

SYSTEM & PROGRAM INDICATOR REPORT

FY2013
7/1/12 – 6/30/13

Our Mission

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees, the Rebuilding Lives Funder Collaborative, and the Continuum of Care Steering Committee. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded shelter, services and permanent supportive housing programs and other Continuum of Care, non-CSB funded programs. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

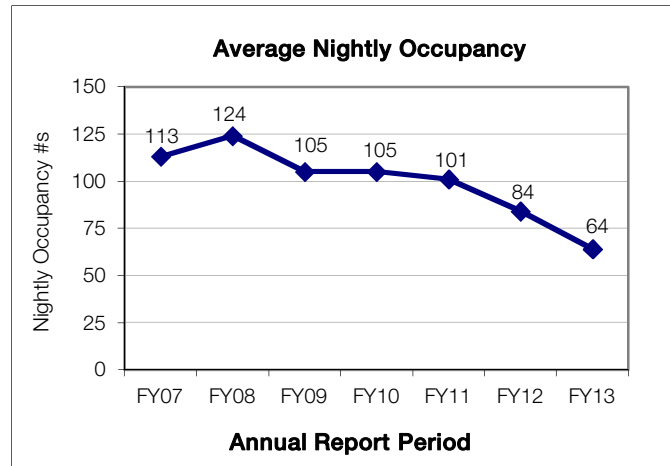
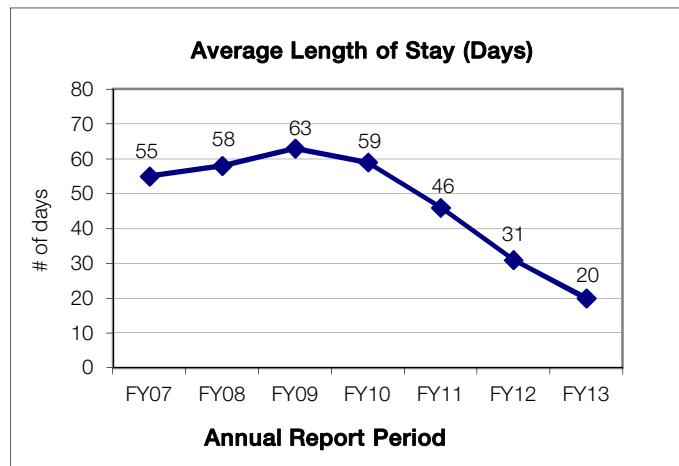
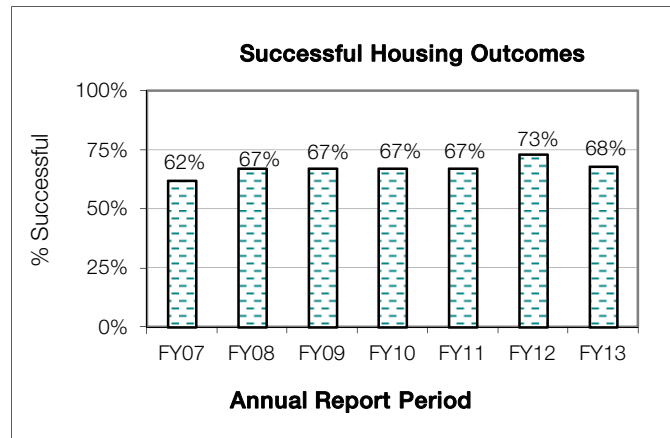
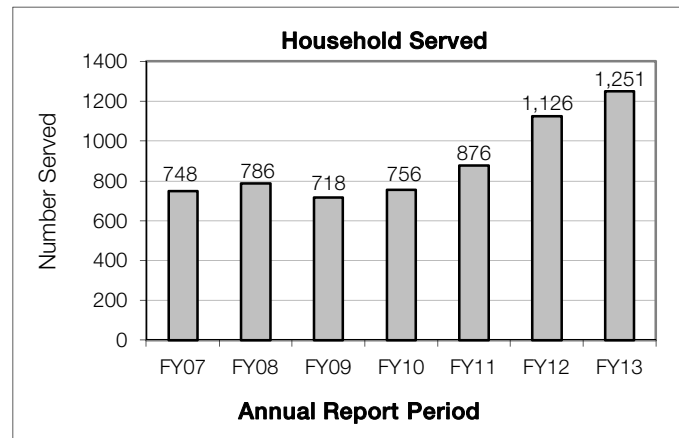
Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	7/1/2012-6/30/2013	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
FAMILY SYSTEM	660	1,251	√	50	64	20	20	√	427	804	√	70%	68%	√	No

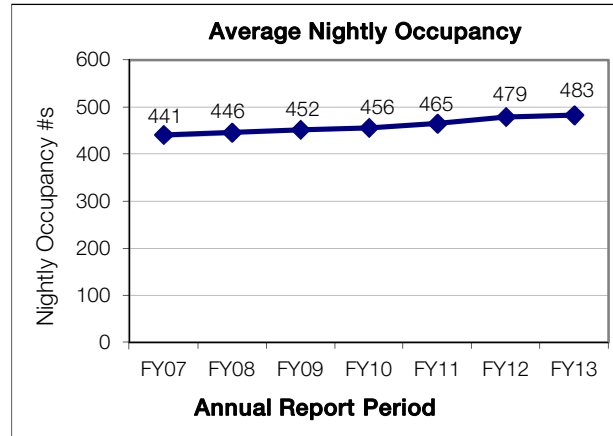
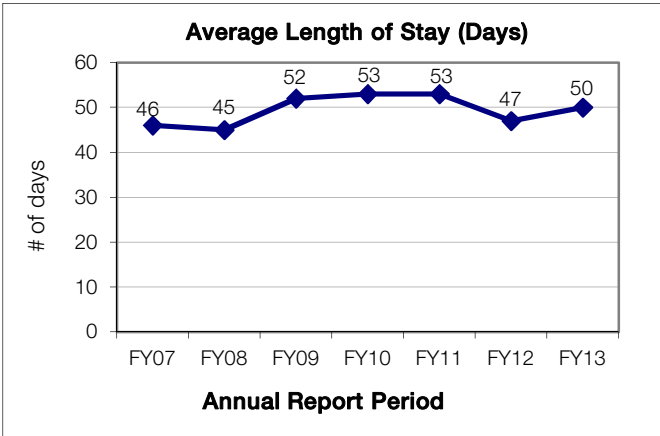
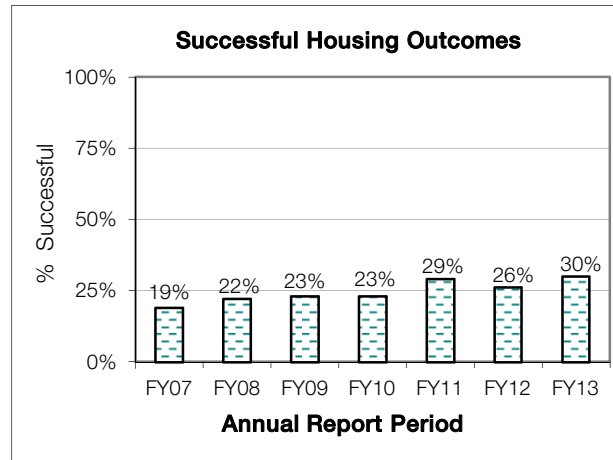
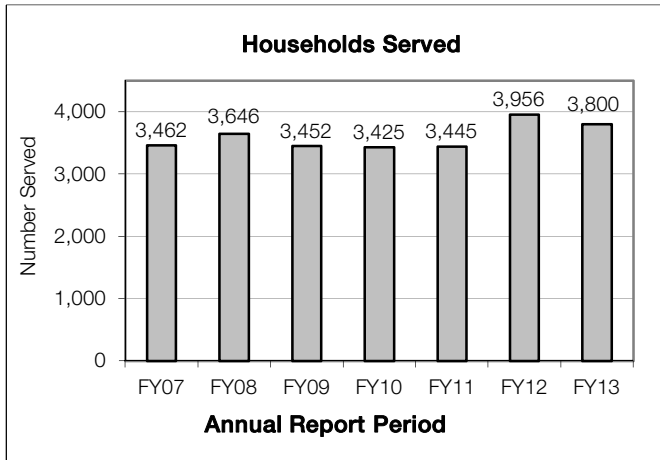


DEMOGRAPHICS	Family
Households Served	1,251
Percent Newly homeless	67%
Recidivism	0%
Clients Served	4,040
Average Age (HoH)	29
Gender - Male (HoH)	7%
Gender - Female (HoH)	93%
Veterans (U.S. Military) all adults	2%
Avg. Monthly Household Income	\$505
Percent Working at Entry	25%
Race - White (HoH)	28%
Race - Black (HoH)	71%
Race- Other (HoH)	1%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Adults Served	1,625
Children Served	2,415
Mean Family Size	3.2
Average Number of Children	1.9
Adults 18-24 years (HoH)	35%
Children 0 - 2 years	32%
Children 3 - 7 years	38%
Children 8 - 12 years	20%
Children 13 - 17 years	10%

The Family Emergency Shelter System served 11% more households than during FY2012 and 43% more households than during FY2011. The system maintained a good performance, exemplified by low average length of stay and good successful housing outcomes, despite operating over capacity for the entire reporting period. We are reporting the highest number of households served for the past seven fiscal years.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	7/1/2012-6/30/2013	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
MEN'S SYSTEM	3,600	3,800	√	443	483	30	50	≠	789	1022	√	25%	30%	√	No



DEMOGRAPHICS	Men
Households Served	3,800
Percent Newly homeless	46%
Recidivism	4%
Average Age	42
Men as a percent of total single adults served	73%
Veterans (U.S. Military) all adults	14%
Avg. Monthly Household Income	\$256
Percent Working at Entry	18%
Average Daily Waitlist Number	25
Race - White	39%
Race - Black	58%
Race- Other	3%
Hispanic	3%
Non-Hispanic	97%
Adults 18 - 24 years ²	11%
Adults 25 - 34 years ²	21%
Adults 35 - 44 years ²	23%
Adults 45 - 55 years ²	32%
Adults 56 - 61 years ²	9%
Adults 62+ years ²	3%

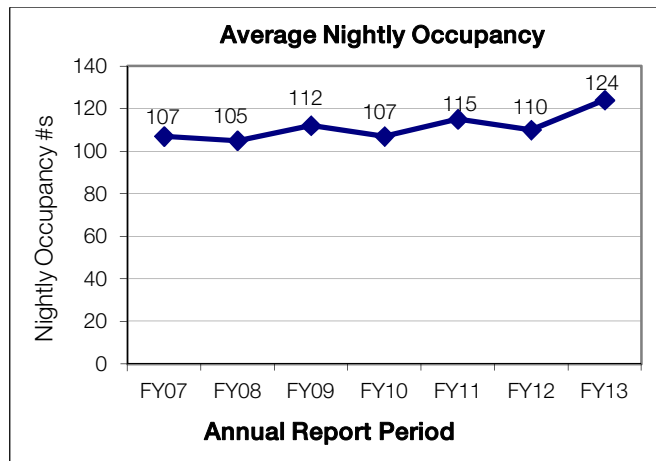
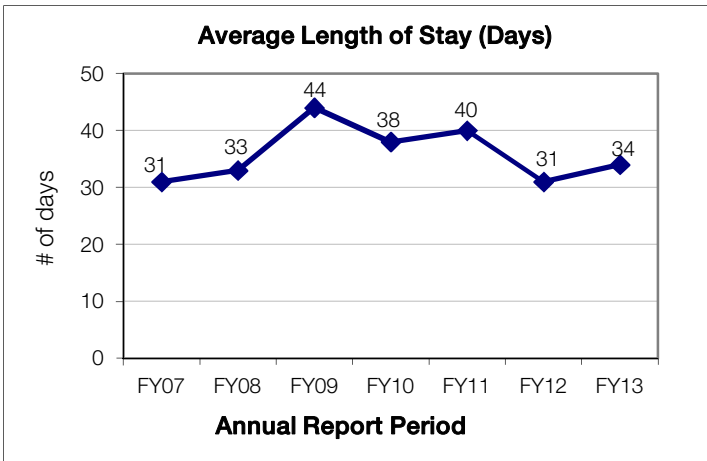
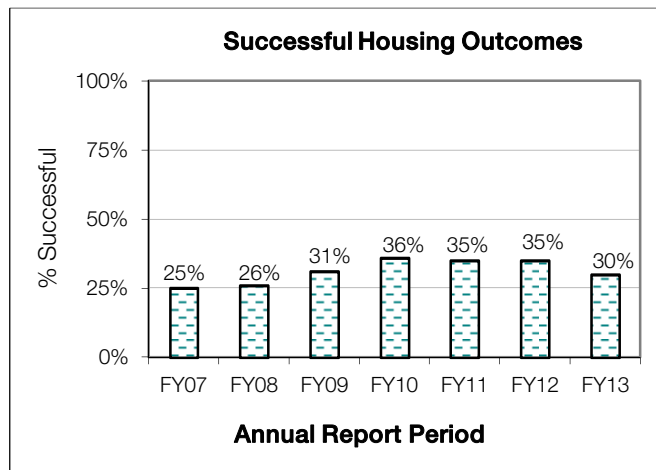
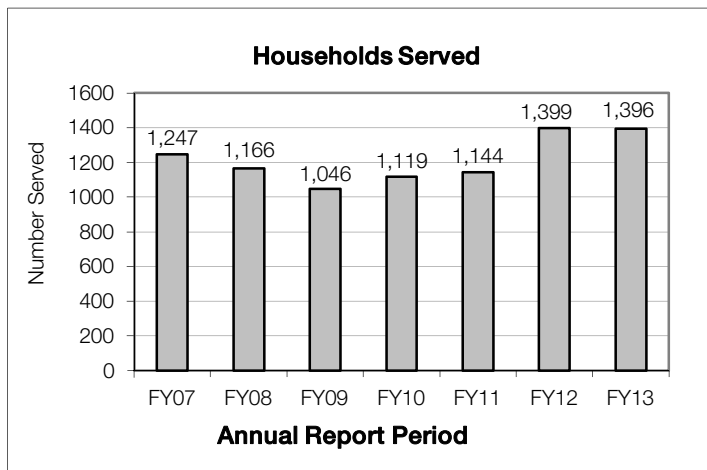
The system experienced a decrease in the number of individuals served by 4%, compared to the previous fiscal year. At 30%, the successful housing outcome rate shows good improvement. The percent of newly homeless is concerning in that it shows that the majority of single adults served received shelter services in previous years. The system experienced capacity limitations throughout the fiscal year, in the non-overflow season, averaging 25 individuals on the daily waitlist.

¹Overflow capacity is not included.

² Due to rounding percentage does not add up to 100%.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2012-6/30/2013	1,175	1,396	√	101	124	30	34	≠	269	396	√	25%	30%	√	No



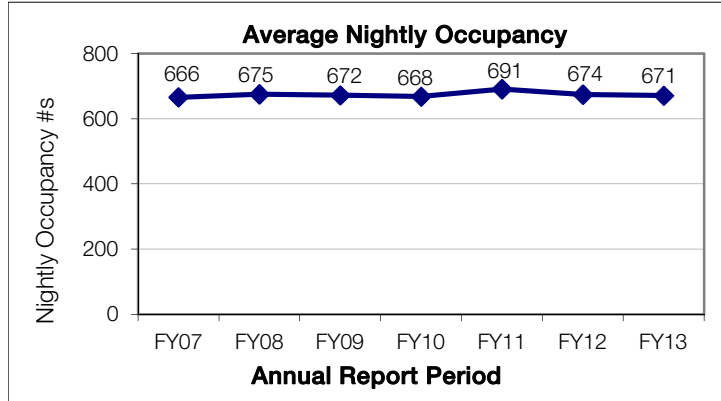
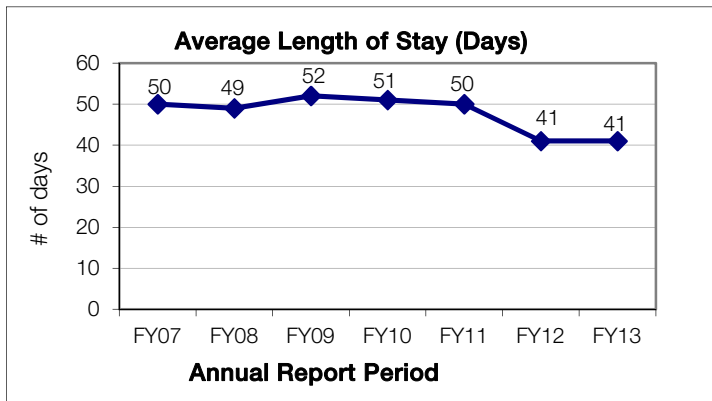
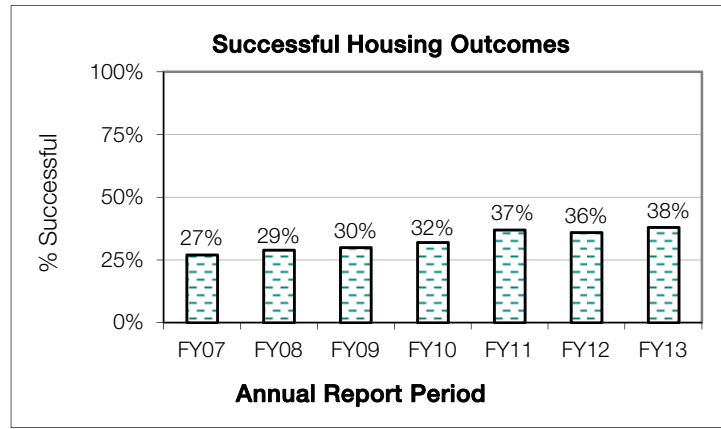
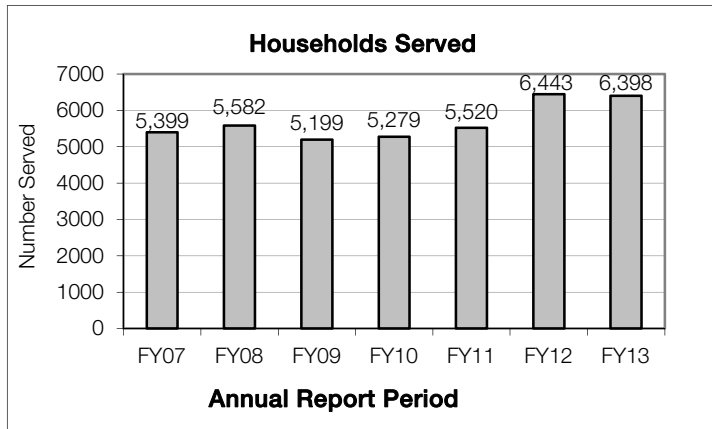
DEMOGRAPHICS	Women
Households Served	1,396
Percent Newly homeless	60%
Recidivism	1%
Average Age	38
Men as a percent of total single adults served	27%
Veterans (U.S. Military) all adults	2%
Avg. Monthly Household Income	\$210
Percent Working at Entry	12%
Average Daily Waitlist Number	26
Race - White	41%
Race - Black	57%
Race- Other	2%
Hispanic	3%
Non-Hispanic	97%
Adults 18 - 24 years	19%
Adults 25 - 34 years	23%
Adults 35 - 44 years	22%
Adults 45 - 55 years	29%
Adults 56 - 61 years	5%
Adults 62+ years	2%

The system remained consistent in the number of individuals served in FY2013 compared to FY2012. However, we are reporting a 22% increase since FY2011. A slight increase is noted in the transitional age youth population. The system experienced capacity limitations throughout the fiscal year, in the non-overflow season, averaging 26 individuals on the daily waitlist. Performance lagged compared to the previous fiscal year.

¹Overflow capacity is not included.

System and Program Indicator Report

FY13 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2012-6/30/2013	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System	5,435	6,398	√	594	671	30	41	≠	1694	2,214	√	35%	38%	√	No



DEMOGRAPHICS	Shelter
Households Served	6,398
Percent Newly homeless	53%
Recidivism	2%
Clients Served	9,167
Adults Served	6,752
Children Served	2,415
Average Age (HoH)	38
Gender - Male (HoH)	61%
Gender - Female (HoH)	39%
Veterans (U.S. Military) (All Adults)	9%
Avg. Monthly Household Income	\$309
Percent Working at Entry	19%
Average Daily Waitlist Number	51
Race - White (HoH)	37%
Race - Black (HoH)	61%
Race - Other (HoH)	2%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Adults 18-24 years (HoH)	17%

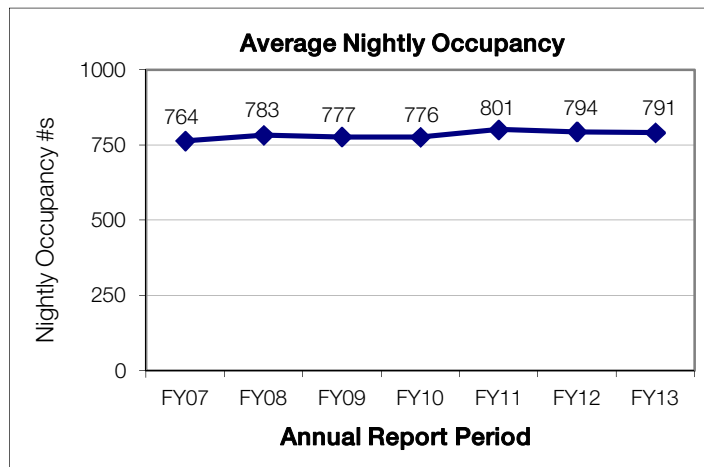
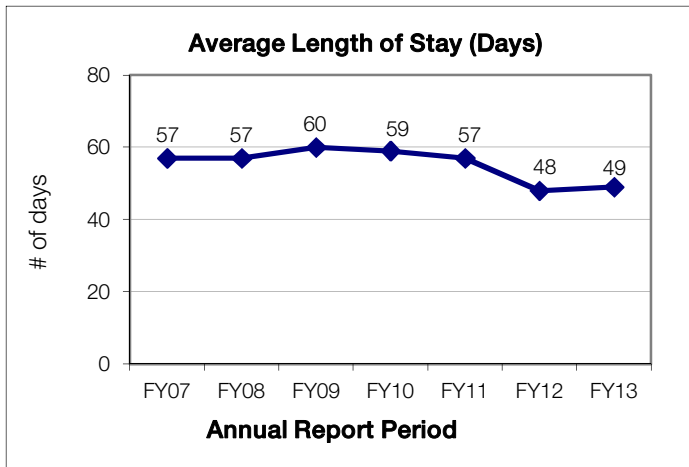
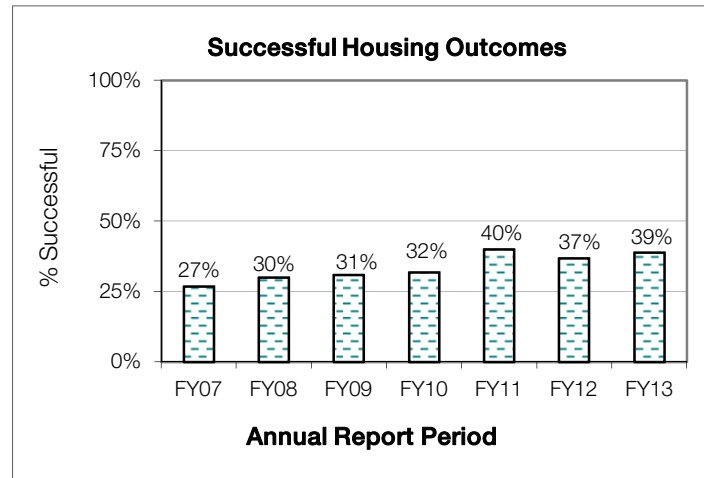
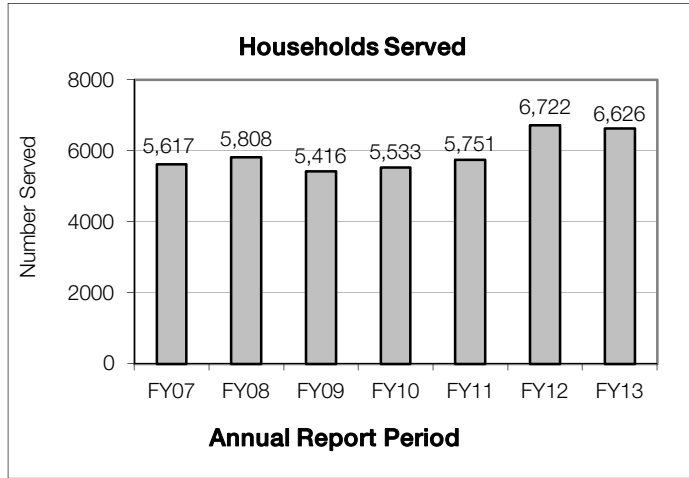
We are reporting a consistent number of households served compared to FY2012, however the increase in households served since FY2011 is 16%. The successful exit rate shows positive improvements due to the improved performance of the men's system. The low average length of stay is due to the impact of the family emergency shelter on the entire system, but shows no improvement compared to the previous fiscal year. In general, the emergency shelter system performance is consistent with last year's performance. In FY2013 capacity limitations for single adults prevented 51 individuals, on average, to receive emergency shelter each night outside the overflow season.

¹System includes single adult and family shelters.

²Overflow capacity is not included.

System and Program Indicator Report

FY13 Emergency Shelter & Transitional Housing 7/1/2012-6/30/2013	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern Yes or No
	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
ES & TH System ¹	5,767	6,626	√	712	791	30	49	≠	1,867	2,277	√	35%	39%	√	No



DEMOGRAPHICS	Shelter
Households Served	6,626
Percent Newly homeless	53%
Recidivism	2%
Clients Served	9,413
Average Age (HoH)	38
Gender - Male (HoH)	61%
Gender - Female (HoH)	39%
Veterans (U.S. Military) all adults	10%
Avg. Monthly Household Income	\$301
Percent Working at Entry	18%
Race - White (HoH)	37%
Race - Black (HoH)	61%
Race- Other (HoH)	2%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Adults Served	6,961
Children Served	2,452
Adults 18 - 24 years	18%
Adults 25 - 34 years	26%
Adults 35 - 44 years	22%
Adults 45 - 55 years	26%
Adults 56 - 61 years	6%
Adults 62 +	2%

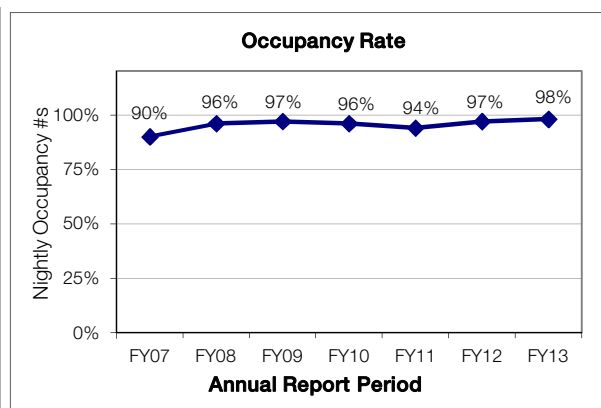
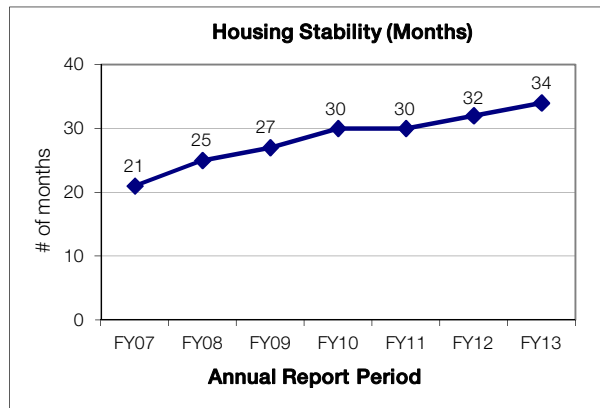
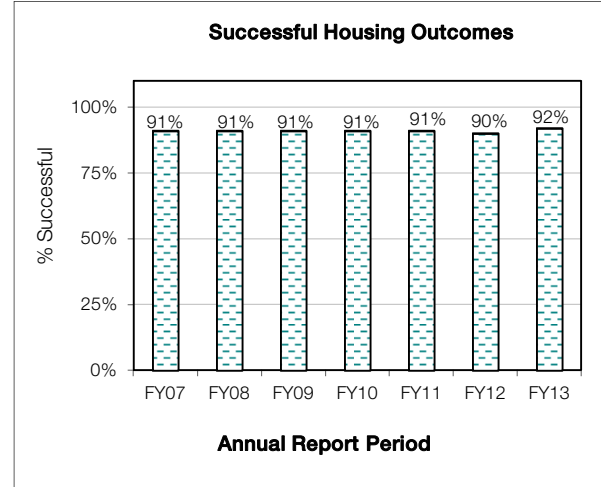
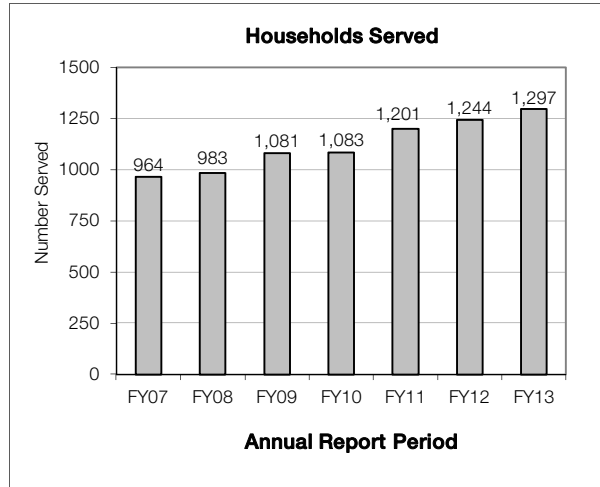
We are reporting a 1% decrease in households served compared to the previous fiscal year. We are watching the average length of stay metric with the intent of reducing it to 30 days. This year the performance of this system did not improve, it shows very similar outcomes compared to the prior year.

¹ System includes single adult and family shelters and transitional housing programs.

² Overflow capacity is not included.

System and Program Indicator Report

FY13 Permanent Supportive Housing (PSH) - Rebuilding Lives Units	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual ³	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2012-6/30/2013	1,260	1,297	✓	95%	98%	✓	24	34	✓	1,134	1,181	✓	90%	92%	✓	No



DEMOGRAPHICS	Family
Households Served	1,297
Return to Homelessness	2%
Clients Served	1,416
Average Age (H-H)	46
Gender - Male (H-H)	71%
Gender - Female (H-H)	29%
Veterans (U.S. Military) all adults	14%
Avg. Monthly Household Income	\$196
Percent Working at Entry	6%
Race - White (H-H)	36%
Race - Black (H-H)	62%
Race - Other (H-H)	2%
Hispanic (H-H)	1%
Non-Hispanic (H-H)	99%
Adults Served	1,324
Children Served ¹	92
Mean Family Size ¹	3.2
Average Number of Children ¹	1.8
Adults 18 - 24 years ²	2%
Adults 25 - 34 years ²	9%
Adults 35 - 44 years ²	15%
Adults 45 - 55 years ²	48%
Adults 56 - 62 years ²	20%
Adults 63+ years ²	5%

The PSH System continues to perform well. The inventory as of 6/30/13 is 1,099 units of Rebuilding Lives Permanent Supportive Housing with the addition of the new Community Housing Network - Inglewood Court development that started lease-up in May 2013. 4% more households were served this reporting period compared to the previous fiscal year. At 98%, the occupancy rate is showing an efficient utilization of resources.

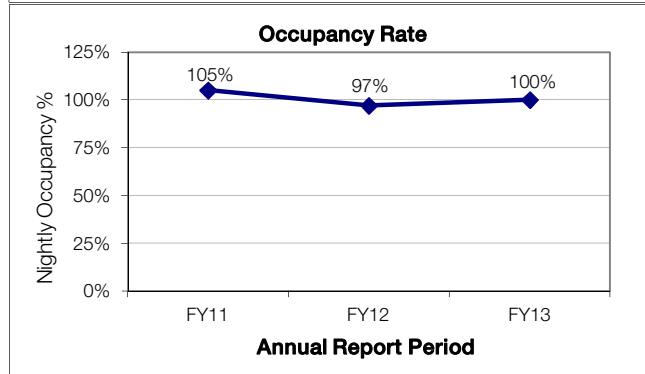
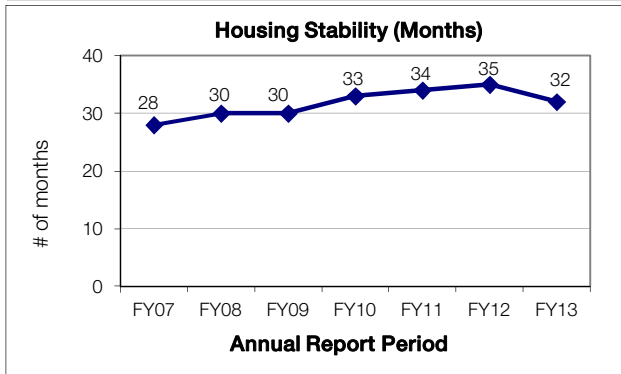
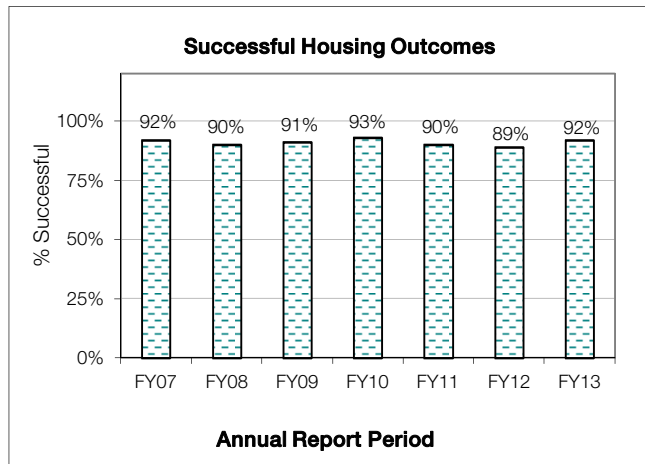
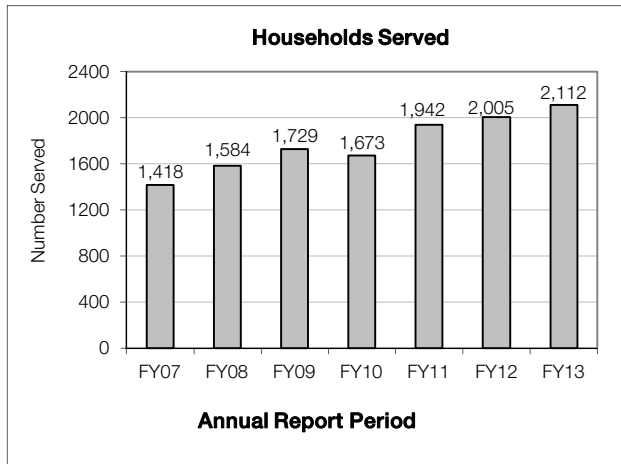
¹Data only refers to the families served.

²Due to rounding percentage does not add up to 100%.

³Does not include CHN Inglewood, program lease-up started late May 2013.

System and Program Indicator Report

FY13 Permanent Supportive Housing (PSH) - Rebuilding Lives (RL) and Non RL units	Households Served			Occupancy Rate ⁴			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2012-6/30/2013																
Total PSH System ¹	1,936	2,112	√	95%	100%	√	24	32	√	1,548	1,906	√	80%	92%	√	No



DEMOGRAPHICS	Family
Households Served	2,112
Return to Homelessness	1%
Clients Served	2,569
Average Age (HoH)	46
Gender - Male (HoH)	60%
Gender - Female (HoH)	40%
Veterans (U.S. Military) all adults	10%
Avg. Monthly Household Income	\$220
Percent Working at Entry	6%
Race - White (HoH)	36%
Race - Black (HoH)	62%
Race- Other (HoH)	2%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Adults Served	2,193
Children Served ²	376
Mean Family Size ²	2.9
Average Number of Children ²	1.7
Children 0 - 2 years ^{2,3}	18%
Children 3 - 7 years ^{2,3}	31%
Children 8 - 12 years ^{2,3}	30%
Children 13 - 17 years ^{2,3}	22%

The system is showing significant improvement exemplified by the increased number of households served (5% increase) and an occupancy rate of 100%. The current capacity of Permanent Supportive Housing units included in Columbus Service Point (CSP) and reported on here is 1,666. VA VASH voucher capacity of 173 is not included in CSP as well as 3 units at CHN N. High St.

¹System includes CSB and non-CSB funded PSH & SPC programs.

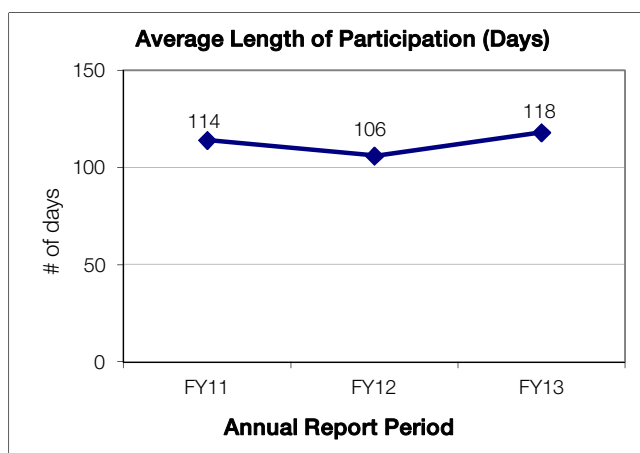
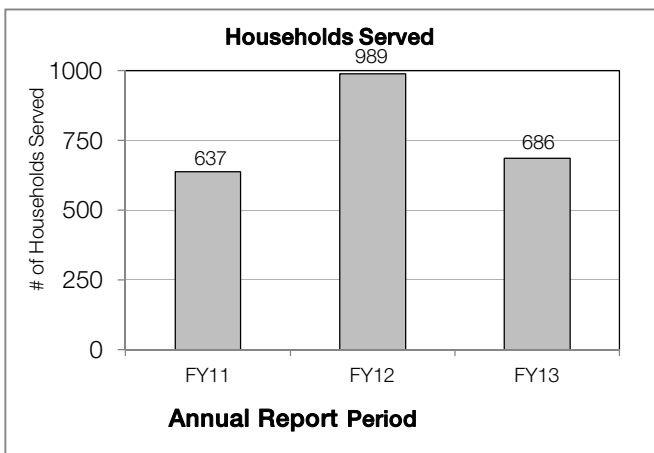
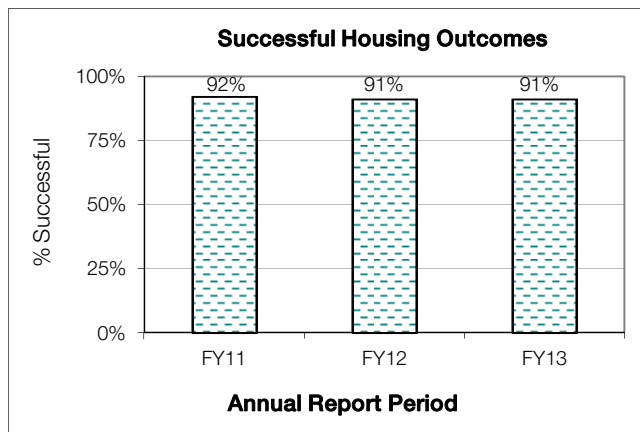
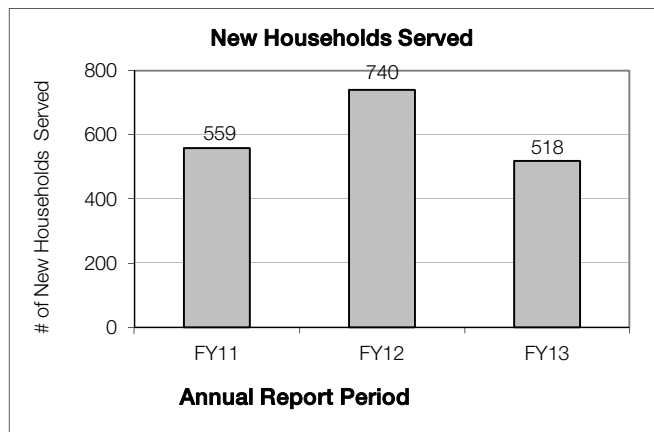
²Data only refers to the families served.

³Due to rounding percentage exceeds 100%.

⁴Does not include CHN Inglewood, program lease-up started late May 2013.

System and Program Indicator Report

FY13 Direct Housing/Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2012-6/30/2013																
Direct Housing Rapid Re-housing System ¹	560	518	√	692	686	√	110	118	√	483	488	√	90%	91%	√	No



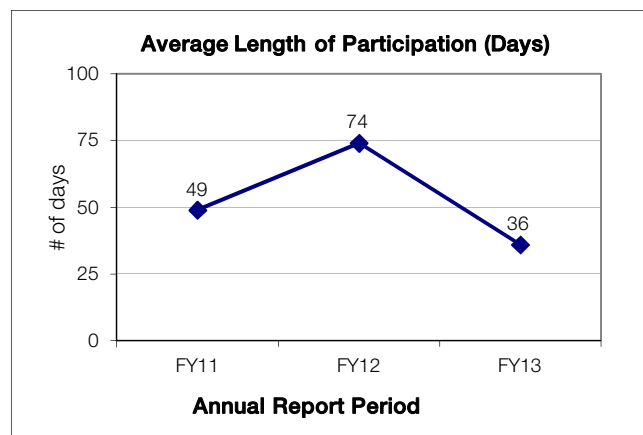
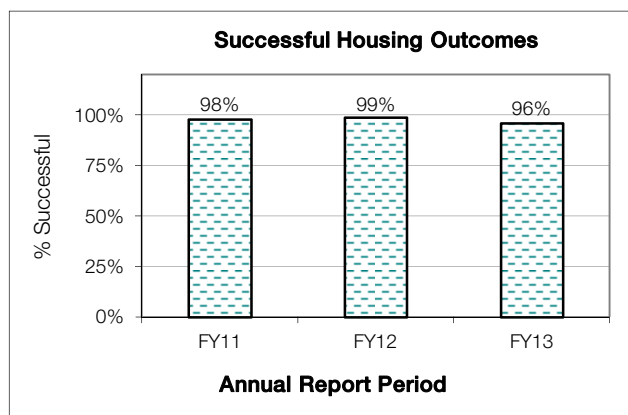
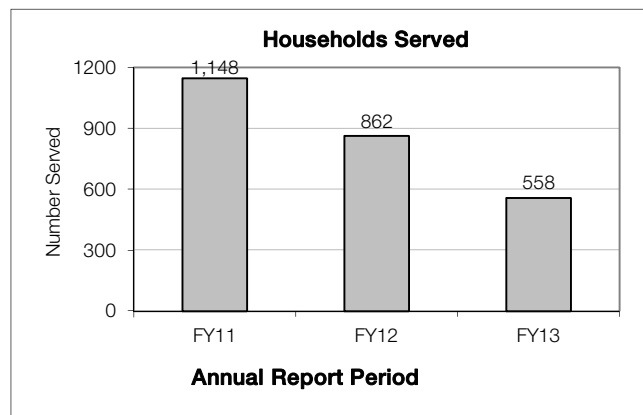
DEMOGRAPHICS	Family & Adults
Households Served	686
Recidivism	0%
Clients Served	2,329
Average Age (HoH)	29
Gender - Male (HoH)	7%
Gender - Female (HoH)	93%
Veterans (U.S. Military) all adults	2%
Avg. Monthly Household Income	\$422
Percent Working at Entry	24%
Adults Served	911
Children Served	1,418
Race - White (HoH)	28%
Race - Black (HoH)	71%
Race- Other (HoH)	1%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Mean Family Size	3.4
Average Number of Children	2.1
Children 0 - 2 years	34%
Children 3 - 7 years	39%
Children 8 - 12 years	18%
Children 13 - 17 years	9%

The performance of the system, reflected by the successful housing outcomes is very good. The reduction in the new households and households served is due to the termination of federal stimulus funds. Several direct housing programs were closed as of 6/30/12.

¹System includes HFF Rolling Stock, VOAGO TIP, TSA Direct Housing and TSA J2H. CSB Transition is excluded.

System and Program Indicator Report

FY13 Prevention 7/1/2012-6/30/2013	Households Served			Average Length of Participation (Days) ⁴			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
Prevention System ¹	569	558	√	90	36	√	468	503	√	90%	96%	√	No



DEMOGRAPHICS	Family & Adults
Households Served	558
Recidivism ⁵	4%
Clients Served	1,643
Average Age (HoH)	39
Gender - Male (HoH)	20%
Gender - Female (HoH)	80%
Veterans (U.S. Military) all adults	3%
Avg. Monthly Household Income	\$1,000
Percent Working at Entry	50%
Race - White (HoH)	42%
Race - Black (HoH)	57%
Race - Other (HoH)	1%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Adults Served	755
Children Served	888
Mean Family Size ³	3.5
Average Number of Children ³	2.0
Children 0 - 2 years ^{2,3}	20%
Children 3 - 7 years ^{2,3}	33%
Children 8 - 12 years ^{2,3}	27%
Children 13 - 17 years ^{2,3}	19%

The performance of the system, reflected by the successful housing outcomes is very good. The high average income and employment rate, compared to the other systems serving families, indicates a need for more effective targeting of households that without this prevention assistance would become homeless. A change was made in eligibility criteria for households served on 03/08/2013, we will continue to monitor the effect of these changes.

¹ Starting FY13, system includes CIS Stable Families, Gladden Community House Prevention and Stable Families.

² Due to rounding percentage does not add up to 100%.

³ Data only refers to the families served.

⁴ Average length of participation without GCH Prevention is 84 days.

⁵ Does not include GCH- Stable families.

EMERGENCY SHELTER - Single Adult Programs	Households Served				Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					Movement	Recidivism ⁴	Program of Concern	
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 15%	Actual (%) Goal 5%	Yes or No
7/1/2012-6/30/2013																		
MEN																		
LSS - Faith Mission on 6th ²	N/A	1,569	N/A	N/A	110	125	N/A	32	N/A	N/A	321	N/A	N/A	22%	N/A	28%	7%	N/A
LSS - Faith Mission on 8th ²	N/A	1,054	N/A	N/A	95	93	N/A	36	N/A	N/A	224	N/A	N/A	23%	N/A	30%	4%	N/A
Friends of the Homeless - Men's Shelter	1,416	1,407	(9)	√	130	132	30	37	≠	322	327	√	25%	26%	√	32%	8%	No
VOAGO - Men's Shelter	520	455	(65)	≠	40	44	30	37	≠	120	142	√	25%	35%	√	30%	14%	No
YMCA Overflow	370	588	218	√	130	76	30	11	√	N/A	4	N/A	N/A	1%	N/A	67%	25%	No
WOMEN																		
LSS - Faith Mission - Nancy's Place ²	N/A	646	N/A	N/A	42	54	N/A	33	N/A	N/A	193	N/A	N/A	32%	N/A	13%	5%	N/A
Friends of the Homeless - Rebecca's Place	512	685	173	√	47	50	30	29	√	116	154	√	25%	24%	√	12%	5%	No
YMCA Overflow	115	237	122	√	60	34	30	12	√	N/A	3	N/A	N/A	1%	N/A	31%	0%	No
INEBRIATE																		
Maryhaven - Engagement Center	1,400	1,163	(237)	≠	50	55	11	17	≠	243	178	≠	18%	16%	√	21%	9%	Yes
VA EMERGENCY HOUSING																		
VOAGO - VA Emergency Housing ³	52	79	27	√	13	13	90	66	√	13	35	√	25%	53%	√	9%	4%	No
LSS - VA Men & Women ³	68	100	32	√	17	15	90	66	√	34	39	√	50%	48%	√	18%	6%	No
AGENCY																		
Lutheran Social Services - Faith Mission ²	2,691	3,026	335	√	247	273	30	36	≠	611	720	√	25%	26%	√	28%	6%	No

¹ Capacity does not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission on 6th, Faith Mission on 8th and Nancy's Place.

³ Non-CSB funded program.

⁴ The % of individuals that enter the shelter system within 14-90 days following a successful housing outcome that occurred between 7/1/12 - 3/31/13.

COORDINATED POINT OF ACCESS - Single Adult	Total Households Served			Shelter Linkage			Successful Diversion Outcomes					Program of Concern	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)		Outcome Achievement
7/1/2012-6/30/2013													
HandsOn Central Ohio - CPOA	5,700	7,280	√	80%	95%	√	1,311	1,561	√	20%	16%	√	No

EMERGENCY SHELTER - Families	Households Served				Nightly Occupancy			Average Length of Stay (Days)			Successful Housing Outcomes					Average Transition Time (Days) ²			Recidivism ⁴	Program of Concern	
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual			Outcome Achievement
7/1/2012-6/30/2013																					
YWCA - Family Center	660	1,251	591	√	50	64	√	20	20	√	427	804	√	70%	68%	√	7	8	√	0%	No
YWCA - Diversion ³	N/A	2,245	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	755	N/A	39%	32%	≠	N/A	N/A	N/A	N/A	N/A

ACCESS TO BENEFITS	New Households Served			Total Households Served			Submitted SSI/SSDI Applications					Successful SSI/SSDI Applications			Submitted Other Applications					Program of Concern		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)		Actual (%)	Outcome Achievement
7/1/2012-6/30/2013																						
YWCA - Benefit Partnership	182	466	√	200	625	√	106	146	√	42%	23%	≠	40%	29%	≠	50	220	√	20%	35%	√	No

¹Capacity does not include overflow.

²The Average Transition Time measures the average number of days households receive shelter services from shelter entry to entry/enrollment into the Direct housing/Rapid Re-housing program.

³Successful outcomes represent successfully diverted households that did not enter the YWCA Family Center.

⁴The % of households that enter the shelter system within 14-90 days following a successful housing outcome that occurred between 7/1/12 -3/31/13.

SUPPORTIVE HOUSING	Households Served					Program Occupancy ¹			Housing Stability (Months)			Successful Housing Outcomes						Program of Concern
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Attainment of Goal (95%)	Goal (# of months)	Actual (# of months)	Attainment of Goal	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2012-6/30/2013																		
Community Housing Network - Briggsdale	25	30	26	(4)	≠	25	100%	√	24	40	√	27	24	≠	90%	100%	√	No
Community Housing Network - Cassady	10	12	16	4	√	10	100%	√	24	22	√	11	12	√	90%	75%	≠	No
Community Housing Network - Community ACT	42	50	52	2	√	41	98%	√	18	31	√	45	49	√	90%	94%	√	No
Community Housing Network - East 5th Avenue	38	46	44	(2)	√	36	95%	√	24	33	√	41	40	√	90%	91%	√	No
Community Housing Network - Hotel St. Clair ⁴	30	36	37	1	√	32	107%	√	22	27	√	32	36	√	90%	97%	√	No
Community Housing Network - Inglewood Court ⁵	45	N/A	33	N/A	N/A	20	44%	N/A	N/A	1	N/A	N/A	33	N/A	N/A	100%	N/A	N/A
Community Housing Network - Leased Supportive Housing	25	30	32	2	√	24	96%	√	9	18	√	27	27	√	90%	84%	≠	No
Community Housing Network - North 22nd Street	30	36	36	0	√	29	97%	√	24	39	√	32	34	√	90%	94%	√	No
Community Housing Network - North High Street	33	40	38	(2)	√	32	97%	√	24	46	√	36	34	√	90%	95%	√	No
Community Housing Network - Parsons	25	30	31	1	√	23	92%	√	24	29	√	27	25	√	90%	87%	√	No
Community Housing Network - RLPTI ²	108	130	123	(7)	√	103	95%	√	24	38	√	117	118	√	90%	96%	√	No
Community Housing Network - Safe Havens ³	13	18	14	(4)	≠	14	108%	√	24	59	√	16	14	≠	90%	100%	√	No
Community Housing Network - Southpoint Place	46	55	65	10	√	44	96%	√	20	27	√	50	61	√	90%	94%	√	No
Maryhaven - Commons at Chantry	50	60	55	(5)	√	48	96%	√	22	29	√	54	48	≠	90%	87%	√	No
National Church Residences - Commons at Buckingham	75	90	86	(4)	√	74	99%	√	15	25	√	81	80	√	90%	93%	√	No
National Church Residences - Commons at Grant	50	60	56	(4)	√	50	100%	√	24	54	√	54	53	√	90%	95%	√	No
National Church Residences - Commons at Livingston	25	30	28	(2)	√	24	96%	√	9	20	√	27	26	√	90%	93%	√	No
National Church Residences - Commons at Third ⁴	60	72	72	0	√	61	102%	√	6	10	√	64	63	√	90%	88%	√	No
Southeast - Scattered Sites ²	120	144	144	0	√	118	98%	√	24	46	√	130	126	√	90%	87%	√	No
YMCA - 40 West Long Street	105	126	126	0	√	102	97%	√	24	37	√	113	116	√	90%	91%	√	No
YMCA - Sunshine Terrace	75	90	85	(5)	√	75	100%	√	24	52	√	86	82	√	90%	96%	√	No
YWCA - WINGS	69	83	97	14	√	64	93%	√	24	27	√	75	85	√	90%	88%	√	No

¹ Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity. The goal is 95% for the occupancy rate.

² The following PSH programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN Family Homes (SRA/6 households), CHN-RLPTI (TRA/22 households); Southeast Scattered Sites (TRA/2 households).

³ Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

⁴ Program served RL individuals in Non-RL units or eligible roommates/couples.

⁵ Program started lease-up in May 2013.

HUD CoC FUNDED PROGRAMS ¹	Households Served					Program Occupancy Rate ²			Housing Stability (Months)			Successful Housing Outcomes					Program of Concern	
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)		Outcome Achievement
7/1/2012-6/30/2013																		
Transitional Housing																		
Amethyst - RSvP	8	46	72	26	√	95%	100%	√	2	1	√	29	46	√	77%	78%	√	No
Huckleberry House - Transitional Living Program	24	51	48	(3)	√	98%	96%	√	10	9	√	18	21	√	77%	88%	√	No
Maryhaven - Women's Program ⁵	5	10	17	7	√	80%	120%	√	4	5	≠	5	5	√	50%	56%	√	No
Southeast - New Horizons Transitional Housing	36	90	121	31	√	95%	100%	√	4	5	≠	43	70	√	77%	81%	√	No
VOAGO - Veterans Program ³	40	100	162	62	√	95%	100%	√	4	4	√	74	51	≠	77%	41%	≠	No
YMCA - ADAMH Pilot ⁵	5	35	34	(1)	√	80%	160%	√	4	4	√	4	22	√	50%	81%	√	No
Permanent Supportive Housing																		
Community Housing Network - Family Homes ⁴	15	18	18	0	√	95%	100%	√	24	37	√	14	17	√	80%	94%	√	No
Community Housing Network - Wilson	8	10	10	0	√	95%	100%	√	24	98	√	8	10	√	80%	100%	√	No
VOAGO - Family Supportive Housing	30	36	45	9	√	95%	97%	√	24	30	√	29	39	√	80%	87%	√	No
Shelter Plus Care																		
Amethyst - Shelter Plus Care ⁷	92	128	152	24	√	95%	98%	√	20	21	√	102	117	√	80%	76%	≠	No
ARCO - Shelter Plus Care (TRA)	89	105	106	1	√	95%	98%	√	24	69	√	84	102	√	80%	95%	√	No
Community Housing Network - Shelter Plus Care (SRA) ^{4,6}	172	206	305	99	√	95%	108%	√	24	17	≠	165	256	√	80%	84%	√	No
Community Housing Network - Shelter Plus Care (TRA) ^{4,6}	149	179	203	24	√	95%	105%	√	24	26	√	143	195	√	80%	96%	√	No
LSS - Faith Mission/Faith Housing Shelter Plus Care (SRA)	9	11	11	0	√	95%	100%	√	24	33	√	9	11	√	80%	100%	√	No
Total Shelter Plus Care	511	629	779	148	√	95%	103%	√	N/A	27	N/A	503	712	√	80%	91%	√	No

¹ Programs are non-CSB funded. Goals for these programs were set by each agency/program in accordance to the CoC set standards, if applicable.

² Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity.

³ VOAGO- Veterans is not a HUD COC funded program but receives VA funding. As of 01/01/2011 it is mandatory for this program to participate in CSP.

⁴ The following PSH programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN Family Homes (SRA/6 households), CHN-RLPTI (TRA/22 households); Southeast Scattered Sites (TRA/2 households).

⁵ Program capacity fluctuates based on need and available capacity.

⁶ CMHA allows over-leasing for this program.

⁷ Program capacity decreased to 72 in June 2013; showing at 92 since majority of the reporting period was covered at this capacity

DIRECT HOUSING/RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes ²						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2012-6/30/2013																									
Homeless Families Foundation -Rolling Stock	172	209	√	218	264	√	15	17	≠	100	105	√	154	184	√	90%	89%	√	\$1,000	\$992	√	90%	92%	√	No
The Salvation Army - Direct Housing	175	164	√	212	201	√	13	16	≠	100	97	√	157	138	≠	90%	91%	√	\$1,200	\$1,097	√	90%	95%	√	No
The Salvation Army - Job2Housing	90	44	≠	115	95	≠	15	11	√	180	212	≠	68	69	√	90%	87%	√	\$4,000	\$3,116	√	100%	99%	√	No
VOAGO Families -Transition in Place	76	102	√	100	126	√	15	17	≠	100	103	√	68	99	√	90%	97%	√	\$1,000	\$1,088	√	90%	98%	√	No
YWCA - Kinship Care ¹	57	46	≠	57	46	≠	2	1	√	90	70	√	21	16	≠	70%	44%	≠	\$600	\$422	√	90%	92%	√	No
CSB - Transition Program ³	N/A	N/A	N/A	800	1188	√	N/A	N/A	N/A	N/A	N/A	N/A	784	1149	√	98%	97%	√	\$700	\$646	√	98%	97%	√	No

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)			Program of Concern	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No	
7/1/2012-6/30/2013																							
Gladden Community House - Prevention	N/A	318	N/A	320	320	√	N/A	N/A	N/A	310	320	√	97%	100%	√	N/A	N/A	N/A	N/A	N/A	N/A	No	
Gladden Community House ¹ - Stable Families	68	73	√	68	73	√	90	61	√	47	50	√	90%	93%	√	\$880	\$835	√	90%	100%	√	No	
Communities In Schools - Stable Families	136	140	√	166	176	√	90	93	√	119	137	√	90%	88%	√	\$880	\$834	√	90%	90%	√	No	

OUTREACH	New Households Served			Total Households Served			Successful Outcomes						Successful Housing Outcomes						Usage of CSB DCA (%)			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2012-6/30/2013																						
Maryhaven - Outreach	300	270	√	320	401	√	210	248	√	70%	86%	√	105	152	√	50%	61%	√	25%	44%	√	No

¹ New program started 7/1/2012.

² Successful outcomes measure for YWCA - Kinship Care.

³ Includes households served with HPRP funding.



communityshelterboard

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Development Services Agency



The City of Columbus
Mayor Michael B. Coleman

