



Community Shelter Board

UNTIL EVERYONE HAS A
PLACE TO CALL HOME



communityshelterboard

Until everyone has a place to call home

ANNUAL REPORT FY2020

COMMUNITY SHELTER BOARD leads a coordinated, community effort to make sure everyone has a place to call home. We bring together 16 agencies across the community to work together as a cohesive system for change, driving effective strategy and productive collaboration.

The Columbus and Franklin County community has counted on Community Shelter Board for more than 30 years as a key component of a strong civic infrastructure and to help safeguard its most vulnerable neighbors. With the support of a compassionate community, our system of care served 14,000 people last year with homelessness prevention, shelter, street outreach, rapid re-housing, and permanent supportive housing.



BY THE NUMBERS

JULY 1, 2019 – JUNE 30, 2020

GIVE NOW

RESPONDING TO THE COVID PANDEMIC

162 people received shelter and medical care at the shelter for isolation and quarantine so far during the COVID-19 pandemic.

RAPID RESOLUTION

1,700 families on the brink of homelessness who called the homeless hotline were helped to rapidly resolve their crisis and did not become homeless.

PREVENTION

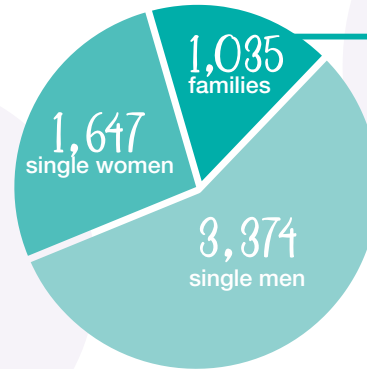
500 families, expectant mothers, and veterans facing homelessness were served by prevention programs. We were able to prevent 91% from becoming homeless by keeping them stably housed.

STREET OUTREACH

120 people who were homeless on the street went directly from the streets to safe, permanent housing.

SHELTER

More than 1,000 families and 5,000 single men and women were kept safe in emergency shelter.



- 2,235 were children
- 125 were pregnant women
- 55 days: average length of time families were homeless (national average is 90 days)
- 10% fewer families needed shelter than last year

RAPID RE-HOUSING

1,000 households in shelter were re-housed and stabilized.

SUPPORTIVE HOUSING

More than 2,000 households that experienced long-term homelessness and disabilities were housed in specialized, supportive housing.

A MOTHER'S STORY ›

GIVE NOW



Click to view video on YouTube

YOU CAN'T STAY HOME IF YOU DON'T HAVE A HOME >

GIVE NOW

Community Shelter Board has been leading a coordinated, community effort to make sure everyone has a place to call home in Columbus and Franklin County. Columbus has a national model in Community Shelter Board for how we respond to homelessness. That model served our community well when COVID hit.

How do you keep some of the most vulnerable people in our community safe during a global pandemic? **How do you stay home if you don't HAVE a home?**

We mobilized quickly, drawing on our collective impact approach and our strong partnerships across the community. We partnered with hospitals and local public health officials to develop system-wide protocols on masking, symptom, and temperature screening in every shelter, and pathways for testing, tracing, and treatment. In a very short time, we led work with partner agencies to bring three new facilities on-line to assure social distancing in all shelters in addition to assuring that anyone who needed shelter was able to have immediate access.



YOU CAN'T STAY HOME IF YOU DON'T HAVE A HOME ›

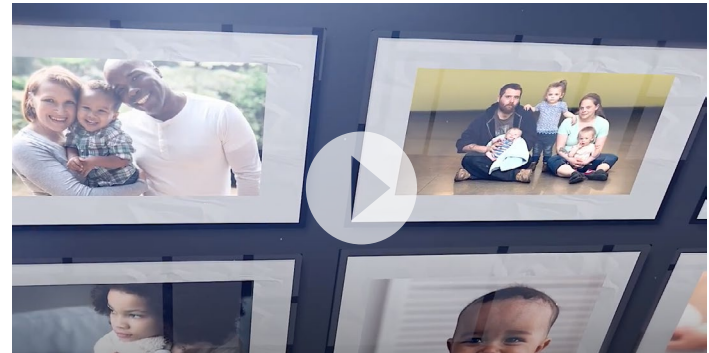
GIVE NOW

Our prevention efforts are working. So far, the infection rate in our homeless shelters is lower than the state average for the general population.

To respond to those who are homeless and have been exposed to COVID, we coordinated the opening of isolation and quarantine shelters complete with medical personnel. Because of our commitment to those who are vulnerable in our community, we also provided access to these isolation and quarantine shelters to other organizations who had COVID positive residents who had nowhere else to turn.

While our hard-working partner agencies are focused on service delivery and getting results, we must continue to secure vital funding streams to support this work, as well as critically needed personal protective equipment and supplies.

For more than 30 years, we've been doing what we do best. Maximizing strong partnerships to find innovative solutions to serious community problems. **We're all in this together, working relentlessly until everyone has a place to call home.**



Click to view video on YouTube

GIVE NOW

Nationwide Foundation, Battelle, and Cardinal Health invest in prevention

Helping a family avoid the stress of homelessness has short- and long-term benefits for parents and children that ripple out to the community.

Children experiencing homelessness:

- are four times more likely to experience delayed development
- two times as likely to repeat a grade
- attend an average of two different schools in a single year, affecting the continuity of their academic attainment
- And 50% experience anxiety, depression, or withdrawal compared to just 18% of non-homeless children

Over the last five years, our prevention programs helped more than 1,400 households avoid homelessness. **With support from the Nationwide Foundation, Battelle, and Cardinal Health, Community Shelter Board is expanding this work and taking a comprehensive approach to stabilize more families facing homelessness.**

This three-year pilot project is a one-of-a-kind effort in the U.S. to connect community partners and resources to stabilize families at imminent risk of homelessness within 14 days. This new program:

- formalizes new collaborations with key social service agencies who will serve as certified access points and/or homelessness prevention service providers;
- meets families where they are, expanding the locations where families at highest risk can be identified before they become homeless and need emergency shelter;
- gets at-risk families connected or referred to the housing stabilization supports they need and want;
- helps focus limited resources on the families most likely to become homeless, and;
- reduces current demand on our homeless crisis response system.

HOMELESSNESS
PREVENTION
NETWORK

communityshelterboard
Until everyone has a place to call home

GIVE NOW

IMPACT: Prevent more families from becoming homeless by identifying their housing instability sooner.

Six partners have been trained and certified by Community Shelter Board in housing stabilization best practices. These partners will provide prioritized access to their services for families at highest risk for homelessness as determined by a standardized screening protocol. Client assistance dollars will be available to provide resources for housing stabilization such as rent and utilities.

IMPACT: Grow the number of anti-poverty organizations that assess families for housing stability.

Additionally, CSB will be training organizations working with low-income families throughout the community on the use of the standardized screening protocol so we can begin to gather data on families in various risk categories for homelessness to allow better planning and policy decisions across the community.

NETWORK PARTNERS



BECAUSE OF YOUR SUPPORT >

[GIVE NOW](#)

Because of you, we helped 14,000 people in Franklin County last year. That's larger than the population of New Albany.

Because of you, 1,200 people facing homelessness tonight can count on the safety of a shelter. 8,600 people used our shelters last year.

Because of you, people without a home had a safe place to isolate and quarantine during a global pandemic.

Because of you, our prevention programs helped more than 1,400 households avoid homelessness over the last five years.

Because of you, more than 6,700 households in shelters were re-housed and stabilized over the last five years. And we housed more than 3,400 households that experienced long-term homelessness and disabilities in specialized, supportive housing – getting those people off the streets and back on the road to stability.

Because of you, our community is stronger. And Community Shelter Board will be here until everyone has a place to call home.



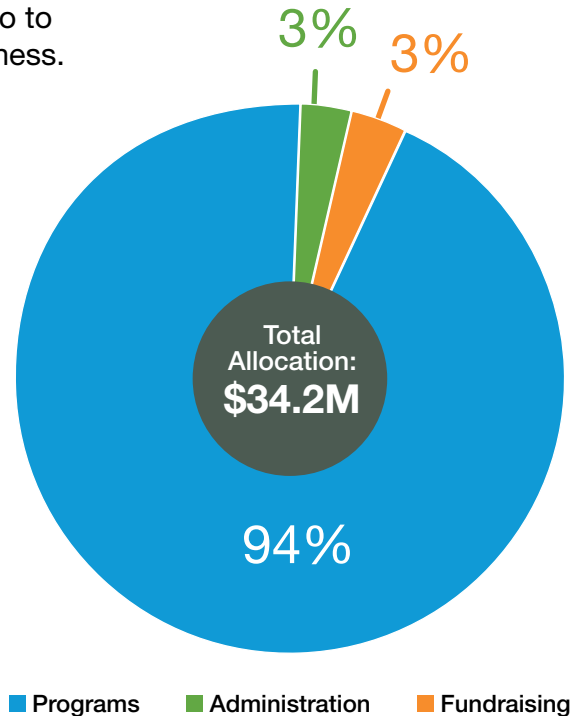
TO BEST SUPPORT A PLACE TO CALL HOME

We keep operating costs low so the majority of resources go to programs focused on solutions for people facing homelessness.

USES	
Programs	94% 32,133,190
Administration	3% 1,150,940
Fundraising	3% 975,267
34,259,397	

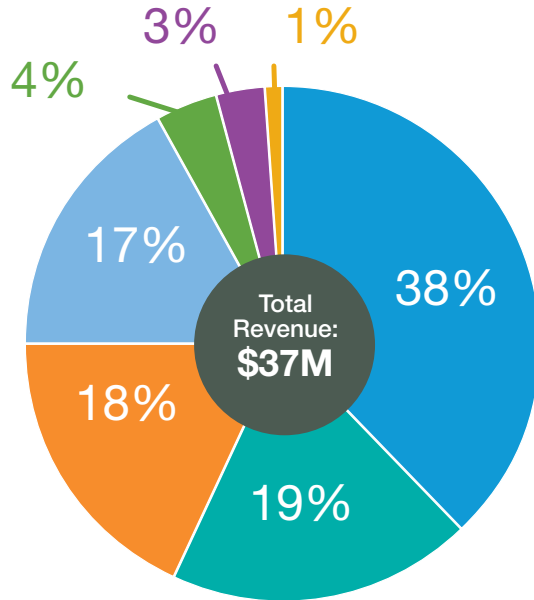
Community Shelter Board is a responsible steward of the public’s dollars, spending 94% of our budget on programs for people facing homelessness.

For the FY2020 Form 990, visit www.csb.org.
 For a copy of the full audited financial statements, contact Community Shelter Board at info@csb.org.



COMMUNITY SHELTER BOARD

GIVE NOW



- U.S. Department of Housing and Urban Development
- Private Contributions
- City of Columbus
- Franklin County
- State of Ohio
- United Way of Central Ohio
- Other

REVENUE FOR FY2020

SOURCES

U.S. Department of Housing & Urban Development	14,036,073
Private contributions	7,082,471
City of Columbus	6,558,987
Franklin County	6,482,514
State of Ohio	1,328,768
United Way of Central Ohio	982,000
Other	582,529

\$37,053,342

TOTAL NET ASSETS AT END OF FISCAL YEAR

\$15,956,516

BOARD OF TRUSTEES

- Barbara Benham – Past Chair, *Huntington Bancshares Incorporated*
- Jon Cardi – Secretary, *Safelite AutoGlass*
- Susan Carroll-Boser, *White Castle*
- Amy Dawson – Chair, *Fahlgren Mortine*
- Darnita Bradley, *retired, Columbia Gas*
- Shannon Ginther, *OhioHealth*
- Joseph Hayek, *Worthington Industries, Inc.*
- Erik Janas, *Franklin County Board of Commissioners*
- Patrick Jarvis – Vice Chair, *Battelle*
- Chad Jester, *Nationwide Foundation*
- Andy Keller, *Cardinal Health*
- Tim King, *Alliance Data*
- Ian Labitue, *Kaufman Development*
- Dawn Tyler Lee, *Office of the Mayor, City of Columbus*
- Timothy Miller – Treasurer, *Crane Group Co.*
- Sheila Prillerman, *retired veteran and homeless advocate*

- Stephen Smith, *L Brands*
- Paul Stachura, *State Auto Insurance Companies*
- Jonathan Welty, *Ohio Capital Corporation for Housing*

HALLMARK INVESTORS

JULY 1, 2019-JUNE 30, 2020

\$5,000,000+

- City of Columbus
- Franklin County Board of Commissioners
- U.S. Department of Housing and Urban Development

\$500,000 - \$4,999,999

- Nationwide and Nationwide Foundation
- Ohio Development Services Agency
- United Way of Central Ohio

GIVING HALL OF FAME.....

These families have invested in Community Shelter Board over a lifetime.

- Anonymous Family
- Anonymous Family

- Anonymous Family
- The Crane Family
- The Nancy and Tad Jeffrey Family
- Mary Lazarus and Family
- Nacht Hilbrands Rackoff Families Fund
- Lenore Schottenstein and Family
- Barbara and Al Siemer
- Jane and Tim Stehle
- Patti and Steve Steinour

MAJOR INVESTORS

JULY 1, 2019-JUNE 30, 2020

\$250,000-\$499,999

- American Electric Power Foundation
- Battelle
- The Columbus Foundation
- Critical Need Alert: Our Kids Fund of The Columbus Foundation

GIVE NOW

\$100,000-\$249,999

Anthem Foundation
Central Benefits Health Care Foundation
Grange Insurance
L Brands Foundation
PNC and PNC Foundation
Siemer Family Foundation
Wolfe Associates, Inc.

\$50,000-\$99,999

Cardinal Health Foundation
Coalition on Homelessness and Housing in Ohio
Honda of America Mfg., Inc.
Huntington Bank
Ice Miller LLP
IGS
JPMorgan Chase & Co.
Mary Lazarus
The Reinberger Foundation

The Wexner Family
Worthington Industries

\$25,000-\$49,999

Alliance Data
Big Lots Foundation
Buckeye Lifestyle
Columbia Gas of Ohio
Columbus Radio Group
Fifth Third Bank
Margaret and Michael Hartshorn
Ingram-White Castle Foundation
Kroger
NBC4
Ohio Capital Corporation for Housing
OhioHealth
Red Capital Group
Safelite AutoGlass
State Auto Insurance Companies

\$10,000-\$24,999

Accenture
Anonymous Family
Anonymous Family
George Barrett and Deborah Neimeth Fund of The Columbus Foundation
Beth Crane and Richard McKee
Central Ohio Primary Care Physicians Foundation
Columbus Blue Jackets Foundation
Mike Conley
CoverMyMeds
Cozen O'Connor
Crane Group
Jamie Crane and Tim Miller
Diamond Cellar
Encova Foundation of Ohio
The Walter and Marian English Foundation

EXPRESS

Fahlgren Mortine
Fortner
Franklin County Public Health
Cheryl and Doug Godard
Griffin Communications
Hexion
The Nancy and Tad Jeffrey Family
K.C. and Justin McAllister
M/I Homes Foundation
Molina Healthcare of Ohio
The Harry C. Moores Foundation
Nordstrom
Patti and Steve Steinour
Wells Fargo
World Central Kitchen

PARTNER AGENCIES >

GIVE NOW

Our incredibly passionate partners are working for change until everyone has a place to call home.





Until everyone has a place to call home

#place to call home

Community Shelter Board

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