107	22	0	69	34	43	16
Successful Housing Outcomes (%) ¹	N/A	95%	N/A	39%	62%	70%	98%
Average Length of Shelter Stay (Days) ²	N/A						
Average Length of Participation (Days) ³	N/A	322	N/A	70	2	188	53
Housing Stability (Months) ⁴							
DEMOGRAPHICS							
	Race - Black (HoH) ⁶	63%	N/A	57%	60%	54%	56%
	Race - White (HoH) ⁶	32%	N/A	42%	35%	44%	38%
	Race - Multi-Racial (HoH) ⁶	3%	N/A	1%	4%	1%	4%
	Race - Other (HoH) ⁶	2%	N/A	0%	2%	1%	2%
	Gender - Male	85%	N/A	95%	100%	96%	91%
	Gender - Female	13%	N/A	5%	0%	4%	8%
	Gender - Other	2%	N/A	0%	0%	0%	1%
	Non-Hispanic (HoH)	98%	N/A	97%	93%	97%	98%
	Hispanic (HoH)	2%	N/A	3%	7%	3%	2%
	Self-Reported Disability	52%	N/A	64%	74%	72%	80%
	Franklin County Residents	88%	N/A	79%	79%	80%	90%



The system-wide number of veterans served increased by 7% compared to the same period of the last fiscal year. The number of veterans provided homelessness prevention services decreased by 15% and the number of veterans served in emergency shelters increased by 15%. 15% more veterans are in permanent supportive housing than last year.

¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter.

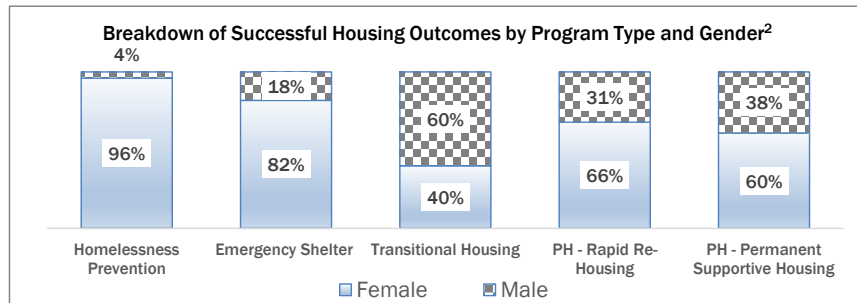
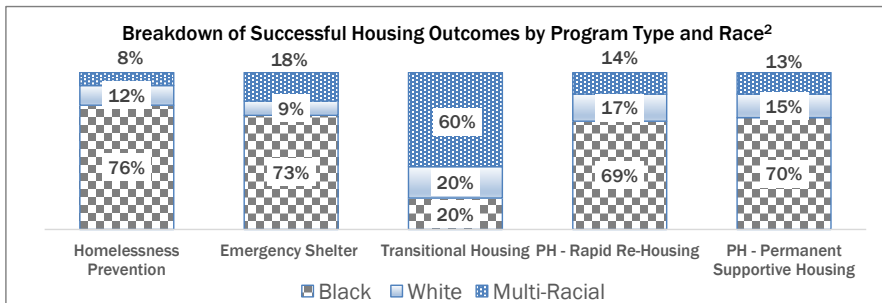
³ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.

⁴ Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁵ VASH vouchers are included under the PH - Permanent Supportive Housing category.

⁶ Due to rounding, percentages do not add up to 100%

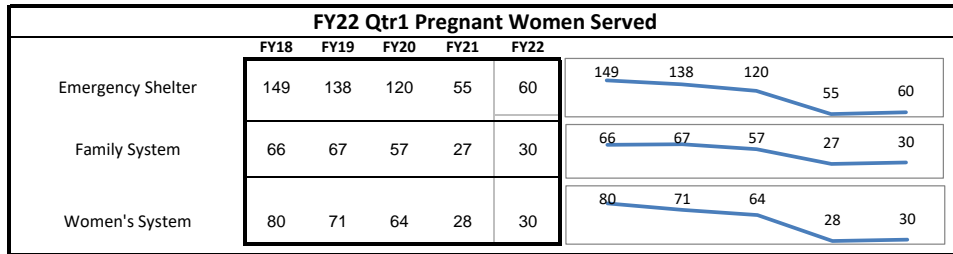
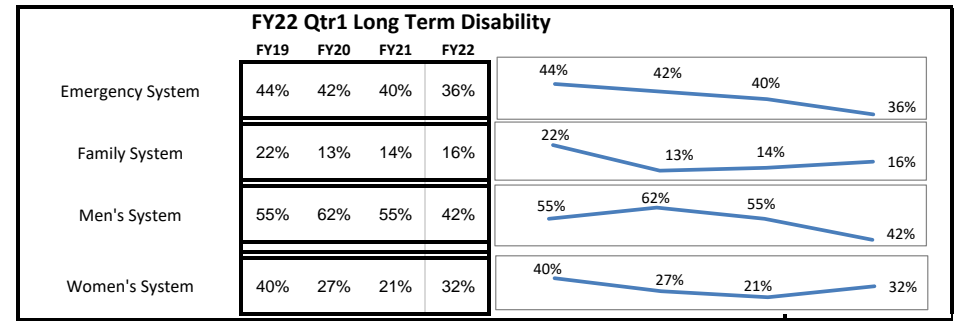
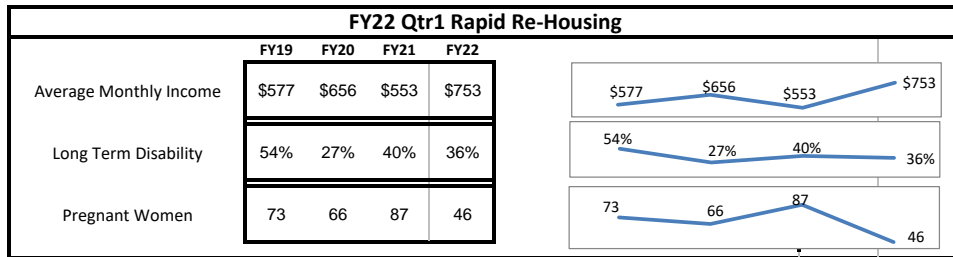
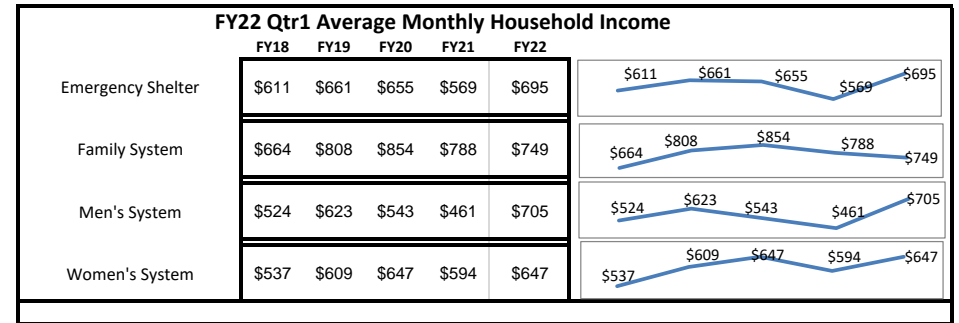
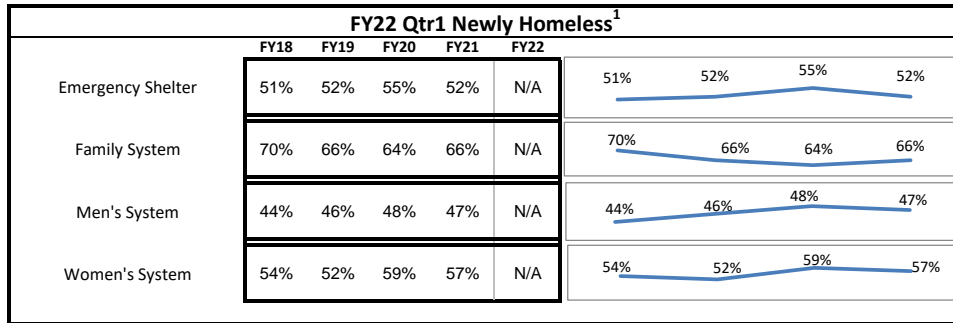
Special Populations Served: 7/1/2021 - 9/30/2021		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	60	0	0	56	1	2	1
Unaccompanied Youth 18-24	292	24	8	119	43	92	64
Parenting Youth Households Under 18	1	0	0	0	1	0	0
Parenting Youth Households 18-24	230	90	0	31	18	95	31
Total Pregnant Women Served	66	34	2	11	4	17	4
Total Households Served	580	114	8	206	63	189	95
Total Households Entered	250	68	4	158	14	46	10
Total Households Exited	219	29	3	168	8	44	6
Successful Housing Outcomes (%) ²	N/A	86%	33%	9%	63%	66%	94%
Successful Housing Outcomes (#) ²	N/A	25	1	11	5	29	89
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ⁴	N/A	60	132	35	7	247	25
Housing Stability (Months) ⁵							
DEMOGRAPHICS							
Race - Black (HoH) ⁶		81%	63%	65%	71%	72%	69%
Race - White (HoH) ⁶		11%	38%	24%	13%	16%	14%
Race - Multi-Racial (HoH) ⁶		8%	0%	9%	16%	12%	15%
Race - Other (HoH) ⁶		0%	0%	2%	0%	0%	2%
Gender - Female ⁶		98%	63%	50%	71%	71%	60%
Gender - Male ⁶		2%	38%	48%	25%	28%	38%
Gender - Other ⁶		0%	0%	2%	3%	1%	2%
Non-Hispanic (HoH)		99%	100%	96%	94%	97%	94%
Hispanic (HoH)		1%	0%	4%	6%	3%	6%
Self-Reported Disability		3%	100%	56%	71%	39%	95%
Franklin County Residents		96%	100%	82%	90%	90%	95%



11% more transition age youth were served this reporting period compared to the same reporting period of the last fiscal year. The number of youth served by homelessness prevention increased by 119%. Youth in transitional housing and rapid rehousing increased 75% and 8% respectively. The number of youth served in PSH increased 56%. The number of youth served in emergency shelters decreased by 34%.

¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied parenting/youth under 18.
² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.
³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation.
⁴ Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention.
⁵ Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.
⁶ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2021 - 9/30/2021



¹ Did not access a homeless program in the past two years. Data not available until data migration has been completed.

² Exited successfully but returned to shelter within 180 days of successful exit.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 -9/30/2021													
Gladden Community House - Family Diversion	425	530	√	N/A	N/A	N/A	149	247	√	35%	54%	√	
Netcare - Homeless Hotline (Single Adults)	2,800	2,399	√ ⁵	<5	1:41	√	600	77	≠	25%	3%	≠	
Netcare - Homeless Hotline (Families)	1,000	726	√ ⁵	<5	1:41	√	218	225	√ ⁵	30%	30%	√	

OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 -9/30/2021																									
Maryhaven - Capital Crossroad SID Outreach	25	7	≠	40	29	≠	90	54	√	19	10	≠	75%	91%	√	10	8	≠	55%	80%	√	N/A	40%	N/A	
Maryhaven - Outreach	72	27	≠	232	108	≠	90	135	≠	54	15	≠	75%	48%	≠	30	8	≠	55%	53%	√	25%	18%	≠	
Southeast - PATH Outreach ²	35	26	≠	65	43	≠	90	6	√	17	1	≠	50%	4%	≠	N/A	0	N/A	N/A	0%	N/A	N/A	N/A	N/A	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴			Successful Outcomes / Housing Outcomes ³						
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (98% Goal for TH)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 -9/30/2021																							
Huckleberry House - TAY CARR Team	25	31	√	80	63	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	52	√	19	21	√	75%	58%	≠	
Huckleberry House - Emergency Shelter	N/A	11	N/A	120	56	√ ⁵	16	5	32%	√ ⁵	10	11	√	N/A	N/A	N/A	41	44	√ ⁵	80%	85%	√	
Huckleberry House - TLP TH	N/A	6	N/A	33	26	≠	24	22	92%	≠	N/A	N/A	N/A	10	7	√	5	4	≠	80%	100%	√	
Huckleberry House - TLP RHY TH	N/A	3	N/A	7	8	√	7	7	94%	√	N/A	N/A	N/A	12	7	√	1	0	≠	80%	0%	≠	
Home For Families - Homelessness Prevention - ODH TAY	9	4	≠	19	25	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	N/A ⁶	N/A	8	0	N/A	85%	N/A ⁶	N/A	
Home For Families - TAY Transition to Home TH	N/A	5	N/A	34	30	≠	28	27	97%	√	N/A	N/A	N/A	10	7	√	5	1	≠	80%	33%	≠	
Home For Families - TAY Transition to Home RRH	6	9	√	34	60	√	N/A	N/A	N/A	N/A	35	11	√	180	391	≠	3	6	√	55%	86%	√	
Home For Families - TAY RRH	21	30	√	87	113	√	N/A	N/A	N/A	N/A	35	37	√	180	241	≠	12	23	√	55%	70%	√	

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for transitional housing (TH) and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.

⁵ Program served all households that needed services. Successful housing/diversion outcome goals were recalculated based on the number served.

⁶ Program didn't report any household exits; unable to calculate measure.

EMERGENCY SHELTER ⁵	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ^{3,4}					
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2021 - 9/30/2021																	
FAMILY																	
YMCA - Van Buren Family Shelter	240	179	(61)	√ ⁷	64	66	103%	√	54	48	√	57	22	≠	50%	23%	≠
YWCA - Family Center	140	95	(45)	√ ⁷	50	45	90%	≠	54	66	≠	25	19	≠	50%	40%	≠
MEN																	
LSS - Faith Mission - Men's on Grant ²	N/A	229	N/A	N/A	95	93	98%	N/A	45	57	N/A	N/A	24	N/A	25%	18%	N/A
LSS - Faith Mission on 8th ^{2,6}	N/A	258	N/A	N/A	83	79	95%	N/A	45	44	N/A	N/A	26	N/A	25%	14%	N/A
Southeast - Friends of the Homeless - Men's Shelter ⁶	460	325	(135)	√ ⁶	70	88	126%	√	45	32	√	59	33	≠	25%	17%	≠
YMCA - Men's Social Distancing (including overflow) ⁶	530	552	22	√	190	163	86%	√ ⁷	45	45	√	N/A	19	N/A	N/A	5%	N/A
YMCA - SIQ Shelter ⁶	N/A	76	N/A	N/A	N/A	8	N/A	N/A	N/A	10	N/A	N/A	1	N/A	N/A	2%	N/A
WOMEN																	
LSS - Faith Mission - Women's on Grant ²	N/A	112	N/A	N/A	38	37	97%	N/A	45	62	N/A	N/A	16	N/A	25%	21%	N/A
YMCA - Van Buren Women's Shelter	420	446	26	√	158	152	96%	√	45	49	√	67	27	≠	25%	9%	≠
YMCA - Women's Overflow	190	2	(67)	N/A	54	0	0%	N/A	45	6	√	N/A	0	N/A	N/A	0%	N/A
INEBRIATE																	
Maryhaven - Engagement Center Safety	275	180	(95)	√ ⁷	34	18	53%	√ ⁷	20	10	√	49	25	≠	30%	15%	≠
Maryhaven - Engagement Center Shelter2Housing	40	23	(17)	√ ⁷	16	12	75%	√ ⁷	45	79	≠	3	5	√ ⁷	25%	33%	√
VA EMERGENCY HOUSING																	
LSS - VA Men & Women	60	54	(6)	√ ⁷	24	21	88%	√ ⁷	45	57	≠	17	13	≠	50%	33%	≠
VOAOI - VA Emergency Housing	40	30	(10)	√ ⁷	15	14	93%	√ ⁷	45	104	≠	8	12	√ ⁷	50%	71%	√
AGENCY																	
Lutheran Social Services - Faith Mission ²	700	584	(116)	≠	216	209	97%	√	45	53	≠	118	65	≠	25%	17%	≠

¹ Shelter capacities do not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission Men's on Grant, Faith Mission on 8th, and Nancy's Place.

³ Successful outcomes measure for Maryhaven Engagement Center Safety.

⁴ Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁵ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the rapid re-housing programs.

⁶ Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020. Friends of the Homeless capacity reduced to 70 from 160 for the quarter, projected number served were based on the full capacity. Faith Mission on 8th capacity reduced to 83 from 95. Van Buren Women's capacity increased to 158 from 151.

⁷ Shelter served all households that needed shelter. Successful Housing Outcomes goal (#) has been recalculated.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 9/30/2021		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale I & II		65	68	66	(2)	√	62	95%	√	24	44	√	61	64	√	90%	97%	√
Community Housing Network - Cassidy ²		10	10	10	0	√	9	86%	≠	24	38	√	9	10	√	90%	100%	√
Community Housing Network - Creekside Place ³		23	10	23	13	√	12	52%	N/A	N/A	2	N/A	9	23	√	90%	100%	√
Community Housing Network - East 5th Avenue		38	40	39	(1)	√	37	98%	√	24	46	√	36	39	√	90%	100%	√
Community Housing Network - Inglewood Court		45	47	45	(2)	√	42	92%	√	24	59	√	42	45	√	90%	100%	√
Community Housing Network - Marsh Brook Place		40	42	39	(3)	√	37	94%	√	12	12	√	38	38	√	90%	97%	√
Community Housing Network - North 22nd Street		30	31	30	(1)	√	29	97%	√	24	61	√	28	29	√	90%	100%	√
Community Housing Network - Parsons Place		62	65	63	(2)	√	58	94%	√	9	10	√	59	59	√	90%	98%	√
Community Housing Network - Safe Haven		13	16	14	(2)	√	12	91%	√	24	76	√	14	14	√	90%	100%	√
Community Housing Network - Southpoint Place		46	48	46	(2)	√	44	96%	√	24	53	√	43	43	√	90%	96%	√
Community Housing Network - Terrace Place		47	49	46	(3)	√	46	97%	√	24	64	√	44	46	√	90%	100%	√
Community Housing Network - Wilson		8	8	8	0	√	8	100%	√	24	98	√	7	8	√	90%	100%	√
Maryhaven - Commons at Chantry		50	52	46	(6)	≠	46	91%	√	24	67	√	47	46	√	90%	100%	√
National Church Residences - Commons at Buckingham		77	81	76	(5)	√	75	98%	√	24	68	√	73	76	√	90%	100%	√
National Church Residences - Commons at Grant		54	57	52	(5)	√	51	95%	√	24	99	√	51	52	√	90%	100%	√
National Church Residences - Commons at Livingston ²		69	72	71	(1)	√	66	96%	√	24	50	√	65	69	√	90%	99%	√
National Church Residences - Commons at Third		71	75	70	(5)	√	67	95%	√	24	51	√	68	68	√	90%	97%	√
National Church Residences - VOAOL Van Buren Village		60	63	61	(2)	√	57	95%	√	24	45	√	57	59	√	90%	98%	√
YMCA - 40 West Long Street		84	88	84	(4)	√	82	98%	√	24	54	√	79	80	√	90%	95%	√
YMCA - 40 West Long Street SRA		38	40	38	(2)	√	35	92%	√	24	48	√	36	36	√	90%	97%	√
YMCA - Franklin Station		75	79	76	(3)	√	74	99%	√	24	79	√	71	76	√	90%	100%	√
YWCA - WINGS		91	96	83	(13)	≠	75	82%	≠	24	52	√	86	79	√	90%	95%	√

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Funding allows overleasing.

³ Project opened in 2021

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 9/30/2021		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	10	12	2	√	10	101%	√	24	22	√	9	11	√	90%	100%	√
Equitas Health - TRA		89	93	87	(6)	√	86	96%	√	24	120	√	84	86	√	90%	100%	√
Homefull - Leasing		147	154	119	(35)	≠	118	81%	≠	12	14	√	139	118	≠	90%	99%	√
Homefull/YMCA - Isaiah Project		160	168	156	(12)	√	152	95%	√	24	28	√	151	154	√	90%	99%	√
Homefull - SRA		185	194	141	(53)	≠	137	74%	≠	9	11	√	175	136	≠	90%	99%	√
Homefull - TRA		246	258	238	(20)	√	233	95%	√	9	13	√	232	234	√	90%	99%	√
Homefull - TRA/Mainstream ²		94	25	29	4	√	27	29%	N/A	3	8	√	23	27	√	90%	93%	√
Veterans Affairs - VASH I-XI ³		377	396	372	(24)	√	360	95%	√	24	56	√	356	365	√	90%	98%	√
VOAOI - Family Supportive Housing		38	40	34	(6)	≠	33	86%	≠	24	55	√	36	34	√	90%	100%	√
YMCA - Scattered Sites HOME		55	58	54	(4)	√	54	98%	√	24	41	√	52	53	√	90%	100%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
7/1/2021 - 9/30/2021		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	35	57	22	√	28	71%	≠	4	2	√	23	21	√	77%	62%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 - 9/30/2021																						
Homefull - Rapid Re-housing Single Adults	45	17	≠	105	50	≠	35	36	√	110	177	≠	25	11	≠	55%	48%	≠	50%	40%	≠	
Home for Families - Rapid Re-housing Families	43	13	≠	108	58	≠	34	48	≠	125	222	≠	32	14	≠	75%	64%	≠	60%	57%	√	
Home for Families - Rapid Re-housing Families Intensive	15	3	≠	35	29	≠	34	121	≠	180	254	≠	11	2	≠	75%	29%	≠	60%	57%	√	
The Salvation Army - Rapid Re-housing Families	37	31	≠	91	66	≠	34	47	≠	125	107	√	28	15	≠	75%	58%	≠	60%	35%	≠	
The Salvation Army - Job2Housing Families	15	11	≠	50	36	≠	34	30	√	180	169	√	11	9	≠	75%	75%	√	N/A	67%	N/A	
VOAOI - Rapid Re-housing Families	18	15	≠	46	39	≠	34	33	√	125	179	≠	14	10	≠	75%	67%	≠	60%	58%	√	
YMCA - Rapid Rehousing Single Adults	210	82	≠	489	381	≠	35	33	√	110	140	≠	115	64	≠	55%	35%	≠	50%	28%	≠	
YMCA - Rapid Rehousing Single Adults Expansion	60	31	≠	150	47	≠	35	32	√	110	57	√	28	2	≠	55%	13%	≠	50%	14%	≠	
YMCA - Rapid Rehousing Families	40	20	≠	70	39	≠	34	29	√	125	108	√	30	4	≠	75%	57%	≠	60%	25%	≠	
YMCA - Rapid Rehousing DV	33	16	≠	163	61	≠	35	32	√	180	111	√	18	9	≠	55%	43%	≠	N/A	33%	N/A	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹					
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement			
7/1/2021 - 9/30/2021																					
Gladden Community House - Family Homelessness Prevention	150	332	√	300	348	√	120	38	√	120	190	√	80%	91%	√	60%	86%	√			
Gladden Community House - FCCS Prevention	28	17	≠	50	27	≠	90	61	√	22	12	≠	80%	92%	√	70%	83%	√			
HFF - Homelessness Prevention for Expectant Mothers	8	9	√	38	33	≠	365	289	√	6	7	√	80%	88%	√	80%	86%	√			
HFF - Housing for Pregnant Women (Celebrate One) Prevention and RRH	75	47	≠	150	91	≠	90	98	√	0	2	N/A	75%	100%	√	80%	N/A ⁴	N/A			
HFF - Housing Now For Homeless Families	75	27	≠	125	68	≠	120	81	√	111	35	≠	85%	97%	√	N/A	N/A	N/A			
HFF - Homelessness Prevention - Success Bridge	15	14	√	19	35	√	210	134	√	12	4	≠	85%	80%	√	N/A	N/A	N/A			

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2021 - 9/30/2021																						
LSS - SSVF Rapid Re-housing	27	17	≠	57	47	≠	35	24	√	110	141	≠	20	11	≠	75%	65%	≠	80%	69%	≠	
VOAOI - SSVF Prevention	35	13	≠	73	60	≠	N/A	N/A	N/A	100	334	≠	31	20	≠	90%	95%	√	90%	100%	√	
VOAOI - SSVF Rapid Re-housing	35	40	√	72	118	√	35	47	≠	110	217	≠	26	19	≠	75%	66%	≠	80%	81%	√	

¹ Households that exited successfully without accessing DCA are excluded from calculation.

⁴ All households exited successfully without receiving DCA, measure could not be calculated.

² Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 225.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

communityshelterboard

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