

SYSTEM & PROGRAM LEVEL INDICATOR REPORT

FY2012
4/1/12 – 6/30/12

Our Mission

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

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Overview

System and Program Indicators Reports are published quarterly and furnished to CSB trustees, the Rebuilding Lives Funder Collaborative, and the Continuum of Care Steering Committee. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded shelter, services and permanent supportive housing programs and other Continuum of Care, non-CSB funded programs. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

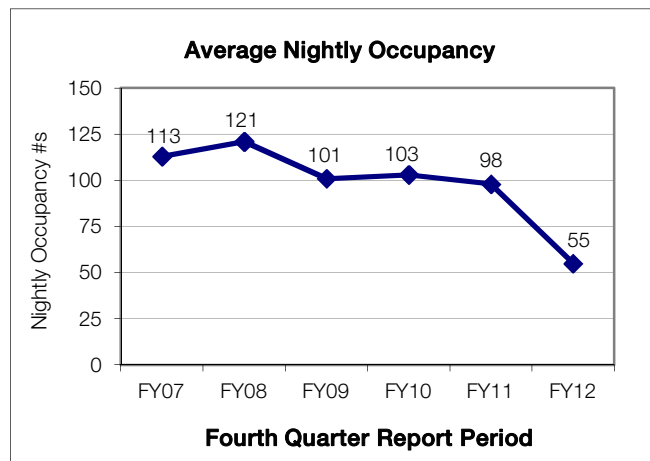
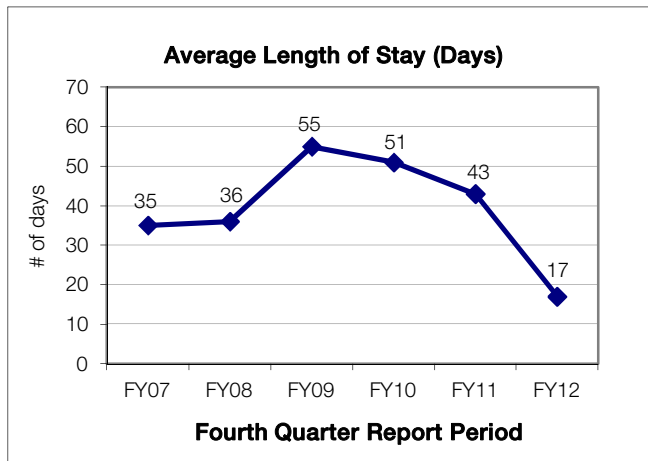
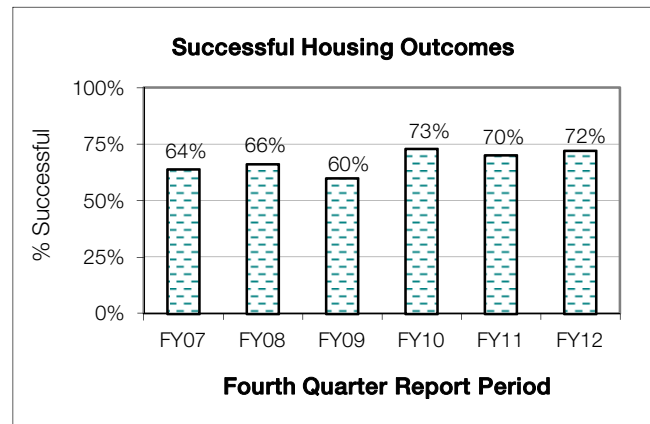
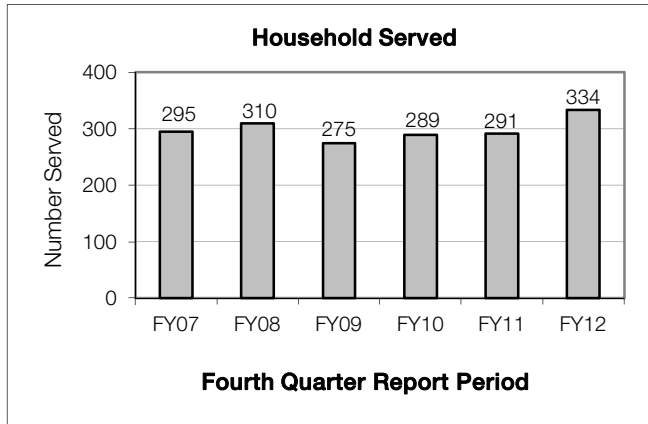
Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	4/1/2012-6/30/2012	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
FAMILY SYSTEM	232	334	√	50	55	20	17	√	127	188	√	70%	72%	√	No



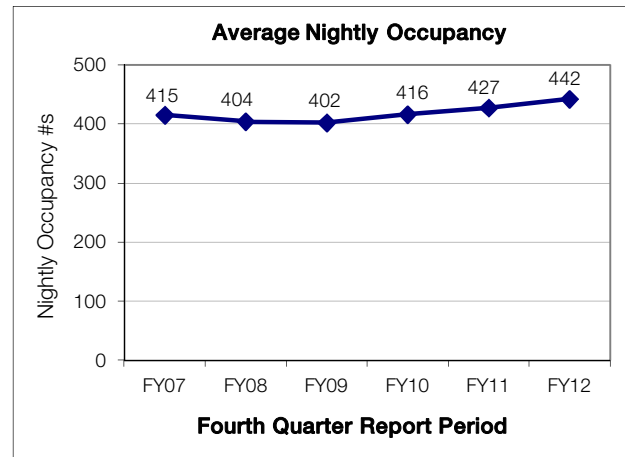
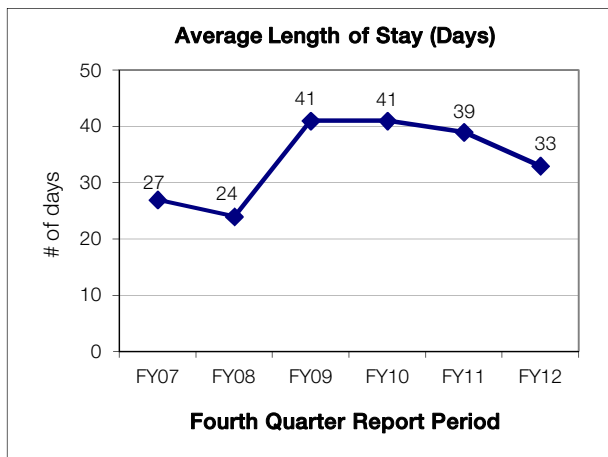
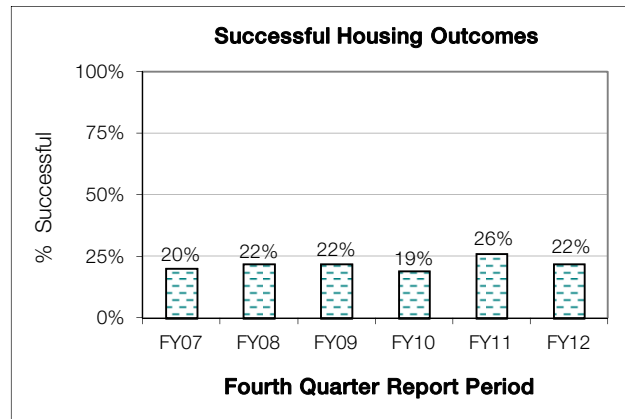
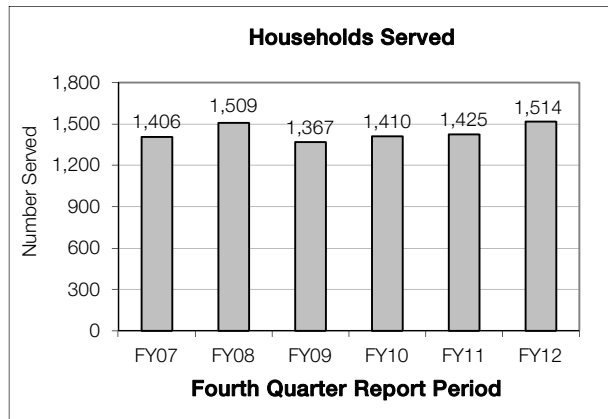
DEMOGRAPHICS	Family
Households Served	334
Percent Newly homeless	49%
Clients Served	1,089
Average Age (HoH)	29
Gender - Male (HoH)	6%
Gender - Female (HoH)	94%
Veterans (U.S. Military) all adults	2%
Avg. Monthly Household Income	\$402
Percent Working at Entry	19%
Race - White (HoH)	31%
Race - Black (HoH)	68%
Race- Other (HoH)	1%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Adults Served	444
Children Served	645
Mean Family Size	3.3
Average Number of Children	1.9
Children 0 - 2 years ¹	32%
Children 3 - 7 years ¹	37%
Children 8 - 12 years ¹	20%
Children 13 - 17 years ¹	10%

¹Due to rounding percentage does not add up to 100%.

The Family Emergency Shelter System served 15% more households than during the same period of time last year, despite the reduction in capacity due to the Tier II shelters fully transitioning to direct housing. The new capacity of the emergency shelter system for families, as of 1/1/2012, became 50, and is represented by the YWCA Family Center. The YWCA Family Center maintained a good performance with increased successful housing outcomes. It is noteworthy the significant decrease in the average length of stay to 17 days.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2012-6/30/2012															
MEN'S SYSTEM	1,400	1,514	√	443	442	30	33	√	246	243	√	25%	22%	√	No



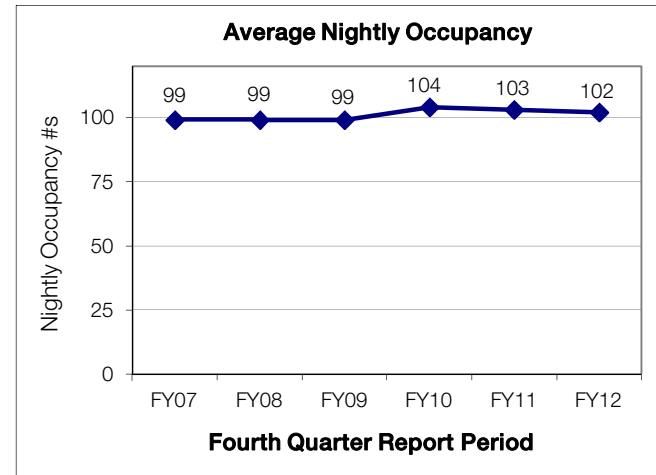
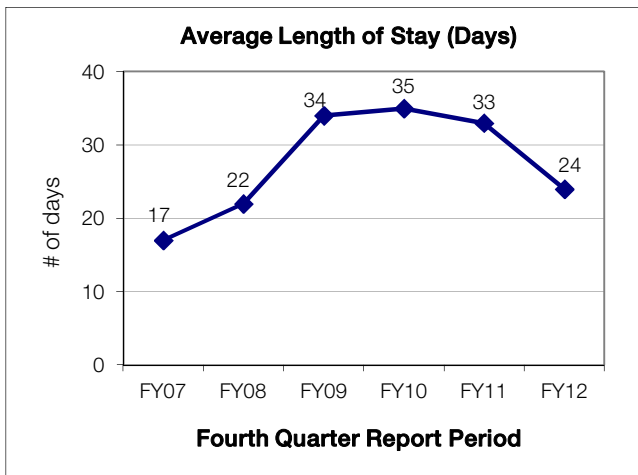
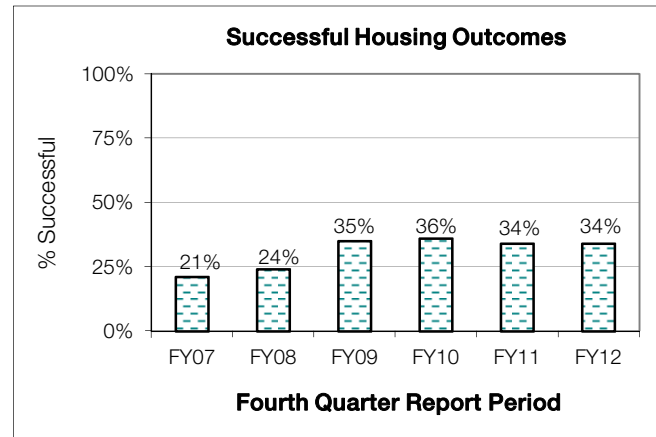
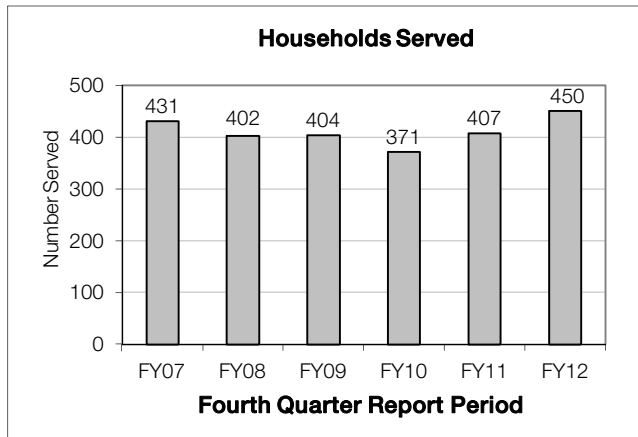
DEMOGRAPHICS	Men
Households Served	1,514
Percent Newly homeless	25%
Average Age (HoH)	43
Men as a percent of total single adults served	77%
Veterans (U.S. Military) all adults	14%
Avg. Monthly Household Income	\$259
Percent Working at Entry	20%
Race - White	37%
Race - Black	61%
Race- Other (HoH)	2%
Hispanic	3%
Non-Hispanic	97%
Adults 18 - 24 years ¹	9%
Adults 25 - 34 years ¹	20%
Adults 35 - 44 years ¹	24%
Adults 45 - 55 years ¹	35%
Adults 56 - 61 years ¹	10%
Adults 62+ ¹	3%

¹Due to rounding percentage exceeds 100%.

The system experienced an increase in the number of individuals served at 6%. The significant decrease in the average length of stay is a reflection of the new policies implemented throughout the system as of 7/1/2011. The capacity for the system increased by 26 units with the addition of the VOAGO & LSS VA Emergency Housing beds. FY09 to FY12 Average Length of Stay calculations are based on a new, improved methodology.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						System of Concern
	4/1/2012-6/30/2012	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
WOMEN'S SYSTEM	380	450	√	101	102	30	24	√	71	120	√	25%	34%	√	No



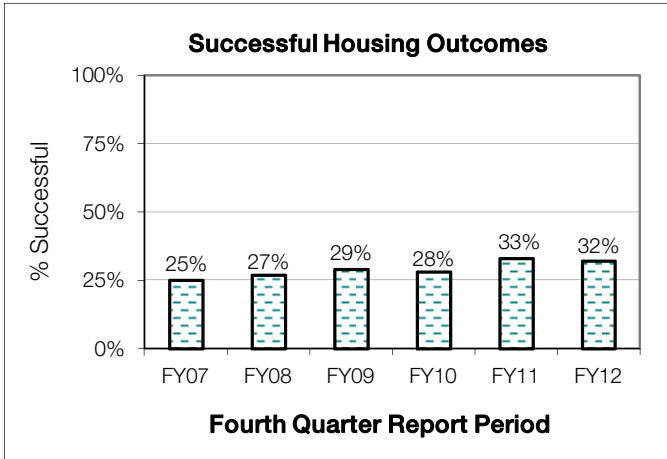
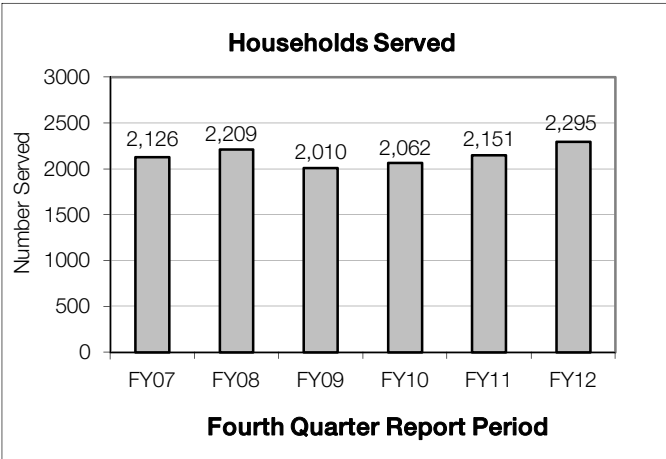
DEMOGRAPHICS	Women
Households Served	450
Percent Newly homeless	35%
Average Age (HoH)	40
Women as a percent of total single adults served	23%
Veterans (U.S. Military) all adults	4%
Avg. Monthly Household Income	\$275
Percent Working at Entry	14%
Race - White	42%
Race - Black	56%
Race- Other (HoH)	2%
Hispanic	2%
Non-Hispanic	98%
Adults 18 - 24 years ¹	15%
Adults 25 - 34 years ¹	20%
Adults 35 - 44 years ¹	26%
Adults 45 - 55 years ¹	32%
Adults 56 - 61 years ¹	6%
Adults 62+ ¹	2%

¹Due to rounding percentage exceeds 100%

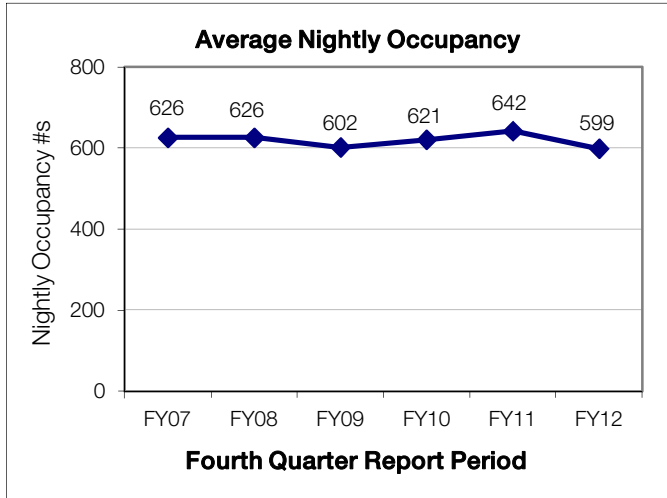
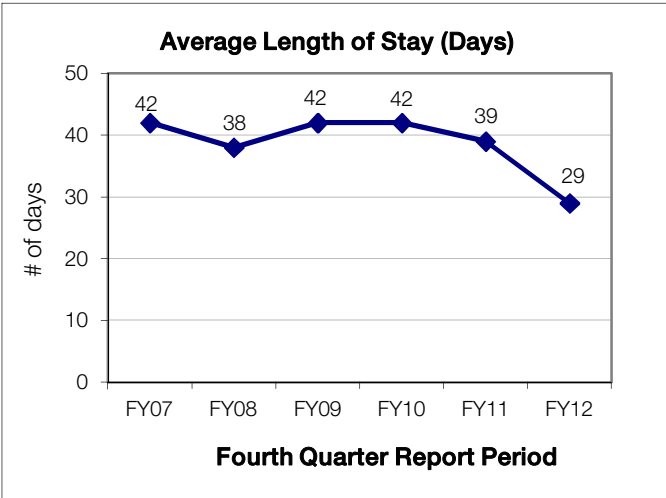
The system experienced an increase in the number of individuals served at 11%. The significant decrease in the average length of stay is a reflection of the new policies implemented throughout the system as of 7/1/2011. The capacity of the system increased by 4 units with the addition of the LSS VA Emergency Housing beds. FY09 to FY12 Average Length of Stay calculations are based on a new, improved methodology.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	4/1/2012-6/30/2012	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Emergency Shelter System ¹	2,012	2,295	√	594	599	30	29	√	507	552	√	35%	32%	√	No



DEMOGRAPHICS	Shelter
Households Served	2,295
Clients Served	3,045
Adults Served	2,400
Children Served	645
Average Age (HoH)	40
Gender - Male (HoH)	67%
Gender - Female (HoH)	33%
Percent Newly homeless	30%
Veterans (U.S. Military) (All Adults)	10%
Avg. Monthly Household Income	\$285
Percent Working at Entry	18%
Race - White (HoH)	37%
Race - Black (HoH)	61%
Race- Other (HoH)	2%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%

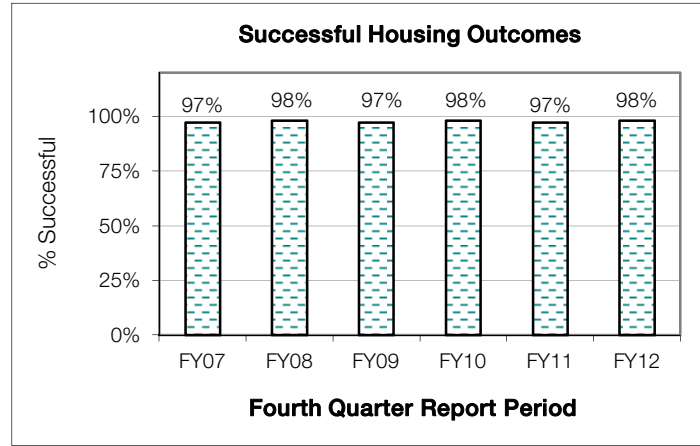
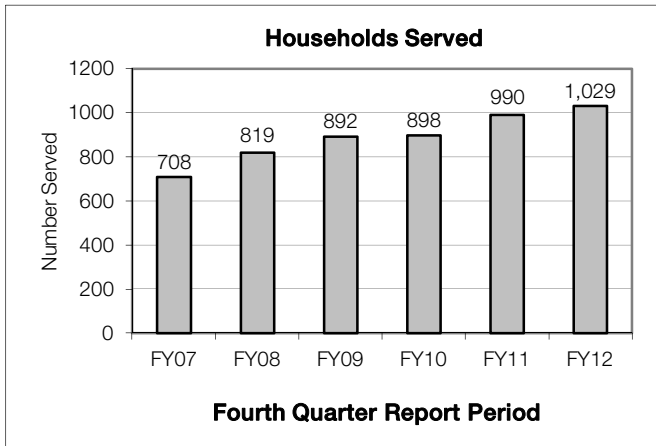


We are reporting a 7% increase in the number of households served compared to the same period last year. The significant decrease in the average length of stay is a reflection of the new policies implemented throughout the single adult system as of 7/1/2011 and excellent performance of the family emergency shelter system. The percent of newly homeless is concerning in that it shows that the system served mostly the same population as in the prior reporting period(s).

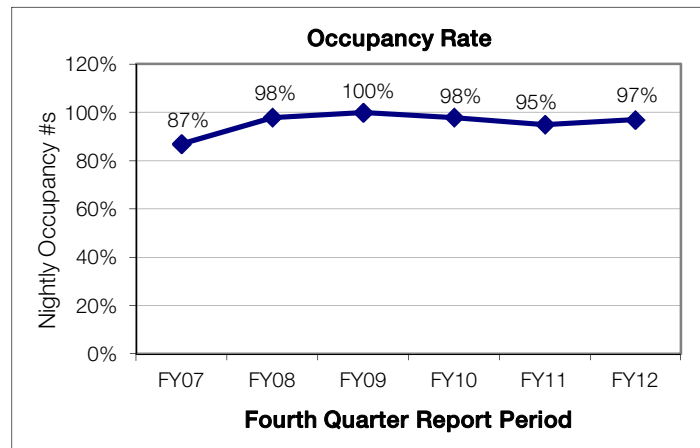
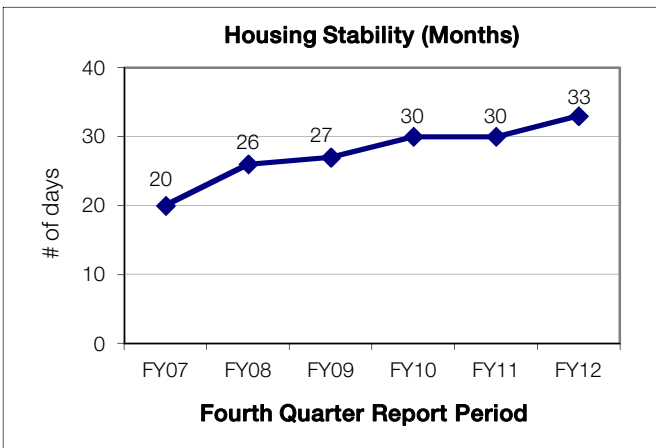
¹ System includes single adult and family shelters.
² Overflow capacity is not included.

System and Program Indicator Report

FY12 Permanent Supportive Housing (PSH) - Rebuilding Lives Units	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	4/1/2012-6/30/2012	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
PSH SYSTEM	1,013	1,029	√	95%	97%	√	24	33	√	912	1,004	√	90%	98%	√	No

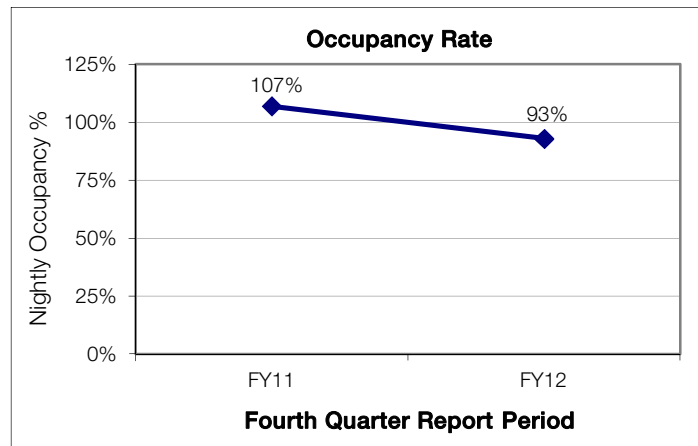
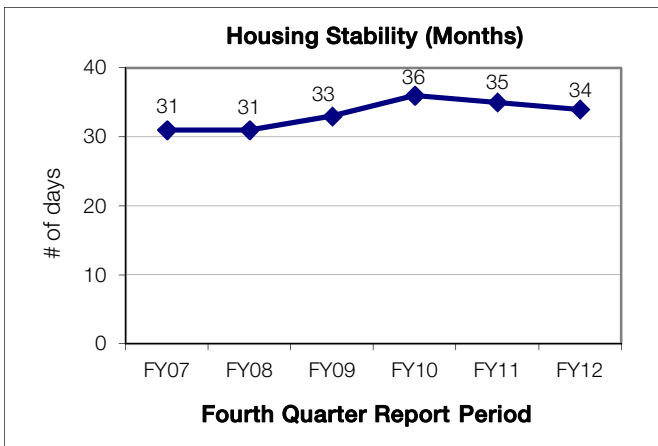
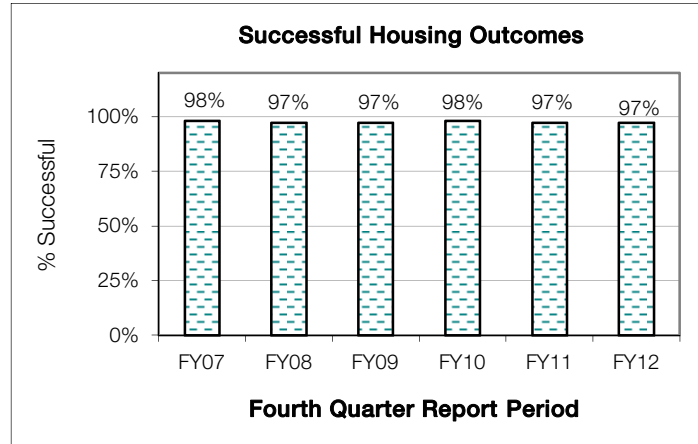
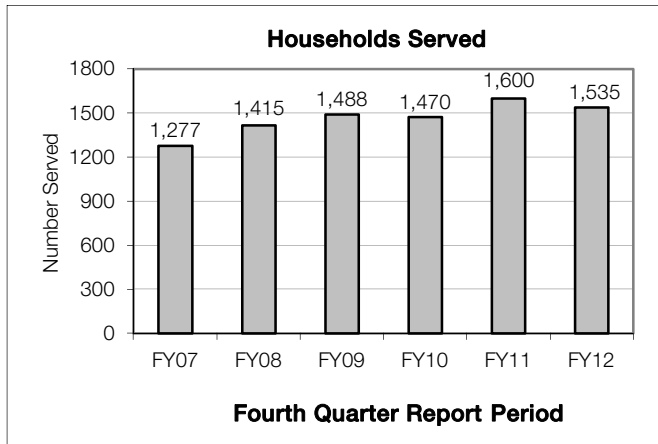


The PSH System continues to perform well. The inventory as of 6/30/2012 is 1050 units of Rebuilding Lives Permanent Supportive Housing with the addition of the new National Church Residences Commons at Third development that started lease up at the end of June. 4% more households were served this reporting period compared to the similar reporting period of last year.



System and Program Indicator Report

FY12 Permanent Supportive Housing (PSH) - Rebuilding Lives (RL) and Non RL units combined	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	4/1/2012-6/30/2012	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
Total PSH System ¹	1,605	1,535	✓	95%	93%	✓	24	34	✓	1284	1,486	✓	80%	97%	✓	No

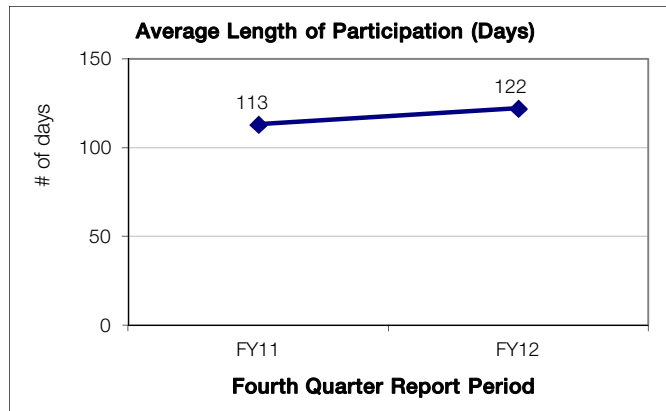
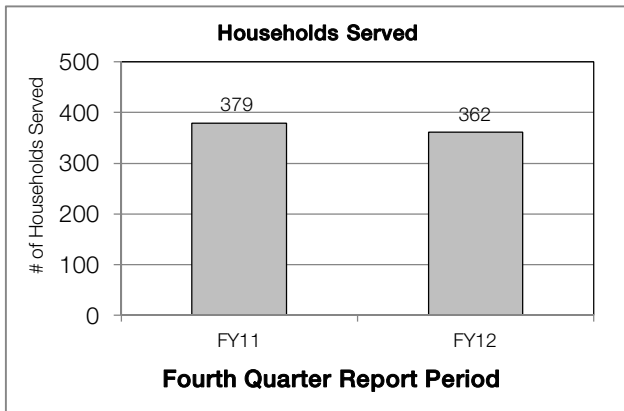
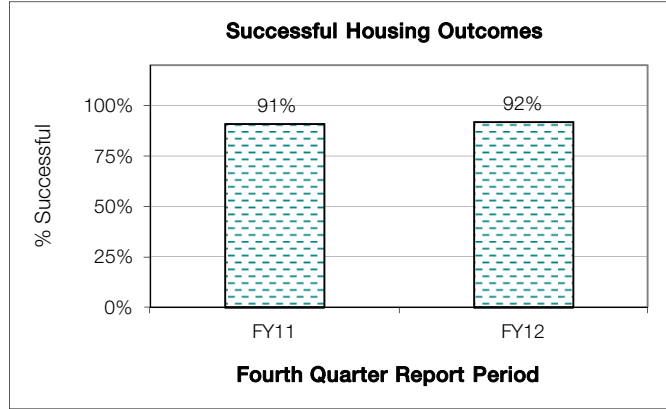
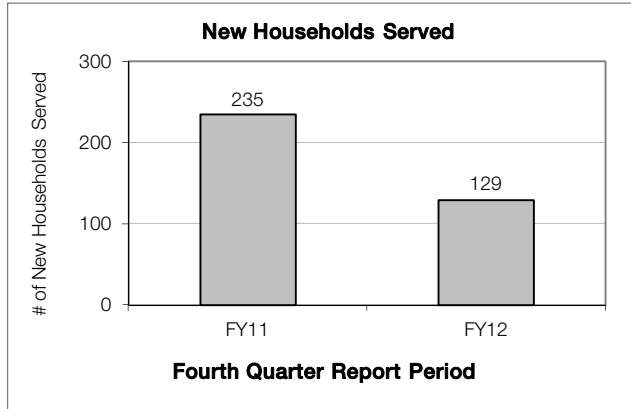


CSB is reporting out on all supporting housing projects as a whole. All historical numbers for the entire system were recreated using the same methodology as for FY2012 for all applicable metrics. The current capacity of Permanent Supportive Housing units included in Columbus Service Point (CSP) and reported on here is 1614 (includes NCR Commons at Third). VA VASH voucher capacity of 120 is not included in CSP as well as 3 units at CHN N. High St. 4% less households were served during this period compared to the similar reporting period of last year. This is very concerning, given also the decrease in occupancy to 93%, below the optimal 95%, at a time when emergency shelters are at full capacity. The decrease is due to the poor performance of the Shelter Plus Care programs (Shelter Plus Care occupancy 84%).

¹ System includes CSB and non-CSB funded PSH & SPC programs.

System and Program Indicator Report

FY12 Direct Housing/Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						System of Concern
	4/1/2012-6/30/2012	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
Direct Housing Rapid Re-housing System ¹	185	129	≠	393	362	√	100	122	≠	182	173	√	90%	92%	√	No



DEMOGRAPHICS	Family & Adults
Households Served	362
Percent New Households Served	36%
Clients Served	1,076
Average Age for Families (HoH)	28
Average Age for Single Adults	44
Gender - Male (HoH)	17%
Gender - Female (HoH)	83%
Veterans (U.S. Military) all adults	3%
Avg. Monthly Household Income	\$459
Percent Working at Entry	29%
Adults Served	453
Children Served	623
Race - White (HoH)	28%
Race - Black (HoH)	70%
Race- Other (HoH)	2%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Mean Family Size ²	3.3
Average Number of Children ²	2.0
Children 0 - 2 years ²	33%
Children 3 - 7 years ²	40%
Children 8 - 12 years ²	16%
Children 13 - 17 years ²	11%

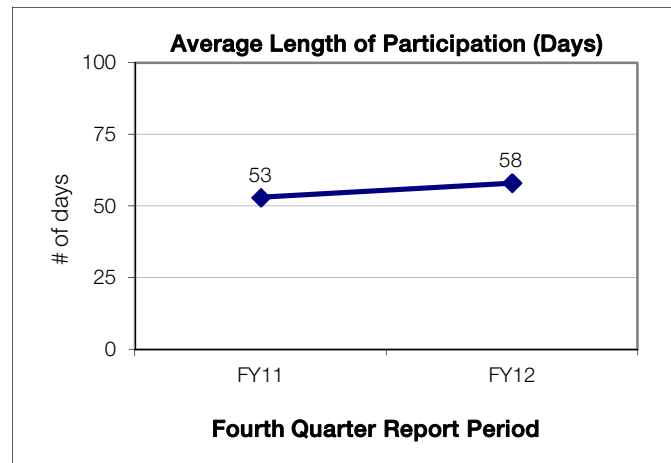
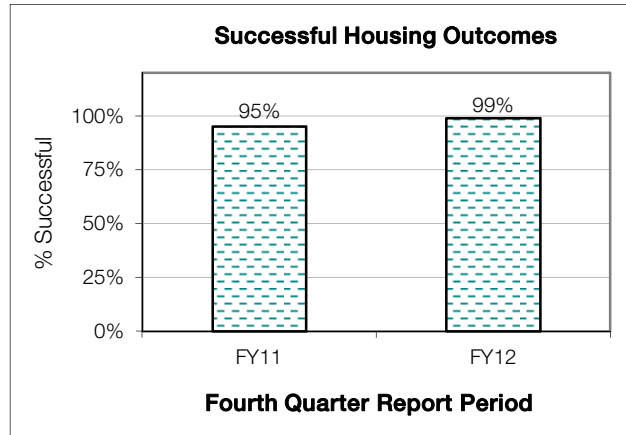
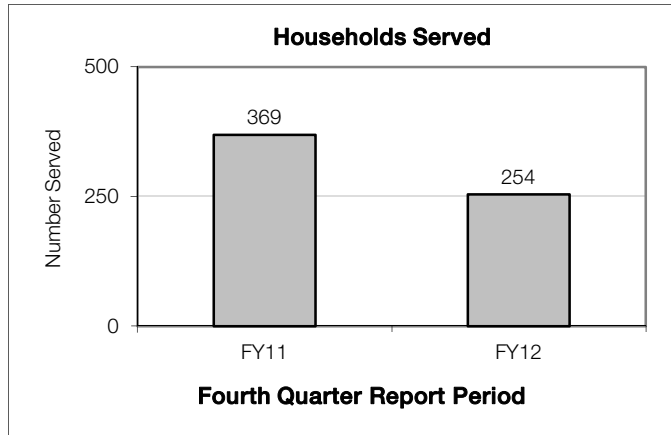
The system experienced the termination of the HPRP funding stream this reporting period and the decrease in households served is reflective of the programs serving single adults ramping down operations. Still, the performance of the system, reflected by the successful housing outcomes is very good.

¹System includes HFF Rolling Stock, VOAGO TIP, VOAGO Rapid-Re-housing Single Adults, TSA Direct Housing, TSA J2H, CSS Rapid Re-housing, CHN Placement, CHN In-Reach Single Adults. CSB Transition and HPRP Transition are excluded.

²Data only refers to the families served.

System and Program Indicator Report

FY12 Prevention 4/1/2012-6/30/2012	Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						System of Concern Yes or No
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
Prevention System ¹	200	254	√	90	58	√	132	208	√	90%	99%	√	No



DEMOGRAPHICS	Family & Adults
Households Served	254
Clients Served	686
Average Age (HoH)	32
Gender - Male (HoH)	19%
Gender - Female (HoH)	81%
Veterans (U.S. Military) all adults	3%
Avg. Monthly Household Income	\$950
Percent Working at Entry	40%
Race - White (HoH)	33%
Race - Black (HoH)	65%
Race - Other (HoH)	2%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Adults Served	303
Children Served	383
Mean Family Size ²	3.4
Average Number of Children ²	2.1
Children 0 - 2 years ^{2,3}	20%
Children 3 - 7 years ^{2,3}	36%
Children 8 - 12 years ^{2,3}	26%
Children 13 - 17 years ^{2,3}	19%

¹ Starting FY12 Q3, system includes CIS Stable Families, Gladden Community House Prevention and CHN Prevention. GCH Single Adult Prevention and CHN ADAMH Prevention programs are no longer included in the system as the programs ended before the reporting period.

² Data only refers to the families served.

³ Percentage exceeds 100% due to rounding.

EMERGENCY SHELTER --Single Adult Programs	Households Served				Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						Movement	Newly Homeless	Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 15%	Actual (%)	Yes or No
4/1/2012-6/30/2012																		
MEN																		
Faith Mission on 6th ²	N/A	464	N/A	N/A	110	112	N/A	28	N/A	N/A	72	N/A	N/A	20%	N/A	21%	26%	N/A
Faith Mission on 8th ²	N/A	320	N/A	N/A	95	94	N/A	33	N/A	N/A	59	N/A	N/A	26%	N/A	24%	23%	N/A
Friends of the Homeless - Men's Shelter	489	526	37	√	130	127	30	26	√	90	63	≠	25%	15%	≠	25%	28%	No
VOAGO Men's Shelter	188	159	(29)	≠	40	40	30	29	√	37	25	≠	25%	21%	√	36%	16%	No
WOMEN																		
Faith Mission - Nancy's Place ²	N/A	169	N/A	N/A	42	43	N/A	28	N/A	N/A	60	N/A	N/A	47%	N/A	6%	37%	N/A
Friends of the Homeless - Rebecca's Place	177	223	46	√	47	46	30	22	√	33	44	√	25%	25%	√	9%	40%	No
INEBRIATE																		
Maryhaven Engagement Center	527	500	(27)	√	50	52	11	10	√	86	43	≠	18%	9%	≠	10%	16%	No
VA EMERGENCY HOUSING																		
VOAGO VA Emergency Housing ³	13	36	23	√	13	13	90	59	√	4	14	√	25%	61%	√	4%	39%	No
LSS - VA Men & Women ⁴	17	34	17	√	17	17	90	60	√	9	9	√	50%	50%	√	22%	32%	No
AGENCY																		
Lutheran Social Services - Faith Mission ²	930	937	7	√	247	249	30	30	√	171	190	√	25%	27%	√	20%	27%	No

¹ Capacity does not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission on 6th, Faith Mission on 8th and Nancy's Place.

³ Program implemented 11/1/2010. Non-CSB funded program.

⁴ Program implemented 9/1/2011. Non-CSB funded program.

⁵ YMCA and YWCA provided overflow services in FY12 for men and women, respectively.

EMERGENCY SHELTER--Tier I Family Program	Households Served				Nightly Occupancy			Average Length of Stay (Days)			Successful Outcomes						Successful Housing Outcomes						Average Transition Time (Days) ²			Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Yes or No
4/1/2012-6/30/2012																										
YWCA Family Center	232	334	102	√	50	55	√	20	17	√	N/A	N/A	N/A	N/A	N/A	N/A	127	188	√	70%	72%	√	7	9	√	No
YWCA Diversion ³	N/A	832	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	361	N/A	39%	42%	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

¹ Capacity does not include overflow.

²The Average Transition Time measures the average number of days households receive shelter services from shelter entry to entry/enrollment into the Direct housing/Rapid Re-housing program.

³Successful outcomes represent successfully diverted households that did not enter the YWCA Family Center.

SUPPORTIVE HOUSING	Households Served					Program Occupancy ¹			Housing Stability (Months)			Successful Housing Outcomes						Program of Concern
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Attainment of Goal (95%)	Goal (# of months)	Actual (# of months)	Attainment of Goal	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
4/1/2012-6/30/2012																		
Community Housing Network - Briggsdale	25	26	28	2	√	24	96%	√	22	31	√	23	27	√	90%	96%	√	No
Community Housing Network - Cassidy	10	11	14	3	√	9	90%	√	24	27	√	10	12	√	90%	86%	√	No
Community Housing Network - Community ACT	42	44	43	(1)	√	39	93%	√	14	29	√	40	41	√	90%	95%	√	No
Community Housing Network - East 5th Avenue	38	40	37	(3)	√	35	92%	√	24	29	√	36	37	√	90%	100%	√	No
Community Housing Network - North 22nd Street	30	32	33	1	√	29	97%	√	24	35	√	29	32	√	90%	97%	√	No
Community Housing Network - North High Street	33	35	34	(1)	√	32	97%	√	24	41	√	32	33	√	90%	97%	√	No
Community Housing Network - Parsons ²	25	26	27	1	√	22	88%	≠	24	33	√	23	27	√	90%	100%	√	No
Community Housing Network - RLPTI ²	108	113	107	(6)	√	99	92%	√	24	33	√	102	105	√	90%	98%	√	No
Community Housing Network - Safe Havens ³	13	16	15	(1)	√	14	108%	√	24	51	√	14	14	√	90%	93%	√	No
Community Housing Network - Southpoint Place	46	48	47	(1)	√	46	100%	√	17	26	√	43	47	√	90%	100%	√	No
Community Housing Network - St. Clair ⁴	26	27	34	7	√	31	103%	√	20	18	√	24	33	√	90%	97%	√	No
Community Housing Network - Leased Supportive Housing	25	26	27	1	√	24	96%	√	12	11	√	22	26	√	85%	96%	√	No
Maryhaven Commons at Chantry	50	53	50	(3)	√	47	94%	√	22	21	√	48	50	√	90%	100%	√	No
National Church Residences - Commons at Grant	50	53	52	(1)	√	49	98%	√	24	49	√	48	50	√	90%	96%	√	No
National Church Residences - Commons at Buckingham	75	79	76	(3)	√	75	100%	√	12	17	√	71	75	√	90%	99%	√	No
National Church Residences - Commons at Livingston	25	26	25	(1)	√	25	100%	√	6	11	√	23	25	√	90%	100%	√	No
Southeast - Scattered Sites ²	120	126	120	(6)	√	119	99%	√	24	45	√	113	116	√	90%	97%	√	No
YMCA - 40 West Long Street	105	110	114	4	√	104	99%	√	24	34	√	99	110	√	90%	96%	√	No
YMCA - Sunshine Terrace	75	79	77	(2)	√	75	100%	√	24	47	√	71	77	√	90%	100%	√	No
YWCA - WINGS	69	73	69	(4)	√	64	93%	√	24	28	√	66	67	√	90%	97%	√	No

¹ Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity. The goal is 95% for the occupancy rate.

² The following programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Family Homes (SRA/3 households); RLPTI (TRA/16 households); Southeast Scattered Sites (TRA/2 households).

³ Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

⁴ Program served RL individuals in non-RL units or eligible roommates/couples.

HUD CoC FUNDED PROGRAMS ¹	Capacity	Households Served				Program Occupancy Rate ²			Housing Stability (Months)			Successful Housing Outcomes						Program of Concern Yes or No
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2012-6/30/2012																		
Transitional Housing																		
Amethyst - RSvP	8	12	24	12	√	85%	88%	√	2	1	√	8	13	√	77%	81%	√	No
Huckleberry House - Transitional Living Program	24	30	30	0	√	98%	100%	√	10	9	√	4	7	√	77%	88%	√	No
Friends of the Homeless - New Horizons	36	48	44	(4)	√	95%	100%	√	4	6	√	11	6	≠	77%	75%	√	No
VOAGO - Veterans ³	40	45	62	17	√	95%	100%	√	4	4	√	19	8	≠	77%	36%	≠	No
Maryhaven Women's Program	5	5	5	0	√	80%	100%	√	4	8	√	2	N/A ⁷	N/A ⁷	50%	N/A ⁷	N/A ⁷	No
YMCA - ADAMH Pilot ⁵	5	10	14	4	√	80%	180%	√	4	3	√	1	3	√	50%	43%	≠	No
Permanent Supportive Housing																		
Community Housing Network - Family Homes ⁴	15	16	15	(1)	√	95%	100%	√	24	37	√	13	15	√	80%	100%	√	No
Community Housing Network - Wilson	8	8	8	0	√	95%	100%	√	24	110	√	6	8	√	80%	100%	√	No
VOAGO - Family Supportive Housing	30	32	30	(2)	√	95%	100%	√	24	34	√	26	30	√	80%	100%	√	No
Shelter Plus Care																		
Amethyst - SPC	92	95	91	(4)	√	95%	82%	≠	20	25	√	76	83	√	80%	91%	√	No
ARCO - TRA ⁶	89	93	92	(1)	√	95%	100%	√	24	74	√	74	87	√	80%	95%	√	No
Community Housing Network - SRA SPC ⁴	172	181	140	(41)	≠	95%	65%	≠	24	24	√	145	136	√	80%	97%	√	No
Community Housing Network - TRA SPC ⁴	149	156	150	(6)	√	95%	97%	√	24	26	√	125	143	√	80%	95%	√	No
Faith Mission - Shelter Plus Care	9	9	8	(1)	≠	95%	89%	≠	24	33	√	7	8	√	80%	100%	√	No
Total Shelter Plus Care	511	534	478	(53)	≠	95%	84%	≠	N/A	N/A	N/A	427	454	√	80%	95%	√	No

¹ Programs are non-CSB funded. Goals for these programs were set by each agency/program in accordance to the CoC set standards, if applicable.

² Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity.

³ VOAGO- Veterans is not a HUD COC funded program but receives VA funding. As of 01/01/2011 it is mandatory for this program to participate in CSP.

⁴ The following programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Family Homes (SRA/3 households); RLPTI (TRA/16 households); Southeast Scattered Sites (TRA/2 households).

⁵ Program capacity fluctuates based on need and available capacity, up to 15 units.

⁶ Agency name changed to AIDS Resource Center Ohio as of 7/1/2011.

⁷ Program did not have any household exits during reporting period.

DIRECT HOUSING/RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%) ¹			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2012-6/30/2012																									
Direct Housing - The Salvation Army	57	46	≠	102	94	↓	13	13	↓	100	77	↓	51	51	↓	90%	93%	↓	\$1,200	\$985	↓	90%	93%	↓	No
Job2Housing - The Salvation Army	25	17	≠	65	72	↓	15	7	↓	180	219	≠	23	21	↓	90%	100%	↓	\$4,000	\$1,525	↓	100%	100%	↓	No
Direct Housing - Homeless Families Foundation	33	31	↓	79	82	↓	15	15	↓	100	111	≠	30	25	≠	90%	96%	↓	\$1,000	\$1,051	↓	90%	88%	↓	No
Direct Housing - VOAGO Families	15	21	↓	39	45	↓	15	12	↓	100	92	↓	14	20	↓	90%	91%	↓	\$1,000	\$1,045	↓	90%	77%	↓ ^β	No
Direct Housing - VOAGO Rapid Re-housing Single Adults ³	22	0	≠	55	37	≠	15	N/A ⁶	N/A ⁶	100	152	≠	25	31	↓	75%	84%	↓	\$1,300	\$1,403	↓	90%	81%	≠	N/A
Direct Housing - CHN In-Reach Single Adults ²	45	4	≠	75	6	≠	19	9	↓	60	19	↓	39	6	≠	75%	100%	↓	\$1,142	\$779	↓	90%	100%	↓	N/A ⁷
Direct Housing - Catholic Social Services Rapid Re-housing ⁴	7	0	≠	25	13	≠	15	14	↓	360	279	↓	22	5	≠	90%	56%	≠	\$1,200	\$1,023	↓	90%	78%	≠	N/A ⁴
Transition - CSB Transition Program ¹	N/A	N/A	N/A	175	290	↓	N/A	N/A	N/A	N/A	N/A	N/A	172	290	↓	98%	100%	↓	\$1,000	\$777	↓	98%	100%	↓	No

PREVENTION	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%) ¹			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
4/1/2012-6/30/2012																									
Prevention - Gladden Community House ⁵	N/A	N/A	N/A	80	209	↓	N/A	N/A	N/A	N/A	N/A	N/A	78	204	↓	97%	100%	↓	N/A	N/A	N/A	N/A	N/A	N/A	No
Stable Families - Communities In Schools ²	34	107	↓	68	141	↓	N/A	N/A	N/A	90	54	↓	31	97	↓	90%	98%	↓	\$1,000	\$1,130	≠	90%	98%	↓	No
Stable Families - CIS Weinland Park Expansion ⁷	17	4	≠	32	16	≠	N/A	N/A	N/A	90	75	↓	15	14	↓	90%	100%	↓	N/A	\$929	N/A	N/A	7%	N/A	N/A ⁷

OUTREACH	New Households Served			Total Households Served			Successful Outcomes						Successful Housing Outcomes			Usage of CSB DCA (%)			Program of Concern			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		Yes or No		
4/1/2012-6/30/2012																						
Maryhaven Outreach	77	58	≠	95	190	↓	54	51	↓	70%	86%	↓	27	33	↓	50%	65%	↓	25%	34%	↓	No

¹ Includes households served with HPRP and non-HPRP funding.

² Exclusive of Weinland Park activity.

³ Program implemented as of November 2010, using HPRP funds. HPRP Programs are not rated.

⁴ Program ended as of 5/31/2012. Three clients were excluded from average length of stay calculation.

⁵ Evaluation time frame is year to date.

⁶ Unable to calculate measure due to program not having any new household entries during reporting period.

⁷ Program ended as of 6/30/2012.

⁸ Some clients did not need DCA at exit from program.

System and Program Indicators Report

Other	New Households Served			Total Households Served			Submitted SSI/SSDI Applications					Successful SSI/SSDI Applications			Submitted Other Applications					Program of Concern			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)		Actual (%)	Outcome Achievement	
4/1/2012-6/30/2012																							
Benefits Partnership-YWCA	59	65	√	87	253	√	36	42	√	42%	17%	≠	40%	30%	≠	36	20	≠	42%	8%	≠	Yes	

HPRP Programs	Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes					Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)							
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement				
4/1/2012-6/30/2012																						
Community Housing Network - Placement	20	14	≠	N/A	82	N/A	8	14	√	85%	100%	√	\$1,250	\$301	√	100%	79%	≠				
Community Housing Network - Prevention	20	63	√	90	89	√	8	63	√	85%	100%	√	\$1,167	\$300	√	100%	86%	≠				
VOAGO Rapid Re-housing Single Adults	55	37	≠	100	152	≠	25	31	√	75%	84%	√	\$1,300	\$1,403	√	90%	81%	≠				
	Total Households Served			Shelter Linkage			Successful Diversion Outcomes															
	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement										
4/1/2012-6/30/2012																						
HandsOn Central Ohio - Coordinated Point of Access	1,700	2,487	N/A	80%	97%	N/A	390	452	N/A	20%	15%	N/A										



communityshelterboard

111 liberty street, suite 150 | columbus, ohio 43215 | 614 221 9195/ main | 614 221 9199/ fax

